

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Applications of Pacific Gas and Electric Company for Approval of the 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U39M)	Application 08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-024 (Filed May 15, 2008)
Application of Southern California Gas Company (U 904 G) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-025 (Filed May 15, 2008)
Application of Southern California Edison Company (U 338-E) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009, 2010 and 2011.	Application 08-05-026 (Filed May 15, 2008)

**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON  
LOW INCOME ASSISTANCE PROGRAMS FOR JUNE 2009**

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July 21, 2009

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This is the third monthly report utilizing a new reporting template developed by Energy Division (ED) in coordination with the investor-owned utilities.<sup>1</sup> The purpose of the new template is to minimize the reporting requirements by combining the LIEE and CARE (Low Income Assistance Programs) report into one consolidated report while still providing the ED with all the necessary information to assist in analyzing the low-income programs.

In Ordering Paragraph 90 of Decision (D.) 08-11-031, the Commission directed utilities to begin reporting on the number of customer complaints they receive (either formal, informal, or wherever received) about their CARE recertification efforts and the nature of the complaints.

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<sup>1</sup> Investor-owned utilities are Pacific Gas and Electric Company, San Diego Gas & Electric Company, Southern California Edison Company and Southern California Gas Company.

The utilities are to report this information in their monthly and annual reports beginning December 31, 2008.

This report presents actual year-to-date LIEE and CARE results and expenditures through June 2009.

Respectfully Submitted,

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# LOW INCOME ENERGY EFFICIENCY PROGRAM MONTHLY REPORT

## 1. LIEE Executive Summary

### 1.1 Low Income Energy Efficiency Program Overview

Summary of the LIEE Program elements as approved in Decision (D.) 08-11-031:

LIEE Program Summary for Month			
	Authorized / Planning Assumptions	Actual to Date	%
Budget	\$21,184,008	\$6,429,197	30%
Homes Treated	20,000	7,978	39%
kWh Saved	8,887,914	2,465,663	28%
kW Demand Reduced	2,010	275	14%
Therms Saved	478,745	91,343	19%
GHG Emissions Reduced	7,661	1,890	25%

During the month of June, SDG&E enrolled 1,362 customers in the LIEE program and generated 2,681 leads in which it will work to convert to participants and homes treated in the upcoming months.

As shown in the table above, SDG&E has treated 7,978 homes to date, saved 2,465,663 kWh, reduced 275 kW of demand, saved 91,343 therms and reduced 1,890 tons of Green House Gases (GHG) emissions through the LIEE program. SDG&E had a challenging start to the program year with LIEE. This was primarily due to the impact of implementing the new LIEE program parameters resulting from D.08-11-031, creating new program materials and rolling the program out with enrollment and assessment contractors as well as the ramp up efforts of the installation contractors. Enrollments are steadily increasing and SDG&E expects to meet 2009 goals by the end of the year. Moreover, SDG&E is implementing new strategies, such as expanded outreach through the Whole Neighborhood Approach (WNA), to ramp up enrollments for the second half of the year.

The following sections describe the Marketing, Education and Outreach efforts that contributed to this month's results. Also included are descriptions of SDG&E's

WNA and updates on Workforce Education & Training efforts.

## **1.2 Whole Neighborhood Approach**

1.2.1 Summary of the geographic and customer segmentation strategy employed, (i.e. tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SDG&E continues to refine its Whole Neighborhood Approach (WNA) and work with its contractors to reduce both their travel time and carbon footprint. In June, SDG&E developed a new segmentation approach in which the service territory was divided into three zones. Contractors are now deployed to locations within these zones based on proximity to their home base.

The customer communications strategy has also been refined to increase outreach and improve efficiencies and will launch in July 2009. Up to 10,000 potentially eligible customers will be contacted in each zone utilizing one of the following approaches: direct mail, automated outbound dialing, or door-to-door canvassing. Once the cycle is complete, SDG&E will implement similar outreach strategies in other WNA zones. Each cycle will last approximately four to eight weeks. The goal of this strategy is to increase outreach without contacting customers already enrolled. Due to the lag times associated with customer responses from direct mail, customers who may have just enrolled were sometimes contacted again via telephone or during a door-to-door outreach campaign. The refined WNA outreach strategy is designed to eliminate this redundancy.

In addition, SDG&E is revisiting the messaging in both direct mail and outbound calling to incorporate neighborhood-specific information, such as neighborhood name and the number of customers served. The idea is to appeal to and relate to customers by referring to their own personal neighborhoods and demonstrate that their own neighbors are already taking advantage of the service.

### 1.3 LIEE Marketing, Education and Outreach

1.3.1 Summary of LIEE program marketing, education and outreach strategies deployed this month.

**Direct marketing** - In June, direct marketing efforts included direct mail, outbound calling campaigns and door-to-door canvassing.

- **Direct Mail** – SDG&E mailed LIEE program information to approximately 21,970 LIEE-eligible households during the month of June.

The first campaign launched June 5 and targeted 5,772 “Established” and “Young Mobile<sup>2</sup>” households in the following communities:

Bonita (91902)	Oceanside (92054, 92057)
Otay Mesa (92154)	City Heights (92105)
San Ysidro (92073)	College Area (92115)
Chula Vista (91911, 91913, 91914, 91915)	

The second campaign launched June 12 and targeted 6,501 “Young Mobile” households in the following communities:

City Heights (92105)	Mission Valley (92108)
Point Loma (92106)	Mission Beach (92109)
Ocean Beach (92107)	Old Town (92110)
College Area (92115)	Bonita (91902)
Otay Mesa (92154)	
Vista (92081, 92083, 92084)	
Oceanside (92054, 92056, 92057)	
Chula Vista (91911, 91913, 91914, 91915)	

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<sup>2</sup> See Attachment A for more information on SDG&E residential market segments.

The third campaign launched June 19 and targeted 5,028 “Young Mobile” households in the following communities:

Hillcrest (92103)	North Park (92104)
El Cajon (92019, 92020, 92021)	
Chula Vista (91910, 91911)	

The last campaign of the month launched June 26 and targeted 4,666 “Young Mobile” households in the following communities:

Imperial Beach (91932)	Paradise Hills (92139)
Mira Mesa (92126)	Vista (92083, 92084)

SDG&E focuses its direct mail efforts on customers in the “Challenged” segment due to the cost efficiencies achieved by enrolling this segment through income self-certification within targeted areas of SDG&E’s service territory. However, to increase participation in the LIEE program even further, SDG&E is now expanding its direct mail efforts to additional segments, including the “Established” and “Young Mobiles”.

A total of 647 leads were generated from June’s direct mail efforts and 183 households were in enrolled in June based on previous and current direct mail efforts.

- **Outbound Calling Campaigns** – Four calling campaigns were launched in June and a total of 7,497 low-income households were contacted as part of this effort.

The first campaign ran from June 3-5 and targeted non-responders from the April direct mail campaigns. Of the total customers called, 4.32% answered the call, listened to the information and chose to be directly connected to a representative to learn more about the LIEE program.



The second campaign ran from June 10-12 and targeted low-income households in the “Established” and “Young Mobile” segments. Typically, SDG&E has focused its outbound calling efforts on customers in the “Challenged” segment due to cost efficiencies achieved by enrolling them through income self-certification. However, to increase participation in the LIEE program even further, SDG&E has now expanded its outbound calling efforts to additional segments. Of the total customers called, 4.54% answered, listened and direct connected to a representative.

The third campaign ran from June 17-19 and targeted non-responders from the May direct mail campaigns. Of those called, 4.01% answered, listened and direct connected.

The final campaign ran from June 25-26 and targeted additional non-responders from the May direct mail campaigns. Of those called, 2.3% answered, listened and direct connected to a representative.

SDG&E has enrolled a total of **324 customers** in the LIEE program year-to-date (January through June 2009) as a result of its outbound calling efforts.

- **Door-to-Door Canvassing**

In June, SDG&E’s door-to-door canvassing contractor, Richard Heath & Associates (RHA), called on approximately 10,000 low-income households in San Diego and neighboring communities with LIEE-eligible customers. RHA works across San Diego County throughout the month and bases its canvassing schedule on previous direct mail and outbound calling efforts. Additionally, SDG&E and RHA are working to minimize

the contractor's drive time through appropriate geographic segmentation.

Through RHA's door-to-door outreach efforts, SDG&E generated 1,243 leads for the LIEE program in June. Of the 1,243 leads generated, 972 resulted in enrollments.

**Community Outreach** – In June, SDG&E met with the San Diego Council on Literacy to discuss opportunities to promote assistance programs to their clientele. The San Diego Council on Literacy provides resources and leadership to support and build the Literacy Network. The Literacy Network is comprised of over 20 literacy programs that provide free literacy assistance to adults, families and children in San Diego County. Because literacy problems are often prevalent in low-income households, this outreach opportunity will enable SDG&E to extend its reach into a traditionally hard-to-reach segment of the low-income community. San Diego Council for Literacy is currently drafting a partnership proposal and hopes to submit it to SDG&E by early July.

**Integration** – In June, SDG&E signed a contract with Synergy Companies, Energy Management, to integrate the general energy efficiency and weatherization services to the low-income mobile home community through the LIEE program. Synergy is also a contractor for SDG&E's general energy-efficiency portfolio, implementing SDG&E's residential energy efficiency program for non-low income customers residing in mobile homes. The integration of these two SDG&E programs, which both serve the mobile home community, will result in greater energy savings for the region. Synergy will begin marketing both programs together in July.

#### **1.4. Leveraging Success with CSD**

##### **1.4.1 Status of the leveraging effort with CSD.**

SDG&E is currently working with the three LIHEAP agencies serving San

Diego and Southern Orange County to develop a leveraging platform that best suits the needs of both organizations. Several issues are still pending, including data sharing, data entry and fee schedules. SDG&E will report once negotiations are completed.

**1.5 Workforce Education & Training**

1.5.1 Summary of efforts to improve and expand LIEE workforce education and training.

In June, SDG&E, the San Diego Workforce Partnership (WFP) and San Diego Urban Corps finalized contracts for the Summer Youth Employment program. Eighteen young people were recruited for this program and will begin canvassing low-income neighborhoods in central San Diego on July 6. The program is expected to run through August 28. Summer Youth program participants will enroll customers in CARE and generate LIEE leads. Program results will be reported as they become available.

**2. CARE Executive Summary**

**2.1.1. CARE Program Summary**

<b>CARE Budget Categories</b>	<b>Authorized Budget</b>	<b>Actual Expenses to Date</b>	<b>% of Budget Spent</b>
Outreach	\$1,520,638	\$699,125	<b>46%</b>
Proc., Certification and Verification	\$216,219	\$105,635	<b>49%</b>
Information Tech./Programming	\$508,795	\$147,572	<b>29%</b>
Pilots	N/A		
Measurement and Evaluation	\$4,000	\$0	<b>0%</b>
Regulatory Compliance	\$184,015	\$77,344	<b>42%</b>
General Administration	\$399,065	\$197,876	<b>50%</b>
CPUC Energy Division Staff	\$102,900	\$26,546	<b>26%</b>
Cooling Centers			
<b>Total Expenses</b>	<b>\$2,935,632</b>	<b>\$1,254,098</b>	<b>43%</b>
<b>Subsidies and Benefits</b>	<b>\$47,026,184</b>	<b>\$23,722,619</b>	<b>50%</b>
<b>Total Program Costs and Discounts</b>	<b>\$49,961,816</b>	<b>\$24,976,717</b>	<b>50%</b>

### 2.1.2 CARE program penetration rate to date:

CARE Penetration		
Participants Enrolled	Eligible Participants	Penetration rate
253,223	336,058	75.4%

## 2.2. CARE Marketing, Education and Outreach

2.2.1. Summary of CARE program marketing, education and outreach strategies deployed this month.

**Direct Marketing** - In June, direct marketing efforts included direct mail, automated outbound calling campaigns and door-to-door canvassing.

- **Direct Mail** – SDG&E mailed CARE program information to 26,516 low-income households in June. This campaign launched June 15 and targeted Young Mobiles, as well as customers who could not be contacted through SDG&E’s automated outbound dialing campaign. The images used in this mailer were chosen specifically to appeal and relate to the Young Mobile segment in an effort to generate more interest in the program. Due to the later mailing date in June, results will be reported next month.
- **Automated Outbound Calling** – SDG&E launched two calling campaigns to promote the CARE program in June. The first campaign ran from June 9-13 and targeted 24,330 low-income households in the San Diego service territory. SDG&E achieved a 3% enrollment rate through this effort. The second campaign also ran from June 9-13 and targeted 4,150 CARE-enrolled customers who needed to recertify their eligibility with the program. SDG&E successfully recertified 22% of these customers through this effort. To improve efficiencies, automated outbound dialing is now utilized as a first attempt to recertify customers since it is less expensive than direct mail. However, those

who do not successfully recertify via telephone are then contacted through direct mail.

- **Door-to-Door Canvassing**

In June, SDG&E's door-to-door canvassing contractor, "Energy Save", called on approximately 15,750 low-income households in San Diego, Chula Vista, El Cajon, Vista, Oceanside, Escondido, San Marcos, National City, San Ysidro, Carlsbad and other communities in the service territory. Energy Save works across San Diego County throughout the month and bases its canvassing schedule on its assessment of opportunities in the low-income market. Through Energy Save's outreach efforts, SDG&E enrolled 1,675 customers in the CARE program during the month of June and 9,448 customers year-to-date. SDG&E also continues to canvass sub-metered homes and is generating approximately 500 applications and 400 enrollments per month through this effort.

**Integration** – SDG&E integrates efforts with other internal groups to promote CARE wherever possible. In June, SDG&E promoted CARE through the following internally integrated outreach efforts:

The CARE program was promoted along with other SDG&E programs, at the San Diego County Fair which ran from June 12 through July 5. Over 400 CARE applications have already been received. Additional results will be reported as data becomes available.

In the May/June edition of SDG&E's residential newsletter *Energy Notes* that is distributed to all residential customers through their monthly bills, an article on ways to lower your energy bill. The article included CARE program information.

### **2.3. CARE Capitation Contractors**

SDG&E leverages the resources of CARE capitation contractors to enroll customers in CARE and LIEE. The objective is to extend CARE and LIEE program benefits to eligible customers through existing relationships between the agencies, SDG&E and SDG&E's customers.

As a result of 183 calls on 38 agencies during the month of June, CARE capitation contractors enrolled 416 customers in CARE and generated 18 LIEE leads.

SDG&E continues to cultivate relationships with the following organizations in an effort to recruit them as CARE capitation contractors:

- **Union of Pan-Asian Communities (UPAC)** - UPAC's mission is to improve the general well being and education of the Asian, Pacific Islander and other ethnic communities of San Diego County and is the primary provider of human care services to San Diego's Asian and Pacific Islander communities. The UPAC staff represents over 29 different cultures, languages, and dialects and serves over 18,000 people annually.
- **American Indian Resource Center** - The American Indian Resource Center provides educational and community services for non-gaming tribes of Native American Indians in San Diego County.

### **2.4 CARE Recertification Complaints**

SDG&E did not receive any CARE recertification complaints during the month of June.

### **2.5 Outreach for CARE and LIEE**

#### **2.5.1 Integrated Outreach Efforts**

Public Relations: On June 25, SDG&E conducted an interview with Azteca America, sister station of San Diego's KGTV, to promote SDG&E's assistance programs. Interviews aired the week of July 6 during the station's daily news

briefs. CARE, LIEE and the lighting turn-in schedule will be posted on their website.

Customer Call Center: SDG&E promoted both the CARE and LIEE programs through the Customer Call Center in June. Through these efforts, SDG&E achieved 993 CARE enrollments and 165 LIEE leads.

Collections & Branch Offices: SDG&E conducted refresher training for internal Collections Groups and Branch Offices in June in order to increase efforts to enroll customers in the CARE and LIEE programs. Training was conducted at the East and South Inland County locations for Collections Groups. Training at the Branch Offices included a game of BINGO, which helped to increase participation and retention of the information.

### **2.5.2. Outreach Events**

SDG&E participated in a variety of outreach events in June where CARE, LIEE and Medical Baseline were promoted. Below is a description of each event and results:

- **National School Lunch Program**

*June 24, 2009, San Diego, CA*

SDG&E sponsored and participated in the Annual Kick-Off Event for San Diego's Unified School District Free Lunch Program. Local community leaders attended and KUSI television news covered the event and SDG&E's participation. SDG&E's attendance at this event was particularly important due to the fact that the Free Lunch Program is one of the public assistance programs that categorically qualify customers for the CARE and LIEE programs. Over 1,321 people attended this event and 30 CARE enrollments were achieved.

- **Cool Zones Kick-Off Event**

*June 25, 2009, El Cajon, CA*

SDG&E organized the Grand Opening of Cool Zones, along with the County of San Diego's Aging and Independence Services (AIS) at the Salvation Army Nutrition Center in El Cajon. Local officials attended and gave recognition to SDG&E for seven years of committed service. More than 60 customers participated in the event and learned about SDG&E assistance services. Many participants were already enrolled in the CARE program and had already been served by the LIEE program. However, SDG&E was still able to complete 27 CARE applications during the event. The Cool Zone program will run through October 31, 2009.

## **2.6. Leveraging for CARE and LIEE**

In addition to the outreach events and efforts of CARE capitation contractors mentioned above, SDG&E also leveraged the resources of the following agencies and organizations in June to promote CARE, LIEE and Medical Baseline programs. Below is more detail on these leveraging efforts:

- **2-1-1 San Diego** - SDG&E leverages the resources of 2-1-1 San Diego to enroll customers in CARE, LIEE, Medical Baseline and Neighbor-to-Neighbor programs. 2-1-1 San Diego is a community disaster, health and human services center and resource providing information and referrals to customers in need. SDG&E works closely with 2-1-1 to ensure their staff is properly trained on SDG&E's assistance programs. In June, 2-1-1 San Diego provided 122 CARE enrollments and 43 LIEE leads.

### **3. Appendix: LIEE Tables and CARE Tables**

LIEE- Table 1- LIEE Program Expenses

LIEE- Table 2- LIEE Expenses & Energy Savings by Measures Installed

LIEE- Table 3- LIEE Average Bill Savings per Treated Home

LIEE- Table 4- LIEE Homes Treated

LIEE- Table 5- LIEE Customer Summary



LIEE- Table 6- LIEE Expenditures for Pilots and Studies

LIEE- Table 7- Whole Neighborhood Approach

CARE- Table 1- CARE Overall Program Expenses

CARE- Table 2- CARE Enrollment, Recertification, Attrition, and Penetration

CARE- Table 3- CARE Verification

CARE- Table 4- Self Certification and Re-Certification

CARE- Table 5- Enrollment by County

CARE- Table 6- Recertification Results

CARE- Table 7- Capitation Contractors

CARE- Table 8- Participants as of Month End

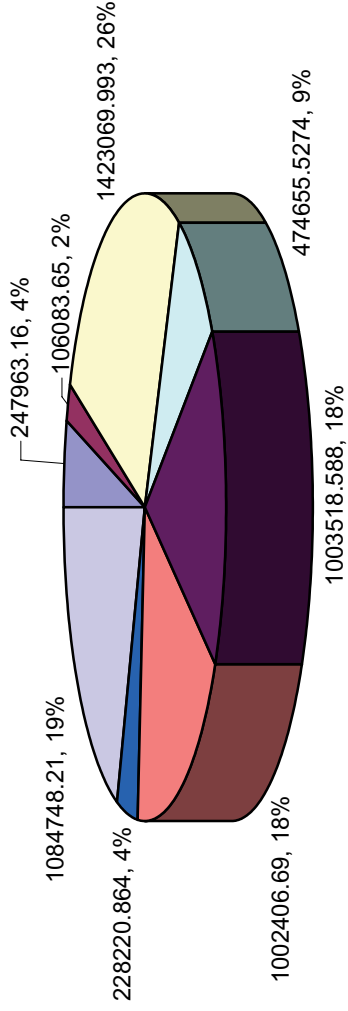
A	B	C	D	E	F	G	H	I	J	K	L	M
<b>LIEE Table 1 - LIEE Program Expenses</b>												
<b>San Diego Gas &amp; Electric</b>												
<b>June 2009</b>												
LIEE Program:	Authorized Budget			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent Year-To-Date		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6 Energy Efficiency												
7 - Gas Appliances	\$ -	\$ 2,496,401	\$ 2,496,401	\$ -	\$ 118,598	\$ 118,598	\$ -	\$ 540,291	\$ 540,291	0%	22%	22%
8 - Electric Appliances	\$ 7,724,611	\$ -	\$ 7,724,611	\$ 352,825	\$ 352,825	\$ 352,825	\$ 1,985,577	\$ -	\$ 1,985,577	26%	0%	26%
9 - Weatherization	\$ -	\$ 4,081,115	\$ 4,081,115	\$ 83,410	\$ 376,218	\$ 376,218	\$ -	\$ 1,960,050	\$ 1,960,050	0%	48%	48%
10 Outreach and Assessment	\$ 1,096,914	\$ 1,096,914	\$ 2,193,828	\$ 83,410	\$ 83,410	\$ 166,820	\$ 465,433	\$ 465,433	\$ 930,867	42%	42%	42%
11 - In Home Energy Education	\$ 715,835	\$ 715,835	\$ 1,431,670	\$ 13,938	\$ 13,938	\$ 27,875	\$ 76,941	\$ 76,941	\$ 153,881	11%	11%	11%
12 - Education Workshops	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13 - Pilot	\$ 3,839	\$ 3,839	\$ 7,678	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14 - Cool Centers	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
<b>Energy Efficiency TOTAL</b>	<b>\$ 9,541,199</b>	<b>\$ 8,394,104</b>	<b>\$ 17,935,303</b>	<b>\$ 450,172</b>	<b>\$ 592,163</b>	<b>\$ 1,042,335</b>	<b>\$ 2,527,951</b>	<b>\$ 3,042,715</b>	<b>\$ 5,570,667</b>	<b>26%</b>	<b>36%</b>	<b>31%</b>
16												
17 Training Center	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
18 Inspections	\$ 29,474	\$ 29,474	\$ 58,948	\$ 1,919	\$ 1,919	\$ 3,838	\$ 9,203	\$ 11,122	\$ 20,325	31%	38%	34%
19 Marketing	\$ 378,735	\$ 378,734	\$ 757,469	\$ 1,107	\$ 1,107	\$ 2,215	\$ 33,829	\$ 34,936	\$ 68,765	9%	9%	9%
20 M&E Studies	\$ 56,902	\$ 56,902	\$ 113,804	\$ -	\$ -	\$ -	\$ 9,799	\$ 9,799	\$ 19,598	17%	17%	17%
21 Regulatory Compliance	\$ 135,720	\$ 135,719	\$ 271,439	\$ 5,362	\$ 5,362	\$ 10,725	\$ 34,057	\$ 39,419	\$ 73,476	25%	29%	27%
22 General Administration	\$ 1,001,049	\$ 1,001,048	\$ 2,002,097	\$ 58,052	\$ 58,052	\$ 116,104	\$ 304,237	\$ 362,288	\$ 666,525	30%	36%	33%
23 CPUC Energy Division	\$ 22,474	\$ 22,474	\$ 44,948	\$ 1,535	\$ 1,535	\$ 3,070	\$ 4,153	\$ 5,688	\$ 9,842	18%	25%	22%
24												
<b>TOTAL PROGRAM COSTS</b>	<b>\$ 11,165,553</b>	<b>\$ 10,018,455</b>	<b>\$ 21,184,008</b>	<b>\$ 518,148</b>	<b>\$ 660,138</b>	<b>\$ 1,178,287</b>	<b>\$ 2,923,230</b>	<b>\$ 3,505,967</b>	<b>\$ 6,429,197</b>	<b>26%</b>	<b>35%</b>	<b>30%</b>
<b>Funded Outside of LIEE Program Budget</b>												
27 Indirect Costs				\$ 33,051	\$ 34,452	\$ 67,503	\$ 210,085	\$ 213,469	\$ 423,554			
28												
29 NGAT Costs					\$ 21,268	\$ 21,268		\$ 117,316	\$ 117,316			
30 Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.												

	A	B	C	D	E	F	G	H
1	<b>LIEE Table 2 LIEE Expenses and Energy Savings by Measures Installed San Diego Gas &amp; Electric June 2009</b>							
2			<b>Year-To-Date Completed &amp; Expensed Installations</b>					
3	<b>Measures</b>	<b>Units</b>	<b>Quantity Installed</b>	<b>kWh (Annual)</b>	<b>kW (Annual)<sup>1</sup></b>	<b>Therms (Annual)</b>	<b>Expenses</b>	<b>% of Expenditure</b>
4	<b>Heating Systems</b>							
5	Furnaces	Each	770				\$ 247,963	4%
6	<b>Cooling Measures</b>							
7	A/C Replacement - Room	Each	114	9,318	7	-	\$ 100,724	2%
8	A/C Replacement - Central	Each	1	-	-	-	\$ 3,600	0.1%
9	A/C Tune-up - Central	Each	16	2,750	-	-	\$ 1,760	0.03%
10	A/C Services - Central	Each	0	-	-	-	\$ -	0%
11	Heat Pump	Each	0	-	-	-	\$ -	0%
12	Evaporative Coolers	Each	0	-	-	-	\$ -	0%
13	Evaporative Cooler Maintenance	Each	0	-	-	-	\$ -	0%
14	<b>Infiltration &amp; Space Conditioning</b>							
15	Envelope and Air Sealing Measures	Home	5,859	58,047	-	15,474	\$ 1,218,243	22%
16	Duct Sealing	Home	173	3,718	-	-	\$ 22,865	0.4%
17	Attic Insulation	Home	195	21,441	10	7,016	\$ 181,962	3%
18	<b>Water Heating Measures</b>							
19	Water Heater Conservation Measures	Home	6,208	61,102	13	67,724	\$ 462,936	8%
20	Water Heater Replacement - Gas	Each	15	-	-	-	\$ 11,720	0.2%
21	Water Heater Replacement - Electric	Each	0	-	-	-	\$ -	
22	Tankless Water Heater - Gas	Each	0	-	-	-	\$ -	
23	Tankless Water Heater - Electric	Each	0	-	-	-	\$ -	
24	<b>Lighting Measures</b>							
25	CFLs	Each	46,702	747,232	93	-	\$ 331,853	6%
26	Interior Hard wired CFL fixtures	Each	5,488	351,232	11	-	\$ 403,220	7%
27	Exterior Hard wired CFL fixtures	Each	1,353	15,712	-	-	\$ 73,148	1%
28	Torchiere	Each	2,067	394,797	4	-	\$ 195,297	4%
29	<b>Refrigerators</b>							
30	Refrigerators -Primary	Each	1,065	792,299	135	-	\$ 1,002,407	18%
31	Refrigerators - Secondary	Each	0	-	-	-	\$ -	0%
32	<b>Pool Pumps</b>							
33	Pool Pumps	Each	-	-	-	-	\$ -	0%
34	<b>New Measures</b>							
35	Forced Air Unit Standing Pilot Change Out	Each	29	-	-	-	\$ 7,997	0%
36	Furnace Clean and Tune	Each	3,744	-	-	-	\$ 209,453	4%
37	High Efficiency Clothes Washer	Each	0	-	-	-	\$ -	0%
38	Microwave	Each	0	-	-	-	\$ -	0%
39	Thermostatic Shower Valve	Each	121	2,394	2	1,129	\$ 7,074	0%
40	LED Night Lights	Each	1,395	5,620	-	-	\$ 3,697	0%
41	Occupancy Sensor		0	-	-	-	\$ -	0%
42	<b>Pilots</b>							
43	A/C Tune-up Central	Home	0				\$ -	0%
44	Interior Hard wired CFL fixtures	Each	0				\$ -	0%
45	Ceiling Fans	Each	0				\$ -	0%
46	In-Home Display	Each	0				\$ -	0%
47	Programmable Controllable Thermostat	Each	0				\$ -	0%
48	Forced Air Unit	Each	0	-	-	-	\$ -	0%
49	Microwave		0	-	-	-	\$ -	0%
50	High Efficiency Clothes Washer		0	-	-	-	\$ -	0%
51	<b>Customer Enrollment</b>							
52	Outreach & Assessment	Home	7,947	-	-	-	\$ 930,867	17%
53	In-Home Education	Home	7,906	-	-	-	\$ 153,881	3%
54	Education Workshops	Participant	0	-	-	-	\$ -	0%
55								
56	<b>Total Savings/Expenditures</b>			<b>2,465,663</b>	<b>275</b>	<b>91,343</b>	<b>\$ 5,570,667</b>	<b>100%</b>
57								
58	Homes Weatherized	Home	6,261					
59								
60	<b>Homes Treated</b>							
61	- Single Family Homes Treated	Home	4,095					
62	- Multi-family Homes Treated	Home	3,767					
63	- Mobile Homes Treated	Home	116					
64	<b>- Total Number of Homes Treated</b>	<b>Home</b>	<b>7,978</b>					
65	<b># Eligible Homes to be Treated for PY<sup>2</sup></b>	<b>Home</b>	<b>20,384</b>					
66	<b>% OF Homes Treated</b>	<b>%</b>	<b>39%</b>					
67								
68	- Total Master-Metered Homes Treated	Home	79					
69	<sup>1</sup> Energy savings is based on the 2005 Load Impact Evaluation.							
70	<sup>2</sup> Based on Attachment H of D0811031							
71	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G	H								
72	<b>PIE CHART 1- Expenses by Measures Category</b>															
73	<b>LIEE Table 2</b>															
74	<b>San Diego Gas &amp; Electric</b>															
75	<b>YTD LIEE Expenses</b>															
76	<b>May 2009</b>															
77																
78	<table border="0"> <tr> <td>891456, 20%</td> <td>182585.33, 4%</td> <td>70556.1, 2%</td> <td>1148841.552, 24%</td> </tr> <tr> <td>176351.05, 4%</td> <td>844118.7, 19%</td> <td>819809.0626, 18%</td> <td>390834.3851, 9%</td> </tr> </table>								891456, 20%	182585.33, 4%	70556.1, 2%	1148841.552, 24%	176351.05, 4%	844118.7, 19%	819809.0626, 18%	390834.3851, 9%
891456, 20%	182585.33, 4%	70556.1, 2%	1148841.552, 24%													
176351.05, 4%	844118.7, 19%	819809.0626, 18%	390834.3851, 9%													
79	<table border="0"> <tr> <td>■ Heating Systems</td> <td>■ Cooling Measures</td> <td>□ Infiltration &amp; Space Conditioning</td> <td>□ Water Heating Measures</td> </tr> <tr> <td>■ Lighting Measures</td> <td>■ Refrigerators</td> <td>■ New Measures</td> <td>□ Customer Enrollment</td> </tr> </table>								■ Heating Systems	■ Cooling Measures	□ Infiltration & Space Conditioning	□ Water Heating Measures	■ Lighting Measures	■ Refrigerators	■ New Measures	□ Customer Enrollment
■ Heating Systems	■ Cooling Measures	□ Infiltration & Space Conditioning	□ Water Heating Measures													
■ Lighting Measures	■ Refrigerators	■ New Measures	□ Customer Enrollment													
80																
81																
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**PIE CHART 1- Expenses by Measures Category For June 2009**

**LIEE Table 2  
San Diego Gas & Electric  
YTD LIEE Expenses  
June  
2009**



- Heating Systems
- Water Heating Measures
- New Measures
- Cooling Measures
- Lighting Measures
- Customer Enrollment
- Infiltration & Space Conditioning
- Refrigerators

	A	B
1	<b>LIEE Table 3 - Average Bill Savings per Treated Home San Diego Gas &amp; Electric June 2009</b>	
2	<b>Year-to-date Installations - Expensed</b>	
3		
4	Annual kWh Savings	2,465,663
5	Annual Therm Savings	91,343
6	Lifecycle kWh Savings	23,578,302
7	Lifecycle Therm Savings	947,409
8	Current kWh Rate	\$ 0.13
9	Current Therm Rate	\$ 1.09
10	Number of Treated Homes	7,978
11	<b>Average 1st Year Bill Savings / Treated Home</b>	<b>52.16</b>
12	<b>Average Lifecycle Bill Savings / Treated Home</b>	<b>420.51</b>
13	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	

	A	B	C	D	E	F	G
1	<b>LIEE Table 4 - LIEE Homes Treated San Diego Gas &amp; Electric June 2009</b>						
2	<b>County</b>	<b>Eligible Customers</b>			<b>Homes Treated Year-To-Date</b>		
3		<b>Rural</b>	<b>Urban</b>	<b>Total</b>	<b>Rural</b>	<b>Urban</b>	<b>Total</b>
4	Orange County	0	14,781	14,781		9	9
5	San Diego	17,171	311,908	329,079	206	7,763	7,969
6							
7	<b>Total</b>	<b>17,171</b>	<b>326,689</b>	<b>343,860</b>	<b>206</b>	<b>7,772</b>	<b>7,978</b>
8	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q								
	<b>LIEE Table 5 - LIEE Customer Summary San Diego Gas &amp; Electric June 2009</b>																								
1																									
2		Gas & Electric						Gas Only						Electric Only						Total					
3		# of YTD Homes	Therm	kWh	kW	# of YTD Homes	Therm	kWh	kW	# of YTD Homes	Therm	kWh	kW	# of YTD Homes	Therm	kWh	kW	# of YTD Homes	Therm	kWh	kW				
4	Month																								
5	Jan-09	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
6	Feb-09	1,248	11,255	404,969	52	0	0	0	0	30	0	17,859	3	1,278	11,255	422,828	55	3,329	39,066	1,072,341	123				
7	Mar-09	3,252	39,066	1,017,536	114	0	0	0	0	77	0	54,805	8	4,644	55,398	1,486,761	167	6,579	73,843	2,025,212	226				
8	Apr-09	4,531	55,398	1,411,081	155	0	0	0	0	113	0	75,680	11	7,978	91,620	2,465,663	275								
9	May-09	6,403	73,843	1,934,578	213	0	0	0	0	176	0	90,634	14												
10	Jun-09	7,745	91,620	2,333,778	255	0	0	0	0	233	0	131,885	20												
11	Jul-09																								
12	Aug-09																								
13	Sep-09																								
14	Oct-09																								
15	Nov-09																								
16	Dec-09																								
17	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L.																								
18	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																								



	A	B	C	D	E	F	G	H	I	J	K	L	M
LIEE Table 6 - Expenditures for Pilots and Studies San Diego Gas & Electric June 2009													
	Authorized 3-Year Budget			Current Month Expenses			Expenses Since January 1, 2009			% of 3-Year Budget Spent			
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	
6	<b>Pilots:</b>												
7	\$ 81,570	\$ 81,570	\$ 163,140	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
8	\$ 120,910	\$ 120,910	\$ 241,820	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
9	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
10													
11													
12													
13													
14	<b>\$ 202,480</b>	<b>\$ 202,480</b>	<b>\$ 404,960</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>
15	<b>Studies:</b>												
17	\$ 15,000	\$ 15,000	\$ 30,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
18	\$ 18,750	\$ 18,750	\$ 37,500	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
19	\$ 45,000	\$ 45,000	\$ 90,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
20	\$ 33,334	\$ 33,333	\$ 66,667	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
21	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
22				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
23				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
24	<b>\$ 112,084</b>	<b>\$ 112,083</b>	<b>\$ 224,167</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>

	A	B	C	D	E	F	G
1	<b>LIEE Table 7</b>						
2	<b>Whole Neighborhood Approach</b>						
3	<b>San Diego Gas &amp; Electric</b>						
4	<b>June 2009</b>						
5	<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>	<b>E</b>	<b>F</b>	<b>G</b>
6	Neighborhood (County, Zipcode, Zip+7 etc.)	Total Residential Customers <sup>[2]</sup>	Total Estimated Eligible <sup>[3]</sup>	Total Treated 2002-2008	Remain to be Treated (C-D)	Total Treated Year-to-	Penetration (F/E)
7	Targeted <sup>[1]</sup>						
8	91977-40	370	198	108	90	50	0.55
9	91977-41	523	294	170	124	73	0.59
10	92020-50	447	264	204	60	2	0.03
11	92020-54	370	215	51	164	12	0.07
12	92020-61	410	198	182	16	1	0.06
13	92020-66	418	218	148	70	2	0.03
14	92020-74	530	208	140	68	1	0.01
15	92020-76	537	251	179	72	6	0.08
16	92021-47	472	231	136	95	8	0.08
17	92021-55	408	145	95	50	4	0.08
18	92021-56	312	118	76	42	11	0.26
19	92021-61	429	236	212	24	7	0.29
20	92021-68	555	321	326	(5)	44	(8.46)
21	92028-31	429	226	114	112	3	0.03
22	92028-32	374	188	44	144	5	0.03
23	92040-17	177	50	9	41	4	0.10
24	92078-36	318	91	37	54	52	0.96
25	92078-37	491	237	132	105	14	0.13
26	92101-67	763	228	-	228	5	0.02
27	92101-68	575	229	3	226	19	0.08
28							
29	<sup>[1]</sup> Neighborhood defined as zip+7 area (or zip+2).						
30	<sup>[2]</sup> All active residential customers in zip+7.						
31	<sup>[3]</sup> Total estimated eligible per Athens Research. Calculated by multiplying the percent eligible by the total residential population in zip+7.						
32	<sup>[4]</sup> Total units treated 2002-2009 year-to-date. D+total treated 2009 year-to-date.						

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>CARE Table 1 - CARE Program Expenses</b>												
2	<b>San Diego Gas &amp; Electric</b>												
3	<b>June 2009</b>												
4		<b>Authorized Budget</b>			<b>Current Month Expenses</b>			<b>Year-To-Date Expenses</b>			<b>% of Budget Spent Year-To-Date</b>		
5	<b>CARE Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
6	Outreach <sup>[1]</sup>	\$ 1,110,066	\$ 410,572	\$ 1,520,638	\$ 106,930	\$ 30,160	\$ 137,089	\$ 531,608	\$ 167,517	\$ 699,125	48%	41%	46%
7	Automatic Enrollment	\$ -	\$ -	\$ -	\$ 0	\$ 0	\$ 0	\$ -	\$ -	\$ -	0%	0%	0%
8	Processing/ Certification/Verification	\$ 157,840	\$ 58,379	\$ 216,219	\$ 16,946	\$ 4,780	\$ 21,725	\$ 80,078	\$ 25,557	\$ 105,635	51%	44%	49%
9	Information Technology / Programming	\$ 371,420	\$ 137,375	\$ 508,795	\$ 8,500	\$ 2,397	\$ 10,897	\$ 112,580	\$ 34,992	\$ 147,572	30%	25%	29%
10													
11	<b>Pilots</b>												
12	- Pilot SB 580	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
15	<b>Total Pilots</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
16													
17	Measurement & Evaluation <sup>[2]</sup>	\$ 2,920	\$ 1,080	\$ 4,000	\$ 0	\$ 0	\$ 0	\$ -	\$ -	\$ -	0%	0%	0%
18	Regulatory Compliance	\$ 134,331	\$ 49,684	\$ 184,015	\$ 11,087	\$ 3,127	\$ 14,215	\$ 58,691	\$ 18,653	\$ 77,344	44%	38%	42%
19	General Administration	\$ 291,317	\$ 107,748	\$ 399,065	\$ 24,869	\$ 7,014	\$ 31,883	\$ 149,724	\$ 48,152	\$ 197,876	51%	45%	50%
20	CPUC Energy Division	\$ 75,117	\$ 27,783	\$ 102,900	\$ 5,588	\$ 1,576	\$ 7,164	\$ 20,128	\$ 6,418	\$ 26,546	27%	23%	26%
21													
22	<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$ 2,143,011</b>	<b>\$ 792,621</b>	<b>\$ 2,935,632</b>	<b>\$ 173,919</b>	<b>\$ 49,054</b>	<b>\$ 222,973</b>	<b>\$ 952,809</b>	<b>\$ 301,289</b>	<b>\$ 1,254,098</b>	<b>44%</b>	<b>38%</b>	<b>43%</b>
23													
24	CARE Rate Discount	\$ 34,329,114	\$ 12,697,070	\$ 47,026,184	\$ 2,882,271	\$ 607,382	\$ 3,489,653	\$ 17,823,915	\$ 5,898,704	\$ 23,722,619	52%	46%	50%
25	Service Establishment Charge Discount	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
26													
27	<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	<b>\$ 36,472,126</b>	<b>\$ 13,489,690</b>	<b>\$ 49,961,816</b>	<b>\$ 3,056,190</b>	<b>\$ 656,436</b>	<b>\$ 3,712,626</b>	<b>\$ 18,776,724</b>	<b>\$ 6,199,993</b>	<b>\$ 24,976,717</b>	<b>51%</b>	<b>46%</b>	<b>50%</b>
28													
29	<b>Other CARE Rate Benefits</b>												
30	DWR Bond Charge Exemption				\$ 453,465		\$ 453,465	\$ 2,844,186		\$ 2,844,186			
31	CARE PPP Exemption				\$ 222,576	\$ 97,927	\$ 320,503	\$ 1,399,845	\$ 884,531	\$ 2,284,376			
32	California Solar Initiative Exemption <sup>[3]</sup>				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -			
33	kWh Surcharge Exemption				\$ 1,059,051		\$ 1,059,051	\$ 6,328,091		\$ 6,328,091			
34	<b>TOTAL - OTHER CARE RATE BENEFITS</b>				<b>\$ 1,735,092</b>	<b>\$ 97,927</b>	<b>\$ 1,833,019</b>	<b>\$ 10,572,122</b>	<b>\$ 884,531</b>	<b>\$ 11,456,653</b>			
35													
36	Indirect Costs				\$ 41,970	\$ 11,838	\$ 53,808	\$ 255,591	\$ 82,324	\$ 337,915			
37													
38	<sup>[1]</sup> Outreach includes costs associated with Capitation Fees, Other Outreach and Mass Media.												
39	<sup>[2]</sup> There are no Measurement & Evaluation expenses for April 2009.												
40	<sup>[3]</sup> Based on CPUC D.08-12-004, SDG&E is to temporarily suspend 2009 CSI collections from ratepayers as the program is adequately funded to support 2009 incentive payments for those who participate in the program.												
41	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	
1	<b>CARE Table 2 - Enrollment, Recertification, Attrition, &amp; Penetration</b>																		
2	<b>San Diego Gas &amp; Electric</b>																		
3	<b>June 2009</b>																		
4	Gross Enrollment																		
5	Automatic Enrollment																		
6	2009	Inter-Utility <sup>1</sup>	Intra-Utility <sup>2</sup>	Leveraging <sup>3</sup>	One-e-App <sup>4</sup>	SB580	Combined (B+C+D+E+F)	Capitation	Other Sources <sup>5</sup>	Total (G+H+I)	Recertification	Total Adjusted (J+K)	Attrition (Drop Offs)	Net (L-M)	Net Adjusted (N-K)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (P/Q)	
7	January						499	5,399	5,898	7,736	13,634	5,268	8,366	630	241,826	335,680	72.0%		
8	February						312	6,190	6,502	7,218	13,720	5,132	8,588	1,370	243,196	335,680	72.4%		
9	March						324	7,501	7,825	5,010	12,835	4,985	7,850	2,840	246,036	335,680	73.3%		
10	April	0	325	7	0	0	332	6,669	7,593	6,358	13,951	4,772	9,179	2,821	248,857	335,680	74.1%		
11	May	0	276	3	0	0	279	6,693	7,451	6,950	14,401	4,281	10,120	3,170	252,027	336,058	75.0%		
12	June	0	165	2	0	0	167	6,844	7,427	7,309	14,736	6,231	8,505	1,196	253,223	336,058	75.4%		
13	July																		
14	August																		
15	September																		
16	October																		
17	November																		
18	December																		
19	<b>Total for 2009</b>						<b>2,622</b>	<b>39,296</b>	<b>42,696</b>	<b>40,581</b>	<b>83,277</b>	<b>30,669</b>	<b>52,608</b>	<b>12,027</b>					
20																			
21	<sup>1</sup> Enrollments via data sharing between the IOUs.																		
22	<sup>2</sup> Enrollments via data sharing between departments and/or programs within the utility.																		
23	<sup>3</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.																		
24	<sup>4</sup> One-E-App is a pilot program set up by The Center to Promote Healthcare Access (the Center) and PG&E. The pilot will occur within two PG&E counties and looks to implement a strategy of automatic enrollment for low-income customers into the CARE program based on the customers' applications or reapplications for related low-income health and social welfare services (e.g. MediCAL, Healthy Families, CALKIDS, etc.) The goal is to develop another means by which low income families can be introduced into the CARE program and,																		
25	<sup>5</sup> Not including Recertification.																		
26	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																		

	A	B	C	D	E	F	G	H	I
1	<b>CARE Table 3 - Standard Random Verification Results</b>								
2	<b>San Diego Gas &amp; Electric</b>								
3	<b>June 2009</b>								
4	<b>2009</b>	Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification <sup>1</sup>	% of Total Population Dropped
5	<b>January</b>	241,826	203	0.08%	125	17	142	69.95%	0.06%
6	<b>February</b>	243,196	403	0.17%	228	23	251	62.28%	0.10%
7	<b>March</b>	246,036	536	0.22%	342	22	364	67.91%	0.15%
8	<b>April</b>	248,857	533	0.21%	299	29	328	61.54%	0.13%
9	<b>May</b>	252,027	188	0.07%	19	9	28	14.89%	0.01%
10	<b>June</b>	253,223	561	0.22%	0	0	2	0.36%	0.00%
11	<b>July</b>								
12	<b>August</b>								
13	<b>September</b>								
14	<b>October</b>								
15	<b>November</b>								
16	<b>December</b>								
17	<b>Total for 2009</b>		<b>2,424</b>		<b>1,013</b>	<b>100</b>	<b>1,115</b>	<b>46.00%</b>	
18									

<sup>[1]</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond. Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G
1	<b>CARE Table 4 - CARE Self-Certification and Self-Recertification Applications<sup>1</sup></b>						
2							
3							
4		<b>Provided</b>	<b>Received</b>	<b>Approved</b>	<b>Denied</b>	<b>Pending/Never Completed</b>	<b>Duplicates</b>
5	<b>Total</b>	89,001	15,795	14,736	353	436	270
6	<b>Percentage</b>		17.75%	93.30%	2.23%	2.76%	1.71%
7							
8	<sup>1</sup> Includes sub-metered customers.						

	A	B	C	D	E	F	G	H	I	J
1	<b>CARE Table 5 - Enrollment by County</b>									
2	<b>San Diego Gas &amp; Electric</b>									
3	<b>June 2009</b>									
4		Estimated Eligible			Total Participants			Penetration Rate		
5	County	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6	Orange County	14,987		14,987	7,527		7,527	50%		50%
7	San Diego	304,280	16,791	321,071	236,698	8,998	245,696	78%	54%	77%
8										
9	<b>Total</b>	<b>319,267</b>	<b>16,791</b>	<b>336,058</b>	<b>244,225</b>	<b>8,998</b>	<b>253,223</b>	<b>76.5%</b>	<b>53.6%</b>	<b>75.4%</b>
10										
11										
12	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	<b>CARE Table 6 - Recertification Results</b>							
2	<b>San Diego Gas &amp; Electric</b>							
3	<b>June 2009</b>							
4	<b>2009</b>	Total CARE Population	Participants Requested to Recertify	% of Population Total	Participants Recertified	Participants Dropped	Recertification Rate % (E/C)	% of Total Population Dropped (F/B)
5	<b>January</b>	241,826	4,242	1.75%	3,238	903	76.33%	0.37%
6	<b>February</b>	243,196	3,312	1.36%	2,352	795	71.01%	0.33%
7	<b>March</b>	246,036	3,665	1.49%	2,587	890	70.59%	0.36%
8	<b>April</b>	248,857	3,176	1.28%	2,234	823	70.34%	0.33%
9	<b>May</b>	252,057	2,408	0.96%	1,130	65	46.93%	0.03%
10	<b>June</b>	253,223	2,969	1.17%	18	8	0.61%	0.00%
11	<b>July</b>							
12	<b>August</b>							
13	<b>September</b>							
14	<b>October</b>							
15	<b>November</b>							
16	<b>December</b>							
17	<b>Total for 2009</b>							
18	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							



	A	B	C	D	E	F	G	H	
1	<b>CARE Table 7 - Capitation Contractors</b>								
2	<b>San Diego Gas &amp; Electric</b>								
3	<b>June 2009</b>								
4									
5	Contractor Name	Contractor Type (Check one or more if applicable)				Year-to-Date Enrollments			
6		Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total	
7	AARP - Tax Aid								
8	ACCESS TO INDEPENDENCE OF SAN DIEGO		X				3	3	
9	AFE		X				0	0	
10	AFRICAN ALLIANCE						74	74	
11	ALPHA KAPPA ALPHA HEAD START		X				52	52	
12	Alpha of San Diego		X				0	0	
13	American Red Cross		X				516	516	
14	Bayside Community Center		X				3	3	
15	Barrio Station						1	1	
16	BOYS AND GIRLS CLUBS		X				1	1	
17	CAMPESINOS UNIDOS, INC		X		X		189	189	
18	CASA FAMILIAR		X				31	31	
19	Catholic Charities		X				101	101	
20	CHICANO FEDERATION		X				2	2	
21	CHINESE SERVICE CENTER OF SAN DIEGO		X				12	12	
22	CHULA VISTA COMMUNITY COLLABORATIVE		X				26	26	
23	CITY HEIGHTS COMMUNITY DEVELOPMENT CORP		X				1	1	
24	CITY OF SAN DIEGO - Clairemont Community Center		X				1	1	
25	COMMUNITY ACTION PARTNERSHIP - Orange County		X		X		1	1	
26	Community Research Foundation		X				5	5	
27	COMMUNITY RESOURCE CENTER						1	1	
28	Crisis House		X				30	30	
29	ELDER HELP OF SAN DIEGO 2009		X				14	14	
30	EPISCOPAL COMMUNITY SERVICES		X				9	9	
31	Family Health Centers of San Diego		X				19	19	
32	Foster Lift		X				217	217	
33	Harmonium		X				0	0	
34	HEARTS AND HANDS TOGETHER		X				77	77	
35	HOME START 2009		X				59	59	
36	HORN OF AFRICA		X				3	3	
37	INTERNATIONAL RESCUE COMMITTEE		X				17	17	
38	Julian Pathways		X				0	0	
39	KURISH HUMAN RIGHTS WATCH, INC						13	13	
40	LA MAESTRA FAMILY CLINIC 2009		X				17	17	
41	LEGAL AID SOCIETY OF SAN DIEGO, INC.		X				1	1	
42	LUTHERAN SOCIAL SERVICES, INC		X				1	1	
43	MAAC PROJECT		X		X		77	77	
44	MABUHAY ALLIANCE						58	58	
45	MID CITY CHRISTIAN SERVICES 2009		X	X			1	1	
46	MONTE VISTA HIGH SCHOOL COMMUNITY RESOURCE CENTER		X				1	1	
47	MOUNTAIN HEALTH & COMMUNITY SERVICES, INC.		X				9	9	
48	Neighborhood Health Care		X				241	241	
49	NEIGHBORHOOD HOUSE						43	43	
50	North County Community Services		X				0	0	
51	North County Health Project		X				73	73	
52	North County Interfaith		X				13	13	
53	REBUILDING TOGETHER SAN DIEGO		X				15	15	
54	Salvation Army		X				44	44	
55	San Diego State University		X				250	250	
56	SAN DIEGO YOUTH & COMMUNITY SERVICES		X				2	2	
57	San Ysidro Health Center		X				84	84	
58	SAY SAN DIEGO		X				11	11	
59	SCRIPPS HEALTH WIC						1	1	
60	SOUTH BAY COMMUNITY SERVICES		X				16	16	
61	TRINITY HOUSE						1	1	
62	Turning the Hearts		X				3	3	
63	Vista Community Clinic		X				63	63	
64	YMCA YOUTH AND FAMILY SERVICES						7	7	
65	<b>Total Enrollments</b>						<b>0</b>	<b>2,622</b>	<b>2,622</b>

	A	B	C	D	E	F	G	H
1	<b>CARE Table 8 - Participants as of Month-End</b>							
2	<b>San Diego Gas &amp; Electric</b>							
3	<b>June 2009</b>							
4	<b>2009</b>	<b>Gas and Electric</b>	<b>Gas Only</b>	<b>Electric Only</b>	<b>Total</b>	<b>Eligible Households</b>	<b>Penetration</b>	<b>% Change<sup>1</sup></b>
5	<b>January</b>	163,436	N/A	78,390	241,826	335,680	72.0%	
6	<b>February</b>	165,207	N/A	77,989	243,196	335,680	72.4%	0.57%
7	<b>March</b>	167,349	N/A	78,687	246,036	335,680	73.3%	1.17%
8	<b>April</b>	169,021	N/A	79,836	248,857	336,058	74.1%	1.03%
9	<b>May</b>	171,167	N/A	80,860	252,027	336,058	75.0%	1.27%
10	<b>June</b>	172,266	N/A	80,957	253,223	336,058	75.4%	0.47%
11	<b>July</b>		N/A					
12	<b>August</b>		N/A					
13	<b>September</b>		N/A					
14	<b>October</b>		N/A					
15	<b>November</b>		N/A					
16	<b>December</b>		N/A					
17	<b>Total for 2009</b>		N/A					
18								
19	<sup>1</sup> Explain any monthly variance of 5% or more in the number of participants.							
20	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

# SDG&E Residential Market Segments at a Glance

## Target Segments for Customer Assistance

In 2006, SDG&E developed residential segments in order to improve understanding of customer needs and preferences and to provide more targeted communication and education efforts to increase participation in SDG&E's programs and services.

These segments are based on a combination of customers' PRIZM code and total annual gas and electric bills. Statistical analyses and business insights about the SDG&E service territory were incorporated to validate segment attributes.

Below is a summary of the three segments SDG&E has identified as target segments for Customer Assistance programs.

	Young Mobiles	Established	Challenged
<b>% of SDG&amp;E Residential Customers</b>	14%	20%	20%
<b>% of Annual Electric Usage</b>	9%	19%	14%
<b>Avg Annual Electric Usage</b>	350 kWh/month	500 kWh/month	370 kWh/month
<b>Demographics</b>	<ul style="list-style-type: none"> <li>• HHI \$44,000</li> <li>• Mostly renters</li> <li>• High school</li> <li>• Mostly 25-54</li> <li>• 2nd highest Hispanic</li> </ul>	<ul style="list-style-type: none"> <li>• HHI \$49,000</li> <li>• Mostly homeowners</li> <li>• 30% are 65+</li> </ul>	<ul style="list-style-type: none"> <li>• HHI \$29,000</li> <li>• Mostly renters</li> <li>• Mostly 45 or younger</li> <li>• 20% are 65+</li> <li>• 40% Hispanic</li> </ul>
<b>Channel Preference</b>	Other than mail, likely to pay online or in person	Other than mail, likely to pay in person	Other than mail, likely to pay in person
<b>Behavior/Interactions</b>	<ul style="list-style-type: none"> <li>• High service needs</li> <li>• Highest online payment</li> <li>• 2nd highest CARE enrolled</li> </ul>	<ul style="list-style-type: none"> <li>• High seasonal service users</li> <li>• Low online payment</li> </ul>	<ul style="list-style-type: none"> <li>• Greater need for payment assistance</li> <li>• Lowest online payment</li> <li>• Highest CARE enrolled</li> </ul>
<b>Energy Efficiency &amp; Demand Response Participation</b>	Low EE/DR	Mid EE/DR	Low EE/DR

## CERTIFICATE OF SERVICE

I hereby certify that a copy of **MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON LOW INCOME ASSISTANCE PROGRAMS FOR JUNE 2009** has been electronically mailed to each party of record of the service list in A.08-05-022, A.08-05-024, A.08-05-025, and A.08-05-026. Any party on the service list who has not provided an electronic mail address was served by placing copies in properly addressed and sealed envelopes and by depositing such envelopes in the United States Mail with first-class postage prepaid.

Copies were also sent via Federal Express to the assigned Administrative Law Judges and Commissioner.

Executed this 21st day of July, 2009 at San Diego, California.

          /s/ Jenny Norin            
Jenny Norin