

Decision No. <u>46236</u>

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Application of the Suisun and Green Valley Telephone Company for authority to increase rates and charges.

Application No. 32319

Suisun and Green Valley Telephone Company, by <u>E. A. Hosmer</u>; California Farm Bureau Federation, protestant, by <u>Eldon N. Dye</u>; <u>W. W. Dunlop</u>, for the Commission staff.

<u>O P I N I O N</u>

In this application, filed April 17, 1951, Suisun and Green Valley Telephone Company, a California corporation, seeks authority to increase rates and charges for telephone service rendered in the City of Fairfield and in Solano and Napa Counties.

A public hearing in this proceeding was held before Examiner Emerson in Fairfield on August 15, 1951, at which time the matter was submitted for decision. None of applicant's subscribers attended the hearing.

Applicant was incorporated in July, 1903, and has furnished telephone service, in an area comprising about 150 square miles, by means of a system of rural telephone lines extending generally westerly and northerly from the cities of Suisun and Fairfield in Solano County. Applicant operates no switchboard, its switching needs being accomplished by The Pacific Telephone and Telegraph Company under the latter's filed tariffs for switching service. Applicant's system, until very recently, utilized magneto equipment throughout. As of the present time about 25% of the total stations have been equipped with modern common battery

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telephones utilizing semi-selective ringing. At the time of the hearing in this matter the company served 466 stations connected to 75 lines. At the end of 1950 applicant reported that it had in operation approximately 57 miles of pole lines, 5 miles of cable comprising 271 wire miles, and 368 miles of open wire. In the past 10-month period a station growth of about 19% has been experienced.

Rates presently in effect on this system, in general, have remained unchanged since 1922. Present charges and those requested by applicant, segregated by principal classes and grades of service, are compared in the following tabulation:

| : _ | Class and Grade of Service | : Present Rate : *# | Proposed Rate | : :Increase: |
|-----|-------------------------------|------------------------|---------------|-----------------|
| | Residence, per month | | | - |
| | 1-party | \$ 3.35 | \$ 3.75 | \$.40 |
| | 2-party | \$ 3.35 2.68 | 3.25 | -57 |
| | 4-party | 2.20 | 2.75 | -57 |
| | Extension | 1.00 | 1.25 | •55 •25 |
| | Business, per month | | | •~/ |
| | l-party | 3.85 | 5.75 | 1.90 |
| | 2-party | 2.93 | 4.75 | 1.82 |
| | Extension | 1.00 | 1.25 | .25 |
| | Ten-party, per year | | | |
| | Residence | . 32.40 | 39.00 | 6.60 |
| | Business | 39.00 | 51.00 | 12.00 |

* Total rate includes switching charge made by The Pacific Telephone and Telegraph Company at presently effective switching rates.

Wall sets installed prior to September 24, 1949, 25 cents per month less.

Applicant has rates on file covering move and change charges, service connections, mileage charges, items of supplemental equipment and line extensions. The company has no toll facilities or toll rates. The rate changes proposed by applicant, if in effect for the full year 1951, would produce some \$3,300 more revenue than present rates, an increase of about 24%. Tariff schedules provide

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for advance annual billing for ten-party services and monthly or other advance billing for all other charges.

Applicant's service area, particularly in that portion within and contiguous to the City of Fairfield, has experienced a relatively large influx of population with demands for one-, two-, and four-party telephone service. Such demands, it is alleged, have changed applicant's system from a rural to an urban operation requiring expenditures for new plant facilities to meet the new service requirements of the area. Applicant has stated that because of the recent growth of the system it requires engineering services and additional office personnel. It now has two full-time employees, the Secretary-Treasurer of the company and an outside plant man. In 1950, payment to the secretary was increased from \$60 to \$75 per month, and a further increase to \$150 per month is contemplated during 1951.

Under the terms of a written agreement dated September 28, 1950, applicant has contracted for the management, engineering and supervisory services of E. A. Hosmer & Company, a corporation, at a minimum payment of \$200 per month with certain additional payments at hourly rates for employees and equipment supplied from time to time by the Hosmer Company. The contract expires as of September 30, 1951. No testimony was offered in this proceeding as to its continuance after said terminating date, although it may be implied from the record that the term will be extended. In either event, we are neither approving nor disapproving said agreement in this proceeding, but are reserving the right to institute an appropriate investigation into the provisions and reasonableness of any such agreement. Applicant has accounted for the costs of the services under contract in its maintenance and operating expenses by amounts

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representing approximately 12% of total maintenance expenses and 29% of total operation expenses. Irrespective of whether the particular agreement continues or not, it is clear that applicant will need equivalent or similar services which may entail approximately equal expenses.

Recorded amounts, as well as estimates of operating revenues, operating expenses, fixed capital and rate bases, were presented by testimony and exhibits at the hearing by applicant's witness and the Commission staff.

Revenues of \$13,229.96 were recorded by the company for the year 1950. On an annual basis for the year 1951, under present rates, applicant's estimate totals \$14,803, while under proposed rates the estimated total is \$18,160. Such estimates assume an average of 456 stations for the year 1951. The Commission staff estimate of revenues for 1951 at present rates is \$15,300 and was based on the trend of revenues during 1950 and the first six months of 1951 and anticipated growth during the balance of 1951. The staff's estimate of 1951 revenues for full-year operation under applicant's proposed rates totals \$18,600 and reflects a repricing of services as of June 26, 1951.

A total operating expense, including taxes and depreciation, of \$10,959.21 was recorded by the company for the year 1950. Exhibit E attached to the application indicates an estimate of 1951 expenses, before taxes and depreciation, of \$11,352. Such estimate, made by applicant in April, 1951, was revised by Exhibit No. 1 in this proceeding, prepared in July, 1951, indicating greater maintenance charges and higher general services charges to reach a new total of \$12,746. For a normalized year 1951, assuming wage increases and changes in operations to be effective for the full

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year, the Commission staff estimate, also before taxes and depreciation, totals \$12,200. When applicant's and the staff's estimates are compared after elimination of the nonrecurring items included by applicant, the two estimates are separated by only \$46.

For the year 1950, applicant recorded total operating taxes of \$1,470.99 and a depreciation expense of \$1,204. In applicant's estimates for 1951 operations under present and proposed rates, these items are indicated as \$1,800 and \$1,400, respectively. The Commission staff, segregating items between taxing authorities and applying current tax rates to such items in detail, determined totals of operating texes under present and proposed telephone rates of \$1,200 and \$2,300, respectively, for the year 1951. The staff, in estimating depreciation expense, used the remaining life straight-line method of computation to reach a total of \$1,254 for the year 1951.

In addition to 1950 and 1951 figures, the staff presented an estimate of results of operations for the 12-month period ending September 30, 1952. Such presentation, Exhibit No. 3 in this proceeding, indicates estimated revenues under proposed rates of \$21,900, and total operating expenses, including taxes and depreciation, of \$18,500. Applicant made no comparable presentation.

With respect to telephone plant, the company had a book balance of \$50,424.76 as of December 31, 1950. Its estimate for the year-end 1951 net plant of \$40,368.58, as appears in Exhibit No. 1 in this proceeding, was derived by utilizing a book figure of \$35,566.21 as of April 1, 1951, and adding thereto known and estimated net plant additions to December 31, 1951. The arithmetic average of applicant's 1951 beginning and end-of-year net plant figures is \$37,967. The staff developed monthly weighted averages

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of telephone plant and thereby arrived at an estimated total of \$53,088 for the year 1951 which, after deducting the staff's estimate of the reserve for depreciation, indicates an average net plant figure of \$37,816.

In presenting its estimates of rate bases applicant included \$5,599 for materials and supplies for the year 1950, and \$5,240 for 1951. Applicant's witness, however, testified that the materials and supplies account is "disproportionately large for a company of this size." Applicant included an amount of \$500 for working cash in its estimates of rate bases for 1950 and 1951. The staff's estimated rate bases included \$3,262 for materials and supplies for 1950, and \$4,000 for 1951. No working cash allowance was included in either year because the collection of a substantial portion of revenues annually in advance, as well as accruals for tax purposes, provides the company with adequate funds for working cash purposes.

After thorough examination of the evidence presented in this proceeding and after consideration of all the pertinent testimony, we find that the following items of operating revenues, operating expenses, net revenues, and rate bases are fair and reasonable recorded and estimated amounts for the year 1950, a

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normalized 12-month period in 1951, and a normal 12-month period ending September 30, 1952.

| Summary | of | Operat | ions |
|---------|----|--------|------|
| | | | |

| | • | Ar | nount | |
|--|------------|----------|----------|------------------|
| : | :Year 1950 | | - 1951 | :Year 1952: |
| | | | | [:Proposed : |
| :Item | : Rates | : Rates | : Rates | <u>: Rates</u> : |
| Operating Revenues Operating Expenses | \$13,230 | \$15,300 | \$19,000 | \$21,900 |
| Excluding Taxes & Deprec. | 8,284 | 12,200 | 12,200 | 14,300 |
| Taxes | 1,471 | 1,200 | 2,300 | 2,700 |
| Depreciation | 1,204 | 1,300 | 1,300 | 1,500 |
| Total Expenses | 10,959 | 14,700 | 15,800 | 18,500 |
| Net Revenues | 2,271 | 600 | 3,200 | 3,400 |
| Rate Bases | | | , | |
| Average Telephone Plant | 47,890 | 53,100 | 53,100 | 59,500 |
| Materials and Supplies | 3,000 | 4,000 | 4,000 | 4,000 |
| Depreciation Reserve | (15,100) | (15,300) | (15,300 | (15,500) |
| Rate Bases | 35,790 | 41,800 | 41,800 | 48,000 |
| Rates of Return | 6.3% | 1.49 | | 6 7.1% |
| | · | | | |

(Inverse Item)

From the above, it is apparent that applicant is in need of relief in the form of increased revenues because of the sharp decline in return resulting from its changed mode of operation. It is also apparent that the rates proposed by applicant would yield, in this instance, an excessive return. However, applicant is entitled to some relief and the order herein will provide for rates which, in 1952, will produce gross revenues of approximately \$21,000 which, after deduction of \$18,000 as operating expenses, will produce a rate of return of 6.3% on a depreciated rate base of \$48,000, which return and base we find to be fair and reasonable.

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A comparison of the present rates, the rates requested by applicant, and the rates authorized in the following order, for the principal classes and grades of service is as follows:

| : | Class and Grade | Presen | t:Proposed | Authorize | Authorized: |
|---|----------------------|---------------|--------------|--------------|---------------------|
| : | of Service | <u>: Rate</u> | : Rate | : Rate | <u>: Increase</u> : |
| | Residence, per month | | | | |
| | l-party | \$ 1.25 | \$ 1.65 | \$ 1.65 | \$.40 |
| | 2-party | 1.63 | 2.20 | 2.20 | • .57 |
| | 4-party | 1.50 | 2.05 | 2.05 | .55 |
| | Business, per month | | · | - | |
| | l-party | 1.75 | 3.65 3.70 | 3.65 3.70 | ' 1.90 |
| | 2-party | 1.88 | 3.70 | 3.70 | 1.82 |
| | Ten-party, per year | | - | - | |
| | Residence | 24.00 | 30.60 | 26.60 | 2.60 |
| | Business | 24.00 | 36.00 | 36.00 | 12.00 |

Note: These rates do not include charges for switching services made by The Pacific Telephone and Telegraph Company.

The record in this proceeding indicates that applicant's telephone system is within the suburban area of the Suisun exchange of The Pacific Telephone and Telegraph Company. There appears to be no competition between the two, nor is there any present controversy respecting the service areas. Applicant's witness testified, however, that because of applicant's changing status, from rural to urban operations, a corresponding change in the serving arrangements for the area would be necessitated and that a joint study of territorial arrangements had been completed by applicant and the Pacific Company. The results of such study were not made available for the purposes of this proceeding and the study was declared to be subject to negotiation between the parties. However, the record is clear that an area known as Fairview. within the city limits of Fairfield, lies within both Pacific's and applicant's territory. Pacific accords its portion of Fairview base rate area treatment, whereas applicant provides service only

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at base rates, plus suburban charges. In our opinion, the entire Fairview area warrants base rate area treatment at this time and applicant will be required to accord such treatment to the area.

Applicant, in Exhibit No. 1 in this proceeding, proposed to increase line extension charges and to prepare supplemental equipment schedules. Applicant's witness, however, indicated that present filings might suffice until future determination of new serving arrangements. With respect to line extension charges, which affect capital additions, there is insufficient evidence before us to reach a conclusion on the subject. The company is faced with increasing expenses and the need for additional revenue and the special nature of items of supplemental equipment, connections, and moves and changes affect both. It is appropriate, therefore, that such items be considered in this proceeding, and we shall authorize increases in these nonrecurring charges as well as in mileage rates so as to place them at the level of such charges recently authorized by this Commission for comparable installations and conditions, thereby establishing such charges at a level which will more nearly reflect the cost of providing the service.

Applicant will be required to file a revised set of rules and regulations and forms normally used in its relations with its subscribers.

ORDER

Suisun and Green Valley Telephone Company having applied to this Commission for an order authorizing increases in rates, a public hearing having been held and the matter having been submitted for decision.

IT IS HEREBY FOUND AS A FACT that the increases in rates and charges authorized herein are justified and that present rates,

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in so far as they differ from those herein prescribed, are unjust and unreasonable; therefore,

IT IS HEREBY ORDERED as follows:

- 1. Applicant is authorized to file in quadruplicate with this Commission, after the effective date of this order and in conformity with General Order No. 96, the rates, charges, and conditions set forth in Exhibit A attached to this order and, on not less than five (5) days' notice to the Commission and the public, to make said rates effective for service furnished on and after November 1, 1951.
- 2. Coincidental with establishment of the new rates hereinabove authorized, applicant shall establish a base rate area at Fairfield, Solano County, the boundaries of which shall be not less than as set forth in Exhibit No. 4 in this proceeding.
- 3. Within ninety (90) days from the effective date of this order, applicant shall file in quadruplicate with this Commission, rules and regulations governing subscriber relations, revised to reflect present-day operating practices acceptable to this Commission and in conformity with the requirements of General Order No. 96, together with copies of current forms that are normally used in connection with customer services.
- 4. Applicant shall cancel and withdraw its present Rule and Regulation No. 30 as of November 1, 1951.

The effective date of this order shall be twenty (20)

days after the date hereof.

day of

Dated at San Francisco, California, this _____ Take, 1, 1951.

Commissioners.

EXHIBIT A Page 1 of 12

Schedule No. A-1

FLAT RATE EXCHANGE SERVICE

APPLICABILITY

Applicable to individual and party line business and residence flat rate exchange telephone service.

TERRITORY

Within the exchange service area of this Company as said area is defined on the map filed as part of its tariff schedules.

RATES

| TES | | | | | | | Wall, | Desk, or | Hand Set Stat | ion |
|-----|------|------------|--------|-----------|---------|-------|--------|----------|---------------|-----|
| (1) | This | Company's | Rate: | | | | | Business | Residence | • |
| | Each | individual | line | primary | statio | n,per | month- | | ¥ 1.65 | |
| | Each | two-party | 11 | 11 | Ħ | 11 | - 11 - | - 3.70 | 2.20 | |
| | Each | four-party | н | 11 | 11 | 11 | 1T _ | | 2.05 | |
| | | | 11 | 11 | Ħ | ,per | year - | - 36.00 | 26.60 | |
| | | extension | static | on, per n | nonth - | | | | 1.25 | |
| | | | | | | | | | • • • | |

(2) Farmer Line Switching Rate:

This rate is the "Farmer Line" rate on file with the California Public Utilities Commission by The Pacific Telephone and Telegraph Company. This rate will automatically change at the same effective date when the Pacific Company's rates as on file with the California Public Utilities Commission are changed.

(3) Total Rate:

The total rate to the subscriber is the sum of the two rates shown under Rates (1) and (2) above and varies with the number of stations on a line in accordance with the minimum requirements of the Pacific Company's schedule and as to whether or not the stations on a line are business stations, residence stations, and extension stations.

SPECIAL CONDITIONS

1. Individual line, two-party, and four-party line services are subject to the mileage rates as set forth in Schedule No. A-2, if furnished outside the base rate area, and are in addition to the above rates.

2. Individual line, two-party and four-party line business and residence service will be billed for monthly in advance.

3. Ten-party line business and residence services will not be furnished within the base rate area, and will be billed for yearly in advance.

EXHIBIT A Page 2 of 12

Schedule No. A-1

FLAT RATE EXCHANGE SERVICE - (Continued)

SPECIAL CONDITIONS (Continued)

4. Extension stations at the rates shown above are installed on the premises on which the associated primary station is located. Extension stations located off such premises will be provided at the rates shown above and mileage rates as set forth in Schedule No. A-2.

EXHIBIT A Page 3 of 12

Schedule No. A-2

MILEACE RATES

APPLICABILITY

Applicable to Mileage Rates.

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TERRITORY

Within the exchange service area of this Company as said area is defined on the map filed as part of its tariff schedules.

RATES

| 2 | | mile or Fraction Thereof Airline Measurement, Per Month , |
|---|---|---|
| | (1) Outside base rate area and Within Exchange Scrvice Area of this comp | pany: |
| | Each individual line primary station - Each two-party line primary station Each four-party line primary station - | 35 |
| | (2) Off subscriber's Premises and Within the Exchange Area: Each extension station line: (a) Where the terminal are in different | Airline measurement rate per month |
| | <pre>buildings on continuous property: Each one-quarter mile or fraction thercof</pre> | \$1.00 |
| | First one-quarter mile or fractic thereof | - 2.00 |
| | Each additional one-quarter mile | 0r 1.00 |

Rate for Each One-Quarter

No mileage charge applies in these cases where the terminals are in the same building, or in different buildings on continuous property within 300 feet from the primary station. The above rates apply to the airline distances

measured between the terminals of the line involved.

EXHIBIT A Page 4 of 12

Schedule No. A-2

MILEAGE-RATES - (Continued)

SPECIAL CONDITIONS

1. The rates under Rate (1) above are applicable outside the base rate area and within the exchange service area of this Company as said areas are defined on the map filed as part of the tariff schedules. The rates are based on the air-line measurement between the subscriber's primary station and the nearest point on the base rate area boundary of this Company, or the base rate area of the Suisun Exchange of The Pacific Telephone and Telegraph Company, which will result in the lower charge to the subscriber. Mileage rates are in addition to the other rates applicable to the service involved.

2. Except as otherwise provided, the mileage rates under Rate (2) above are applicable in connection with extension stations, or intercommunicating system stations located off the premises on which the primary service is located and within the exchange area, in addition to the other rates applicable to the service involved.

3. No mileage charge is applicable to an extension station from an off-promises extension station located on the same premises as its offpremises station or within 300 feet, air-line measurement, therefrom.

4. An off-premises extension station will be installed on other premises of the subscriber to the primary service provided the station is for the use of the subscriber.

An off-premises extension station will be installed on other than the subscriber's premises provided the station is for the use of the subscriber,

5. A residence extension station will not be furnished on business premises.

6. In this schedule "terminals" mean the stations between which the off-promises line is connected.

EXHIBIT A Page 5 of 12

Schedule No. A-3

SUPPLEMENTAL EQUIPMENT

APPLICABILITY

Applicable to supplemental equipment furnished by the Company.

TERRITORY

Within the exchange service area of this Company as said area is defined on the map filed as part of its tariff schedules.

| RATES | | Installation Charge | Rate per Month |
|-------|--|------------------------|-------------------|
| (1) | Bells (See Condition 2) Ordinary extension bell | - \$3.00 | \$0.50 |
| (2) | Keys Cam lever key, 2-way (Installed in addition to a station) | - 3100 | -35 |
| | Cam lever key, 3-way (Installed in addition to a station) | - 3100 | .60 |
| | Cam lever key, installed in lieu of a station "When a key is installed in lieu of a tele- phone instrument, the regular primary or extension station rate, including service connects charge will apply, and no additional charge is made for the key. | | * |
| (3) | Intercommunicating line equipment on same premi as primary service | .Ses | |

| Local talking circuit including battery and | | |
|---|------|------|
| 50 feet (circuit measurement) of wire | 3.00 | 1.00 |
| Each additional 50 feet of wire or less | | |
| (circuit measurement) | 3.00 | - |

EXHIBIT A Page 6 of 12

Schedule No. A-3

SUPFLEMENTAL EQUIPMENT - (Continued)

| RATES (Continued) | Installation Charge | Rate per <u>Month</u> |
|---|------------------------|--------------------------|
| (4) Buzzer circuits (See Condition 3) Each buzzer circuit, including push button, buzzer, battery and 50 feet (circuit measure) | - - | |
| ment) or less of wire | \$3100 | \$0.40 |
| Each additional push button | 1.00 | .20 |
| Each additional buzzer | 1.00 | .20 |
| ment) or less of wire | 3.00 | - |
| <pre>(5) Relays (See Condition 4) For energizing horns, chimes, or other signaling devices operated by commercial power</pre> | 3.00 | •75 |
| (6) Cords (See Condition 5) Two, three, or four conductor cords: | | * |
| Each ten foot cord | 3.00 | _ |
| Each fifteen foot cord | 4.00 | - |
| Each twenty-five foot cord Each cord of length other than standard, ten foot, fifteen foot, and twenty-five foot, but not longer than 25 feet, the | 5.00 | - |
| charge for the next longer cord plus - | 1.00 | - |
| (7) Jack and plug installations (See Condition 6) Two, three, or four contact jacks | 7.50 | - |

SPECIAL CONDITIONS

1. The equipment covered by the above rates will be owned and maintained by the Company.

2. Bell Limitations

The maximum number of bells including the primary station bells extension station bells, supplemental extension bells, and loud-ringing extension bells which will be connected simultaneously to any grade of service will be in accordance with bell limitations as set forth in the Rules and Regulation No. 2.

EXHIBIT A Page 7 of 12

Schedule No. A-3

SUPPLEMENTAL ELUIPMENT - (Continued)

SPECIAL CONDITIONS (Continued)

3. Buzzer Circuits

The subscriber shall furnish, install, and maintain all circuits directly connected with commercial power and shall also furnish the commercial power.

4. Relays

Relays shall be installed as near as practicable to telephone, or existing telephone wiring.

Horns, chimes, or other power operated signaling devices, and all wiring directly connected to commercial power to be furnished, installed, and maintained by subscriber.

Any number of power operated signals may be installed, provided that the total power required does not exceed 0.8 ampere at 110 volts.

. Commercial power shall be furnished by the subscriber.

In cases where there is any limitation as to the number of bells that may be connected to a telephone circuit simultaneously, one relay shall be considered to be equivalent to one bell.

5. Cords

- a. Desk and hand set stations are furnished with a cord approximately six feet in length. The installation charges indicated above apply in connection with each installation or replacement of cords of lengths other than six feet except that:
 - (1) When instrumentalities in place include a special type cord and the applicant has ordered an exact duplication, no additional charge will be made.
 - (2) When a subscriber's service with a special type cord is moved to another premises of the same subscriber within the exchange.
- b. Cords exceeding standard length will not be furnished between the mounting and the transmitter-receiver unit. Only standard receiver cords will be furnished with desk or wall set service.

EXHIBIT A Page 8 of 12

Schedule No. A-3

SUPPLEMENTARY EQUIPMENT - (Continued)

SPECIAL CONDITIONS (Continued)

- c. No installation charge applies when a change is made from a special type cord to a standard cord.
- d. Cords exceeding twenty-five feet in length will not be furnished.
- 6. Jack and Plug Installations
 - a. Portable telephones equipped with cords and plugs for use in connection with extension station lines will be furnished at the extension station rate.
 - b. A permanently connected station with bell for each line is required on all jack and plug installations.
 - c. Where flush type jacks are furnished in connection with concealed wiring, the subscriber shall furnish, install, and maintain the necessary outlet boxes and conduit.
 - d. Jack and plug installations exposed to the weather or subject to unusual conditions shall be made at the discretion of the Company. In such cases, an installation and monthly charge may be made based upon the total cost of the equipment furnished, or of special work required subsequent to a review of such charges by the Public Utilities Commission of the State of California.

EXHIBIT A Page 9 of 12

Schedule No. A-4

SERVICE_CONNECTION_CHARGES

APPLICABILITY

Applicable to service connection charges.

TERRI TORY

Within the exchange service area of this Company as said area is defined on the map filed as part of its tariff schedules.

Charge

| RATES | |
|--|--|
| Statement of the local division of the local | |

| | Business | Residence |
|--|-----------------|-----------|
| Each service: (1) New and additional service instrumentalities not in place: Each individual or party line primary station | \$ 7.00 3.00 | |
| (2) Instrumentalities in place and no change of location or type of facilities involved. Each service including all stations and supplemental equipment connected | | |
| thereto | 3.00 | 3.00 |

SPECIAL CONDITIONS

1. Service connection charges are intended to cover, in part, certain operating expenses incident to the establishment of telephone service and the connection of the service with the telephone system.

2. Service connection charges are payable at the time application for the particular service is made and are in addition to the charges under other schedules of rates.

3. A change in location and type of facilities made at the subscriber's request at the time service is established, when instrumentalities are in place, will be made at the service connection charge applicable for new service or at the service connection charge applicable to the instrumentalities in place plus the move and change charge applicable to the item of in-place instrumentalities moved or changed, whichever is the lower.

EXHIBIT A Page 10 of 12

Schedule No. A-4

SERVICE CONNECTION CHARGES - (Continued)

SPECIAL CONDITIONS (Continued)

4. Service connection charges do not apply under the following conditions:

- 'a. Business service:
 - (1) When the service is assumed by a receiver or trustee, executor or administrator of an estate.
 - (2) When the name of a business concern is changed without a change in responsibility for payment of the telephone bills.
 - (3) To a station or stations remaining in place when another station connected to the same individual line or party line service is moved from one premises to another.
- b. Residence service:
 - (1) When service is assumed by a member of the former subscriber's family located in the same premises.
 - (2) When there is no change in the individuality of the recipient.
 - (3) When the subscriber's name has been changed by marriage or court order.
 - (4) When an employee personally assumes the responsibility for service in his residence which had previously been the responsibility of his employer, or when an employer assumes the responsibility for an employee's residence service which had previously been the personal responsibility of the employee.
 - (5) When the service is assumed by a receiver or trustee, executor or administrator of the estate of the former subscriber.
 - (6) To a station or stations remaining in place when another station connected to the same individual line or party line service is moved from one premises to another.
 - (7) When an individual or party line extension station is ordered to be installed at the same time as the associated residence primary station.

EXHIBIT A Page 11 of 12

Schedule No. A-5

MOVE AND CHANGE CHARGES

APPLICABILITY

Applicable to charges for moves and changes of equipment, apparatus, and wiring.

TERRITORY

Within the exchange service area of this Company as said area is defined on the map filed as part of its tariff schedules.

RATES

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| (1) Subscriber's telephone sets: | |
|---|-----------|
| (=, | • |
| Moving from one location to another on the | - |
| samo premises, each set | \$3.00 |
| Change in type or style of subscriber's set, not required by change in class, type or grade of service or type of operation | 3.00 |
| Change between manual and dial set whore no change in type or style of set is involved | No Charge |

Charge

(2) Other Equipment and Wiring

Charges for moving, rearranging, or changing equipment, apparatus, or wiring other than as provided in (1) above will be an amount equal to the actual cost of labor and material used.

SPECIAL CONDITIONS

1. Charges for moves and changes are intended to cover in part the expense incurred by the Company in meeting the requirements of subscribers relative to inside moves, rearrangements or changes of telephone equipment, apparatus or wiring on the same premises.

2. A change of location from one premises to another will not be treated as a move but as a disconnect and a new installation.

EXHIBIT A Page 12 of 12

Schedule No. A-5

MOVE AND CHANGE CHARGES - (Continued)

SPECIAL CONDITIONS (Continued)

3. Charges for moves and changes will apply when equipment or apparatus is transferred from one location to another on the same premises where there is no interruption of service other than that incident to the work performed.

4. A temporary disconnection or rearrangement of a subscriber's telephone facilities or equipment to permit redecorating or remodeling of the premises will be considered as a move and the move and change charges will apply.

 Move and change charges do not apply under the following conditions:

 When moves, rearrangements or changes are initiated by the Company.

When a replacement of a subscriber's telephone set is required in connection with such moves, rearrangements or changes, a change at the request of the subscriber from desk set to wall or hand set, wall set to desk or hand set, or hand set to wall or desk set will be made without additional charge.

b. When a move, rearrangement or change is required on account of a change of class, type or grade of service, or on account of a change between manual and dial service.

When a replacement of a subscriber's telephone set is required in connection with such moves, rearrangements or changes, a change at the request of the subscriber from desk set to wall or hand set, wall set to desk or hand set, or hand set to wall or desk set will be made without additional charge.

- c. When a change of instrument is made at the time of an inside move, only one move and change charge is applicable.
- d. To moves necessary to conform with the requirements of Rule and Regulation No. 27.
- 6. Charges for moves and changes are not to exceed the sum of the charges which would apply to a new installation of the same service and facilities.