Decision No. 48071

ORIGINAL

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Application of The Western Telephone
Company for authority to establish rates
for new services; to establish continuous
service in its Laytonville and Covelo
Exchanges; to increase rates for certain
services; and to issue 8600 shares of its
Cumulative Preferred Stock, 325.00 Par Value.)

Application No. 32114 (Amended)

W. Gilman Snyder, H. Echevarria, E. E. Bagley and Robert Sutherland, by W. Gilman Snyder, for applicant; J. J. Deuel and Eldon Dye for California Farm Bureau Federation, interested party; Mrs. Dan Drewry, Jr. for Harris Grange, interested party; G. E. Goodwin for Tooby & Prior, a corporation, and Tooby Bros., a partnership, protestants; Oscar N. Newkom, Dan R. Drewry, Jr., Nona M. James, M. S. Milstead, W. O. Mahnkey, all of Harris, interested parties; Jess Stansberry and Glenn Smith, of Garberville, interested parties; Sam Erickson, for Ground Observation Corps, Civil Defense, interested party; W. W. Dunlop for the Commission staff.

OPINION

In this application, filed February 9, 1951, The Western Telephone Company, a California corporation, seeks authority to establish rates for new services, to increase its rates and charges for certain services, to redesignate exchange boundaries and establish revised suburban areas, and to issue 8,600 shares of its Cumulative Preferred Stock, \$25 Par Value, 5% Series of the aggregate par value of \$215,000. By amendment, filed June 15, 1951, applicant further seeks authority to establish one schedule of toll rates throughout its entire territory.

Applicant's request respecting the issue of stock has been considered heretofore and the sale of \$140,000 of stock was authorized by this Commission's Decision No. 45733, issued May 22, 1951. The other requests of applicant were the subjects of a

public hearing, held June 21, 1951, before Commissioner Huls and Examiner Emerson at Garberville, California. Basically, they involve increases in exchange and toll rates in the Garberville, Covelo, and Laytonville areas, coincident with exchange area reductions for those exchanges and the furnishing of continuous service in Covelo and Laytonville. Establishment of a single toll schedule also would affect charges in the Weaverville exchange, though to a minor extent. Applicant has estimated that its rate and area proposals will increase annual revenues by approximately \$30,000.

Mr. W. G. Snyder, president of applicant corporation, commenced telephone operations under the name of The Western Telephone Company in 1933 in Amador and Calaveras Counties. In 1942 he acquired three telephone systems operating in the vicinity of Weaverville, Trinity County. In 1949 the company was incorporated and purchased the telephone properties which Mr. Snyder had owned and operated as an individual. In December, 1949, the corporation disposed of the Amador and Calaveras County properties, retaining and expanding its Weaverville operations. The properties of the J. P. Thomas Telephone Company, operating in and around Garberville in Humboldt County, and the properties of the Willits Telephone and Telegraph Company, operating in and around Covelo and Laytonville in Mendocino County, were acquired in September, 1950. At the present time, therefore, applicant is providing telephone service in three widely separated areas which are largely mountainous and heavily wooded and in which predecessor operators have experienced difficulty in maintaining adequate plant facilities and in providing satisfactory service. Approximately 400 miles of pole lines are operated and a portion of the system is in tree construction. Grounded circuits are used in

outlying areas and a number of lines have more than 10 stations connected. Transmission over some lines is considerably below standard and lengthy service interruptions have been not uncommon. Limited hours of service are furnished at Covelo and Laytonville. The central office facilities at Garberville are inadequate and much temporary wiring is evident. While some maintenance and construction work has been done in recent years by predecessor owners, much of the material used was secondhand or otherwise unsuitable and will require early replacement. The Weaverville exchange serves a large area beyond the exchange boundaries by means of toll lines, one of which is over 50 miles long. About 275 circuit miles of these Weaverville toll lines are owned by the United States Forest Service and are used by applicant under a Term Permit covering a 10-year period, which allows their usage in exchange for properly maintaining the lines and providing telephone service to the Forest Service without charge.

At the hearing in this matter considerable testimony regarding the inadequacy of service was presented by a number of present telephone subscribers. The conditions above related appear to be fully known to the management of applicant and, as evidenced by Exhibit No. 2 and other testimony in this proceeding, the management has undertaken a substantial program of construction and reconstruction in order to rehabilitate, improve, and expand service and to fill orders for service from waiting applicants. During the next few years it has programmed projects which will total \$236,000 in gross plant additions and, in 1951 alone, net additions of approximately \$85,000 will be completed. Of major import are the installation of a new common battery switchboard and equipment for full selective ringing at Garberville, new dial facilities and equipment and the establishment of 24-hour service

for Covelo and Laytonville, facilities to connect Garberville and Laytonville, toll facilities to connect Garberville and Weaverville, and cable and metallicizing projects in several areas.

Applicant is operating under the rates, rules, and regulations of its predecessors, having adopted them as its own at the time of acquisition. There has been no general increase in rates in the Garberville exchange since 1920 except for a minor increase in 1948 when continuous service was made available. The Covelo and Laytonville exchange rates in general have remained unchanged for more than 30 years. Toll rates were established in 1947. A comparison of the present and proposed exchange rates for the principal classes and grades of service in Humboldt and Mendocino Counties is as follows:

:Class and Grade:	Covelo & L	aytonville Exch	Garberv	ille Exchange:
: of : Service	Present : Rate :	Company Proposed Rate	:Present: :Rate :	Company : Proposed Rate:
Residence, per r	s 2.75*	\$ 4.00	\$ 3.25	\$ 4 . 00
2-party 4-party	2.00*	7 3.50 3.00	2.75 2.25	* 3.75 3.00
10-party Subn. Business, per mo	2.25* .	3.50	2.75	3.50
l-party 2-party	3.25* 2.75*	5.00 4.25	3.75 3.25	5.25 4.50
10-party Subn.	2.75*	4.00	3.75	4.00
Service Connect: Residence	3.50	5.00	5.00	5.00
Business	3.50	7.00	6.00	7.00

* Wall set 25 cents less.

The areas of the foregoing exchanges are proposed to be considerably reduced, thereby transferring many suburban service subscribers to toll users. It is proposed that these toll stations be made subject to a monthly minimum guarantee of \$5 with only those toll messages transmitted wholly over applicant's own lines

SUMMARY OF EARNINGS YEAR 1951

			ipplicant's.	
Item	Staff	Applicant:	Staff:	Applicant
Operating Revenues				
Local Service	\$ 43,900	\$ 42,500	\$ 46,300	\$ 45,190
Toll Service	79,800	73,400	"111,600	100,900
Miscellaneous	3,600	2,450	3,600	2,450
Uncollectibles	(300)	(240)	(<u>300</u>)	(240)
Total	127,000	118,110	161,000	148,300
hamating Eumaneae				
perating Expenses	25,000	21,700	25,000	21,700
Maintenance .	50,600	38,500	50,600	55,100
Traffic	70,000	50,500	50,000));±00
General Office	22 200	20 500	22 200	20,500
Salaries	22,300	20,500	22,300	
Other Expenses	11,600	9,100	11,600	9,100
Subtotal	109,500	89,800	109,500	106,400
Depreciation	11,400	10,000	11,400	10,000
Taxes	7,100_	16,200	16,300	16,200
Total	128,000	116,000	137,200	132,600
Net Revenues	(<u>1,000</u>)	2,110	23,800	15,700
and the second second				
Average Rate Base				
Telephone Plant	291,200	287,196	291,200	287,196
Material and Supplies	10,000	6,154	10,000	6,154
Working Cash	· 8.000	5,922	8,000	5,922
Indepreciated Rate Bas	e 309,200	299,272	309,200	299,272
Domination Pocomic	(56,900)	(58,127)	(56,900)	(58,127)
Depreciation Reserve	(70,900)	()0,127)	(70,700)	<u> </u>
Depreciated Rate Base	252,300	241,145	252,300	241,145
Rate of Return				
(Depr. Base)	(<u>0.40</u>)	% 0.87%	9-43%	6.51%

(Red Figure)

From the foregoing tabulation, it is apparent that present rates will not produce a satisfactory return under the estimates made either by applicant or the Commission staff.

The staff estimate was based upon a so-called "normalized" year; that is, it was assumed that certain immediately needed and programmed equipment installations had been completed and were available for use throughout the entire year, that wage

increases recently placed in effect were fully in effect, that redesignation of exchange boundaries had been accomplished, and that normal growth and resulting revenue increases would be realized. In this latter respect it was averred that, according to the company's books, total revenues during the first four months of 1951 were some 25.9% above those received in a like period in 1950 and for the same period, toll revenues increased 35.6%. The company's revenue estimates were largely influenced by a toll settlement study between applicant and The Pacific Telephone and Telegraph Company, which settlement, according to applicant's president, would be made retroactively to December 21, 1950. An estimated \$2,600 loss in toll revenues would result from such settlement. The test period of December 21, 1950 to January 20, 1951, used by the company in its estimates, was one in which tourist trade was particularly low due to periods of heavy rain storms and swollen streams which substantially lessened the usual fishing season toll usage in the coastal areas. It is noted that applicant has budgeted funds for the construction of toll lines between Laytonville and Garberville. When such lines are in operation applicant will receive additional toll revenues which, it is believed, will offset to some extent the increased settlement charges. For the purposes of this proceeding we shall adopt a revenue estimate of \$161,000 as being applicable to normal future operations, under the rates proposed by applicant.

While in total amount the two estimates, under proposed rates, are in relatively close agreement, a large difference is apparent in traffic expenses. These expenses are primarily composed of operators wages. In making its estimate, applicant used the pay period of June 1 to June 15, 1951, as a base; a period when overtime pay rates influence the average hourly pay. The

staff estimate, on the other hand, was based upon a full year's average hourly rate to which was added a wage increase of 10% effective for the full year. The latter method appears to be the more accurate in estimating operators wages for a normalized year and will be recognized as applicable. For the purposes of this proceeding we shall adopt the sum of \$137,000 as the total normal future operating expenses under the rates proposed by applicant.

With respect to rate base estimates, it is noted that both applicant and the staff used the company's plant account figures which reflect historical cost appraisals of the properties at Covelo and Laytonville as of March 31, 1949, and at Garberville as of August 27, 1948. Applicant's rate base is an arithmetic average of beginning and estimated end-of-year figures. The staff rate base is an average figure weighted to the extent of having considered the new Garberville switchboard as being installed and operative as of the beginning of the year. The company uses a straight-line total life basis of determining depreciation. The staff estimate used the remaining life straight-line method. For the purposes of this proceeding we shall adopt, as the depreciated rate base upon which applicant is entitled to earn a return, a rate base of \$252,000, which we find to be a fair and reasonable rate base.

From the above, it is apparent that the rates proposed by applicant would yield an excessive return. The rates hereinafter to be authorized are designed to yield a return of 6.7% on the rate base hereinabove found to be reasonable and will produce a gross revenue increase of approximately \$23,400.

In the main, there are but two applicable methods by which the needed revenues may be spread in rates for this company.

One, which is comparable to that which applicant has proposed, is.

to place into effect the level of exchange rates generally applicable throughout California to exchanges of comparable size, place into effect the level of toll rates used by The Pacific Telephone and Telegraph Company and then obtain any additional revenues needed by placing a surcharge on all originating and terminating intrastate toll messages. This method has certain disadvantages, some of the more important of which are that the surcharge becomes an arbitrary amount related neither to line haul nor to terminal costs, that it must be collected at remote points on incoming calls from other company lines, thereby possibly requiring the development of a revised settlement arrangement, and that it is an unusual charge which creates subscriber and public ill will. Numerous objections to the proposed surcharge were made, both by the connecting company and by applicant's present subscribers, during the course of the hearing in this matter. The second method is to place into effect the general level of California intrastate toll rates in all areas served by applicant and obtain additional revenues required from the exchange rates. In view of the record in this proceeding, we believe that the latter method is the logical and more reasonable, and it will be adopted as the basis for the rate form and rate levels to be authorized. The increases in rates have been spread in accordance with the principle that the charges for telephone service in one area will not place an undue burden on the balance of the company's customers. In the application of this principle, consideration has been given to the return by exchanges shown by Exhibit 1.

The general tenor of subscriber testimony and questioning at the hearing was one of complaints regarding service and the number of toll calls proposed to be included in the monthly guarantee for those subscribers who would become toll users when the

exchange boundaries are reduced. Generally, there was no opposition to increased rates provided there were to be a corresponding improvement in service. As above discussed, the service deficiencies are recognized by the company and a substantial program to improve service is under way. It is clear, however, that due to the magnitude of the work to be done, considerable time will elapse before service may reach normal standards. In the meantime the company management is on record that every reasonable effort will be made to make such improvement as is possible. With respect to the number of intracompany toll calls that can be made within the minimum toll user's bill, it will be noted that elimination of the surcharge from the proposed rate, in effect, will double the number of allowable calls.

At the hearing a number of subscribers in the Harris area expressed concern over the elimination of magneto ringing when the common battery switchboard and full selective ringing installation at Garberville is completed. The area is remote and in the past oftentimes has been completely isolated during long and severe storm periods. During such times or in other emergencies when the lines into Garberville may be down or in trouble, these subscribers feel it is essential that they be accorded some means of communicating with each other. This particular problem is possible of solution. The company will be expected to develop a method whereby it may be accomplished and maintained in effect at least until such time as the company's line construction improves to a point where continuity of service may be assured.

Applicant has financed its investment in telephone facilities through the issue and sale of common and preferred stock and through the use of funds provided by the issue of short-term notes.

If the program of construction and service improvement is to be

accomplished, applicant must continue diligently to sell its securities. Applicant is placed upon notice, however, that the purchase of securities is not prerequisite to the obtaining of telephone service.

The establishment of the Garberville, Laytonville, and Covelo exchange boundaries and the provision of toll station service between those exchange boundaries and the presently defined territorial boundaries, as proposed by applicant, will be authorized.

The basic monthly rates authorized by the order herein, segregated by principal classes, grades of service and areas and their increases over present rates are as follows:

: Class and Grade	Author-	ville :: In-	Author-	In-		: In- :
: of Service :	ized	:crease	: ized	:crease:	ızed	ccrease:
Residence 1-party 2-party 4-party 10-party, Suburban	\$ 4.25 3.25 3.75	\$ 1.50 0 1.25 1.50	\$ 4.00 3.50 3.00 3.50	\$.75 .75 .75	\$ 4.25 3.75 3.00 3.50	\$ 0000
Business 1-party 2-party 4-party 10-party, Suburban	6.75 5.50 4.75	3.50 2.75 0 2.00	6.25 5.00 4.50	2.50 1.75 0 .75	6 - 25 5 - 00 4 - 75# 4 - 50	1.25 -50 -75 -50
Toll Station Guarantee	5.50	*	5.50	*	5.50	.50
Service Connections Residence Business	5.00 7.00	1.50	5.00 7.00	0 1.00	5.00 7.00	0

⁻⁻ Service not offered.

In addition to the increase in basic rates, certain other minor items of service and supplemental equipment charges will be authorized at standard levels. A uniform toll schedule will be authorized throughout applicant's service area and telegraph rates will be authorized to be increased to the Western Union level.

[#] Service to be upgraded to 2-party service.

^{*} New service.

Applicant will be required to file a revised set of rules and regulations applicable on a company-wide basis and will be authorized to cancel tariff sheets in conflict with the new schedules.

<u>ORDER</u>

The Western Telephone Company having applied to this Commission for an order authorizing increases in rates, public hearings having been held and the matter having been submitted for decision,

IT IS HEREBY FOUND AS A FACT that the increases in rates and charges authorized herein are justified and that present rates, in so far as they differ from those herein prescribed, are unjust and unreasonable; therefore,

IT IS HEREBY ORDERED as follows:

- 1. Applicant is authorized to file in quadruplicate with this Commission after the effective date of this order, in conformity with the Commission's General Order No. 96, rates, charges, and conditions revised as set forth in Exhibit A attached hereto, and on not less than five (5) days' notice to the Commission and to the public, to make said rates effective for service furnished on and after October 1, 1951.
- 2. Within six (6) months from the effective date of this order, applicant shall file in quadruplicate with this Commission rules and regulations governing subscriber relations revised to reflect present-day operating practices acceptable to this Commission and in conformity with the requirements of General Order No. 96, together with copies

EXHIBIT A Page 1 of 10

RATES

The presently effective rates, charges, conditions, and rules and regulations are changed only as specifically set forth in this exhibit.

Preliminary Statement

Revise preliminary statement to show that continuous hours of service are furnished at Covelo and at Laytonville and to show current operating conditions.

Maps of Exchange Areas

The exchange area boundaries for Covelo, Laytonville, and Garberville are authorized to be revised as set forth in Exhibit B, attached to Application No. 32114, as amended at the hearing in this proceeding.

Map of Garberville Base Rate Area

The map of the Garberville base rate area is authorized to be refiled on a larger scale, realigned by street and other locations for better administration of the tariff schedules.

Flat Rate Exchange Service, Schedule No. A-1

•	Monthly Rate - Each Station					
	Covelo and Laytonville	Garberville	Weaverville			
Residence						
1-party	. \$4.25	\$4.00	\$4.25			
2-party		3.50	3.75			
4-party		3.00	3.00			
Extension		1.00	1.00			
Business						
1-party	. 6.75	6.25	6-25			
2-party		5.00	5.00			
4-party		-	4-75			
Extension	. 1.50	1.25	1.25			

Add special condition to read:

Business four-party service in the Weaverville exchange will be furnished only to those subscribers receiving such service as of October 1, 1951, and thereafter only until facilities are available to furnish business individual line or two-party line service.

FREIBIT A Page 2 of 10

RATES (Continued)

P. B. X. Service, Schedule No. A-2, Carberville

This schedule is authorized to be cancelled.

Mileage Rates, Schedule No. A-2, Covelo and Laytonville

Revise off-premises extension station mileage rates and conditions to be consistent with those applicable in Weaverville and in Garberville.

Somipublic Coin-Box Service, Schodule No. A-3, Carborville

Revise minimum charge per day to \$0.22

Farmor Line Service, Schedule No. A-3, Covolo and Laytonvillo

	Rate Per Month -	Each Station
A.	Residence	Business
Covelo and Laytonville	\$0.70	\$1.25

Suburban Sorvice, Schodule No. A-5, Covelo and Laytonville Schodule No. A-8, Carborville Schodule No. A-4, Wesverville

	Monthly	Rato - Each Station	
	Covolo and Laytonvillo	Corborvillo	Wooverville
Residence			
10-party primary station	\$3.75	\$3.50	\$3.50
Extension station	1.25	1.00	1.00
Business			
10-party primary station	4.75	4.50	4.50
Extension station	1.50	1.25	1.25

Directory Listings, Schodule No. A-4, Covelo and Laytonville

Revise conditions to be consistent with those applicable in Garberville.

EXHIBIT A Page 3 of 10

RATES (Continued)

Supplemental Equipment

Schodule No. A-8, Covelo and Laytonville

Schedule No. A-9, Garberville Schedule No. A-8, Weaverville

The following installation charges and monthly rates are authorized:

Bolls	Installa Charge	ation Monthly Rate
Each extension bell - sm	:11 gongs \$2.50	\$0.50
Each extension bell - lov	3.00 ringing gongs	.60
Buzzor Circuits		
Each buzzer circuit inclu	- -	
one buzzer, power supply		
50 feet or less of circu		.40
Each additional push butt	on	.20
Each additional buzzer		.20
Each additional 50 foot of		
inside circuit wiring		-
Koys		
Each cam lovor switch or	key installed in	
addition to station		-35

The installation charge for desk set cords exceeding six feet in longth is authorized to be cancelled.

Add special conditions to read:

1. Boll Limitations:

The maximum number of bells including the primary station bolls, extension station bells, supplemental extension bells, and loud-ringing extension bells which will be connected simultaneously to any grade of service will be in accordance with bell limitations as set forth in the Rules and Regulations.

2. Buzzer Circuits:

The subscriber shall furnish, install, and maintain all circuits directly connected with commercial power and shall also furnish the commercial power.

3. Keys:

If a key is installed in lieu of a station the service connection charge and monthly handset station rate applicable to such station will apply and no additional charge will be made for the key.

FXHIBIT A Page 4 of 10

RATES (Continued)

Move and Change Charges, Rule & Regulation No. 29, Covelo and Laytonville Schodule No. A-10, Garberville Schodule No. A-9, Weaverville

/n \	Cub and but a Malanhara Cata	Charge
(1)	Subscriber's Tolephono Sets:	
	Moving from one location to another	4
	on the same premises, each set	\$3.00
	Change in type or style not required by change	
	in class, type or grade of service, or type	
	of operation	3.00
	Change between manual and dial set where no chan	•
	in type or style of set is involved	No charge
(2)	Private Branch Exchange Systems: Moving from one location to another: Each private branch exchange station	. 3.00
		,,,,,
	Same	Different
	Room	Room
	•	
	Intercommunicating systems, per	
	station \$7.50	\$10,00
	Cordless switchboard, per position . 10.00	20,00
	Cord switchboard, per position:	
	40 lines or less 10.00	20.00
	40 lines or less	30.00
	40 lines or less 10.00	30.00

Special conditions applicable in Weaverville are authorized to be made effective in all other exchanges.

Service Connection Charges, Schedule R. & R. No. 30, Covelo and Laytonville Schedule No. A-11, Garberville Schedule No. A-10, Weaverville

	Char	rge
	sidence ervice	Business Service
(1) New and additional service: Instrumentalities not in place: Each individual or party line		
primary station	\$5.00	\$7.00
intercommunicating system trunk Each private branch exchange or intercommunicating system station,	·	7.00
except operator's sets	3.00	3.00
Each extension station	3.00	3,00

EXHIBIT A Page 5 of 10

RATES (Continued)

Service Connection Charges (Continued)

	Cha	rge
•	Residence Service	Business Service
(a) Instrumentalities in place and no change of location or type of facilities involved: Each service including all stations and supplemental equipment connected theretaeth private branch exchange or intercommunicating system, complete with	o . \$3.∞	\$3.00
trunks	3.00	3.00

Special conditions applicable in Weaverville are authorized to be made effective in all other exchanges.

Joint User Service, Schedule No. A-13, Covelo and Laytonville

	Monthly Rate
Each joint user service in connection with business flat rate service	\$2.00

EXHIBIT A Page 6 of 10

RATES (Continued)

Schedule No. B-1, Message Toll Telephone Service

APPLICABILITY

Applicable to message toll telephone service.

TERR ITORY

Between toll stations and exchanges connected by toll facilities owned or operated by the company.

RATES

(1) Mileage and corresponding rates for different classes of service between any two toll points:

		:	Stat	ion Serv	ico :		Per	son Sex	vice		:
		:		and Colle				and Co			== :
Mi	loage	:Day Ex	c.Sun.	:Night a	d Sunday	Day(Exc	copt Sw	nday):I	Night o	ind Sur	nday:
	: Up to	:First:	Each	: First	Each	First	Ea.Ad	Min :	irst:	a.Ad.l	Min.:
	: and	: 3:	Add.	: 3	: Add. :	: 3	First		3 :Ī	irst:	Over:
Over	: Incl.	:Mins.:	Min.	: Mins.	: Min.		: 3	: 3 :1	Mina.:	<u> 3 :</u>	_3_:
0	10	\$0.10	\$0.050	Samo as	day rate	\$0.30	\$0.10	\$0.05	Same a	is day	rate
10	15	-15	-05		day rato		-10		Same a		
15	50	.20	.05		day rate		.10		Same a	-	
20	25	.25	.05		day rate				Same a	•	
25	30	-30	.10		day rate	•	-15		Samo e	_	
30	35	-35	.10	Same as	day rato	-55	.15	.10	Samo a	is day	rate
35	40	-40	.10		day rate	.60	.20		Same a		
40	50	.45	.15		day rate	.65	.20		Samo a		
50	60	.50	.15		day rate	-75	.25	_	Samo a	•	
60	70	-55	-15	\$0.50	•	-80	.25		\$0.75		
70	85	.60	.20	.50	.15	.90	-30	.20	-80	.25	.15
85	100	.65	.20	•55	.15	-95	.30	.20	_	.25	-15
100	115	.70	.20	.60	.20	1.05	-35	-20	-95	.30	.20
115	130	-75	.25	.65	.20	1.10	-35		1.00	.30	.20
130	150	. ė́o	.25	.70	.20	1.20	-40		1.10	-35	.20

- a. The minimum charge for a station service collect call is \$0.30 for the first 3 minutes, \$0.10 for each minute for the first three minutes of overtime and \$0.05 for each minute over the first three minutes of overtime.
- b. \$0.05 for each 2 minutes of evertime.

- b. Night and Sunday rates apply daily from 6 p.m. to, but not including 4:30 a.m., and on Sundays from 4:30 a.m. to, but not including, 6 p.m. Night and Sunday rates also apply on Thanksgiving Day (the fourth Thursday in November), on Christmas Day (Docember 25), and on New Year's Day (January 1). In case the Christmas and New Year's legal holidays fall on dates other than Docember 25 and January 1, Sunday rates apply as provided above on such legal holidays.
- c. The time at the calling station, when connection is established, governs the application of day, night and Sunday rates.

EXHIBIT A Page 8 of 10

RATES (Continued)

Schodule No.B-1, Message Toll Telephone Service (Continued)

SPECIAL CONDITIONS (Continued)

4. Station service is that service unan which the person originating the call gives only the telephone number of the station or private branch exchange system desired or the name and address under which the telephone is listed and does not specify a particular person or private branch exchange station to be reached at the called point.

The measurement of the duration of a station call for the purpose of application of rates shall begin at the moment telephone communication is established between the calling station and the called station or private branch exchange.

- 5. Person service is that service under which orders are accepted to establish communication between specified persons, or a particular station reached through a private branch exchange. The measurement of the duration of a person call for the purpose of the application of rates shall begin at the moment when communication begins with or between the particular person or persons specified in the order, or other party acceptable to the person calling, or the private branch exchange station called.
- 6. Charges for all classes of telephone calls are billed against or collected from the calling telephone, except that upon request tell charges on calls may be billed against or collected from the called telephone (i.e., charges may be reversed) if the charges are accepted at the called station, or by special arrangement the calls are billed against a third party telephone. Reversal of charges on Station service calls is permitted when "anyone" answering accepts the charges.

Special Conditions 5, 6, 7, 8, 9, 10, and 11 presently effective at Weaverville are authorized to be made effective as Special Conditions 7, 8, 9, 10, 11, 12, and 13, respectively.

Not later than six months from the effective date of this order, the basic tell station mileage and rate sheets shall be revised in accordance with the basic message tell telephone schedule authorized herein.

Schedule No. C-1, Telegraph Service

APPLICABILITY

Applicable to telegraph service.

TERRITORY

Between toll stations and exchanges connected by toll facilities owned or operated by the company.

RATES

(1) Telegraph rate mileages between points within squares in the territory served by the compuny.

EXHIBIT A Page 9 of 10

RATES (Continued)

Schedule No. C-1, Telegraph Service (Continued)

RATES (Continue	ed.)								
Squares	5105	5104	2301	2303	2305	2500	2502	2504	2701	2703
5705	0					÷			•	
570/1	50	0								
2301	56	91	0							
2303	56	91 56	50	0						
2305	91	56	100	50	0					
2500	112	142	56		135	0				
2502	100	112	56 56	91 56	91	50	0			
2504	112	100	91	56	56	100	50	0		
2701	153	168	100	.112	142	56	56	91	0	
2703	153	153	112	100	112	91	56	56	50	0
						-		•	-	

The above squares and related mileages are those regularly used by The Western Union Telegraph Company in applying its rates. For rate purposes the State of California is overlaid with 50-mile squares, arranged in staggered fashion. The rates for telegraph messages are directly related to the distance between the center of the rate square of the point of origin and the center of the rate square of the point of destination.

	0-75 Miles	76-125 Milos	126-225 Miles
(2) Full Rate Tolegram			
First 10 words or less	\$0.35	\$0.40	\$0.50
Each additional word	.02	-03	- OH
(3) Day Letter			
First 50 words or less	-50	. 60	•75
Each additional 5 words	3		
or less:			
51-100 words	. 03	·O+	.05
101-200 words	.03	.03	• 01+
Over 200 words	-02	.02	-03
(4) Night Lotter			
First 25 words or less	3 .30	.30	-35
Each addional 5 words	_	-	* -
or less:			•
26-50 words	.03	-04	-05
51-100 words	.03	.03	•O4
Over 100 words	.02	.02	.03

SPECIAL CONDITIONS

- 1. Full rate telegrams are accepted for immediate transmission.
- 2. Day letters are accopted for forwarding as a deformed service, subordinate to the priority of transmission and delivery of full rate telegrams.

EXHIBIT A Page 10 of 10

RATES (Continued)

Schedule No. C-1, Telegraph Service (Continued)

SPECIAL CONDITIONS (Continued)

- 3. Night letters are accepted at any time during the day and up to 2 a.m. for delivery not earlier than the following morning, or the morning of the next business day in the case of business messages. Night letters accepted between midnight and 2 a.m. will be dated as of the provious day. Night letters may, at the option of the company, be mailed at destination to the addressee, and the company shall be deemed to have discharged its obligation in such cases.
- 4. All telegraph service handled by the company is subject, with respect to codes, counting of words, collect messages, and servicing, to the rules and regulations of The Western Union Telegraph Company.
- 5. Rates shown in this schedule apply between points on company owned or operated lines. Rates between points on company owned or operated lines and points on lines of connecting companies are the regularly published rates of the connecting companies.

List of Toll Stations

File a list of toll stations and exchanges showing the applicable message toll telephone block and section number and telegraph rate square.

Consolidation of Tariff Schedules

Consolidate the tariff schedules of the predecessor J. P. Thomas Telephone Company and the Willits Telephone and Telegraph Company with those of The Western Telephone Company. Such consolidation shall be completed not later than six months from the effective date of this order.

of current forms that normally are used in connection with customer services.

The effective date of this order shall be twenty (20) days after the date hereof.

Dated at San Francisco, California, this 14th day of

Commissioners.