

Standard 9

Local media and relevant public agencies were kept informed during the major outage of June 2006.

Standard 8

Mutual Assistance was not needed during the major outage of June 2006.

Standard 7

- BVE did not have a major outage in this Compliance period.
- Also, within four hours of the identification of a major outage or other newsworthy event, BVE will notify the Office Emergency Services of the location, possible cause and expected duration of the outage.
- Electric outages associated with OES declared states of emergency, not otherwise reportable under the above criteria will be reported to the CPUC Energy Division as soon as possible with detailed information (i.e. cause of outage, start and time times, location, number of customers affected, number of customer that were without power for more than four hours, if the outage is ongoing, estimated restoration date, movements of emergency crews between regions; mutual assistance requests to other utilities, and contact person and number)
 - Interruptions to bulk power supply that are likely to lead to a stage 2 or 3 emergency on or before the next business day will be reported to the CPUC Energy Division within one hour with detailed information (i.e. cause of interruptions, time, location of initiating event, factors that would mitigate or worsen the emergency, number of customers potentially affected, duration, and contact person and number);
 - An electric outage that affects 3000 BVE customers or lasting 24 hours for more than 250 customers, or are expected to accrue to more than 6,000 customer hours will be reported to the CPUC Energy Division by 9 am the next business day with detailed information (i.e. cause of the interruption, start and end times of outage, location, name of facilities, number of customers impacted, no. of customers with outage for more than four hours, estimated restoration time if outage is ongoing, and contact person and number);