

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE  
STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company for Approval of the 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U 39 M)	Application 08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011	Application 08-05-024 (Filed May 15, 2008)
Application of Southern California Gas Company (U 904 G) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011	Application 08-05-025 (Filed May 15, 2008)
Application of Southern California Edison Company (U 338-E) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009, 2010, and 2011	Application 08-05-026 (Filed May 15, 2008)

**NINETY-NINTH STATUS REPORT OF PACIFIC GAS AND ELECTRIC COMPANY  
(U 39 M) ON THE RESULTS OF ITS LOW INCOME ENERGY EFFICIENCY AND CARE  
PROGRAM EFFORTS IN COMPLIANCE WITH ORDERING PARAGRAPH 17 OF DECISION 01-  
05-033, ISSUED MAY 7, 2001**

LISE JORDAN  
DANIEL F. COOLEY  
Law Department  
Pacific Gas and Electric Company  
Post Office Box 7442  
San Francisco, CA 94120  
Telephone: (415) 973-6646  
Fax: (415) 973-0516  
e-mail: DFC2@pge.com

Attorneys for:  
PACIFIC GAS AND ELECTRIC COMPANY

Dated: August 21, 2009

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In accordance with Ordering Paragraph 17 of Decision 01-05-033, the direction of Administrative Law Judge Gottstein at the July 11 and 28, 2001 status conferences, and the agreements reached between the utilities and the Energy Division on the format and content of the tables, Pacific Gas and Electric Company submits its attached ninety-ninth monthly status report on the results of its Low Income Energy Efficiency and CARE Program efforts, showing results through July 2009. The Joint Utilities and Energy Division recently worked together to revise and standardize the summary report format and tables in compliance with Decision 08-11-031. This month's report reflects these changes.

Respectfully submitted,

LISE JORDAN  
DANIEL F. COOLEY

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/s/  
DANIEL F. COOLEY  
Law Department  
Pacific Gas and Electric Company  
Post Office Box 7442  
San Francisco, CA 94120  
Telephone: (415) 973-6646  
Fax: (415) 973-0516  
e-mail: DFC2@pge.com  
Attorneys for:  
PACIFIC GAS AND ELECTRIC COMPANY

August 21, 2009

**Pacific Gas and Electric Company**

**Low Income Energy Efficiency (LIEE)**  
**AND**  
**California Alternative Rates for Energy (CARE)**

**Program Monthly Report**  
**For July 2009**

**(August 21, 2009)**

**PACIFIC GAS AND ELECTRIC COMPANY**

**LOW INCOME ENERGY EFFICIENCY PROGRAM AND CARE PROGRAM  
MONTHLY REPORT FOR JULY 2009**

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**PACIFIC GAS AND ELECTRIC COMPANY**

**LOW INCOME ENERGY EFFICIENCY PROGRAM  
AND CARE PROGRAM MONTHLY REPORT  
FOR July 2009**

This Low Income Programs Monthly Report complies with low income reporting requirements established in Decision (D.) 01-05-033, as updated by D.08-11-031, requiring the utilities to comply with reporting and program evaluation requirements previously established for the California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs. The utilities met with Energy Division staff to revise reporting tables and formats in compliance with the mandates of D.08-11-031 and began using the new, Energy Division-approved monthly reporting format for the 2009 reports.

**1. LIEE Executive Summary**

The LIEE program provides free home weatherization, energy efficient appliances and energy education services to income-qualified PG&E customers throughout the Company's service area.

PG&E has offered energy efficiency programs to income-qualified customers in its 48 counties since 1983. The Low Income Energy Efficiency (LIEE) program's objective is to help income-qualified customers reduce their energy consumption and costs while also improving their quality of life. The 2009-2011 LIEE program authorized in D.08-11-031 is a resource program emphasizing long term and enduring energy savings, which continues to serve all eligible low income customer populations by providing all feasible LIEE measures at no cost to the customer through a direct-install, whole house approach. All housing types are eligible to participate and the LIEE program is available to both homeowners and renters.

**1.1. Low Income Energy Efficiency Program  
Overview**

The 2009-2011 LIEE program was adopted in D.08-11-031. PG&E's authorized LIEE program budget for 2009-2011 is \$416.9 million, plus any remaining unspent carryover.

PG&E's 2009-2011 LIEE program follows the policies and guidance given in D.07-12-051. D.07-12-051 established the following programmatic initiative for LIEE:

*To provide all eligible customers the opportunity to participate in the LIEE programs and to offer those who wish to participate all cost-effective energy efficiency measures in their residences by 2020.*

PG&E's LIEE program will treat 90,903 customers in 2009.

**1.1.1. Provide a summary of the LIEE Program elements as approved in Decision 08-11-031:**

<b>LIEE Program Summary for Month</b>			
<b>2009</b>	<b>Authorized / Planning Assumptions</b>	<b>Year-to-Date Actual</b>	<b>%</b>
Budget	\$ 109,056,366	36,704,436	33.7%
Homes Treated	90,903	30,503	33.6%
kWh Saved	31,000,000	12,365,471	39.9%
kW Demand Reduced	5,500	2,253	41.0%
Therms Saved	1,100,000	570,380	51.9%

**1.2. Whole Neighborhood Approach Evaluation**

In D.08-11-031, the Commission described a Whole Neighborhood Approach to LIEE installation, under which the IOUs install all feasible measures in the homes of eligible customers on a neighborhood-by-neighborhood basis. The Commission believes this approach will increase energy savings, reduce overhead and transportation costs, and encourage leveraging with local entities.

**1.2.1. Provide a summary of the geographic and customer segmentation strategy employed, (i.e. tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).**

PG&E is identifying neighborhoods with large numbers of low income customers with the aid of census and other demographic information and correlating it with PG&E customer energy usage information, as directed in D.08-11-031. Key variables defined by the Commission in D.08-11-031 were high incidences of poverty and high energy use, as well as high energy burden and energy insecurity.<sup>1</sup>

To identify potential neighborhoods to target for the LIEE programs, PG&E starts with its estimates of LIEE eligibility by ZIP-7, derived from census data.<sup>2</sup> PG&E

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<sup>1</sup> Energy burden is the percent of income that goes towards payment of energy bills, and energy insecurity refers to customers experiencing difficulty in paying energy bills and actual or threatened utility shut-offs.

<sup>2</sup> The joint utility methodology, which derives the number of customers potentially eligible for CARE and LIEE services in each utility’s service area, was adopted by the Commission in D.01-03-028, and is updated annually. Sources for this estimation include: the Commission’s current guidelines; current year small area vendor marginal distributions on household characteristics; Census Public Use Microdata Sample (PUMS) 2000 and PUMS 2007 sample data; utility meter and master meter household counts; Department of Finance CPI series; and various Geographic Information System (GIS) sources. ZIP-7s are smaller breakdowns of postal ZIP Codes that are used

has ranked ZIP-7 areas with the highest populations of estimated LIEE-eligible customers<sup>3</sup> in its service area, and correlates them with PG&E billing information, including: information on PG&E customer energy use;<sup>4</sup> the number of 48-hour shut-off notices sent; actual shut-offs over the last year; and the number of customers in PG&E's Third-Party Notification Program. PG&E is also correlating this data with the current CARE penetration rate, and the number of customers who have already participated in LIEE since 2002 (thus making them ineligible for participation at this time).

Finally, D.08-11-031 permits targeted self-certification and enrollment activities in areas of the IOUs' service territory where 80% of the customers are at or below 200% of the federal poverty line. (D.08-11-031, O.P.6) PG&E ranks ZIP-7 areas by percent of LIEE estimated eligibility. As described above, areas with the highest estimates of LIEE eligibility, correlated with high energy usage, the number of 48-hour shut-off notices sent, actual shut-offs over the last year, and low previous LIEE participation, are evaluated so that they can be selected first for the Whole Neighborhood Approach events. We anticipate that some of the areas selected will be over 80% LIEE-eligible. These neighborhoods where over 80% of the customers are at or below 200% of the federal poverty level will be self-certified.

Using this information to help determine potential neighborhoods to approach with the LIEE program, PG&E's LIEE program managers are working with both internal and external groups to target and select neighborhoods. PG&E works closely with its LIEE implementation contractors, CARE outreach contractors, PG&E local government relations and communications staff, and state LIHEAP agencies to help establish contact with government representatives and neighborhood leaders.

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for small area research in census data. They are the smallest geographical area for which reliable income and demographic data is available.

<sup>3</sup> Customers with household incomes at or below 200 percent of the Federal Poverty Level are eligible for both LIEE and CARE.

<sup>4</sup> To calculate energy use, PG&E's electric customers were divided into low, medium and high tiers, based on their electric use at Tiers 1-2 (Low Electric Use below 130% of baseline), Tier 3 (Medium Electric Use from 131% to 200% of baseline) and Tiers 4-5 (High Electric Use above 200% of baseline). A customer is considered at the highest tier if they overused electricity during at least two months of the previous twelve month period. PG&E chose to use a two month tier trigger rather than a one month trigger to help filter out atypical usage patterns caused by unusual weather spikes, temporary home visitors, or other outlier events that are not indicators of normal household energy usage.

In order to accurately assess home energy use, a customer must have a minimum six month billing history to be eligible to participate in the program. Customers with less than a six month history will be re-evaluated after they have sufficient billing history.

PG&E also tiered gas usage and divided gas customers into Tier 1 below-baseline low usage customers, and Tier 2 above-baseline high usage customers. PG&E used the same two month trigger described above for electric tiering.

In addition to neighborhoods identified and selected by PG&E for Whole Neighborhood Approach events, PG&E's contractors are also encouraged to suggest neighborhoods to target based on their knowledge of the areas in which they work. PG&E contractors are very familiar with the local neighborhoods in their assigned areas, and currently use many strategies to enroll LIEE customers, including: canvassing neighborhoods; targeted direct mail; outbound calls; advertising in local venues; speaking to local groups; and outreaching at community events.

PG&E coordinates LIEE neighborhood events with scheduled CARE events such as the recent "We CARE" events, and publicizes them in advance through targeted mailings, door hangers, local community partners (e.g., civic and social leaders, churches, and low income service agencies), and local print, radio and television media. PG&E's new LIEE community coordinator works to publicize and promote events with local community and civic leaders, and to enlist their support and partnership in making neighborhood events a success. PG&E contractors all carry door hangers to leave behind at the homes of customers that were not home at the time of the neighborhood visit. The door hangers include program information and contact information so that the customer can schedule a visit.

### **1.3. LIEE Customer Outreach and Enrollment Update**

PG&E increases outreach within the Company by coordinating activities and advertising with other PG&E energy efficiency and rate programs likely to reach low income customers and service providers. PG&E's LIEE contractors are required to inform customers about other programs (such as CARE) for which they may be eligible. LIEE contractors help qualified customers not on the CARE rate to fill out applications.

PG&E combines its LIEE and CARE outreach activities in order to leverage low income outreach efforts and provide PG&E low income customers with the knowledge and tools to access all of PG&E's free energy services.

PG&E employees regularly make presentations about the Company's low income programs to the media and at community events throughout PG&E's service area. These presentations educate customers about energy efficiency and inform them about assistance programs and opportunities available to them through PG&E. PG&E employees make presentations and design media initiatives about LIEE and CARE in multiple languages, including: English, Spanish, Chinese and Vietnamese.

PG&E contracts directly with both community-based organizations (CBOs) and private contractors who provide a wealth of experience in the communities they serve. PG&E currently has 28 installation contractors including ten CBOs and two appliance contractors who serve 48 counties and over 70,000 square miles in PG&E's service area. Of the ten CBOs, six of them are Low Income Home Energy Assistance Program (LIHEAP) agencies.



PG&E has five contracts with LIHEAP agencies that are not working within PG&E's LIEE program. PG&E is coordinating with these LIHEAP agencies to install Energy Star® refrigerators in homes receiving PG&E electric service where the LIHEAP contractors have installed all other measures under the State Weatherization Program. This allows both the LIEE and LIHEAP programs to leverage their resources and help additional low income homes. Through July, 101 refrigerators have been installed, which equates to \$80,800 leveraged through this program.

PG&E and its contractors use PG&E's Energy Partners Online database (EPO) for LIEE activities. The database shows which customers received LIEE services, what year they were provided, and which customers are participating in CARE. With this information, the contractors are better able to market to the community, e.g., contacting only those customers who have not received LIEE services in the past.

LIEE program materials are provided in seven languages: English, Spanish, Vietnamese, Chinese, Russian, Korean, and Hmong.

In addition, PG&E continues to combine its LIEE and CARE outreach activities in order to leverage low income outreach efforts and provide PG&E's low income customers with the knowledge and tools to access all of PG&E's free energy services.

### **1.3.1. Provide a summary of the LIEE Program outreach and enrollment strategies deployed this month.**

PG&E's LIEE program has assigned LIEE program staff to manage community outreach. LIEE outreach staff work closely with CARE outreach staff, PG&E Energy Efficiency, Government Partnerships, Third Party Programs, and PG&E communities to promote LIEE awareness and facilitate successful neighborhood efforts.

Currently, PG&E marketing and outreach is performed by LIEE implementation subcontractors. These contractors are responsible for enrolling LIEE participants to meet their contract goals. PG&E provides them with a database containing current CARE customers in their contract area. This database is updated on a weekly basis. In addition, the program database notes which customers have participated previously and are thus ineligible to receive LIEE services.

PG&E contractors currently use many strategies to enroll LIEE customers, including: canvassing neighborhoods; targeted direct mail; outbound calls; advertising in local venues; speaking to local groups; and outreach at community events. Customers who call into PG&E's customer service are referred to the LIEE program and assigned to the contractor in their area who sets up an appointment with them. PG&E is helping its contractors continue these successful marketing and outreach strategies.

LIEE also takes full advantage of CARE's successful low income customer segmentation and targeted marketing strategies by working closely with its CARE outreach team. CARE outreach targets seniors, disabled customers, families, ethnic populations, rural and urban customers, and other low income PG&E customers.

During July 2009, Energy Partners, CARE, REACH, PG&E's Government Relations Department, Lifeline, the American Lung Association, the National Parks Conservation Association, The Fresno Energy Watch Program and the City of Firebaugh partnered to present information on their respective programs to over 3,000 Firebaugh residents at their weekly farmers' market. Staff from local Congressman Jim Costa's office also attended the event.

- Energy Partners worked with Customer Communications to develop a bill insert scheduled to go out to customers during the month of August.
- Met with the City and County of Madera to discuss potential Whole Neighborhood Approach efforts and other targeted direct mail pieces and bill inserts.
- Energy Partners in collaboration with Area 6 Government Relations, CARE, and the Volunteer department coordinated PG&E presence at the Marin County Fair.
- Energy Partners staff participated in a one-hour live interview in Spanish. The interview aired on six local stations all based in the Central Valley. Live calls were fielded and information was presented on how to access our free services and sign-up for the Energy Partners Program.
- Energy Partners coordinated a meeting with SMUD and MID to discuss future and potential leveraging opportunities. Initial discussion focused on coordination of a Whole Neighborhood Approach in the Sacramento area.
- Saber es Poder Press Conference: In partnership with the Mexican Consulate in the City of Fresno, PG&E's CARE and Energy Partners programs launched a campaign to educate, raise awareness and create access to our programs. Our brochures and program materials are available at the consulate office. In addition a short vignette that talks about the program will continuously ply in the waiting room area. It is estimated that the Mexican Consulate provides services to 86,000 visitors a year.
- Energy Partners and CARE met with the Directors of the Welfare to Work Division of the CA Department of Social Services to discuss potential outreach and collaborative opportunities.
- The Energy Partners Program presented information on the program and the implementation of the Whole Neighborhood Approach at the Area 6 Community Collaborative. This collaborative is comprised of Government

Relations, CPCI, Environmental, Sales and Service, Energy Partners and other internal stakeholders.

- San Leandro Chamber of Commerce Asian Business Council: Energy Partners Program in partnership with East Bay Municipal Utility District (EBMUD) presented water conservation and energy efficiency measures to 20 members of the Asian business council. In attendance were the Mayor of San Leandro Tony Santos, City staff and EBMUD Commissioner Frank Mellon.
- At the Manteca Senior Breakfast, Energy Partners and CARE staff fielded questions about their programs and a relationship was established with PG&E's Smart AC program, which has resulted in leveraging between Energy Partners and Smart AC.
- Energy Partners staff distributed program collateral in cooperation with CARE and the County of Santa Clara at Take It Back, an event targeted to Vietnamese speaking customers. Several contacts were made with the Santa Clara County Board of Supervisors' staff.

#### **1.4. Leveraging Success Evaluation, Including CSD**

- 1.4.1.** Please provide a status of the leveraging effort with CSD.  
What new steps or programs have been implemented?  
What was the result in terms of new enrollments?

PG&E, SCE, SDG&E, and SoCalGas met with CSD staff, representatives from several LIHEAP agencies and CPUC staff in Downey on April 29, 2009 to discuss leveraging opportunities. Ideas discussed included: developing a shared repository database that could include customers served and customers on wait lists by utilities and LIHEAP agencies; and sharing utility information with LIHEAP agencies about LIEE customers who are found to be over the LIEE income guidelines or require HVAC or other services which the utilities are unable to provide under LIEE guidelines. PG&E has also had conversations with individual LIHEAP agencies to come up with workable strategies and discuss how we can work together to implement them.

#### **1.5. Workforce Education & Training**

- 1.5.1.** Please summarize efforts to improve and expand LIEE workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

All contractors and subcontractors responsible for implementing the LIEE program are trained at the PG&E Energy Training Center in Stockton California (ETC). Most of these LIEE energy specialists and installation contractors are from the local communities in which they work. Because of the increased size of the 2009 LIEE program, more contractor crews have been hired to implement the

LIEE program, and 445 individuals have been trained to deliver the LIEE program year-to-date.

PG&E is actively involved with the California Energy Efficiency Long Term Strategic Plan's Workforce Education and Training team that is developing plans to conduct green workforce needs assessment research. PG&E is also working with Energy Division staff as it hires a consultant to develop a low income workforce education and training plan.

PG&E plans to begin its on-line training pilot (authorized in D.08-11-031) later this year, following approval of its expanded pilot implementation plan. This pilot will explore what LIEE training currently conducted on-site at the ETC can be moved to a web-based and/or off-site curriculum without decreasing effectiveness or results. Specifically, the pilot will evaluate the effectiveness of selected topics for on-line training in lieu of sending all students to a single location for all elements of the certification program. The integration of an on-line training component may reduce the training costs of LIEE Weatherization Specialists by the participating LIEE contractor, which could lead to the training of more individuals.

## **1.6. Miscellaneous**

### **LIEE High Efficiency Toilet (HET) Replacement Pilot Program**

PG&E has partnered with the Santa Clara Valley Water District (SCVWD) to offer up to 1,000 direct install HETs to low income customers. The HET Replacement Program is available to residents who meet the current LIEE program criteria and are customers of both the partner water agency and PG&E.

Through this program PG&E has installed 124 high efficiency toilets through July 2009.

## **2. CARE Executive Summary**

The CARE program provides a monthly discount on energy bills for income-qualified households throughout PG&E's service area.

To qualify for CARE, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044.

### **2.1. CARE Program Summary**

The 2009-2011 CARE Program was adopted in D.08-11-031. The authorized CARE administrative budget is \$9,106,000 for 2009. This includes \$350,000 for PG&E's Cooling Center program. In addition, D.09-06-026, Ordering Paragraph 2, augmented the 2009 budget by increasing the amount for the One-E-App Pilot Project by \$42,000 to cover One-E-App's maintenance costs.

PG&E anticipates its costs for the One-E-App Pilot will be approximately \$144,000 over the approved budget. In order to cover this shortfall, PG&E plans to shift funds

from the “Automatic Enrollment” portion of the CARE Information Technology / Programming budget category. D.08-11-031, Ordering Paragraph 85, authorizes CARE fund shifting, and the Energy Division has reviewed and approved this fund shifting activity.

As a result of increased CARE outreach efforts due to the economic crisis, PG&E anticipates that its costs at year end for the CARE Outreach budget category will be approximately \$1.35 million over the approved budget of \$5.5 million. These increased efforts include the We CARE California Week, eight monthly bill inserts, an automated telephone enrollment campaign, door-to-door canvassing, 15-day notice inserts, and additional direct mail campaigns to customers who are starting new service, have requested payment arrangements, or currently reside at a closed CARE account address.

To date, these increased outreach efforts have resulted in 46,516 of the overall 237,281 new enrollments in CARE in 2009.

**2.1.1. Please provide CARE program summary costs**

<b>CARE Budget Categories</b>	<b>Authorized Budget</b>	<b>Actual Expenses Year to Date</b>	<b>% of Budget Spent</b>
Outreach	5,500,000	2,814,444	<b>51%</b>
Automatic Enrollment	150,000	0	<b>0%</b>
Proc / Certification / Verification	1,800,000	985,152	<b>55%</b>
Information Tech / Programming	150,000	53,107	<b>35%</b>
Pilots	345,000	142,895	<b>41%</b>
Measurement and Evaluation	0	(510)	<b>0%</b>
Regulatory Compliance	105,000	41,822	<b>40%</b>
General Administration	500,000	325,292	<b>65%</b>
CPUC Energy Division Staff	206,000	78,466	<b>38%</b>
Cooling Centers	350,000	90,422	<b>26%</b>
<b>Total Expenses</b>	<b>9,106,000</b>	<b>4,531,088</b>	<b>50%</b>
Subsidies and Benefits	461,250,651	297,425,670	<b>64%</b>
<b>Total Program Costs and Discounts</b>	<b>470,356,651</b>	<b>301,956,757</b>	<b>64%</b>

**2.1.2. Please provide the CARE program penetration rate to date**

<b>CARE Penetration</b>		
<b>Participants</b>	<b>Estimated Eligible Participants</b>	<b>YTD Penetration Rate</b>
<b>1,223,447</b>	<b>1,562,094</b>	<b>78%</b>

## **2.2. Outreach**

### **2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.**

PG&E's CARE Program rolled out the following outreach direct mail initiatives to increase enrollment of eligible customers:

- Recertification Direct Mail: 5,262 English/Spanish/Chinese/Vietnamese direct mail pieces were mailed to customers who failed to recertify.
- Bill Insert: 3.2 million English/Spanish applications were included in non-CARE customer bill.
- Non-Profit Direct Mail: 154 direct mail pieces were mailed to Non-Profit shelters.
- Customer Care and Billing (CC&B) Direct Mail: 598,378 English/Spanish direct mail pieces were mailed to customers who were on medical baseline or life support had received a 48-hour notice or been required to submit a credit deposit according to data from PG&E's customer information system.

The CARE Program worked with third-party vendors (SoundBite and Energy Save) to enroll eligible customers via outbound telephone calls and door-to-door canvassing.

The CARE Program participated in outreach events in San Francisco, Sacramento, San Rafael, Stockton, San Jose, Milpitas, Manteca, Hanford and Brentwood where program representatives were available to answer questions and help customers enroll in the program.

### **2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.**

PG&E currently exchanges data with Southern California Edison (SCE) Company and Southern California Gas (SCG) Company to automatically enroll their CARE customers who also receive PG&E service. PG&E also participates in data exchanges of qualified low income customers with the Sacramento Municipal Utility District (SMUD) and Modesto Irrigation District (MID). PG&E provides natural gas in the SMUD and MID electric service areas and will automatically enroll qualified low income customers served by SMUD and MID in CARE.

PG&E has resumed the automatic enrollment of LIHEAP customers, as authorized in D.02-07-033. 2,602 LIHEAP customers have been automatically enrolled in CARE in 2009.

Through PG&E's Low Income Energy Efficiency Program (known as Energy Partners for PG&E), each home that receives LIEE services where the customer is

not on the CARE rate is then signed up for the CARE discount. 1,535 LIEE participants were enrolled in CARE in July.

In addition, PG&E continues to integrate CARE and LIEE outreach efforts to effectively provide eligible customers with the knowledge and tools to access all of PG&E's free energy services.

### **2.2.3. Recertification Complaints**

D.08-11-031, Ordering Paragraph 90, directed the IOUs to report in their monthly and annual reports, the number of customer complaints received regarding CARE recertification efforts and the nature of the complaints beginning with the first report due on or about December 31, 2008.

In response to Ordering Paragraph 90 of D.08-11-031, PG&E reports that it received no complaints about CARE recertification in July.

### **2.3. Miscellaneous**

There are no items to report this month.

## **3. Appendix: LIEE Tables and CARE Tables**

LIEE- Table 1- LIEE Program Expenses

LIEE- Table 2- LIEE Expenses & Energy Savings by Measures Installed

LIEE- Table 3- LIEE Average Bill Savings per Treated Home

LIEE- Table 4- LIEE Homes Treated

LIEE- Table 5- LIEE Customer Summary

LIEE- Table 6- LIEE Expenditures for Pilots and Studies

LIEE- Table 7- Whole Neighborhood Approach

CARE- Table 1- CARE Overall Program Expenses

CARE- Table 2- CARE Enrollment, Recertification, Attrition, and Penetration

CARE- Table 3- CARE Standard Random Verification Results

CARE- Table 4- Self-Certification and Self-Recertification

CARE- Table 5- Enrollment by County

CARE- Table 6- Recertification Results

CARE- Table 7- Capitation Contractors

CARE- Table 8- Participants as of Month-End

Pacific Gas and Electric Company LIEE and CARE Monthly Report

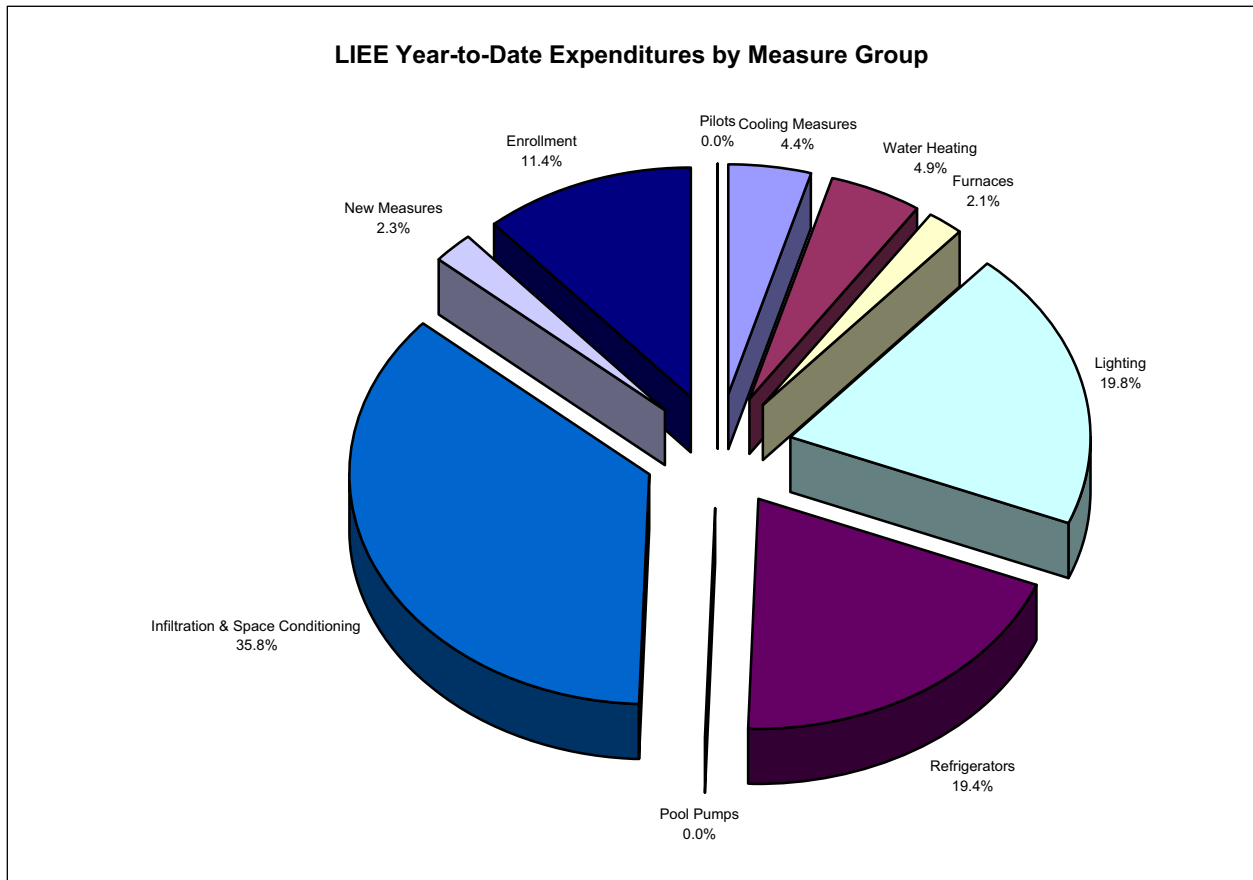
	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>LIEE Table 1 - LIEE Program Expenses - PG&amp;E</b>												
2	<b>Through July 31, 2009</b>												
3		<b>Authorized Budget<sup>1</sup></b>			<b>Current Month Expenses</b>			<b>Year-To-Date Expenses</b>			<b>% of Budget Spent YTD</b>		
4	<b>LIEE Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
5	Energy Efficiency												
6	- Gas Appliances		\$ 10,707,371	\$ 10,707,371	\$ -	\$ 660,088	\$ 660,088	\$ -	\$ 2,678,475	\$ 2,678,475	0.0%	25.0%	25.0%
7	- Electric Appliances	\$ 44,517,605	\$ -	\$ 44,517,605	\$ 3,583,459	\$ -	\$ 3,583,459	\$ 14,773,327	\$ -	\$ 14,773,327	33.2%	0.0%	33.2%
8	- Weatherization	\$ 4,044,334	\$ 25,813,500	\$ 29,857,834	\$ 404,616	\$ 2,292,822	\$ 2,697,438	\$ 1,622,839	\$ 9,196,087	\$ 10,818,926	40.1%	35.6%	36.2%
9	- Outreach and Assessment	\$ 723,076	\$ 389,349	\$ 1,112,425	\$ 55,603	\$ 29,940	\$ 85,543	\$ 219,400	\$ 118,139	\$ 337,539	30.3%	30.3%	30.3%
10	- In Home Energy Education	\$ 6,507,689	\$ 3,504,140	\$ 10,011,829	\$ 548,362	\$ 295,272	\$ 843,634	\$ 2,167,378	\$ 1,167,050	\$ 3,334,427	33.3%	33.3%	33.3%
11	- Education Workshops	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0.0%	0.0%	0.0%
12	- Pilot	\$ 1,092,276	\$ 282,755	\$ 1,375,031	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0.0%	0.0%	0.0%
13	- Cool Centers	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0.0%	0.0%	0.0%
14	<b>Energy Efficiency TOTAL</b>	<b>\$ 56,884,980</b>	<b>\$ 40,697,115</b>	<b>\$ 97,582,095</b>	<b>\$ 4,592,040</b>	<b>\$ 3,278,122</b>	<b>\$ 7,870,162</b>	<b>\$ 18,782,944</b>	<b>\$ 13,159,750</b>	<b>\$ 31,942,694</b>	<b>33.0%</b>	<b>32.3%</b>	<b>32.7%</b>
15													
16	Training Center	\$ 398,967	\$ 214,828	\$ 613,795	\$ 24,738	\$ 13,320	\$ 38,058	\$ 163,480	\$ 88,028	\$ 251,508	41.0%	41.0%	41.0%
17	Inspections	\$ 3,432,448	\$ 1,848,241	\$ 5,280,689	\$ 265,601	\$ 143,016	\$ 408,616	\$ 1,816,767	\$ 978,259	\$ 2,795,026	52.9%	52.9%	52.9%
18	Marketing	\$ 950,026	\$ 511,553	\$ 1,461,579	\$ 17,883	\$ 9,629	\$ 27,513	\$ 308,231	\$ 165,971	\$ 474,202	32.4%	32.4%	32.4%
19	M&E Studies	\$ 270,810	\$ 145,821	\$ 416,631	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0.0%	0.0%	0.0%
20	Regulatory Compliance	\$ 188,339	\$ 101,414	\$ 289,753	\$ 4,994	\$ 2,689	\$ 7,683	\$ 55,997	\$ 30,152	\$ 86,150	29.7%	29.7%	29.7%
21	General Administration	\$ 2,152,542	\$ 1,159,061	\$ 3,311,603	\$ 92,517	\$ 49,817	\$ 142,334	\$ 735,921	\$ 396,265	\$ 1,132,187	34.2%	34.2%	34.2%
22	CPUC Energy Division	\$ 65,144	\$ 35,077	\$ 100,221	\$ 3,202	\$ 1,724	\$ 4,926	\$ 14,735	\$ 7,934	\$ 22,669	22.6%	22.6%	22.6%
23													
24	<b>TOTAL PROGRAM COSTS</b>	<b>\$ 64,343,256</b>	<b>\$ 44,713,110</b>	<b>\$ 109,056,366</b>	<b>\$ 5,000,975</b>	<b>\$ 3,498,318</b>	<b>\$ 8,499,292</b>	<b>\$ 21,878,076</b>	<b>\$ 14,826,360</b>	<b>\$ 36,704,436</b>	<b>34.0%</b>	<b>33.2%</b>	<b>33.7%</b>
25	<b>Funded Outside of LIEE Program Budget</b>												
26	Indirect Costs				\$ 62,683	\$ 33,753	\$ 96,436	\$ 430,686	\$ 231,946	\$ 662,633			
27													
28	NGAT Costs				\$ 210,752	\$ 210,752		\$ 1,134,992	\$ 1,134,992				
29													
30	<sup>1</sup> PG&E has an additional \$8.7 million in electric carryover funds available from Program Year 2008 LIEE budget that are not included in the Authorized Budget.												



	A	B	C	D	E	F	G	H	
<b>Table 2 - LIEE Measure Installations &amp; Savings</b>									
<b>Pacific Gas &amp; Electric Company</b>									
<b>Through July 31, 2009</b>									
			<b>Year-To-Date Completed &amp; Expensed Installations</b>						
	<b>Measures</b>	<b>Units</b>	<b>Quantity Installed</b>	<b>kWh [5] (Annual)</b>	<b>kW [5] (Annual)</b>	<b>Therms [5] (Annual)</b>	<b>Expenses [6] (\$)</b>	<b>% of Expenditures</b>	
5	<b>Heating Systems</b>								
6	Furnaces [7]	Each	738	-	-	2,429	593,452	2.08%	
7	<b>Cooling Measures</b>								
8	- A/C Replacement - Room	Each	729	73,438	112	-	721,706	2.53%	
9	- A/C Replacement - Central	Each	6	1,747	3	-	15,032	0.05%	
10	- A/C Tune-up - Central	Each	-	-	-	-	-	0.00%	
11	- A/C Services - Central	Each							
12	- Heat Pump	Each							
13	- Evaporative Coolers	Each	913	258,526	162	-	529,924	1.86%	
14	- Evaporative Cooler Maintenance	Each							
15	- Clock Thermostat	Each							
16	<b>Infiltration &amp; Space Conditioning</b>								
17	Envelope and Air Sealing Measures [1]	Home	19,990	155,550	28	160,626	7,527,919	26.38%	
18	Duct Sealing	Home	817	22,946	3	26,858	566,583	1.99%	
19	Attic Insulation	Home	1,861	48,619	58	111,715	2,113,974	7.41%	
20	<b>Water Heater Savings</b>								
21	Water Heater Conservation Measures [2]	Home	19,982	380,981	84	261,323	973,499	3.41%	
22	- Water Heater Replacement - Gas [7]	Each	615	-	-	7,429	422,607	1.48%	
23	- Water Heater Replacement - Electric [7]	Each							
24	- Tankless Water Heater - Gas	Each							
25	- Tankless Water Heater - Electric	Each							
26	<b>Lighting Measures</b>								
27	- CFLs	Each	118,494	1,895,904	237	-	847,263	2.97%	
28	- Interior Hard wired CFL fixtures	Each	52,598	2,998,086	552	-	3,832,325	13.43%	
29	- Exterior Hard wired CFL fixtures	Each	13,211	211,376	-	-	962,750	3.37%	
30	- Torchiere	Each							
31	<b>Refrigerators</b>								
32	Refrigerators - Primary	Each	7,122	5,496,704	933	-	5,525,920	19.36%	
33	Refrigerators - Secondary	Each							
34	<b>Pool Pumps</b>								
35	Pool Pumps	Each							
36	<b>New Measures</b>								
37	Forced Air Unit Standing Pilot Change Out	Each							
38	Furnace Clean and Tune	Each							
39	High Efficiency Clothes Washer	Each							
40	Microwave	Each							
41	Thermostatic Shower Valve	Each							
42	LED Night Lights	Each							
43	Occupancy Sensor	Each	9,150	365,085	37	-	483,394	1.69%	
44	Torchiere	Each	2,239	456,510	44	-	172,682	0.61%	
45	<b>Pilots</b>								
46	A/C Tune-up - Central	Home							
47	Interior Hard wired CFL fixtures	Each							
48	Ceiling Fans	Each							
49	In-Home Display	Each							
50	Programmable Controllable Thermostat	Each							
51	Forced Air Unit	Each							
52	Microwave	Each	-	-	-	-	-	0.00%	
53	High Efficiency Clothes Washer	Each	-	-	-	-	-	0.00%	
54									
55	<b>Customer Enrollment</b>								
56	- Outreach & Assessment	Home	30,503				305,250	1.07%	
57	- In-Home Education	Home	30,503				2,944,300	10.32%	
58	- Education Workshops	Participants							
59									
60									
61	<b>Total Savings/Expenditures</b>			12,365,471	2,253	570,380	28,538,579	100%	
62									
63	Homes Weatherized [3]	Home	23,239						
64									
65	<b>Homes Treated</b>								
66	- Single Family Homes Treated	Home	23,950						
67	- Multi-family Homes Treated	Home	4,239						
68	- Mobile Homes Treated	Home	2,314						
69	- Total Number of Homes Treated	Home	30,503						
70	#Eligible Homes to be Treated for PY [4]	Home	90,903						
71	% of Homes Treated	%	33.56%						
72									
73	- Total Master-Metered Homes Treated	Home	1,086						
74									
75	[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weather stripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.								
76									
77	[2] Water Heater Conservation Measures may include water heater blanket, low flow showerhead, water heater pipe wrap, faucet aerators.								
78	[3] Weatherization may consist of attic insulation, attic access weatherization, weathers tripping - door, caulking, & minor home repairs								
79	[4] Based on Attachment H of D0811031								
80	[5] All savings are calculated based on the following sources:								
81	M&E is from Impact Evaluation of the 2005 California LIEE Program, Final Report submitted to								
82	SCE by West Hill Energy & Computing, Inc., December 19, 2007.								
83	M&E is from the Report on the Assessment of Proposed New Program Year 2006,								
84	LIEE Program Measures by LIEE Standardization Team, April 25, 2005.								
85	M&E is from the LIEE Measure Cost Effectiveness, Final Report, June 2, 2003.								
86	06-08 DEER and PG&E Work papers.								
87	[6] Costs exclude support costs that are included in Table 1.								
88	[7] Includes both Replacement and Repair.								

**Year-to-Date Expenses from LIEE Table 2L**

Cooling Measures	\$1,266,662	4.4%
Water Heating	\$1,396,105	4.9%
Furnaces	\$593,452	2.1%
Lighting	\$5,642,337	19.8%
Refrigerators	\$5,525,920	19.4%
Pool Pumps	\$0	0.0%
Infiltration & Space Conditioning	\$10,208,476	35.8%
New Measures	\$656,076	2.3%
Enrollment	\$3,249,550	11.4%
Pilots	\$0	0.0%
<b>Total</b>	<b>\$28,538,579</b>	



**Table 3 - Average Bill Savings per Treated Home  
Pacific Gas & Electric Company  
Through July 31, 2009**

<b>Year-to-date Installations - Expensed</b>	
Annual kWh Savings	12,365,471
Annual Therm Savings	570,380
Lifecycle kWh Savings	170,276,632
Lifecycle Therm Savings	6,217,295
Current kWh Rate	\$ 0.0920
Current Therm Rate	\$ 0.7991
Number of Treated Homes	30,503
<b>Average 1st Year Bill Savings / Treated Home</b>	<b>\$ 52.16</b>
<b>Average Lifecycle Bill Savings / Treated Home</b>	<b>\$ 473.25</b>

**Table 4 - LIEE Homes Treated  
Pacific Gas & Electric Company  
Through July 31, 2009**

County	Eligible Customers			Homes Treated Year to Date		
	Rural	Urban	Total	Rural	Urban	Total
ALAMEDA	19	184,954	184,973	0	4,315	4,315
ALPINE	170	36	206	0	0	0
AMADOR	5,391	121	5,511	36	0	36
BUTTE	46,042	235	46,277	1,105	3	1,108
CALAVERAS	6,758	905	7,664	50	3	53
COLUSA	3,684	26	3,710	24	0	24
CONTRA COSTA	349	93,602	93,951	1	2,547	2,548
EL DORADO	13,611	106	13,717	25	0	25
FRESNO	15,339	134,369	149,708	613	3,349	3,962
GLENN	4,960	500	5,461	48	20	68
HUMBOLDT	28,153	692	28,845	434	6	440
KERN	47,053	50,247	97,300	577	451	1,028
KINGS	9,164	170	9,335	392	0	392
LAKE	15,784	1,311	17,095	0	0	0
LASSEN	186	124	310	0	0	0
MADERA	22,058	1,074	23,132	955	2	957
MARIN	2,456	20,193	22,649	34	209	243
MARIPOSA	1,342	2,515	3,857	6	87	93
MENDOCINO	15,780	472	16,253	0	0	0
MERCED	13,621	25,011	38,632	366	265	631
MONTEREY	8,102	42,654	50,756	94	499	593
NAPA	2,400	13,939	16,339	6	327	333
NEVADA	11,306	618	11,924	82	0	82
PLACER	5,456	18,840	24,296	150	283	433
PLUMAS	3,567	10	3,577	0	0	0
SACRAMENTO	961	149,057	150,018	1	171	172
SAN BENITO	4,794	208	5,002	49	0	49
SAN BERNARDINO	396	1	397	0	0	0
SAN FRANCISCO	-	141,037	141,037	0	1,380	1,380
SAN JOAQUIN	9,622	82,793	92,415	103	1,561	1,664
SAN LUIS OBISPO	34,836	309	35,145	403	1	404
SAN MATEO	1,356	58,456	59,813	5	907	912
SANTA BARBARA	10,121	8,024	18,144	92	126	218
SANTA CLARA	3,307	130,291	133,598	58	1,872	1,930
SANTA CRUZ	6,392	24,786	31,178	67	281	348
SHASTA	10,701	17,332	28,033	376	174	550
SIERRA	319	-	319	0	0	0
SISKIYOU	23	-	23	0	0	0
SOLANO	2,889	38,267	41,156	100	457	557
SONOMA	14,749	37,608	52,357	183	984	1,167
STANISLAUS	10,818	51,493	62,311	371	603	974
SUTTER	14,999	120	15,118	492	0	492
TEHAMA	12,781	436	13,216	185	10	195
TRINITY	849	2	851	2	0	2
TULARE	7,285	1,129	8,413	150	5	155
TUOLUMNE	10,636	428	11,064	330	0	330
YOLO	13,767	19,423	33,191	203	938	1,141
YUBA	13,653	25	13,678	499	0	499
Total	468,002	1,353,948	1,821,950	8,667	21,836	30,503

**Table 5 - LIEE Customer Summary - PG&E  
Through July 31, 2009**

Month	Gas & Electric				Gas Only				Electric Only				Total				
	Homes Treated	(Annual)			Homes Treated	(Annual)			Homes Treated	(Annual)			Homes Treated	(Annual)			
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW	
January 2009	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
February 2009	785	14,444	139,314	24.0	4	412	-	-	83	124	21,430	4.5	872	14,980	160,745	28	
March 2009	4,081	83,495	1,506,614	242.7	23	1,045	267	0.1	626	662	318,842	64.8	4,730	85,203	1,825,723	308	
April 2009	8,305	173,719	3,477,246	577.9	39	1,833	1,964	0.6	1,305	1,101	759,442	164.4	9,649	176,652	4,238,652	743	
May 2009	12,942	275,330	5,023,589	883.3	77	3,116	2,773	0.9	2,058	1,894	1,174,808	267.9	15,077	280,341	6,201,170	1,152	
June 2009	19,295	406,932	7,587,262	1,343.8	280	8,658	2,294	1.0	2,907	2,343	1,679,644	370.4	22,482	417,932	9,269,199	1,715	
July 2009	25,906	546,039	10,161,062	1,779.3	793	21,638	4,283	2.3	3,804	2,703	2,200,127	471.0	30,503	570,380	12,365,471	2,253	
August 2009																	
September 2009																	
October 2009																	
November 2009																	
December 2009																	

Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in LIEE Table 2L.

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>LIEE Table 6 - Expenditures for Pilots and Studies</b>												
2	<b>Pacific Gas &amp; Electric Company</b>												
3	<b>Through July 31, 2009</b>												
4		<b>Authorized 3-Year Budget</b>			<b>Current Month Expenses <sup>1</sup></b>			<b>Expenses Since January 1, 2009 <sup>1</sup></b>			<b>% of 3-Year Budget Spent</b>		
5		<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
6	<b>Pilots:</b>												
7	-Meals On Wheels	\$ 300,000	\$ -	\$ 300,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
8	-On Line EP Training	\$ 67,500	\$ 382,500	\$ 450,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
9	City of San Joaquin	\$ 61,500	\$ 348,500	\$ 410,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
10	High Efficiency Clothes Washers	\$ 112,500	\$ 637,500	\$ 750,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
11													
12													
13													
14	<b>Total Pilots</b>	<b>\$ 541,500</b>	<b>\$ 1,368,500</b>	<b>\$ 1,910,000</b>							<b>0%</b>	<b>0%</b>	<b>0%</b>
15													
16	<b>Studies:</b>												
17	Low Income Non-Energy Benefits	\$ 58,500	\$ 31,500	\$ 90,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
18	2009 Process Evaluation	\$ 48,750	\$ 26,250	\$ 75,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
19	Household Segmentation Study	\$ 78,000	\$ 42,000	\$ 120,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
20	Refrigerator Degradation Study	\$ 43,334	\$ 23,333	\$ 66,667	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
21													
22													
23													
24	<b>Total Studies</b>	<b>\$ 228,584</b>	<b>\$ 123,083</b>	<b>\$ 351,667</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>
25													
26	1 There were no expenditures for Pilots and Studies year-to-date.												

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G
1	<b>LIEE Table 7</b>						
2	<b>Whole Neighborhood Approach</b>						
3	<b>Pacific Gas &amp; Electric Company</b>						
4	<b>Through July 31, 2009</b>						
5	A	B	C	D	E	F	G
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2008	Remain to be Treated	Total Treated Year- to-Date	Penetration
7	Yuba City, 95991-63	385	317	80	223	14	6%
8	Woodland, 95776 -33	650	543	68	451	24	5%
9	Chico - 95926 - 36	542	462	64	389	9	2%
10	Fresno, 93727-43	295	241	43	188	10	5%
11	Stockton, 95204-23	272	242	158	72	12	17%

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>CARE Table 1 - CARE Program Expenses - PG&amp;E</b>												
2	<b>Through July 31, 2009</b>												
3	<b>Final</b>	<b>Authorized Budget</b>			<b>Current Month Expenses</b>			<b>Year to Date Expenses</b>			<b>% of Budget Spent YTD</b>		
4	<b>CARE Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
5	Outreach <sup>[1]</sup> <sup>[3]</sup>	\$ 4,750,000	\$ 1,100,000	\$ 5,850,000	\$ 443,284	\$ 110,305	\$ 553,588	\$ 2,341,508	\$ 563,357	\$ 2,904,865	49%	51%	50%
6	Automatic Enrollment	\$ 120,000	\$ 30,000	\$ 150,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
7	Processing/ Certification/Verification	\$ 1,440,000	\$ 360,000	\$ 1,800,000	\$ 115,423	\$ 28,856	\$ 144,279	\$ 785,977	\$ 199,175	\$ 985,152	55%	55%	55%
8	Information Technology / Programming	\$ 120,000	\$ 30,000	\$ 150,000	\$ 4,688	\$ 1,172	\$ 5,860	\$ 42,376	\$ 10,731	\$ 53,107	35%	36%	35%
9													
10	Pilots												
11	CARE One-E-App (The Center & PG&E)	\$ 276,000	\$ 69,000	\$ 345,000	\$ 56,192	\$ 14,048	\$ 70,240	\$ 114,316	\$ 28,579	\$ 142,895	41%	41%	41%
12	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	Total Pilots	\$ 276,000	\$ 69,000	\$ 345,000	\$ 56,192	\$ 14,048	\$ 70,240	\$ 114,316	\$ 28,579	\$ 142,895	0%	0%	0%
15													
16	Measurement & Evaluation	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ (408)	\$ (102)	\$ (510)	0%	0%	0%
17	Regulatory Compliance	\$ 84,000	\$ 21,000	\$ 105,000	\$ 4,620	\$ 1,155	\$ 5,774	\$ 33,416	\$ 8,406	\$ 41,822	40%	40%	40%
18	General Administration	\$ 400,000	\$ 100,000	\$ 500,000	\$ 43,822	\$ 10,956	\$ 54,778	\$ 259,564	\$ 65,728	\$ 325,292	65%	66%	65%
19	CPUC Energy Division	\$ 164,800	\$ 41,200	\$ 206,000	\$ 9,196	\$ 2,299	\$ 11,495	\$ 56,324	\$ 22,142	\$ 78,466	34%	54%	38%
20													
21	<b>SUBTOTAL MANAGEMENT COSTS</b>	\$ 7,354,800	\$ 1,751,200	\$ 9,106,000	\$ 677,224	\$ 168,790	\$ 846,014	\$ 3,633,073	\$ 898,015	\$ 4,531,088	49%	51%	50%
22													
23	CARE Rate Discount	\$ 370,191,172	\$ 91,059,479	\$ 461,250,651	\$ 54,390,450	\$ 3,514,889	\$ 57,905,340	\$ 247,966,010	\$ 49,459,660	\$ 297,425,670	67%	54%	64%
24	Service Establishment Charge Discount	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
25													
26	<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	\$ 377,545,972	\$ 92,810,679	\$ 470,356,651	\$ 55,067,674	\$ 3,683,679	\$ 58,751,354	\$ 251,599,082	\$ 50,357,675	\$ 301,956,757	67%	54%	64%
27													
28	Other CARE Rate Benefits												
29	- DWR Bond Charge Exemption				\$ 3,279,926		\$ 3,279,926	\$ 17,661,423		\$ 17,661,423			
30	- CARE PPP Exemption <sup>[2]</sup>				\$ 2,395,694	\$ 350,982	\$ 2,746,676	\$ 13,340,117	\$ 5,289,900	\$ 18,630,017			
31	- California Solar Initiative Exemption				\$ 1,115,578		\$ 1,115,578	\$ 5,533,552		\$ 5,533,552			
32	- kWh Surcharge Exemption												
33	Total - Other CARE Rate Benefits				\$ 6,791,199	\$ 350,982	\$ 7,142,181	\$ 36,535,091	\$ 5,289,900	\$ 41,824,992			
34													
35	Indirect Costs				\$ 44,094	\$ 10,976	\$ 55,070	\$ 299,362	\$ 74,593	\$ 373,954			
36													
37	<sup>[1]</sup> The Outreach category includes expenses from Capitation Fee, Mass Media Advertising, Outreach, Expanded Outreach and Cooling Center Expenses												
38	<sup>[2]</sup> PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the Care surcharge												
39	<sup>[3]</sup> The Outreach category includes expenses from the 2009 Cooling Centers Program												



	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R		
1	<b>CARE Table 2 - Enrollment, Recertification, Attrition, &amp; Penetration - PG&amp;E</b>																			
2	<b>As of July 31, 2009</b>																			
3		<b>Gross Enrollment</b>												<b>Enrollment</b>						
4		<b>Automatic Enrollment</b>																		
5	<b>2009</b>	<b>Inter-Utility <sup>1</sup></b>	<b>Intra-Utility <sup>2</sup></b>	<b>Leveraging <sup>3</sup></b>	<b>One-e-App <sup>4</sup></b>	<b>SB580</b>	<b>Combined (B+C+D+E+F)</b>	<b>Capitation</b>	<b>Other Sources <sup>5</sup></b>	<b>Total (G+H+I)</b>	<b>Recertification</b>	<b>Total Adjusted (J+K)</b>	<b>Attrition (Drop Offs)</b>	<b>Net (L-M)</b>	<b>Net Adjusted (N-K)</b>	<b>Total CARE Participants</b>	<b>Estimated CARE Eligible</b>	<b>Penetration Rate % (P/Q)</b>		
6	January	0	264	0	0	0	264	429	21,173	21,866	27,041	48,907	20,187	28,720	1,679	1,137,916	1,561,966	73%		
7	February	0	1,739	0	0	0	1,739	359	24,260	26,358	20,648	47,006	18,916	28,090	7,442	1,145,358	1,561,966	73%		
8	March	0	547	0	0	0	547	538	38,866	39,951	28,149	68,100	25,355	42,745	14,596	1,159,954	1,561,966	74%		
9	April	1,627	1,413	0	0	0	3,040	674	31,614	35,328	38,298	73,626	19,025	54,601	16,303	1,176,257	1,563,484	75%		
10	May	128	3,197	0	0	0	3,325	660	30,716	34,701	38,960	73,661	19,239	54,422	15,462	1,191,719	1,563,484	76%		
11	June	0	1,508	4,662	0	0	6,170	607	36,471	43,248	33,702	76,950	27,245	49,705	16,003	1,207,722	1,563,484	77%		
12	July	0	1,507	0	0	0	1,507	703	33,619	35,829	30,433	66,262	20,104	46,158	15,725	1,223,447	1,562,094	78%		
13	August																			
14	September																			
15	October																			
16	November																			
17	December																			
18	<b>YTD Total</b>	<b>1,755</b>	<b>10,175</b>	<b>4,662</b>	<b>0</b>	<b>0</b>	<b>16,592</b>	<b>3,970</b>	<b>216,719</b>	<b>237,281</b>	<b>217,231</b>	<b>454,512</b>	<b>150,071</b>	<b>304,441</b>	<b>87,210</b>	<b>1,223,447</b>	<b>1,562,094</b>	<b>78%</b>		

19

20 <sup>1</sup> Enrollments via data sharing between the IOUs.

21 <sup>2</sup> Enrollments via data sharing between departments and/or programs within the utility.

22 <sup>3</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.

23 <sup>4</sup> One-e-App is a pilot program set up by The Center to Promote Healthcare Access (The Center) and PG&E. The pilot will occur within two PG&E counties to implement a strategy of automatic enrollment for low income customers into the CARE program based on customers' applications or reapplications for related low income health and social welfare services (e.g., MediCAL, Healthy Families, CALKids, etc.). The goal is to develop another means by which low income families can be introduced into the CARE program and, depending on the success of the pilot, possibly expand this pilot to other counties within PG&E's service area as well as to the other IOUs.

24 <sup>5</sup> Not including Recertification.

	A	B	C	D	E	F	G	H	I
1	<b>CARE Table 3 - Standard Random Verification Results - PG&amp;E</b>								
2	<b>Through July 31, 2009</b>								
3	<b>2009</b>	<b>Total CARE Population</b>	<b>Participants Requested to Verify</b>	<b>% of Population Total</b>	<b>Participants Dropped (Due to no response)</b>	<b>Participants Dropped (Verified as Ineligible)</b>	<b>Total Dropped<sup>1</sup></b>	<b>% Dropped through Random Verification</b>	<b>% of Total Population Dropped</b>
4	January	1,137,916	1,854	0.16%	974	95	1,069	57.66%	0.09%
5	February	1,145,358	1,116	0.10%	583	55	638	57.17%	0.06%
6	March	1,159,954	6,069	0.52%	3,303	278	3,581	59.00%	0.31%
7	April	1,176,257	1,775	0.15%	926	144	1,070	60.28%	0.09%
8	May	1,191,719	1,741	0.15%					
9	June	1,207,722	5,471	0.45%					
10	July	1,223,447	1,176	0.10%					
11	August								
12	September								
13	October								
14	November								
15	December								
16	<b>YTD Total</b>	<b>1,223,447</b>	<b>19,202</b>	<b>1.57%</b>	<b>5,786</b>	<b>572</b>	<b>6,358</b>	<b>58.79%</b>	<b>0.52%</b>
17									
18	<sup>1</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G
1	<b>CARE Table 4 - CARE Self-Certification and Self-Recertification Applications - PG&amp;E</b>						
2	<b>Through July 31, 2009</b>						
3		<b>Provided <sup>2</sup></b>	<b>Received</b>	<b>Approved</b>	<b>Denied</b>	<b>Pending/ Never Completed</b>	<b>Duplicates</b>
4	<b>YTD Total <sup>1</sup></b>	12,264,659	460,020	412,100	4,412	43,508	50,585
5	<b>Percentage <sup>3</sup></b>		100.00%	89.58%	0.96%	9.46%	11.00%
6							
7	Footnotes:						
8	<sup>1</sup> Includes sub-metered customers.						
9	<sup>2</sup> Includes number of applications provided via direct mail campaigns, call centers, bill inserts and other outreach methods. Because there are other means by which customers obtain applications which are not counted, this number is only an approximation.						
10	<sup>3</sup> Percent of Received. Duplicates are also counted as Approved, so the total will not add up to 100%.						

	A	B	C	D	E	F	G	H	I	J
1	<b>CARE Table 5 - Enrollment by County - PG&amp;E</b>									
2	<b>Through July 31, 2009</b>									
3		<b>Estimated Eligible</b>			<b>Total Participants</b>			<b>Penetration Rate</b>		
4	<b>County</b>	<b>Urban</b>	<b>Rural</b>	<b>Total</b>	<b>Urban</b>	<b>Rural</b>	<b>Total</b>	<b>Urban</b>	<b>Rural</b>	<b>Total</b>
5	ALAMEDA	140,703	18	140,722	114,604	14	114,618	81%	77%	81%
6	ALPINE	35	170	205	1	10	11	3%	6%	5%
7	AMADOR	120	5,271	5,391	96	3,260	3,356	80%	62%	62%
8	BUTTE	222	43,053	43,275	131	30,456	30,587	59%	71%	71%
9	CALAVERAS	895	6,704	7,599	491	3,940	4,431	55%	59%	58%
10	COLUSA	25	3,593	3,618	57	2,675	2,732	229%	74%	76%
11	CONTRA COSTA	80,063	323	80,386	68,490	186	68,676	86%	58%	85%
12	EL DORADO	105	13,509	13,614	52	9,545	9,597	49%	71%	70%
13	FRESNO	124,669	14,802	139,470	108,147	11,511	119,658	87%	78%	86%
14	GLENN	484	4,827	5,312	451	3,544	3,995	93%	73%	75%
15	HUMBOLDT	676	26,154	26,829	370	18,182	18,552	55%	70%	69%
16	KERN	47,953	45,533	93,485	42,205	38,409	80,614	88%	84%	86%
17	KINGS	168	9,088	9,257	99	7,312	7,411	59%	80%	80%
18	LAKE	1,296	15,524	16,821	720	9,701	10,421	56%	62%	62%
19	LASSEN	123	185	308	77	93	170	62%	50%	55%
20	MADERA	1,070	21,507	22,577	703	16,051	16,754	66%	75%	74%
21	MARIN	16,207	2,064	18,271	10,602	1,453	12,055	65%	70%	66%
22	MARIPOSA	2,514	1,298	3,812	1,543	559	2,102	61%	43%	55%
23	MENDOCINO	470	15,390	15,860	204	9,429	9,633	43%	61%	61%
24	MERCED	23,878	13,315	37,193	19,064	11,005	30,069	80%	83%	81%
25	MONTEREY	36,739	7,460	44,199	26,311	6,412	32,723	72%	86%	74%
26	NAPA	12,469	2,078	14,547	8,554	1,261	9,815	69%	61%	67%
27	NEVADA	617	10,954	11,571	312	7,117	7,429	51%	65%	64%
28	PLACER	17,956	5,464	23,420	13,836	4,458	18,294	77%	82%	78%
29	PLUMAS	10	3,553	3,562	6	1,598	1,604	61%	45%	45%
30	SACRAMENTO	122,707	817	123,524	91,935	340	92,275	75%	42%	75%
31	SAN BENITO	196	4,610	4,806	89	3,867	3,956	45%	84%	82%
32	SAN BERNARDINO	1	389	389	1	321	322	131%	83%	83%
33	SAN FRANCISCO	82,095	0	82,095	66,316	0	66,316	81%	n/a	81%
34	SAN JOAQUIN	74,877	9,159	84,037	59,284	8,242	67,526	79%	90%	80%
35	SAN LUIS OBISPO	297	34,362	34,659	69	18,428	18,497	23%	54%	53%
36	SAN MATEO	44,538	1,300	45,838	33,839	1,018	34,857	76%	78%	76%
37	SANTA BARBARA	7,795	9,936	17,731	6,367	8,356	14,723	82%	84%	83%
38	SANTA CLARA	100,417	3,035	103,452	96,473	2,671	99,144	96%	88%	96%
39	SANTA CRUZ	20,057	5,924	25,981	14,830	3,675	18,505	74%	62%	71%
40	SHASTA	16,653	10,161	26,814	10,406	7,578	17,984	62%	75%	67%
41	SIERRA	0	318	318	0	114	114	n/a	36%	36%
42	SISKIYOU	0	23	23	0	8	8	n/a	35%	35%
43	SOLANO	33,542	2,797	36,339	28,539	2,274	30,813	85%	81%	85%
44	SONOMA	33,783	13,836	47,619	29,515	8,904	38,419	87%	64%	81%
45	STANISLAUS	48,709	10,704	59,413	35,199	8,041	43,240	72%	75%	73%
46	SUTTER	112	13,397	13,509	69	11,521	11,590	62%	86%	86%
47	TEHAMA	424	12,474	12,899	223	9,481	9,704	53%	76%	75%
48	TRINITY	2	844	845	1	294	295	61%	35%	35%
49	TULARE	1,095	7,208	8,303	766	6,858	7,624	70%	95%	92%
50	TUOLUMNE	427	10,572	10,999	99	5,750	5,849	23%	54%	53%
51	YOLO	15,929	12,447	28,376	8,704	8,080	16,784	55%	65%	59%
52	YUBA	24	12,796	12,820	13	9,582	9,595	54%	75%	75%
53										
54	<b>Total</b>	<b>1,113,149</b>	<b>448,946</b>	<b>1,562,094</b>	<b>899,863</b>	<b>323,584</b>	<b>1,223,447</b>	<b>81%</b>	<b>72%</b>	<b>78%</b>

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	A	B	C	D	E	F	G	H
1	<b>CARE Table 6 - Recertification Results - PG&amp;E</b>							
2	<b>As of July 31, 2009</b>							
3	<b>2009</b>	<b>Total CARE Population</b>	<b>Participants Requested to Recertify <sup>1</sup></b>	<b>% of Population Total</b>	<b>Participants Recertified</b>	<b>Participants Dropped <sup>2</sup></b>	<b>Recertification Rate % (E/C)</b>	<b>% of Total Population Dropped (F/B)</b>
4	<b>January</b>	1,137,916	22,296	1.96%	16,981	5,315	76.16%	0.47%
5	<b>February</b>	1,145,358	23,752	2.07%	18,309	5,443	77.08%	0.48%
6	<b>March</b>	1,159,954	27,369	2.36%	22,086	5,283	80.70%	0.46%
7	<b>April</b>	1,176,257	37,611	3.20%	30,626	6,985	81.43%	0.59%
8	<b>May</b>	1,191,719	23,005	1.93%				
9	<b>June</b>	1,207,722	19,862	1.64%				
10	<b>July</b>	1,223,447	31,094	2.54%				
11	<b>August</b>							
12	<b>September</b>							
13	<b>October</b>							
14	<b>November</b>							
15	<b>December</b>							
16	<b>YTD Total</b>	<b>1,223,447</b>	<b>184,989</b>	<b>15.12%</b>	<b>88,002</b>	<b>23,026</b>	<b>79.26%</b>	<b>1.88%</b>
17								
18	<sup>1</sup> Does not include participants who closed their accounts during the 90-day response period.							
19	<sup>2</sup> Results are tied to the month initiated. Therefore, results may be pending due to the time permitted for a participant to respond.							

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G	H
1	<b>CARE Table 7 - Capitation Contractors - PG&amp;E</b>							
2	<b>Through July 31, 2009</b>							
3	Contractor Name	Contractor Type (Check one or more if applicable)				Year to Date Enrollments		
4		Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
5	Airport Neighbors United		X			0	0	0
6	Alameda County Associated Community Action (ACAP)		X			0	4	4
7	Allen Temple Health and Social Services Ministries					0	90	90
8	Amador-Tuolumne Community Action Agency		X			30	15	45
9	ARC of San Francisco		X			0	3	3
10	Arriba Juntos		X			0	1	1
11	Area 12 Agency on Aging	X				8	0	8
12	Asian Community Mental Health Services		X			0	2	2
13	Asian Pacific American Community		X			0	0	0
14	Asian Resources		X			0	19	19
15	Berkeley Housing Authority		X			0	21	21
16	California Association of Area Agencies on Aging		X			78	486	564
17	California Association of the Physically Handicapped, Inc. (Fresno)		X			0	7	7
18	California Council of the Blind		X			0	0	0
19	California Diversified Services		X			0	3	3
20	California Human Development Corporation		X			0	0	0
21	California Welfare To Independence Network 2000, Inc.				X	0	2	2
22	Catholic Charities Diocese of Fresno		X			0	88	88
23	Catholic Charities Diocese of Stockton		X			0	3	3
24	Center for Training and Careers, Inc.		X			0	2	2
25	Central Coast Center for Independent Living		X			0	3	3
26	Central Coast Energy Services, Inc		X			47	325	372
27	Central Valley Opportunity Center		X			33	44	77
28	Centro La Familia Advocacy Services		X			0	2	2
29	Centro Legal de La Raza		X			0	4	4
30	Chabot College Foundation		X			0	7	7
31	Charterhouse Center for Families		X			0	32	32
32	Charles P. Foster Foundation	X				0	0	0
33	Child Care Links		X	X		0	17	17
34	Chinese Christian Herald Crusades		X			0	10	10
35	Communication Services, LLC		X			11	88	99
36	Community Action Marin		X		X	31	334	365
37	Community Action of Napa Valley		X			0	5	5
38	Community Action Partnership of Madera County		X			90	25	115
39	Community Alliance for Career Training and Utility Solutions		X			0	1	1
40	Community Foundation of Colusa County		X			0	6	6
41	Community Gatepath		X			0	0	0
42	Community Pantry of San Benito County		X			3	4	7
43	Community Resource Project, Inc.		X			15	264	279
44	Council for the Spanish Speaking		X			0	0	0
45	County of San Benito		X			0	5	5
46	Davis Street Community Center		X			0	11	11
47	Delta Community Services		X			0	2	2
48	Direct Effect		X			0	0	0
49	Disability Resource Agency for Independent Living		X			0	1	1
50	Dixon Family Services		X			4	1	5
51	EBONY Counseling Center		X			0	0	0
52	Familia Center		X			0	2	2
53	Familia Unidas		X			0	1	1
54	Filipino American Development Foundation		X			0	2	2
55	Folsom-Cordova Community Partnership		X			0	7	7
56	Food Bank of El Dorado County		X			0	0	0
57	Fort Ord Environmental Justice Network		X			0	1	1
58	Fresno Rescue Mission		X			0	0	0
59	Give Every Child a Chance		X			0	0	0
60	God Financial Plan		X			0	119	119
61	Golden Umbrella		X			0	0	0
62	Greater Hill Zion Missionary Baptist Church		X			0	1	1
63	Habitat for Humanity, Stanislaus		X			0	4	4

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	A	B	C	D	E	F	G	H
1	<b>CARE Table 7 - Capitation Contractors - PG&amp;E</b>							
2	<b>Through July 31, 2009</b>							
3	Contractor Name	Contractor Type (Check one or more if applicable)				Year to Date Enrollments		
4		Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
64	Heritage Institute for Family Advocacy		X			5	28	33
65	Hip Housing Human Investment Project, Inc.		X			0	6	6
66	Hotline of San Luis Obispo County		X			2	6	8
67	Housing Authority of Alameda County		X			0	10	10
68	Housing Authority of City and County of Fresno		X			0	0	0
69	Housing Authority of City and County of San Francisco		X			0	0	0
70	Housing Authority of County of Kern		X			0	0	0
71	Housing Authority of Stanislaus County		X			0	23	23
72	Housing Rights		X			0	0	0
73	Independent Living Center of Kern County, inc.		X			3	17	20
74	Independent Living Resource of Contra Costa County		X			0	0	0
75	Independent Living Resource Center SF		X			0	3	3
76	Independent Living Services of Northern California		X			0	0	0
77	Indian Health Center of Santa Clara		X			0	0	0
78	International Humanities Center		X			0	0	0
79	Kings Community Action Organization, Inc.		X			0	8	8
80	La Luz Bilingual Center		X	X		11	5	16
81	Lao Family Community of Fresno, Inc.		X			0	0	0
82	Lao Family Community of Stockton		X			0	4	4
83	Lao Khmu Association, Inc.		X			0	40	40
84	Mabuhay Alliance		X			0	2	2
85	Marin Center for Independent Living		X			0	0	0
86	Mendocino Latinos Para La Comunidad, Inc.		X			3	1	4
87	Merced County Community Action Agency		X		X	49	87	136
88	Merced Lao Family Community Inc.		X			2	30	32
89	Mission Language and Vocational School		X			0	0	0
90	Moncada Outreach		X			0	389	389
91	Monument Crisis Center		X			0	10	10
92	Mutual Assistance Network of Del Paso Heights		X			0	3	3
93	Native American Health Center		X			0	2	2
94	New Direction Christian Center		X			0	5	5
95	Network for Elders		X			0	15	15
96	North Peninsula Neighborhood Services Ctr		X			0	11	11
97	Northeast Community Federal Credit Union		X			0	1	1
98	Nuestra Alianza De Willits		X			0	2	2
99	Oakland Citizens Committee for Urban Renewal (O.C.C.U.R.)		X		X	0	373	373
100	Pack N Ship		X			0	5	5
101	Partners For Peace		X			0	0	0
102	People Resources		X			0	1	1
103	People of Purpose		X			0	2	2
104	Plumas County Community Development Commission	X				0	0	0
105	Plumas Crisis Intervention & Resource Center		X			8	1	9
106	Progress Financial Corporation		X			0	5	5
107	Project Access Inc		X			0	0	0
108	Q Foundation DBA Aids Housing Alliance SF		X			0	0	0
109	REDI ( Renewable Energy Development institute)		X			7	2	9
110	Rebuilding Together Sacramento		X			0	2	2
111	Redwood Community Action Agency	X			X	54	16	70
112	Resources for Independent Living Inc. - Sacramento		X			0	0	0
113	Richland School District		X			0	1	1
114	Sacramento Housing and Redevelopment Agency		X			0	19	19
115	Salvation Army Golden State Divisional Headquarters		X			15	84	99
116	San Francisco Chamber of Commerce Foundation /SF Works		X			0	15	15
117	San Francisco Community Power Cooperative		X			0	22	22
118	San Francisco Women's Center		X			0	1	1
119	Second Harvest Food Bank of Santa Cruz and San Benito Counties		X			0	1	1
120	Seniors First, Inc.		X			0	2	2
121	Shasta County Child Abuse Prevention Council		X			1	3	4
122	Silicon Valley Independent Living Center		X			0	3	3

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G	H
1	<b>CARE Table 7 - Capitation Contractors - PG&amp;E</b>							
2	<b>Through July 31, 2009</b>							
3	Contractor Name	Contractor Type (Check one or more if applicable)				Year to Date Enrollments		
4		Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
123	Slavic Community Center		X			0	8	8
124	Southeast Asian Assistance Center		X			0	9	9
125	St Helena Family Center		X			5	7	12
126	Tri-County Independent Living		X			0	0	0
127	Tri Valley Haven		X			0	0	0
128	Una Nueva Esperanza		X			0	29	29
129	Valley Oak Children's Services Inc.		X			0	12	12
130	Vietnamese Elderly Mutual Assistant Association		X			0	5	5
131	Vineyard Workers Services		X			0	0	0
132	Volunteer Center of Sonoma County		X			1	16	17
133	West Bay Pilipino Multi-Service Center		X			0	2	2
134	West Valley Community Services		X			0	7	7
135	YMCA of the East Bay West Contra Costa Branch		X			0	7	7
136	Yolo County Housing Authority		X			0	4	4
137	Yolo Family Resource Center		X			0	8	8
138	Yuba Sutter Legal Center		X			0	0	0
139	<b>Total Enrollments and Expenditures</b>					<b>516</b>	<b>3,454</b>	<b>3,970</b>
140								



Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G	H
1	<b>CARE Table 8 - Participants as of Month-End - PG&amp;E</b>							
2	<b>As of July 31, 2009</b>							
3	<b>2009</b>	<b>Gas and Electric</b>	<b>Gas Only</b>	<b>Electric Only</b>	<b>Total</b>	<b>Eligible Households</b>	<b>Penetration Rate</b>	<b>% Change <sup>1</sup></b>
4	<b>January</b>	667,075	194,438	276,403	1,137,916	1,561,966	73%	0.1%
5	<b>February</b>	672,490	195,461	277,407	1,145,358	1,561,966	73%	0.7%
6	<b>March</b>	681,149	198,076	280,729	1,159,954	1,561,966	74%	1.3%
7	<b>April</b>	690,658	200,120	285,479	1,176,257	1,563,484	75%	1.4%
8	<b>May</b>	699,894	202,428	289,397	1,191,719	1,563,484	76%	1.3%
9	<b>June</b>	708,040	207,462	292,220	1,207,722	1,563,484	77%	1.3%
10	<b>July</b>	718,592	208,257	296,598	1,223,447	1,562,094	78%	1.3%
11	<b>August</b>							
12	<b>September</b>							
13	<b>October</b>							
14	<b>November</b>							
15	<b>December</b>							
16								
17	<sup>1</sup> Explain any monthly variance of 5% or more in the number of participants.							

CERTIFICATE OF SERVICE BY ELECTRONIC MAIL

I, the undersigned, state that I am a citizen of the United States and am employed in the City and County of San Francisco; that I am over the age of eighteen (18) years and not a party to the within cause; and that my business address is 77 Beale Street, San Francisco, California 94105

On August 21, 2009, I served a true copy of:

**NINETY-NINTH STATUS REPORT OF PACIFIC GAS AND ELECTRIC COMPANY  
(U 39 M) ON THE RESULTS OF ITS LOW INCOME ENERGY EFFICIENCY AND CARE  
PROGRAM EFFORTS IN COMPLIANCE WITH ORDERING PARAGRAPH 17 OF DECISION  
01-05-033, ISSUED MAY 7, 2001**

- [XX] By Electronic Mail – serving the enclosed via e-mail transmission to each of the parties listed on the official service lists for R.08-07-011, A.08-05-022, et al., and A.08-06-031 with an e-mail address.
- [XX] By U.S. Mail – by placing the enclosed for collection and mailing, in the course of ordinary business practice, with other correspondence of Pacific Gas and Electric Company, enclosed in a sealed envelope, with postage fully prepaid, addressed to those parties listed on the official service lists for R.08-07-011, A.08-05-022, et al., and A.08-06-031 without an e-mail address.

I certify and declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on this 21<sup>st</sup> day of August 2009, at San Francisco, California.

/s/

\_\_\_\_\_  
PAMELA. J. DAWSON

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Total number of addressees: 478

BILLY BLATTNER MANAGER REGULATORY RELATIONS

**SAN DIEGO GAS & ELECTRIC COMPANY**

601 VAN NESS AVE, STE 2060

SAN FRANCISCO CA 94102

FOR: San Diego Gas & Electric and So. California Gas  
Company

Email: wblattner@semprautilities.com

Status: INFORMATION

CASE COORDINATION

**PACIFIC GAS AND ELECTRIC**

PO BOX 770000; MC B9A

SAN FRANCISCO CA 94177

Email: regrelcpuccases@pge.com

Status: INFORMATION

JENNIFER BARNES

**PACIFIC GAS AND ELECTRIC COMPANY**

MAIL CODE N7K

245 MARKET ST

SAN FRANCISCO CA 94105

Status: INFORMATION

CRAIG M. BUCHSBAUM ATTORNEY

**PACIFIC GAS AND ELECTRIC COMPANY**

77 BEALE ST, B30A

SAN FRANCISCO CA 94105

FOR: Pacific Gas and Electric Company

Email: cmb3@pge.com

Status: INFORMATION

BRIAN K. CHERRY VP, REGULATORY RELATIONS

**PACIFIC GAS AND ELECTRIC COMPANY**

PO BOX 770000, MAIL CODE: B10C

SAN FRANCISCO CA 94177

Email: bkc7@pge.com

Status: INFORMATION

EILEEN COTRONEO

**PACIFIC GAS AND ELECTRIC COMPANY**

77 BEALE ST, MC B9A

SAN FRANCISCO CA 94105

Email: efm2@pge.com

Status: INFORMATION

LAW DEPARTMENT FILE ROOM

**PACIFIC GAS AND ELECTRIC COMPANY**

77 BEALE ST, B30A

SAN FRANCISCO CA 94105

Email: cpuccases@pge.com

Status: INFORMATION

LINDA FONTES

**PACIFIC GAS & ELECTRIC COMPANY**

123 MISSION RM 1404 MC H14F

SAN FRANCISCO CA 94105

Email: lcf2@pge.com

Status: INFORMATION

RAFAEL FRIEDMANN SUPERVISOR CUSTOMER

ENERGY EFFICIENCY

**PACIFIC GAS AND ELECTRIC COMPANY**

PO BOX 770000

SAN FRANCISCO CA 94177-0001

Email: rafi@pge.com

Status: INFORMATION

JENNY GLUZGOLD

**PACIFIC GAS & ELECTRIC CO.**

77 BEALE ST, B9A

SAN FRANCISCO CA 94105

Email: yxg4@pge.com

Status: INFORMATION

STEVEN R. HAERTLE

**PACIFIC GAS AND ELECTRIC COMPANY**

77 BEALE ST, MC B9A

SAN FRANCISCO CA 94105

Email: SRH1@pge.com

Status: INFORMATION

LISE H. JORDAN ATTORNEY

**PACIFIC GAS AND ELECTRIC COMPANY**

77 BEALE ST, B30A

SAN FRANCISCO CA 94105

FOR: PACIFIC GAS AND ELECTRIC COMPANY

Email: lhj2@pge.com

Status: INFORMATION

ROBERT KASMAN

**PACIFIC GAS AND ELECTRIC COMPANY**

245 MARKET STYREET, RM 656B

SAN FRANCISCO CA 94105-1702

Email: rekl@pge.com

Status: INFORMATION

SANDY LAWRIE ENERGY PROCEEDINGS

**PACIFIC GAS AND ELECTRIC COMPANY**

PO BOX 7442 B9A

SAN FRANCISCO CA 94120

Email: slda@pge.com

Status: INFORMATION

**THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA SERVICE LIST  
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JILL MARVER  
**PACIFIC GAS AND ELECTRIC COMPANY**  
PO BOX 770000, N7K  
SAN FRANCISCO CA 94177  
Email: jkz1@pge.com  
Status: INFORMATION

TINA NGUYEN  
**PACIFIC GAS AND ELECTRIC COMPANY**  
123 MISSION-RM 1456  
SAN FRANCISCO CA 94105  
Email: ttn7@pge.com  
Status: INFORMATION

WHITNEY RICHARDSON  
**PACIFIC GAS & ELECTRIC**  
77 BEALE ST, MCB9A  
SAN FRANCISCO CA 94105  
Email: WKR4@pge.com  
Status: INFORMATION

LAUREN ROHDE  
**PACIFIC GAS AND ELECTRIC COMPANY**  
77 BEALE ST, B9A  
SAN FRANCISCO CA 94105  
Email: ldri@pge.com  
Status: INFORMATION

FRANCES L. THOMPSON  
**PACIFIC GAS AND ELECTRIC COMPANY**  
3401 CROW CANYON ROAD, 170C  
SAN RAMON CA 94583  
Email: flt2@pge.com  
Status: INFORMATION

CHONDA J. NWAMU  
**PACIFIC GAS AND ELECTRIC COMPANY**  
LAW DEPARTMENT  
77 BEALE ST, B30A  
SAN FRANCISCO CA 94120  
FOR: Pacific Gas and Electric Company  
Email: CJN3@pge.com  
Status: PARTY

JOSEPHINE WU  
**PACIFIC GAS AND ELECTRIC COMPANY**  
PO BOX 770000, MAIL CODE B9A  
SAN FRANCISCO CA 94177  
Email: jwwd@pge.com  
Status: PARTY

WILLIAM C. MILLER  
**PACIFIC GAS AND ELECTRIC COMPANY**  
PO BOX 770000  
SAN FRANCISCO CA 94177  
Email: wcm2@pge.com  
Status: INFORMATION

MARY O'DRAIN  
**PACIFIC GAS AND ELECTRIC COMPANY**  
123 MISSION - RM 1410, MC H14G  
SAN FRANCISCO CA 94177  
Email: mjob@pge.com  
Status: INFORMATION

ROLAND RISSER DIRECTOR, CUSTOMER ENERGY  
EFFICIENCY  
**PACIFIC GAS & ELECTRIC COMPANY**  
PO BOX 770000, MAIL CODE N6G  
SAN FRANCISCO CA 94177  
Email: rjrb@pge.com  
Status: INFORMATION

BRETT SEARLE PROJECT MANAGEMENT ANALYST  
**PACIFIC GAS AND ELECTRIC COMPANY**  
123 MISSION-RM 1464, MCH14F  
SAN FRANCISCO CA 94105  
Email: bjsv@pge.com  
Status: INFORMATION

DANIEL COOLEY ATTORNEY  
**PACIFIC GAS AND ELECTRIC COMPANY**  
77 BEALE ST, MAIL CODE B30A  
SAN FRANCISCO CA 94105  
FOR: PACIFIC GAS AND ELECTRIC COMPANY  
Email: dfc2@pge.com  
Status: PARTY

SHIRLEY A. WOO LAW DEPARTMENT  
**PACIFIC GAS AND ELECTRIC COMPANY**  
77 BEALE, B30A  
SAN FRANCISCO CA 94105  
FOR: Pacific Gas and Electric Company  
Email: saw0@pge.com  
Status: PARTY

EDWARD MAZRIA FOUNDER  
**2030, INC./ARCHITECTURE 2030**  
607 CERRILLOS ROAD, STE G  
SANTA FE NM 87505  
FOR: 2030, Inc./Architecture 2030  
Email: info@architecture2030.org  
Status: PARTY

**THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA SERVICE LIST  
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Donna L. Wagoner  
**CALIF PUBLIC UTILITIES COMMISSION**  
UTILITY AUDIT, FINANCE & COMPLIANCE BRANCH  
505 VAN NESS AVE AREA 3-C  
SAN FRANCISCO CA 94102-3214  
Email: dlw@cpuc.ca.gov  
Status: INFORMATION

Zaida Amaya-Pineda  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
770 L ST, STE 1050  
SACRAMENTO CA 95814  
Email: zca@cpuc.ca.gov  
Status: STATE-SERVICE

Mariana C. Campbell  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY COST OF SERVICE & NATURAL GAS BRANCH  
505 VAN NESS AVE RM 4205  
SAN FRANCISCO CA 94102-3214  
Email: mcl@cpuc.ca.gov  
Status: STATE-SERVICE

Melicia Charles  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE AREA 4-A  
SAN FRANCISCO CA 94102-3214  
Email: mvc@cpuc.ca.gov  
Status: STATE-SERVICE

Jeanne Clinton  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE RM 4008  
SAN FRANCISCO CA 94102-3214  
Email: cln@cpuc.ca.gov  
Status: STATE-SERVICE

Michael Colvin  
**CALIF PUBLIC UTILITIES COMMISSION**  
POLICY & PLANNING DIVISION  
505 VAN NESS AVE RM 5119  
SAN FRANCISCO CA 94102-3214  
Email: mc3@cpuc.ca.gov  
Status: STATE-SERVICE

Cheryl Cox  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY PRICING AND CUSTOMER PROGRAMS  
BRANCH  
505 VAN NESS AVE RM 4209  
SAN FRANCISCO CA 94102-3214  
Email: cxc@cpuc.ca.gov  
Status: STATE-SERVICE

Fred L. Curry  
**CALIF PUBLIC UTILITIES COMMISSION**  
WATER AND SEWER ADVISORY BRANCH  
505 VAN NESS AVE RM 3106  
SAN FRANCISCO CA 94102-3214  
Email: flc@cpuc.ca.gov  
Status: STATE-SERVICE

Tim G. Drew  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE AREA 4-A  
SAN FRANCISCO CA 94102-3214  
Email: zap@cpuc.ca.gov  
Status: STATE-SERVICE

Josephine Emelo  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY PRICING AND CUSTOMER PROGRAMS  
BRANCH  
505 VAN NESS AVE RM 4104  
SAN FRANCISCO CA 94102-3214  
Email: je3@cpuc.ca.gov  
Status: STATE-SERVICE

Cathleen A. Fogel  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE AREA 4-A  
SAN FRANCISCO CA 94102-3214  
Email: cf1@cpuc.ca.gov  
Status: STATE-SERVICE

Jamie Fordyce  
**CALIF PUBLIC UTILITIES COMMISSION**  
EXECUTIVE DIVISION  
505 VAN NESS AVE RM 5303  
SAN FRANCISCO CA 94102-3214  
Email: jbf@cpuc.ca.gov  
Status: STATE-SERVICE

Hazlyn Fortune  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE AREA 4-A  
SAN FRANCISCO CA 94102-3214  
Email: hcf@cpuc.ca.gov  
Status: STATE-SERVICE

Tory Francisco  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE AREA 4-A  
SAN FRANCISCO CA 94102-3214  
Email: tnf@cpuc.ca.gov  
Status: STATE-SERVICE



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David M. Gamson  
**CALIF PUBLIC UTILITIES COMMISSION**  
DIVISION OF ADMINISTRATIVE LAW JUDGES  
505 VAN NESS AVE RM 5019  
SAN FRANCISCO CA 94102-3214  
Email: [dmg@cpuc.ca.gov](mailto:dmg@cpuc.ca.gov)  
Status: STATE-SERVICE

Katherine Hardy  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE AREA 4-A  
SAN FRANCISCO CA 94102-3214  
Email: [keh@cpuc.ca.gov](mailto:keh@cpuc.ca.gov)  
Status: STATE-SERVICE

Edward Howard  
**CALIF PUBLIC UTILITIES COMMISSION**  
POLICY & PLANNING DIVISION  
505 VAN NESS AVE RM 5119  
SAN FRANCISCO CA 94102-3214  
Email: [trh@cpuc.ca.gov](mailto:trh@cpuc.ca.gov)  
Status: STATE-SERVICE

Judith Ikle  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE RM 4012  
SAN FRANCISCO CA 94102-3214  
Email: [jci@cpuc.ca.gov](mailto:jci@cpuc.ca.gov)  
Status: STATE-SERVICE

Kimberly Kim  
**CALIF PUBLIC UTILITIES COMMISSION**  
DIVISION OF ADMINISTRATIVE LAW JUDGES  
505 VAN NESS AVE RM 5003  
SAN FRANCISCO CA 94102-3214  
Email: [kk2@cpuc.ca.gov](mailto:kk2@cpuc.ca.gov)  
Status: STATE-SERVICE

Megha Lakhchaura  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE AREA 4-A  
SAN FRANCISCO CA 94102-3214  
Email: [m1a@cpuc.ca.gov](mailto:m1a@cpuc.ca.gov)  
Status: STATE-SERVICE

Alik Lee  
**CALIF PUBLIC UTILITIES COMMISSION**  
COMMUNICATIONS POLICY BRANCH  
505 VAN NESS AVE RM 4209  
SAN FRANCISCO CA 94102-3214  
Email: [ayo@cpuc.ca.gov](mailto:ayo@cpuc.ca.gov)  
Status: STATE-SERVICE

Mikhail Haramati  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE AREA 4-A  
SAN FRANCISCO CA 94102-3214  
Email: [mkh@cpuc.ca.gov](mailto:mkh@cpuc.ca.gov)  
Status: STATE-SERVICE

Risa Hernandez  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY PRICING AND CUSTOMER PROGRAMS  
BRANCH  
505 VAN NESS AVE RM 4209  
SAN FRANCISCO CA 94102-3214  
Email: [rhh@cpuc.ca.gov](mailto:rhh@cpuc.ca.gov)  
Status: STATE-SERVICE

Kelly Hymes  
**CALIF PUBLIC UTILITIES COMMISSION**  
EXECUTIVE DIVISION  
505 VAN NESS AVE RM 5306  
SAN FRANCISCO CA 94102-3214  
Email: [khy@cpuc.ca.gov](mailto:khy@cpuc.ca.gov)  
Status: STATE-SERVICE

Varoujan Jinbachian  
**CALIF PUBLIC UTILITIES COMMISSION**  
PUBLIC ADVISOR OFFICE  
320 WEST 4TH ST STE 500  
LOS ANGELES CA 90013  
Email: [vsj@cpuc.ca.gov](mailto:vsj@cpuc.ca.gov)  
Status: STATE-SERVICE

Peter Lai  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
320 WEST 4TH ST STE 500  
LOS ANGELES CA 90013  
Email: [ppl@cpuc.ca.gov](mailto:ppl@cpuc.ca.gov)  
Status: STATE-SERVICE

Jean A. Lamming  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE AREA 4-A  
SAN FRANCISCO CA 94102-3214  
Email: [jl2@cpuc.ca.gov](mailto:jl2@cpuc.ca.gov)  
Status: STATE-SERVICE

Robert Lehman  
**CALIF PUBLIC UTILITIES COMMISSION**  
COMMUNICATIONS POLICY BRANCH  
505 VAN NESS AVE RM 4209  
SAN FRANCISCO CA 94102-3214  
Email: [leh@cpuc.ca.gov](mailto:leh@cpuc.ca.gov)  
Status: STATE-SERVICE

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Kevin S. Nakamura  
**CALIF PUBLIC UTILITIES COMMISSION**  
UTILITY AUDIT, FINANCE & COMPLIANCE BRANCH  
770 L ST, STE 1050  
SACRAMENTO CA 95814  
Email: kev@cpuc.ca.gov  
Status: STATE-SERVICE

Pamela Nataloni  
**CALIF PUBLIC UTILITIES COMMISSION**  
LEGAL DIVISION  
505 VAN NESS AVE RM 5124  
SAN FRANCISCO CA 94102-3214  
Email: jpn@cpuc.ca.gov  
Status: STATE-SERVICE

David Ng  
**CALIF PUBLIC UTILITIES COMMISSION**  
EXECUTIVE DIVISION  
505 VAN NESS AVE RM 5207  
SAN FRANCISCO CA 94102-3214  
Email: dhn@cpuc.ca.gov  
Status: STATE-SERVICE

Dan Olson  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE AREA 4-A  
SAN FRANCISCO CA 94102-3214  
Email: do2@cpuc.ca.gov  
Status: STATE-SERVICE

Ayat E. Osman  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE AREA 4-A  
SAN FRANCISCO CA 94102-3214  
Email: aeo@cpuc.ca.gov  
Status: STATE-SERVICE

Lisa Paulo  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE AREA 4-A  
SAN FRANCISCO CA 94102-3214  
Email: lp1@cpuc.ca.gov  
Status: STATE-SERVICE

Anne W. Premo  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
770 L ST, STE 1050  
SACRAMENTO CA 95814  
Email: awp@cpuc.ca.gov  
Status: STATE-SERVICE

Sazedur Rahman  
**CALIF PUBLIC UTILITIES COMMISSION**  
POLICY ANALYSIS BRANCH  
505 VAN NESS AVE AREA 3-E  
SAN FRANCISCO CA 94102-3214  
Email: snr@cpuc.ca.gov  
Status: STATE-SERVICE

Thomas M. Renaghan  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY COST OF SERVICE & NATURAL GAS BRANCH  
505 VAN NESS AVE RM 4205  
SAN FRANCISCO CA 94102-3214  
Email: tmr@cpuc.ca.gov  
Status: STATE-SERVICE

Thomas Roberts  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY PRICING AND CUSTOMER PROGRAMS  
BRANCH  
505 VAN NESS AVE RM 4104  
SAN FRANCISCO CA 94102-3214  
Email: tcr@cpuc.ca.gov  
Status: STATE-SERVICE

Sarita Sarvate  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE AREA 4-A  
SAN FRANCISCO CA 94102-3214  
Email: sbs@cpuc.ca.gov  
Status: STATE-SERVICE

Johanna M. Sevier  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE AREA 4-A  
SAN FRANCISCO CA 94102-3214  
Email: msj@cpuc.ca.gov  
Status: STATE-SERVICE

Yuliya Shmidt  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY PRICING AND CUSTOMER PROGRAMS  
BRANCH  
505 VAN NESS AVE RM 4104  
SAN FRANCISCO CA 94102-3214  
Email: ys2@cpuc.ca.gov  
Status: STATE-SERVICE

Joyce Steingass  
**CALIF PUBLIC UTILITIES COMMISSION**  
WATER BRANCH  
505 VAN NESS AVE RM 4209  
SAN FRANCISCO CA 94102-3214  
Email: jws@cpuc.ca.gov  
Status: STATE-SERVICE

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George S. Tagnipes  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE AREA 4-A  
SAN FRANCISCO CA 94102-3214  
Email: jst@cpuc.ca.gov  
Status: STATE-SERVICE

Zenaida G. Tapawan-Conway  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE AREA 4-A  
SAN FRANCISCO CA 94102-3214  
Email: ztc@cpuc.ca.gov  
Status: STATE-SERVICE

Ava N. Tran  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE AREA 4-A  
SAN FRANCISCO CA 94102-3214  
Email: atr@cpuc.ca.gov  
Status: STATE-SERVICE

Christopher R Villarreal  
**CALIF PUBLIC UTILITIES COMMISSION**  
POLICY & PLANNING DIVISION  
505 VAN NESS AVE RM 5119  
SAN FRANCISCO CA 94102-3214  
Email: crv@cpuc.ca.gov  
Status: STATE-SERVICE

Natalie Walsh  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE RM 4003  
SAN FRANCISCO CA 94102-3214  
Email: nfw@cpuc.ca.gov  
Status: STATE-SERVICE

Pamela Wellner  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE AREA 4-A  
SAN FRANCISCO CA 94102-3214  
Email: pw1@cpuc.ca.gov  
Status: STATE-SERVICE

Michael Wheeler  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE AREA 4-A  
SAN FRANCISCO CA 94102-3214  
Email: mmw@cpuc.ca.gov  
Status: STATE-SERVICE

Sean Wilson  
**CALIF PUBLIC UTILITIES COMMISSION**  
UTILITY AUDIT, FINANCE & COMPLIANCE BRANCH  
505 VAN NESS AVE AREA 3-C  
SAN FRANCISCO CA 94102-3214  
Email: smw@cpuc.ca.gov  
Status: STATE-SERVICE

JOHN M. CLARKSON  
**HEAT PROJECT UK**  
ENACT ENERGY  
FREEPOST NATW1078  
TOLVADDON UK TR14 0HX UNITED KINGDOM  
Email: john@enactenergy.com  
Status: INFORMATION

SUSAN E. BROWN ATTORNEY  
**A WORLD INSTITUTE FOR SUSTAINABLE HUMANI**  
PO BOX 428  
MILL VALLEY CA 94942  
FOR: A World Institute for Sustainable Humanity  
Email: sebesq@comcast.net  
Status: PARTY

MICHAEL KARP  
**A.W.I.S.H.**  
PO BOX 812  
LOPEZ ISLAND WA 98261  
Email: michael@awish.net  
Status: INFORMATION

GERALD LAHR  
**ASSOCIATION OF BAY AREA GOVERNMENTS**  
101 8TH ST  
OAKLAND CA 94607  
FOR: ABAG  
Email: jerry@abag.ca.gov  
Status: PARTY

JAMES HODGES  
**ACCES**  
1069 45TH ST  
SACRAMENTO CA 95819  
FOR: ACCES, The Community Action of San Mateo  
County, Inc., TELACU, The Maravilla Foundation  
Email: hodgesjl@surewest.net  
Status: PARTY

JAMES WEIL DIRECTOR  
**AGLET CONSUMER ALLIANCE**  
PO BOX 1916  
SEBASTOPOL CA 95473  
FOR: AGLET CONSUMER ALLIANCE  
Email: jweil@aglet.org  
Status: PARTY

**THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA SERVICE LIST  
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GLENN HOURAHAN VICE PRES. - R&T AND EDUC.  
DEVELOPMENT  
**AIR CONDITIONING CONTRACTORS OF AMERICA**  
2800 SHIRLINGTON ROAD, STE 300  
ARLINGTON VA 22206  
Email: Glenn.hourahan@acca.org  
Status: INFORMATION

ROD AOKI ATTORNEY  
**ALCANTAR & KAHL, LLP**  
33 NEW MONTGOMERY ST, STE 1850  
SAN FRANCISCO CA 94015  
Email: rsa@a-klaw.com  
Status: PARTY

JO TIFFANY  
**ALLIANCE TO SAVE ENERGY**  
717 WASHINGTON ST, STE. 210  
OAKLAND CA 94607  
Email: jtiffany@ase.org  
Status: INFORMATION

JENNIFER THORNE AMANN  
**AMER. CNCL FOR AN ENERGY EFFICIENT ECON.**  
529-14TH ST, NW, STE 600  
WASHINGTON DC 20045  
FOR: AMER. CNCL FOR AN ENERGY EFFICIENT ECON.  
Email: jamann@aceee.org  
Status: INFORMATION

PAUL DELANEY  
**AMERICAN UTILITY NETWORK (A.U.N.)**  
10705 DEER CANYON DRIVE  
ALTA LOMA CA 91737  
Email: pssed@adelphia.net  
Status: INFORMATION

DAVID J. COYLE GENERAL MANAGER  
**ANZA ELECTRIC CO-OPERATIVE, INC (909)**  
PO BOX 391908 / 58470 HWY 371  
ANZA CA 92539-1909  
Status: INFORMATION

ELISABETH ADAMS  
**ASSERT INC.**  
155 W. AVE J-5  
LANCASTER CA 93534  
FOR: ASSERT, INC.  
Email: eadams.assert@verizon.net  
Status: PARTY

W. RUSSELL KING DIRECTOR  
**AIR CONDITIONING CONTRACTORS OF AMERICA**  
133 L ST, STE C  
SACRAMENTO CA 95814  
FOR: Air Conditioning Contractors of America  
Email: russ.king@acca.org  
Status: PARTY

MERRILEE HARRIGAN VICE PRESIDENT OF  
EDUCATION  
**ALLIANCE TO SAVE ENERGY**  
1850 M ST NW, STE 600  
WASHINGTON DC 20036  
FOR: Alliance to Save Energy  
Email: mharrigan@ase.org  
Status: PARTY

MICHAEL LAMOND  
**ALPINE NATURAL GAS OPERATING COMPANY**  
PO BOX 550  
15 ST. ANDREWS ROAD, STE 7  
VALLEY SPRINGS CA 95252  
FOR: Alpine Natural Gas Company  
Email: mike@alpinenaturalgas.com  
Status: PARTY

LYDIA FLORES PRESIDENT  
**AMERICAN INSULATION INC**  
8305 MIRALANI DRIVE  
SAN DIEGO CA 92126  
FOR: American Insulation Inc.  
Email: lflores@americanInsul.com  
Status: PARTY

DAVE STEPHENSON RATE REGULATION MANAGER -  
WESTERN REGIO  
**AMERICAN WATER WORKS SERVICE CO.**  
4701 BELOIT DRIVE  
SACRAMENTO CA 95838  
Email: dstephenson@amwater.com  
Status: INFORMATION

JOHN LAUN  
**APOGEE INTERACTIVE, INC.**  
1220 ROSECRANS ST., STE 308  
SAN DIEGO CA 92106  
Email: jlaun@apogee.net  
Status: INFORMATION

**ASSOCIATION OF CALIFORNIA WATER AGENCIES**  
910 K ST, STE 100  
SACRAMENTO CA 95814-3577  
FOR: Association of California Water Agencies  
Status: PARTY

**THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA SERVICE LIST  
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KEITH SWITZER  
**BEAR VALLEY ELECTRIC SERVICE**  
630 EAST FOOTHILL BLVD.  
SAN DIMAS CA 91773  
FOR: BEAR VALLEY ELECTRIC SERVICE  
Email: kswitzer@gswater.com  
Status: PARTY

DALE A. GUSTAVSON PRESIDENT  
**BETTER BUILDINGS INCORPORATED**  
31 E MACARTHUR CRESCENT, NO. E321  
SANTA ANA CA 92707-5936  
FOR: BETTER BUILDINGS INCORPORATED  
Email: dale@betterbuildings.com  
Status: INFORMATION

PETER HOFMANN  
**BO ENTERPRISES**  
43B EAST MAIN ST  
LOS GATOS CA 95030-6907  
FOR: Bo Enterprises  
Email: phofmn@aol.com  
Status: PARTY

RYAN BERNARDO  
**BRAUN BLAISING MCLAUGHLIN, P.C.**  
915 L ST, STE 1270  
SACRAMENTO CA 95814  
Email: bernardo@braunlegal.com  
Status: INFORMATION

PETER C. JACOBS  
**BUILDING METRICS INC.**  
2540 FRONTIER AVE. STE 100  
BOULDER CO 80301  
Email: pjacobs@buildingmetrics.biz  
Status: INFORMATION

MICHAEL E. BACHAND PRESIDENT  
**CALCERTS,, INC.**  
31 NATOMA ST, STE 120  
FOLSOM CA 95630  
FOR: CALCERTS, INC.  
Email: mike@calcerts.com  
Status: PARTY

DAVID E. MORSE  
**CALIFORNIA AMERICAN WATER CO.**  
1411 W. COVELL BLVD., STE. 106-292  
DAVIS CA 95616-5934  
Email: demorse@omsoft.com  
Status: INFORMATION

MARK MCNULTY  
4654 MAYAPAN DR  
LA MESA CA 91941-7148  
FOR: Bear Valley Electric/Golden State water  
Email: markmcnulty@sbcglobal.net  
Status: INFORMATION

ROBERT L. KNIGHT  
**CALIFORNIA BUILDING PERFORM. CONT. ASSN.**  
1000 BROADWAY, STE 410  
OAKLAND CA 94607  
FOR: BEVILACQUA-KNIGHT INC/ California building  
Performance Contractor's Assn.  
Email: rknight@bki.com  
Status: PARTY

BRUCE MCLAUGHLIN  
**BRAUN & BLAISING, P.C.**  
915 L ST, STE 1270  
SACRAMENTO CA 95814  
Email: mclaughlin@braunlegal.com  
Status: INFORMATION

BRUCE MAST  
**BUILD IT GREEN**  
1434 UNIVERSITY AVE  
BERKELEY CA 94702  
Email: Bruce@BuildItGreen.org  
Status: INFORMATION

HELEN ARRICK  
**BUSINESS ENERGY COALITION**  
MC B8R, PGE  
PO BOX 770000  
SAN FRANCISCO CA 94177-0001  
Email: hxag@pge.com  
Status: INFORMATION

ED OSANN EXECUTIVE DIRECTOR  
**CALIF. URBAN WATER CONSERVATION COUNCIL**  
529 14TH ST., NW, STE. F6  
WASHINGTON DC 20045-1210  
Email: eosann@starpower.net  
Status: INFORMATION

ROBERT J. BICKER LEGISLATIVE ANALYST  
**CALIFORNIA APARTMENT ASSOCIATION**  
980 NINTH ST, STE 200  
SACRAMENTO CA 95814  
Email: rbicker@caanet.org  
Status: INFORMATION

**THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA SERVICE LIST  
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ELIZABETH GAVRIC LEGISLATIVE ADVOCATE  
**CALIFORNIA ASSOCIATION OF REALTORS**  
980 9TH ST, STE 1430  
SACRAMENTO CA 95814  
FOR: California Association of Realtors  
Email: elizabethg@car.org  
Status: INFORMATION

JAMES D. SQUERI ATTORNEY  
**GOODIN MACBRIDE SQUERI DAY & LAMPREYLLP**  
505 SANSOME ST, STE 900  
SAN FRANCISCO CA 94111  
FOR: California Building Industry Assn  
Email: jsqueri@gmsr.com  
Status: PARTY

ANDREW MCALLISTER DIRECTOR OF PROGRAMS  
**CALIFORNIA CENTER FOR SUSTAINABLE ENERGY**  
8690 BALBOA AVE, STE 100  
SAN DIEGO CA 92123  
FOR: California Center for Sustainable Energy  
Email: andrew.mcallister@energycenter.org  
Status: PARTY

IRENE STILLINGS EXECUTIVE DIRECTOR  
**CALIFORNIA CENTER FOR SUSTAINABLE ENERGY**  
8690 BALBOA AVE, STE 100  
SAN DIEGO CA 92123  
FOR: California Center for Sustainable Energy  
Email: irene.stillings@energycenter.org  
Status: PARTY

PATRICK COUCH SPECIAL PROJECTS DIRECTOR  
**CALIFORNIA CONSERVATION CORPS**  
1719 24TH ST  
SACRAMENTO CA 95816  
FOR: California Conservation Corps  
Email: patrick.couch@ccc.ca.gov  
Status: PARTY

DEVI EDEN ADVISOR TO COMMISSIONER ROSENFELD  
**CALIFORNIA ENERGY COMMISSION**  
1516 9TH ST, MS 35  
SACRAMENTO CA 95814-5512  
Email: deden@energy.state.ca.us  
Status: INFORMATION

BILL KELLY CORRESPONDENT  
**CALIFORNIA ENERGY CIRCUIT**  
PO BOX 1022  
SOUTH PASADENA CA 91031  
Email: southlandreports@earthlink.net  
Status: INFORMATION

SANDRA GOLDBERG DEPUTY ATTORNEY GENERAL  
**CALIFORNIA ATTORNEY GENERAL'S OFFICE**  
1515 CLAY ST, 20TH FL., PO BOX 70550  
OAKLAND CA 94612-0550  
FOR: California Attorney General's Office  
Email: sandra.goldberg@doj.ca.gov  
Status: PARTY

ASHLEY WATKINS  
**CALIFORNIA CENTER FOR SUSTAINABLE ENERGY**  
8690 BALBOA AVE. STE 100  
SAN DIEGO CA 92123  
FOR: CALIFORNIA CENTER FOR SUSTAINABLE  
ENERGY  
Email: ashley.watkins@energycenter.org  
Status: INFORMATION

JENNIFER PORTER POLICY ANALYST  
**CALIFORNIA CENTER FOR SUSTAINABLE ENERGY**  
8690 BALBOA AVE, STE 100  
SAN DIEGO CA 92123  
FOR: California Center for Sustainable Energy  
Email: jennifer.porter@energycenter.org  
Status: PARTY

SEPHRA A. NINOW POLICY ANALYST  
**CALIFORNIA CENTER FOR SUSTAINABLE ENERGY**  
8690 BALBOA AVE, STE 100  
SAN DIEGO CA 92123  
Email: sephra.ninow@energycenter.org  
Status: PARTY

**CALIFORNIA ENERGY MARKETS**  
425 DIVISADERO ST., STE 303  
SAN FRANCISCO CA 94117-2242  
Email: cem@newsdata.com  
Status: INFORMATION

ELAINE HEBERT  
**CALIFORNIA ENERGY COMMISSION**  
1516 9TH ST, MS-42  
SACRAMENTO CA 95814  
Email: ehebert@energy.state.ca.us  
Status: INFORMATION

KAE LEWIS  
**CALIFORNIA ENERGY COMMISSION**  
1516 9TH ST, MS 22  
SACRAMENTO CA 95814  
Email: klewis@energy.state.ca.us  
Status: INFORMATION

**THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA SERVICE LIST  
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RICHARD SAPUDAR  
**CALIFORNIA ENERGY COMMISSION**  
1516 NINTH ST  
SACRAMENTO CA 95814  
Email: rsapudar@energy.state.ca.us  
Status: INFORMATION

CYNTHIA ROGERS  
**CALIFORNIA ENERGY COMMISSION**  
1516 9TH ST  
SACRAMENTO CA 95814  
Email: crogers@energy.state.ca.us  
Status: STATE-SERVICE

MARGARET SHERIDAN  
**CALIFORNIA ENERGY COMMISSION**  
DEMAND ANALYSIS OFFICE  
1516 NINTH ST, MS-22  
SACRAMENTO CA 95814  
Email: msherida@energy.state.ca.us  
Status: STATE-SERVICE

KAREN NORENE MILLS ATTORNEY  
**CALIFORNIA FARM BUREAU FEDERATION**  
2300 RIVER PLAZA DRIVE  
SACRAMENTO CA 95833  
FOR: California Farm Bureau Federation  
Email: kmills@cfbf.com  
Status: PARTY

WILLIAM H. BOOTH ATTORNEY  
**LAW OFFICES OF WILLIAM H. BOOTH**  
67 CARR DRIVE  
MORAGA CA 94596  
FOR: California Large Energy Consumers Association  
Email: wbooth@booth-law.com  
Status: INFORMATION

ROB NEENAN  
**CALIFORNIA LEAGUE OF FOOD PROCESSORS**  
1755 CREEKSIDE OAKS DRIVE, STE 250  
SACRAMENTO CA 95833  
Email: rob@clfp.com  
Status: INFORMATION

C. ANTHONY BRAUN  
**BRAUN BLAISING MCLAUGHLIN, P.C.**  
915 L ST, STE 1270  
SACRAMENTO CA 95814  
FOR: California Municipal Utilities Association  
Email: braun@braunlegal.com  
Status: PARTY

SYLVIA BENDER  
**CALIFORNIA ENERGY COMMISSION**  
1516 9TH ST, MS22  
SACRAMENTO CA 95814  
Email: sbender@energy.state.ca.us  
Status: STATE-SERVICE

IRENE SALAZAR ELECTRICITY SUPPLY ANALYSIS  
DIVISION  
**CALIFORNIA ENERGY COMMISSION**  
1516 NINTH ST, MS 22  
SACRAMENTO CA 95814  
Email: isalazar@energy.state.ca.us  
Status: STATE-SERVICE

E.V. (AL) GARCIA  
**CALIFORNIA ENERGY COMMISSION**  
1516 NINTH ST. MS 42  
SACRAMENTO CA 95814  
FOR: California Energy Commission  
Email: agarcia@energy.state.ca.us  
Status: STATE-SERVICE

EDWARD G. POOLE ATTORNEY  
**ANDERSON & POOLE**  
601 CALIFORNIA ST, STE 1300  
SAN FRANCISCO CA 94108-2818  
FOR: California Independent Petroleum Association  
Email: epoole@adplaw.com  
Status: INFORMATION

EDWARD W. O'NEILL ATTORNEY  
**DAVIS WRIGHT TREMAINE LLP**  
505 MONTGOMERY ST, STE 800  
SAN FRANCISCO CA 94111-6533  
FOR: California Large Energy Consumers Association  
Email: edwardoneill@dwt.com  
Status: PARTY

KEITH R. MCCREA ATTORNEY  
**SUTHERLAND ASBILL & BRENNAN LLP**  
1275 PENNSYLVANIA AVE, NW  
WASHINGTON DC 20004  
FOR: California Manufacturers & Technology Association  
Email: keith.mccrea@sablaw.com  
Status: PARTY

DONALD C. LIDDELL ATTORNEY  
**DOUGLASS & LIDDELL**  
2928 2ND AVE  
SAN DIEGO CA 92103  
FOR: California Natural Gas Vehicle Coalition/ Ice Energy  
Inc.  
Email: liddell@energyattorney.com  
Status: PARTY

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SARAH BESERRA  
**CALIFORNIA REPORTS.COM**  
39 CASTLE HILL COURT  
VALLEJO CA 94591  
FOR: CALIFORNIA REPORTS.COM  
Email: sbeserra@sbcglobal.net  
Status: INFORMATION

THOMAS ECKHART  
**CAL - UCONS, INC.**  
10612 NE 46TH ST  
KIRKLAND WA 98033  
FOR: CAL-UCONS, INC.  
Email: tom@ucons.com  
Status: PARTY

CHRIS SCRUTON  
8690 CALVINE RD.  
SACRAMENTO CA 95828  
FOR: Chris Scruton  
Email: cscruton@energy.state.ca.us  
Status: PARTY

DENNIS J. HERRERA CITY ATTORNEY  
**CITY AND COUNTY OF SAN FRANCISCO**  
CITY HALL, RM 234  
SAN FRANCISCO CA 94102  
FOR: CITY AND COUNTY OF SAN FRANCISCO  
Status: PARTY

ANN KELLY DEPT. OF THE ENVIRONMENT  
**CITY AND COUNTY OF SAN FRANCISCO**  
11 GROVE ST  
SAN FRANCISCO CA 94102  
Email: ann.kelly@sfgov.org  
Status: INFORMATION

SHAWN THOMPSON  
**CITY OF IRVINE**  
1 CIVIC CENTER PLAZA  
IRVINE CA 92646  
Email: sthompson@ci.irvine.ca.us  
Status: INFORMATION

THOMAS L. TRIMBERGER CHIEF BUILDING OFFICIAL  
**CITY OF RANCHO CORDOVA**  
2729 PROSPECT PARK DRIVE  
RANCHO CORDOVA CA 95670  
Status: INFORMATION

CHRIS BROWN EXECUTIVE DIRECTOR  
**CALIFORNIA URBAN WATER CONSERVATION**  
455 CAPITOL MALL, STE 703  
SACRAMENTO CA 95814  
FOR: California Urban Water Conservation  
Email: chris@cuwcc.org  
Status: PARTY

SARA STECK MYERS ATTORNEY  
**LAW OFFICES OF SARA STECK MYERS**  
122 28TH AVE  
SAN FRANCISCO CA 94121  
FOR: Center for Energy Efficiency and Renewable  
Technologies (CEERT)  
Email: ssmyers@att.net  
Status: PARTY

STEPHEN A. S. MORRISON  
**CITY & COUNTY OF SAN FRANCISCO**  
CITY HALL, SUITE 234  
1 DR CARLTON B. GOODLET PLACE  
SAN FRANCISCO CA 94102-4682  
FOR: City & County of San Francisco  
Status: PARTY

JEANNE M. SOLE DEPUTY CITY ATTORNEY  
**CITY AND COUNTY OF SAN FRANCISCO**  
1 DR. CARLTON B. GOODLETT PLACE, RM. 375  
SAN FRANCISCO CA 94102-4682  
FOR: City and County of San Francisco  
Email: jeanne.sole@sfgov.org  
Status: PARTY

JEANNE M. SOLE  
**CITY AND COUNTY OF SAN FRANCISCO**  
CITY HALL, RM 234  
1 DR. CARLTON B. GOODLET PLACE  
SAN FRANCISCO CA 94102-4682  
Email: jeanne.sole@sfgov.org  
Status: INFORMATION

SCOTT WENTWORTH  
**CITY OF OAKLAND**  
7101 EDGEWATER DRIVE, NO. 2  
OAKLAND CA 94621  
FOR: City of Oakland  
Email: swentworth@oaklandnet.com  
Status: PARTY

TOM BLAIR ENERGY ADMINISTRATOR  
**CITY OF SAN DIEGO**  
9601 RIDGEHAVEN COURT, STE 120  
SAN DIEGO CA 92123-1636  
Email: tblair@sandiego.gov  
Status: INFORMATION



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EVELYN LEE  
**CITY OF SAN DIEGO**  
9601 RIDGEHAVEN COURT, STE 120  
SAN DIEGO CA 92123-1636  
Email: elee@sandiego.gov  
Status: INFORMATION

MICHAEL P. CALABRESE  
**CITY OF SAN DIEGO**  
OFFICE OF THE CITY ATTORNEY  
1200 THIRD AVE, STE 1100  
SAN DIEGO CA 92101  
FOR: City of San Diego  
Status: PARTY

SUSAN MUNVES ENERGY AND GREEN BLDG. PROG.  
ADMIN.  
**CITY OF SANTA MONICA**  
1212 5TH ST, FIRST FLR  
SANTA MONICA CA 90401  
Email: susan.munves@smgov.net  
Status: INFORMATION

JON W. SLANGERUP  
**CLEAREDGE POWER CORPORATION**  
7205 EVERGREEN PARKWAY  
HILLSBORO OR 97124  
FOR: ClearEdge Power Corporation  
Email: js@clearedgepower.com  
Status: PARTY

WILLIAM F. PARKER  
**COMMUNITY ACTION AGENCY OF SAN MATEO**  
930 BRITTAN AVE  
SAN CARLOS CA 94070  
FOR: COMMUNITY ACTION AGENCY OF SAN MATEO  
Email: wparker@baprc.com  
Status: PARTY

TAM HUNT  
**HUNT CONSULTING**  
4344 MODOC ROAD, 15  
SANTA BARBARA CA 93110  
FOR: Community Environmental Council  
Email: tam.hunt@gmail.com  
Status: PARTY

NANCY KIRSHNER-RODRIGUEZ CONSULTING  
DEPARTMENT MANAGER  
**CONSOL**  
7407 TAM O SHANTER DRIVE  
STOCKTON CA 95210-3370  
Email: NancyKRod@conSol.ws  
Status: INFORMATION

ANITA PYLE  
**CITY OF SAN DIEGO**  
9601 RIDGEHAVEN COURT, STE 120  
SAN DIEGO CA 92123  
Email: apyle@sandiego.gov  
Status: INFORMATION

MARY TUCKER  
**CITY OF SAN JOSE, ENVIRONMENTAL SRVC DEP**  
200 EAST SANTA CLARA ST., 10TH FLR.  
SAN JOSE CA 95113-1905  
Email: mary.tucker@sanjoseca.gov  
Status: INFORMATION

JUSTIN C. WYNNE ATTORNEY  
**BRAUN BLAISING MCLAUGHLIN, P.C.**  
915 L ST, STE 1270  
SACRAMENTO CA 95814  
FOR: City of Victorville  
Email: wynne@braunlegal.com  
Status: PARTY

**COMMERCE ENERGY, INC.**  
600 ANTON BLVD., STE 2000  
COSTA MESA CA 92626  
Status: INFORMATION

JOHN NEWCOMB  
696 SOUTH TIPPECANOE AVE  
SAN BERNARDINO CA 92415  
FOR: Community Action Partnership of San Bernardino  
County  
Email: jnewc@capsbc.sbcounty.gov  
Status: INFORMATION

ROBERT W. HAMMON, PH.D PRINCIPAL  
**CONSOL**  
7407 TAM OSHANTER DRIVE  
STOCKTON CA 95210-3370  
Email: Rob@ConSol.ws  
Status: INFORMATION

BARBARA R. BARKOVICH  
**BARKOVICH & YAP**  
44810 ROSEWOOD TERRACE  
MENDOCINO CA 95460  
FOR: CONSULT. TO THE CAL.LARGE ENERGY  
CONSUMERS ASSN.  
Email: brbarkovich@earthlink.net  
Status: INFORMATION

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NORA HERNANDEZ  
**COUNTY OF LOS ANGELES-INTERNAL SERVICES**  
1100 N. EASTERN AVE  
LOS ANGELES CA 90063  
Email: nhernandez@isd.co.la.ca.us  
Status: INFORMATION

JODY LONDON  
**JODY LONDON CONSULTING**  
PO BOX 3629  
OAKLAND CA 94609  
FOR: County of Los Angeles, Internal Services  
Department/The Local Government Sustainable  
EnergyCoalition/Conservation Services Group  
Email: jody\_london\_consulting@earthlink.net  
Status: PARTY

DANA ARMANINO CDA  
**COUNTY OF MARIN**  
3501 CIVIC CENTER DRIVE, RM 308  
SAN RAFAEL CA 94903  
FOR: County of Marin Community Development Agency  
Email: darmanino@co.marin.ca.us  
Status: INFORMATION

WILLIE M. GATERS MANAGER, ENERGY AND  
SUSTAINABILTY DIV.  
**COUNTY OF SONOMA**  
2300 COUNTY CENTER DRIVE, A200  
SANTA ROSA CA 95403  
FOR: COUNTY OF SONOMA  
Email: gsenergy@sonoma-county.org  
Status: INFORMATION

PETER CANESSA  
**CALIFORNIA STATE UNIVERSITY, FRESNO**  
1211 CHAPARRAL CIRCLE  
SAN LUIS OBISPO CA 93401  
FOR: CSUF  
Email: pcanessa@charter.net  
Status: PARTY

MALCOLM LEWIS PRESIDENT  
**CTG ENERGETICS, INC.**  
16 TECHNOLOGY DRIVE, STE 109  
IRVINE CA 92618  
FOR: CTG Energetics, Inc.  
Email: mlewis@ctg-net.com  
Status: PARTY

ROSEMARY MCMAHILL DIRECTOR - REGULATORY  
AFFAIRS  
**CURRENT GROUP LLC**  
2548 BEVIS ST  
HOUSTON TX 77008-1848  
Email: rosemary.mcmahill@currentgroup.com  
Status: INFORMATION

MICHAEL B. DAY ATTORNEY  
**GOODIN MACBRIDE SQUERI DAY & LAMPREY LLP**  
505 SANSOME ST, STE 900  
SAN FRANCISCO CA 94111  
FOR: Current Group, LLC  
Email: mday@goodinmacbride.com  
Status: PARTY

ERIC LEE SR. ENGINEER  
**DAVIS ENERGY GROUP**  
123 C ST  
DAVIS CA 95616  
FOR: Davis Energy Group  
Email: elee@davisenergy.com  
Status: PARTY

JEFFREY GRAY ATTORNEY  
**DAVIS WRIGHT TREMAINE**  
505 MONTGOMERY ST, STE 800  
SAN FRANCISCO CA 94111-6533  
Email: jeffgray@dwt.com  
Status: INFORMATION

MARIA Y. JUAREZ DEPUTY DIRECTOR  
**DEPARTMENT OF COUMMINTY ACTION**  
2038 IOWA AVE, STE B-102  
RIVERSIDE CA 92507  
Email: mjuarez@capriverside.org  
Status: INFORMATION

JASON WIMBLEY DIVISION CHIEF, ENERGY&ENVIRON  
PROGRAMS  
**DEPT. OF COMMUNITY SERVICES & DEVELOPMEN**  
700 NORTH 10TH ST, RM 258  
SACRAMENTO CA 95814  
Email: jwimbley@csd.ca.gov  
Status: INFORMATION

LYNN HAUG ATTORNEY  
**ELLISON, SCHNEIDER & HARRIS, LLP**  
2600 CAPITOL AVE, STE 400  
SACRAMENTO CA 95816-5905  
FOR: Dept. of General Services/Energy Policy Advisory  
Committee  
Email: lmh@eslawfirm.com  
Status: PARTY

MELISSA W. KASNITZ ATTORNEY  
**DISABILITY RIGHTS ADVOCATES**  
2001 CENTER ST, FOURTH FLR  
BERKELEY CA 94704-1204  
FOR: DISABILITY RIGHTS ADVOCATES  
Email: pucservice@dralegal.org  
Status: PARTY

**THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA SERVICE LIST  
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MARY - LEE KIMBER ATTORNEY  
**DISABILITY RIGHTS ADVOCATES**  
2001 CENTER ST, 3RD FLR  
BERKELEY CA 94704-1204  
FOR: DISABILITY RIGHTS ADVOCATES  
Email: pucservice@dralegal.org  
Status: PARTY

Diana L. Lee  
**CALIF PUBLIC UTILITIES COMMISSION**  
LEGAL DIVISION  
505 VAN NESS AVE RM 4107  
SAN FRANCISCO CA 94102-3214  
FOR: DRA  
Email: dil@cpuc.ca.gov  
Status: PARTY

Karen Watts-Zagha  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY PRICING AND CUSTOMER PROGRAMS  
BRANCH  
505 VAN NESS AVE RM 4104  
SAN FRANCISCO CA 94102-3214  
FOR: DRA  
Email: kwz@cpuc.ca.gov  
Status: PARTY

Harvey Y. Morris  
**CALIF PUBLIC UTILITIES COMMISSION**  
LEGAL DIVISION  
505 VAN NESS AVE RM 5036  
SAN FRANCISCO CA 94102-3214  
FOR: DRA  
Email: hym@cpuc.ca.gov  
Status: STATE-SERVICE

Matthew Tisdale  
**CALIF PUBLIC UTILITIES COMMISSION**  
ELECTRICITY PLANNING & POLICY BRANCH  
505 VAN NESS AVE RM 4104  
SAN FRANCISCO CA 94102-3214  
FOR: DRA  
Email: mwt@cpuc.ca.gov  
Status: STATE-SERVICE

GENE THOMAS  
**ECOLOGY ACTION**  
211 RIVER ST  
SANTA CRUZ CA 95060  
Email: gthomas@ecoact.org  
Status: INFORMATION

CRYSTAL NEEDHAM SENIOR DIRECTOR, COUNSEL  
**EDISON MISSION ENERGY**  
18101 VON KARMAN AVE., STE 1700  
IRVINE CA 92612-1046  
Email: cneedham@edisonmission.com  
Status: INFORMATION

CASSANDRA SWEET  
**DOW JONES NEWSWIRES**  
201 CALIFORNIA ST., 13TH FLR  
SAN FRANCISCO CA 94111  
Email: cassandra.sweet@dowjones.com  
Status: INFORMATION

Rashid A. Rashid  
**CALIF PUBLIC UTILITIES COMMISSION**  
LEGAL DIVISION  
505 VAN NESS AVE RM 4107  
SAN FRANCISCO CA 94102-3214  
FOR: DRA  
Email: rhd@cpuc.ca.gov  
Status: PARTY

Robert Kinosian  
**CALIF PUBLIC UTILITIES COMMISSION**  
EXECUTIVE DIVISION  
505 VAN NESS AVE RM 5202  
SAN FRANCISCO CA 94102-3214  
FOR: DRA  
Email: gig@cpuc.ca.gov  
Status: STATE-SERVICE

Don Schultz  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY PRICING AND CUSTOMER PROGRAMS  
BRANCH  
770 L ST, STE 1050  
SACRAMENTO CA 95814  
FOR: DRA  
Email: dks@cpuc.ca.gov  
Status: STATE-SERVICE

Karen Watts-Zagha  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY PRICING AND CUSTOMER PROGRAMS  
BRANCH  
505 VAN NESS AVE RM 4104  
SAN FRANCISCO CA 94102-3214  
FOR: DRA  
Email: kwz@cpuc.ca.gov  
Status: STATE-SERVICE

TED FLANIGAN PRESIDENT  
**ECOMOTION - THE POWER OF THE INCREMENT**  
1537 BARRANCA PARKWAY, STE F-104  
IRVINE CA 92618  
Email: TFlanigan@EcoMotion.us  
Status: INFORMATION

WALTER MCGUIRE  
**EFFICIENCY PARTNERSHIP**  
2962 FILLMORE ST  
SAN FRANCISCO CA 94123  
Email: wmcguire@fypower.org  
Status: INFORMATION

**THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA SERVICE LIST  
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DAVID GORDON  
**EFM SOLUTIONS**  
10310 CAMINITO AGADIR  
SAN DIEGO CA 92131  
Email: david.gordon@efm-solutions.com  
Status: INFORMATION

ORTENSIA LOPEZ EXECUTIVE DIRECTOR  
**EL CONCILIO OF SAN MATEO**  
1419 BURLINGAME AVE., STE N  
BURLINGAME CA 94010  
Email: or10sia@aol.com  
Status: INFORMATION

ELLEN PETRILL DIRECTOR, PUBLIC/PRIVATE  
PARTNERSHIPS  
**ELECTRIC POWER RESEARCH INSTITUTE**  
3420 HILLVIEW AVE  
PALO ALTO CA 94304  
Email: epetrill@epri.com  
Status: INFORMATION

ANDREW B. BROWN  
**ELLISON SCHNEIDER & HARRIS LLP**  
2600 CAPITOL AVE, STE 400  
SACRAMENTO CA 95816-5905  
Email: abb@eslawfirm.com  
Status: INFORMATION

Sarvjit S. Randhawa  
**CALIF PUBLIC UTILITIES COMMISSION**  
ENERGY DIVISION  
505 VAN NESS AVE AREA 4-A  
SAN FRANCISCO CA 94102-3214  
FOR: Energy  
Email: SSR@cpuc.ca.gov  
Status: STATE-SERVICE

ERIC CUTTER  
**ENERGY AND ENVIRONMENTAL ECONOMICS, INC.**  
101 MONTGOMERY ST, STE 1600  
SAN FRANCISCO CA 94104  
Email: eric@ethree.com  
Status: INFORMATION

JULIE RICHARDSON  
**ENERGY EFFICIENCY, INC.**  
PO BOX 1612  
UNION CITY CA 94587  
FOR: Energy Efficiency, Inc.  
Email: julieenergyeff@aol.com  
Status: PARTY

CAROLYN KEHREIN  
**ENERGY MANAGEMENT SERVICES**  
2602 CELEBRATION WAY  
WOODLAND CA 95776  
Email: cmkehrein@ems-ca.com  
Status: INFORMATION

JIM BAZEMORE  
**ENERGY MARKET INNOVATIONS INC**  
83 COLUMBIA ST, STE 303  
SEATTLE WA 98104-1417  
Email: jbazemore@emi1.com  
Status: INFORMATION

JENNIFER HOLMES  
**ENERGY MARKET INNOVATIONS INC.**  
83 COLUMBIA ST, STE 303  
SEATTLE WA 98104  
Email: jholmes@emi1.com  
Status: INFORMATION

DAN PERKINS  
**ENERGYSMARTHOMES.NET**  
983 PHILLIPS ST.  
VISTA CA 92083  
Email: dan@energysmarthomes.net  
Status: INFORMATION

CARMEN BASKETTE  
**ENERNOC, INC.**  
594 HOWARD ST, STE 400  
SAN FRANCISCO CA 94105  
Email: cbaskette@enernoc.com  
Status: INFORMATION

AMELIA GULKIS  
**ENSAVE, INC.**  
65 MILLER ST, STE 105  
RICHMOND VT 5477  
Email: ameliag@ensave.com  
Status: INFORMATION

MARY SUTTER  
**EQUIPOISE CONSULTING INC.**  
2415 ROOSEVELT DRIVE  
ALAMEDA CA 94501-6238  
Email: Mary@EquipoiseConsulting.com  
Status: INFORMATION

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NORMAN J. FURUTA ATTORNEY  
**FEDERAL EXECUTIVE AGENCIES**  
1455 MARKET ST., STE 1744  
SAN FRANCISCO CA 94103-1399  
Email: norman.furuta@navy.mil  
Status: INFORMATION

JANINE L. SCANCARELLI ATTORNEY  
**FOLGER, LEVIN & KAHN, LLP**  
275 BATTERY ST, 23RD FLR  
SAN FRANCISCO CA 94111  
Email: jscancarelli@flk.com  
Status: INFORMATION

ANNETTE BEITEL  
200 17TH ST  
WILMETTE IL 60091  
Email: annette.beitel@gmail.com  
Status: INFORMATION

KARL BROWN  
1333 BROADWAY, STE. 240  
OAKLAND CA 94612  
Email: karl.brown@ucop.edu  
Status: INFORMATION

MISTI BRUCERI  
1521 I ST  
NAPA CA 94559  
Email: mistib@comcast.net  
Status: INFORMATION

JOHN CELONA  
505 VISTA AVE  
SAN CARLOS CA 94070  
Email: jcelona@sbcglobal.net  
Status: INFORMATION

MICHAEL CHENG  
2723 HARLAND COURT  
WALNUT CREEK CA 94598  
Email: michael.cheng@paconsulting.com  
Status: INFORMATION

DOCKET COORDINATOR  
5727 KEITH ST.  
OAKLAND CA 94618  
Email: cpucdockets@keyesandfox.com  
Status: INFORMATION

DAVID MORSE  
1411 W. COVELL BLVD., STE 106-292  
DAVIS CA 95616-5934  
Email: demorse@omsoft.com  
Status: INFORMATION

SENATOR RICHARD POLANCO  
3701 GLENALBYN DRIVE  
LOS ANGELES CA 90065  
Email: Senpolanco22@aol.com  
Status: INFORMATION

SHILPA RAMALYA  
77 BEALE ST, MAIL CODE N6G  
SAN FRANCISCO CA 94105  
Email: SRRd@pge.com  
Status: INFORMATION

SAM SIRKIN  
6908 SW 37TH AVE  
PORTLAND OR 97219  
Email: samsirkin@cs.com  
Status: INFORMATION

DAVE SULLIVAN P.E. CONSULTING ENGINEER  
614 38TH PLACE  
FLORENCE OR 97439-8216  
Email: davesullivan\_71@msn.com  
Status: INFORMATION

YOLE WHITING  
12532 JACKSON HILL LANE  
EL CAJON CA 92021  
Email: ywhiting@cox.net  
Status: INFORMATION

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LADONNA WILLIAMS EXECUTIVE DIRECTOR  
PO BOX 5653  
VALLEJO CA 94591  
Email: zzeria@aol.com  
Status: INFORMATION

BILL JULIAN  
43556 ALMOND LANE  
DAVIS CA 95618  
Email: billjulian@sbcglobal.net  
Status: PARTY

THOMAS P. CONLON PRESIDENT  
**GEOPRAXIS**  
PO BOX 5  
SONOMA CA 95476-0005  
Email: tconlon@geopraxis.com  
Status: INFORMATION

GERRY HAMILTON SENIOR ASSOCIATE  
**GLOBAL ENERGY PARTNERS, LLC**  
500 YGNACIO VALLEY RD, STE 450  
WALNUT CREEK CA 94596  
Email: ghamilton@gepllc.com  
Status: INFORMATION

ALLYSON S. TAKETA  
**FULBRIGHT & JAWORSKI L.L.P.**  
555 SOUTH FLOWER ST, 41ST FLR  
LOS ANGELES CA 90071  
FOR: Golden State Water Company  
Email: ataketa@fulbright.com  
Status: INFORMATION

KEITH SWITZER VICE PRESIDENT OF REGULATORY  
AFFAIRS  
**GOLDEN STATE WATER COMPANY**  
630 EAST FOOTHILL BLVD  
SAN DIMAS CA 91773  
FOR: Golden State Water Company  
Email: kswitzer@gswater.com  
Status: PARTY

ZACHARY FRANKLIN  
**GRID ALTERNATIVES**  
1610 HARRISON ST, STE C  
OAKLAND CA 94612  
FOR: GRID ALTERNATIVES  
Email: zfranklin@gridalternatives.org  
Status: INFORMATION

CAROLYN COX GENERAL MANAGER  
5213 ROSEANA COURT  
FAIR OAKS CA 95628  
Email: carolyncox2@sbcglobal.net  
Status: PARTY

ROBERT C. WILKINSON DIRECTOR, WATER POLICY  
PROGRAM  
4426 BREN BUILDING  
SANTA BARBARA CA 93106  
Email: wilkinson@es.ucsb.edu  
Status: PARTY

JOHN KOTOWSKI CHIEF EXECUTIVE OFFICER  
**GLOBAL ENERGY PARTNERS, LLC**  
500 YGNACIO VALLEY RD, STE 450  
WALNUT CREEK CA 94596  
FOR: Global Energy Partners, LLC  
Email: jak@gepllc.com  
Status: PARTY

RONALD MOORE SR. REGULATORY ANALYST  
**GOLDEN STATE WATER CO/BEAR VALLEY**  
630 EAST FOOTHILL BLVD.  
SAN DIMAS CA 91773  
FOR: Goldane State Water Company  
Email: rkmoore@gswater.com  
Status: PARTY

FRED G. YANNEY  
**FULBRIGHT & JAWORSKI L.L.P.**  
555 SOUTH FLOWER ST, 41ST FLR  
LOS ANGELES CA 90017-2571  
FOR: Golden State Water Company  
Email: fyanney@fulbright.com  
Status: INFORMATION

STEVEN LEHTONEN  
**GREEN PLUMBERS USA**  
4153 NORTHGATE BLVD., STE. 1  
SACRAMENTO CA 95834-1218  
Email: steve@greenplumbersusa.com  
Status: INFORMATION

DR. HUGH (GIL) PEACH  
**H GIL PEACH & ASSOCIATES LLC**  
16232 NW OAKHILLS DRIVE  
BEAVERTON OR 97006  
Email: hgilpeach@scanamerica.net  
Status: INFORMATION

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JEFFREY HELLER FAIA - PRESIDENT  
**HELLER MANUS ARCHITECTS**  
221 MAIN ST, STE 940  
SAN FRANCISCO CA 94044  
FOR: Heller Manus Architects  
Email: JeffreyH@hellermanus.com  
Status: PARTY

REMI TAN AP - ARCHITECT  
**HELLER MANUS ARCHITECTS**  
221 MAIN ST, STE 940  
SAN FRANCISCO CA 94044  
FOR: Heller Manus Architects  
Email: RemiT@hellermanus.com  
Status: PARTY

DOUGLAS E. MAHONE  
**HESCHONG MAHONE GROUP**  
11626 FAIR OAKS BLVD., 302  
FAIR OAKS CA 95628  
Email: dmahone@h-m-g.com  
Status: INFORMATION

PAUL NOTTI  
**HONEYWELL UTILITY SOLUTIONS**  
6336 SE MILWAUKIE AVE. 11  
PORTLAND OR 97202  
Email: paul.notti@honeywell.com  
Status: INFORMATION

ANDREW W. WOOD ENERGY EFFICIENCY ENGINEER  
**HONEYWELL UTILITY SOLUTIONS**  
353 A VINTAGE PARK DRIVE  
FOSTER CITY CA 94404  
Email: andrew.wood3@honeywell.com  
Status: INFORMATION

GREG TROPSA PRESIDENT  
**ICE ENERGY, INC.**  
9351 EASTMAN PARK DRIVE, UNIT B  
WINDSOR CO 80550  
FOR: Ice Energy Inc.  
Email: gtropsa@ice-energy.com  
Status: PARTY

PAUL KUHLMAN  
**ICE ENERGY, INC.**  
9351 EASTMAN PARK DRIVE  
WINDSOR CO 80550  
Email: pkuhlman@ice-energy.com  
Status: INFORMATION

SARAH BUCHWALTER  
**ICF INTERNATIONAL**  
394 PACIFIC AVE., 2ND FLR  
SAN FRANCISCO CA 94111  
Email: sbuchwalter@icfi.com  
Status: INFORMATION

STEVEN CULBERTSON  
**ICF INTERNATIONAL**  
14724 VENTURA BLVD., STE 1001  
SHERMAN OAKS CA 91403  
Email: sculbertson@icfi.com  
Status: INFORMATION

CHIARA D'AMORE  
**ICF INTERNATIONAL**  
14724 VENTURA BLVD.  
SHERMAN OAKS CA 91403  
Email: cdamore@icfi.com  
Status: INFORMATION

DIANA PAPE  
**ICF INTERNATIONAL**  
14724 VENTURA BLVD.  
SHERMAN OAKS CA 91403  
Email: dpape@icfi.com  
Status: INFORMATION

MICHAEL BOCCADORO  
**THE DOLPHIN GROUP**  
925 L ST, STE 800  
SACRAMENTO CA 95814  
FOR: Inland Empire Utilities, Chino Basin Coalition, Santa  
Ana Watershed Project Authority  
Email: mboccardo@dolphingroup.org  
Status: PARTY

DAN GEIS  
**THE DOLPHIN GROUP**  
925 L ST, STE 800  
SACRAMENTO CA 95814  
FOR: Inland Empries Utilities Agency  
Email: dgeis@dolphingroup.org  
Status: INFORMATION

ROBERT FRIED  
**ATKINSON, ANDELSON, LOYA, RUUD & ROMO**  
5776 STONERIDGE MALL ROAD, STE 200  
PLEASANTON CA 94588  
FOR: Institute of Heating and Air Conditioning Industries,  
Inc.  
Status: PARTY

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SUSAN EVANS DIR. OF GOVERNMENT RELATIONS  
**CHARTER COMMUNICATIONS**  
5797 EASTSIDE RD  
REDDING CA 96001  
FOR: Institute of Heating and Air Conditioning Industries,  
Inc. (IHACI)  
Status: PARTY

BRAD BERGMAN DIRECTOR  
**INTERGY CORPORATION**  
133 W. LEMON AVE.  
MONROVIA CA 91016  
Email: brad.bergman@intergycorp.com  
Status: INFORMATION

GRANT COOKE VICE PRESIDENT  
**INTERGY CORPORATION**  
11875 DUBLIN BLVD, STE A201  
DUBLIN CA 94568  
Email: grant.cooke@intergycorp.com  
Status: INFORMATION

ASHISH GOEL FOUNDER AND COO  
**INTERGY CORPORATION**  
11875 DUBLIN BLVD, STE A201  
DUBLIN CA 94568  
Email: ashish.goel@intergycorp.com  
Status: INFORMATION

BOB RAMIREZ  
**ITRON, INC. (CONSULTING & ANALYSIS DIV.)**  
11236 EL CAMINO REAL  
SAN DIEGO CA 92130  
Email: bob.ramirez@itron.com  
Status: INFORMATION

RACHEL HARCHARIK  
**ITRON, INC.**  
11236 EL CAMINO REAL  
SAN DIEGO CA 92130  
Email: rachel.harcharik@itron.com  
Status: INFORMATION

ANN PETERSON  
**ITRON, INC.**  
1111 BROADWAY, STE 1800  
OAKLAND CA 94607  
Email: Ann.Peterson@itron.com  
Status: INFORMATION

ROBERT E. BURT  
**INSULATION CONTRACTORS ASSN.**  
4153 NORTHGATE BLVD., NO.6  
SACRAMENTO CA 95834  
FOR: Insulation Contractors Assn.  
Email: bburt@macnexus.org  
Status: PARTY

JAY BHALLA PRINCIPAL  
**INTERGY CORPORATION**  
11875 DUBLIN BLVD., STE A201  
DUBLIN CA 94568  
Email: jay.bhalla@intergycorp.com  
Status: INFORMATION

RICHARD FOX DIRECTOR  
**INTERGY CORPORATION**  
11875 DUBLIN BLVD, STE A201  
DUBLIN CA 94568  
Email: rfox@intergycorp.com  
Status: INFORMATION

JENNIFER FAGAN PRINCIPAL ENERGY CONSULTANT  
**ITRON, INC**  
1111 BROADWAY, STE 1800  
OAKLAND CA 94607  
FOR: ITRON, INC  
Email: jennifer.fagan@itron.com  
Status: INFORMATION

JOHN CAVALLI  
**ITRON, INC.**  
1111 BROADWAY, STE. 1800  
OAKLAND CA 94607  
Email: john.cavalli@itron.com  
Status: INFORMATION

ALEX KANG  
**ITRON, INC.**  
1111 BROADWAY, STE. 1800  
OAKLAND CA 94607  
Email: alex.kang@itron.com  
Status: INFORMATION

JIM FLANAGAN  
**JAMES FLANAGAN ASSOCIATES**  
124 LOWER TERRACE  
SAN FRANCISCO CA 94114  
Email: jimflanagan4@mac.com  
Status: INFORMATION



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JEFF HIRSCH  
**JAMES J. HIRSCH & ASSOCIATES**  
12185 PRESILLA ROAD  
CAMARILLO CA 93012-9243  
Email: Jeff.Hirsch@DOE2.com  
Status: INFORMATION

JUDI G. SCHWEITZER  
**SCHWEITZER AND ASSOCIATES, INC.**  
25422 TRABUCO ROAD, STE.105-P  
LAKE FOREST CA 92630  
FOR: Judy G. Schweitzer  
Email: judi.schweitzer@post.harvard.edu  
Status: PARTY

KATHLEEN GAFFNEY  
**KEMA**  
492 NINTH ST., STE 220  
OAKLAND CA 94607  
FOR: KEMA  
Email: kathleen.gaffney@kema.com  
Status: INFORMATION

GEOFF INGE  
**KTM ENERGY CONSULTING SERVICES**  
777 29TH ST, STE 200  
BOULDER CO 80303  
Email: gbinge@ktminc.com  
Status: INFORMATION

LAILA CORREA  
**LATINO ISSUES FORUM**  
160 PINE ST, STE 700  
SAN FRANCISCO CA 94111  
FOR: Latino Issues Forum  
Status: PARTY

MARCIA W. BECK  
**LAWRENCE BERKELEY NATIONAL LABORATORY**  
MS 90-90R3027D  
1 CYCLOTRON ROAD  
BERKELEY CA 94720  
Email: mwbeck@lbl.gov  
Status: INFORMATION

KAREN LINDH  
**LINDH & ASSOCIATES**  
7909 WALERGA ROAD, STE 112, PMB 119  
ANTELOPE CA 95843  
Email: karen@klindh.com  
Status: INFORMATION

JAY LUBOFF  
**JAY LUBOFF CONSULTING SERVICES**  
1329 19TH ST, APT D  
SANTA MONICA CA 90404-1946  
Email: jcluboff@lmi.net  
Status: INFORMATION

KURT J. KAMMERER  
**K. J. KAMMERER & ASSOCIATES**  
PO BOX 60738  
SAN DIEGO CA 92166-8738  
Email: kjk@kjkammerer.com  
Status: INFORMATION

FRED COITO  
**KEMA INC**  
492 NINTH ST., STE 220  
OAKLAND CA 94607  
Email: fred.coito@kema.com  
Status: INFORMATION

CLARK PIERCE  
**LANDIS+GYR**  
REGULATORY AFFAIRS  
246 WINDING WAY  
STRAFORD NJ 8084  
Email: Clark.Pierce@us.landisgyr.com  
Status: INFORMATION

ENRIQUE GALLARDO  
**LATINO ISSUES FORUM**  
160 PINE ST, STE 700  
SAN FRANCISCO CA 94111  
FOR: Latino Issues Forum  
Status: PARTY

EDWARD VINE  
**LAWRENCE BERKELEY NATIONAL LABORATORY**  
BUILDING 90R4000  
BERKELEY CA 94720  
Email: elvine@lbl.gov  
Status: INFORMATION

FAITH BAUTISTA LIOB MEMBER  
**LIOB**  
9630 BLACK MOUNTAIN ROAD, STE G  
SAN DIEGO CA 92126  
Email: bautistafaith@yahoo.com  
Status: INFORMATION

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JOSE ATILIO HERNANDEZ LIOB MEMBER  
**LIOB**  
9237 GERALD ST  
NORTHRIDGE CA 91343  
Email: Jose.atilio@gmail.com  
Status: INFORMATION

G. PATRICK STONER  
**LOCAL GOVERNMENT COMMISSION**  
1303 J ST, STE 250  
SACRAMENTO CA 95816  
Email: pstoner@lgc.org  
Status: INFORMATION

BRUCE SAITO EXECUTIVE DIRECTOR  
**LOS ANGELES LOCAL CONSERVATION CORPS**  
605 W. OLYMPIC ST  
LOS ANGELES CA 90015  
FOR: Los Angeles Local Conservation Corps  
Email: bsaito@lacorps.org  
Status: INFORMATION

ALEX SOTOMAYOR  
**MARAVILLA FOUNDATION**  
5729 UNION PACIFIC AVE  
LOS ANGELES CA 90022  
FOR: Maravilla Foundation  
Email: alexsot@aol.com  
Status: PARTY

C. SUSIE BERLIN ATTORNEY  
**MCCARTHY & BERLIN LLP**  
100 W. SAN FERNANDO ST., STE 501  
SAN JOSE CA 95113  
Email: sberlin@mccarthylaw.com  
Status: INFORMATION

KENNETH L. HANIGAN PUBLIC BENEFITS  
COORDINATOR  
**MODESTO IRRIGATION DISTRICT**  
PO BOX 4060  
MODESTO CA 95352  
Email: kenh@mid.org  
Status: INFORMATION

THOMAS S KIMBALL  
**MODESTO IRRIGATION DISTRICT**  
1231 11TH ST  
MODESTO CA 95352-4060  
Email: tomk@mid.org  
Status: INFORMATION

MICHAEL WILLIAMS LIOB MEMBER  
**LIOB**  
3045 N. SUNNYSIDE, STE 101  
FRESNO CA 93727  
Email: mjwms@calwes.com  
Status: INFORMATION

DAVID R. PETTIJOHN MANAGER, WATER RESOURCES  
DEVELOPMENT  
**LOS ANGELES DEPT.OF WATER & POWER**  
111 NORTH HOPE ST, ROMM 1460  
LOS ANGELES CA 90012  
Email: David.Pettijohn@ladwp.com  
Status: INFORMATION

RICHARD MCCANN  
**M.CUBED**  
2655 PORTAGE BAY ROAD, STE 3  
DAVIS CA 95616  
Email: rmccann@umich.edu  
Status: INFORMATION

TIM ROSENFELD  
**MARIN ENERGY MANAGEMENT TEAM**  
131 CAMINO ALTO, STE D  
MILL VALLEY CA 94941  
FOR: Marin Energy Management Team  
Email: tim@marinemt.org  
Status: PARTY

THOMAS S. CROOKS DIRECTOR  
**MCR PERFORMANCE SOLUTIONS**  
3161 CAMERON PARK DR STE 216  
CAMERON PARK CA 95682-7979  
FOR: MCR Performance Solutions  
Email: tcrooks@mcr-group.com  
Status: PARTY

BOB HONDEVILLE  
**MODESTO IRRIGATION DISTRICT**  
1231 11TH ST  
MODESTO CA 95354  
Email: bobho@mid.org  
Status: INFORMATION

JOY A. WARREN REGULATORY ADMINISTRATOR  
**MODESTO IRRIGATION DISTRICT**  
1231 11TH ST  
MODESTO CA 95354  
FOR: Modesto Irrigation District  
Email: joyw@mid.org  
Status: PARTY

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ROBERT J. REINHARD  
**MORRISON AND FOERSTER**  
425 MARKET ST  
SAN FRANCISCO CA 94105-2482  
Email: rreinhard@mofo.com  
Status: INFORMATION

JOHN DUTCHER VICE PRESIDENT - REGULATORY  
AFFAIRS  
**MOUNTAIN UTILITIES**  
3210 CORTE VALENCIA  
FAIRFIELD CA 94534-7875  
Email: ralf1241a@cs.com  
Status: PARTY

**MRW & ASSOCIATES**  
1814 FRANKLIN ST, STE 720  
OAKLAND CA 94612  
Email: mrw@mrwassoc.com  
Status: INFORMATION

DONALD GILLIGAN PRESIDENT  
**NATIONAL ASSOC. OF ENERGY SVC. COMPANIES**  
1615 M ST, NW  
WASHINGTON DC 20036  
FOR: National Association of Energy Service Companies  
Email: donaldgilligan@comcast.net  
Status: PARTY

LARA ETTENSON  
**NATURAL RESOURCES DEFENSE COUNCIL**  
111 SUTTER ST, 20TH FLR  
SAN FRANCISCO CA 94104  
FOR: Natural Resources Defense Council  
Email: lettenson@nrdc.org  
Status: PARTY

KIRBY DUSEL  
**NAVIGANT CONSULTING, INC.**  
3100 ZINFANDEL DRIVE, STE 600  
RANCHO CORDOVA CA 95670  
Email: kdusel@navigantconsulting.com  
Status: INFORMATION

KENNY SWAIN  
**NAVIGANT CONSULTING**  
3100 ZINFANDEL DRIVE, STE 600  
RANCHO CORDOVA CA 95670  
Email: kenneth.swain@navigantconsulting.com  
Status: INFORMATION

WAYNE AMER PRESIDENT  
**MOUNTAIN UTILITIES**  
PO BOX 205  
KIRKWOOD CA 95646  
Email: wamer@kirkwood.com  
Status: INFORMATION

DUTCHER JOHN V.P. REGULATORY AFFAIRS  
**MOUNTAIN UTILITIES**  
3210 CORTE VALENCIA  
FAIRFIELD CA 94534  
FOR: Mountain Utilities  
Email: Ralf1241a@CS.com  
Status: INFORMATION

TERRY L. MURRAY  
**MURRAY & CRATTY**  
8627 THORS BAY ROAD  
EL CERRITO CA 94530  
Email: tlmurray@earthlink.net  
Status: INFORMATION

IAUDREY CHANG DIRECTOR, CALIFORNIA CLIMATE  
PROGRAM  
**NATURAL RESOURCES DEFENSE COUNCIL**  
111 SUTTER ST, 20TH FLR  
SAN FRANCISCO CA 94104  
FOR: Natural Resources Defense Council  
Email: achang@nrdc.org  
Status: PARTY

KRISTEN GRENFELL  
**NATURAL RESOURCES DEFENSE COUNCIL**  
111 SUTTER ST 20TH FLR  
SAN FRANCISCO CA 94104  
Email: kgrenfell@nrdc.org  
Status: INFORMATION

LAURIE PARK  
**NAVIGANT CONSULTING, INC.**  
3100 ZINFANDEL DRIVE, STE 600  
RANCHO CORDOVA CA 95670-6078  
Email: lpark@navigantconsulting.com  
Status: INFORMATION

DAVID NEMTZOW  
**NEMTZOW & ASSOCIATES**  
1254 9TH ST, NO. 6  
SANTA MONICA CA 90401  
Email: david@nemtzw.com  
Status: INFORMATION

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RUSSELL DRIVER  
**NEWCOMB ANDERSON MCCORMICK**  
201 MISSION ST  
SAN FRANCISCO CA 94105  
Email: russell\_driver@newcomb.cc  
Status: INFORMATION

ANDREW MEIMAN SENIOR PROGRAM MANAGER  
**NEWCOMB ANDERSON MCCORMICK**  
201 MISSION ST, STE 2000  
SAN FRANCISCO CA 94105  
Email: andrew\_meiman@newcomb.cc  
Status: INFORMATION

MATT SULLIVAN  
**NEWCOMB ANDERSON MCCORMICK**  
201 MISSION ST., STE 2010  
SAN FRANCISCO CA 94105  
Email: matt\_sullivan@newcomb.cc  
Status: INFORMATION

TERRY M. FRY  
**NEXANT, INC.**  
101 SECOND ST, 10TH FLR  
SAN FRANCISCO CA 94105  
Email: tmfry@nexant.com  
Status: INFORMATION

JIM MEYERS SOUTHWEST REGIONAL MANAGER  
**NORTH AMERICAN INSULATION MANUF. ASSOC.**  
7792 SOUTH HARRISON CIRCLE  
CENTENNIAL CO 80122  
Email: jmeyers@naima.org  
Status: INFORMATION

SCOTT TOMASHEFSKY  
**NORTHERN CALIFORNIA POWER AGENCY**  
651 COMMERCE DRIVE  
ROSEVILLE CA 95678-6420  
Email: scott.tomashefsky@ncpa.com  
Status: INFORMATION

RICHARD T. SPERBERG  
**ONSITE ENERGY CORPORATION**  
2701 LOKER AVE WEST, STE 107  
CARLSBAD CA 92010  
Email: rsperberg@onsitenergy.com  
Status: INFORMATION

ANN L. MCCORMICK, P.E. PRINCIPAL  
**NEWCOMB ANDERSON MCCORMICK**  
201 MISSION ST, STE 2010  
SAN FRANCISCO CA 94105  
Email: ann\_mccormick@newcomb.cc  
Status: INFORMATION

JOHN M. NEWCOMB  
**NEWCOMB ANDERSON MCCORMICK**  
201 MISSION ST, STE 2010  
SAN FRANCISCO CA 94105  
Email: John\_Newcomb@newcomb.cc  
Status: INFORMATION

MIKE MOORE  
**NEWPORT VENTURES**  
22 JAY ST  
SCHENECTADY NY 12305  
FOR: NEWPORT VENTURES  
Email: mmoore@newportpartnersllc.com  
Status: PARTY

PAUL KERKORIAN  
**UTILITY COST MANAGEMENT, LLC**  
6475 N PALM AVE., STE. 105  
FRESNO CA 93704  
FOR: Nonprofit Housing Associatio of Northrn California  
Email: pk@utilitycostmanagement.com  
Status: PARTY

DAVID REYNOLDS MEMBER SERVICES MANAGER  
**NORTHERN CALIFORNIA POWER AGENCY**  
651 COMMERCE DRIVE  
ROSEVILLE CA 95678-6420  
Email: david.reynolds@ncpa.com  
Status: INFORMATION

PETER MILLER CONSULTANT  
**NRDC**  
1834 DELAWARE ST  
BERKELEY CA 94703  
Status: INFORMATION

SHARYN BARATA  
**OPINION DYNAMICS CORPORATION**  
28202 CABOT ROAD, STE 300  
LAGUNA NIGUEL CA 92677  
Email: sbarata@opiniondynamics.com  
Status: INFORMATION

**THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA SERVICE LIST  
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ANDY GOETT  
**PA CONSULTING GROUP**  
425 MARKET ST, 22ND FLR  
SAN FRANCISCO CA 94105  
Email: andy.goett@paconsulting.com  
Status: INFORMATION

MICHELLE MISHOE  
**PACIFICORP**  
825 NE MULTNOMAH ST, STE 1800  
PORTLAND OR 97232  
FOR: PacifiCorp  
Email: michelle.mishoe@pacificcorp.com  
Status: PARTY

MARK TUCKER  
**PACIFICORP**  
825 NE MULTNOMAH, STE 2000  
PORTLAND OR 97232  
Email: californiadockets@pacificcorp.com  
Status: INFORMATION

LISA WEINZIMER ASSOCIATE EDITOR  
**PLATTS MCGRAW-HILL**  
695 NINTH AVE, NO. 2  
SAN FRANCISCO CA 94118  
Email: lisa\_weinzimer@platts.com  
Status: INFORMATION

ANNE ARQUIT NIEDERBERGER  
**POLICY SOLUTIONS**  
57 CLIFFORD TERRACE  
SAN FRANCISCO CA 94117  
Email: policy.solutions@comcast.net  
Status: INFORMATION

CARL PECHMAN  
**POWER ECONOMICS**  
901 CENTER ST  
SANTA CRUZ CA 95060  
Email: cpechman@powereconomics.com  
Status: INFORMATION

JOHN PROCTOR  
**PROCTOR ENGINEERING GROUP**  
418 MISSION AVE  
SAN RAFAEL CA 94901  
FOR: Proctor Engineering Group, Ltd.  
Email: john@proctoreng.com  
Status: PARTY

DON WOOD SR.  
**PACIFIC ENERGY POLICY CENTER**  
4539 LEE AVE  
LA MESA CA 91941  
Email: dwood8@cox.net  
Status: PARTY

MARISA DECRISTOFORO  
**PACIFICORP**  
825 NE MULTNOMAH ST, STE 800  
PORTLAND OR 97232  
Email: marisa.decristoforo@pacificcorp.com  
Status: INFORMATION

PETER M. SCHWARTZ ATTORNEY  
**PETER SCHWARTZ & ASSOCIATES, LLC**  
381 CHAPMAN DRIVE  
CORTE MADERA CA 94925  
FOR: Peter M. Schwartz  
Email: pmschwartz@sbcglobal.net  
Status: PARTY

JESSICA NELSON ENERGY SERVICES MANAGER  
**PLUMAS SIERRA RURAL ELECTRIC COOP. (908)**  
73233 STATE ROUTE 70  
PORTOLA CA 96122-7069  
Email: jnelson@psrec.coop  
Status: INFORMATION

DIANA BJORNSKOV SENIOR PROGRAM MANAGER  
**PORTLAND ENERGY CONSERVATION, INC**  
1400 SW 5TH AVE, STE 700  
PORTLAND OR 97201  
Email: Dbjornskov@peci.org  
Status: INFORMATION

RICK C. NOGER  
**PRAXAIR, INC.**  
2430 CAMINO RAMON DRIVE, STE. 300  
SAN RAMON CA 94583  
Email: rick\_noger@praxair.com  
Status: INFORMATION

TOM HAMILTON ENERGY PROGRAM MANAGER  
**QUALITY BUILT**  
15330 AVE OF SCIENCE  
SAN DIEGO CA 92128  
Email: thamilton@qualitybuilt.com  
Status: INFORMATION

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BRIAN HEDMAN VICE PRESIDENT  
**QUANTEC, LLC**  
720 SW WASHINGTON ST, STE 400  
PORTLAND OR 97205  
Email: brian.hedman@cadmusgroup.com  
Status: INFORMATION

M. SAMI KHAWAJA, PH.D  
**QUANTEC, LLC**  
SUITE 400  
720 SW WASHINGTON ST  
PORTLAND OR 97205  
Email: Sami.Khawaja@cadmusgroup.com  
Status: INFORMATION

EILEEN PARKER  
**QUEST**  
2001 ADDISON ST, STE. 300  
BERKELEY CA 94704  
FOR: Quantum Energy Services & Technologies, Inc.  
Status: PARTY

JAMES ROSS  
**RCS, INC.**  
500 CHESTERFIELD CENTER, STE 320  
CHESTERFIELD MO 63017  
FOR: RCS  
Email: jimross@r-c-s-inc.com  
Status: PARTY

J. ANDREW HOERNER  
**REDEFINING PROGRESS**  
1904 FRANKLIN ST  
OAKLAND CA 94612  
FOR: Redefining Progress  
Email: hoerner@redefiningprogress.org  
Status: PARTY

RON GARCIA  
**RELIABLE ENERGY MANAGEMENT, INC.**  
6250 PARAMOUNT BLVD.  
LONG BEACH CA 90805  
Email: ron@reenergy.com  
Status: INFORMATION

BENJAMIN CARROLL  
**RENAISSANCE INC.**  
2615 W DUDLEY AVE.  
FRESNO CA 93728  
FOR: Renaissance Inc.  
Email: ben@renaissanceinc.net  
Status: PARTY

JANE S. PETERS, PH.D.  
**RESEARCH INTO ACTION, INC.**  
PO BOX 12312  
PORTLAND OR 97212  
Email: janep@researchintoaction.com  
Status: INFORMATION

CRISTAL BEDORTHA  
**RESIDENTIAL WALL INSULATION**  
3714 NELSON AVE.  
OROVILLE CA 95965  
FOR: Residential Wall Insulation  
Email: cristalfour@aol.com  
Status: PARTY

DAVE MUNK PROGRAM MANAGER  
**RESOURCE ACTION PROGRAM**  
2724 UPPER CATTLE CREEK ROAD  
CARBONDALE CO 81623  
Email: dm@getwise.org  
Status: INFORMATION

LAUREN CASENTINI  
**RESOURCE SOLUTIONS GROUP, INC.**  
60 STONE PINE ROAD, STE 100  
HALF MOON BAY CA 94019  
Email: lcasentini@rsgrp.com  
Status: INFORMATION

ALISON TEN CATE  
**RESOURCE SOLUTIONS GROUP**  
60 STONE PINE ROAD, STE 100  
HALF MOON BAY CA 94019  
Email: atencate@rsgrp.com  
Status: INFORMATION

JAMES DEZELL  
**RHA, INC.**  
SUITE 205  
1151 HARBOR BAY PKWY  
ALAMEDA CA 94502  
Email: jldezell@yahoo.com  
Status: INFORMATION

BARBARA WILLIAMS  
**RHA, INC.**  
1151 HARBOR BAY PKWY STE. 205  
ALAMEDA CA 94502-6561  
Email: barbara@rhainc.com  
Status: INFORMATION

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JERRY H. MANN ATTORNEY  
**PERKINS, MANN & EVERETT**  
2222 W. SHAW AVE., STE 202  
FRESNO CA 93711  
FOR: Richard Heath & Associates  
Email: jmann@pmlaw.com  
Status: PARTY

JERRY H. HANN  
**PERKINS, MANN & EVERETT, A.P.C.**  
2222 W. SHAW AVE, STE 202  
FRESNO CA 93711  
FOR: Richard Heath & Associates, Inc.  
Email: jmann@pmlaw.com  
Status: PARTY

PAMELA GORSUCH PROJECT MANAGER  
**RICHARD HEATH AND ASSOCIATES, INC.**  
1026 MANGROVE AVE, STE 20  
CHICO CA 95926  
Email: pamela@rhainc.com  
Status: INFORMATION

HECTOR HUERTA  
**RICHARD HEATH AND ASSOCIATES, INC.**  
590 W. LOCUST AVE., STE 103  
FRESNO CA 93650  
Email: hhuerta@rhainc.com  
Status: INFORMATION

JOHN JENSEN REGIONAL MANAGER  
**RICHARD HEATH AND ASSOCIATES, INC.**  
7847 CONVOY COURT , STE 102  
SAN DIEGO CA 92111  
Email: jjensen@rhainc.com  
Status: INFORMATION

KRISTINE LUCERO EXECUTIVE ASSISTANT  
**RICHARD HEATH AND ASSOCIATES, INC.**  
590 W. LOCUST AVE., STE. 103  
FRESNO CA 93650  
Email: klucero@rhainc.com  
Status: INFORMATION

JAMES O'BANNON  
**RICHARD HEATH AND ASSOCIATES, INC.**  
1026 MANGROVE AVE., STE 20  
CHICO CA 95926  
Email: jim@rhainc.com  
Status: INFORMATION

JOE WILLIAMS CEO  
**RICHARD HEATH AND ASSOCIATES, INC.**  
590 W. LOCUST AVE, STE 103  
FRESNO CA 93650  
Email: joe@rhainc.com  
Status: INFORMATION

PAMELA L. GORSUCH PROGRAM MANAGER  
**RHA INC**  
1026 MANGROVE AVE., STE 20  
CHICO CA 95926  
FOR: Richard Heath and Associates, Inc.  
Email: pamela@rhainc.com  
Status: INFORMATION

ART BRICE  
**RICHARD HEATH AND ASSOCIATES, INC.**  
590 W. LOCUST AVE, STE 103  
FRESNO CA 93650  
FOR: Richard Heath and Associates, Inc.  
Email: abrace@rhainc.com  
Status: PARTY

RITA NORTON  
**RITA NORTON AND ASSOCIATES, LLC**  
18700 BLYTHSWOOD DRIVE,  
LOS GATOS CA 95030  
Email: rita@ritanortonconsulting.com  
Status: INFORMATION

ROBERT MOWRIS, P.E.  
**ROBERT MOWRIS & ASSOCIATES**  
PO BOX 2141  
OLYMPIC VALLEY CA 96145  
Email: rmowris@earthlink.net  
Status: INFORMATION

JENNIFER CASTLEBERRY  
**RUNYON SALTZMAN & EINHORN**  
ONE CAPITOL MALL, STE 400  
SACRAMENTO CA 95814  
Email: jcastleberry@rs-e.com  
Status: INFORMATION

ALANNA SLOAN  
**RUNYON SALTZMAN & EINHORN, INC.**  
ONE CAPITOL MALL, STE 400  
SACRAMENTO CA 95814  
Email: asloan@rs-e.com  
Status: INFORMATION

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MOLLY HARCOS  
**RUNYON, SALTZMAN & EINHORN, INC.**  
1 CAPITOL MALL, STE 400  
SACRAMENTO CA 95814  
Email: mharcos@rs-e.com  
Status: INFORMATION

DWIGHT WASHABAUGH EXECUTIVE DIRECTOR  
**SACRAMENTO LOCAL CONSERVATION CORPS**  
8460 BELVEDERE AVE, STE 7  
SACRAMENTO CA 95816  
FOR: Sacramento Local Conservation Corps  
Email: dbw46@earthlink.net  
Status: INFORMATION

WILLIAM W. WESTERFIELD III SR. ATTORNEY  
**SACRAMENTO MUNICIPAL UTILITY DISTRICT**  
6201 S ST  
SACRAMENTO CA 95817  
FOR: SACRAMENTO MUNICIPAL UTILITY DISTRICT  
Email: wwester@smud.org  
Status: INFORMATION

VIKKI WOOD  
**SACRAMENTO MUNICIPAL UTILITY DISTRICT**  
6301 S ST, MS A204  
SACRAMENTO CA 95817-1899  
Email: vwood@smud.org  
Status: INFORMATION

JIM PARKS  
**SACRAMENTO MUNICIPAL UTILITY DIST.**  
6301 S ST, A204  
SACRAMENTO CA 95817-1899  
Email: jparks@smud.org  
Status: PARTY

STEVEN D. PATRICK ATTORNEY  
**SAN DIEGO GAS & ELECTRIC COMPANY**  
555 WEST FIFTH ST, STE 1400  
LOS ANGELES CA 90013-1011  
FOR: San Diego Gas & Electric Company, Southern  
California Gas Company  
Email: spatrick@sempra.com  
Status: PARTY

JOY C. YAMAGATA REGULATORY MANAGER  
**SAN DIEGO GAS & ELECTRIC COMPANY**  
8330 CENTURY PARK COURT, CP 32 D  
SAN DIEGO CA 92123  
FOR: San Diego Gas & Electric Company/Southern  
California Gas Company  
Email: jyamagata@semprautilities.com  
Status: PARTY

CARLOS F. PENA  
**SEMPRA ENERGY**  
101 ASH ST, HQ12  
SAN DIEGO CA 92101  
FOR: San Diego Gas & Electric/SoCal Gas  
Email: cfpenna@sempra.com  
Status: PARTY

ATHENA BESA  
**SAN DIEGO GAS & ELECTRIC COMPANY**  
601 VAN NESS AVE, STE 2060  
SAN FRANCISCO CA 94102  
Email: abesa@semprautilities.com  
Status: INFORMATION

CENTRAL FILES REGULATORY AFFAIRS  
**SAN DIEGO GAS & ELECTRIC CO.**  
8330 CENTURY PARK COURT-CP31E  
SAN DIEGO CA 92123-1530  
Email: CentralFiles@semprautilities.com  
Status: INFORMATION

STEVE RAHON DIRECTOR, TARIFF & REGULATORY  
ACCOUNTS  
**SAN DIEGO GAS & ELECTRIC COMPANY**  
8330 CENTURY PARK COURT, CP32C  
SAN DIEGO CA 92123-1548  
Email: lschavrien@semprautilities.com  
Status: INFORMATION

YVETTE VAZQUEZ CUSTOMER ASST. MANAGER  
**SAN DIEGO GAS & ELECTRIC**  
8335 CENTURY PARK CT.  
SAN DIEGO CA 92123-1569  
Email: YVazquez@semprautilities.com  
Status: INFORMATION

PEDRO VILLEGAS  
**SAN DIEGO GAS & ELECTRIC/ SO. CAL. GAS**  
601 VAN NESS AVE 2060  
SAN FRANCISCO CA 94102  
Email: pvillegas@semprautilities.com  
Status: INFORMATION

CENTRAL FILES  
**SAN DIEGO GAS AND ELECTRIC COMPANY**  
8330 CENTURY PARK COURT, CP-31E  
SAN DIEGO CA 92123  
Email: CentralFiles@semprautilities.com  
Status: INFORMATION



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STEVEN MOSS  
**SAN FRANCISCO COMMUNITY POWER**  
2325 THIRD ST, STE 344  
SAN FRANCISCO CA 94107  
FOR: San Francisco Community Power  
Email: steven@sfpower.org  
Status: INFORMATION

SCOTT BLAISING ATTORNEY  
**BRAUN BLAISING MCLAUGHLIN P.C.**  
915 L ST, STE. 1270  
SACRAMENTO CA 95814  
FOR: San Joaquin Valley Power Authority  
Email: blaising@braunlegal.com  
Status: PARTY

MICHAEL BAKER VICE PRESIDENT  
**SBW CONSULTING, INC.**  
2820 NORTHUP WAY, STE 230  
BELLEVUE WA 98004  
Email: mbaker@sbwconsulting.com  
Status: INFORMATION

GEORGE J. NESBITT  
**ENVIRONMENTAL DESIGN/BUILD**  
978 40TH ST  
OAKLAND CA 94608  
FOR: Self  
Email: george@houseiasystem.com  
Status: PARTY

WILLIAM F. PARKER  
**COMMUNITY ACTION AGENCY OF SAN MATEO**  
930 BRITTAN AVE  
SAN CARLOS CA 94070  
FOR: Self  
Email: wparker@baprc.com  
Status: PARTY

GREGORY REDICAN DEPUTY DIRECTOR  
**COMMUNITY ACTION AGENCY OF SAN MATEO**  
930 BRITTAN AVE  
SAN CARLOS CA 94070  
FOR: Self  
Email: gredican@caasm.org  
Status: PARTY

KEITH GRIFFITH  
**SELF HELP HOME IMPROVEMENT PROJECT INC.**  
3777 MEADOWVIEW DR. 100  
REDDING CA 96002  
FOR: Self Help Home Improvement Project Inc.  
Email: sberg@shhip.org  
Status: PARTY

THERESA BURKE REGULATORY AFFAIRS ANALYST  
**SAN FRANCISCO PUC**  
1155 MARKET ST, 4TH FLR  
SAN FRANCISCO CA 94103  
Email: tburke@sflower.org  
Status: INFORMATION

JIM MCNAMARA  
**SAN LUIS OBISPO COUNTY, INC.**  
1030 SOUTHWOOD DRIVE  
SAN LUIS OBISPO CA 93401  
Email: jmcnamara@eocslo.org  
Status: INFORMATION

GEORGETTA J. BAKER ATTORNEY  
**SAN DIEGO GAS & ELECTRIC/SOCAL GAS**  
101 ASH ST, HQ 13  
SAN DIEGO CA 92101  
FOR: SDG&E/SOCALGAS  
Email: gbaker@sempra.com  
Status: PARTY

ARLEEN NOVOTNEY  
**SOUTHERN CALIFORNIA FORUM**  
941 PALMS BLVD.  
VENICE CA 90291  
FOR: Self  
Email: socal.forum@yahoo.com  
Status: PARTY

LOUISE A. PEREZ  
**COMMUNITY RESOURCE PROJECT, INC.**  
250 HARRIS AVE, STE 6  
SACRAMENTO CA 95838  
FOR: Self  
Email: lperez@cresource.org  
Status: PARTY

SCOTT BERG  
**SELF HELP HOME IMPROVEMENT PROJECT INC.**  
3777 MEADOWVIEW DR., 100  
REDDING CA 96002  
FOR: Self Help Home Improvement Project Inc.  
Email: sberg@shhip.org  
Status: INFORMATION

RICHARD ESTEVES  
**SESCO, INC.**  
77 YACHT CLUB DRIVE  
LAKE HOPATCONG NJ 7849  
FOR: SESCO  
Email: sesco@optonline.net  
Status: PARTY

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TREVOR DILLARD  
**SIERRA PACIFIC POWER COMPANY**  
PO BOX 10100  
6100 NEIL ROAD, MS S4A50  
RENO NV 89520-0024  
Email: tdillard@sppc.com  
Status: INFORMATION

CHRISTOPHER HILEN  
**SIERRA PACIFIC POWER CO.**  
PO BOX 10100  
RENO NV 89511  
Email: chilen@sppc.com  
Status: INFORMATION

ELEAN P. MELLO REVENUE REQUIREMENTS AND FERC  
**SIERRA PACIFIC POWER COMPANY**  
6100 NEIL ROAD  
RENO NV 89511  
Email: emello@sppc.com  
Status: INFORMATION

ELENA MELLO  
**SIERRA PACIFIC POWER COMPANY**  
6100 NEIL ROAD  
RENO NV 89520  
Email: emello@sppc.com  
Status: PARTY

JEDEDIAH GIBSON ATTORNEY  
**ELLISON SCHNEIDER & HARRIS**  
2600 CAPITOL AVE, STE 400  
SACRAMENTO CA 95816-5905  
FOR: Sierra Pacific Power Company  
Email: jjg@eslawfirm.com  
Status: INFORMATION

JEDEDIAH J. GIBSON  
**ELLISON SCHNEIDER & HARRIS LLP**  
2600 CAPITOL AVE, STE 400  
SACRAMENTO CA 95816-5905  
FOR: Sierra Pacific Power Company  
Email: jjg@eslawfirm.com  
Status: PARTY

CHRISTOPHER A. HILEN  
**NV ENERGY**  
6100 NEIL ROAD, MS A35  
RENO NV 89511  
FOR: Sierra Pacific Power Company  
Email: chilen@NVEnergy.com  
Status: PARTY

GREGGORY L. WHEATLAND ATTORNEY  
**ELLISON SCHNEIDER & HARRIS L.L.P.**  
2600 CAPITOL AVE, STE 400  
SACRAMENTO CA 95816-5905  
FOR: Sierra Pacific Power Company  
Email: glw@eslawfirm.com  
Status: PARTY

FRANK TENG ENVIRONMENT AND ENERGY ASSOCIATE  
**SILICON VALLEY LEADERSHIP GROUP**  
224 AIRPORT PARKWAY, STE 620  
SAN JOSE CA 95110  
FOR: Silicon Valley Leadership Group.  
Status: PARTY

HANK RYAN  
**SMALL BUSINESS CALIFORNIA**  
750 47TH AVE., 56  
CAPITOLA CA 95010  
FOR: Small Business California  
Email: hankryan2003@yahoo.com  
Status: PARTY

LOURDES JIMENEZ-PRICE OFFICE OF THE GENERAL  
COUNSEL  
**SACRAMENTO MUNICIPAL UTILITY DISTRICT**  
6201 S ST, MS B406  
SACRAMENTO CA 95817-1899  
FOR: SMUD  
Email: ljimene@smud.org  
Status: PARTY

MICHAEL R. THORP  
**SOCALGAS AND SDG&E**  
555 WEST FIFTH ST, STE 1400  
LOS ANGELES CA 90013-1011  
Email: mthorp@sempra.com  
Status: PARTY

SARA BIRMINGHAM DIRECTOR, WESTERN POLICY  
**SOLAR ALLIANCE**  
646 19TH AVE  
SAN FRANCISCO CA 94121  
FOR: Solar Alliance  
Email: sara@solaralliance.org  
Status: INFORMATION

FREEMAN S. HALL  
**SOLAR ELECTRIC SOLUTIONS, LLC**  
5353 TOPANGA CANYON BLVD, STE 300  
WOODLAND HILLS CA 91364  
FOR: Solar Electric Solutions, LLC  
Email: fhall@solarelectricsolutions.com  
Status: INFORMATION

**THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA SERVICE LIST  
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PAUL WUEBBEN  
**SOUTH COAST AIR QUALITY MANAGEMENT DIST**  
21865 COPLEY DRIVE  
DIAMOND BAR CA 91765-4178  
FOR: South Coast Air Quality Management District  
Email: pwuebben@aqmd.gov  
Status: PARTY

ROBERTO DEL REAL  
**SOUTHERN CALIFORNIA EDISON COMPANY**  
2131 WALNUT GROVE AVE  
ROSEMEAD CA 91770  
Email: roberto.delreal@sce.com  
Status: INFORMATION

BRUCE FOSTER SENIOR VICE PRESIDENT  
**SOUTHERN CALIFORNIA EDISON COMPANY**  
601 VAN NESS AVE, STE. 2040  
SAN FRANCISCO CA 94102  
Email: bruce.foster@sce.com  
Status: INFORMATION

JEANNIE HARRELL  
**SOUTHERN CALIFORNIA EDISON COMPANY**  
2131 WALNUT GROVE AVE  
ROSEMEAD CA 91770  
Email: jeannie.harrell@sce.com  
Status: INFORMATION

JACK F. PARKHILL  
**SOUTHERN CALIFORNIA EDISON**  
2131 WALNUT GROVE AVE  
ROSEMEAD CA 91770  
Email: parkhijf@sce.com  
Status: INFORMATION

TORY S. WEBER  
**SOUTHERN CALIFORNIA EDISON COMPANY**  
6042 N. IRWINDALE AVE, STE A  
IRWINDALE CA 91702  
Email: tory.weber@sce.com  
Status: INFORMATION

PETE ZANZOT  
**SOUTHERN CALIFORNIA EDISON COMPANY**  
2131 WALNUT GROVE AVE  
ROSEMEAD CA 91770  
Email: pete.zanzot@sce.com  
Status: INFORMATION

DON ARAMBULA  
**SOUTHERN CALIFORNIA EDISON**  
6042 N. IRWINDALE AVE, BLDG. A  
IRWINDALE CA 91702  
Email: don.arambula@sce.com  
Status: INFORMATION

JOHN FASANA  
**SOUTHERN CALIFORNIA EDISON**  
2131 WALNUT GOVE AVE.  
ROSEMEAD CA 91770  
Email: john.fasana@sce.com  
Status: INFORMATION

LAURA I. GENAO  
**SOUTHERN CALIFORNIA EDISON**  
PO BOX 800, 2244 WALNUT GROVE AVE  
ROSEMEAD CA 91770  
Email: Laura.Genao@sce.com  
Status: INFORMATION

AKBAR JAZAYEIRI  
**SOUTHERN CALIFORNIA EDISON COMPANY**  
2241 WALNUT GROVE AVENUE  
PO BOX 800  
ROSEMEAD CA 91770  
Email: akbar.jazayeri@sce.com  
Status: INFORMATION

RICHARD SHAW PRESIDENT  
**SOUTHERN CALIFORNIA FORUM**  
PO BOX 469  
FILLMORE CA 93016  
Email: r-l-shaw@msn.com  
Status: INFORMATION

KAREN W. WONG ENERGY PROGRAMS ADVISOR  
**SOUTHERN CALIFORNIA GAS COMPANY**  
555 W. 5TH ST, GT28A4  
LOS ANGELES CA 90013  
Email: kwong@semprautilities.com  
Status: INFORMATION

MICHAEL MONTOYA SENIOR ATTORNEY  
**SOUTHERN CALIFORNIA EDISON**  
2244 WALNUT GROVE AVE.  
ROSEMEAD CA 91770  
Email: montoym1@sce.com  
Status: PARTY

**THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA SERVICE LIST  
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CASE ADMINISTRATION  
**SOUTHERN CALIFORNIA EDISON COMPANY**  
LAW DEPARTMENT, ROOM 370  
2244 WALNUT GROVE AVE  
ROSEMEAD CA 91770  
FOR: SOUTHERN CALIFORNIA EDISON COMPANY  
Email: Case.Admin@sce.com  
Status: INFORMATION

LARRY R. COPE ATTORNEY  
**SOUTHERN CALIFORNIA EDISON**  
PO BOX 800, 2244 WALNUT GROVE AVE  
ROSEMEAD CA 91770  
FOR: Southern California Edison Company  
Email: larry.cope@sce.com  
Status: INFORMATION

JENNIFER TSAO SHIGEKAWA ATTORNEY  
**SOUTHERN CALIFORNIA EDISON COMPANY**  
2244 WALNUT GROVE AVE  
ROSEMEAD CA 91770  
FOR: SOUTHERN CALIFORNIA EDISON COMPANY  
Email: Jennifer.Shigekawa@sce.com  
Status: INFORMATION

LARRY COPE  
**SOUTHERN CALIFORNIA EDISON COMPANY**  
PO BOX 800  
2244 WALNUT GROVE AVE  
ROSEMEAD CA 91770  
FOR: Southern California Edison Company  
Email: larry.cope@sce.com  
Status: PARTY

MONICA GHATTAS  
**SOUTHERN CALIFORNIA EDISON COMPANY**  
2244 WALNUT GROVE AVE  
ROSEMEAD CA 91770  
FOR: Southern California Edison Company  
Email: monica.ghattas@sce.com  
Status: PARTY

STACIE SCHAFFER ATTORNEY  
**SOUTHERN CALIFORNIA EDISON COMPANY**  
2244 WALNUT GROVE AVE, RM 390  
ROSEMEAD CA 91770  
FOR: SOUTHERN CALIFORNIA EDISON COMPANY  
Email: stacie.schaffer@sce.com  
Status: PARTY

KIM F. HASSAN ATTORNEY  
**SAN DIEGO GAS & ELECTRIC COMPANY**  
101 ASH ST, HQ-12  
SAN DIEGO CA 92101  
FOR: Southern California Gas Company & San Diego Gas  
Electric Company  
Email: khassan@sempra.com  
Status: PARTY

VALERIE J. ONTIVEROZ SPECIALIST/ STATE  
REGULATORY AFFAIRS  
**SOUTHWEST GAS CORPORATION**  
5241 SPRING MOUNTAIN ROAD  
LAS VEGAS NV 89193-8510  
Email: valerie.ontiveroz@swgas.com  
Status: PARTY

BOBBI J. STERRETT SNR. SPECIALIST/STATE  
REGULATORY AFFAIRS  
**SOUTHWEST GAS CORPORATION**  
5241 SPRING MOUNTAIN ROAD  
LAS VEGAS NV 89150-0002  
Email: bobbi.sterrett@swgas.com  
Status: PARTY

JOHN P. HESTER SENIOR VP, REGULATORY AFFAIRS  
**SOUTHWEST GAS CORPORATION**  
5241 SPRING MOUNTAIN ROAD  
LAS VEGAS NV 89193-8510  
FOR: Southwest Gas Corp  
Email: john.hester@swgas.com  
Status: INFORMATION

KEITH LAYTON  
**SOUTHWEST GAS CORPORATION**  
PO BOX 98510  
LAS VEGAS NV 89193-8510  
FOR: Southwest Gas Corporation  
Email: keith.layton@swgas.com  
Status: PARTY

MARIANNE KING  
**STAPLES MARKETING COMMUNICATIONS**  
N28W23050 ROUNDY DRIVE  
PEWAUKEE WI 53072  
FOR: STAPLES MARKETING COMMUNICATIONS  
Email: mking@staplesmarketing.com  
Status: INFORMATION

JAMES R. STAPLES  
**STAPLES MARKETING COMMUNICATIONS**  
N28W23050 ROUNDY DRIVE  
PEWAUKEE WI 53072  
FOR: STAPLES MARKETING COMMUNICATIONS  
Email: staples@staplesmarketing.com  
Status: INFORMATION

STEVE KROMER  
3110 COLLEGE AVE, APT 12  
BERKELEY CA 94705  
FOR: Steven Kromer  
Email: stevek@kromer.com  
Status: INFORMATION

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NIKHIL GANDHI  
**STRATEGIC ENERGY TECHNOLOGIES, INC.**  
17 WILLIS HOLDEN DRIVE  
ACTON MA 1720  
Email: gandhi.nikhil@verizon.net  
Status: INFORMATION

TIMOTHY J. LAWLER CEO/PRESIDENT  
**SUNDOWNER INSULATION, INC.**  
1495 RAILROAD AVE  
CLOVIS CA 93612  
FOR: Sundowner Insulation, Inc.  
Email: sundnr2@sbcglobal.net  
Status: PARTY

DAVID C. CLARK  
**SYNERGY COMPANIES**  
28436 SATELLITE ST  
HAYWARD CA 94545  
FOR: Synergy Companies, Inc.  
Email: davidclark@synergycompanies.org  
Status: PARTY

NICK HALL  
**TECMARKET WORKS**  
165 WEST NETHERWOOD ROAD, 2/F, STE A  
OREGON WI 53575  
Email: nphall@tecmarket.net  
Status: INFORMATION

ALLAN RAGO  
**QUALITY CONSERVATION SERVICES, INC.**  
4701 ARROW HIGHWAY, STE E  
MONTCLAIR CA 91763  
FOR: The Energy Efficiency Council; Quality Conservation  
Services, Inc.  
Email: arago@qcsca.com  
Status: PARTY

ROBERT GNAIZDA POLICY DIRECTOR/GENERAL  
COUNSEL  
**THE GREENLINING INSTITUTE**  
1918 UNIVERSITY AVE, SECOND FLR  
BERKELEY CA 94704  
FOR: THE GREENLINING INSTITUTE  
Email: robertg@greenlining.org  
Status: PARTY

JODY S. LONDON  
**JODY LONDON CONSULTING**  
PO BOX 3629  
OAKLAND CA 94609  
FOR: The Local Government Sustainable Energy Coalition  
Email: jody\_london\_consulting@earthlink.net  
Status: INFORMATION

MELISSA MCGUIRE  
**SUMMIT BLUE CONSULTING LLC**  
1722 14TH ST, STE 230  
BOULDER CO 80302  
Email: mmcguire@summitblue.com  
Status: INFORMATION

MATT GOLDEN  
**SUSTAINABLE SPACES, INC.**  
1167 MISSION ST, FLR 2  
SAN FRANCISCO CA 94103  
FOR: Sustainable Spaces, Inc.  
Email: matt@sustainablespaces.com  
Status: PARTY

STEVEN R. SHALLENBERGER  
**SYNERGY COMPANIES**  
28436 SATELLITE ST  
HAYWARD CA 94545  
Email: shallenbgr@aol.com  
Status: INFORMATION

RICHARD VILLASENOR  
**TELACU**  
12252 MC CANN DRIVE  
SANTA FE SPRINGS CA 90670  
Email: richvilla4@hotmail.com  
Status: PARTY

STEPHANIE CHEN LEGAL ASSOCIATE  
**THE GREENLINING INSTITUTE**  
1918 UNIVERSITY AVE, 2ND FLR  
BERKELEY CA 94704  
FOR: THE GREENLINING INSTITUTE  
Email: stephaniec@greenlining.org  
Status: INFORMATION

SAMUEL S. KANG  
**THE GREENLINING INSTITUTE**  
1918 UNIVERSITY AVE, 2ND FLR.  
BERKELEY CA 94704  
FOR: THE GREENLINING INSTITUTE  
Email: samuelk@greenlining.org  
Status: PARTY

GREY STAPLES  
**THE MENDOTA GROUP, LLC**  
1830 FARO LANE  
MENDOTA HEIGHTS MN 55118  
Email: gstaples@mendotagroup.net  
Status: INFORMATION

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TIMOTHYA. BLAIR  
**THE METROPOLITAN WATER DISTRICT**  
700 N. ALAMEDA ST  
LOS ANGELES CA 90012  
Email: tblair@mwdh2o.com  
Status: INFORMATION

WILLIAM P. MCDONNELL  
**THE METROPOLITAN WATER DISTRICT**  
700 N. ALAMEDA ST  
LOS ANGELES CA 90012  
Email: bmcdonnell@mwdh2o.com  
Status: INFORMATION

DIANA MAHMUD ATTORNEY  
**THE METROPOLITAN WATER DISTRICT OF SOUTH**  
PO BOX 54153  
LOS ANGELES CA 90054-0153  
FOR: The Metropolitan Water District of Southern California  
Email: dmahmud@mwdh2o.com  
Status: PARTY

BRUCE PATTON  
**RANCHO VALLEY BUILDERS, INC.**  
647 AERO WAY  
ESCONDIDO CA 92029  
FOR: The San Diego Community Energy Advisory  
Committee (SDCEAC)  
Email: bpatton\_rancho@sbcglobal.net  
Status: PARTY

BILL MARCUS  
**JBS ENERGY**  
311 D ST, STE. A  
WEST SACRAMENTO CA 95605  
FOR: The Utility Reform Network  
Email: bill@jbsenergy.com  
Status: PARTY

HAYLEY GOODSON ATTORNEY  
**THE UTILITY REFORM NETWORK**  
115 SANSOME ST, STE 900  
SAN FRANCISCO CA 94104  
FOR: TURN  
Email: hayley@turn.org  
Status: PARTY

MARCEL HAWIGER ATTORNEY  
**THE UTILITY REFORM NETWORK**  
115 SANSOME ST, STE 900  
SAN FRANCISCO CA 94104  
FOR: TURN  
Email: marcel@turn.org  
Status: PARTY

CYNTHIA K. MITCHELL  
**ENERGY ECONOMICS INC**  
530 COLGATE COURT  
RENO NV 89503  
FOR: TURN  
Email: ckmitchell1@sbcglobal.net  
Status: PARTY

CRAIG TYLER  
**TYLER & ASSOCIATES**  
2760 SHASTA ROAD  
BERKELEY CA 94708  
Email: craigtyler@comcast.net  
Status: INFORMATION

BENJAMIN FINKELOR PROGRAM MANAGER  
**UC DAVIS ENERGY EFFICIENCY CENTER**  
1 SHIELDS AVE  
DAVIS CA 95616  
Email: bmfinkelor@ucdavis.edu  
Status: INFORMATION

MARK P. MODERA DIRECTOR  
**UC DAVIS WESTERN COOLING EFFICENCY CTR**  
1450 DREW AVE., STE 100  
DAVIS CA 95618  
FOR: UC Davis Western Cooling Efficiency Center  
Email: mpmodera@ucdavis.edu  
Status: PARTY

KAREN NOTSUND ASSISTANT DIRECTOR  
**UC ENERGY INSTITUTE**  
2547 CHANNING WAY 5180  
BERKELEY CA 94720-5180  
Email: knotsund@berkeley.edu  
Status: INFORMATION

MARIANN LONG ASSISTANT GENERAL MANAGER  
**UTILITIES JOINT SERVICES**  
201 S. ANAHEIM BLVD., NO. 101  
ANAHEIM CA 92805  
Email: mlong@anaheim.net  
Status: INFORMATION

CHERYL COLLART  
**VENTURA COUNTY REGIONAL ENERGY ALLIANCE**  
1000 SOUTH HILL ROAD, STE. 230  
VENTURA CA 93003  
Email: cheryl.collart@ventura.org  
Status: INFORMATION

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MARK SHIRIN  
**VENTURA TV APPLIANCE CENTER**  
3619 E VENTURA BLVD  
FRESNO CA 93702-5009  
Email: vtvgeneral@aol.com  
Status: INFORMATION

DOUGLAS MOIR  
**WESTERN APPLIANCE**  
1976 W. SAN CARLOS ST  
SAN JOSE CA 95128  
Email: dwmoir@westernappliance.com  
Status: INFORMATION

**WESTERN INSULATION**  
2410 ROCKEFELLER DRIVE  
CERES CA 95307  
Email: stephanie.borba@mascoecs.com  
Status: INFORMATION

STEPHANIE BORBA  
**WESTERN INSULATION, L.P.**  
2400 ROCKEFELLER DRIVE  
CERES CA 95307  
Email: stephanie.borba@mascoecs.com  
Status: INFORMATION

SHEILA DEY EXECUTIVE DIRECTOR  
**WESTERN MANUFACTURED HOUSING COMMUNITIES**  
455 CAPITAL MALL STE 800  
SACRAMENTO CA 95814  
Email: sheila@wma.org  
Status: INFORMATION

EDWARD G. POOLE ATTORNEY  
**ANDERSON & POOLE**  
601 CALIFORNIA ST, STE 1300  
SAN FRANCISCO CA 94108-2818  
FOR: Western Manufactured Housing Communities  
Association  
Email: epoole@adplaw.com  
Status: PARTY

LUIS A. CHAVEZ  
**WINEGARD ENERGY, INC.**  
5354 IRWINDALE AVE., BUILDING B  
IRWINDALE CA 91706  
FOR: Winegard Energy, Inc.  
Email: luis@winegardenergy.com  
Status: PARTY

RAYMOND J. CZAHAR CHIEF FINANCIAL OFFICER  
**WEST COAST GAS COMPANY**  
9203 BEATTY DRIVE  
SACRAMENTO CA 95826  
FOR: West Coast Gas Company  
Email: westgas@aol.com  
Status: PARTY

MARSHALL B. HUNT PROGRAMS DIRECTOR, UC DAVIS  
**WESTERN COOLING EFFICIENCY CENTER**  
1554 DREW AVE  
DAVIS CA 95616-4632  
FOR: WESTERN COOLING EFFICIENCY CENTER  
Email: mbhunt@ucdavis.edu  
Status: INFORMATION

BILL BELANSKY  
**WESTERN INSULATION**  
680 COLUMBIA AVE  
RIVERSIDE CA 92507-2144  
Email: bill.belansky@mascoecs.com  
Status: INFORMATION

STEVE HEIM  
**WESTERN INSULATION, L.P.**  
2400 ROCKEFELLER DRIVE  
CERES CA 95307  
FOR: Western Insulation, L.P.  
Email: steve.heim@mascoecs.com  
Status: PARTY

IRENE K. MOOSEN ATTORNEY  
**WESTERN MANUFACTURED HOUSING COMM. SVCS.**  
53 SANTA YNEZ AVE  
SAN FRANCISCO CA 94112  
Email: irene@igc.org  
Status: PARTY

WALLIS WINEGARD  
**WINEGARD ENERGY, INC.**  
5354 IRWINDALE AVE., BUILDING B  
IRWINDALE CA 91706  
FOR: Winegard Energy, Inc.  
Email: wallis@winegardenergy.com  
Status: INFORMATION

WALLIS J. WINEGAR  
**WINEGARD ENERGY, INC**  
5354 IRWINDALE AVE, BLDG B.  
IRWINDALE CA 91706  
Email: wallis@winegardenergy.com  
Status: INFORMATION

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DON MEEK ATTORNEY  
10949 SW 4TH AVE  
PORTLAND OR 97219  
FOR: Women's Energy Matters  
Status: PARTY

BARBARA GEORGE  
**WOMEN'S ENERGY MATTERS**  
PO BOX 548  
FAIRFAX CA 94978  
FOR: Women's Energy Matters (WEM)  
Email: wem@igc.org  
Status: PARTY