
From: From The Desk Of Bret Lane
Sent: Friday, March 20, 2020 11:32 PM
Subject: A Message from SoCalGas Chairman and CEO Bret Lane



Dear Team,

We are all dealing with the evolving and disruptive impacts of Coronavirus (COVID-19), and I want you to know how much I appreciate the work that you are doing during this difficult time. We have been working alongside state, county and city officials for the last three weeks, and it has stretched the company in different ways as we have had to flex and modify our approach with the fast-changing complexities of this situation.

Last night's announcement from Governor Gavin Newsom regarding the "Stay-at-Home" order, requires people to stay at home as much as possible with the exception of essential activities and services. This was a pivot point for California as it requires the company to think in different ways about how we

need to adjust in order to run the essential services of our business. The state order, as well as Federal law, identifies our business as a critical energy infrastructure. We provide a critical energy resource to our customers to heat their homes and water and cook their food, as well as to our regional businesses to fuel the economy. We also address safety emergencies that may arise.

The critical nature of our business and the services we provide for the 22 million customers that we serve make me proud to be part of this company and the work that you do. We are continuing to collaborate closely with our labor unions to provide protocols for the safety, health and wellbeing of our employees and customers as we move forward in providing these critical services.

We stood up our Incident Command Structure a few weeks ago to manage the decisions that are being made across the company with safety remaining foundational to every decision we make. With the intensity of the efforts to mitigate this pandemic, we are escalating our response and making a few changes to our Incident Command Structure. Beginning immediately, Jimmie Cho will be stepping into the Incident Commander role. Reporting to Jimmie will be three Deputy Incident Commanders with very distinct responsibilities. Maryam Brown will be responsible for overseeing our external engagement. Rodger Schwecke will be responsible for operations. Gillian Wright will be responsible for business planning resumption. We will run our business for the foreseeable future under this structure as we work to help flatten the curve, staying vigilant and thoughtful for what is ahead.

Despite these unusual times, everyone is working together without hesitation to manage the complexity of this situation. Continue to do your part in remaining flexible, taking care of yourself and staying up-to-date on the guidance that is being provided. We will make a point to communicate regularly and often. Reference [Wellness Site for General Info re: Coronavirus](#) and look for communications from the Incident Commander with important updates.

I am proud of what has been accomplished and the planning taking place daily in anticipation of what is to come. At SoCalGas, we are a family and we find solutions, no matter the challenge.

Thank you for everything you do. Continue to stay safe.

Sincerely,



Bret Lane
Chairman and CEO



Wellness Site



HR Inquiries



IT Support

**Should I report to work? Call the Emergency Hotline 800-220-3918.
You can find it on your badge next to your photo or on the bottom of
the GasLines homepage.**

DO THE RIGHT THING ● CHAMPION OUR PEOPLE ● SHAPE THE FUTURE

[GasLines](#) | [Power Up](#) | [SempraNet](#) | [socalgas.com](#)



©2019 Southern California Gas Company
555 West Fifth Street Los Angeles, CA 90013