

California Public Utilities Commission
Consumer Service and Information Division

Energy Industry
Consumer Contacts - Total Presented by Company and Category
August 2014

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **August 2014**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - Not Jurisdiction			Policy & Practice			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC933	California Pacific Electric Company	-	-	-	1	-	1	-	2	2	-	-	-	-	-	-	-	1	1	-	-	-	4
ELC917	Commerce Energy, Inc.	1	-	1	1	-	1	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	3
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	140	40	180	31	7	38	14	17	31	9	6	15	13	11	24	54	9	63	7	3	10	361
ELC901	Pacificorp	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902	San Diego Gas & Electric Company	12	11	23	5	3	8	1	1	2	1	-	1	5	-	5	1	1	2	-	1	1	42
ELC903	Sierra Pacific Power Company	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	1
ELC338, GAS338, MUL338	Southern California Edison Company	100	63	163	19	3	22	7	10	17	21	6	27	11	2	13	36	28	64	-	1	1	307
GAS904	Southern California Gas Company	43	16	59	5	2	7	20	5	25	-	-	-	2	-	2	22	11	33	-	-	-	126
GAS905	Southwest Gas Corporation	-	1	1	-	1	1	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	3
GAS913	Tiger Natural Gas, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ESP1380	YEP Energy	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1
	Total	297	132	429	62	16	78	43	36	79	31	12	43	31	14	45	113	51	164	7	5	12	850