BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Order instituting Rulemaking for Electric Distribution Facility Standard Setting.

R. 96-11-004 (Filed November 6, 1996)

ANNUAL REPORT IN COMPLIANCE WITH GENERAL ORDER NO. 166 (D.98-07-097) SOUTHERN CALIFORNIA WATER COMPANY BEAR VALLEY ELECTRIC SERVICE

> Ronald K. Moore Southern California Water Company Bear Valley Electric Service 630 East Foothill Boulevard San Dimas, California 91773 Telephone: (909) 394-3600 Facsimile: (909) 394-7427

E-mail: rkmoore@scwater.com

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Order instituting Rulemaking for Electric Distribution Facility Standard Setting.

R. 96-11-04 (Filed November 6, 1996)

ANNUAL REPORT IN COMPLIANCE WITH GENERAL ORDER NO. 166 (D.98-07-097) SOUTHERN CALIFORNIA WATER COMPANY BEAR VALLEY ELECTRIC SERVICE

INTRODUCTION

California Public Utilities Commission (CPUC) Decision 98-07-097, dated July 23, 1998, adopted final rules to govern the electric utilities planning and responses to emergencies and major power outages.

Attached to this Decision 98-07-097 was General Order 166 which "should only apply to Pacific Gas & Electric, Southern California Edison (SCE), San Diego Gas and Electric (SDG&E), Sierra Pacific, Pacific Corp. and any other jurisdictional electric distribution facility." Southern California Water Company, doing business as Bear Valley Electric Service, submits the following attachments in compliance with General Order No. 166.

ANNUAL REPORT

Rules

General Order No. 166 established several rules requiring each jurisdictional utility to:

- Prepare an emergency response plan and update the plan annually.
 Standard 1.
- Enter into mutual assistance agreements with other utilities. Standard 2.
 See Attachments C & D
- Conduct annual emergency training and exercises using the utilities emergency response plan. Standard 3.
- Develop a strategy for informing the public and relevant agencies of a major outage. Standard 4.
- Coordinate internal activities during a major outage in a timely manner.
 Standard 5.
- Notify relevant individuals and agencies of an emergency or major outage in a timely manner. Standard 6.
- Evaluate the need for mutual assistance during a major outage.
 Standard 7.
- Inform the public and relevant public safety agencies of the estimated time for restoring power during a major outage. Standard 8.
- Train additional personnel to assist with emergency activities. Standard
 9.
- Coordinate emergency plans with state and local public safety agencies.
 Standard 10.
- File an annual report describing compliance with these standards.
 Standard 11.

The following attachments serve to reflect BVES' compliance with the aforementioned rules:

- Attachment "A" titled <u>Bear Valley Electric G.O. 166 Compliance Report</u> for 2004, describes how Bear Valley Electric has complied with the Rules previously listed.
- Attachment "B" titled <u>Bear Valley Electric Emergency Preparedness and Response Plan</u>, describes the key activities to be addressed in the event of a major outage.

Number of Repair and Maintenance Personnel

Standard 11 of the General Order 166 further requires "the utility shall report on the number of repair and maintenance personnel in each personnel classification in each county (and total throughout the company) as of June 30 of the current and pervious year."

Table I is a compilation of these statistics for the years 2002, 2003 and 2004.

DATED: October 14, 2004

Respectively submitted,

Keith Switzer, Vice President of Utility Regulation

For freith Safer

SOUTHERN CALIFORNIA WATER COMPANY

BEAR VALLEY ELECTRIC SERVICE

ATTACHMENT "A"

BEAR VALLEY ELECTRIC G. O. 166 Compliance Report for 2003

Standard 1 Emergency Response Plan

Bear Valley Electric's (BVE) <u>Emergency Plan</u> is in effect and updated. Contact lists for Mountain Mutual Aid Association (MMA) and California Utility Emergency Association (CUEA) were updated September 2002.

In order to ensure the safety of BVE employees and the public, BVE's Accident Prevention Manual and any other safety rules or practices that may take precedence will be adhered to at all times. An annual emergency drill will be conducted if the "The Emergency Plan" is not implemented by way of an emergency. In addition to being trained in all aspects of the Emergency Plan, personnel will also be cross-trained for backup or alternate duties. BVE's Safety standby plan included supervised training in the following areas:

- · Trench Safety;
- Fall Protection;
- Winter System Procedure Review;
- · Confined Space Safety;
- · Hot Stick Training;
- Tree Trimming;
- AED Defribulator Training;
- CAD Welding;
- Proper Fire Extinguisher Use;
- DOT Alcohol and Drug Testing;
- Proper Fork Lift Operation;
- · CPR:
- First Aid Techniques;
- Underground Service Alert

Standard 2 Mutual Assistance Agreements

BVE is a member of CUEA and MMA. These agreements are attached to this report. See Attachments C and D

Standard 3 Emergency Training and Exercises

BVE continues with "on the job training" as well as departmental cross training. BVE participated in the August 25, 2004 Tabletop exercise facilitated by San Bernardino County Office of Emergency Services. The topic was "Bark Beetle Tree Mortality Emergency" including a forest fire threatening the Big Bear Valley.

Through a discussion-based exercise, clarifying the plans, procedures and protocols, in responding to a major fire emergency in the San Bernardino Mountains including: communication and coordination between the Big Bear ICP; the unified City of Big Bear Lake/Big Bear Valley Mountain Mutual Aid Association EOC; the OA EOC/OES Region EOE (REOC); and Dispatch Centers.

Bear Valley Electric participated as a member of the Planning and Intelligence branch of the mock EOC.

No after action plan for BVE resulted from the tabletop review.

Standard 4 Communications Strategy

Covered in Emergency Plan.

Standard 5 Activation Standard

Covered in Emergency Plan and Standard Operating Procedure.

Standard 6 Initial Notification Standard

BVE will follow all of the procedures outlined in the CPUC's Guidelines for Notifying Energy Division of Electric and Gas Emergencies, dated May 21, 2002.

- Notify the CPUC Energy Division by calling the emergency voicemail mailbox;
- Contact the Utilities Safety Branch to report immediate threats to public safety, or accident involving fatalities, hospitalization or property damage that exceeds \$20,000;
- If the Voice Mail system is not working, contact assigned key individuals in the Energy Division by the numbers listed in the letter dated May 21, 2002;
- Planned or imminent outages will be reported to CPUC Energy Division with detailed information about the outage (i.e. duration, start time, load to be interrupted, load curtailment, locations of firm load to be interrupted, and contact person and number);
- Outage of electric service that impacts 50% of customers in BVE Service area or when 30,000 customer hours of interruptions are expected to accrue will be reported to the CPUC Energy Division within one hour of the outage with detailed information (i.e. cause of outage, time, location, number of customers affected, work necessary to restore service, and contact person and number);
- When an emergency involving BVE's facilities or personnel that is likely to be reported statewide or in more than major media market the CPUC Energy Division will be contacted within one hour with detailed

- information (what happened, where, when, how, effect on service, injuries, deaths, hospitalizations, property damage, resolution to the emergency, duration, and contact person and number);
- Interruptions to bulk power supply that are likely to lead to a stage 2 or 3
 emergency on or before the next business day will be reported to the
 CPUC Energy Division within one hour with detailed information (i.e.
 cause of interruptions, time, location of initiating event, factors that would
 mitigate or worsen the emergency, number of customers potentially
 affected, duration, and contact person and number);
- An electric outage that affects 3000 BVE customers or lasting 24 hours for more than 250 customers, or are expected to accrue to more than 6,000 customer hours will be reported to the CPUC Energy Division by 9 am the next business day with detailed information (i.e. cause of the interruption, start and end times of outage, location, name of facilities, number of customers impacted, no., of customers with outage for more than four hours, estimated restoration time if outage is ongoing, and contact person and number);
- Electric outages associated with OES declared states of emergency, not
 otherwise reportable under the above criteria will be reported to the CPUC
 Energy Division as soon as possible with detailed information (i.e. cause
 of outage, start and time times, location, number of customers affected,
 number of customer that were without power for more than four hours, if
 the outage is ongoing, estimated restoration date, movements of
 emergency crews between regions; mutual assistance requests to other
 utilities, and contact person and number)

Also, within four hours of the identification of a major outage or other newsworthy event, BVE will notify the Office Emergency Services of the location, possible cause and expected duration of the outage.

Standard 7 Mutual Assistance Evaluation Standard

Covered in Emergency Plan and Standard Operating Procedure.

Standard 8 Major Outage and Restoration Estimate Communications

Covered in Emergency Plan and Standard Operating Procedure.

Standard 9 Personnel Redeployment Planning Standard

All employees are to be cross-trained with a different department. Also, BVE's trains all of its safety standby personnel to ensure that proper techniques are used at all times. BVE's safety plan for standby personnel consists of the following:

- Trench Safety (8 hours);
- Fall Protection (4 hours);

- Winter System Procedure Review (2 hours);
- Confined Space Safety (8 hours);
- Hot Stick Training (16 hours);
- Proper Tree Trimming (1 hour);
- AED Defribulator Training (2 hours);
- CAD Welding (1 hour);
- Proper Fire Extinguisher Use (1 hour);
- DOT Alcohol and Drug Testing (1.5 hours);
- Proper Fork Lift Operation (3.5 hours);
- CPR (4 hours);
- First Aid Techniques (2 hours);
- Underground Service Alert (2 hours)

Standard 10 Annual Pre-event Coordination Standard

Mountain Mutual Aid Table Top Exercise conducted on August 25, 2004. Mountain Mutual Aid meetings attended bi-monthly. CUEA Mutual Aid meetings attended quarterly.

Standard 11 Annual Report

- Bear Valley Electric Service is in compliance with G.O. 166.
- The Emergency Plan was updated on September 13, 2004.
- Based on the results of the Implementation of the "Emergency Plan" two times during the year; there were no changes made to the Bear Valley Electric Service Emergency Plan.
- As of September 13, 2004, Bear Valley Electric Service has 11 repair and maintenance personnel located at Big Bear Lake, San Bernardino County.