Attachment 5

Pacific Power Sample Social Media Posts

Facebook



Pacific Power

Yesterday at 8:27 AM · 3

We take the well-being of our customers, communities and employees seriously. During the #COVID19 emergency, here's how we're focused on safety and service: pacificpower.net/about/newsroom/service-safetycovid-19.html





3 Comments







Twitter



Pacific Power CA @PacificPower_CA · Mar 20

As a reminder, we have suspended nonpayment disconnections at this time. If you receive a call, text or email threatening to shut off your power unless you pay immediately - it's a #scam.

Learn the tactics scammers use and how to avoid them at pacificpower.net/scam





Pacific Power CA @PacificPower_CA · Mar 17

We know you count on us for safe, reliable electricity. We're ready around the clock to answer your questions and to help with energy-saving ideas and flexible options, like our equal payment plan. Learn more at pacificpower.net



♣ Pinned Tweet



Pacific Power CA @PacificPower_CA · Mar 12

We are ready around the clock to answer any questions about your electric service and are here to help if you are having difficulty paying your bill. Please call our customer care specialists anytime at 1-888-221-7070. (2/3)

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Pacific Power CA @PacificPower_CA · Mar 12

Estamos listos las 24 horas para responder cualquier pregunta sobre su servicio eléctrico y ayudarle si tiene dificultades para pagar su factura. Llame a nuestros especialistas de atención al cliente en cualquier momento al 1-888-225-2611. (2/4)

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Show this thread



Pacific Power CA @PacificPower_CA · Mar 12

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Para respaldar las declaraciones de estado de emergencia de COVID-19, Pacific Power ha suspendido las desconexiones por falta de pago y los cargos por pagos atrasados para nuestros clientes en California, Oregón y Washington. (1/4)





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