## BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking on the Commission's Proposed Policies and Programs Governing post-2003 Low-Income Assistance Programs.

R. 07-01-042

# MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON LOW INCOME ASSISTANCE PROGRAMS FOR MAY 2007

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## BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

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R. 04-01-006

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#### I. INTRODUCTION

In Decision (D.) 01-05-033 the Commission directed Southern California Gas
Company (SoCalGas) and the other investor owned utilities (IOUs) to provide monthly status
reports on the costs and impacts of their Rapid Deployment (RD) efforts on their California
Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs.

On May 22, 2002, the utilities held a conference call with the Energy Division and the Office of Ratepayer Advocates (ORA)<sup>1</sup> to assess Rapid Deployment (RD) Reporting. The parties agreed that the utilities would submit a full monthly RD report to the Commission every three months. The first report was submitted in May and future reports were due in August of 2002, November of 2002, and February of 2003. In other months, only certain tables and a brief narrative highlight of RD activities were required.

In April 2004, the utilities met with the Energy Division and ORA to discuss proposed changes to the reports that would eliminate all references to SBX1 5 and combine some information while retaining sufficient information for the programs to be assessed.

1

<sup>&</sup>lt;sup>1</sup> Office of Ratepayer Advocates subsequently renamed to Division of Ratepayer Advocates.

Table column and row headings have not been changed to avoid confusion if comparisons are made with earlier reports.

In an Assigned Commissioner's Ruling dated May 5, 2004, the utilities were directed to include in their October report information on the implementation of automatic enrollment with the Department of Community Services and Development (DCSD), and then to continue to report on automatic enrollment on a quarterly basis. Currently, SoCalGas reports on automatic enrollment in each of its monthly reports.

In D. 05-10-044, the Commission authorized eligibility guidelines at 200% of Federal Poverty Guidelines (FPG) for the CARE and LIEE programs. SoCalGas has used updated census information at 200% to estimate the number of CARE customers eligible for the month of May.

In Application (A.) 06-06-033 SoCalGas proposed changes to the current rapid deployment reports in an effort to streamline the reports while maintaining their value. SoCalGas, along with the other utilities, then worked closely with the Energy Division to further develop and update the tables used to report low income program activity on a monthly basis. In D.06-12-038 the utilities' proposed changes for the monthly program reporting were approved. The reports will henceforth be referred to as the "Monthly Reports on Low Income Assistance Programs."

This fifth report for program year (PY) 2007 contains information on SoCalGas' low-income assistance program accomplishments and expenditures through May 2007.

#### II. LOW-INCOME ENERGY EFFICIENCY (LIEE)

#### **May Results – LIEE Installations**

SoCalGas processed and expensed the installation of weatherization measures in 4,938 homes for the month of May. Year-to-date, 8,088 homes have been weatherized.

The total number of appliances serviced during May was 1,510, which included 1,482 furnace repairs, 27 furnace replacements, and 1 water heater replacement. Year-to-date, 1,575 appliances have been serviced which is comprised of 1,545 furnace repairs, 29 furnace replacements and 1 water heater replacement.

LIEE measure and appliance installations processed and expensed during the month can be found in SoCalGas' Table 2L, LIEE Measure Installations & Savings.

#### **LIEE Leveraging and Outreach**

During May, SoCalGas leveraged LIEE outreach with other Customer Assistance outreach efforts at the community events discussed in the <u>CARE Outreach & Leveraging</u> section below. The following summarizes additional outreach events and activities conducted for the Customer Assistance programs during May:

- On May 26<sup>th</sup>, SoCalGas Customer Assistance representatives attended the SoCalGas
  co-sponsored free energy and bill information fair in South Los Angeles. The event
  gave representatives the opportunity to offer information on utility bill assistance,
  Customer Assistance programs, energy efficiency, earthquake preparedness and
  employment opportunities to SoCalGas customers.
- In the month of May, SoCalGas began a direct mail campaign to existing CARE customers. The direct mail letters informed customers that they may be eligible to

receive weatherization services. Over 3600 letters, in English and Spanish, were sent to income-verified CARE customers.

In addition to the activities described above, SoCalGas Staff members continued to distribute Customer Assistance Program (CAP) brochures to energy technicians. Energy technicians routinely visit customers within SoCalGas' service territory and provide customers with CAP brochures during scheduled service calls. In addition, upon the customer's request, additional CAP information, including CARE applications and CAP brochures, are also mailed to the customer. Further, SoCalGas provided English and Spanish CARE posters and application forms reflecting the current income-guidelines to all Branch Payment Offices and Authorized Payment Locations (APLs). Due to increased awareness of the low-income programs, SoCalGas continues to receive and respond to requests for CARE applications and/or CAP brochures.

#### **LIEE Authorized Funding Versus Actual Expenditures**

SoCalGas' LIEE Program expenditures totaled \$2.9 million for services processed and paid during the month of May, and \$4.1 million year-to-date. An additional \$236,000 was spent on administration, for a year-to-date administration cost of \$1.3 million. Total costs year-to-date are 16% of budget (See Table 1L).

#### III. CALIFORNIA ALTERNATE RATES FOR ENERGY

#### May CARE Enrollment Results

As of May 2007, 1,251,947 residential customers were enrolled in the CARE program, which is a net increase of 9,514 customers from April 2007. During the month of

May, 31,253 new CARE applications were approved, which included 407 from CARE capitation contractors and 4,960 through SoCalGas' interutility agreements (See Table 2C). SoCalGas' estimated penetration rate for the CARE program at the end of May was 71.1%

#### **CARE Outreach and Leveraging**

In an effort to continue reaching out to our customer base, below are activities and events that occurred during May in addition to the events reported in the <u>LIEE Leveraging</u> and <u>Outreach</u> section above. Most of the events promote all of the assistance programs available to SoCalGas customers, which include CARE and LIEE:

- On May 15<sup>th</sup>, SoCalGas conducted a direct mail campaign targeting SoCalGas residential customers in Ventura County, LA County and the cities of Riverside, Burbank, Glendale, Pasadena and Anaheim. Over 220,000 customers received a CARE enrollment application as well as a letter describing the program.
- SoCalGas representatives attended the CPUC/Utility-Telco Bill Information Fair held at the Victory Resource Center in the City of San Bernardino on May 3<sup>rd</sup>. The event gave SoCalGas representatives the opportunity to inform low-income and special needs customers about the programs currently available to SoCalGas customers.
- On May 4<sup>th</sup> and 5<sup>th</sup>, SoCalGas representatives attended the Senior Expo held at the Pomona Fairgrounds in the city of Pomona. Information about SoCalGas' Customer Assistance Programs was provided to those in attendance. Throughout the two-day event over 500 English CAP brochures, 500 CARE applications, and 500 LIEE brochures were distributed to interested parties.

#### CARE AUTHORIZED FUNDING VERSUS ACTUAL EXPENDITURES

During May, CARE administrative expenses, including outreach, totaled \$411,000. Year-to-date SoCalGas has spent approximately \$1.7 million on administration; this is 38% of the authorized 2007 CARE administrative budget. CARE rate and Service Establishment Charge discounts through May are \$50 million; this is 40% of the projected 2007 CARE discount costs.

The comparison of actual expenses to the budgeted figures for May is provided in Table 1C.

### **CONCLUSION**

SoCalGas continues to implement its outreach efforts with the goal of providing LIEE services to as many qualified customers as possible and increasing CARE participation during PY2007.

Respectfully submitted,

/s/ Kim Hassan

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June 21, 2007

	4	В	O	Q	Ш	ш	9	Ξ	_	٦	×		Σ
- 2			Table 1L		rogram Ex	penses - Sor May 2007	<ul> <li>LIEE Program Expenses - Southern California Gas Company May 2007</li> </ul>	fornia Gas	Company				
က		Ψ	Authorized Budget 1	)t 1	Curre	Current Month Expenses	Ises	Year	Year-To-Date Expenses	ses	% of Bud	% of Budget Spent Year-To-Date	ar-To-Date
4	LIEE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
2	Energy Efficiency												
9	- Gas Appliances	0\$	\$5,545,241	\$5,545,241	0\$	\$186,244	\$186,244	0\$	\$240,277	\$240,277	%0	4%	4%
7	- Electric Appliances	0\$	0\$	0\$	0\$	0\$	0\$	0\$	0\$	80	%0	%0	%0
∞	- Weatherization	0\$	\$16,866,660	\$16,866,660	0\$	\$1,971,134	\$1,971,134	0\$	\$2,712,832	\$2,712,832	%0	16%	16%
6	- Outreach and Assessment	0\$	\$5,026,515	\$5,026,515	0\$	\$693,800	\$693,800	0\$	\$1,103,496	\$1,103,496	%0	22%	22%
10	- In Home Energy Education	0\$	\$447,000	\$447,000	0\$	\$68,220	\$68,220	0\$	\$62,265	\$62,265	%0	14%	14%
11	- Education Workshops	0\$	0\$	0\$	0\$	0\$	0\$	0\$	0\$	80	%0	%0	%0
12	- Pilot	0\$	0\$	0\$	0\$	0\$	0\$	0\$	0\$	80	%0	%0	%0
13	- Cool Centers	0\$	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	%0	%0	%0
14	Energy Efficiency TOTAL	0\$	\$27,885,416	\$27,885,416	0\$	\$2,919,398	\$2,919,398	0\$	\$4,118,870	\$4,118,870	%0	15%	15%
15													
16	Training Center	0\$	\$91,538	\$91,538	0\$	\$12,303	\$12,303	0\$	\$46,857	\$46,857	%0	21%	51%
17	Inspections	0\$	\$2,058,676	\$2,058,676	0\$	\$62,187	\$62,187	0\$	\$278,981	\$278,981	%0	14%	14%
18	18 Marketing	0\$	\$200,000	\$200,000	0\$	\$2,167	\$2,167	0\$	\$145,756	\$145,756	%0	73%	73%
19	M&E Studies	0\$	\$293,571	\$293,571	0\$	0\$	0\$	0\$	\$4,277	\$4,277	%0	1%	1%
20	20 Regulatory Compliance	0\$	\$278,512	\$278,512	0\$	\$25,660	\$25,660	0\$	\$99,965	\$96,965	%0	36%	%98
21		0\$	\$2,657,828	\$2,657,828	\$0	\$133,053	\$133,053	\$0	\$719,706	\$719,706	%0	27%	27%
22	CPUC Energy Division	\$0	\$40,000	\$40,000	\$0	\$668	\$668	\$0	\$18,799	\$18,799	%0	47%	47%
23													
24	TOTAL PROGRAM COSTS	0\$	\$33,505,541	\$33,505,541	\$0	\$3,155,436	\$3,155,436	\$0	\$5,433,210	\$5,433,210	%0	16%	16%
25					Funded O	utside of LIEE	Funded Outside of LIEE Program Budget						
26	Indirect Costs 2				\$0	\$107,519	\$107,519	0\$	\$277,529	\$277,529			
27													
28	NGAT Costs				\$0	\$146,549	\$146,549	\$0	\$208,351	\$208,351			
3	30 1 Base Budget reflects PY2007 Applied Base and does not include Carry Over finds	or and does not inc	Jude Carry Over fin	sp									

30 I. Base Budget reflects PY2007 Annual Base and does not include Carry Over funds.

31 2. The Indirect Costs included in this category (Pension & Benefits, Workmans Comp, Public Liability & Property Damage, Fleet, Purchasing & Warehouse) are included in base margin and therefore are not included in the LIEE / DAP Total Program Costs.

32 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

1	Δ.		0		_	_	
	A	В	С	D	E .	F	G
	Table 2L - LIE						
1	South	ern Califo	rnia Gas	Company	V		
2			y 2007		•		
$\vdash$		IVIG	y 2007				
3				Expensed	nstallations \	rear-10-Date	
			Month	Our matitus	kWh	kW	Thomas
_	Managera	Heite	Quantity Installed	Quantity Installed	(Annual) 1	(Annual)	Therms (Annual)
4	Measures	Units	ilistalleu	ilistalleu	(Allitual)	(Allilual)	(Allilual)
5	Furnaces	Fach	1,482	1,545	0	٥	7.012
7	- Repair - Gas - Replacement - Gas	Each Each	27	29	0	0	7,012 68
8	- Repair - Electric	Each	0	0	0	0	00
9	- Replacement - Electric	Each	0	0	0	0	0
	,	240	-		-		
	Infiltration & Space Conditioning.	Harra	0.700	0.004	0	0	
12	1 0	Home Home	3,762 0	6,361 18	0	0	0
14	- Duct Testing - Duct Sealing	Home	67	70	0	0	539
15		Each	0	0	0	0	0
16		Each	0	0	0	0	0
17		Each	301	398	0	0	414
18		Each	0	0	0	0	0
19	- A/C Replacement - Room (landlord)	Each	0	0	0	0	0
20	- A/C Replacement - Central	Each	0	0	0	0	0
21	- A/C Replacement - Central (landlord)	Each	0	0	0	0	0
22	- A/C Tune-up - Central	Each	0	0	0	0	0
23	- A/C Services - Central	Each	0	0	0	0	0
24	- Heat Pump	Each	0	0	0	0	0
26	Weatherization						
27	- Attic Insulation	Home	159	263	0	0	4,445
28		Home	6	8	0	0	0
29	recommend = co.	Home	4,497	7,570	0	0	9,069
31	- Caulking - Minor Home Repairs <sup>2</sup>	Home	228 4,436	293 7,230	0	0	474 20,535
		Home	4,430	7,230	U	U	20,555
	Water Heater Savings						
34		Home	582	714	0	0	5,464
35		Home	4,554	7,446	0	0	31,880
36		Each Each	0	0	0	0	19 0
38	- Tankless Water Heater - Gas	Each	0	0	0	0	0
39		Each	0	0	0	0	0
40	- Water Heater Pipe Wrap	Home	282	318	0	0	1,171
41	- Faucet Aerators	Home	4,673	7,703	0	0	13,632
42			,	,	-	-	
44	Lighting Measures - CFL	Each	0	0	0	0	0
45	- Interior Hard wired CFL fixtures	Each	0	0	0	0	0
46	- Exterior Hard wired CFL fixtures	Each	0	0	0	0	0
47	- Torchiere	Each	0	0	0	0	0
40			0	0	0	0	
	Refrigerators Refrigerators (landlord)	Each Each	0	0	0	0	0
	• ,	Lacii	-				0
52	Pool Pumps	Each	0	0	0	0	0
54	Pilots						
55	- A/C Tune-up - Central	Each	0	0	0	0	0
56	- Interior Hard wired Compact Fluorescent	Each	0	0	0	0	0
57	- Ceiling Fans	Each	0	0	0	0	0
59	Customer Enrollment						
60	- Outreach & Assessment	Home	4,875	8.015	0	0	0
61	- In-Home Education	Home	4,019	6,828	0	0	0
62	- Education Workshops	Participants	0	0	0	0	0
64	Total Savings				0	0	94,722
		.,	4.000	0.000	0	U	♥ F,1 ZZ
	Homes Weatherized <sup>3</sup>	Home	4,938	8,088			
	Homes Treated						
69	- Single Family Homes Treated	Home	3,566	5,619			
70	- Multi-family Homes Treated	Home	1,069	2,046			
71	- Mobile Homes Treated	Home	247	358			
72	- Total Number of Homes Treated	Home	4,882	8,023			
74	- Master-Metered Homes Treated	Home	558	875			

<sup>1.</sup> Energy savings is based on 1) 2001 Low Income Impact Evaluation Study; 2) Decision 03-11-020 approved the LIEE Measure Cost Effectiveness Study conducted by Itron, Inc. filed on June 2, 2003 for new measure mix effective 1/1/04; 3) Decision 05-12-026 approved the Report on the Assessment of Proposed New Year 2006 LIEE Program Measures conducted by Itron, Inc. filed on May 2, 2005; and 5) the updated Database of Energy Efficient Resources (DEER).

Minor Home Repairs predominately include Door Repair/Replacement, Window Repair/Replacement and Wall Repair.
 Weatherization consists of Attic Insulation, Attic Access Weatherization, Weatherstripping - Door, Caulking and Minor Home Repairs.

<sup>79</sup> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments

	A	В
1 2	Table 3L - Average Bill Savi Southern California May 200	Gas Company
3	Year-To-Date Installatio	
4		
5	Annual kWh Savings	0
6	Annual Therm Savings	94,722
7	Lifecycle kWh Savings	0
8	Lifecycle Therm Savings	871,844
9	Current kWh Rate	\$ 0.11
10	Current Therm Rate	\$ 1.01
11	Number of Treated Homes	8,023
12	Average 1st Year Bill Savings / Treated Home	\$ 12
13	Average Lifecycle Bill Savings / Treated Home	\$ 90

	Α	В	С	D	Е	F	G
		Table 4	4L - LIEE	E Homes	Treated		
1		Souther	n Califo	rnia Gas	Compar	าง	
2				2007	-		
3	County	Elig	ible Custon	ners	Homes T	reated Year	-To-Date
4		Rural	Urban	Total	Rural	Urban	Total
5	Fresno	649	10,363	11,013	0	45	45
6	Imperial	18,522	321	18,843	55	0	55
7	Kern	32,196	8,976		99	2	101
8	Kings	16,733	28	16,760	59	0	59
9	Los Angeles	4,652	1,123,150	1,127,802	46	5,575	5,621
10	Orange	0	216,949	216,949	0	68	68
11	Riverside	39,966	187,484	227,449	58	1,131	1,189
12	San Bernardino	8,765	156,258	165,023	20	536	556
13	San Luis Obispo	28,254	230	28,483	83	0	83
14	Santa Barbara	14,791	26,234	41,025	71	39	110
15	Tulare	40,820	12,353	53,173	85	30	115
16	Ventura	6,873	49,596	56,469	6	15	21
17							
18	Total	212,221	1,791,940	2,004,161	582	7,441	8,023
20	Any required corrections/ reflect YTD adjustments.	adjustments are	e reported herei	n and supersed	le results report	ed in prior mon	ths and

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0		F	lotal			Therm	0	0	16,382	16,516	94,722								or all fue
Н				TD	S		0	0	.   796	. 626	8,023								pacts fc
z				# of YTD	Homes	Treated			0,	0,	8,(								nergy Im
Σ						Š	0	0	0	0	0								Total Er
							0	0	0	0	0								gures.
	λ /		Only			kWh													ınual fiç
ᅩ	Table 5L - LIEE Customer Summary Southern California Gas Company	10.40	Electric Only			Therm													ngs are ar
	Sur Con	ľ	-	TΣ	es	ted	0	0	0	0	0								'h savir
J	mer 3as			# of YTD	Homes	Treated													and kW
	usto nia G	May 2007				Š	0	0	0	0	0								Therms
I	EE C					kWh	0	0	0	0	0								results.
	ı C⊱	d	Gas Only				0	0	382	516	722								ar year
G	35L ther	Š	Gas			Therm			16,382	16,516	94,722								calend
Ь	Table Sou			f YTD	semo	Treated	0	0	962	973	8,023								roximate
		-		# of	운	Ĕ	0	0	0	0	0								uld app
Ш						₹													ults sho
D		4	ctric			kWh	0	0	0	0	0								mber res
S		Ĺ	Gas & Electric			Therm	0	0	0	0	0								. Decei
		į	Gas			Ţ	_	0		0	0								e YTD.
В				# of YTD	Homes	Treated													Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should
П		-		·*							20								for eac
A						Month	Jan-07	Feb-07	Mar-07	Apr-07	May-07	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Figures
		<b>←</b> 0	7	3		4	2	9	7	8	6	10	11	12	13	14	15	16	1

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		Tabl	e 1C - CA	Table 1C - CARE Progra	Ε	Expenses - Southern California Gas Company	uthern Ca	alifornia (	sas Com	pany			
7				1	_	May 2007				1			
3		A	<b>Authorized Budget</b>	t	Curre	<b>Current Month Expenses</b>	ses	Year	Year-To-Date Expenses	ses	% of Bud	% of Budget Spent Year-To-Date	Fo-Date
4 CA	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
5 Ou	Outreach 1	0\$	\$2,554,765	\$2,554,765	0\$	\$204,344	\$204,344	\$0	\$901,409	\$901,409	%0	32%	32%
	Automatic Enrollment	0\$	0\$	0\$	\$0	0\$	\$0	\$0	0\$	\$0	%0	%0	%0
7 Pro	Processing/ Certification/Verification	0\$	\$866,470	\$866,470	0\$	\$110,465	\$110,465	0\$	\$373,263	\$373,263	%0	43%	43%
8 Infe	Information Technology / Programming	0\$	\$301,631	\$301,631	0\$	\$16,787	\$16,787	0\$	\$92,769	\$92,769	%0	31%	31%
၈													
10 Pik	Pilots												
11 -F	- Pilot SB 580 - 1st Phase	0\$	0\$	0\$	\$0	0\$	\$0	\$0	0\$	\$0	%0	%0	%0
12 -F	- Pilot	0\$	0\$	0\$	0\$	0\$	\$0	0\$	0\$	\$0	%0	%0	%0
-	- Pilot	0\$	\$0	0\$	0\$	0\$	0\$	0\$	\$0	\$0	%0	%0	%0
14 Tot	otal Pilots	0\$	0\$	0\$	0\$	0\$	0\$	0\$	0\$	0\$	%0	%0	%0
15													
16 Me	Measurement & Evaluation <sup>2</sup>	0\$	\$5,000	\$5,000	0\$	\$833	\$833	0\$	\$4,296	\$4,296	%0	%98	%98
17 Re	Regulatory Compliance	0\$	\$206,082	\$206,082	0\$	\$21,174	\$21,174	0\$	\$96,003	\$96,003	%0	47%	47%
18 Ge	General Administration	0\$	\$514,170	\$514,170	0\$	\$55,348	\$55,348	0\$	\$227,485	\$227,485	%0	44%	44%
19 CP	CPUC Energy Division	0\$	\$83,000	\$83,000	0\$	\$1,559	\$1,559	0\$	\$43,863	\$43,863	%0	23%	23%
20													
21 SU	SUBTOTAL MANAGEMENT COSTS	0\$	\$4,531,118	\$4,531,118	0\$	\$410,510	\$410,510	0\$	\$1,739,087	\$1,739,087	%0	38%	38%
22													
23 CA	CARE Rate Discount	0\$	\$119,131,813	\$119,131,813	0\$	\$8,312,905	\$8,312,905	0\$	\$48,422,052	\$48,422,052	%0	41%	41%
24 Sei	Service Establishment Charge Discount	0\$	\$3,549,312	\$3,549,312	\$0	\$301,230	\$301,230	\$0	\$1,164,405	\$1,164,405	%0	33%	33%
22													
<b>TO</b> 26 <b>DIS</b>	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	0\$	\$127,212,243	\$127,212,243	0\$	\$9,024,645	\$9,024,645	\$0	\$51,325,544	\$51,325,544	%0	40%	40%
27													
28 kW	kWh Surcharge Exemption				0\$	0\$	0\$	0\$	0\$	0\$			
56													
30 Ind	Indirect Costs <sup>3</sup>				0\$	\$47,950	\$47,950	0\$	\$188,683	\$188,683			
32 1.	32 1. Outreach includes costs associated with Capitation Fees, Other Outreach and Mass Media	Capitation Fee	s, Other Outrea	ch and Mass M	edia.								

 <sup>33 2.</sup> Measurement and Evaluation consists of Needs Assessment costs.
 3. The indirects included in this category (Pension & Benefits, Workmans Comp, Public Liability & Property Damage, Fleet, Purchasing & Warehouse) are included in the base rate and therefore are not included in the 34 CARE Total Program Costs.
 35 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	4	В	ပ	Q	Ш	ч	9	Ι	_	7	×	٦	Σ	z	0	Ь	Ø
_		•	Table 2	C-CA	RE En	Table 2C - CARE Enrollment, Rec		tation, ∤	\ttrition	ertification, Attrition, and Penetration - Southern California Gas Company	ration -	Southerr	ι Califo	rnia Ga	S Compai	\ \	
7	1					•		•	May 2007	2007					•		
က						Gro	Gross Enrollment	nt					Enro	Enrollment			
4			Au	Automatic Enrollment	nrollment						Total			Net	Total	Estimated	Penetration
	T	Inter-		Inter-		Combined		Other	Total		Adjusted	Attrition	Net	Adjusted	CARE	CARE	Rate %
2		Utility	CPUC	Agency	SB 580	(B+C+D+E)	Capitation	S		(F+G+H) Recertification <sup>2</sup>	(I+J)	(i+J) (Drop Offs) <sup>3</sup>	(K-L)	(M-J)	Participants	Eligible	(O/P)
9	Jan-07	3,550	0	0	0	3,550	1,016	4,668	9,234	6,499	15,733	20,998	(5,265)	(11,764)	1,254,019	1,755,363	71.4%
7	Feb-07	5,441	0	0	0	5,441	925	6,651	13,014	9,766	22,780	25,094	(2,314)	(12,080)	l	1,757,994	%9'02
∞	Mar-07	7,221	0	0	0	7,221	1,735	17,118	26,074	25,190	51,264	33,252	18,012	(7,178)	1,234,761	1,759,452	70.2%
တ	Apr-07	6,409	0	0	0	6,409	1,921	31,525	39,855	24,305	64,160	32,183	31,977	7,672	1,242,433	1,759,871	%9:02
10	May-07	4,960	0	0	0	4,960	407	25,886	31,253	12,877	44,130	21,739	22,391	9,514	1,251,947	1,759,897	71.1%
11	Jun-07																
12	Jul-07																
13	Ang-07																
14	14 Sep-07																
15	Oct-07																
16	16 Nov-07																
17	Dec-07																
18	Total Annual	27,581	0	0	0	27,581	6,001	85,848	119,430	78,637	198,067	133,266	64,801	(13,836)			
20	20 1. Not Including Recertification Enrollment	ecertification	, Enrollment														

| 20 | 1. Not Including Recertification Enrollment | 21 | 2. Recertifications completed regardless of month requested. | 22 | 3. The drop offs include self-declined applications, ineligible applications, and closed CARE accounts.

	Α	В	S	Q	Е	Ь	B	Н	_
_	Table 3C	- CARE Sta	ındard Ran	dom Veri	Table 3C - CARE Standard Random Verification Results - Southern California Gas Company	ts - Souther	n Califor	nia Gas Co	mpany
7					May 2007				
			Participants	% of	Participants	Participants Dropped		% Dropped through	% of Total
ო		Total CARE Population	Requested to Verify	Population Total	Dropped (Due to no response)	(Verified as Ineligible)	Total Dropped	Random Verification	Population Dropped
4									
2	Jan-07	1,254,019	6,191	0.49%	4,407	121	4,528	73%	0.36%
9	Feb-07	1,241,939	1,587	0.13%	3,865	181	4,046	255%	0.33%
7	Mar-07	1,234,761	2,061	0.17%	4,006	76	4,100	199%	0.33%
∞	Apr-07	1,242,433	448	0.04%	3,664	77	3,741	832%	0.30%
6	May-07	1,251,947	1,259	0.10%	1,589	27	1,616	128%	0.13%
10	Jun-07								
11	Jul-07								
12	Aug-07								
13	Sep-07								
14	Oct-07								
15	Nov-07								
16	Dec-07								
17	Total Annual	1,251,947	11,546	0.92%	17,531	009	18,031	156%	1.44%
5 5	SoCalGas' random verification process allows customers &	ication process allow	vs customers 90 day	ys to respond to t	90 days to respond to the verification request. As a result, the number of customers dropped in any given month includes	s a result, the number	of customers dro	opped in any given n	nonth includes
2	I 9 requests for verification that were issued several months prior.	that were issued sev	/erai montns prior.						

	A	В	С	D	Е	Щ	9	Н	_	ſ	×	
1	Та	Table 4C - CARE	Ш	nrollmer	nrollment by County - Southern California Gas Company	y - Sou	thern Ca	alifornia	a Gas Co	ompan	λı	
2					May 2007	2007						
က		Esti	Estimated Eligi	gible	<b>Gross Enrollments</b>	ments	Tota	Total Participants	ants	Pene	Penetration Rate	<b>Rate</b>
4	County	Urban	Rural	Total	<b>Current Month</b>	YTD	Urban	Rural	Total	Urban	Rural	Total
2	Fresno	686'6	634	10,624	158	926	8,922	545	9,467	%68	%98	%68
9	Imperial	321	17,068	17,389	256	878	203	10,506	10,709	%89	62%	62%
7	Kern	8,279	31,191	39,470	020	3,440	8,369	21,896	30,265	101%	%02	%22
∞	Kings	29	16,326	16,355	250	1,112	17	10,260	10,277	%89	%89	93%
ဝ	Los Angeles	960,167	4,620	964,788	17,688	64,436	707,665	5,076	712,741	74%	110%	74%
10	Orange	178,395	0	178,395	2,704	10,817	115,652	0	115,652	%59	%0	%59
11	Riverside	175,531	38,905	214,437	3,737	14,063	116,522	18,430	134,952	%99	41%	%89
12	San Bernardino	144,258	7,464	151,723	3,000	12,181	109,904	4,448	114,352	%92	%09	75%
13	13 San Luis Obispo	222	26,163	26,385	270	1,296	30	12,817	12,847	14%	49%	46%
14	14 Santa Barbara	22,504	14,061	36,565	498	2,158	12,233	10,314	22,547	24%	73%	62%
15	Tulare	12,124	39,815	51,939	1,006	4,519	12,719	30,773	43,492	105%	%22	84%
16	Ventura	45,320	6,508	51,828	1,057	3,575	30,022	4,624	34,646	%99	71%	%29
17												
18	18 <b>Total</b>	1,557,139	202,757	1,759,897	31,253	119,430	119,430   1,122,258   129,689   1,251,947	129,689	1,251,947	%24	64%	71%

	A	В	С	D	Е	F	G	Н	I
1	Table 5C - CARE Ca	pitation C	ontra	ctors - So	uthern	Califo	rnia Ga	s Compan	У
2		•		ay 2007				•	•
				actor Type			Enrolln	nents	
3		(Checl		more if appl	icable)		Year-To	-Date	Year-To-Date
4	Contractor <sup>1</sup>	Private	СВО	WMDVBE	LIHEAP	Rural	Urban	Total	Expenditures
<del>.</del>							0		
6	Contractor 1				Х	0	136	136	\$1,656
7	Contractor 2	Х			Х	0	794	794	\$9,048
8	Contractor 3		Х	х		0	8	8	\$144
9	Contractor 4		Х	Х	Х	0	4	4	\$24
10	Contractor 5		Х		Х	9	66	75	\$0
11	Contractor 6		Х			1	15	16	\$132
12	Contractor 7		Х			0	183	183	\$1,956
13	Contractor 8		Х			0	4	4	\$60
14	Contractor 9		Х			0	1	1	\$0
15	Contractor 10		Х			0	72	72	\$2,976
	Contractor 11		Х			0	0	0	\$0
	Contractor 12		Х			0	0	0	\$0
18	Contractor 13		Х			0	0	0	\$60
19			Х	Х		0	0	0	\$0
20	Contractor 15		Х			0	3	3	\$0
	Contractor 16		Х			0	0	0	\$0
22	Contractor 17		Х			0	0	0	\$0
	Contractor 18		Х			0	0	0	\$0
	Contractor 19		Х	Х	Х	11	44	55	\$648
	Contractor 20		Х	Х		0	0	0	\$0
26	Contractor 21		Х			0	0	0	\$0
	Contractor 22		Х			0	5	5	\$0
28	Contractor 23		Х		Х	0	98	98	\$2,928
29	Contractor 24		Х			0	0	0	\$0
	Contractor 25		Х			0	17	17	\$0
	Contractor 26		Х			0	32	32	\$228
32	Contractor 27		Х			0	8	8	\$60
33			Х			0	0 38	0	\$0 \$420
34	Contractor 29	Х				0		38	
35	Contractor 30	Х			X	0	4,134	4,134	\$78,816
	Contractor 31		Х		X	0	124 18	124	\$1,584 \$276
37	Contractor 32		Х		Х	0		18	· ·
38 39	Total Enrollments and Expenditures					21	5,804	5,825	\$101,016

	А	В	С	D	Е
	Tak	ole 6C - CARE	<b>Participan</b>	its as of Mo	nth-End
			=	Gas Compar	
1			May 200	•	-,
2	Month	Gas & Electric	Gas Only	Electric Only	Total
3	Jan-07	0	1,254,019	0	1,254,019
4	Feb-07	0	1,241,939	0	1,241,939
5	Mar-07	0	1,234,761	0	1,234,761
6	Apr-07	0	1,242,433	0	1,242,433
7	May-07	0	1,251,947	0	1,251,947
8	Jun-07				
9	Jul-07				
10	Aug-07				
11	Sep-07				
12	Oct-07				
13	Nov-07				
14	Dec-07			_	

#### **CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a copy of the foregoing Monthly Report of Southern California Gas Company (U 904 G) on Low Income Assistance Programs for May 2007 on parties in R.07-01-042 by electronic mail, and by Federal Express to Commissioner Dian M. Grueneich and Administrative Law Kim Malcolm.

Dated at San Diego, California, this 21<sup>st</sup> day of June 2007.

/s/ Jenny Tjokro	
Jenny Tjokro	