65920 Decision No.

ORIGINAL

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

MARY KRETSKE,

Complainant,

vs.

RC

PACIFIC TELEPHONE AND TELEGRAPH COMPANY, a corporation, CASE NO. 7586

Defendant.

## CRDER GRANTING INTERIM RELIEF

MARY KRETSKE, of 230-1/2 North Sierra Bonita, Los Angeles, California, having filed a verified complaint alleging in substance that complainant was a subscriber and user of telephone service furnished by defendant under the number WE 1-4474 at said address; that on August 9, 1963, the telephone facilities of complainant were removed and disconnected by the Los Angeles Police Department; that complainant has not used and does not intend to use said telephone facilities as instrumentalities to violate the law nor in aiding or abetting such violation; that complainant has made demand upon defendant to have said facilities restored but defendant has refused and does now refuse to do so; that some four months ago prior to complainant's arrest she suffered a severe shock in the instant and unexpected death of her husband, which situation left her acutely dazed and subsequently in such a state of shock that she has been continuously under the care of a physician whom she has had to call several times in the night, which condition coupled with the fear of needing him and being unable to call him has made her condition grossly apprehensive;

1.

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that complainant seeks restoration of said telephone service forthwith; and good cause appearing,

IT IS ORDERED that The Pacific Telephone and Telegraph Company, a corporation, is hereby directed to reconnect and restore telephone service to complainant and to maintain such service pending further Commission order herein, said service to be furnished pursuant to defendant's filed tariff rates and rules applicable thereto. The complaint will be set for hearing before such Commissioner or Examiner, and at such time and place, as may hereafter be designated.

The Secretary is directed as follows:

- 1. To cause a certified copy of this order, together with a copy of the complaint herein, to be served upon The Pacific Telephone and Telegraph Company, a corporation, and said defendant is directed to serve and file its reply within ten (10) days after said service.
- 2. To cause a copy of this order to be mailed to complainant.
- 3. To cause appropriate notice of hearing to be mailed to the parties at least ten (10) days prior to the hearing herein.

2772 Dated at \_\_\_\_\_ San Francisco \_\_\_\_, California, this \_\_\_\_\_ AUGUST day of \_\_\_\_ , 1963. President Commissioners

2.

Commissioner William M. Bennett, being necessarily absent, did not participate in the disposition of this proceeding.