

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company for Approval of the 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U 39 M)	Application 08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011	Application 08-05-024 (Filed May 15, 2008)
Application of Southern California Gas Company (U 904 G) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011	Application 08-05-025 (Filed May 15, 2008)
Application of Southern California Edison Company (U 338-E) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009, 2010, and 2011	Application 08-05-026 (Filed May 15, 2008)

**NINETY-EIGHTH STATUS REPORT OF PACIFIC GAS AND ELECTRIC COMPANY
(U 39 M) ON THE RESULTS OF ITS LOW INCOME ENERGY EFFICIENCY AND CARE
PROGRAM EFFORTS IN COMPLIANCE WITH ORDERING PARAGRAPH 17 OF DECISION 01-
05-033, ISSUED MAY 7, 2001**

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July 21, 2009

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In accordance with Ordering Paragraph 17 of Decision 01-05-033, the direction of Administrative Law Judge Gottstein at the July 11 and 28, 2001 status conferences, and the agreements reached between the utilities and the Energy Division on the format and content of the tables, Pacific Gas and Electric Company submits its attached ninety-eighth monthly status report on the results of its Low Income Energy Efficiency and CARE Program efforts, showing results through June 2009. The Joint Utilities and Energy Division recently worked together to revise and standardize the summary report format and tables in compliance with Decision 08-11-031. This month's report reflects these changes.

Respectfully submitted,

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Pacific Gas and Electric Company

Low Income Energy Efficiency (LIEE)
AND
California Alternative Rates for Energy (CARE)

Program Monthly Report
For June 2009

(July 21, 2009)

PACIFIC GAS AND ELECTRIC COMPANY

**LOW INCOME ENERGY EFFICIENCY PROGRAM AND CARE PROGRAM
MONTHLY REPORT FOR JUNE 2009**

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PACIFIC GAS AND ELECTRIC COMPANY
LOW INCOME ENERGY EFFICIENCY PROGRAM
AND CARE PROGRAM MONTHLY REPORT
FOR June 2009

This Low Income Programs Monthly Report complies with low income reporting requirements established in Decision (D.) 01-05-033, as updated by D.08-11-031, requiring the utilities to comply with reporting and program evaluation requirements previously established for the California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs. The utilities met with Energy Division staff to revise reporting tables and formats in compliance with the mandates of D.08-11-031 and use the new, Energy Division-approved monthly reporting format for the June 2009 report.

1. LIEE Executive Summary

The LIEE program provides free home weatherization, energy efficient appliances and energy education services to income-qualified PG&E customers throughout the Company's service area.

PG&E has offered energy efficiency programs to income-qualified customers in its 48 counties since 1983. The Low Income Energy Efficiency (LIEE) program's objective is to help income-qualified customers reduce their energy consumption and costs while also improving their quality of life. The 2009-2011 LIEE program authorized in D.08-11-031 is a resource program emphasizing long term and enduring energy savings, which continues to serve all eligible low income customer populations by providing all feasible LIEE measures at no cost to the customer through a direct-install, whole house approach. All housing types are eligible to participate and the LIEE program is available to both homeowners and renters.

1.1. Low Income Energy Efficiency Program Overview

The 2009-2011 LIEE program was adopted in D.08-11-031. PG&E's authorized LIEE program budget for 2009-2011 is \$416.9 million, plus any remaining unspent carryover.

PG&E's 2009-2011 LIEE program follows the policies and guidance given in D.07-12-051. D.07-12-051 established the following programmatic initiative for LIEE:

To provide all eligible customers the opportunity to participate in the LIEE programs and to offer those who wish to participate all cost-effective energy efficiency measures in their residences by 2020.

PG&E's LIEE program will treat 90,903 customers in 2009.

1.1.1. Provide a summary of the LIEE Program elements as approved in Decision 08-11-031:

LIEE Program Summary for Month			
2009	Authorized / Planning Assumptions	Year-to-Date Actual	%
Budget	\$ 109,056,366	28,179,775	25.84%
Homes Treated	90,903	22,482	24.73%
kWh Saved	31,000,000	9,269,199	29.90%
kW Demand Reduced	5,500	1,715	31.18%
Therms Saved	1,100,000	417,932	37.99%

1.2. Whole Neighborhood Approach Evaluation

In D.08-11-031, the Commission described a Whole Neighborhood Approach to LIEE installation, under which the IOUs install all feasible measures in the homes of eligible customers on a neighborhood-by-neighborhood basis. The Commission believes this approach will increase energy savings, reduce overhead and transportation costs, and encourage leveraging with local entities.

1.2.1. Provide a summary of the geographic and customer segmentation strategy employed, (i.e. tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

PG&E is identifying neighborhoods with large numbers of low income customers with the aid of census and other demographic information and correlating it with PG&E customer energy usage information, as directed in D.08-11-031. Key variables defined by the Commission in D.08-11-031 were high incidences of poverty and high energy use, as well as high energy burden and energy insecurity.¹

To identify potential neighborhoods to target for the LIEE programs, PG&E is starting with its estimates of LIEE eligibility by ZIP-7, derived from census data.²

¹ Energy burden is the percent of income that goes towards payment of energy bills, and energy insecurity refers to customers experiencing difficulty in paying energy bills and actual or threatened utility shut-offs.

² The joint utility methodology, which derives the number of customers potentially eligible for CARE and LIEE services in each utility’s service area, was adopted by the Commission in D.01-03-028, and is updated annually. Sources for this estimation include: the Commission’s current guidelines; current year small area vendor marginal distributions on household characteristics; Census Public Use Microdata Sample (PUMS) 2000 and PUMS 2007 sample data; utility meter and master meter household counts; Department of Finance CPI series; and various Geographic Information System (GIS) sources. ZIP-7s are smaller breakdowns of postal ZIP Codes that are used for small area research in census data. They are the smallest geographical area for which reliable income and demographic data is available.

PG&E has ranked ZIP-7 areas with the highest populations of estimated LIEE-eligible customers³ in its service area, and is correlating them with PG&E billing information, including: information on PG&E customer energy use;⁴ the number of 48-hour shut-off notices sent; actual shut-offs over the last year; and the number of customers in PG&E's Third-Party Notification Program. PG&E is also correlating this data with the current CARE penetration rate, and the number of customers who have already participated in LIEE since 2002 (thus making them ineligible for participation at this time).

Finally, D.08-11-031 permits targeted self-certification and enrollment activities in areas of the IOUs' service territory where 80% of the customers are at or below 200% of the federal poverty line. (D.08-11-031, O.P.6) PG&E is ranking ZIP-7 areas by percent of LIEE estimated eligibility. As described above, areas with the highest estimates of LIEE eligibility, correlated with high energy usage, the number of 48-hour shut-off notices sent, actual shut-offs over the last year, and low previous LIEE participation, are being evaluated so that they can be selected first for the Whole Neighborhood Approach events. We anticipate that most (if not all) of the areas selected will be well over 80% LIEE-eligible. These neighborhoods where over 80% of the customers are at or below 200% of the federal poverty level will be self-certified.

Using this information to help determine potential neighborhoods to approach with the LIEE program, PG&E's LIEE program managers are working with both internal and external groups to target and select neighborhoods. PG&E works closely with its LIEE implementation contractors, CARE outreach contractors, PG&E local government relations and communications staff, and state LIHEAP agencies to help establish contact with government representatives and neighborhood leaders.

In addition to neighborhoods identified and selected by PG&E for Whole Neighborhood Approach events, PG&E's contractors are also encouraged to

³ Customers with household incomes at or below 200 percent of the Federal Poverty Level are eligible for both LIEE and CARE.

⁴ To calculate energy use, PG&E's electric customers were divided into low, medium and high tiers, based on their electric use at Tiers 1-2 (Low Electric Use below 130% of baseline), Tier 3 (Medium Electric Use from 131% to 200% of baseline) and Tiers 4-5 (High Electric Use above 200% of baseline). A customer is considered at the highest tier if they overused electricity during at least two months of the previous twelve month period. PG&E chose to use a two month tier trigger rather than a one month trigger to help filter out atypical usage patterns caused by unusual weather spikes, temporary home visitors, or other outlier events that are not indicators of normal household energy usage.

In order to accurately assess home energy use, a customer must have a minimum six month billing history to be eligible to participate in the program. Customers with less than a six month history will be re-evaluated after they have sufficient billing history.

PG&E also tiered gas usage and divided gas customers into Tier 1 below-baseline low usage customers, and Tier 2 above-baseline high usage customers. PG&E used the same two month trigger described above for electric tiering.

suggest neighborhoods to target based on their knowledge of the areas in which they work. PG&E contractors are very familiar with the local neighborhoods in their assigned areas, and currently use many strategies to enroll LIEE customers, including: canvassing neighborhoods; targeted direct mail; outbound calls; advertising in local venues; speaking to local groups; and outreaching at community events.

PG&E coordinates LIEE neighborhood events with scheduled CARE events such as the recent “We CARE” events, and publicizes them in advance through targeted mailings, door hangers, local community partners (e.g., civic and social leaders, churches, and low income service agencies), and local print, radio and television media. PG&E’s new LIEE community coordinator works to publicize and promote events with local community and civic leaders, and to enlist their support and partnership in making neighborhood events a success. PG&E contractors all carry door hangers to leave behind at the homes of customers that were not home at the time of the neighborhood visit. The door hangers include program information and contact information so that the customer can schedule a visit.

1.3. LIEE Customer Outreach and Enrollment Update

PG&E increases outreach within the Company by coordinating activities and advertising with other PG&E energy efficiency and rate programs likely to reach low income customers and service providers. PG&E’s LIEE contractors are required to inform customers about other programs (such as CARE) for which they may be eligible. LIEE contractors help qualified customers not on the CARE rate to fill out applications.

PG&E combines its LIEE and CARE outreach activities in order to leverage low income outreach efforts and provide PG&E low income customers with the knowledge and tools to access all of PG&E’s free energy services.

PG&E employees regularly make presentations about the Company’s low income programs to the media and at community events throughout PG&E’s service area. These presentations are used to educate customers about energy efficiency and inform them about assistance programs and opportunities available to them through PG&E. PG&E employees make presentations and design media initiatives about LIEE and CARE in multiple languages, including: English, Spanish, Chinese and Vietnamese.

PG&E contracts directly with both community-based organizations (CBOs) and private contractors who provide a wealth of experience in the communities they serve. PG&E currently has 27 installation contractors including nine CBOs and two appliance contractors who serve 48 counties and over 70,000 square miles in PG&E’s service area. Of the nine CBOs, five of them are Low Income Home Energy Assistance Program (LIHEAP) agencies.

PG&E has four contracts with LIHEAP agencies that are not working within PG&E’s LIEE program. PG&E is coordinating with these LIHEAP agencies to

install Energy Star® refrigerators in homes receiving PG&E electric service where the LIHEAP contractors have installed all other measures under the State Weatherization Program. This allows both the LIEE and LIHEAP programs to leverage their resources and help additional low income homes. Through June, 57 refrigerators have been installed, which equates to \$45,600 leveraged through this program.

PG&E and its contractors use PG&E's Energy Partners Online database (EPO) for LIEE activities. The database shows which customers received LIEE services, what year they were provided, and which customers are participating in CARE. With this information, the contractors are better able to market to the community, e.g., contacting only those customers who have not received LIEE services in the past.

LIEE program materials are provided in seven languages: English, Spanish, Vietnamese, Chinese, Russian, Korean, and Hmong.

In addition, PG&E continues to combine its LIEE and CARE outreach activities in order to leverage low income outreach efforts and provide PG&E's low income customers with the knowledge and tools to access all of PG&E's free energy services.

1.3.1. Provide a summary of the LIEE Program outreach and enrollment strategies deployed this month.

PG&E's LIEE program has assigned LIEE program staff to manage community outreach. LIEE outreach staff work closely with CARE outreach staff, PG&E Energy Efficiency, Government Partnerships, Third Party Programs, and PG&E communities to promote LIEE awareness and facilitate successful neighborhood efforts.

Currently, PG&E marketing and outreach is performed by LIEE implementation subcontractors. These contractors are responsible for enrolling LIEE participants to meet their contract goals. PG&E provides them with a database containing current CARE customers in their contract area. This database is updated on a weekly basis. In addition, the program database notes which customers have participated previously and are thus ineligible to receive LIEE services.

PG&E contractors currently use many strategies to enroll LIEE customers, including: canvassing neighborhoods; targeted direct mail; outbound calls; advertising in local venues; speaking to local groups; and outreach at community events. Customers who call into PG&E's customer service are referred to the LIEE program and assigned to the contractor in their area who sets up an appointment with them. PG&E is helping its contractors continue these successful marketing and outreach strategies.

LIEE also takes full advantage of CARE's successful low income customer segmentation and targeted marketing strategies by working closely with its CARE

outreach team. CARE outreach targets seniors, disabled customers, families, ethnic populations, rural and urban customers, and other low income PG&E customers.

During June 2009, Energy Partners, CARE, REACH, PG&E's Government Relations Department, Lifeline, the American Lung Association, the National Parks Conservation Association, The Fresno Energy Watch Program and the City of Firebaugh partnered to present information on their respective programs to over 3,000 Firebaugh residents at their weekly farmers' market. Staff from local Congressman Jim Costa's office also attended the event. Energy Partners and CARE outreach staff also attended the Family Celebration Festival at the Oakland Asian Cultural Center where they presented information on each program in conjunction with around ten other community groups.

Additionally, LIEE outreach staff participated in a kick-off meeting for the San Joaquin Energy Watch pilot program, which included staff from PG&E's Government Relations, Sales and Service and Local Government Partnerships Departments, Energy Coalition staff, the San Joaquin City Manager and local contractors. LIEE and CARE outreach staff also jointly presented information on each program to several large groups at the PG&E Customer Energy Efficiency Department's "All Hands" meeting, raising the internal profile of the LIEE program.

- **City of Richmond Health and Wellness Faire:** Energy Partners in collaboration with PG&E's Sales and Service Department reached out to 400 City of Richmond employees to promote our programs and resources.
- **Family Celebration Festival, Oakland Asian Cultural Center:** Energy Partners and CARE presented information on each program in conjunction with ten community nonprofit groups. In attendance was Alameda County Supervisor Alice Lai-Bitker.
- **National Conference on Volunteerism:** Energy Partners staffed a booth during this national event and promoted Energy Partners and CARE. This conference is considered the world's largest gathering of volunteer and service leaders from the nonprofit, government, and corporate sectors.

1.4. Leveraging Success Evaluation, Including CSD

- 1.4.1.** Please provide a status of the leveraging effort with CSD.
What new steps or programs have been implemented?
What was the result in terms of new enrollments?

PG&E, SCE, SDG&E, and SoCalGas met with CSD staff, representatives from several LIHEAP agencies and CPUC staff in Downey on April 29, 2009 to discuss leveraging opportunities. Ideas discussed included: developing a shared repository database that could include customers served and customers on wait

lists by utilities and LIHEAP agencies; and sharing utility information with LIHEAP agencies about LIEE customers who are found to be over the LIEE income guidelines or require HVAC or other services which the utilities are unable to provide under LIEE guidelines. PG&E has also had conversations with individual LIHEAP agencies to come up with workable strategies and discuss how we can work together to implement them.

1.5. Workforce Education & Training

1.5.1. Please summarize efforts to improve and expand LIEE workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

All contractors and subcontractors responsible for implementing the LIEE program are trained at the PG&E Energy Training Center in Stockton California (ETC). Most of these LIEE energy specialists and installation contractors are from the local communities in which they work. Because of the increased size of the 2009 LIEE program, more contractor crews have been hired to implement the LIEE program, and 380 individuals have been trained to deliver the LIEE program year-to-date.

PG&E is actively involved with the California Energy Efficiency Long Term Strategic Plan's Workforce Education and Training team that is developing plans to conduct green workforce needs assessment research. PG&E is also working with Energy Division staff as it hires a consultant to develop a low income workforce education and training plan.

PG&E plans to begin its on-line training pilot (authorized in D.08-11-031) later this year, following approval of its expanded pilot implementation plan. This pilot will explore what LIEE training currently conducted on-site at the ETC can be moved to a web-based and/or off-site curriculum without decreasing effectiveness or results. Specifically the pilot will allow evaluation of the effectiveness of selected topics for on-line training in lieu of sending all students to a single location for all elements of the certification program. The integration of an on-line training component may reduce the training costs of LIEE Weatherization Specialists by the participating LIEE contractor, which could lead to the training of more individuals.

1.6. Miscellaneous

LIEE High Efficiency Toilet (HET) Replacement Pilot Program

PG&E has partnered with the Santa Clara Valley Water District (SCVWD) to offer up to 1,000 direct install HETs to low income customers. The HET Replacement Program is available to residents who meet the current LIEE program criteria and are customers of both the partner water agency and PG&E.

Through this program PG&E has installed 124 high efficiency toilets through June 2009.

2. CARE Executive Summary

The CARE program provides a monthly discount on energy bills for income-qualified households throughout PG&E's service area.

To qualify for CARE, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044.

2.1. CARE Program Summary

The 2009-2011 CARE Program was adopted in D.08-11-031. The authorized CARE administrative budget is \$9,106,000 for 2009. This includes \$350,000 for PG&E's Cooling Center program. In addition, D.09-06-026, Ordering Paragraph 2, augmented the 2009 budget by increasing the amount for the One-E-App Pilot Project by \$42,000 to cover maintenance costs.

D.08-11-031, Ordering Paragraph 90, directed the IOUs to report in their monthly and annual reports, the number of customer complaints received regarding CARE recertification efforts and the nature of the complaints beginning with the first report due on or about December 31, 2008.

2.1.1. Please provide CARE program summary costs

CARE Budget Categories	Authorized Budget	Actual Expenses Year to Date	% of Budget Spent
Outreach	5,500,000	2,261,921	41%
Automatic Enrollment	150,000	0	0%
Proc / Certification / Verification	1,800,000	840,530	47%
Information Tech / Programming	150,000	47,239	31%
Pilots	345,000	72,618	21%
Measurement and Evaluation	0	(509)	0%
Regulatory Compliance	105,000	36,042	34%
General Administration	500,000	270,252	54%
CPUC Energy Division Staff	206,000	66,970	33%
Cooling Centers	350,000	88,862	25%
Total Expenses	9,106,000	3,683,925	40%
Subsidies and Benefits	461,250,651	239,520,330	52%
Total Program Costs and Discounts	470,356,651	243,204,255	52%

2.1.2. Please provide the CARE program penetration rate to date

CARE Penetration		
Participants	Estimated Eligible Participants	YTD Penetration Rate
1,207,722	1,563,484	77%

2.2. Outreach

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

PG&E's CARE Program rolled out the following outreach direct mail initiatives to increase enrollment of eligible customers:

- Recertification Direct Mail: 5,426 English/Spanish/Chinese/Vietnamese direct mail pieces were mailed to customers who failed to recertify.
- Bill Insert: 3.2 million English/Spanish applications were included in non-CARE customer bill.

The CARE Program worked with third-party vendors (SoundBite and Energy Save) to enroll eligible customers via outbound phone calls.

The CARE Program participated in outreach events in San Francisco, Oakland, Sacramento, San Rafael, Lodi, Chico, Vallejo, Merced, Firebaugh, Concord, Stockton and Bakersfield where program representatives were available to answer questions and help customers enroll in the program.

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

PG&E currently exchanges data with Southern California Edison (SCE) Company and Southern California Gas (SCG) Company to automatically enroll their CARE customers who also receive PG&E service. PG&E also participates in data exchanges of qualified low income customers with the Sacramento Municipal Utility District (SMUD) and Modesto Irrigation District (MID). PG&E provides natural gas in the SMUD and MID electric service areas and will automatically enroll qualified low income customers served by SMUD and MID in CARE.

PG&E has resumed the automatic enrollment of LIHEAP customers, as authorized in D.02-07-033. 2,602 LIHEAP customers have been automatically enrolled in CARE in 2009.

Through PG&E's Low Income Energy Efficiency Program (known as Energy Partners for PG&E), each home that receives LIEE services where the customer is not on the CARE rate is then signed up for the CARE discount. 1,584 LIEE participants were enrolled in CARE in June.

In addition, PG&E continues to integrate CARE and LIEE outreach efforts to effectively provide eligible customers with the knowledge and tools to access all of PG&E's free energy services.

2.2.3. Recertification Complaints

In response to Ordering Paragraph 90 of D.08-11-031, PG&E reports that it received no complaints about CARE recertification in June.

2.3. Miscellaneous

There are no items to report this month.

3. Appendix: LIEE Tables and CARE Tables

LIEE- Table 1- LIEE Program Expenses

LIEE- Table 2- LIEE Expenses & Energy Savings by Measures Installed

LIEE- Table 3- LIEE Average Bill Savings per Treated Home

LIEE- Table 4- LIEE Homes Treated

LIEE- Table 5- LIEE Customer Summary

LIEE- Table 6- LIEE Expenditures for Pilots and Studies

LIEE- Table 7- Whole Neighborhood Approach

CARE- Table 1- CARE Overall Program Expenses

CARE- Table 2- CARE Enrollment, Recertification, Attrition, and Penetration

CARE- Table 3- CARE Standard Random Verification Results

CARE- Table 4- Self-Certification and Self-Recertification

CARE- Table 5- Enrollment by County

CARE- Table 6- Recertification Results

CARE- Table 7- Capitation Contractors

CARE- Table 8- Participants as of Month-End

	A	B	C	D	E	F	G	H	I	J	K	L	M	
LIEE Table 1 - LIEE Program Expenses - PG&E Through June 30, 2009														
	Authorized Budget ¹				Current Month Expenses				Year-To-Date Expenses				% of Budget Spent YTD	
	Electric	Gas	Total	Total	Electric	Gas	Total	Total	Electric	Gas	Total	Electric	Gas	Total
3														
4	LIEE Program:													
5	Energy Efficiency													
6	- Gas Appliances	\$ 44,517,605	\$ -	\$ 10,707,371	\$ -	\$ 696,648	\$ 696,648	\$ -	\$ 2,015,579	\$ 2,015,579	\$ 2,015,579	0.0%	18.8%	
7	- Electric Appliances	\$ 4,044,334	\$ 25,813,500	\$ 29,857,834	\$ 381,893	\$ 2,164,062	\$ 2,545,955	\$ 1,215,979	\$ 6,890,546	\$ 8,106,524	\$ 11,187,029	25.1%	0.0%	
8	- Weatherization	\$ 723,076	\$ 389,349	\$ 1,112,425	\$ 51,081	\$ 27,505	\$ 78,586	\$ 163,618	\$ 88,102	\$ 251,720	\$ 251,720	30.1%	26.7%	
9	- Outreach and Assessment	\$ 6,507,689	\$ 3,504,140	\$ 10,011,829	\$ 500,426	\$ 269,460	\$ 769,886	\$ 1,617,211	\$ 870,806	\$ 2,488,017	\$ 2,488,017	24.9%	24.9%	
10	- In Home Energy Education	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0.0%	0.0%	
11	- Education Workshops	\$ 1,092,276	\$ 282,755	\$ 1,375,031	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0.0%	0.0%	
12	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0.0%	0.0%	
13	- Cool Centers	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0.0%	0.0%	
14	Energy Efficiency TOTAL	\$ 56,884,980	\$ 40,697,115	\$ 97,582,095	\$ 4,530,413	\$ 3,157,675	\$ 7,688,088	\$ 14,183,837	\$ 9,865,032	\$ 24,048,869	\$ 24,048,869	24.9%	24.2%	
15														
16	Training Center	\$ 398,967	\$ 214,828	\$ 613,795	\$ 24,358	\$ 13,116	\$ 37,474	\$ 138,645	\$ 74,655	\$ 213,300	\$ 213,300	34.8%	34.8%	
17	Inspections	\$ 3,432,448	\$ 1,848,241	\$ 5,280,689	\$ 283,731	\$ 152,778	\$ 436,509	\$ 1,550,884	\$ 835,092	\$ 2,385,976	\$ 2,385,976	45.2%	45.2%	
18	Marketing	\$ 950,026	\$ 511,553	\$ 1,461,579	\$ 17,985	\$ 9,684	\$ 27,670	\$ 290,301	\$ 156,316	\$ 446,616	\$ 446,616	30.6%	30.6%	
19	M&E Studies	\$ 270,810	\$ 145,821	\$ 416,631	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0.0%	0.0%	
20	Regulatory Compliance	\$ 188,339	\$ 101,414	\$ 289,753	\$ 5,625	\$ 3,029	\$ 8,654	\$ 50,996	\$ 27,458	\$ 78,455	\$ 78,455	27.1%	27.1%	
21	General Administration	\$ 2,152,542	\$ 1,159,061	\$ 3,311,603	\$ 227,961	\$ 122,748	\$ 350,710	\$ 642,731	\$ 346,086	\$ 988,817	\$ 988,817	29.9%	29.9%	
22	CPUC Energy Division	\$ 65,144	\$ 35,077	\$ 100,221	\$ 4,401	\$ 2,370	\$ 6,770	\$ 11,533	\$ 6,210	\$ 17,743	\$ 17,743	17.7%	17.7%	
23														
24	TOTAL PROGRAM COSTS	\$ 64,343,256	\$ 44,713,110	\$ 109,056,366	\$ 5,094,475	\$ 3,461,401	\$ 8,555,875	\$ 16,868,926	\$ 11,310,850	\$ 28,179,776	\$ 28,179,776	26.2%	25.3%	
25														
26	Indirect Costs				\$ 68,434	\$ 36,849	\$ 105,283	\$ 368,003	\$ 198,194	\$ 566,197	\$ 566,197			
27														
28	NGAT Costs						\$ 225,407	\$ 924,240	\$ 924,240	\$ 924,240	\$ 924,240			
29														
30														

¹ PG&E has an additional \$8.7 million in electric carryover funds available from Program Year 2008 LIEE budget that are not included in the Authorized Budget.

	A	B	C	D	E	F	G	H
1	LIEE Table 2 - LIEE Measure Installations & Savings							
2	Pacific Gas & Electric Company							
3	Through June 30, 2009							
4	Year-To-Date Completed & Expensed Installations							
5	Measures	Units	Quantity Installed	kWh [5] (Annual)	kW [5] (Annual)	Therms [5] (Annual)	Expenses [6] (\$)	% of Expenditures
6	Heating Systems							
7	Furnaces	Each	423	-	-	1,383	468,346	2.21%
8	Cooling Measures							
9	- A/C Replacement - Room	Each	567	55,949	85	-	561,425	2.65%
10	- A/C Replacement - Central	Each	2	684	1	-	11,662	0.06%
11	- A/C Tune-up - Central	Each	-	-	-	-	-	0.00%
12	- A/C Services - Central	Each						
13	- Heat Pump	Each						
14	- Evaporative Coolers	Each	729	209,161	131	-	420,872	1.99%
15	- Evaporative Cooler Maintenance	Each						
16	- Clock Thermostat	Each						
17	Infiltration & Sapce Conditioning							
18	Envelope and Air Sealing Measures ^[1]	Home	15,016	119,393	22	118,556	5,561,946	26.24%
19	Duct Sealing	Home	599	16,289	2	19,962	408,888	1.93%
20	Attic Insulation	Home	1,377	35,120	40	82,923	1,559,372	7.36%
21	Water Heater Savings							
22	Water Heater Conservation Measures ^[2]	Home	14,864	302,943	67	191,284	710,687	3.35%
23	- Water Heater Replacement - Gas	Each	316	-	-	3,824	324,955	1.53%
24	- Water Heater Replacement - Electric	Each						
25	- Tankless Water Heater - Gas	Each						
26	- Tankless Water Heater - Electric	Each						
27	Lighting Measures							
28	- CFLs	Each	89,526	1,432,416	179	-	636,842	3.00%
29	- Interior Hard wired CFL fixtures	Each	38,626	2,201,682	426	-	2,796,001	13.19%
30	- Exterior Hard wired CFL fixtures	Each	9,671	154,736	-	-	700,128	3.30%
31	- Torchiere	Each						
32	Refrigerators							
33	Refrigerators - Primary	Each	5,371	4,143,907	703	-	4,168,364	19.66%
34	Refrigerators - Secondary	Each						
35	Pool Pumps							
36	Pool Pumps	Each						
37	New Measures							
38	Forced Air Unit Standing Pilot Change Out	Each						
39	Furnace Clean and Tune	Each						
40	High Efficiency Clothes Washer	Each						
41	Microwave	Each						
42	Thermostatic Shower Valve	Each						
43	LED Night Lights	Each						
44	Occupancy Sensor	Each	6,907	275,589	28	-	362,687	1.71%
45	Torchiere	Each	1,576	321,331	31	-	120,338	0.57%
46	Pilots							
47	A/C Tune-up - Central	Home						
48	Interior Hard wired CFL fixtures	Each						
49	Ceiling Fans	Each						
50	In-Home Display	Each						
51	Programmable Controllable Thermostat	Each						
52	Forced Air Unit	Each						
53	Microwave	Each	-	-	-	-	-	0.00%
54	High Efficiency Clothes Washer	Each	-	-	-	-	-	0.00%
55	Customer Enrollment							
56	- Outreach & Assessment	Home	22,482				224,830	1.06%
57	- In-Home Education	Home	22,482				2,161,370	10.20%
58	- Education Workshops	Participants						
59								
60								
61	Total Savings/Expenditures			9,269,199	1,715	417,932	21,198,713	100%
62								
63	Homes Weatherized ^[3]	Home	17,363					
64								
65	Homes Treated							
66	- Single Family Homes Treated	Home	17,214					
67	- Multi-family Homes Treated	Home	3,447					
68	- Mobile Homes Treated	Home	1,821					
69	- Total Number of Homes Treated	Home	22,482					
70	#Eligible Homes to be Treated for PY^[4]	Home	90,903					
71	% of Homes Treated	%	24.73%					
72								
73	- Total Master-Metered Homes Treated	Home	800					
74								
75	[1]	Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacment, door repair, and window putty.						
76	[2]	Water Heater Conservation Measures may include water heater blanket, low flow showerhead, water heater pipe wrap, faucet aerators.						
77	[3]	Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs						
78	[4]	Based on Attachment H of D0811031						
79	[5]	All savings are calculated based on the following sources:						
80		M&E is from Impact Evaluation of the 2005 California LIEE Program, Final Report submitted to						
81		SCE by West Hill Energy & Computing, Inc., December 19, 2007.						
82		M&E is from the Report on the Assessment of Proposed New Program Year 2006,						
83								

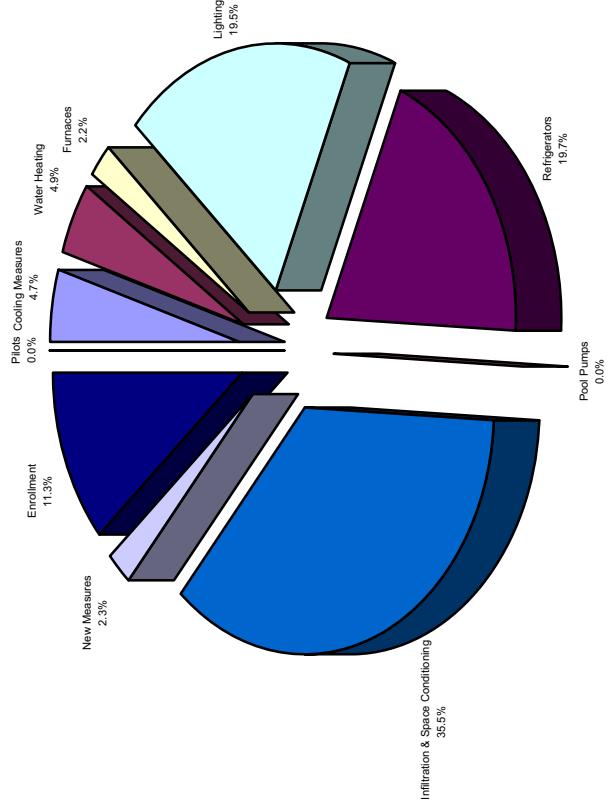
	A	B	C	D	E	F	G	H
84	LIEE Program Measures by LIEE Standardization Team, April 25, 2005.							
85	M&E is from the LIEE Measure Cost Effectiveness, Final Report, June 2, 2003.							
86	06-08 DEER and PG&E Workpapers.							
87	[6] Costs exclude support costs that are included in Table 1.							

	A	B	C	D	E	F	G	H	I
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38									

Year-to-Date Expenses from LIEE Table 2

Cooling Measures	\$993,959	4.7%
Water Heating	\$1,035,643	4.9%
Furnaces	\$468,346	2.2%
Lighting	\$4,132,971	19.5%
Refrigerators	\$4,168,364	19.7%
Pool Pumps	\$0	0.0%
Infiltration & Space Conditioning	\$7,530,206	35.5%
New Measures	\$483,025	2.3%
Enrollment	\$2,386,200	11.3%
Pilots	\$0	0.0%
Total	\$21,198,713	

LIEE Year-to-Date Expenditures by Measure Group



	A	B
1	LIEE Table 3 - Average Bill Savings per Treated Home Pacific Gas & Electric Company Through June 30, 2009	
2		
3	Year-to-date Installations - Expensed	
4		
5	Annual kWh Savings	9,269,199
6	Annual Therm Savings	417,932
7	Lifecycle kWh Savings	127,322,112
8	Lifecycle Therm Savings	4,567,389
9	Current kWh Rate	\$ 0.0920
10	Current Therm Rate	\$ 0.8010
11	Number of Treated Homes	22,482
12	Average 1st Year Bill Savings / Treated Home	\$ 52.77
13	Average Lifecycle Bill Savings / Treated Home	\$ 478.27

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G
1	LIEE Table 4 - LIEE Homes Treated						
2	Pacific Gas & Electric Company						
3	Through June 30, 2009						
4	County	Eligible Customers			Homes Treated Year to Date		
5		Rural	Urban	Total	Rural	Urban	Total
6	ALAMEDA	19	184,954	184,973	0	3,043	3,043
7	ALPINE	170	36	206	0	0	0
8	AMADOR	5,391	121	5,511	26	0	26
9	BUTTE	46,042	235	46,277	846	1	847
10	CALAVERAS	6,758	905	7,664	47	2	49
11	COLUSA	3,684	26	3,710	18	0	18
12	CONTRA COSTA	349	93,602	93,951	1	1,994	1,995
13	EL DORADO	13,611	106	13,717	20	0	20
14	FRESNO	15,339	134,369	149,708	513	2,576	3,089
15	GLENN	4,960	500	5,461	33	18	51
16	HUMBOLDT	28,153	692	28,845	324	2	326
17	KERN	47,053	50,247	97,300	364	307	671
18	KINGS	9,164	170	9,335	91	0	91
19	LAKE	15,784	1,311	17,095	0	0	0
20	LASSEN	186	124	310	0	0	0
21	MADERA	22,058	1,074	23,132	846	1	847
22	MARIN	2,456	20,193	22,649	31	166	197
23	MARIPOSA	1,342	2,515	3,857	4	51	55
24	MENDOCINO	15,780	472	16,253	0	0	0
25	MERCED	13,621	25,011	38,632	266	170	436
26	MONTEREY	8,102	42,654	50,756	37	385	422
27	NAPA	2,400	13,939	16,339	3	256	259
28	NEVADA	11,306	618	11,924	71	0	71
29	PLACER	5,456	18,840	24,296	91	250	341
30	PLUMAS	3,567	10	3,577	0	0	0
31	SACRAMENTO	961	149,057	150,018	0	46	46
32	SAN BENITO	4,794	208	5,002	28	0	28
33	SAN BERNARDINO	396	1	397	0	0	0
34	SAN FRANCISCO	-	141,037	141,037	0	1,044	1,044
35	SAN JOAQUIN	9,622	82,793	92,415	54	1,146	1,200
36	SAN LUIS OBISPO	34,836	309	35,145	336	1	337
37	SAN MATEO	1,356	58,456	59,813	4	634	638
38	SANTA BARBARA	10,121	8,024	18,144	67	96	163
39	SANTA CLARA	3,307	130,291	133,598	41	1,266	1,307
40	SANTA CRUZ	6,392	24,786	31,178	23	170	193
41	SHASTA	10,701	17,332	28,033	355	107	462
42	SIERRA	319	-	319	0	0	0
43	SISKIYOU	23	-	23	0	0	0
44	SOLANO	2,889	38,267	41,156	46	314	360
45	SONOMA	14,749	37,608	52,357	147	805	952
46	STANISLAUS	10,818	51,493	62,311	298	374	672
47	SUTTER	14,999	120	15,118	428	0	428
48	TEHAMA	12,781	436	13,216	162	8	170
49	TRINITY	849	2	851	2	0	2
50	TULARE	7,285	1,129	8,413	116	4	120
51	TUOLUMNE	10,636	428	11,064	289	0	289
52	YOLO	13,767	19,423	33,191	156	709	865
53	YUBA	13,653	25	13,678	352	0	352
54	Total	468,002	1,353,948	1,821,950	6,536	15,946	22,482

**LIEE Table 5 - LIEE Customer Summary - PG&E
Through June 30, 2009**

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	
1																		
2																		
3																		
4																		
5	Month	Homes Treated	Therm	(Annual) kWh	kW	Homes Treated	Therm	(Annual) kWh	kW	Homes Treated	Therm	(Annual) kWh	kW	Homes Treated	Therm	(Annual) kWh	kW	
6	January 2009	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
7	February 2009	785	14,444	139,314	24.0	4	412	21,430	4.5	83	124	21,430	4.5	872	14,980	160,745	28	
8	March 2009	4,081	83,495	1,506,614	242.7	23	1,045	318,842	64.8	626	662	318,842	64.8	4,730	85,203	1,825,723	308	
9	April 2009	8,305	173,719	3,477,246	577.9	39	1,833	759,442	164.4	1,305	1,101	759,442	164.4	9,649	176,652	4,238,652	743	
10	May 2009	12,942	275,330	5,023,589	883.3	77	3,116	1,174,808	267.9	2,058	1,894	1,174,808	267.9	15,077	280,341	6,201,170	1,152	
11	June 2009	19,295	406,932	7,587,262	1,343.8	280	8,658	1,679,644	370.4	2,907	2,343	1,679,644	370.4	22,482	417,932	9,269,199	1,715	
12	July 2009																	
13	August 2009																	
14	September 2009																	
15	October 2009																	
16	November 2009																	
17	December 2009																	
18	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month LIEE Table 2L.																	

	A	B	C	D	E	F	G	H	I	J	K	L	M	
LIEE Table 6 - Expenditures for Pilots and Studies														
Pacific Gas & Electric														
Through June 30, 2009														
	Authorized 3-Year Budget				Current Month Expenses ¹				Expenses Since January 1, 2009 ¹				% of 3-Year Budget Spent	
	Electric	Gas	Total	Total	Electric	Gas	Total	Total	Electric	Gas	Total	Electric	Gas	Total
1														
2														
3														
4														
5														
6	Pilots:													
7	\$ 300,000	\$ -	\$ 300,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
8	\$ 67,500	\$ 382,500	\$ 450,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
9	\$ 61,500	\$ 348,500	\$ 410,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
10	\$ 112,500	\$ 637,500	\$ 750,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
11														
12														
13														
14	\$ 541,500	\$ 1,368,500	\$ 1,910,000									0%	0%	0%
15	Studies:													
16														
17	\$ 58,500	\$ 31,500	\$ 90,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
18	\$ 48,750	\$ 26,250	\$ 75,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
19	\$ 78,000	\$ 42,000	\$ 120,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
20	\$ 43,334	\$ 23,333	\$ 66,667	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
21														
22														
23														
24	\$ 228,584	\$ 123,083	\$ 351,667	\$	\$	\$	\$	\$	\$	\$	\$	0%	0%	0%
25	¹ There were no expenditures for Pilots and Studies year-to-date													
26														

	A	B	C	D	E	F	G
LIEE Table 7							
Whole Neighborhood Approach							
UTILITY NAME							
	A	B	C	D	E	F	G
	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2008	Remain to be Treated	Total Treated Year-to-Date	Penetration
1							
2							
3							
4							
5							
6	Firebaugh (Fresno County, 93622)	2,307	1,411	1,005	406	229	56%
7							
8							
9							
10							
11							
12							
13							
14							
15							
16							
17							
18							
19							
20							
21							
22							
23							

1	A	B	C	D	E	F	G	H	I	J	K	L	M
2													
3	Final	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
4	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
5	Outreach ⁽¹⁾⁽³⁾	\$ 4,750,000	\$ 1,100,000	\$ 5,850,000	\$ 392,781	\$ 91,708	\$ 484,489	\$ 1,897,796	\$ 452,987	\$ 2,350,783	40%	41%	40%
6	Automatic Enrollment	\$ 120,000	\$ 30,000	\$ 150,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
7	Processing/ Certification/Verification	\$ 1,440,000	\$ 360,000	\$ 1,800,000	\$ 110,032	\$ 27,508	\$ 137,540	\$ 670,286	\$ 170,244	\$ 840,530	47%	47%	47%
8	Information Technology / Programming	\$ 120,000	\$ 30,000	\$ 150,000	\$ 8,767	\$ 2,192	\$ 10,959	\$ 37,682	\$ 9,557	\$ 47,239	31%	32%	31%
9													
10	Pilots												
11	CARE One-E-App (The Center & PG&E) ⁽⁴⁾	\$ 276,000	\$ 69,000	\$ 345,000	\$ 30,151	\$ 7,538	\$ 37,689	\$ 58,094	\$ 14,524	\$ 72,618	21%	21%	21%
12	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	Total Pilots	\$ 276,000	\$ 69,000	\$ 345,000	\$ 30,151	\$ 7,538	\$ 37,689	\$ 58,094	\$ 14,524	\$ 72,618	21%	21%	21%
15													
16	Measurement & Evaluation	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ (408)	\$ (102)	\$ (509)	0%	0%	0%
17	Regulatory Compliance	\$ 84,000	\$ 21,000	\$ 105,000	\$ 4,194	\$ 1,049	\$ 5,243	\$ 28,792	\$ 7,250	\$ 36,042	34%	35%	34%
18	General Administration	\$ 400,000	\$ 100,000	\$ 500,000	\$ 27,302	\$ 6,826	\$ 34,128	\$ 215,532	\$ 54,720	\$ 270,252	54%	55%	54%
19	CPUC Energy Division	\$ 164,800	\$ 41,200	\$ 206,000	\$ 12,638	\$ 3,159	\$ 15,797	\$ 47,127	\$ 19,842	\$ 66,970	29%	48%	33%
20													
21	SUBTOTAL MANAGEMENT COSTS	\$ 7,354,800	\$ 1,751,200	\$ 9,106,000	\$ 585,864	\$ 139,979	\$ 725,843	\$ 2,954,903	\$ 729,022	\$ 3,683,925	40%	42%	40%
22													
23	CARE Rate Discount	\$ 370,191,172	\$ 91,059,479	\$ 461,250,651	\$ 34,977,435	\$ 3,662,709	\$ 38,640,144	\$ 193,575,559	\$ 45,944,771	\$ 239,520,330	52%	50%	52%
24	Service Establishment Charge Discount												
25													
26	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$ 377,545,972	\$ 92,810,679	\$ 470,356,651	\$ 35,563,300	\$ 3,802,688	\$ 39,365,988	\$ 196,530,462	\$ 46,673,793	\$ 243,204,255	52%	50%	52%
27													
28	Other CARE Rate Benefits												
29	- DWIR Bond Charge Exemption				\$ 2,661,794		\$ 2,661,794	\$ 14,381,497		\$ 14,381,497			
30	- CARE PPP Exemption ⁽²⁾				\$ 1,942,784	\$ 404,211	\$ 2,346,995	\$ 10,944,423	\$ 4,915,739	\$ 15,860,162			
31	- California Solar Initiative Exemption				\$ 795,456		\$ 795,456	\$ 4,417,973		\$ 4,417,973			
32	- kWh Surcharge Exemption												
33	Total - Other CARE Rate Benefits				\$ 5,400,034	\$ 404,211	\$ 5,804,245	\$ 29,743,893	\$ 4,915,739	\$ 34,659,632			
34													
35	Indirect Costs				\$ 43,608	\$ 10,829	\$ 54,437	\$ 255,268	\$ 63,616	\$ 318,884			
36													
37	⁽¹⁾ The Outreach category includes expenses from Capitation Fee, Mass Media Advertising, Outreach, Expanded Outreach and Cooling Center Expenses												
38	⁽²⁾ PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the Care surcharge												
39	⁽³⁾ The Outreach category includes expenses from the 2009 Cooling Centers Program												
40	⁽⁴⁾ D.09-06-026, Ordering Paragraph 2, augmented the 2009 budget by increasing the amount for the One-E-App Pilot Project by \$42,000 to cover maintenance costs.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	
	CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration - PG&E Through June 30, 2009																		
	Gross Enrollment																		
	Automatic Enrollment			Enrollment															
	Leveraging ³			Net Adjusted (N-K)															
	Inter-Utility ¹	Intra-Utility ²	One-e-App ⁴	SB580	Combined (B+C+D+E+F)	Capitation	Other Sources ⁵	Total (G+H+I)	Recertification	Total Adjusted (J+K)	Attrition (Drop Offs)	Net (L-M)	Net Adjusted (N-K)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (P/Q)			
2009																			
January	0	264	0	0	264	429	21,173	21,866	27,041	48,807	20,167	28,720	1,679	1,137,916	1,561,966	73%			
February	0	1,739	0	0	1,739	359	24,260	26,358	20,648	47,066	19,916	28,080	7,442	1,145,358	1,561,966	73%			
March	0	547	0	0	547	538	38,866	39,951	28,149	68,100	25,355	42,745	14,596	1,159,954	1,561,966	74%			
April	1,627	1,413	0	0	3,040	674	31,614	38,298	38,298	73,626	19,025	54,601	16,303	1,176,257	1,563,484	75%			
May	128	3,197	0	0	3,325	660	30,716	38,960	73,661	19,239	54,422	54,422	15,462	1,191,719	1,563,484	76%			
June	0	1,508	4,662	0	6,170	607	36,471	43,248	33,702	76,950	27,245	49,705	16,003	1,207,722	1,563,484	77%			
July																			
August																			
September																			
October																			
November																			
December																			
YTD Total	1,755	8,668	4,662	0	15,085	3,267	183,100	201,452	186,798	388,250	129,967	256,283	71,485	1,207,722	1,563,484	77%			

¹ Enrollments via data sharing between the IOUs.

² Enrollments via data sharing between departments and/or programs within the utility.

³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.

⁴ One-e-App is a pilot program set up by The Center to Promote Healthcare Access (The Center) and PG&E. The pilot will occur within two PG&E counties to implement a strategy of automatic enrollment for low income customers into the CARE program based on customers' applications or reapplications for related low income health and social welfare services (e.g., MediCAL, Healthy Families, CALKids, etc.). The goal is to develop another means by which low income families can be introduced into the CARE program and, depending on the success of the pilot, possibly expand this pilot to other counties within PG&E's service area as well as to the other IOUs.

⁵ Not including Recertification.

	A	B	C	D	E	F	G	H	I
1	CARE Table 3 - Standard Random Verification Results - PG&E								
2	Through June 30, 2009								
3	2009	Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped ¹	% Dropped through Random Verification	% of Total Population Dropped
4	January	1,137,916	1,854	0.16%	974	95	1,069	57.66%	0.09%
5	February	1,145,358	1,116	0.10%	583	55	638	57.17%	0.06%
6	March	1,159,954	6,069	0.52%	3,303	278	3,581	59.00%	0.31%
7	April	1,176,257	1,775	0.15%					
8	May	1,191,719	1,741	0.15%					
9	June	1,207,722	5,471	0.45%					
10	July								
11	August								
12	September								
13	October								
14	November								
15	December								
16	YTD Total	1,207,722	18,026	1.49%	4,860	428	5,288	58.50%	0.44%
17									
18	¹ Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								

	A	B	C	D	E	F	G
1	CARE Table 4 - CARE Self-Certification and Self-Recertification Applications - PG&E						
2	Through June 30, 2009						
3		Provided ²	Received	Approved	Denied	Pending/ Never Completed	Duplicates
4	YTD Total ¹	8,703,545	393,662	351,799	3,648	38,215	42,111
5	Percentage ³		100.00%	89.37%	0.93%	9.71%	10.70%
6							
7	Footnotes:						
8	¹ Includes sub-metered customers.						
9	² Includes number of applications provided via direct mail campaigns, call centers, bill inserts and other outreach methods. Because there are other means by which customers obtain applications which are not counted, this number is only an approximation.						
10	³ Percent of Received. Duplicates are also counted as Approved, so the total will not add up to 100%.						

	A	B	C	D	E	F	G	H	I	J
1	CARE Table 5 - Enrollment by County - PG&E									
2	Through June 30, 2009									
3		Estimated Eligible			Total Participants			Penetration Rate		
4	County	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
5	ALAMEDA	141,116	18	141,134	113,480	13	113,493	80%	71%	80%
6	ALPINE	35	171	206	1	10	11	3%	6%	5%
7	AMADOR	120	5,287	5,408	93	3,224	3,317	77%	61%	61%
8	BUTTE	222	43,202	43,424	130	30,049	30,179	58%	70%	69%
9	CALAVERAS	897	6,715	7,612	477	3,868	4,345	53%	58%	57%
10	COLUSA	25	3,590	3,615	57	2,636	2,693	228%	73%	74%
11	CONTRA COSTA	80,064	324	80,388	67,494	182	67,676	84%	56%	84%
12	EL DORADO	105	13,524	13,629	51	9,348	9,399	48%	69%	69%
13	FRESNO	124,496	14,797	139,293	105,746	11,298	117,044	85%	76%	84%
14	GLENN	483	4,817	5,300	450	3,510	3,960	93%	73%	75%
15	HUMBOLDT	678	26,260	26,938	373	18,015	18,388	55%	69%	68%
16	KERN	47,882	45,477	93,359	40,912	37,789	78,701	85%	83%	84%
17	KINGS	168	9,065	9,233	98	7,171	7,269	58%	79%	79%
18	LAKE	1,296	15,528	16,824	702	9,656	10,358	54%	62%	62%
19	LASSEN	123	185	308	75	94	169	61%	51%	55%
20	MADERA	1,070	21,494	22,564	682	15,861	16,543	64%	74%	73%
21	MARIN	16,208	2,064	18,272	10,491	1,426	11,917	65%	69%	65%
22	MARIPOSA	2,507	1,295	3,802	1,525	560	2,085	61%	43%	55%
23	MENDOCINO	470	15,410	15,879	195	9,344	9,539	41%	61%	60%
24	MERCED	23,881	13,317	37,198	18,703	10,845	29,548	78%	81%	79%
25	MONTEREY	36,755	7,464	44,219	26,030	6,336	32,366	71%	85%	73%
26	NAPA	12,470	2,079	14,550	8,469	1,230	9,699	68%	59%	67%
27	NEVADA	617	10,965	11,582	300	7,044	7,344	49%	64%	63%
28	PLACER	17,897	5,453	23,350	13,583	4,383	17,966	76%	80%	77%
29	PLUMAS	10	3,542	3,552	5	1,583	1,588	51%	45%	45%
30	SACRAMENTO	123,184	815	124,000	91,889	335	92,224	75%	41%	74%
31	SAN BENITO	196	4,606	4,802	84	3,804	3,888	43%	83%	81%
32	SAN BERNARDINO	1	393	394	1	313	314	130%	80%	80%
33	SAN FRANCISCO	82,179	0	82,179	65,723	0	65,723	80%	n/a	80%
34	SAN JOAQUIN	74,867	9,176	84,044	58,542	8,110	66,652	78%	88%	79%
35	SAN LUIS OBISPO	298	34,486	34,784	71	18,260	18,331	24%	53%	53%
36	SAN MATEO	44,567	1,303	45,870	33,345	1,008	34,353	75%	77%	75%
37	SANTA BARBARA	7,803	9,945	17,748	6,271	8,317	14,588	80%	84%	82%
38	SANTA CLARA	100,482	3,037	103,519	95,293	2,632	97,925	95%	87%	95%
39	SANTA CRUZ	20,094	5,937	26,031	14,700	3,617	18,317	73%	61%	70%
40	SHASTA	16,753	10,173	26,926	10,373	7,472	17,845	62%	73%	66%
41	SIERRA	0	317	317	0	111	111	n/a	35%	35%
42	SISKIYOU	0	23	23	0	8	8	n/a	35%	35%
43	SOLANO	33,544	2,798	36,342	28,291	2,228	30,519	84%	80%	84%
44	SONOMA	33,758	13,827	47,585	28,901	8,780	37,681	86%	63%	79%
45	STANISLAUS	48,769	10,695	59,465	34,932	7,909	42,841	72%	74%	72%
46	SUTTER	112	13,399	13,511	67	11,341	11,408	60%	85%	84%
47	TEHAMA	425	12,497	12,922	220	9,375	9,595	52%	75%	74%
48	TRINITY	2	841	843	1	291	292	61%	35%	35%
49	TULARE	1,095	7,214	8,310	754	6,851	7,605	69%	95%	92%
50	TUOLUMNE	427	10,575	11,002	97	5,653	5,750	23%	53%	52%
51	YOLO	15,974	12,482	28,457	8,643	8,035	16,678	54%	64%	59%
52	YUBA	24	12,748	12,772	13	9,464	9,477	54%	74%	74%
53										
54	Total	1,114,154	449,330	1,563,484	888,333	319,389	1,207,722	80%	71%	77%

	A	B	C	D	E	F	G	H
1	CARE Table 6 - Recertification Results - PG&E							
2	Through June 30, 2009							
3	2009	Total CARE Population	Participants Requested to Recertify¹	% of Population Total	Participants Recertified	Participants Dropped²	Recertification Rate % (E/C)	% of Total Population Dropped (F/B)
4	January	1,137,916	22,296	1.96%	16,981	5,315	76.16%	0.47%
5	February	1,145,358	23,752	2.07%	18,309	5,443	77.08%	0.48%
6	March	1,159,954	28,480	2.46%	22,086	5,283	77.55%	0.46%
7	April	1,176,257	39,205	3.33%				
8	May	1,191,719	23,005	1.93%				
9	June	1,207,722	19,862	1.64%				
10	July							
11	August							
12	September							
13	October							
14	November							
15	December							
16	YTD Total	1,207,722	156,600	12.97%	57,376	16,041	76.99%	1.33%
17								
18	¹ Does not include participants who closed their accounts during the 90-day response period.							
19	² Results are tied to the month initiated. Therefore, results may be pending due to the time permitted for a participant to respond.							

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G	H
1	CARE Table 7 - Capitation Contractors - PG&E							
2	Through June 30, 2009							
3		Contractor Type (Check one or more if applicable)				Year to Date Enrollments		
4	Contractor Name	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
5								
6	Alameda County Associated Community Action (ACAP)		X			0	2	2
7	Allen Temple Health and Social Services Ministries					0	3	3
8	Amador-Tuolumne Community Action Agency		X			30	5	35
9	ARC of San Francisco		X			0	3	3
10	Arriba Juntos		X			0	0	0
11	Area 12 Agency on Aging	X				8	0	8
12	Asian Community Mental Health Services		X			0	2	2
13	Asian Resources		X			0	16	16
14	Berkeley Housing Authority		X			0	18	18
15	California Association of Area Agencies on Aging		X			71	424	495
16	California Association of the Physically Handicapped, Inc. (Fresno)		X			0	5	5
17	California Diversified Services		X			0	3	3
18	California Human Development Corporation		X			0	0	0
19	California Welfare To Independence Network 2000, Inc.				X	0	2	2
20	Catholic Charities Diocese of Fresno		X			0	75	75
21	Catholic Charities Diocese of Stockton		X			0	2	2
22	Center for Training and Careers, Inc.		X			0	2	2
23	Central Coast Center for Independent Living		X			0	3	3
24	Central Coast Energy Services, Inc		X			37	238	275
25	Central Valley Opportunity Center		X			30	35	65
26	Centro La Familia Advocacy Services		X			0	2	2
27	Centro Legal de La Raza		X			0	4	4
28	Chabot College Foundation		X			0	6	6
29	Charthouse Center for Families		X			0	30	30
30	Charles P. Foster Foundation	X				0	0	0
31	Child Care Links		X	X		0	15	15
32	Chinese Christian Herald Crusades		X			0	8	8
33	Communication Services, LLC		X			11	80	91
34	Community Action Marin		X		X	31	300	331
35	Community Action of Napa Valley		X			0	4	4
36	Community Action Partnership of Madera County		X			90	12	102
37	Community Alliance for Career Training and Utility Solutions		X			0	1	1
38	Community Foundation of Colusa County		X			0	5	5
39	Community Gatepath		X			0	0	0
40	Community Pantry of San Benito County		X			3	3	6
41	Community Resource Project, Inc.		X			9	226	235
42	Council for the Spanish Speaking		X			0	0	0
43	County of San Benito		X			0	3	3
44	Davis Street Community Center		X			0	11	11
45	Delta Community Services		X			0	2	2
46	Direct Effect		X			0	0	0
47	Disability Resource Agency for Independent Living		X			0	1	1
48	Dixon Family Services		X			4	1	5
49	EBONY Counseling Center		X			0	0	0
50	Familia Center		X			0	2	2
51	Familia Unidas		X			0	1	1
52	Filipino American Development Foundation		X			0	1	1
53	Folsom-Cordova Community Partnership		X			0	6	6
54	Fort Ord Environmental Justice Network		X			0	1	1
55	Fresno Rescue Mission		X			0	0	0
56	Give Every Child a Chance		X			0	0	0
57	God Financial Plan		X			0	0	0
58	Golden Umbrella		X			0	0	0
59	Greater Hill Zion Missionary Baptist Church		X			0	1	1

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G	H
1	CARE Table 7 - Capitation Contractors - PG&E							
2	Through June 30, 2009							
3		Contractor Type (Check one or more if applicable)				Year to Date Enrollments		
4	Contractor Name	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
60	Habitat for Humanity, Stanislaus		X			0	4	4
61	Heritage Institute for Family Advocacy		X			5	27	32
62	Hip Housing Human Investment Project, Inc.		X			0	6	6
63	Hotline of San Luis Obispo County		X			2	4	6
64	Housing Authority of Alameda County		X			0	10	10
65	Housing Authority of City and County of Fresno		X			0	0	0
66	Housing Authority of Stanislaus County		X			0	18	18
67	Housing Rights		X			0	0	0
68	Independent Living Center of Kern County, inc.		X			3	14	17
69	Independent Living Resource Center SF		X			0	3	3
70	Independent Living Services of Northern California		X			0	0	0
71	Indian Health Center of Santa Clara		X			0	0	0
72	International Humanities Center		X			0	0	0
73	Kings Community Action Organization, Inc.		X			0	8	8
74	La Luz Bilingual Center		X	X		9	3	12
75	Lao Family Community of Fresno, Inc.		X			0	0	0
76	Lao Family Community of Stockton		X			0	4	4
77	Lao Khmu Association, Inc.		X			0	38	38
78	Mabuhay Alliance		X			0	1	1
79	Marin Center for Independent Living		X			0	0	0
80	Mendocino Latinos Para La Comunidad, Inc.		X			3	1	4
81	Merced County Community Action Agency		X		X	44	74	118
82	Merced Lao Family Community Inc.		X			1	27	28
83	Mission Language and Vocational School		X					0
84	Moncada Outreach		X			0	335	335
85	Monument Crisis Center		X			0	10	10
86	Native American Health Center		X			0	2	2
87	New Direction Christian Center		X			0	5	5
88	Network for Elders		X			0	15	15
89	North Peninsula Neighborhood Services Ctr		X			0	11	11
90	Northeast Community Federal Credit Union		X			0	1	1
91	Nuestra Alianza De Willits		X			0	2	2
92	Oakland Citizens Committee for Urban Renewal (O.C.C.U.R.)		X		X	0	336	336
93	Pack N Ship		X			0	4	4
94	Partners For Peace		X			0	0	0
95	People Resources		X			0	1	1
96	People of Purpose		X			0	2	2
97	Plumas County Community Development Commission	X				0	0	0
98	Plumas Crisis Intervention & Resource Center		X			8	0	8
99	Progress Financial Corporation		X			0	5	5
100	Project Access Inc		X			0	0	0
101	Q Foundation DBA Aids Housing Alliance SF		X			0	0	0
102	REDI (Renewable Energy Development institute)		X			7	2	9
103	Rebuilding Together Sacramento		X			0	2	2
104	Redwood Community Action Agency	X			X	54	11	65
105	Resources for Independent Living Inc. - Sacramento		X			0	0	0
106	Sacramento Housing and Redevelopment Agency					0	16	16
107	Salvation Army Golden State Divisional Headquarters		X			13	75	88
108	San Francisco Chamber of Commerce Foundation /SF Works					0	12	12
109	San Francisco Community Power Cooperative		X			0	22	22
110	San Francisco Women's Center		X			0	1	1
111	Second Harvest Food Bank of Santa Cruz and San Benito Counties		X			0	1	1
112	Seniors First, Inc.		X			0	2	2
113	Shasta County Child Abuse Prevention Council		X			1	3	4
114	Silicon Valley Independent Living Center		X			0	1	1

Pacific Gas and Electric Company LIEE and CARE Monthly Report

	A	B	C	D	E	F	G	H
1	CARE Table 7 - Capitation Contractors - PG&E							
2	Through June 30, 2009							
3		Contractor Type (Check one or more if applicable)				Year to Date Enrollments		
4	Contractor Name	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
115	Slavic Community Center		X			0	7	7
116	Southeast Asian Assistance Center		X			0	8	8
117	St Helena Family Center		X			5	6	11
118	Una Nueva Esperanza		X			0	29	29
119	Valley Oak Children's Services Inc.		X			0	10	10
120	Vietnamese Elderly Mutual Assistant Association		X			0	2	2
121	Vineyard Workers Services		X			0	0	0
122	Volunteer Center of Sonoma County		X			1	16	17
123	West Bay Philipino Multi-Service Center		X			0	0	0
124	West Valley Community Services		X			0	7	7
125	YMCA of the East Bay West Contra Costa Branch		X			0	7	7
126	Yolo County Housing Authority		X			0	4	4
127	Yolo Family Resource Center		X			0	8	8
128	Yuba Sutter Legal Center		X			0	0	0
129	Total Enrollments and Expenditures					480	2,787	3,267
130								

	A	B	C	D	E	F	G	H
1	CARE Table 8 - Participants as of Month-End - PG&E							
2	Through June 30, 2009							
3	2009	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration Rate	% Change ¹
4	January	667,075	194,438	276,403	1,137,916	1,561,966	73%	0.1%
5	February	672,490	195,461	277,407	1,145,358	1,561,966	73%	0.7%
6	March	681,149	198,076	280,729	1,159,954	1,561,966	74%	1.3%
7	April	690,658	200,120	285,479	1,176,257	1,563,484	75%	1.4%
8	May	699,894	202,428	289,397	1,191,719	1,563,484	76%	1.3%
9	June	708,040	207,462	292,220	1,207,722	1,563,484	77%	1.3%
10	July							
11	August							
12	September							
13	October							
14	November							
15	December							
16								
17	¹ Explain any monthly variance of 5% or more in the number of participants.							

CERTIFICATE OF SERVICE BY ELECTRONIC MAIL

I, the undersigned, state that I am a citizen of the United States and am employed in the City and County of San Francisco; that I am over the age of eighteen (18) years and not a party to the within cause; and that my business address is 77 Beale Street, San Francisco, California 94105

On July 21, 2009, I served a true copy of:

**NINETY-EIGHTH STATUS REPORT OF PACIFIC GAS AND ELECTRIC COMPANY
(U 39 M) ON THE RESULTS OF ITS LOW INCOME ENERGY EFFICIENCY AND CARE
PROGRAM EFFORTS IN COMPLIANCE WITH ORDERING PARAGRAPH 17 OF DECISION
01-05-033, ISSUED MAY 7, 2001**

- [XX] By Electronic Mail – serving the enclosed via e-mail transmission to each of the parties listed on the official service lists for R.08-07-011, A.08-05-022, et al., and A.08-06-031 with an e-mail address.
- [XX] By U.S. Mail – by placing the enclosed for collection and mailing, in the course of ordinary business practice, with other correspondence of Pacific Gas and Electric Company, enclosed in a sealed envelope, with postage fully prepaid, addressed to those parties listed on the official service lists for R.08-07-011, A.08-05-022, et al., and A.08-06-031 without an e-mail address.

I certify and declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on this 21st day of July 2009, at San Francisco, California.

/s/

PAMELA. J. DAWSON-SMITH

**THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA
EMAIL SERVICE LIST**

A0805022; A0805024; A0805025; A0805026 (Consolidated)
Downloaded by: July 21, 2009; Last updated by: July 16, 2009
Commissioner Assigned: Dian Grueneich on May 30, 2008
ALJ Assigned: Kimberly Kim on December 19, 2008
R0807011 -- Downloaded by: July 21, 2009; Last updated by: July 16, 2009
Commissioner Assigned: Dian Grueneich on July 14, 2008
ALJ Assigned: David M. Gamson on July 14, 2008
A0806031 -- Downloaded by: July 21, 2009; Last updated by: March 10, 2009

Application of Pacific Gas and Electric Company for Approval of the 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U 39 M)

Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009-2011

A.08-05-022 (Filed May 15, 2008)
A.08-05-024 (Filed May 15, 2008)
A.08-05-025 (Filed May 15, 2008)
A.08-05-026 (Filed May 15, 2008)

Application of Southern California Gas Company (U 904 G) for Approval of Low-Income Assistance Program and Budgets for Program Years 2009-2011

Application of Southern California Edison Company (U 338-E) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009, 2010, and 2011

Order Instituting Rulemaking to Develop the Commission's Energy Efficiency Strategic Plan.

Rulemaking 08-07-011
(Filed July 10, 2008)

In the Matter of the Application of Southwest Gas Corporation (U905G) for Approval of Low-Income Programs and Budgets for Program Years 2009-2011.

A.08-06-031

abb@eslawfirm.com; abesa@semprautilities.com; abrice@rhainc.com; achang@nrdc.org; aeo@cpuc.ca.gov; agarcia@energy.state.ca.us; akbar.jazayeri@sce.com; alex.kang@itron.com; alexsot@aol.com; ameliag@ensave.com; andrew.mcallister@energycenter.org; andrew.wood3@honeywell.com; andrew_meiman@newcomb.cc; andy.goett@paconsulting.com; ann.kelly@sfgov.org; Ann.Peterson@itron.com; ann_mccormick@newcomb.cc; annette.beitel@gmail.com; apyle@sandiego.gov; arago@qcscsca.com; ashish.goel@intergycorp.com; ashley.watkins@energycenter.org; asloan@rs-e.com; ataketa@fulbright.com; atencate@rsgrp.com; atr@cpuc.ca.gov; awp@cpuc.ca.gov; ayo@cpuc.ca.gov; barbara@rhainc.com; bautistafaith@yahoo.com; bburt@macnexus.org; ben@renaissancinc.net; bernardo@braunlegal.com; bill.belansky@mascocs.com; bill@jbsenergy.com; billjulian@sbglobal.net; bjsv@pge.com; bkc7@pge.com; blaising@braunlegal.com; bmcdonnell@mwdh2o.com; bmfinkelor@ucdavis.edu; bob.ramirez@itron.com; bobbi.sterrett@swgas.com; bobho@mid.org; b

THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA EMAIL SERVICE LIST

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**THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA SERVICE LIST
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Total number of addressees: 477

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