

California Public Utilities Commission
Consumer Service and Information Division

Energy Industry
Consumer Contacts - Total Presented by Company and Category
December 2014

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **December 2014**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - Not Jurisdiction			Policy & Practice			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC933	California Pacific Electric Company	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	2
ELC913	Golden State Water Company	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ESP1371	Liberty Power Holdings LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	112	29	141	26	8	34	7	10	17	7	2	9	6	2	8	52	14	66	-	3	3	278
ELC901	Pacificorp	-	-	-	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC902, GAS902, MUL902	San Diego Gas & Electric Company	8	8	16	-	-	-	1	-	1	2	1	3	-	-	-	1	-	1	-	1	1	22
ELC338, GAS338, MUL338	Southern California Edison Company	85	31	116	3	7	10	-	2	2	15	6	21	2	1	3	29	18	47	-	-	-	199
GAS904	Southern California Gas Company	37	11	48	8	2	10	6	3	9	1	-	1	1	1	2	21	11	32	3	2	5	107
ELC940	Southern California Regional Energy Network	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
GAS905	Southwest Gas Corporation	1	1	2	-	-	-	-	1	1	-	-	-	-	-	-	2	-	2	-	-	-	5
	Total	246	80	326	38	19	57	14	16	30	25	9	34	9	4	13	106	43	149	3	6	9	618