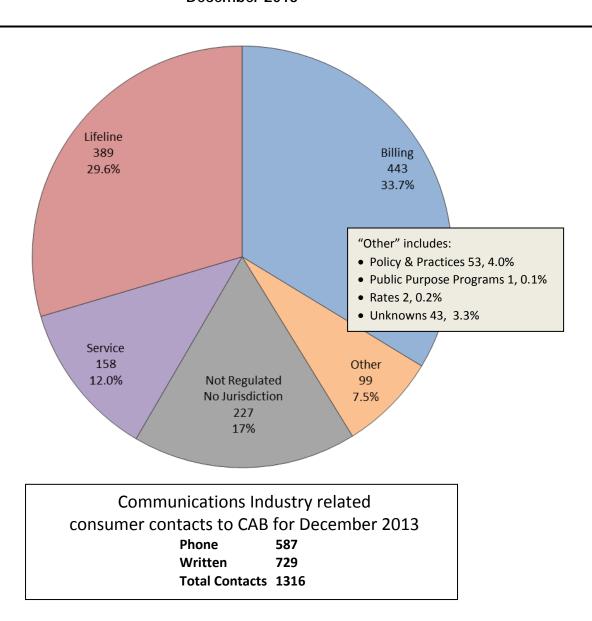
California Public Utilities Commission Consumer Service and Information Division

COMMUNICATIONS INDUSTRY

Consumer Contacts
December 2013



More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Communications Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Communications Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.