

ORIGINAL

Decision No. 48804

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

JAMES KILBURG CORPORATION, a California corporation,)	
)	
Complainant,)	
)	
vs.)	
)	
THE PACIFIC TELEPHONE AND TELEGRAPH COMPANY, a corporation,)	
)	
Defendant.)	

Case No. 5223

FOURTH INTERIM OPINION AND ORDER

The Commission, in Decision No. 48366 (Third Interim Order herein) among other things, directed the complainant and defendant to confer, in concert with the Commission staff, in order to settle the terms and conditions upon and under which field tests of the Dialaphone shall be conducted.

The parties conferred with the Commission staff as directed on May 15, 1953. However, it appears from the divergent views of the parties that agreement as to the terms and conditions of field tests is not possible.

It is therefore necessary for the Commission by order to specify the terms and conditions for field tests of the Dialaphone.

Now therefore, good cause appearing,

IT IS ORDERED that James Kilburg Corporation and The Pacific Telephone and Telegraph Company shall conduct field tests of the Dialaphone in accordance with the specifications and

subject to the conditions set forth in Exhibit A hereto and hereby made a part hereof.

The effective date of this order shall be twenty days after the date hereof.

Dated at San Francisco California, this 7th day of July, 1953.

R. J. [Signature]
President

Harold A. Hala

Edward E. Mitchell

Commissioners

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Specifications and Conditions Governing
the Field Test of the Dialaphone
by James Kilburg Corporation and
The Pacific Telephone and Telegraph Company

1. The parties to this proceeding, James Kilburg Corporation, hereinafter referred to as Kilburg Corporation, and The Pacific Telephone and Telegraph Company, hereinafter referred to as Pacific Company, shall make appropriate arrangements with the Stanford Research Institute to act as observer and supervisor of the field tests of Dialaphones.
2. The test observer shall:
 - a. Observe compliance or non-compliance with the specifications and conditions herein set forth;
 - b. Subject to the provisions of Paragraph 6 herein, select the telephone stations with which the Dialaphones undergoing tests will be associated;
 - c. Be present at the installation of each Dialaphone;
 - d. Observe the maintenance and repair of Dialaphones undergoing tests;
 - e. Maintain a complete record of trouble reports received on Dialaphones and associated telephones;
 - f. Record test data in accordance with the program described in Paragraph 14 herein;
 - g. Record all test data obtained by Pacific Company;
 - h. Inspect the service observing equipment employed by Pacific Company to obtain test data;
 - i. Observe and monitor Pacific Company service observing procedures in connection with the field tests of Dialaphone;
 - j. Present the factual data obtained through the field test in evidence at a hearing at a time and place to be determined by the Commission.
3. One hundred Dialaphones shall be field tested.
4. The field tests shall be conducted in the area served by:(a) the following central offices in the San Francisco zone: Douglas 2, Exbrook 2, Garfield 1, Sutter 1, Yukon 2, Yukon 6, and Underhill 1 (b) the Prospect-Richmond central office in the Los Angeles exchange (c) the Sacramento exchange (d) the San Mateo exchange.
5. Forty Dialaphones shall be tested in San Francisco, forty in Los Angeles, fifteen in Sacramento, and five in San Mateo.

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6. The telephone stations with which the Dialaphones undergoing tests are associated shall include: 25 stations on the premises of subscribers to Pacific Company telephone service who have expressed a desire for a Dialaphone, not more than 3 stations in the offices of the Department of Finance, State of California, Sacramento, if such agency is agreeable to such installations for the purposes of the field test, and not more than 3 stations in the offices of the Public Utilities Commission, State of California, San Francisco. The balance of the stations shall be individual line business and commercial private branch exchange stations selected on an impartial basis by the test observer. Private branch exchange stations shall constitute approximately 25 per cent of the test stations in the latter group.
7. Installation of Dialaphones for field testing shall commence within 30 days after notification to the Commission and defendant by complainant that 100 Dialaphones are ready for field testing, but in no event later than 12 months after the effective date of this order. All Dialaphones shall be placed within a period of 60 days.
8. Field testing shall begin upon each Dialaphone the fifth business day following its installation.
9. The period of the tests shall be of such duration that each Dialaphone shall be tested for 180 calendar days.
10. The Kilburg Corporation shall place all Dialaphones in the field and give initial instructions in their use. Representatives of the Pacific Company and the test observer may be present.
11. The Kilburg Corporation shall maintain and repair all Dialaphones undergoing test and such maintenance and repair may be observed by a representative of the Pacific Company and by the test observer.
12. The users of the Dialaphones undergoing tests shall be instructed in part as follows: If trouble is encountered when dialing with the Dialaphone, lift the dialing arm from the telephone, dial the number manually, and report the trouble to the Kilburg Corporation's local representative. If trouble in reaching the called number is still encountered after the Dialaphone dialing arm is lifted from the dial, report the trouble to the telephone company repair service. Each case of reported or detected trouble, together with the trouble found and the action taken to clear the trouble, shall be reported to the test observer by the respective parties.
13. Upon receipt by either the Kilburg Corporation or the Pacific Company of a report of trouble with a Dialaphone or associated telephone, recipient shall immediately notify the other party in this proceeding as well as the test observer. The notification shall be made by telephone where practicable and shall include the address at which the Dialaphone and telephone are located and a description of the reported trouble.
14. A program for recording the results of the test shall be prepared by the test observer and such program shall be submitted to the Commission for its approval within 30 days after the effective date of the order herein.

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15. The Pacific Company may obtain through service observation such test data as it may require, provided the data so obtained is made available to the test observer, and further provided that the test observer be permitted to inspect the service observing equipment and observe and monitor its operations. Procedures employed by the Pacific Company for the purpose of obtaining test data shall not interfere in any way with or affect the field tests of the Dialaphones.

16. The expenses incurred by the test observer in connection with the field tests of Dialaphones herein authorized shall be borne by the complainant, Kilburg Corporation. The expenses incurred by the Pacific Company in connection with the field tests of Dialaphone and service observation tests by the Pacific Company shall be borne by the Pacific Company.

17. Upon conclusion of the field tests all Dialaphones shall be removed from the test locations.