

**Communications Industry
Consumer Contacts - Total Presented by Company and Category
June 2015**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Communications Industry during the month of **June 2015**, broken down by the type of the contact (i.e. Category).

Table 1 - Communications Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			LifeLine			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
CEC3085	Accessible Wireless, LLC	-	-	-	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
CLC6342	ACN Communications Services, Inc.	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
IEC5229	Affinity Network Incorporated	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
CER4451	Air Voice Wireless, LLC	-	-	-	3	-	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
CLC1001, LEC1001	AT&T California	66	63	129	18	35	53	41	19	60	12	15	27	-	-	-	-	-	-	54	36	90	6	2	8	367
CLC5002, CLC6346, IEC5002, IEC6346	AT&T Corp.	10	2	12	-	-	-	13	11	24	-	3	3	-	-	-	-	-	-	2	4	6	-	-	-	45
CEC3014, CEC3021	AT&T Mobility	11	23	34	-	-	-	4	5	9	-	2	2	-	-	-	-	-	-	3	3	6	-	-	-	51
CLC7118	Birch Communications	4	8	12	-	-	-	-	-	-	1	2	3	-	-	-	-	-	-	1	1	2	-	-	-	17
CER4412	Budget Mobile	-	-	-	3	24	27	3	-	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	30
LEC1006	Cal-Ore Telephone Company	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
DVS1329	CCI Systems, Inc.	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC5335	CenturyLink	-	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	2
CLC6878, CLR6878, IEC6878	Charter	-	2	2	-	-	-	-	2	2	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	5
CLC5698, IEC5698	Comcast Digital Phone	1	3	4	-	-	-	1	7	8	-	3	3	-	-	-	-	-	-	-	2	2	-	-	-	17
IER6917	Communications Network Billing, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLR6977	Connect to Communications, Inc.	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
IER7261	Consolidated Communications Enterprise Services, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	1	-	1	2
CLR5425	Covista, Inc.	-	1	1	-	-	-	-	-	-	-	2	2	-	-	-	-	-	-	-	1	1	-	-	-	4
CLC5684, IEC5684	Cox; Cox Communications; Cox Business	-	4	4	-	2	2	-	3	3	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	10
CEC3076	Cricket Communications, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4460	Cricket Wireless, LLC	-	1	1	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	4
CLC6735	DMR Communications, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	2
IEC6226	Earthlink Business, LLC	-	1	1	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
IEC6096	Edison Carrier Solutions	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1

Utility Code	Utility Name	Billing			LifeLine			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
CER4436	enTouch	-	-	-	12	5	17	3	-	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	20	
IEC6676	FirstLink Communications	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC5429, IEC5429	Frontier Communications of America, Inc.	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
LEC1026	Frontier Communications of the Southwest, Inc.	1	-	1	-	1	1	1	-	1	-	-	-	-	-	-	-	-	-	-	2	2	-	-	5	
IEC5005	Global Crossing Telecommunications, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
IEC5680	Global Tel*Link Corporation; GTL	1	-	1	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	1	-	1	-	-	3	
CLC6842	Granite Telecommunications, LLC	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC6875, CER4410	Horizon Cellular; TC Telephone, LLC	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
DVS1228	Hughes; HughesNet	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	1	
IEC5427	IDT America Corp.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CER4372	I-Wireless, LLC	-	-	-	1	2	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3	
IEC5786	Legacy Inmate Communications	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	
CLC5941	Level 3 Communications, LLC	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CER4442	Life Wireless; Telrite Corporation	-	-	-	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	
IER6532	Long Distance Consolidated Billing Co.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC6568, IER6568	MetTel	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CEC3079	MetroPCS	-	1	1	-	-	-	1	3	4	-	1	1	-	-	-	-	-	-	-	-	-	-	-	6	
CER4472	Netzero Wireless, Inc.	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
IER7041	Owitel, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC6005, IEC6005	Peak Communications	-	1	1	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	-	-	-	-	-	3	
CLC5502, CLR5002, IEC5002	Preferred Long Distance, Inc.	2	4	6	-	-	-	-	-	-	2	2	4	-	-	-	-	-	-	-	-	-	-	-	10	
CER4387	ReachOut Wireless	-	-	-	4	3	7	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	8	
CER4447	Red Pocket, Inc.	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	1	
LEC1016	Sierra Telephone Company, Inc.	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC7055, IER7055	Southern California Telephone Company	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	
CEC3062, CER4332, CLC5122, IEC5112, PCC3062, PCC3064, PCC3066	Sprint; Sprint PCS	12	8	20	17	22	39	7	3	10	1	2	3	-	-	-	-	-	-	1	2	3	1	-	1	76
DVS1220	Star2Star Communications, LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
IEC6996	Suddenlink Communications	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	1	
CLC1015, IEC1015	Surewest Broadband; Consolidated Communications	1	-	1	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	1	1	-	-	3	
CER4411	Tag Mobile, LLC	-	-	-	2	1	3	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	4	
IER6384	TDS Long Distance Corporation	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1	

Utility Code	Utility Name	Billing			LifeLine			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
CER4389, CLC5248, CLC5721, CLC5859, CLR5721, IEC5248, IEC5721, IEC5859	Telepacific Communications	-	3	3	-	-	-	-	2	2	-	2	2	-	-	-	-	-	-	-	2	2	-	-	-	9
IER6444	Teleuno, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4380	Telscape Communications, Inc.; Surelink Mobile	-	-	-	6	5	11	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	12
CLC6589, IEC6589	Telscape Wireless	-	1	1	-	-	-	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
CLC6874, CLR6874, DVS1158, IEC6874, IER6874	Time Warner Cable	2	1	3	-	-	-	5	1	6	-	-	-	-	-	-	-	-	-	2	2	4	-	-	-	13
CER4463	Ting, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CEC3056	T-Mobile (Brightspot; Go-Smart Mobile; Univision Mobile; Walmart Family Mobile)	5	7	12	-	-	-	11	3	14	-	2	2	-	-	-	-	-	-	2	2	4	-	-	-	32
DVS118	Total Call Mobile, LLC	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4231	Tracfone Wireless (Net10; Page Plus Wireless; Simple Mobile; Straight Talk; TelCel America)	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	-	-	-	1	-	1	1	-	1	4
CLC5253, IEC5253	Verizon Access Transmission Services	1	1	2	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	4
CER4386, IEC5378	Verizon Business Services	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4439, CLC1002, IEC1002	Verizon California, Inc.	30	29	59	8	3	11	22	16	38	2	3	5	-	-	-	-	-	-	9	18	27	1	1	2	142
IEC5732	Verizon Long Distance LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC5494, IEC5494	Verizon Select Services, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CEC3029	Verizon Wireless, LLC	8	28	36	-	-	-	5	10	15	3	5	8	-	-	-	-	-	-	2	11	13	1	1	2	74
CER4327	Virgin Mobile; Assurance Wireless	-	-	-	1	-	1	4	-	4	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	6
IER7220	WiMacTel, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	1
CLR7214	Windstream Nuvox, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
CRTSLX	Xerox	-	-	-	105	205	310	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	310
CLC5553, IEC5553	XO Communications Services	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
Total		162	205	367	185	312	497	131	91	222	24	46	70	-	-	-	-	-	-	84	95	179	13	4	17	1,352