

Decision No. 28082.

**CONFIDENTIAL**

BEFORE THE RAILROAD COMMISSION OF THE STATE OF CALIFORNIA.

In the Matter of the Application of  
ONTARIO & UPLAND TELEPHONE COMPANY,  
a corporation, for an order author-  
izing a revision of its rates for  
telephone service.

Application No. 16470.

Ernest Irwin and C. F. Mason, for Applicant.  
E. E. Joliffe, City Attorney, and Austin Burt,  
City Manager, for the City of Ontario.  
B. W. Spencer, Secretary, for Chamber of Commerce  
of Ontario.  
Edward E. Gray, City Attorney, and Richard Manley,  
City Manager, for the City of Upland.  
C. E. Kirk, Secretary, for Chamber of Commerce  
of Upland.  
J. J. Deuel and L. S. Wing, for California Farm  
Bureau Federation.  
Fred Owing and G. L. Winter, for Cucamonga  
Service Club.

BY THE COMMISSION:

O P I N I O N

In this proceeding, Ontario & Upland Telephone Company, a corporation, hereinafter referred to as applicant, asks that the Railroad Commission authorize applicant to revise its rates for telephone service.

Public hearings were held in this proceeding before Examiner Satterwhite at Ontario on June 4, and September 23 and 24, 1930, when the matter was submitted for decision.

Applicant is a public utility furnishing telephone service to the communities of Ontario, Upland, Cucamonga, Guasti, Alta Loma, Mountain View and San Antonio Heights in San Bernardino County. This utility also serves a small section of Los Angeles

County included in the northwestern portion of its territory. Service is provided from two central offices located in the cities of Ontario and Upland. All communities served by applicant are located within a single exchange area, no toll charges being applied to messages transmitted between the two central office districts.

C. E. Lorbeer, testifying for applicant, introduced evidence purporting to show that applicant did not earn operating expenses during the year 1928 and that operations for 1929 resulted in a net income of approximately \$120. Mr. Lorbeer stated that applicant's operations for fourteen years, from 1915 to 1929, had resulted in a total net loss for the period of \$110,779.96.

Ernest Irwin testified for applicant with reference to plant value and present and proposed operations of the business. Mr. Irwin found \$682,660.99 to be the total value of applicant's telephone properties, as of May 31, 1929, based on the so-called "Historical Reproduction Cost" method. Other elements of value of this property submitted by Mr. Irwin were a Reproduction Cost New, as of May 31, 1929, of \$669,794.94, and a Present Value, as of the same date, of \$586,787.16. He found a Present Fair Value, as of May 31, 1929, of \$677,766.66, by adding Going Concern Value in the amount of \$90,979.50 to the Present Value.

Applicant filed as an exhibit in this proceeding a schedule of proposed rates for telephone service in its territory. It also submitted in evidence a statement indicating that not only was a very small profit to be expected while operating under its present effective rates but further that, on its basis of arriving at the conclusion, a fair return would not be earned under its schedule of proposed rates.

In addition to other operating data, applicant filed a map showing proposed changes in boundary lines in its territory. No change in the boundary of the base rate area is contemplated at this time, the proposal referring only to certain minor changes in the exchange area boundary line in sparsely settled mountainous regions.

Applicant desires to establish a Farmer Line area in San Antonio Canyon in which Farmer Line service only will be available. At the present time no other grade of service is received in this area. It appears that this request should be granted and that applicant should submit to the Commission for filing a map showing this area as set forth in its Exhibit No. 6, received in evidence in this proceeding.

No objection was offered to the boundary changes as proposed.

L. E. Torrey, F.M. Casal, and E. W. Watson, assistant engineers of the Commission's staff, gave testimony as to results obtained from investigation of applicant's operations. Mr. Torrey introduced an exhibit setting forth estimated elements of value of applicant's property, as follows:

Total operative property and intangible capital estimated historical cost new, as of June 1, 1929.....	\$606,465.
Total operative property and intangible capital estimated reproduction cost new as of June 1, 1929.....	\$657,006.
Total operative property and intangible capital estimated reproduction cost new, less depreciation, as of June 1, 1929.....	\$537,931.

Based upon Mr. Torrey's historical valuation, an estimated rate base of \$631,585. for the twelve-month period July 1, 1930, to June 30, 1931, was introduced in evidence by Mr. Casal. He

also introduced in evidence the following estimated income statement for the same period under present effective rates:

Telephone operating revenues.....	\$147,000.
Telephone operating expenses.....	<u>119,700.</u>
Net telephone operating revenue.....	\$ 27,300.
Uncollectible operating revenue.....	\$ 1,100.
Taxes assignable to operations.....	<u>10,800.</u>
Deductions from net operating revenue.	\$ 11,900.
Operating income.....	\$ 15,400.
Less rent deductions.....	<u>5,100.</u>
Net for interest.....	\$ 10,300.

Mr. Watson testified concerning equipment and operations affecting the service rendered by applicant.

Austin Burt, City Manager of the City of Ontario, introduced an exhibit showing, in tabular form, certain comparisons and conclusions which may be reached from an examination of the past record of applicant's operations as obtained from its annual reports.

It appears from the evidence in this proceeding that applicant should be permitted to increase its rates for telephone service so that it may obtain the relief to which it is entitled. We do not believe, however, that the necessity exists for as great an increase in revenue as that sought by applicant. Engineers' estimates placed in evidence differ rather widely in some instances and it seems advisable that certain modifications be made. Although the record shows that no interest will be paid by applicant on a certain indebtedness of \$500,000. during the period July 1, 1930, to June 30, 1931, the problem now before us is one which involves the fixing of rates that will be reasonable in the future, beyond the end of this period, and it appears that the effect of the payment of interest should be reflected in the annual amount of Federal income tax estimated to be paid by the utility.

After a consideration of all evidence submitted, we find

the reasonable rate base in this proceeding for the test period July 1, 1930, to June 30, 1931, to be \$660,000, in which is included an amount of \$19,200, for Materials and Supplies and Working Cash Capital. The Operating Expenses for the same period which are found to be reasonable are:

Current maintenance expense.....	\$22,700.
Depreciation annuity.....	20,100.
Traffic expense.....	38,700.
Commercial expense.....	17,500.
General and miscellaneous expense.....	<u>13,000.</u>
Total operating expense.....	\$119,000.

The application of the above figures to the determination of the gross revenue required to provide a fair return on the investment results in the following estimated income statement:

Telephone operating revenue.....	\$186,600.
Telephone operating expense.....	<u>119,000.</u>
Net telephone operating revenue.....	\$67,600.
Uncollectible operating revenue.....	\$ 1,400.
Taxes assignable to operations.....	<u>14,900.</u>
Deductions from net.....	<u>\$16,300.</u>
Operating Revenue.....	<u>\$51,300.</u>
Operating income.....	\$51,300.
Less rent deductions.....	<u>5,100.</u>
Net for return.....	\$46,200.

As shown above, applicant is entitled to a gross revenue of \$186,600 for the test period under consideration and a schedule of rates designed to produce this amount has been attached to and made a part of the order herein.

#### O R D E R

Ontario & Upland Telephone Company having made application to the Railroad Commission for an order authorizing a revision in its rates for telephone service, public hearings having been held, the matter having been submitted and now being ready for decision;

The Railroad Commission of the State of California

hereby finds as a fact that the rates now charged by applicant are unjust and unreasonable in so far as they differ from the rates set forth herein, which are found just and reasonable.

Basing its order on the foregoing findings of fact and on such other findings of fact as may be contained in the opinion preceding this order,

IT IS HEREBY ORDERED that Ontario & Upland Telephone Company shall:

(1) Charge and collect for exchange telephone service rendered on and after December 1st, 1930, the rates and charges as set forth in Exhibit "A" attached hereto and made a part hereof.

(2) Submit for filing with the Railroad Commission on or before November 25th, 1930, the rates and charges set forth in Exhibit "A" hereto attached.

(3) Submit for filing with the Railroad Commission on or before November 25th, 1930, a map showing exchange area, suburban area, farmer line area and base rate area boundary lines as set forth in Exhibit No. 6 filed in this proceeding.

For all other purposes the effective date of this order shall be twenty (20) days from and after the date hereof.

Dated at San Francisco, California, this 14<sup>th</sup> day of November, 1930.

Chas. J. Jones  
James W. Lester  
Leon O. Whelan  
Thos. D. Louttit  
M. J. Carr  
Commissioners.

EXHIBIT "A"

RATES

EXCHANGE SERVICE SCHEDULE NO. \_\_\_\_\_.

INDIVIDUAL AND PARTY LINE SERVICE.

ONTARIO AND UPLAND

SERVICE:

Applicable to individual and party line business and residence flat rate service within the Base Rate Area of the Ontario and Upland Exchange.

RATE:

<u>Grade of Service</u>	<u>Rate per Month</u>	
	<u>Business Service</u>	<u>Residence Service</u>
Each individual line desk set station	\$4.75	\$3.75
Each two-party line desk set station	4.00	3.00
Each four-party line desk set station	-	2.25
Each extension desk set station	1.25*	1.00*
Each wall set station - desk set station rate less \$0.25 per Month.		
Each hand set station - desk set station rate plus \$0.25 per Month.		

CONDITIONS:

(1) A discount of twenty-five cents (\$0.25) is allowed on all rates except those marked with an (\*) if payment of entire bill for service is made on or before the 15th day of the current month.

(2) Individual and party line business and residence service will be provided outside the Base Rate Area and within the Exchange Area at the above rates and mileage rates.

(3) Extension stations at the above rates are installed in the premises in which the primary station is located. The above rates and mileage rates are applicable to extension stations outside the premises.



EXCHANGE SERVICE SCHEDULE NO. \_\_\_\_\_.SEMI-PUBLIC SERVICE.ONTARIO AND UPLANDSERVICE:

Applicable to semi-public coin-box service furnished within the Base Rate Area of the Ontario and Upland Exchange.

RATE:

Each coin-box wall set station -	<u>Rate</u>
Minimum charge per day.....	\$0.15
Each exchange message.....	.05

CONDITIONS:

(1) Semi-public coin-box service will be furnished outside the Base Rate Area at the above rates and mileage rates.

(2) Semi-public coin-box service will be furnished in stores, restaurants, hotels, apartment houses, rooming houses and other semi-public locations where there is a collective use of the service by a number of guests, members, employees or occupants or where there is a requirement for a combination of transient and subscriber usage.

(3) Coin-box service is furnished on a daily guarantee basis, Sundays and holidays included. Collections will be made at, or as nearly at monthly intervals, as practicable. Settlement will be made with the subscriber at the time of each collection. When the amount found in the coin-box which has been collected for local messages is less than the guaranteed minimum per day multiplied by the number of days since the last collection, the subscriber will pay the deficit.

EXCHANGE SERVICE SCHEDULE NO. \_\_\_\_\_

MILEAGE RATES.

ONTARIO AND UPLAND

Mileage rates applicable within the Ontario and Upland Exchange Area.

RATE:

Rate per each one-quarter mile or fraction thereof  
per Month

(1) WITHIN SUBURBAN AREA:

SERVICE:

Each individual primary station.....	\$0.50
Each two-party line primary station.....	.35
Each four-party line primary station.....	.25
Each private branch exchange or inter-communicating system trunk line.....	.50
Each battery supply circuit.....	.50
Each ringing supply circuit.....	.50

The above rates are based on the air-line distance measured between the subscriber's primary station or private branch exchange switchboard and the nearest point on the boundary of the Base Rate Area. The rates are applicable to the service listed above when the subscriber's instrumentalities are located outside the Base Rate Area but within the Exchange Area, in addition to the other rates applying to these services.

(2) OUTSIDE SUBSCRIBER'S PREMISES AND WITHIN THE EXCHANGE AREA:

BUSINESS SERVICE:

Rate per each one-quarter mile or fraction thereof  
(circuit mileage)  
per Month

Each extension station or private branch exchange station located outside the premises in which the primary station or private branch exchange switchboard is located, but within the Exchange Area.....	\$0.50
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RESIDENCE SERVICE:

Each extension station, located outside the premises in which the primary station is located but on the same continuous property and within 300 feet of the primary station.....	\$0.50
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The above rates are based on circuit mileage, which is the lineal length of the actual circuit required. These rates are applicable in connection with extension stations and private branch exchange stations located outside the premises in which the primary station or private branch exchange switchboard is located and are in addition to the other rates applying to these services.

EXCHANGE SERVICE SCHEDULE NO. \_\_\_\_\_

SUBURBAN SERVICE.

ONTARIO AND UPLAND

SERVICE:

Applicable to suburban ten-party line flat rate service furnished in the Suburban Area of the Ontario and Upland Exchange Area.

RATE:

Rate per Month

<u>Grade of Service</u>	<u>Business Service</u>	<u>Residence Service</u>
Each ten-party line desk set station	\$3.50	\$3.00
Each desk set extension station (without bell)	1.25*	1.00*
Each wall set station - desk set station rate less \$0.25 per month.		
Each hand set station - desk set station rate plus \$0.25 per month.		

CONDITIONS:

(1) A discount of twenty-five cents (\$0.25) is allowed on all rates except those marked with an (\*) if payment of entire bill for service is made on or before the 15th day of the current month.

(2) Suburban Service is furnished outside the Base Rate Area and within the Exchange Area. In no case will the total number of primary stations connected to one circuit exceed ten (10) stations.

(3) Extension stations at the above rates are installed in the premises in which the primary station is located.

EXCHANGE SERVICE SCHEDULE NO. \_\_\_\_\_FARMER LINE SERVICE.ONTARIO AND UPLANDSERVICE:

Applicable to farmer line service furnished within the Farmer Line Area of the Ontario and Upland Exchange Area.

RATE:Rate per Station per Year

	<u>Business Service</u>	<u>Residence Service</u>
Farmer line service, each station	\$21.60	\$10.80

Minimum Charge:

The minimum charge is \$54.00 per year per circuit.

CONDITIONS:

- (1) The Company installs, owns and maintains at its expense the necessary central office equipment and service, line facilities to the boundary of the Base Rate Area, one listing in the directory and a code ring card.
- (2) The subscriber installs, owns and maintains at his expense the necessary facilities from the Company line at the boundary of the Base Rate Area to the subscriber's instrument, complete telephone instrument and battery, and sub-station protection.
- (3) Rental for farmer line service is payable annually in advance. New subscribers will be billed from the date of connection to the end of the year and annually in advance thereafter.
- (4) The above service will be furnished provided the line owned by the subscriber or subscribers is properly constructed and maintained in an operating condition.
- (5) Farmer line service will be furnished to lines as a whole only. It shall be the duty of the members of each farmer line to appoint or designate a secretary or manager for such line and no new member shall thereafter be connected to said line nor will the Company assign a member to a new member on such line except on written authority from such secretary or manager. Said secretary or manager shall also collect all charges for telephone service from the members of the farmer line if requested by the Company to do so, and the Company may elect to be relieved from the duty of collecting from each subscriber. In case the Company does not secure payment for each member on any line, service may be disconnected from the line as a whole.
- (6) A farmer line may not be connected to more than one exchange or to the lines or equipment of any other telephone system.

EXCHANGE SERVICE SCHEDULE NO. \_\_\_\_\_ (Cont'd)CONDITIONS: (Cont'd)

In the event that the farmer line is so connected, and upon failure, after notice to the secretary or manager of that line, to comply with the above provisions, the Company shall then have the right to disconnect that line from the Ontario and Upland Exchange.

(7) Farmer line service will not be provided on any line unless each and every person having a telephone connected to the line subscribes for telephone service.

EXCHANGE SERVICE SCHEDULE NO.

PRIVATE BRANCH EXCHANGE SERVICE.

ONTARIO AND UPLAND

SERVICE:

Applicable to private branch exchange flat rate service furnished within the Base Rate Area of the Ontario and Upland Exchange.

RATE:

Rate per Month

- (1) Each switchboard position, with battery and ringing power supply circuits and switchboard telephone.
  - Cordless Type Switchboard:
    - Capacity 3 trunk lines and 7 stations ... \$4.50
    - Capacity 5 trunk lines and 12 stations... 5.50
  - Cord Type Switchboard:
    - Non-multiple, 40 lines or less..... 7.00
    - Non-multiple, 41 to 80 lines..... 10.00
    - Non-multiple, over 80 lines..... 12.50
  
- (2) Trunk rate:
  - First both-way trunk line..... 6.00
  - Each additional both-way trunk line..... 5.75
  
- (3) Station rate:
  - Each desk set station, not located in hotel guest room..... 1.25
  - Each desk set station located in hotel guest room:
    - 1 to 10 inclusive..... 1.00
    - 11 to 20 inclusive..... .95
    - 21 to 35 inclusive..... .90
    - 36 to 50 inclusive..... .85
    - Over 50..... .75
  
- Each wall set station - desk set station rate less \$0.25 per month.
- Each hand set station - desk set station rate plus \$0.25 per month.

CONDITIONS:

- (1) A discount of twenty-five cents (\$0.25) will be allowed on the rate for first both-way trunk line if payment of entire bill for service is made on or before the 15th day of the current month.
  
- (2) Each private branch exchange system will consist of at least one switchboard position, two trunk lines and four stations, excluding switchboard telephone.
  
- (3) Cordless type switchboards are equipped with a standard desk set station. One or two position cord type switchboards will be provided with a transmitter attached to the switchboard and a detachable single head receiver.

EXCHANGE SERVICE SCHEDULE NO. \_\_\_\_\_ (Cont'd)CONDITIONS: (Cont'd)

(4) Private branch exchange service will be provided outside the Base Rate Area and within the Exchange Area at the above rates and mileage rates.

(5) Stations provided at the above rates are installed in the premises in which the switchboard is located. Stations will be provided outside the premises in which the switchboard is located at the above rates and mileage rates provided they are within one-half mile air line distance, of the private branch exchange switchboard.

(6) Rooms in clubs, let to members or guests of members only, for living quarters, are not considered as guest rooms entitled to hotel guest room rates for service.

EXCHANGE SERVICE SCHEDULE NO. \_\_\_\_\_

INTERCOMMUNICATING SERVICE.

ONTARIO AND UPLAND

SERVICE:

Applicable to business and residence intercommunicating flat rate service furnished within the Base Rate Area of the Ontario and Upland Exchange.

RATE:

Rate per Month

- (1) **Switching device rate:**  
 Each switching device in same premises as receiving station.
- |                               |        |
|-------------------------------|--------|
| 10 line switching device..... | \$1.25 |
| 20 line switching device..... | 1.50   |
| 30 line switching device..... | 1.75   |
- Each switching device outside premises in which receiving station is located but not more than 300 feet circuit measurement from receiving station.
- |                               |        |
|-------------------------------|--------|
| 10 line switching device..... | \$2.00 |
| 20 line switching device..... | 2.25   |
| 30 line switching device..... | 2.50   |
- (2) **Station rate:**
- |                            |        |
|----------------------------|--------|
| Each desk set station..... | \$1.00 |
| Each wall set station..... | .75    |
| Each hand set station..... | 1.25   |
- (3) **Trunk rate:**
- |  |        |
|--|--------|
| First business trunk line.....           | \$6.00 |
| Each additional business trunk line..... | 5.75   |
| First residence trunk line.....          | 5.00   |
| Each additional residence trunk line.... | 4.75   |

CONDITIONS:

- (1) A discount of twenty-five cents (\$0.25) will be allowed on the rate for the first trunk line if payment of entire bill for service is made on or before the 15th day of the current month.
- (2) Each business intercommunicating system will consist of at least four stations, including receiving station, and two trunk lines. Each residence intercommunicating system will consist of at least four stations, including receiving station, and one trunk line.
- (3) Intercommunicating service will be provided outside the Base Rate Area and within the Exchange Area at the above rates and mileage rates.



EXCHANGE SERVICE SCHEDULE NO. \_\_\_\_\_.

PUBLIC PAY STATION SERVICE.

ONTARIO AND UPLAND

SERVICE:

Applicable to service from Company's non-listed public telephones within the Ontario and Upland Exchange Area.

RATE:

Each exchange message.....\$0.05

CONDITIONS:

Public telephones will be installed by the Company at its discretion, in public locations, to meet the general and transient requirements.

EXCHANGE SERVICE SCHEDULE NO. \_\_\_\_\_.

PRIVATE LINES.

ONTARIO AND UPLAND

SERVICE:

Applicable to private lines provided within the Ontario and Upland Exchange Area.

RATE:

Rate per Month

(1) Mileage Rate:

Each one-quarter mile or fraction thereof, circuit mileage..... \$0.75

(2) Station Rate:

Each desk set telephone and battery..... \$1.25

Each wall set telephone - desk set rate less \$0.25 per month.

Each hand set telephone - desk set rate plus \$0.25 per month.

Minimum Charge - per Month..... \$3.50

CONDITIONS:

(1) The above rates include battery renewals.

(2) Private lines are provided within the Exchange Area solely for communication between stations thereon, and are not permitted to be connected to exchange service lines.

(3) Private lines will not be terminated on private branch exchange switchboards.

(4) An installation charge of \$2.00 per station is applicable and is in addition to the above rates.

EXCHANGE SERVICE SCHEDULE NO. \_\_\_\_\_.JOINT USER SERVICE.ONTARIO AND UPLANDSERVICE:

Applicable to joint user service furnished within the Ontario and Upland Exchange Area.

RATE:

Each joint user service in connection with flat rate business service, per month..... \$1.50

CONDITIONS:

(1) The applicability of joint user service is determined by the obvious or actual use made of the service. The subscriber's facilities are not to be extended outside the premises in which the primary service is located to provide joint user service only.

(2) The rate for joint user service includes a listing in the telephone directory and applies in addition to the rates and charges for the facilities and all other service provided. Joint user service is applicable and is furnished upon application made by the subscriber as follows:

- (a) Application for the use of the subscriber's service by any individual, firm, company, or association occupying jointly or in part the premises in which the primary service is located or the premises in which the subscriber's outside premises service is located.
- (b) Application for the use of the subscriber's service for another business conducted separately by the subscriber and differing in character or name from that for which the facilities are provided.

(3) In the case of individuals, firms, companies, and associations engaged in the same business or profession, utilizing a common reception room with offices opening thereon or adjoining thereto, one of the number may become the subscriber and the remainder joint users. If the individuals or members of a firm, company, or association file a joint income tax return, that will be accepted as sufficient evidence of a single business, and joint user service is not applicable. Whenever any individual member of a firm, company, or association does not substantially participate in the earnings of his fellow members of such firm, company, or association, then that fact shall be conclusive evidence that he is a joint user and the joint user rate is applicable.

(4) The minimum charge for joint user service shall be the monthly rate, provided that if the listing is included in the

EXCHANGE SERVICE SCHEDULE NO. \_\_\_\_\_ (Cont'd)

CONDITIONS: (Cont'd)

telephone directory, it shall be paid for until the end of the directory period unless the joint user vacates the subscriber's premises or the subscriber's service is discontinued or the joint user becomes a subscriber to business service in the same exchange.

(5) Joint user service is not available in connection with residence telephone service.

EXCHANGE SERVICE SCHEDULE NO. \_\_\_\_\_

DIRECTORY LISTINGS.

ONTARIO AND UPLAND

SERVICE:

Applicable to listings in the alphabetical section of the telephone directory of the Ontario and Upland Exchange Area.

Listings in the alphabetical section of the telephone directory are intended solely for the purpose of identifying subscribers' telephone numbers as an aid to the use of telephone service. Telephone directories remain the property of the Telephone Company and may be collected upon issuance of new directories.

RATE:

(1) Primary service listings:

Subscribers are entitled, without additional charge to listings in the alphabetical section of the directory as follows:

Each individual line primary station	One listing
Each party line primary station	One listing
Each joint user service	One listing
Each private branch exchange system	One listing
Each intercommunicating system	One listing

(2) Additional listings and lines of information:

	<u>Rate per Month</u>
Each business listing .....	\$0.50
Any individual residing at a residence listed at the residence, each listing.....	.25
Listing of guest of a hotel, each listing.....	.25
Reference to service of same subscriber, each listing.....	.25
Other information in addition to a listing, each line.....	.25

CONDITIONS:

(1) Business listings consist of a name, the address of the premises in which the primary station or private branch exchange switchboard is located, and the telephone number. A designation descriptive of the business or profession will be included, if the name does not indicate the nature of the business.

(2) Business listings may be those of an individual engaged in a business or profession, names of firms or members thereof, the names of corporations or the officers thereof, the names of employees or departments and branches of the business. When an

EXCHANGE SERVICE SCHEDULE NO. \_\_\_\_\_ (Cont'd)CONDITIONS: (Cont'd)

additional listing involves the name of a member of a firm or an officer of a corporation, or a name of an employee, or department or branch of the same business, or a trade name, the listing shall include a reference to the name of the firm, company, or corporation subscribing to the telephone service and may include the same business designation as the primary service listing.

A trade name may be used as a listing when the business is conducted under that name, as may be evidenced by the fact that the telephone service is so subscribed for, or in the case of an extra listing, is authorized in writing by the proper authority.

(3) All additional listings in connection with a subscriber's service, except night service, must bear the same address and telephone number as the primary listing except that additional listings in connection with private branch exchange stations and extension stations not located in the same premises as the primary station may show the address at which the station is located. Listings in connection with joint user service must bear the same address and telephone number as the listed service of the subscriber at the address at which joint user service is rendered.

(4) Residence listings consist of a name, an abbreviation indicating "residence," the address of the premises at which service is furnished, and the telephone number.

(5) Residence listings may be those of the subscriber or members of the subscriber's domestic establishment residing in the premises in which the subscriber's service is provided.

(6) Residence listings of professional subscribers may indicate the same designations of title or profession as their business service listings. When professional subscribers are not subscribers to business service, the listings may include designations of title. Residence listings of clergymen, professors, military or naval officers may, for the purpose of identification, include designations of title.

(7) The charges for additional listings begin with the day they are entered in the information records and when such listings are included in the directory they may not be discontinued until the end of the directory period unless the listed party or concern vacates the subscriber's premises or subscribes for service of the same class as furnished the subscriber or unless the subscriber's service is discontinued, or in the case of a guest listing, the listed party becomes a subscriber to residence service in his own name in the same exchange.

(8) All applications for additional listings and lines of information shall be made by the subscriber or authorized agent.

(9) Telephone numbers of public telephones will not be listed in the telephone directory.

EXCHANGE SERVICE SCHEDULE NO. \_\_\_\_\_SUPPLEMENTAL EQUIPMENT.ONTARIO AND UPLAND

Applicable to miscellaneous supplemental equipment installed at the request of the subscriber.

<u>RATE:</u>	<u>Installation Charge</u>	<u>Rate per Month</u>
(1) Ordinary extension bell, each	\$1.50	\$0.25
(2) Loud ringing extension bell, each	1.50	.50
(3) Buzzer circuit, including one push button, one buzzer, battery and 50 feet of wire	1.50	.25
(4) Each additional push button	.50	.05
(5) Each additional buzzer	.50	.10
(6) Each additional 50 feet or less of wire	1.50	-
(7) Each key installed in addition to station	1.50	.25
(8) Desk set cords over 6 feet but not exceeding 15 feet in length Cords exceeding six feet in length will not be furnished with hand sets.	1.50	.10
(9) Booth	5.00	1.50
(10) Chest transmitter on standard one position private branch exchange switchboard to be used in place of standard transmitter	-	.50
(11) Chest transmitter and single head receiver for use by relief operators on private branch exchange switchboard equipped with such sets	-	1.00
(12) Chest transmitter and single head receiver substituted for a standard telephone on private branch exchange or business extension stations, to meet special requirements in connection with any class of business service, desk station rate plus	-	.50
(13) Telecode relay and signal Telecode relay and signal will be furnished and installed by the Company, the actual cost of labor and material necessary for the installation to be paid by the subscriber. The Telephone Company will maintain the entire apparatus and wiring.	-	1.00
(14) Head receiver in addition to or in place of hand receiver on primary or extension stations: Single head receiver	1.00	.50
Double head receiver	1.00	1.00
(15) Jack and plug installation for use with portable telephones in connection with extension or private branch exchange stations, each jack	3.00	.15

EXCHANGE SERVICE SCHEDULE NO. \_\_\_\_\_ (Cont'd)CONDITIONS:

- (1) Jack and plug installation.
  - (a) Individual line service:  
Portable telephones equipped with cords and plugs for use in connection with extension lines terminated on jacks, will be furnished at the extension station rate.
  - (b) Private branch exchange service:  
Portable telephones equipped with cords and plugs for use in connection with private branch exchange service will be furnished at the private branch exchange station rate.
  - (c) One bell permanently connected to the extension line or private branch exchange station line will be furnished for each portable telephone provided. Bells in excess of those associated with portable instruments will be furnished at the rate and installation charge for extension bells.
  - (d) The number of portable telephones furnished with and the number of bells connected to a jack equipped central office line shall not exceed the number of extensions or bells permitted under the grade of service furnished.
  - (e) In cases where special equipment or unusual construction is required the subscriber will be billed for the actual cost of each installation.
- (2) Ownership and Maintenance of Equipment.  
The equipment covered by the above rates is owned and maintained by the Company.
- (3) Special Assemblies of Equipment.  
When a subscriber desires a special equipment for which provision is not otherwise made, an installation and monthly charge may be made, based upon the total cost of the equipment furnished or of the special work required, subject to the review of such charges by the Railroad Commission of the State of California.



## EXCHANGE SERVICE SCHEDULE NO. \_\_\_\_\_.

ONTARIO AND UPLANDPERMANENT CONNECTION OF TELEPHONE LINES AT SUBSCRIBER'S REQUEST.SERVICE:

Applicable to the permanent connection together with two or more telephone lines at the request of the subscriber.

RATE:

Each business primary station - Individual line business rate.

Each residence primary station - Individual line residence rate.

CONDITIONS:

(1) A discount of twenty-five cents (\$0.25) is allowed on each of the above rates as provided in Exchange Schedule No. \_\_\_\_\_.

(2) All stations connected must be applied for by the same subscriber of record, and shall be for the use of such subscriber on his premises.

(3) Under the above rates signaling, in accordance with the Company's standards, for the several stations will be performed as requested by the subscriber.

(4) In no case will more than four (4) stations be permanently connected under this schedule.

(5) In cases where actual or obvious use indicates that the station for which connection to a business primary station is requested is a business extension station, this schedule does not apply, but the regular business extension rate with mileage, if any, does apply.

(6) This schedule of rates applies only where the stations to be connected together have service from the same central office.

## EXCHANGE SERVICE SCHEDULE NO. \_\_\_\_\_

VACATION RATE SERVICE.ONTARIO AND UPLANDSERVICE:

Applicable to vacation rate service furnished within the Ontario and Upland Exchange Area.

RATE:

Subscribers to residence service while temporarily absent from their residence, may be granted a discount on the total exchange service charge as follows:

Flat rate service, fifty per cent (50%) discount.

CONDITIONS:

The conditions under which this service will be furnished are:

(1) That at the time the discount is applied for, the subscriber shall be receiving residence service at the regular rate and that all bills rendered have been paid in full.

(2) That the exchange service charge, at the vacation rate, for the initial period of suspension be paid at the time of application for the vacation rate service.

(3) Service at the vacation rate may begin on any day of the month, provided notice is given sufficiently in advance for arrangements to be made, and may be granted for any period of not less than one month and not more than four months.

(4) Complete service will be restored without notice from the subscriber not later than 5:00 p.m. on the last day of the period of suspension. Should the subscriber desire service restored in advance of that date, notification to that effect should be given to the Company sufficiently in advance of the desired date to permit of the necessary arrangements. Should the subscriber desire the duration of "Vacation Service" extended, the same will be granted (in accordance with paragraph (3) above) upon notification in advance to permit of the necessary arrangements.

(5) In the event of advance restoration of service, the subscriber will be billed at the regular rate from and including the date following that on which service was restored, and the payment previously made for such period at the vacation rate will be credited to the subscriber as a payment on account.

RULE AND REGULATION

NO. \_\_\_\_\_.

MOVE AND CHANGE CHARGES

SERVICE:

Applicable to charges for moves and changes throughout the territory served.

RATE:

Moves and changes of telephone equipment, apparatus, and wiring on the subscriber's premises, performed by the Company at the request of the subscriber, will be subject to the following charges:

A. Subscriber's telephone sets.

1. Moving from one location to another on the same premises, each set..... \$1.50
2. Change of subscriber's set, not required by change in class, type, or grade of service.
  - (a) Change between desk set and wall set 1.50
  - (b) Change between hand set and wall set 1.50
  - (c) Change between hand set and desk set 1.50
  - (d) Change between manual and dial set where no change in type of set is involved..... 1.50
  - (e) Other changes..... 1.50

B. Private Branch Exchange and Intercommunicating Systems.

	<u>Same Room</u>	<u>One Room to Another</u>
1. Intercommunicating systems, per station.....	\$5.00	\$7.50
2. P.B.X. systems, cord and cordless, per station.....	1.50	1.50
3. P.B.X. switchboards, per position:		
(a) Cordless.....	5.00	10.00
(b) 30 line or less.....	5.00	10.00
(c) 80 line.....	7.50	15.00
(d) 160 line.....	10.00	25.00
(e) 320 line.....	17.50	40.00
(f) Over 320 line.....	Actual Cost	Actual Cost

C. Other Equipment and Wiring.

Charges for moving, rearranging, or changing of equipment, apparatus, or wiring, other than as provided for in (a) and (b) above will be an amount equal to the actual cost of labor and material used.

D. Maintenance.

When moves, rearrangements, or changes are initiated by the Telephone Company, no charges are applicable.

RULE AND REGULATION

NO. \_\_\_\_\_.

MOVE AND CHANGE CHARGES (Cont'd)

RATE: (Cont'd)

E. Change in Class of Service.

No charges are applicable if the move, rearrangement, or change is required on account of a change in class, type or grade of service.

RULE AND REGULATION

NO. \_\_\_\_\_

LINE EXTENSION**A. Line Extension - General.**

A line extension, necessary to render telephone service throughout the entire area served by the Company, will be made in accordance with the following:

1. The Company will make extensions to existing plant for each primary station up to and including 500 feet, as measured along the route of the extension (excluding drop wire).
2. The Company will make extensions to a distance greater than 500 feet from existing plant upon the payment of a line extension charge of \$2.00 for each 100 feet (or fraction thereof) in excess of the 500 feet for each primary station.

The above charges are not refundable.

Applicant, however, if he so elects, may furnish and set the required poles in accordance with the construction standards of the Company in lieu of the above charges, but in all such instances, the ownership shall be vested in the Telephone Company.

**B. Line Extension into Real Estate Subdivisions.**

Line extensions into real estate subdivisions will be made by the Company, provided the entire cost of such extension is advanced to the Company by the subdivider. The amount so advanced will be refunded to the subdivider on the basis of one year's rental for each service connected, provided, service is rendered for twelve consecutive months, to such line extension within the subdivision during a period of five years from date of agreement. Refunds will be made at the end of the service year.

**C. Ownership and Maintenance of Line Extension.**

All line extensions will be owned and maintained by the Company.

**D. Temporary or Speculative Service.**

Line extensions for service to an applicant engaged in temporary or speculative business will be made, provided the applicant pays to the Company the total cost to construct and remove the line necessary to render that service, less the salvage value of the materials used.

RULE AND REGULATION

NO. \_\_\_\_\_.

LINE EXTENSION (Cont'd)

E. Location of Line Extensions.

The location of line extensions shall be determined by the Telephone Company.

F. Contracts.

Contracts for telephone service where line extensions are necessary may be required by the Company as a condition precedent to service for a period not to exceed three years.

G. Saving Clause.

In any case which may appear to warrant a departure from the above rules either on behalf of the Company or applicant for service, the matter may be submitted to the Railroad Commission of the State of California for adjustment.