

California Public Utilities Commission
Consumer Service and Information Division

Energy Industry
Consumer Contacts - Total Presented by Company and Category
April 2014

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month off **April 2014**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - Not Jurisdiction			Policy & Practice			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC933	California Pacific Electric Company	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ESP1092	Commerce Energy, Inc.	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC922	Noble Americas Energy Solutions LLC	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC39, GAS39, MUL39	Pacific Gas & Electric Company	114	47	161	25	7	32	10	15	25	7	-	7	3	3	6	51	5	56	4	-	4	291
ELC901	Pacificorp	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	2
ELC902, GAS902, MUL902	San Diego Gas & Electric Company	10	6	16	2	2	4	4	2	6	1	-	1	-	-	-	5	1	6	1	1	2	35
ELC338, GAS338, MUL338	Southern California Edison Company	86	41	127	18	8	26	2	8	10	7	6	13	9	4	13	31	10	41	4	3	7	237
GAS904	Southern California Gas Company	61	24	85	12	3	15	1	2	3	1	-	1	1	-	1	31	10	41	2	1	3	149
ELC133	Southern California Water Company	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
GAS905	Southwest Gas Corporation	8	3	11	-	-	-	-	-	-	-	-	-	2	-	2	3	2	5	-	-	-	18
	Total	280	121	401	60	20	80	17	27	44	16	6	22	15	7	22	122	29	151	11	5	16	736