

**Communications Industry
Consumer Contacts - Total Presented by Company and Category
May 2015**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Communications Industry during the month of **May 2015**, broken down by the type of the contact (i.e. Category).

Table 1 - Communications Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			LifeLine			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
CEC3085	Accessible Wireless, LLC	-	-	-	1	-	1	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
CER4451	Air Voice Wireless, LLC	-	-	-	1	1	2	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
CLC6184	Astound Broadband	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
CLC1001, LEC1001	AT&T California	70	66	136	11	30	41	22	16	38	11	16	27	1	-	1	3	1	4	34	21	55	-	4	4	306
CLC5002, CLC6346, IEC5002, IEC6346	AT&T Corp.	15	4	19	-	-	-	8	2	10	2	-	2	-	-	-	-	-	-	5	1	6	-	-	-	37
CEC3014, CEC3021	AT&T Mobilty	15	18	33	-	-	-	6	1	7	-	6	6	-	-	-	-	-	-	-	4	4	-	1	1	51
CLC7118	Birch Communications	1	4	5	-	-	-	-	-	-	1	5	6	-	-	-	-	-	-	-	2	2	-	-	-	13
CLC6955	Bright House Networks Information Services, LLC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	2	-	-	-	2
CER4412	Budget Mobile	-	-	-	7	3	10	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	12
CLC6878, CLR6878, IEC6878	Charter	1	-	1	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
CLC5698, IEC5698	Comcast Digital Phone	3	1	4	-	1	1	-	6	6	-	1	1	-	-	-	-	-	-	1	2	3	1	-	1	16
IER7261	Consolidated Communications Enterprise Services, Inc.	-	-	-	-	-	-	2	1	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
CER4328	Consumer Cellular, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLR5425	Covista, Inc.	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	1	1	2
CLC5684, IEC5684	Cox; Cox Communications; Cox Business	1	5	6	1	1	2	5	1	6	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	15
CER4460	Cricket Wireless, LLC	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC6610, IEC6610	CuraTel	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
DVS1103	Datavo, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
CER4436	enTouch	-	-	-	11	-	11	3	-	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	14
CLC5429, IEC5429	Frontier Communications of America, Inc.	-	1	1	-	-	-	1	1	2	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	4
LEC1026	Frontier Communications of the Southwest, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC6842	Granite Telecommunications, LLC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
CLC6875, CER4410, CLR5832	Horizon Cellular; TC Telephone, LLC; Intouch America, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4372	I-Wireless, LLC	-	-	-	-	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
CLC5941	Level 3 Communications, LLC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
CEC3079	MetroPCS	-	1	1	-	-	-	3	1	4	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	7
CLC6005, IEC6005	Peak Communications	-	2	2	-	-	-	-	-	-	-	3	3	-	-	-	-	-	-	-	-	-	-	-	-	5

Utility Code	Utility Name	Billing			LifeLine			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
CLC5502, IEC5002, CLR5002	Preferred Long Distance, Inc.	1	1	2	-	-	-	-	-	-	-	3	3	-	-	-	-	-	-	-	-	-	-	-	5	
CER4387	ReachOut Wireless	-	-	-	3	1	4	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	5	
CLR7002	Sonic Telecom, LLC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	1	
CEC3062, CER4332, CLC5122, IEC5112, PCC3062, PCC3064, PCC3066	Sprint; Sprint PCS	9	2	11	13	14	27	5	2	7	3	2	5	-	-	-	-	-	-	1	1	2	1	-	1	53
CER4411	Tag Mobile, LLC	-	-	-	5	2	7	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	7	
LEC1010	TDS Telecom	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
IEC7244	Telecircuit Network Corporation	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CER4389, CLC5248, CLC5721, CLC5859, CLR5721, IEC5248, IEC5721, IEC5859	Telepacific Communications	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	-	2	-	-	2	
CER4380	Telscape Communications, Inc.; Surelink Mobile	-	-	-	4	8	12	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	12	
CLC6589, IEC6589	Telscape Wireless	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
IER6355	Telstra Incorporated	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC6874, CLR6874, DVS1158, IEC6874, IER6874	Time Warner Cable	3	5	8	-	-	-	-	6	6	-	1	1	-	-	-	-	-	-	-	-	-	-	-	15	
CEC3056	T-Mobile (Brightspot; Go-Smart Mobile; Univision Mobile; Walmart Family Mobile)	8	12	20	-	-	-	4	5	9	-	1	1	-	-	-	-	-	-	1	1	2	1	-	1	33
CER4231	Tracfone Wireless (Net10; Page Plus Wireless; Simple Mobile; Straight Talk; TelCel America)	1	-	1	-	-	-	1	-	1	-	1	1	-	-	-	-	-	-	-	2	2	-	-	5	
CLC5253, IEC5253	Verizon Access Transmission Services	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CER4386, IEC5152, IEC5378	Verizon Business Services	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	
CER4439, CLC1002, LEC1002	Verizon California, Inc.	21	25	46	4	-	4	19	12	31	3	5	8	-	-	-	-	-	-	5	15	20	-	-	109	
CEC3029	Verizon Wireless, LLC	25	24	49	-	-	-	9	10	19	3	9	12	-	-	-	1	-	1	3	2	5	1	3	4	90
IER7117	Veza Telecom, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CER4327	Virgin Mobile; Assurance Wireless	-	1	1	2	1	3	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	6
DVS1135	Vonage America Inc.	-	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	2	
CRTSLX	XEROX	-	-	-	66	168	234	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	234	
CLC5553, IEC5553	XO Communications Services	2	2	4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	4	
Total		182	181	363	131	233	364	93	65	158	26	56	82	1	-	1	4	1	5	55	55	110	5	10	15	1,098