

**Communications Industry  
Consumer Contacts - Total Presented by Company and Category  
April 2015**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Communications Industry during the month of **April 2015**, broken down by the type of the contact (i.e. Category).

**Table 1 - Communications Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.**

Utility Code	Utility Name	Billing			LifeLine			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/Pending Assignment			Grand Total	
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total		
CEC3085	Accessible Wireless, LLC	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
IEC5244	Affinty 4; LifeLine Communications	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	
CLC6658, IER6658	Asian American Association	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC1001, IEC1001	AT&T California	92	68	160	21	48	69	40	17	57	16	17	33	-	-	-	-	-	-	-	32	25	57	5	-	5	381
CLC5002, CLC6346, IEC5002, IEC6346	AT&T Corp.	9	3	12	-	-	-	11	-	11	2	-	2	-	-	-	-	-	-	-	5	4	9	-	-	-	34
CEC3014, CEC3021	AT&T Mobility	14	26	40	-	-	-	7	8	15	2	5	7	-	-	-	-	-	-	-	2	4	6	-	-	-	68
CLC7118	Birch Communications	5	2	7	-	-	-	-	-	-	-	5	5	-	-	-	-	-	-	-	1	2	3	-	-	-	15
CLC6764, CLC7222	Blue Casa Telephone, LLC	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	2
CER4412	Budget Mobile	-	-	-	9	9	18	1	1	2	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	21
CLC5807, CLR5807, IEC5807	Call America	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
CLC5335	CenturyLink	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
CLC6878, CLR6878, IEC6878	Charter	-	1	1	-	-	-	2	3	5	-	-	-	-	-	-	-	-	-	-	1	3	4	-	-	-	10
CLR5227, IEC5227	Clear Choice Communications; Excel Communications; Matrix Business Technologies; Trinsic Communications; VarTec Telecom	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
CLC5698, IEC5698	Comcast Digital Phone	1	2	3	-	-	-	6	5	11	-	3	3	-	-	-	-	-	-	-	-	2	2	-	-	-	19
IER6917	Consolidated Communications Enterprise Services, Inc.	3	1	4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	2	3	-	-	-	7
CER4328	Consumer Cellular, Inc.	1	2	3	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	4
IER6984	Consumer Telcom, Inc.	1	2	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
CLR5425	Covista, Inc.	1	2	3	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	4
CLC5684, IEC5684	Cox; Cox Communications; Cox Business	1	2	3	-	-	-	-	3	3	-	-	-	-	-	-	-	1	-	1	1	5	6	-	-	-	13

Utility Code	Utility Name	Billing			LifeLine			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
CER4308	CREDO	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	
CER4460	Cricket Wireless, LLC	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
DVS1103	Datavo, Inc.	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1	
CER4408	Docomo USA Wireless	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	1	
IEC6096	Edison Carrier Solutions	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	-	2	-	-	2	
CER4436	enTouch	-	-	-	17	3	20	8	-	8	-	-	-	-	-	-	-	-	-	-	-	-	-	-	28	
CLC6487	Fibernet Telecom Group	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	1	
CER4416	Flash Wireless, LLC	-	-	-	-	-	-	-	1	1	-	1	1	-	-	-	-	-	-	-	-	-	-	-	2	
CLC5429, IEC5429	Frontier Communications of America, Inc.	1	1	2	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	2	2	-	-	5	
LEC1026	Frontier Communications of the Southwest, Inc.	-	-	-	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	
CLR6811	G2 Solutions, LLC	-	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	2	
IEC5680	Global Tel*Link Corporation; GTL	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	1	
IEC5377	Integra Telecom	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1	
CER4372	I-Wireless, LLC	-	-	-	1	-	1	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	
IEC5786	Legacy Inmate Communications	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	2	
IEC5864	Locus Telecommunications, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	1	
IER6532	Long Distance Consilidated Billing Co.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CEC3079	MetroPCS	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	3	
IER7029	Multiline Long Distance, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC6647	NetFortis Acquisition Co., Inc.	-	-	-	-	-	-	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	
CLC6005, IEC6005	Peak Communications	2	-	2	-	-	-	1	-	1	1	-	1	-	-	-	-	-	-	-	-	-	1	-	5	
CLC5502, IEC5002, CLR5002	Preferred Long Distance, Inc.	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	1	
CER4387	ReachOut Wireless	-	-	-	4	5	9	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	9	
LEC1016	Sierra Telephone Company, Inc.	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
DVS1212	SimpleSignal, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC7055, IER7055	Southern California Telephone Company	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CEC3062, CER4332, CLC5122, IEC5112, PCC3062, PCC3064, PCC3066	Sprint; Sprint PCS	19	10	29	4	20	24	3	3	6	5	6	11	-	-	-	-	-	-	3	2	5	-	-	75	
CLC1015, IEC1015	Surewest Broadband; Consolidated Communications	-	2	2	-	1	1	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	4	
CER4411	Tag Mobile, LLC	-	-	-	-	5	5	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5	
LEC1010	TDS Telecom	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	1	

Utility Code	Utility Name	Billing			LifeLine			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
CER4389, CLC5248, CLC5721, CLC5859, CLR5721, IEC5248, IEC5721, IEC5859	Telepacific Communications	-	1	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	-	-	-	-	-	3	
IEC5245	Telepacific Telecommunications Corp.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
IER6444	Teleuno, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CER4380	Telscape Communications, Inc.; Surelink Mobile				8	8	16	3	-	3															19	
CLC6589, IEC6589	Telscape Wireless	-	1	1				-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	2	
CLC6874, CLR6874, DVS1158, IEC6874, IER6874	Time Warner Cable	-	-	-	-	-	-	3	4	7	-	1	1	-	-	-	-	-	-	2	2	4	-	-	12	
CEC3056	T-Mobile (Brightspot; Go-Smart Mobile; Univision Mobile; Walmart Family Mobile)	12	10	22	-	-	-	2	1	3	3	1	4	-	-	-	-	-	-	2	1	3	-	-	32	
CER4374	Touchtone Communications, Inc.	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CER4231	Tracfone Wireless (Net10; Page Plus Wireless; Simple Mobile; Straight Talk; TelCel America)	1	-	1	-	-	-	-	2	2	-	-	-	1	-	1	-	-	-	-	1	1	-	-	5	
CLC5253, IEC5253	Verizon Access Transmission Services	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	
CER4386, IEC5378	Verizon Buisness Services	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	1	
CER4439, CLC1002, IEC1002	Verizon California, Inc.	24	32	56	6	8	14	15	6	21	4	3	7	-	-	-	-	1	1	9	15	24	-	-	123	
IEC5732	Verizon Long Distance, LLC	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CEC3029	Verizon Wireless, LLC	14	31	45	-	-	-	7	10	17	6	7	13	-	-	-	-	-	-	1	3	4	-	-	79	
CER4327	Virgin Mobile; Assurance Wireless	-	-	-	2	4	6	5	-	5	-	-	-	-	-	-	-	-	-	-	-	-	-	-	11	
CLR6884	WTI Communications, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CRTSLX	XEROX	-	-	-	86	164	250	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	250	
CLC5553, IEC5553	XO Communications Services	-	1	1	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	
		209	213	422	160	278	438	118	68	186	41	55	96	1	-	1	1	1	2	66	80	146	7	1	8	1,299