BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

In the Matter of the Application of SUNLAND-TUJUNGA TELEPHONE COMPANY, a corporation, for an order of the Commission authorizing it to increase certain rates and telephone charges for telephone service.

Application No. 40385 (Amended)

Orrick, Dahlquist, Herrington & Sutcliffe, by

Warren A. Palmer, for applicant.

T. M. Chubb, Chief Engineer & General Manager,

Department of Public Utilities and Transportation of the City of Los Angeles, by

M. Kroman and Robert W. Russell; J. J. Deuel,
for California Farm Bureau Federation;

Neal C. Hasbrook, for California Independent

Telephone Association, interested parties.

William C. Bricca, Hector Anninos and James F.

Haley, for the Commission staff.

#### <u>OPIMION</u>

Public hearings were held on this application before Commissioner Theodore H. Jenner and Examiner Grant E. Syphers in Los Angeles on November 5, 1958, and before Examiner Syphers on December 10 and 11, 1958. On these dates evidence was adduced and on the last-named date the matter was submitted. It now is ready for decision.

The applicant herein proposes certain increases in its present rates as set out in Exhibit 10, attached to the first amendment to the application, which applicant estimates will yield it a rate of return of 7.25 percent on its over-all operation. The present and proposed basic exchange rates are as follows:

| Class and Grade<br>of Service              | Present<br>Rates    | Proposed<br>Rates               | Proposed<br>Increase |
|--|---------------------|---------------------------------|----------------------|
| Business Flat Rate<br>Extended One-Party   | \$ 9.90             | \$12.50                         | \$ 2.60              |
| Business Flat Rate<br>Extended Two-Party   | 7.85                | 9.80                            | 1.95                 |
| Residence Flat Rate<br>Extended One-Party  | 4.90                | 6.35                            | 1.45                 |
| Residence Flat Rate<br>Extended Two-Party  | 4.00                | 5.25                            | 1.25                 |
| Residence Flat Rate<br>Extended Four-Perty | 3.40                | 4.25                            | -85                  |
| Business Extensions                        | 1.40                | 1.50                            | .10                  |
| Residence Extensions                       | 1.10                | 1.25                            | .15                  |
| Semi-Public Coin Box                       | 1.25 (pl<br>.24 per | us 2.55 (plus<br>day) .24 per d | 1.30<br>ay)          |

The present as well as applicant's proposed rates contemplate telephone service to over 11,000 users in the Sunland-Tujunga exchange, all of which service is on a direct subscriber dialed basis. The extended free calling access of these users totaled 202,354 stations as of May 31, 1958, and a direct subscriber toll dialing access to more than 2,000,000 telephones.

At the hearing the company presented testimony and exhibits through its accounting supervisor and its general manager. This testimony discloses that the present rates have been in effect without change for the past six years. During this period it was alleged that the applicant's construction and operating costs have steadily mounted. For example, the plant investment cost for each new station added in 1952 was estimated to be \$444.25, compared with \$725.98 for each new station added in 1957. Likewise, the operating expenses increased from \$41.18 per telephone station in 1952 to \$51.69 per telephone in 1957. It was also testified that taxes, wages, and other costs have continually increased.

A. 40385 (Amd) The staff of the Public Utilities Commission presented: a study relative to the operations of this company, which study showed somewhat different results from the conclusions of applicant. A comparison of the staff and the company estimates relating to the year 1958 under present rates and using straightline tax depreciation is set out hereinbelow: Inter-Changed Multi-Message Total Message Company Toll Unit Remainder Applicant - (Exhibit No. 3) Revenues \$1,159,900 396,911 \$ \$ 90,192 672,797 Expenses and Taxes 939,889 73,930 312,804 553,155 220,011 3,958,604 5.56% Net Revenue 16,262 211,198 7.70% 84,107 1,186,283 119,642 Depreciated Rate Base 561 Rate of Return 7.09% 4\_67% Staff - (Exhibit No. 17) \$ 87,788 Revenues \$1,160,788 396,500 \$ 311,315 676,500 546,225 Expenses and Taxes 929,402 ,862 71 Net Revenue 231,386 3,942,000 15,926 206,831 1,201,486 Depreciated Rate Base 2,533,683 Rate of Return 5.87% 7.70% 7.09% 5.14% The showings of both the applicant and the Commission staff reflect interchanged toll revenues which yield to applicant its costs, including a rate of return of 7.7 percent on the plant devoted by applicant to interchanged toll operations. Interchanged Message Toll - Interstate Applicant's interchanged interstate toll service is outside and beyond the scope of this Commission's jurisdiction. Applicant should not expect to offset any deficiencies in interstate toll earnings by increases in local exchange rates. Toll rate revisions should be sought from the appropriate regulatory authority or by renegotistion of settlement contracts with the companies that handle the toil service. - 5 -

#### Interchanged Message Toll - Intrastate

Applicant's interchanged California intrastate toll service is furnished at rates filed with this Commission by The Pacific Telephone and Telegraph Company. In Decision No. 56652, dated May 6, 1958, in Application No. 39309, in connection with the intrastate toll rates of The Pacific Telephone and Telegraph Company, we made the following finding:

"Under an alternative set of toll rates, introduced by applicant at the request of the Commission staff, a toll revenue increase of about \$8,766,000 would be produced and a rate of return of 7.7 percent would result from such business. In view of the evidence we find it to be fair and reasonable to authorize the latter.8/

"2/ Applicant (Pacific Company) is the tariff filing utility for toll service generally throughout the state and accordingly has the obligation and responsibility of seeing that each of the connecting independent telephone companies receives its costs and a fair return on the plant devoted to the service. The increases in toll rates authorized herein apply both to the intrastate toll traffic of applicant and to the intrastate toll traffic interchanged between applicant and the connecting companies. Toll rates for traffic wholly over the lines of the independent companies, however, are in no manner changed by the order herein since the record contains no evidence respecting the cost of furnishing such service."

In view of that finding, and giving effect to the evidence in this matter, we now find that for this applicant a rate of return of 7.7 percent is fair and reasonable. The ensuing order will reflect such a rate of return.

Applicant should not expect to offset any deficiencies in intrastate toll earnings by increases in local exchange rates, but rather should obtain a fair and reasonable toll settlement. No such toll settlement contract was in effect on the date of submission of this matter. Under Section 766 of the Public Utilities Code, if utilities do not agree upon the division between them of joint charges, the Commission, after hearing, may establish such division by order. Multi-Message Upit

The showing of both the applicant and the Commission staff reflects interchanged multi-message unit revenues which yield to applicant its costs, including a rate of return of 7.09 percent on

the plant devoted by applicant to such multi-message unit operations. Applicant's multi-message unit service is furnished at rates filed with this Commission by The Pacific Telephone and Telegraph Company. By Decisions Nos. 55936 and 56652 this Commission, among other things, increased multi-message unit revenues by shortening the mileage steps, and found a settlement ratio of 7.09 percent on interchanged multi-message unit business to be within the zone of reasonableness. We find, as respects applicant herein, that the interchanged multi-message unit revenue to which applicant is entitled is applicant's costs plus at least a 7.09 percent settlement ratio. Looking to the future we will not burden exchange rates with any deficiency which may result from applicant's entering into a settlement contract that has not been specifically approved by the Commission.

## Remainder (Principally Local Exchange)

There remains applicant's local exchange and miscellaneous operations to analyze to determine applicant's need and justification for rate increases. Both applicant and the Commission staff presented more detail of the earnings of applicant's exchange operations under present rates, and using straight-line tax depreciation, than previously shown. These may be summarized and compared as follows:

SUMMARY OF EXCHANGE AND MISCELLANEOUS OPERATIONS YEAR 1952. ESTIMATED

| LEAR 1958, ESTIMATED  |  |  |  |
|---|--|--|--|
| <u>Item</u>   | Applicant Exh. No. 3   | Staff<br>Exh. No. 17   | Adopted<br>Results   |
| Revenues Local Service Miscellaneous Uncollectibles Total Revenues  | \$ 593,513<br>79,563<br>(279)<br>672,797   | \$ 600,300<br>79,200<br>(3,000)<br>676,500   | \$ 600,300<br>79,200<br>(3,000)<br>676,500   |
| Operating Expenses Operating Expenses Depreciation Expense Taxes Other Than Income Income Taxes Total Expenses and Taxes Net Revenue Rate Base (Depreciated) Rate of Return | 272,724<br>135,735<br>89,502<br>55,194<br>553,155<br>119,642<br>2,561,123<br>4.67% | 262,254<br>118,924<br>88,845<br>76,202<br>546,225<br>130,275<br>2,533,683<br>5,14% | 262,300<br>118,900<br>88,800<br>73,800<br>543,800<br>132,700<br>2,534,000<br>5.247 |
|   | (Red Figure)   |  |  |

There is no significant difference between the two estimates as to revenues. The staff's estimate of revenues appears reasonable and will be adopted. As to operating expenses we note that the company's estimate included an allowance for vacation reserve and an estimated fee for a depreciation study by an outside consulting engineer. On the other hand, the staff did not make an allowance for these items. The evidence discloses no such depreciation study will be made during 1958 and, accordingly, this expense should not be allowed in this proceeding. As to the vacation reserve, it is the company's practice to charge an expense when an employee is on vacation. However, the evidence does not establish any justification for this charge inasmuch as no additional salaries are paid to employees when they are on vacation and no extra employees are hired for this reason. The staff estimate has made allowances to reflect a wage increase for the company employees which became effective on December 29, 1957, and an allowance for an additional central office repair man and a commercial engineer. Other increases, such as the postal rates, have been taken into account; likewise, the staff's estimate has recommended certain decreases due to a change in the system of accounts, and a change in the telephone directory publishing contract. In short, it appears that the staff estimate was based on more recent information and more recent trends than were the company estimates. A complete analysis of the two estimates leads us to now find that the staff's estimate as to operating expenses is reasonable, and, accordingly, \$262,300 will be adopted for this proceeding.

In the matter of depreciation expense, the company's estimate for exchange operations exceeds that of the staff by \$16,811.

A large part of this difference is due to the fact that the company

desires to charge higher depreciation rates on telephone equipment. It was testified that there is a present demand of subscribers for telephones of more modern shapes, and also of varied colors. These colored telephones have a much shorter life than the conventional black telephones due to obsolescence. The conventional black telephone may have a life of twenty years, whereas a colored telephone has a much shorter life because it is more likely to be replaced to conform to changes in the decorating scheme of the subscriber's premises. While this may be a real problem to the utility, it does not now appear to be a valid reason for allowing a higher depreciation rate on station equipment. There is no testimony to indicate that colored telephones are a technological advance. The demand for them appears to be one of luxury rather than necessity. This being so, it appears to us that the person who desires a colored telephone should bear the major part of the expense therefor. If the company discovers that frequent replacements of colored telephones become a major factor it should then make provision to cover this expense by appropriate increased installation or service connection charges. It should be added that the evidence in this proceeding discloses the company's efforts in advertising colored telephones are partly responsible for the increased demands. We make no criticism of this practice, but do observe in passing that it does not now appear equitable to increase the rates to the general subscriber in order to permit certain subscribers to have colored telephones. While the company has proposed to reduce the installation rate for colored telephones from \$10 to \$7.50, we find it more in keeping with the realities of the situation to maintain the higher installation cost. We find \$118,900 for depreciation expense to be reasonable as to applicant's exchange operations for 1958.

There is no significant difference between the estimates as to taxes other than income, and we find an amount of \$88,800 is reasonable for applicant's exchange operations for 1958.

As to income taxes, the applicant testified that it had been using so-called accelerated depreciation for the years 1954, 1955, 1956 and 1957. This practice has resulted in a reduction in federal income taxes of approximately \$57,000 as of the end of 1957. It was the applicant's position that these tax savings resulting from this accelerated depreciation should be normalized by crediting these savings to a tax reserve. However, the company witness further stated that if the Commission did not allow this practice in these proceedings, applicant will file tax returns taking depreciation on a straight-line basis for 1958 and thereafter, pending the results of the Commission's general inquiry into this matter in pending Case No. 6148.

Until such case is decided, the applicant shall advise this Commission as to its election for the 1958 and 1959 tax years within 30 days after the effective date of this order, and yearly thereafter by January 1 of each year until final decision of this Commission in Case No. 6148, and the Commission will promptly move to adjust the rates herein authorized in such manner as may be found appropriate. For the purposes of this decision only, pending final decision by this Commission on the treatment to be accorded accelerated depreciation for rate-making purposes, the tax expense for rate-making purposes herein will be determined on the basis of straight-line depreciation after crediting to the Federal Income Tax Account interest calculated on the reserve for income taxes at the rate of return on applicant's rate base herein adopted. Since

approximately 64 percent of this reserve, or about \$37,000, is chargeable to applicant's local exchange and miscellaneous operations, the interest credit in this proceeding will be \$2,400.

After giving weight to the revenues and expenses being adopted herein and the deferred tax reserve interest credit, an income tax figure of \$73,800 is computed for the test year 1958 which is found to be reasonable and is adopted.

The difference in rate base is partly accounted for by the staff's lower allowance for working capital and for materials and supplies, as well as a difference in depreciation reserve. This difference is not substantial, and the staff's estimate is based upon established practices. Accordingly, we now find that on an average depreciated rate base of \$2,534,000 for exchange operations as estimated for the year 1958, this company under its present rates will realize a rate of return of 5.24 percent. The evidence in this record indicates a level trend in rate of return.

Upon consideration of all of the evidence before us we find that applicant is entitled to an increase in the rates on its local exchange and miscellaneous operations, but not to the extent requested. The ensuing order will authorize an increase which will result in a rate of return of 6.51 percent on a depreciated rate base of \$2,534,000 devoted to exchange and miscellaneous operations, which rate base is hereby adopted. This rate of return is estimated to result in a rate of return of approximately 6.75 percent on applicant's total depreciated rate base, after taking into consideration a rate of return of 7.7 percent on the portion of applicant's depreciated rate base devoted to interchanged toll and a rate of return of 7.09 percent on the portion of applicant's depreciated rate base devoted to multiple message unit service. The increase in rate of return herein granted is estimated to produce an increase of \$70,400 in annual gross revenues, which increase is hereby found to be required. This is approximately 48 percent of the increase in revenues requested by applicant.

No. 96, revised tariff schedules with rates, charges and conditions modified as set forth in Appendix A attached to this order and, on not less than five days' notice to the public and to this Commission, to make said revised tariffs effective for all service rendered on and after April 4, 1959.

the effective date of this order, applicant shall have prepared and properly filed with the Commission and shall have served copies thereof upon the appearances in this proceeding, a study or studies showing the cost and revenue effects of providing (1) business individual line and private branch exchange trunk message rate service in lieu of business individual line, two-party line and private branch exchange trunk flat rate service and (2) residence two-party message rate service in lieu of residence four-party flat rate service. Further, such study or studies shall include a proposal or proposals as to rate levels and a reasonable program for the introduction of such in-lieu services.

The effective date of this order shall be twenty days after the date hereof.

of March, 1959.

Dated at San Francisco, California, this // the day

Commissioners

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#### RATES

The presently effective rates, charges and conditions are changed as set forth in this appendix.

## Schedule No. A-1 Individual and Party Line Service

The following monthly rates are authorized.

|  | Rate Per Month                   |                                   |
|--|----------------------------------|-----------------------------------|
|  | Business<br>Flat Rate<br>Service | Residence<br>Flat Rate<br>Service |
| Each individual line primary station Each two-party line primary station Each four-party line primary station Each extension station | \$12.50<br>9.80<br>—<br>1.50     | \$ 5.40<br>4.40<br>3.80<br>1.15   |

# Schedule No. A\_3 Semipublic Coin Box Service

The following changes in rates are authorized.

| •                                     | Minimum Charge Per Day       | Monthly<br>Rate * |
|---------------------------------------|------------------------------|-------------------|
| Primary station rate:                 | بروس مناف آدان به تعلق معرضه |                   |
| Each individual line coin box station | \$0.24                       | \$ 2.55           |

<sup>\*</sup> In addition to minimum charge per day.

| Extension station rate:                 | Monthly Rate |
|---|--------------|
| Each extension station without coin box | \$ 1.50      |
| Each extension station with coin box    | 2.25         |

#### Schedule No. A-4. Mileage Rates

The following changes in mileage rates are authorized.

|   | Rate Per Each One-Quarter Mile or Fraction Thereof Per Month |
|---|--|
| Primary and trunk lines:                |  |
| Each individual line primary station    | \$0.75   |
| Each private branch exchange trunk line | •75  |
| Each battery supply circuit             | •75  |
| Each ringing power supply circuit       | •75  |
| Each two-party line primary station     | <b>-5</b> 0  |
| Each four-party line primary station    | -35  |

## Off-Promises stations:

Change rate 4(a) 1.c. from \$0.50 to \$0.75 per month. Change rate 4(b) from \$0.50 to \$0.75 per month.

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#### Schedule No. A-5 Suburban Service

|   | Rate Per Month      |                      |
|---|---------------------|----------------------|
|   | Business<br>Service | Residence<br>Service |
| Each ten-party line station Each extension station without bell | \$5.75<br>1.50      | \$4.15<br>1.15       |

## Schedule No. A\_6 Private Line Service

Rate for each station is authorized to be increased to \$1.50 per month.

## Schedule No. A-7 Private Branch Exchange Flat Rate Service

The following changes in rates and charges are authorized.

|  | Installation<br>Charge   | Monthly<br>Rate |
|--|--|-----------------|
| Switchboard Rate:                            | والمراود والروابد المراود والماري والمراود والمراود والمراود والمراود والمراود والمراود والمراود والمراود والم |                 |
| Each cordless type switchboard               | \$80 <b>.</b> 00   | \$12.00         |
| Cord Type Switchboard:                       |  |                 |
| 40 lines or less                             |  | 20.00           |
| 41 to 80 lines                               |  | 20.00           |
| Over 80 lines                                |  | 25.00           |
| · · · · · · · · · · · · · · · · · · ·        |  | 30.00           |
| Trunk Rate:                                  | •  |                 |
| Each trunk line                              |  | 18.75           |
| Station Rate:                                |  |                 |
| Each station not located in hotel guest room |  |                 |
| Each station located in hotel guest room     |  | 1.50            |
| Each jack in lieu of PBM local station       |  | 1.15            |
| and Jack in fight of the focal station       |  | 1.50            |
| Automatic Private Branch Exchange Service:   |  |                 |
| Each trunk line                              |  | 18.75           |
|  |  |                 |

# Schedule No. A\_8 Telephone Answering Service

The monthly rate for each non-multiple cord type switchboard position arranged for not more than 80 secretarial lines is authorized to be increased to \$25.00 and the monthly rate for each station is authorized to be increased to \$1.50.

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#### Schedule No. A-9 Key System Service

Rovises "territory" to read:

"Within the base rate area of the Sumland-Tujunga exchange, as said area is defined on a map filed as part of the tariff schedules."

The following changes in monthly rates are authorized.

| Equipment and Station Rate: Relay equipment arranged for a system with a   | Monthly<br>Rato                                     |
|--|---|
| capacity of: 2 lines, 4 stations 2 lines, 7 stations 3 lines, 7 stations 4 lines, 7 stations 4 lines, 12 stations Each station | \$ 7.50<br>10.75<br>12.00<br>13.50<br>14.50<br>3.25 |
| Central Office Line Rate: Each central office line: Business Residence   | 12.50<br>5.40                                       |

## Schedule No. A-10 Public Air Raid Warning Siren Service

The monthly rate for each public air raid warning siren arrangement is authorized to be increased to \$7.00.

## Schedule No. A-13 Joint User Service

The following changes in monthly rates are authorized.

|   | Monthly<br>Rate |
|---|-----------------|
| Each joint user service in connection with: |                 |
| Eusiness flat rate service                  | \$5.00          |
| Commercial PBX flat rate service            | 6.00            |
| Semipublic coin box service                 | 3.00            |

#### Schedule No. A-14 Directory Listings

All \$.50 per month items are authorized to be increased to \$0.75. All \$0.25 per month items are authorized to be increased to \$0.40.

## Schedule No. A-15 Supplemental Equipment

The following changes in monthly rates are authorized.

|                      | Monthly Rate   |
|----------------------|----------------|
| Extension bell       | <b>\$0.</b> 65 |
| Extension gong       | 1.00           |
| Buzzer circuit       | •75            |
| Additional buzzers   | •30            |
| Cam lever key        |                |
| Cut off              | .45            |
| Indoor booth         | 2.00           |
| Amplifier Units      | 2.50 *         |
| Industrial Signal    | 1.35           |
| Hands-free telephone | 5.00 *         |
| Exclusion feature    | .15            |

<sup>\*</sup> In addition to regular charge for type of service furnished.

The installation charge of \$3.00 for each retractile cord is to be canceled.

# Schedules Nos. A-16, A-17 and A-20 Foreign Exchange Service

#### Primary Service Rates:

- 1. Primary rates for foreign exchange service served from Sumland-Tujunga exchange are to be adjusted to the extent required by the increases hereinabove authorized in primary rates and in addition are to be increased by 50% per month.
- 2. Primary rates for foreign exchange service located within Sunland-Tujunga exchange are to be adjusted to the extent required by the increases hereinabove authorized in directory listing rates.

#### Schedule No. A-21 Interexchange Receiving Service

The monthly rate is authorized to be increased to \$6.00.