

California Public Utilities Commission
Consumer Service and Information Division

Energy Industry
Consumer Contacts - Total Presented by Company and Category
October 2014

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **October 2014**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - Not Jurisdiction			Policy & Practice			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC933	California Pacific Electric Company	2	-	2	2	1	3	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	6
ELC924	City of Corona Department of Water and Power	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC1372	Liberty Power Holdings LLC	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	153	63	216	11	12	23	16	13	29	10	15	25	4	1	5	98	13	111	-	4	4	413
ELC901	Pacificorp	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902	San Diego Gas & Electric Company	12	9	21	4	-	4	-	2	2	4	3	7	4	2	6	2	1	3	1	1	2	45
ELC903	Sierra Pacific Power Company	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC338, GAS338, MUL338	Southern California Edison Company	114	53	167	15	6	21	6	7	13	23	11	34	11	3	14	40	7	47	-	4	4	300
GAS904	Southern California Gas Company	44	22	66	7	1	8	7	5	12	2	-	2	1	-	1	32	14	46	-	1	1	136
GAS905	Southwest Gas Corporation	3	1	4	1	-	1	-	-	-	-	-	-	-	-	-	2	-	2	-	-	-	7
GAS913	Tiger Natural Gas, Inc.	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1
	Total	330	148	478	42	20	62	30	27	57	39	29	68	20	6	26	175	35	210	1	10	11	912