

California Public Utilities Commission
Consumer Service and Information Division

Water Industry
Consumer Contacts - Total Presented by Company and Category
May 2014

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Water Industry during the month of **May 2014**, broken down by the type of the contact (i.e. Category).

Table 1 - Water Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - Not Jurisdiction			Policy & Practice			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
WTA346	Apple Valley Ranchos Water Company	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA210, SWR210	California-American Water Company	13	4	17	-	-	-	1	-	1	-	-	-	-	1	1	1	1	2	-	-	-	21
WTA60	California Water Service Company	7	2	9	1	-	1	2	1	3	-	-	-	2	-	2	3	-	3	-	-	-	18
WTB136	Fruitridge Vista Water Company	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	-	1
WTA133	Golden State Water Company	8	5	13	-	-	-	-	-	-	-	-	-	4	4	1	-	1	-	-	-	-	18
WTA162	Great Oaks Water Company	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA314	Park Water Company	1	1	2	2	-	2	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	5
WTA339	Suburban Water Systems	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
WTD19	Trinity Village Water Company	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	2	2	-	-	-	3
	Total	32	15	47	3	-	3	3	1	4	-	-	-	2	6	8	5	3	8	1	-	1	71