

Decision No. 6542

ORIGINAL

BEFORE THE RAILROAD COMMISSION  
OF THE STATE OF CALIFORNIA.

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In the Matter of the Application of  
PACIFIC GAS AND ELECTRIC COMPANY, a  
corporation, for an order approving  
and authorizing the placing in ef-  
fect of its rules and regulations  
in accordance with which electricity  
will be supplied in the territory  
served by it.

APPLICATION

NO. 1844

C. P. Cutten for Applicant.

DEVLIN, Commissioner:

O P I N I O N

Pacific Gas and Electric Company, applicant herein, requested that the Railroad Commission approve a certain set of rules and regulations governing the furnishing of electric service and the sale and delivery of electric energy.

The rules and regulations set forth by applicant did not meet with this Commission's approval, and after a preliminary hearing applicant was directed to

submit revised rules and regulations. Subsequent thereto, however, the Gas and Electric Division of this Commission prepared and submitted in evidence, proposed rules and regulations to govern applicant's electric service, which, with certain revisions and changes thereafter made, are found to be just and reasonable rules and regulations for applicant to make effective on its system. These revised rules are set forth in the order herein.

In approving and ordering effective the rules as set forth in the order herein, I am mindful of the fact that any rules and regulations may prove entirely different as to their reasonableness, dependent upon the method of application. Rules and regulations, to be most effective, should not be too rigid but must, to a certain extent, be a statement of principles to be fairly followed. Arbitrarily applied, the rules and regulations may in some cases become over-burdensome and unfair to the consumers, and again it is possible for certain consumers to take advantage of certain broad rules to the extent that an unfair burden is placed upon the company and its other consumers. In view of these possibilities I recommend that the Commission approve and order effective these rules and regulations with the understanding that if, in practice and application, they do not work out fairly in all respects to either the utility or its consumers, that this Commission hereafter make such changes and amendments as may appear advisable.

I recommend the following form of order:

O R D E R

PACIFIC GAS AND ELECTRIC COMPANY having applied to the Railroad Commission for approval of certain rules and regulations governing electric service, and the Railroad Commission having found that said rules and regulations as a whole are not fair and reasonable rules and regulations and that the rules and regulations set forth in the order herein are fair and reasonable rules and regulations to govern the electric service of, and the sale and delivery of electric energy by, Pacific Gas and Electric Company to its consumers,

IT IS HEREBY ORDERED that the rules and regulations attached hereto and marked Exhibit "A" be established as the effective rules and regulations governing the electric service, and the delivery and sale of electric energy by Pacific Gas and Electric Company to its consumers, the same to become effective on and after the <sup>thirty</sup>/~~first~~ day of August 1919.

IT IS HEREBY FURTHER ORDERED that Pacific Gas and Electric Company file with the Railroad Commission said rules and regulations herein established on or before the <sup>thirty</sup>/~~first~~ day of August, 1919.

The foregoing Opinion and Order are hereby ap-

proved and ordered filed as the Opinion and Order of  
the Railroad Commission of the State of California.

Dated at San Francisco, California,

this 1st day of August, 1919.

Edwin O. Edgerton  
W. H. Stanford  
Grace R. Dewby

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Commissioners

EXHIBIT "A"

RULES AND REGULATIONS

No. 1 - Notice of Filing of Rules and Regulations

The following rules and regulations have been regularly filed with the Railroad Commission of the State of California and are the effective rules and regulations of this company.

No officer, inspector, solicitor, agent or employee of the company has any authority to waive, alter or amend in any respect these rules and regulations or any part thereof.

Rates, rules and regulations herein set forth are subject at all times to change or abolition, after proceedings duly had, by the Railroad Commission of the State of California or any other public authority having jurisdiction, and changes in the rules and regulations herein set forth must first be approved or accepted by the Railroad Commission of the State of California or other public authority having jurisdiction before they become effective.

No. 2 - Character of Service

(a) Lighting, Heating, Cooking and  
Miscellaneous Service:

Energy supplied for lighting, heating, cooking and miscellaneous uses will be single phase, alternating current, two or three wire service, 110 and 220 volts except in a limited section of the City of San Francisco where energy supplied is direct current, two or three wire, 110 and 220 volts.

Residence and apartment lighting installations, not exceeding 3,300 watts or 66 sockets will be supplied through a two wire service at a nominal voltage of 110 volts. Installations exceeding 3,300 watts or

66 sockets will be supplied through a three wire service at a nominal voltage of 110 - 220 volts.

Business lighting installations not exceeding 2000 watts or 50 sockets will be through a two wire service at a nominal voltage of 110 volts. Installations exceeding 2000 watts or 40 sockets will be supplied through a three wire service at a nominal voltage of 110 - 220 volts.

Heating or cooking loads, X-ray apparatus, etc., not exceeding 2000 watts and where the maximum current does not exceed 30 amperes will be supplied through a two wire service at a nominal voltage of 110 volts. Where the load exceeds 2000 watts and where the maximum current exceeds 30 amperes, service will be supplied through either a three wire service at a nominal voltage of 110-220 volts or through a two wire service at a nominal voltage of 220 volts.

Single stereopticons, outlets for battery charging, and other devices which are most economically operated at 110 volts, will be served at this voltage. Where more than one such device is installed in the same premises, they should be balanced as nearly as possible and will be supplied through a three wire service at a nominal voltage of 110-220 volts.

In general, all electric welders or furnaces having a capacity of over two kilowatts, and X-ray apparatus consuming more than twenty (20) amperes, wireless telegraph coils, and other such devices will be supplied through a separate service from other load.

Certain rate schedules contain provisions for special types of service to which the above does not apply.

(b) Alternating Current Power Service:

Sixty cycle alternating current energy will be supplied to all motor installations except where direct current energy is available, in which case the special conditions in each district will govern.

All motor installations of less than 5 horsepower capacity will be supplied with single phase 220 volt energy only, except:

- (1) Motors of one-half horsepower capacity and smaller, which may be 110 volts.
- (2) Polyphase motor installations of three horsepower or more capacity may be

served from existing secondary power circuits where only service wires and meters are required, provided however the Company shall not be required to maintain 3 phase services to an installation of less than 5 H.P.

Motor installations of 5 horsepower or more capacity will be supplied with three phase energy (two phase in San Francisco only) except where service conditions make it necessary to supply single phase energy only. Motor installations exceeding 10 horsepower capacity will not be supplied with single phase energy.

Individual motor installations of a capacity of from 5 to 50 horse-power inclusive will be supplied at 220 volts only. Individual motor installations of more than 50 horse-power capacity will be supplied at 440 volts, except that in special cases higher voltage may be supplied upon approval of the company.

A group of motors each of less than 50 horsepower and of aggregate capacity of 150 horse-power or less will be supplied at 220 volts. Where the aggregate capacity exceeds 150 horse-power service will be supplied at 440 volts.

(c) Direct Current Power Service:

A limited amount of direct current energy is available for motor service in limited portions of the following cities at the nominal voltage stated:

San Francisco	110 and 220 Volts
Oakland	275 and 550 "
San Jose	550 "
Sacramento	550 "

Direct current energy will be supplied where available under the following conditions:

(1) In San Francisco motors of  $\frac{1}{2}$  horse-power capacity and less will be supplied at either 110 volts or 220 volts. Motors of more than  $\frac{1}{2}$  horse-power capacity will be supplied at 220 volts only.

(2) In Oakland, San Jose and Sacramento, no motors of less than 1 horse-power capacity will be supplied with direct current energy and service will be supplied at the voltage available in these cities.

(d) Motor Protection:

The following protective apparatus shall be required on all alternating and direct current motors.

(1) Motors using rheostat, split phase starting boxes, compensators, or similar starting devices, to be provided with a no-voltage release which will automatically disconnect the motor from the source of supply.

(2) All motors whose voltage does not exceed 750 volts alternating or direct current, and whose capacity is not in excess of 100 horse-power, are to be provided with approved fuses of proper rating. Where the voltage exceeds 750 volts or the capacity of a motor exceeds 100 horse-power, overload relay coils are to be provided. In such cases it will be found desirable to install a standard switch equipment. The installation of overload relays and no-voltage releases is recommended on all motors, not only as an additional protection, but as a means of reducing the cost of re-fusing.

(e) Voltage:

All voltages referred to above are nominal voltages and may vary somewhat due to local conditions.

(f) Miscellaneous:

The Company reserves the right to refuse to supply loads of a character that may seriously impair service to any other consumers. In the case of hoist or elevator motors, welding machines, furnaces, and other installations of like character where the use of electricity is intermittent or subject to violent fluctuations, the Company may require the consumer to provide at his own expense suitable equipment to reasonably limit such fluctuations.

Suitable starting devices or apparatus to limit the starting current of same shall be provided for all motors.

The Company shall not be required to furnish electric energy for the operation of any apparatus or appliances, the operation of which will be detrimental to the service to other consumers in the immediate neighborhood, or supplied from the same distribution.

The Company shall have the right to discontinue electric service to any consumer who shall continue to use appliances or apparatus detrimental to the service after being notified by the Company of such detriment to the service.

No. 3 - Application For Service:

The Company will require each prospective consumer to sign an application for the service desired, and also to establish his credit. Application must be made in writing to the local office of the company, or to a duly authorized agent or employee.

Application for service shall set forth:

- (a) Location of premises
- (b) Date applicant will be ready for service
- (c) Whether the premises has been heretofore supplied
- (d) Purpose for which service is to be used, with description of appliances
- (e) Address to which bills are to be mailed or delivered
- (f) Whether applicant is owner, agent or tenant of premises
- (g) Rate schedule desired
- (h) Such other information as the company may reasonably require

The application is merely a written request for service, and does not in itself bind the company to serve except under reasonable conditions, nor does it bind the consumer to take service for a longer period than the minimum requirements of the rate.

No. 4 - Contracts:

Contracts will not be required as a condition precedent to service except:

- (a) As may be required by conditions set forth in the regular schedule of rates approved or accepted by the Railroad Commission of the State of California.
- (b) In the case of electric extensions or temporary service, in which case a contract will not be required for a period to exceed three years, except by special permission from the Railroad Commission of the State of California.

No. 5 - SPECIAL INFORMATION REQUIRED ON FORMS:

(a) Contracts:

Each contract for electric service will contain the following provision:

"This contract shall at all times be subject to such changes or modifications by the Railroad Commission of California, as said Commission may, from time to time, direct in the exercise of its jurisdiction."

(b) Bills:

(1) Each bill for electric service will contain on the face the following notation:

"See other side for rules regarding payment of bills, disputed bills and discontinuance of service."

(2) Each bill for electric service will contain on the back thereof a copy of Rule and Regulation No. 6 (b-2), No. 9 (a) and No. 11.

(c) Deposit Receipts:

Each deposit receipt for electric service will contain the following:

PLEASE NOTE:

"This deposit less the amount of any unpaid electric bills will be refunded together with any interest due, at 6% per annum, upon discontinuance of service, or after the deposit has been held for 12 consecutive months, during which time continuous electric service has been received, and all bills for such service have been

No. 5 - SPECIAL INFORMATION REQUIRED ON FORMS:

(Cont'd)

paid in accordance with the Rules and Regulations as approved by the Railroad Commission of the State of California.

No interest will be paid if service is discontinued for any cause within less than 12 months from date of making deposit.

In order to secure the refund, this receipt should be endorsed by the consumer and returned to the company.

No. 6 - ESTABLISHMENT AND RE-ESTABLISHMENT OF CREDIT:

Each applicant for service will be required to establish his credit to the satisfaction of the company before service will be rendered.

(a) Establishment of Credit:

The applicant's credit will be deemed established:

- (1) If applicant is the owner of the premises upon which the company is requested to furnish service, or is the owner of other real estate within the district of the company in which service is requested.
- (2) If the applicant makes a cash deposit with the company to secure the payment of any bills for service to be furnished by the company under the application as provided in Rule and Regulation No. 7 herein contained.
- (3) If the applicant furnishes a guarantor or bond satisfactory to the company for the payment to the company of bills of applicant for the service to be furnished by the company under the application.
- (4) If the applicant has previously been a consumer of the company, and has paid all bills for electric service, on the average, within the period as set forth in Rule and Regulation No. 9-a

No. 6 - ESTABLISHMENT AND RE-ESTABLISHMENT OF CREDIT:

(Continued)

(4) Cont'd

for a period of 12 consecutive months immediately prior to the date when the applicant for service previously ceased to take service from the company, provided such service occurred within two years from date of the new application for service.

(b) Re-establishment of Credit:

(1) An applicant who has been an electric consumer of the company, and whose service has been discontinued for failure to pay his electric bills within the period as set forth in Rule and Regulation No. 9-a, within the last 12 months of service may be required to re-establish his credit by making the regular cash deposit.

(2) A consumer who fails to pay bills as provided in Rule and Regulation No. 9-a, and who further fails upon second notice of not less than five days to pay said bills in time required by the second notice may be required to pay said bills and to re-establish his credit by making a cash deposit with the Company of an amount not to exceed a sum equal to twice the estimated average periodic bill for that service.

A consumer whose service has been disconnected for failure to pay bills as provided in Rule and Regulation No. 9-a may be required, before service is resumed, to re-establish his credit as provided in the preceding paragraph.

No. 7 - DEPOSITS:

(a) Residence or Domestic Service:

The amount of the deposit to establish credit required of applicants to obtain electric service for residence or domestic purposes shall be \$2.50.

(b) Other Classes of Service:

The amount of the deposit to establish credit required of applicants to obtain electric service for all classes of service, other than residence or domestic service, shall not exceed a sum equal to twice the estimated average periodic bill for that service.

(c) Re-Establishment of Credit:

The amount of the deposit to re-establish credit required for any class of electric service from an applicant for service as set forth in Rule and Regulation No. 6-b or from any consumer whose service has been discontinued for non-payment of bills, or who has failed to pay bills upon second notice in time required by second notice which will not be less than five days, shall not exceed a sum equal to twice the estimated average periodic bill for that service.

No. 8 - RETURN OF DEPOSIT - INTEREST ON DEPOSIT

(a) Return of Deposit:

The Company will notify the consumer that his deposit is subject to return and will refund the deposit (with interest as set forth under "b"), upon surrender to the Company of the deposit receipt properly endorsed or upon signing a cancellation receipt for same.

- (1) When the service is ordered discontinued by the consumer, except when there are charges due the Company for electric service to the consumer, in which case the deposit will be applied to the charges and the excess portion of the deposit will be returned.
- (2) When the consumer has received continuous service and has paid his electric bills on the average within the period as set forth in Rule and Regulation No. 9-a for a period of 12 consecutive months.

(b) Interest on Deposit:

Interest at the rate of 6% per annum will be paid on deposit held by the Company for the first 12 consecutive months during which time the consumer has received continuous electric service and has paid all bills for such electric service on the average within the period as set forth in Rule and Regulation No. 9-a and for such additional time thereafter as the Company may hold the deposit, up to the date on which the consumer is notified that the deposit is subject to return.

No interest will be paid if service is discontinued for any cause within less than 12 months from date of making deposit.

No. 9 - DISCONTINUANCE OF SERVICE:

(a) Non-Payment of Bills:

A consumer's electric service may be discontinued for the non-payment of a bill for electric service rendered, provided that the bill has not been paid within

15 calendar days after presentation when bills are normally made out monthly.

7 calendar days after presentation when bills are normally made out fortnightly.

4 calendar days after presentation when bills are normally made out weekly.

And further provided that in case a deposit to guarantee bills has been made, the service will not be discontinued until the amount of the deposit has been fully absorbed.

A consumer's electric service may be discontinued for non-payment of a bill for electric service rendered him at previous location served by the company, provided said bill is not paid within 30 days after presentation at the new location.

(b) Unsafe Apparatus:

The Company shall have the right of refusing to or of ceasing to deliver electric energy to a consumer if any part of the consumer's lines, appliances, or apparatus shall at any time be unsafe, or if the utilization of electric energy by means thereof shall be prohibited or forbidden under the authority of any law of municipal ordinance or regulation (until such law, ordinance or regulation shall be declared invalid by a court of competent jurisdiction), and may refuse to serve until the consumer shall put such part in good and safe condition and comply with all the laws, ordinances and regulations applicable thereto.

The company does not assume the duty of inspecting the consumer's lines, appliances or apparatus or any part thereof and assume no liability therefor. In the event that the consumer finds the electric service to be defective, the consumer is requested to immediately notify the company to that effect.

(c) Fraud:

The Company shall have the right to refuse to serve electric energy to any premises and at any time to discontinue service if found necessary to do so in order to protect itself against abuse or fraud.

(d) Non Compliance with the Company's Rules:

If the consumer should fail to comply with any of the Company's rules and regulations from time to time in force, the Company will advise the consumer of such failure. If the consumer does not remedy same within a reasonable time, the company shall have the right, after giving due notice, to discontinue service to the consumer.

Except in cases of emergency, or as otherwise provided, the Company will not discontinue the service of any consumer for violation of any rule and regulation except on written notice of at least 5 days, advising the consumer in what particular such rule and regulation has been violated for which service will be discontinued if the violation is not remedied. This notice may be waived in the event of discovery of a dangerous condition on a consumer's premises or in case of a consumer utilizing the service in such a manner as to make it dangerous for occupants of the premises thus rendering the immediate discontinuance of service to the premises imperative.

(e) Consumer About to Vacate Premises:

Each consumer about to vacate any premises supplied with service by the Company shall give written notice of his intended removal at least two (2) days prior thereto, specifying the date service is desired discontinued; otherwise, he will be held responsible for all electric energy furnished to such premises until the Company shall have notice of such removal.

(f) Usage of Service Detrimental to Other Consumers:

The Company will not furnish service to electrical apparatus or appliances, the operation of which will be detrimental to the electric service being furnished by the Company to its other consumers in the immediate vicinity or supplied from the same distribution system, and the company will refuse to continue furnishing electric energy to any consumer who shall, after being notified by the Company to discontinue the use of electric energy for such electrical apparatus or appliances, continue to so use the same.

No. 10 - RECONNECTION SERVICE CHARGE:

A reconnection charge of \$1.00 may be made and collected by the Company before service is renewed where service has been discontinued for non-payment of bills as required by these rules and regulations, or to protect the company against fraud, or for failure to comply with the rules and regulations of the company.

No. 11 - DISPUTED BILLS:

In case of a dispute between the consumer and the company as to the correct amount of any bill rendered by the company for electric service furnished to the consumer, the consumer shall be notified by the company to deposit with the Railroad Commission of the State of California the amount claimed by the company to be due. Upon receipt of said deposit, the Commission will investigate the facts and communicate its findings to the parties.

Failure on the part of the consumer to make such deposit within 15 days after written notice by the company that such deposit be made, or service may be discontinued, shall warrant the company in discontinuing the service to the consumer without further notice.

No. 12 - PAYMENT OF BILLS:

Bills for electric service will be rendered according to registration of the meter at regular intervals, and are due and payable upon presentation. Payment shall be made at the office of the company, or at the company's option, to duly authorized collectors of the company.

Removal bills, special bills, bills rendered on vacation of premises, or bills rendered to persons discontinuing the service, shall be paid on presentation. Bills for connection or reconnection of service, and payments for deposits or to reinstate deposits as required under the rules and regulations of the company shall be paid before service will be connected or reconnected.

Wherever the company's rates include an annual minimum charge, said charge is to be payable in twelve (12) equal monthly installments throughout the year where service is not seasonal; where service is seasonal in nature, such as for agricultural, reclamation, wineries, etc., the minimum charge shall be due and payable in equal monthly installments during the normal period of use, unless otherwise specified on schedule.

Where the minimum is based on the maximum demand during the year, the proportionate amount due and payable at the end of any month shall be based on the maximum demand which

shall have occurred during the contract year up to that time.

No. 13 - METERS AND APPLIANCES:

(a) Meters and Appliances:

All meters, service wires, appliances fixtures, etc. installed by the company at its expense upon the consumer's premises for the purpose of delivering electric energy to the consumer shall continue to be the property of the company, and may be repaired, replaced or removed by the company at any time.

No rent or other charge whatsoever shall be made by the consumer against the company for placing or maintaining said meters, service wires, appliances, fixtures, etc. upon the consumer's premises. All meters shall be sealed by the company, and no such seal shall be tampered with or broken except by a representative of the company appointed for that purpose. The consumer shall exercise reasonable care to prevent the meters, regulators, service wires, appliances, fixtures, etc. of the company upon said premises from being injured or destroyed, and shall refrain from interfering with the same, and, in case any defect therein shall be discovered, shall notify the company thereof.

The company shall have the right to remove any and all of its facilities installed on consumer's premises at the termination of service.

(b) Meter Installation:

All meters shall be installed by the company in some convenient place approved by the company upon the consumer's premises, and so placed as to be at all times accessible for inspection, reading and testing.

In all buildings in which separate meters are hereafter required to be installed for various floors or groups or rooms in order to measure the electric energy supplied to each tenant, all meters shall be located at a central point, and each such meter shall be clearly marked to indicate the particular location supplied by it.

Master-meters shall be furnished and installed by the company upon application by the owner, lessee or tenant of any building having five or more groups of rooms or floors which are rented and metered separately, provided that the company shall not be required to supply both master and sub-meters without receiving a reasonable rental charge for the latter in case electric energy is sold to the consumer through master-meter to be resold by purchaser through sub-meters.

No. 14 - METER READING:

Meters will be read as nearly as possible at regular intervals, either once each month, fortnight or week, depending upon the conditions of service. Meter readings for domestic and residence service will be monthly. Due to Sundays and holidays, it is not always possible to read meters on the same date each month. Where, however, the monthly period is less than 27 days, or more than 33 days, a prorata correction will be made.

Opening bills will be rendered for actual electric energy consumed where electric energy is used for less than a full month, but in no case will the charge be less than the prorata of the minimum applicable to that service in question.

No. 15 - METER TESTS:

Any consumer may, upon not less than five days' notice, require the company to test his electric meter. No payment or deposit will be required from the consumer for such test except:

When a consumer whose average monthly bill for electric service is less than \$150 requests a meter test within six months after date of installation of the meter, or more often than once in six months thereafter, a deposit to cover the reasonable cost of the test will be required of the consumer, in accordance with the following:

- (a) Meter Installed Without Current or Potential Transformers.

<u>Size of Meters</u>	<u>Amount of Deposit</u>
10 ampere or less	\$1.00
15 and 25 ampere	2.00
50 ampere and over	3.00

- (b) Meter Installed With Current Transformer or With Current and Potential Transformer.

The amount of the deposit will be \$5.00.

The amount so deposited will be returned to the consumer if the meter is found, upon test, to register more than 2% fast or slow under conditions of normal operation.

A consumer shall have the right to require the company to conduct the test in his presence, or if he so desires, in the presence of an expert or other representative appointed by him.

No. 15 - METER TESTS: (Continued)

A report giving the name of the consumer requesting a test, the date of the request, the location of the premises where meter has been installed, the type, make, size and number of meter, the date of removal, the date tested, and the result of the test will be supplied to the consumer within a reasonable time after completion of the test.

All meters will be tested at the time of their installation, and no meter will be placed in service or allowed to remain in service which has an error in registration in excess of 2% under conditions of normal operation.

No. 16 - ADJUSTMENT OF BILLS FOR METER ERROR:

(a) When, as the result of any test, a meter is found to be more than two per cent fast, the company shall refund to the consumer the overcharge based on the corrected meter-readings for the period in which the meter was in use, not exceeding six months, unless it can be shown that the error was due to some cause, the date of which can be fixed. In this case, the overcharge shall be computed back to, but not beyond such time.

(b) If, in the case of domestic or residential service, the meter upon test as herein provided is found not to register, or to register less than 75% of the actual consumption, an average bill, or a bill for the electricity consumed, but not covered by the bills previously rendered for a period not to exceed three months, may be rendered to the consumer by the company, subject to review by the Commission.

(c) If a meter for commercial service, upon test as herein provided, is found to register more than 2% slow, the company may render a bill for electricity consumed but not covered by bills previously rendered for a period not to exceed three months, subject to review by the Railroad Commission of the State of California, provided that if the actual period of error exceeds three months, and same can be definitely determined, the correction to be made, as herein provided, may cover such actual period, subject to the approval of the Railroad Commission.

No. 17 - READINGS OF SEPARATE METERS NOT COMBINED:

For the purposes of making charges, all meters upon the consumer's premises will be considered separately, and the readings thereof will not be combined, except that where the company shall, for operating necessity, install upon the consumer's premises, in place of one meter, two or more meters, then the readings of such two or more meters will be combined for the purposes of making charges.

No. 18 - NOTICES:

Any notice the company may give to any consumer supplied with electric energy by the company under and pursuant to

No. 18 - NOTICES: (Continued)

the effective rules and regulations of the company may be given by written notice, either delivered at the address hereinafter described in this Rule and Regulation, or properly inclosed in a sealed envelope and deposited in any United States Post Office in the territory served by the company, postage prepaid, addressed to the consumer at the consumer's place of address specified in the consumer's application for electric service, or in the consumer's contract, in case such consumer has a contract for electric service, or at such address as may be subsequently given in writing therefor by the consumer to the company at its local district office.

Any notice from any consumer to the company under any of the company's schedules of rates, or under and pursuant to the effective rules and regulations of the company, may be given to the company by himself in person, or by an authorized agent at its local office in the district where service is rendered to the consumer, or by written notice properly inclosed in a sealed envelope and addressed to the company's local district office, postage prepaid, and deposited in any United States Post Office in the territory served by the company.

No. 19 - RATES AND OPTIONAL RATES:

The rates to be charged by and paid to the company for electric service will be the rates legally in effect and on file with the Railroad Commission of the State of California. Complete schedules of all rates legally in effect for any district will be kept at all times in the company's local office for that district, where they will be available for public inspection.

Where there are two or more rate schedules applicable to any class of service, the company or its authorized employees will call applicant's attention, at the time application is made, to the several schedules, and the consumer must designate which rate or schedule he desires.

In the event of the adoption by the company of new or optional schedules or rates, the company will take such measures as may be practicable to advise those of its consumers who may be affected that such new or optional rates are effective.

In the event that a consumer desires to take service under a different schedule than that under which he is being served, the change will become effective for service rendered after the next regular meter reading following the date of notice to the company, except, however, the company may not be required to make a change in schedule after the first change until 12 months of service has been rendered under the schedule then in effect, unless a new schedule is

No. 19 - RATES AND OPTIONAL RATES: (Continued)

authorized, or unless his operating conditions have changed to warrant a change in schedule, except, however, in schedules with an annual minimum, in which case the change can only be made once in 12 months.

No. 20 - ELECTRIC EXTENSIONS:

The company will be governed in the making of electric extensions by the rules of the Railroad Commission of the State of California in the territory where the Commission has jurisdiction.

No.-21-Electric Service Connection:

(1) Overhead Service

Upon application by a bona fide applicant for service, the company will, at its own expense, furnish and install service wires from its pole line to the first approved point of permanent support, existing or proposed, on the consumer's premises, providing the Company's pole line is located on the street, highway, lane or alley adjoining consumer's premises.

Should the length of service wires be such as to require one or more poles for support, the company will furnish and install at its own expense only that portion of the wires extending between its pole line and the first pole of the service.

The materials furnished by the Company, at its own expense, in the construction of such service will at all times be and remain the sole property of the Company, which will have the right, by its agents or employees, to enter upon the property of the applicant and remove such materials after the applicant shall cease taking service from the Company. The materials furnished by the applicant in the construction of such extension will at all times be and remain the sole property of the applicant, but as long as such material shall be used by the Company to furnish service to the consumer, the Company will make all ordinary repairs thereon, and have sole control of the same.

(2) Underground Service

Except in districts where underground construction is required by law, the Company will not, at its own expense, furnish and install underground service from its overhead lines to the consumer's premises. If such underground service is required, the Company will, at the consumer's request, furnish and install the same, but the cost thereof must be paid to the Company by the consumer upon demand. If such underground service shall be furnished and installed by the consumer, the same shall be to the satisfaction and subject to the approval of the Company's engineers.

In districts where underground construction is required by law, the Company will extend at its own expense the service to the property lines of the consumer's premises nearest to the Company's electric distributing system, but shall not be required at its own expense to extend the service on the consumer's premises.

- (3) The Company will not be required to install more than one service either overhead or underground to any one building.

No. 22 - Temporary Service

Temporary service, as herein considered, refers to service to circuses, bazaars, fairs, temporary restaurants, construction works, etc., of a temporary nature.

The Company will, if in its opinion the furnishing of such service will not work an undue hardship upon it or its then existing consumers, furnish temporary service under the following conditions:

(a) The applicant for such temporary service shall be required to pay to the company in advance or otherwise, as the company may elect, the net cost of installing and removing any facilities necessary in connection with furnishing of such service by the company.

(b) Each applicant for temporary service shall be required to deposit with the company a sum of money equal to the estimated amount of the company's bill for such service, or to otherwise secure, in a manner satisfactory to the company, the payment of any bills which may accrue by reason of such service so furnished or supplied.

(c) Nothing in this rule and regulation shall be construed as limiting or in any way affecting the right of the company to collect from the consumer any other or additional sum of money which may become due and payable to the company from the consumer by reason of the temporary service furnished or to be furnished hereunder.

No. 23 - Shortage of Electric Supply and Interruption Of Delivery

The company will exercise reasonable diligence and care to furnish and deliver a continuous and sufficient supply of electric energy to the consumer, and to avoid any shortage or interruption of delivery of same. The company will not be liable for interruption or shortage or insufficiency of supply, or any loss or damage occasioned thereby, if same is caused by inevitable accident, act of God, fire, strikes, riots, war, or any other cause not within its control.

The company, whenever it shall find it necessary for the purpose of making repairs or improvements to its system, will have the right to suspend temporarily the delivery of electric energy, but in all such cases, as reasonable notice thereof as circumstances will permit, will be given to the consumers, and the making of such repairs or improvements will be prosecuted as rapidly as may be practicable, and, if practicable, at such times as will cause the least inconvenience to the consumers.

In case of shortage of supply, the Company shall have the right to give preference in the matter of furnishing electric service to the United States and the State of California, and cities, cities and counties, counties and towns, their inhabitants for lighting and for public purposes and to other public utilities and those engaged in public or quasi-public service if necessary.

No. 24- Supply To Separate Premises and Resale Of Electric Energy

Where the company has adequate service facilities to supply separate premises, such separate premises, even though owned by the same consumer, will not be supplied with electric energy through the same meter.

Unless specially agreed upon, the consumer shall not re-sell any of the electric energy received by him from the company to any other person, or for any other purpose, on other premises than specified in his application for service.

No. 25 - Company's Right Of Ingress To And Egress From Consumer's Premises

The company shall at all times have the right of ingress to an egress from the consumer's premises at all reasonable hours for any purpose reasonably connected with the furnishing of electric energy and the exercise of any and all rights secured to it by law, or these rules and regulations.

As provided for in the Rules and Regulations herein contained, the company shall have the right to remove any and all of its property installed on the consumer's premises at the termination of service.

No. 26 - Consumer Responsible For Equipment For Receiving Electric Energy

The consumer shall, at his own risk and expense, furnish, install and keep in good and safe condition all electrical wires, lines, machinery and apparatus, which may be required for receiving electric energy from the Company, and for applying and utilizing such energy, including all necessary protective appliances and suitable building therefor, and the Company shall not be responsible for any loss or damage occasioned or caused by the negligence, want of proper care, or wrongful act of the consumer or of any of his agents, employees or licenses on the part of consumer in installing, maintaining, using, operating or interfering with any such wires, lines, machinery or apparatus.

No. 27 - Service Connections Made By Company's Employees

Only duly authorized employees of the company are allowed to connect the consumer's service to, or disconnect the same from, the company's electric lines.

No. 28 - Compensation To Company's Employees

All inspectors, agents and employees of the company are strictly forbidden to demand or accept any personal compensation for services rendered to a consumer.

No. 29 - Change Of Consumer's Apparatus Or Equipment

In the event that the consumer shall make any material change either in the amount or character of the electrical lamps, appliances or apparatus installed upon his premises to be supplied with electric energy by the Company, the consumer shall immediately give the Company written notice to this fact.