

## PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298

August 26, 2014

Lorraine A. Kocen  
State Government Affairs  
Verizon  
2535 Hillcrest Drive  
Newbury, CA 91320

CA2014-005

**SUBJECT:** Audit of Verizon's Riverside County

Dear Lorraine A. Kocen,

On behalf of the Electric Safety and Reliability Branch of the California Public Utilities Commission, Zelalem Ewnetu of my staff conducted a Communication Infrastructure Provider (CIP) audit of Verizon's Riverside County District from July 7, 2014 to July 11, 2014. The audit included a review of records and field inspection of Verizon's facilities.

During the audit, my staff identified violations of one or more General Orders. A copy of the audit findings itemizing the violations is enclosed. Please advise me no later than September 26, 2014, of all corrective measures taken by Verizon to remedy and prevent such violations.

If you have any questions, you can contact Zelalem Ewnetu at (213) 576-7042 or [zel@cpuc.ca.gov](mailto:zel@cpuc.ca.gov).

Sincerely,

A handwritten signature in dark ink, appearing to read "Fadi Daye".

Fadi Daye, P.E.  
Acting Program and Project Supervisor  
Electric and Communication Facility Safety Section  
Safety and Enforcement Division

Enclosure: Audit Findings

Cc: Elizaveta Malashenko, Deputy Director, Safety and Enforcement Division, CPUC  
Charlotte TerKeurst, Program Manager, Electric Safety and Reliability Branch, CPUC

## AUDIT FINDINGS

The following violations were discovered during Verizon's records review.

<b>1.</b>	<b>Location:</b>	Not Applicable
	<b>Previous Verizon Visit Details:</b>	Not Applicable
	<b>Date of CPUC Inspection:</b>	07/11/14
<b>Explanation of Violation(s):</b>		
<p><b><u>Underground Facility Inspection</u></b></p> <p>GO 128, Rule 17.2, states in part:</p> <p style="text-align: center;"><i>Systems shall be inspected by the operator frequently and thoroughly for the purpose of insuring that they are in good condition and in conformance with all applicable requirements of these rules.</i></p> <p>Verizon does not inspect all of its underground facilities as required by this rule.</p>		

The following violations were not documented and/or addressed by Verizon during its last detailed inspection as required by General Order (GO) 95:

<b>2.</b>	<b>Location:</b>	Pole Number GT16509
	<b>Previous Verizon Visit Details:</b>	06/29/14
	<b>Date of CPUC Inspection:</b>	07/07/14
<b>Explanation of Violation(s):</b>		
<b><u>Loose Guy Wire</u></b>		
<i>General Order 95, Rule 56.2, requires utilities to maintain guy wires taut.</i>		
The guy wire was not taut.		

<b>3.</b>	<b>Location:</b>	Pole Numbers 93052ID and 910156D
	<b>Previous Verizon Visit Details:</b>	06/29/14
	<b>Date of CPUC Inspection:</b>	07/07/14
<b>Explanation of Violation(s):</b>		
<b><u>Third Party Notification</u></b>		
GO 95, Rule 18-B, states in part:		
<i>If a company, while performing inspections of its facilities, discovers a safety hazard(s) on or near a communications facility or electric facility involving another company, the inspecting company shall notify the other company and/ facility owner of such safety hazard(s) no later than 10 business days after discovery. The notification shall be documented.</i>		
The electric utility's ground molding was damaged. Verizon did not document the condition and notify the electric utility.		

4.	<b>Location:</b>	Pole Number 909256D
	<b>Previous LADWP Visit Details:</b>	06/29/14
	<b>Date of CPUC Inspection:</b>	07/07/14
<b>Explanation of Violation(s):</b>		
<p data-bbox="220 527 570 562"><b><u>Missing Ground Molding</u></b></p> <p data-bbox="220 600 802 636">General Order 95, Rule 84.6-B, states in part:</p> <p data-bbox="300 674 1495 825"><i>Ground wires, other than lightning protection wires not attached to equipment or ground wires on grounded structures, shall be covered by metal pipe or suitable covering of wood or metal, or plastic conduit material as specified in Rule 22.8, for a distance above ground sufficient to protect against mechanical injury.</i></p> <p data-bbox="220 863 959 898">Verizon's ground wire was missing a protective covering.</p>		