

**Communications Industry
Consumer Contacts - Total Presented by Company and Category
January 2015**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Communications Industry during the month of **January 2015**, broken down by the type of the contact (i.e. Category).

Table 1 - Communications Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			LifeLine			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total		
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total			
CLC6342, IER6342	ACN Communications Services, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1	
IEC5244	Affinity 4; Lifeline Communications	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1	
IER6658	Asian American Association	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	2
CLC1001, LEC1001	AT&T California	113	61	174	23	26	49	38	27	65	11	13	24	-	-	-	1	-	1	94	111	205	4	3	7	525		
CLC5002, CLC6346, IEC5002, IEC6346	AT&T Corp.	6	9	15	1	-	1	5	3	8	1	-	1	-	-	-	-	-	-	2	8	10	-	-	-	-	35	
CEC3014, CEC3021	AT&T Mobility	25	25	50	-	-	-	3	6	9	2	5	7	-	-	-	-	-	-	5	3	8	-	1	1	75		
IEC7038	Bandwidth.com Clec, LLC	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	
CLC7118	Birch Communications	-	2	2	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	3	
CER4412	Budget Mobile, Budget Mobile LifeLine	-	-	-	14	9	23	5	1	6	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	29	
CLC5335, IEC5335, IEC6018	CenturyLink	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC6878, CLR6878, IEC6878	Charter	1	1	2	1	-	1	-	2	2	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	-	7	
CLR5227, IEC5227	Clear Choice Communications; Excel Communications; Matrix Business Technologies; Trinsic Communications; VarTec Telecom	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
IEC6039	Clear World Communications Corp.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC5698, IEC5698	Comcast Digital Phone	2	3	5	-	-	-	3	4	7	-	-	-	-	-	-	1	-	1	4	5	9	-	1	1	23		
CER4328	Consumer Cellular, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-	1	
CLC5684, IEC5684	Cox; Cox Communications; Cox Business	2	1	3	2	-	2	3	1	4	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	10	
CER4460,3076	Cricket Wireless	1	-	1	2	-	2	-	-	-	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	5	
CLC7150	Cruzio Media, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	-	2	
CLC6610, IEC6610	CuraTel	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CER4436	EnTouch	-	-	-	16	-	16	4	-	4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	20	

Utility Code	Utility Name	Billing			LifeLine			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total	
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total		
IEC6676	FirstLink Communications	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1		
CLC5429, IEC5429	Frontier Communications	3	4	7	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	2	1	1	2	11	
LEC1026	Frontier Communications of the Southwest Inc.	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	2	
IEC7167	Frontier Communications Online & LD	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
IEC5680	Global Tel*Link Corporation (GTL)	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
IER7179	Impact Telecom, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
IEC5786	Legacy Inmate Communications	-	1	1	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	
IER6532	Long Distance Consolidated Billing Co.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC6568	Met Tel	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CEC3079	MetroPCS	1	-	1	-	-	-	2	2	4	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	6	
IER6799	National Access Long Distance, Inc.	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1	
IER6999	Nationwide Long Distance Service, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC6927, CLR6927, IER6927	OneTouch Communications; Touch Base Communications	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1	
CLC6005, CLR 6005, IEC6005	Peak Communications	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
IEC7112	Peerless Network of California, LLC	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC5002, IEC5002, CLR5002	Preferred Long Distance, Inc.	1	2	3	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	-	-	-	-	1	-	1	6
CER4387	ReachOut Wireless	-	-	-	6	2	8	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	9	
CER4447	Red Pocket, Inc.	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC6585	Sage Telecom Communications, LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLR7002	Sonic Telecom, LLC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	2	
CEC3062, CER4332, CLC5122, IEC5112, PCC3062, PCC3064, PCC3066	Sprint; Sprint PCS	21	16	37	-	8	8	6	3	9	2	4	6	-	-	-	-	-	-	7	3	10	1	3	4	74	
IEC5918, IER5918	Startec Global Communications; Teligent	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC6996	Suddenlink Communications	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
LEC1015	Surewest Telephone	-	-	-	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	3	
CER4411	Tag Mobile, LLC	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
LEC1010	TDS Telecom - Happy Valley Telephone Co.	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1	
LEC1011	TDS Telecom - Hornitos Telephone Company	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
IEC7244	Telecircuit Network Corporation	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	

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		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
CLC5248, CLC5721, CLC5859, CLR5721, IEC5248, IEC5859	Telepacific Communications	-	4	4	-	-	-	-	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	6
IEC5454	Teleport Communications America, LLC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
CER4380	Telscape Communications, Inc.; Surelink Mobile	-	-	-	5	4	9	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	10
CLC6589, IEC6589	Telscape Wireless	2	3	5	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	8
CLC6874, CLR6874, DVS1158, IEC6874, IER6874	Time Warner Cable	-	-	-	-	-	-	3	4	7	-	-	-	-	-	-	-	1	1	-	1	1	-	-	-	9
CEC3056	T-Mobile (Brightspot; Go-Smart Mobile; Univision Mobile; Walmart Family Mobile)	12	12	24	1	-	1	4	5	9	-	3	3	-	-	-	-	-	-	1	1	2	-	1	1	40
CLC6265, IER6265	TNCI Operating Company, LLC	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
CER4231	Tracfone Wireless (Net10; Page Plus Wireless; Simple Mobile; Straight Talk; TelCel America)	-	-	-	-	-	-	2	-	2	-	-	-	-	-	-	-	-	-	3	1	4	1	1	2	8
IER7003	Ttusa Acquisition, Inc.	-	-	-	-	-	-	6	-	6	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	6
IER7170	United Telecom, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC5253	Verizon Access Transmission Services	1	-	1	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	4
CER4386, IEC5378	Verizon Business Services	2	-	2	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	4
CER4439, CLC1002, IEC1002	Verizon California, Inc.	36	29	65	5	8	13	11	9	20	5	6	11	-	-	-	-	-	-	13	13	26	-	-	-	135
CLC5494	Verizon Select Services, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CEC3002, CEC3029, CEC3038	Verizon Wireless, LLC	23	31	54	-	-	-	4	8	12	7	6	13	-	-	-	-	-	-	5	2	7	1	2	3	89
CER4327	Virgin Mobile; Assurance Wireless	1	-	1	27	47	74	4	2	6	-	-	-	-	-	-	-	-	-	-	-	-	1	1	82	
CRTSLX	XEROX	-	-	-	85	250	335	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	335
CLC5553, IEC5553	XO Communications Services	-	3	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	4
IEC5630	Yestel, Inc.	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
	Total	259	223	482	191	358	549	105	82	187	32	40	72	-	-	-	3	1	4	147	160	307	10	14	24	1,625