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June 21, 2007

Hazlyn Fortune California Public Utilities Commission Energy Division 505 Van Ness Avenue, Area 4-A San Francisco, CA 94102-3214

Re: Seventy-Third Status Report of Pacific Gas and Electric Company on the Results of Its Low Income Energy Efficiency and CARE Program Efforts In Compliance With

Ordering Paragraph 17 of Decision 01-05-033, Issued May 7, 2001

Dear Ms. Fortune:

In accordance with Ordering Paragraph 17 of Decision 01-05-033, the direction of Administrative Law Judge Gottstein at the July 11 and 28, 2001 status conferences, and the agreements reached between the utilities and the Energy Division on the format and content of the tables, Pacific Gas and Electric Company submits its attached seventy-third monthly status report on the results of its Low Income Energy Efficiency and CARE program efforts, showing results through May 2007.

The Joint Utilities, the Energy Division and the Division of Ratepayer Advocates worked together to update and streamline the reporting tables beginning with the January 2007 results. We are submitting the May report to the Energy Division and providing a notice of availability to the service list in R.07-01-042, based on the directions given by Administrative Law Judge Malcolm to PG&E on March 21, 2007 at 3:24 p.m.

Very truly yours,

/s/

CHONDA J. NWAMU

CJN:pak Enclosures

cc: ALJ Kim Malcolm

Mariana Campbell

All Parties on Official Service List for R.07-01-042

Donna L. Wagoner Sarita Sarvate

## PG&E Low Income Programs Monthly Report for May 2007

This Low Income Programs Monthly Report complies with Ordering Paragraphs 14 and 17 of Decision (D.) 01-05-033, requiring the utilities to comply with reporting and program evaluation requirements previously established for the California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs, including the reporting of costs and effects from these programs on an annual basis using the Reporting Requirements Manual. Reporting categories are consistent with the definitions contained in the Reporting Requirements Manual filed on January 10, 2002. Additionally, utilities are required to file regular monthly status reports on the results of their Low Income Programs.

A complete listing of the Low Income Programs Reporting Tables is included in Attachment A to this report.

### **Monthly Low Income Programs Reporting**

This Low Income Programs Report includes actual LIEE and CARE results and expenditures through May 2007. *All results reported in this monthly report update and supersede data reported in previous reports.* 

**2007 Reporting.** D.06-12-038 authorized PG&E's CARE and LIEE programs and budgets for 2007-2008. The authorized CARE administration budget is \$7.6 million for 2007 and \$7.4 million for 2008. The authorized LIEE program budget is \$77.7 million per year, plus any unspent carryover from previous years.

The Joint Utilities, the Energy Division and the Division of Ratepayer Advocates worked together on a proposal to update and streamline low income reporting tables for 2007. Some of the previous reporting tables were specific to California State Senate Bill X1-5, enacted in 2001, which required Low Income Rapid Deployment Program funding restrictions and criteria that are no longer relevant to the current programs. Additionally, there have been many changes to the low income programs since 2001 that were not adequately represented in program reports.

D.06-12-038, Ordering Paragraph 9, specified that the Joint Utilities should collaborate with the Energy Division on reporting and comply with reporting requirements set forth by the Energy Division. The Joint Utilities, in consultation with the Energy Division and the Division of Ratepayer Advocates, are using the new reporting criteria agreed to in a November 8, 2006 conference call, beginning with the January 2007 report submitted February 21, 2007. A public workshop to discuss low income program reporting was held at the Commission on February 21, 2007. Workshop participants reviewed and reached consensus on the LIEE monthly reports.

PG&E is using the most recent measure energy savings by climate zone developed in the Joint Utility 2001 LIEE Program Evaluation and the Standardization Team's Cost Effectiveness Report.

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**Customer Eligibility.** In March 2003, the Joint Utilities updated and revised the penetration rate calculation methodology in compliance with D.02-07-033 and Assigned Commissioner's Ruling (ACR) dated December 27, 2002, as described in previous reports.<sup>1</sup>

To qualify for the CARE and LIEE programs, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required by D.05-10-044.

The Joint Utilities updated their annual customer eligibility estimations as required in a June 24, 2004 Commission Scoping Memo and filed these new annual estimates of 2007 CARE-eligible customers on October 15, 2006 (as authorized by D.06-12-038, Ordering Paragraph 10). PG&E uses these new eligibility estimates in these 2007 reports. As a result of this annual demographic adjustment, the estimated CARE and LIEE-eligible populations in PG&E's service area have both increased. PG&E's 2007 CARE and LIEE penetration rates have decreased slightly from the penetration rate reported at the end of 2006 and are thus not comparable to penetration rates reported for 2006.

#### **Low Income Program Highlights**

CARE Automatic Enrollment. PG&E currently exchanges data with Southern California Edison Company and Southern California Gas Company to automatically enroll their CARE customers who also receive PG&E service. PG&E has also participated in data exchanges regarding low income qualified customers with the Turlock and Modesto Irrigation Districts (TID and MID), and with Sacramento Municipal Utility District (SMUD). PG&E provides natural gas in the TID, MID and SMUD electric service areas and will automatically enroll qualified low income customers served by these utilities into CARE.

On May 5, 2004 the ACR on Automatic Enrollment authorized that Automatic Enrollment between the utilities and Consumer Services Department (CSD) be implemented. A total of 3,261 CSD customers were automatically enrolled into PG&E's CARE program in 2005. PG&E received no CSD files from the Energy Division in 2006 or 2007 to date.

California Senate Bill 580, enacted in 2005, required the California Department of Health and Human Services (DHHS) to facilitate the utilities' automatic enrollment of low income customers into CARE. Commission staff is working with DHHS to develop a pilot program to automatically enroll participants from the Women with Infants and Children Program into CARE. PG&E is participating in the development and implementation of this pilot program.

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<sup>&</sup>lt;sup>1</sup> The *Joint Utility Methodology for Calculating CARE Penetration* (February 6, 2002) and the *Joint Utility CARE Eligibility Update* (February 21, 2003) can be found as Attachments A and B in PG&E's *Eighteenth Annual Progress Report to the California Public Utilities Commission on the California Alternate Rates for Energy (CARE) Program, January 1, 2006-December 31, 2006*, submitted April 30, 2007.

**LIEE Leveraging.** Currently, PG&E has contracts with LIHEAP agencies that are not working in PG&E's LIEE program. PG&E is coordinating with these LIHEAP agencies to install PG&E ENERGY STAR® refrigerators in PG&E electric homes where the LIHEAP contractors have installed all other measures under the State Weatherization Program.

PG&E and its contractors use PG&E's Energy Partners Online database (EPO) for LIEE activities. The database shows which customers received LIEE services, what year they were provided, and which customers are on the CARE. With this information, the contractors are better able to market to the community, e.g., contacting only those customers who have not received LIEE services in the past.

Through EPO, contractors are provided information about customers who have requested LIEE services (referrals). Each home that receives LIEE services where the customer is not on the CARE rate is then signed up for the CARE discount. This month 488 LIEE participants were enrolled into CARE.

LIEE program materials are provided in seven languages: English, Spanish, Vietnamese, Chinese, Russian, Korean, and Hmong.

In addition, PG&E continues to combine its LIEE and CARE outreach activities in order to leverage low income outreach efforts and provide PG&E low income customers with the knowledge and tools to access all of PG&E's free energy services.

# Attachment A Low Income Programs Monthly Reporting Tables

## **LIEE Tables**

- **Table 1L** LIEE Program Expenses
- **Table 2L** LIEE Measure Installations & Savings
- **Table 3L** Average Bill Savings per Treated Home
- **Table 4L** LIEE Homes Treated by County
- **Table 5L** LIEE Customer Summary

### **CARE Tables**

- **Table 1C** CARE Program Expenses
- **Table 2C** CARE Enrollment, Recertification, Attrition, and Penetration
- **Table 3C** CARE Standard Random Verification Results
- **Table 4C** CARE Enrollment by County
- **Table 5C** CARE Capitation Contractors
- **Table 6C** CARE Participants as of Month-End

	Α	В	С	D	Е	F	G	Н	I	J	K	L	М	N
1						•	Table 1L	- LIEE Pro	gram Expe	nses				
2							Tl	rough May	31, 2007					
3			Au	thorized Budge	t	Curre	ent Month Expe	nses	Year	to Date Exper	nses	% of Budg	get Spent Yea	ar to Date
4	LIEE Prog	gram:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
5	Energy Eff	iciency												
6	Gas Appl	liances	-	6,226,740	6,226,740	-	560,867	560,867	-	2,091,358	2,091,358	-	33.6%	33.6%
7	Electric A	Appliances	33,485,364	-	33,485,364	2,255,777	-	2,255,777	6,958,459	-	6,958,459	20.8%	-	20.8%
8	Weatheri	zation	3,439,290	10,317,872	13,757,162	427,015	1,281,046	1,708,061	1,516,464	4,549,391	6,065,855	44.1%	44.1%	44.1%
9	Outreach	and Assessment	3,591,638	1,539,274	5,130,912	279,545	119,805	399,350	938,005	402,002	1,340,007	26.1%	26.1%	26.1%
10	In Home	Energy Education	4,243,478	1,818,634	6,062,112	365,934	156,829	522,763	1,202,969	515,558	1,718,527	28.3%	28.3%	28.3%
11	Education	n Workshops	280,000	120,000	400,000	-	-	-	-	-	-	-	-	-
12	Pilot - Ta	nkless Water Heaters	-	50,000	50,000	-	-	-	-	20,664	20,664	-	41.3%	41.3%
13	Energy Ef	ficiency TOTAL	45,039,770	20,072,520	65,112,290	3,328,271	2,118,547	5,446,818	10,615,897	7,578,973	18,194,870	23.6%	37.8%	27.9%
14														
15	Training	Center	259,700	111,300	371,000	14,763	6,327	21,090	88,136	37,772	125,908	33.9%	33.9%	33.9%
16	Inspectio	ns	2,798,341	1,199,289	3,997,630	187,765	80,471	268,236	1,050,320	450,137	1,500,457	37.5%	37.5%	37.5%
17	Marketin	g	-	-	-	-	-	-	-	-	-	-	-	-
18	M&E Stu	ıdies	171,150	73,350	244,500	-	-	-	-	-	-	-	-	-
19	Regulato	ry Compliance	178,500	76,500	255,000	7,891	3,382	11,273	38,802	16,630	55,432	21.7%	21.7%	21.7%
20	General A	Administration	5,387,256	2,308,824	7,696,080	380,044	162,876	542,920	1,819,489	779,781	2,599,270	33.8%	33.8%	33.8%
21	CPUC E1	nergy Division	39,900	17,100	57,000	3,788	1,623	5,411	6,620	2,837	9,457	16.6%	16.6%	16.6%
22														
23	TOTAL P	ROGRAM COSTS	53,874,617	23,858,883	77,733,500	3,922,522	2,373,226	6,295,748	13,619,264	8,866,130	22,485,394	25.3%	37.2%	28.9%
24							Funded	Outside of LIEE	Program Budge	t				
25	Indirect (	Costs	-	-	-	46,706	20,017	66,723	253,922	108,823	362,745	-	-	-
26														
27	NGAT C	osts	-	2,837,000	2,837,000	-	234,671	234,671	-	791,210	791,210	-	27.9%	27.9%

	A	В	С	D	E	F	G
					L. Carlotte and Car		
	l able 2				s & Saving	S	
1			cific Gas &				
2		Thr	ough May	31, 2007			
			Expensed for Month	_			
3				-	xpensed Install kWh (Annual)	ations Year to kW	
4	Measures	Units	Quantity Installed	Quantity Installed	[1]	(Annual) [2]	Therms (Annual)
	Furnaces			otaou		(7 1111 1111)	(/
6	- Repair - Gas	Each	126	495	-	-	19,807
7	- Replacement - Gas (Dual Pack) - Repair - Electric	Each Each	39	159	-	-	10,384
9	- Replacement - Electric	Each					
10	Infiltration & Space Conditioning.						
12	- Outlet cover plate gaskets	Home	3,381	12,106	10,229	2	3,350
13	- Duct Testing	Home					
14 15	- Duct Sealing - Evaporative Coolers	Home Each	206 179	543 504	4,740 197,677	306	4,618
16	- Evaporative Coolers - Evaporative Cooler Maintenance	Each	179	304	197,077	300	-
17	- Evaporative Cooler/Air Cond. Covers	Each	311	1,123	626	0	2,713
18 19	- A/C Replacement - Room	Each Each	86	285	68,232	106	-
20	- A/C Replacement - Room (landlord) - A/C Replacement - Central	Each	9	12	3,996	- 6	-
21	- A/C Replacement - Central (landlord)	Each		_	-,		
22	- A/C Tune-up - Central	Each					
23	- A/C Services - Central - Heat Pump	Each Each					
25	·						
26 27	Weatherization - Attic Insulation	Home	378	1,296	39,426	7	53,963
28	- Attic Access Weatherization	Home	1,393	5,016	2,143	0	4,098
29	- Weatherstripping - Door	Home	3,327	11,831	26,956	5	26,602
30	- Caulking	Home Home	3,409 3,793	12,155	29,275	5	32,781
31 32	- Minor Home Repairs [5]	потпе	3,793	13,254	85,272	15	81,883
	Water Heater Savings						
34 35	- Water Heater Blanket - Low Flow Showerhead	Home Home	920 2,690	3,438 10,156	23,677 50,777	4 8	35,470 75,641
36		Each	2,690	10,156	50,777	-	1,253
37	- Water Heater Replacement - Electric	Each	-	-	-	-	-
38	- Tankless Water Heater - Gas	Each					
39 40	- Tankless Water Heater - Electric - Water Heater Pipe Wrap	Each Home	119	414	17,572	3	223
41	- Faucet Aerators	Home	2,923	11,542	25,502	4	35,647
42	Lighting Measures						
44	- CFL	Each	90,908	101,743	2,191,010	208	-
45	- Interior Hard wired CFL fixtures	Each					
46 47	- Exterior Hard wired CFL fixtures - Torchiere	Each Each	2,967	9,972	354,992	-	-
48	- Totaliere	Lacii					
	Refrigerators	Each	1,400	4,253	3,231,648	578	-
51	Refrigerators (landlord)	Each	-	1	795	0	-
52 53	Pool Pumps	Each					
	Pilots						
55	- A/C Tune-up - Central	Home					
56	- Interior Hard wired CFL fixtures	Each	2,666	8,279	572,758	68	-
57 58	- Ceiling Fans	Each					
59	Customer Enrollment			4= 1			
60 61	- Outreach & Assessment - In-Home Education	Home Home	5,370 5,370	17,533 17,533	-	-	-
62	- Education Workshops	Participants		-	-	-	-
63 64	Total Savings				6,937,302	1 225	386 433
65	<u> </u>				0,937,302	1,325	388,432
66 67	Homes Weatherized [3]	Home	4,165	14,359			
	Homes Treated [4]						
69	- Single Family Homes Treated	Home	3,734	11,961			
70	- Multi-family Homes Treated	Home	1,204	4,235			
71 72	- Mobile Homes Treated - Total Number of Homes Treated	Home Home	5,370	1,337 17,533			
73							
74	- Master-Metered Homes Treated	Home	470	1,095			
75	[1] kWh based on 2001 Low Income Impact Evalu	ation Study Co	st Effectiveness An	alvsis conductor	I by Itron Inc. Cor	st Effectiveness An	alvsis Conducted by
76	Standardization Team, updated DEER.	addin diudy, 60	o. Encouveriess Aff	ayaa waadaace	. Jy 10011, 1116., COS	A Emodiveness Aff	aryono contracted by
77	<sup>[2]</sup> kW is estimate using historic PG&E factors.						
78	[3] Weatherization consists of Attic Insulation, Attic Ac		ion, Door Weathersti	ripping, Caulking	and Minor Home Re	pairs.	
79 80	[4] Includes master-metered and non-master-metered [5] MHR Measures include: Ceiling Repair, Cover Pla		ambs Door Patch/DI	ate Door Peni en	s (Mat ) Doors Pool	Exhaust Fan Vent	\$'s
81	Ext Wall Repair, Floor Repair, Foam Wall Patch,						
82	Sill Repair, Specialty Glass, Specialty Glass \$'s,					– AWH,	
83 84	Vent Repair – Heater, Window 7x4, Window Asse Window Assembly Replace > 12 sq. ft. per Windo			ce < 12 sq. ft per	vvinaow,		
85		,					

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	A	В								
1	Table 3L - Average Bill Saving Pacific Gas & E	lectric								
2	Through May 31	1, 2007								
3	Year-to-date Installations -	Expensed								
4										
5	Annual kWh Savings	6,937,302								
6	Annual Therm Savings	388,432								
7	Lifecycle kWh Savings	93,422,664								
8	Lifecycle Therm Savings	4,143,421								
9	Current kWh Rate	\$ 0.0955								
10	Current Therm Rate	\$ 0.9464								
11	Number of Treated Homes 17,533									
12	Average 1st Year Bill Savings / Treated Home	\$ 58.76								
13	Average Lifecycle Bill Savings / Treated Home	\$ 556.51								

	A	В	С	D	Е	F	G
	Tahla 4	L - LIEE	Homas	Treated			
1		cific Gas					
2	Th	rough M	ay 31, 20	007			
3	County	Eliç	jible Custom	ers	Homes	Treated	Year to Date
4	AL AMED A	Rural	Urban	Total	Rural	Urban	Total
-	ALAMEDA ALPINE	16 88	179,689 9	179,704 97	0	2,227	2,227
7	AMADOR	6,167	156	6,324	53	0	53
8	BUTTE	51,140	281	51,421	550	1	551
9	CALAVERAS	9,030	1,061	10,090	45	4	49
	COLUSA	4,118	110	4,228	61	0	61
	CONTRA COSTA	1,121	91,912	93,033	3	1,197	1,200
12	EL DORADO	15,972	132	16,104	93	0	93
	FRESNO	13,215	135,524	148,739	161	2,129	2,290
	GLENN	5,808	525	6,333	34	3	37
	HUMBOLDT	31,766	736	32,502	264	0	264
	KERN	37,339	58,159	95,499	399	467	866
	KINGS	10,055	201	10,257	149	0	149
	LAKE	16,065	2,251	18,317	238	8	246
	LASSEN MADERA	258 23,280	123 1,828	381 25,108	0 213	0	0 213
	MARIN	3,047	22,534	25,108	213	81	83
	MARIPOSA	1,527	2,800	4,327	0	0	0
	MENDOCINO	16,934	674	17,608	88	0	88
	MERCED	15,493	26,858	42,351	78	357	435
	MONTEREY	5,732	44,850	50,582	84	431	515
	NAPA	2,862	17,000	19,863	7	123	130
27	NEVADA	13,660	872	14,532	67	0	67
28	PLACER	6,142	20,406	26,548	75	317	392
	PLUMAS	4,262	10	4,272	2	0	2
	SACRAMENTO	1,098	149,782	150,880	1	766	767
	SAN BENITO	5,724	251	5,975	39	0	39
	SAN BERNARDINO	361	1	362	0	0	0
	SAN FRANCISCO	0	143,194	143,194	0	1,836	1,836
	SAN JOAQUIN SAN LUIS OBISPO	14,367	78,154	92,520 35,942	33 160	441 0	474 160
	SAN MATEO	35,622 1,534	320 57,861	59,395	23	-	358
	SANTA BARBARA	9,424	9,523	18,947	39	333	78
	SANTA CLARA	3,253	128,614	131,866	45	1,441	1,486
	SANTA CRUZ	9,416		32,070	4	110	114
	SHASTA	10,923	20,222	31,146	73	164	237
	SIERRA	361	0	361	0		0
42	SISKIYOU	27	0	27	0	0	0
_	SOLANO	2,860	38,697	41,557	51	228	279
_	SONOMA	15,452	37,918	53,370	101	218	319
	STANISLAUS	11,436	50,707	62,143	66	217	283
	SUTTER	16,549		16,692	284	1	285
	TEHAMA	14,305		14,746	94	3	97
_	TRINITY	884	2	886	0	0	0
	TULARE	6,701	1,234	7,935	99	9	108
	TUOLUMNE	11,965		12,347	100		100
	YOLO YUBA	15,020 15,635		36,782 15,655	90 242	170 0	260
52 53	Total	498,015		1,868,598		13,323	242 17,533
აა	ıvlaı	490,015	1,570,562	1,000,098	4,∠10	13,323	17,533

	Α	В	С	D	Е	F	G	Н	1	J	K	L	М	N	0	Р	Q
							Table	e 5L - LIE	F Custo	mer Su	mmarv						
							iubi		: Gas & I		u. y						
1																	
2									gh May 3	1, 2007							
3			Gas	& Electric			Gas	Only			Elec	ctric Only			Т	otal	
4		# of YTD Homes				# of YTD Homes				# of YTD Homes				# of YTD Homes			
5	Month	Treated	Therm	kWh	kW	Treated	Therm	kWh	kW	Treated	Therm	kWh	kW	Treated	Therm	kWh	kW
6	Jan-07																
/	100 01 1,110 02,010.00 110,010.01 100.00 010,000.01 120.00																
8		Mar-07 5,261 145,718.32 1,769,941.29 360.68 474 16,333.59 4,002.99 0.67 838 - 467,633.54 130.24 6,573 162,051.91 2,241,577.82 491.59															
9	Apr-07		247,547.54	3,287,771.18	644.63	1,086	32,275.12	7,735.61	1.32	1,473	-	849,257.44	210.35	12,163		4,144,764.22	856.30
10	May-07	,	345,473.61	5,545,237.06	1,006.83	1,524	42,958.72	12,779.79	2.03	2,135	-	1,379,285.20	316.47	17,533	388,432.33	6,937,302.05	1,325.33
11	Jun-07																
12	Jul-07																
13	Aug-07																
14	Sep-07																
15	Oct-07																
16	Nov-07																
17	Dec-07																
			are Year To Da d every month	ate (YTD). Dece Table 2L.	mber results s	should appro	oximate caler	ıdar year resi	ults. Therms	and kWh sa	avings are a	annual figures. T	otal Energy	Impacts for	all fuel types s	hould equal YTD	energy
19 20	Note:	lote: This table was proposed in May. The Feb-07 and Mar-07 may not match with the Bill Savings Report for those months because of minor changes in data in the following month.															

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	А	В	С	D	Е	F	G	Н	I	J	K	L	М
1		Tal	ole 1C - C	ARE Pro	gram Exp	enses - F	Pacific Ga	as and Ele	ctric Cor	npany			
2					Thro	ugh May	31, 2007						
3	Final	Aut	thorized Budget	[4]		ent Month Exper		Year	to Date Expens	ses	% of Buo	lget Spent Year	to Date
4	CARE Program:	Electric	Gas	Total	Electric Total	Gas Total	Total	Electric	Gas	Total	Electric	Gas	Total
	Outreach <sup>[1] [3]</sup>	\$3,270,800	\$1,761,200	\$5,032,000	\$107,404	\$57,833	\$165,237	\$955,518	\$514,510	\$1,470,028	29%	29%	29%
6	Automatic Enrollment	\$97,500	\$52,500	\$150,000	\$220	\$118	\$338	\$429	\$231	\$661	0%	0%	0%
7	Processing/ Certification/Verification	\$1,040,000	\$560,000	\$1,600,000	\$83,247	\$44,825	\$128,072	\$398,351	\$214,497	\$612,848	38%	38%	38%
8	Information Technology / Programming	\$97,500	\$52,500	\$150,000	\$5,476	\$2,949	\$8,425	\$14,761	\$7,948	\$22,709	15%	15%	15%
9													
10	Pilots												
11	- Pilot SB 580 \$0 \$0 \$0 \$0 \$0										0%	0%	0%
12	- Pilot	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$0	0%	0%	0%
13	- Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
14	Total Pilots	\$0	\$0	\$0				\$0	\$0	\$0	0%	0%	0%
15													
16	Measurement & Evaluation [2]	\$81,250	\$43,750	\$125,000	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
17	Regulatory Compliance	\$65,000	\$35,000	\$100,000	\$5,803	\$3,125	\$8,928	\$29,770	\$16,030	\$45,800	46%	46%	46%
18	General Administration	\$195,000	\$105,000	\$300,000	\$43,864	\$23,619	\$67,482	\$156,492	\$84,265	\$240,757	80%	80%	80%
19	CPUC Energy Division	\$65,000	\$35,000	\$100,000	\$8,208	\$4,420	\$12,628	\$33,292	\$17,926	\$51,218	51%	51%	51%
20													
21	SUBTOTAL MANAGEMENT COSTS	\$4,912,050	\$2,644,950	\$7,557,000	\$254,222	\$136,889	\$391,111	\$1,588,613	\$855,407	\$2,444,020	32%	32%	32%
22													
23	CARE Rate Discount	\$431,000,000	\$106,000,000	\$537,000,000	\$26,354,361	\$6,302,608	\$32,656,969	\$156,713,608	\$49,998,139	\$206,711,746	36%	47%	38%
24	Service Establishment Charge Discount	\$0	\$0	\$0				\$0	\$0	\$0	0%	0%	0%
25													
	TOTAL PROGRAM COSTS &												
26	CUSTOMER DISCOUNTS	\$435,912,050	\$108,644,950	\$544,557,000	\$26,608,583	\$6,439,497	\$33,048,080	\$158,302,221	\$50,853,545	\$209,155,766	36%	47%	38%
27													
	kWh Surcharge Exemption	\$0		\$0				\$0		\$0	0%		0%
29													
30	Indirect Costs				\$28,356	\$15,269	\$43,625	\$114,323	\$61,558	\$175,881			
31	11 The Outroach actors windlinder avenue					anded Outreech e							

<sup>32 111</sup> The Outreach category includes expenses from Capitation Fee, Mass Media Advertising, Outreach and Expanded Outreach expenses.

<sup>33 [2]</sup> The M&E category includes expenses from needs assessment - phase 2.

<sup>34 | 31</sup> The Outreach category includes expenses from Cooling Centers - pilot
35 | 36 | 37 The Outreach category includes expenses from Cooling Centers - pilot
36 | 37 The Outreach category includes expenses from Cooling Centers - pilot
37 The Outreach category includes expenses from Cooling Centers - pilot
38 | 38 | 39 The Outreach category includes expenses from Cooling Centers - pilot
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35 The Outreach c

	Α	В	С	D	Е	F	G	Н	I	J	K	L	М	N	0	Р	Q
1				T	able 20	- CARE	Enrollm	ent, Rec	ertificat	tion, Attriti	on, and	Penetrat	tion - F	G&E			
2								Thro	ugh Ma	y 31, 2007							
3						Gro	ss Enrollmer	nt					Enro	llment			
4			Auto	matic En	rollment						Total			Net	Total	Estimated	Penetration
		Inter-		Inter-		Combined		Other	Total		Adjusted	Attrition	Net	Adjusted	CARE	CARE	Rate %
5		Utility	CPUC	Agency	SB 580	(B+C+D+E)	Capitation	Sources <sup>1</sup>	(F+G+H)	Recertification	(l+J)	(Drop Offs)	(K-L)	(M-J)	Participants	Eligible	(O/P)
6	Jan-07	0	0	0	0	0	306	18,741	19,047	24,099	43,146	14,456	28,690	4,591	1,141,978	1,601,240	71%
7	Feb-07	0	0	0	0	0	297	15,370	15,667	20,177	35,844	15,073	20,771	594	1,142,572	1,601,240	71%
8	Mar-07	0	0	0	0	0	467	16,466	16,933	32,063	48,996	24,471	24,525	-7,538	1,135,034	1,601,240	
	Apr-07	1,320	0	0		1,320	315	16,484	18,119	40,026	,	· ·		105	, ,	1,601,240	
	May-07	0	0	0	0	0	564	17,381	17,945	24,474	42,419	19,115	23,304	-1,170	1,133,969	1,601,240	71%
	Jun-07																
	Jul-07																
	Aug-07																
	Sep-07																
	Oct-07																
	Nov-07																
_	Dec-07		_														
18	Total for 2007   1,320   0   0   1,320   1,949   84,442   87,711   140,839   228,550   91,129   137,421   -3,418																
19																	
20	1																
21	Not Including Re	lot Including Recertification Enrollment															

	А	В	С	D	Е	F	G	Н	I
1		Т	able 3C - CA	RE Standard	d Random Ve	erification Re	sults - PG&	E	
2				Thro	ugh May 31,	2007			
_									
						5		% Dropped	
			Dortioinanta	% of	Dortisinants	Participants		through	% of Total
		Total CARE	Participants Requested	Population	Participants Dropped (Due to	Dropped (Verified as	Total	Random	% of Total Population
3		Population	to Verify	Total	no response)	Ineligible)	Dropped	Verification <sup>1</sup>	Dropped
4	Jan-07	1,141,978	1,747	0.15%		25	1,193	68.29%	0.10%
5	Feb-07	1,142,572	2,052	0.18%	1,373	37	1,410	68.71%	0.12%
6	Mar-07	1,135,034	2,084	0.18%	·		0	0.00%	0.00%
	Apr-07	1,135,139	340	0.03%			0	0.00%	0.00%
	May-07	1,133,969	431	0.04%					
	Jun-07								
	Jul-07								
	Aug-07								
	Sep-07 Oct-07								
	Nov-07								
	Dec-07								
16	Total for 2007	1,133,969	6,654	0.59%	2,541	62	2,603	68.52%	0.23%
17		, ,	,		, , ,		, 1		
18	<sup>1</sup> Participants are g	given 90 days to re	spond to requests	for verification, the	erefore dropped dat	ta will always lag by	y 90 days.		

	Α	В	С	D	E	F	G	Н	I	J	K	L
1		<del>!</del>		Table 4C	- CARE Er	rollment b	ov Coun	tv - PG&		*	*	
2			<u> </u>	14510 10		h May 31,		. <del>,</del>	<u></u>			
3		Est	imated Eligi	ble	Gross En			tal Participa	nts	Pe	netration Ra	te
4	County	Urban	Rural	Total	Current Month		Urban	Rural	Total	Urban	Rural	Total
5	ALAMEDA	135,949	8	135,957	5,134	22,693	111,773	9	111,782	82%	118%	82%
6	ALPINE	9	87	96	0	1	1	12	13	11%	14%	14%
7	AMADOR	137	6,032	6,169	115	476	81	2,792	2,873	59%	46%	47%
8	BUTTE	259	47,994	48,252	893	5,137	115		27,612	44%	57%	57%
9	CALAVERAS	1,117	8,798	9,915	146	531	404	3,245	3,649	36%	37%	37%
10	COLUSA	138	3,986	4,124	139	499	51	2,520	2,571	37%	63%	62%
11	CONTRA COSTA	78,576	722	79,298	2,295	13,027	64,206		64,608	82%	56%	81%
12	EL DORADO	124	15,902	16,026	418	1,668	48	7,978	8,026	39%	50%	50%
13	FRESNO	123,448	14,250	137,698	3,772	24,209	101,364	10,486	111,850	82%	74%	81%
14	GLENN	552	5,636	6,188	162	661	433	3,280	3,713	78%	58%	60%
	HUMBOLDT	758 47.159	29,480	30,238 91,579	631	3,331	329 37,939	16,885 35,601	17,214 73,540	43% 80%	57% 80%	57% 80%
	KERN	47,158	44,420		2,686	18,121						
17 18	KINGS LAKE	181 1,454	9,991 16,573	10,171 18,026	563 292	1,617 1,570	100 569	6,686 8,238	6,786 8,807	55% 39%	67% 50%	67% 49%
19	LASSEN	1,454	236	380	15		76		151	53%	32%	49%
_	MADERA	1,100	23,476	24,576	684	39 3,300	579	14,721	15,300	53%	63%	62%
	MARIN	18,151	2,503	20,654	349	2,113	10,034	1,400	11,434	55%	56%	55%
22	MARIPOSA	2,782	1,477	4,259	78	309	1,322	514	1,836	48%	35%	43%
	MENDOCINO	530	16,694	17,224	291	1,564	187	8,917	9,104	35%	53%	53%
	MERCED	25,825	14,915	40,739	1,138	6,709	17,752	10,416	28,168	69%	70%	69%
25	MONTEREY	36,661	7,120	43,781	1,334	6,492	25,419	6,214	31,633	69%	87%	72%
_	NAPA	15,242	2,555	17,796	317	1,612	7,807	1,223	9,030	51%	48%	51%
27	NEVADA	765	13,358	14,123	228	1,002	241	6,038	6,279	31%	45%	44%
28	PLACER	18,201	7,179	25,380	568	2,738	11,639	3,739	15,378	64%	52%	61%
29	PLUMAS	12	4,235	4,247	49	247	2	1,398	1,400	16%	33%	33%
30	SACRAMENTO	122,523	987	123,510	3,154	17,764	77,501	312	77,813	63%	32%	63%
31	SAN BENITO	232	5,516	5,748	91	610	76		3,440	33%	61%	60%
32	SAN BERNARDINO	1	361	362	11	51	1	319	320	124%	88%	88%
33	SAN FRANCISCO	82,258	0	82,258	1,583	10,855	65,829	0	65,829	80%	n/a	80%
34	SAN JOAQUIN	74,727	9,113	83,840	2,560	14,048	55,649	7,517	63,166	74%	82%	75%
35	SAN LUIS OBISPO	287	35,131	35,418	540	3,078	42	17,104	17,146	15%	49%	48%
36	SAN MATEO	44,164	1,213	45,377	1,202	6,222	33,215	922	34,137	75%	76%	75%
37	SANTA BARBARA	8,090	10,407	18,497	393	3,131	5,870	7,853	13,723	73%	75%	74%
38	SANTA CLARA	98,691	2,885	101,575	4,510	19,317	91,988	2,263	94,251	93%	78%	93%
39	SANTA CRUZ	20,480	6,069	26,550	495	2,969	13,533	3,136	16,669	66%	52%	63%
40	SHASTA	18,744	11,183	29,927	620	2,817	9,412	6,608	16,020	50%	59%	54%
41	SIERRA	0	359	359	5		0		105	n/a	29%	29%
42	SISKIYOU	0	27	27	0	· ·	0		7	n/a	26%	26%
	SOLANO	34,568	2,712	37,280	951	4,720	26,340		28,366	76%	75%	76%
	SONOMA	34,213	14,131	48,344	912	,	26,380	,	34,503	77%	57%	71%
	STANISLAUS	48,362	10,526	58,888		7,818	32,517	7,299	39,816	67%	69%	68%
	SUTTER	118	14,792	14,910			70		10,332	59%	69%	69%
	TEHAMA	492	13,975	14,467	287	1,367	193	8,396	8,589	39%	60%	59%
	TRINITY	2	870	872	5		2		289	105%	33%	33%
	TULARE	1,054	6,759	7,813	282		698		7,116	66%	95%	91%
	TUOLUMNE	407	11,896	12,302	198		76		5,138	19%	43%	42%
	YOLO	17,826	13,412	31,238			8,527	7,490	16,017	48%	56%	51%
53	YUBA	24	14,754	14,779	266	1,316	9	8,411	8,420	37%	57%	57%
	Total	1,116,537	484,703	1,601,240	42,419	228,550	840,399	202 570	1,133,969	75%	61%	71%
54	ıvıaı	1,110,557	404,703	1,001,240	42,419	220,000	040,399	293,570	1,133,909	15%	0170	1 1 70

	A	В	С	D	Е	F	G	Н	I
1	Table 5C - CARI	E Capita	tion C	ontracto	rs - PG	&F			
2		rough M				~_			
	1111	Tough W		actor Type		V	oor to Do	ıto.	ı
3		(Chec		actor Type more if appli	cable)		ear to Da nrollmen		Year to Date
4	Contractor Namo	Private	CBO	WMDVBE	LIHEAP	Rural	Urban		Expenditures
4	Contractor Name	Private	CBO	WINDARE	LINEAP	Rurai	Orban	Total	
5									
6	Airport Neighbors United Inc		X			0	0	0	\$0
7	Alameda County Associated Community Action		X			0	5	5	\$66
_	Allen Temple Health and Social Services Ministries		X			<u>0</u> 5	3	3 5	\$45 \$75
	Amador-Tuolumne Community Action Agency	X	Λ			4	1	5 5	\$75 \$75
	Area 12 Agency on Aging Asian Community Mental Health Services	A	X			0	0	0	\$0
-	Asian Resources		X			0	4	4	\$57
_	California Association of Area Agencies on Aging		X			54	244	298	\$5,071
	California Association of the Physically Handicapped, Inc. (Fresno)		X			1	1	2	\$30
_	California Welfare To Independence Network 2000, Inc.				X	0	0	0	\$0
16	CARECEN Family Services Program	X				0	0	0	\$0
	Catholic Charities Diocese of Fresno		X			0	9	9	\$135
	Catholic Charities Diocese of Stockton		X			0	0	0	\$0
_	Center for Training and Careers, Inc.		X			0	1	1	\$15
	Central Coast Energy Services, Inc		X X			21	149	170	\$2,457
	Central Latino de San Francisco Central Valley Opportunity Center		X			0 12	99	2 111	\$27 \$1,656
	Central Valley Opportunity Center  Centro Legal de la Raza, Inc		X		X	0	0	0	\$1,030
	Chabot College Foundation		X			0	11	11	\$165
	Charles P. Foster Foundation	X				0	0	0	\$0
	Child Care Links		X	X		0	1	1	\$15
27	Chinese Christian Herald Crusades		X			1	6	7	\$102
28	Communication Services, LLC		X			66	259	325	\$4,710
	Community Action Agency of Butte County, Inc.					73	1	74	\$1,110
	Community Action Marin		X		X	25	160	185	\$2,661
	Community Action of Napa Valley		X X			1	0	1	\$15
	Community Gatepath		X			0 22	0	0	\$0 \$3,396
_	Community Resource Project, Inc.  County of San Benito Community Services & Workforce Development		X			8	214 0	236 8	\$3,390 \$105
	Cupertino Community SVCS Inc.		X			0	16	16	\$228
	Davis Street Community Sves Inc.		X			0	20	20	\$285
	Delta Community Services		X			0	6	6	\$84
	Disability Resource Agency for Independent Living		X			0	3	3	\$42
	Dixon Family Services		X			10	2	12	\$180
	Familia Unidas		X			0	0	0	\$0
-	Franklin McKinley Education Foundation		X	X		0	0	0	\$0
	God Financial Plan, Inc.		X			0	1	1	\$12
	Greater Hill Zion Missionary Baptist Church		X X			0	0	0	\$0 \$100
	Heritage Institute for Family Advocacy		X			2	10 0	12 0	\$180 \$0
	Hip Housing Human Investment Project, Inc. Housing Rights		X			0	0	0	\$0 \$0
	Independent Living Resource Center SF		X			0	4	4	\$60
	Indian Health Center of Santa Clara Valley		X			0	0	0	\$0
	La Luz Bilingual Center		X	X		2	0	2	\$30
	Madera County Community Action Agency, Inc.		X		X	0	0	0	\$0
	Mendocino Latinos Para La Comunidad, Inc.		X			8	0	8	\$105
52	Merced County Community Action Agency		X		X	6	26	32	\$480
	Merced Lao Family Community Inc.		X			1	28	29	\$426
	Monument Crisis Center		X			0	6	6	\$90
	Native American Health Center		X			0	1	1	\$12 ***
56	Ninth District CME Church	I	X			0	0	0	\$0

	A	В	С	D	Е	F	G	Н	
1	Table 5C - CARI	E Capita	tion C	ontracto	rs - PG	&E			
2	The	rough M	lay 31	, 2007					
3		(Chec		ractor Type r more if appli	cable)		ear to Da Inrollmen		Year to Date
4	Contractor Name	Private	СВО	WMDVBE	LIHEAP	Rural	Urban	Total	Expenditures
57	North Coast Opportunities, Inc.					0	0	0	\$0
58	Northeast Community Federal Credit Union		X			0	1	1	\$15
59	Oakland Citizens Committee for Urban Renewal (O.C.C.U.R.)		X		X	0	8	8	\$120
60	Partners For Peace		X			0	2	2	\$30
61	People of Purpose		X			0	3	3	\$36
62	Peoples Community Partnership Federal Credit Union		X			0	2	2	\$30
63	Plumas County Community Development Commission	X				1	0	1	\$15
64	Plumas Crisis Intervention & Resource Center		X			14	0	14	\$198
65	Proteus Inc.		X			3	4	7	\$105
66	Q Foundation DBA Aids Housing Alliance SF		X			0	2	2	\$30
67	Redwood Community Action Agency	X			X	11	0	11	\$144
68	Regional Technical Training		X	X		0	0	0	\$0
69	RetroTech, Inc.		X			11	101	112	\$1,680
70	Rising Sun Energy Center		X			0	3	3	\$45
71	Salvation Army Golden State Divisional Headquarters		X			12	92	104	\$1,560
72	San Francisco / Sacramento district (AMEC)					0	1	1	\$12
73	San Francisco Community Power Cooperative		X			0	0	0	\$0
74	San Francisco's Womens Center		X			0	0	0	\$0
75	Second Harvest Food Bank of Santa Cruz and San Benito Counties					0	3	3	\$36
76	Seniors First, Inc.		X			2	5	7	\$99
77	Shoreview Residents Association, Inc.		X			0	0	0	\$0
78	Southeast Asian Institute for Advancement, Inc.		X			0	0	0	\$0
79	Universal Multi-Cultural Awareness Foundation		X			0	12	12	\$180
80	Volunteer Center Of Sonoma County		X			4	16	20	\$282
81	YMCA of the East Bay West Contra Costa Branch		X			1	4	5	\$66
	Yuba Sutter Legal Center		X			16	0	16	\$240
83	Total Enrollments and Expenditures					397	1,552	1,949	\$29,125

# Pacific Gas and Electric Company LIEE and CARE Monthly Report

	Α	В	С	D	Е									
1	Table	6C - CARE Pa	rticipants as o	f Month-End -	PG&E									
2		Thro	ough May 31, 2	2007										
3		Gas and Electric	Gas Only	Electric Only	Total									
4	Jan-07	693,093	180,505	268,380	1,141,978									
5	Feb-07         693,356         180,703         268,513         1,142,572													
6	Mar-07	688,131	180,727	266,176	1,135,034									
7	<b>Apr-07</b> 686,985 180,910 267,244 1,135,139													
8	May-07	685,891	181,256	266,822	1,133,969									
9	Jun-07													
10	Jul-07													
11	Aug-07													
12	Sep-07													
13	Oct-07													
14	Nov-07													
15	Dec-07													
16		<u> </u>												