

California Public Utilities Commission
Consumer Service and Information Division

Energy Industry
Consumer Contacts - Total Presented by Company and Category
January 2015

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **January 2015**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total	
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total		
ELC933	California Pacific Electric Company	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
ELC913	Golden State Water Company	-	6	6	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	6
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	53	54	107	12	13	25	10	14	24	4	4	8	8	9	17	12	15	27	1	2	3	3	211
ELC901	Pacificorp	-	1	1	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC902, GAS902, MUL902	San Diego Gas & Electric Company	2	10	12	1	1	2	1	2	3	2	-	2	-	-	-	1	1	2	-	-	-	-	21
ELC338, GAS338, MUL338	Southern California Edison Company	28	53	81	5	5	10	2	6	8	4	9	13	4	5	9	10	19	29	4	2	6	6	156
GAS904	Southern California Gas Company	15	27	42	7	2	9	1	2	3	-	1	1	1	1	2	5	8	13	3	-	3	3	73
GAS905	Southwest Gas Corporation	2	4	6	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	7
	Total	100	155	255	25	21	46	15	24	39	10	14	24	13	15	28	30	43	73	8	4	12	4	477