

ORIGINAL

Decision No. 67393

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

THELMA E. SILVERMAN,
 Complainant,
 v.
 PACIFIC TELEPHONE, a Corporation,
 Defendant.

Case No. 7914

ORDER GRANTING INTERIM RELIEF

THELMA E. SILVERMAN, of 4163 Hazeltine Avenue, Sherman Oaks, having filed a verified complaint alleging in substance that her phone was removed from her premises on February 18, 1964; that complainant is the victim of a disabling physical condition, suffering from high blood pressure and severe nasal hemorrhages which require immediate medical attention when occurring; that a telephone is imperative for complainant's well-being; that there are thirty steps from the street level to her home, which creates considerable strain and hardship upon her, as it is necessary to negotiate these steps each time complainant makes a telephone call during the day and that her physical deterioration increases due to this; that complainant is a widow and resides alone; that she has twice been burglarized and annoyed by prowlers eight times; that without a telephone she has no means of protection whatsoever; that complainant is a musician and teacher by profession; that in order to earn her livelihood she must have a telephone so that she can be available for prospective students; that complainant has been a subscriber of Pacific Telephone for twenty-three years at the same residence; that complainant seeks restoration of said telephone facilities forthwith; and good cause appearing,

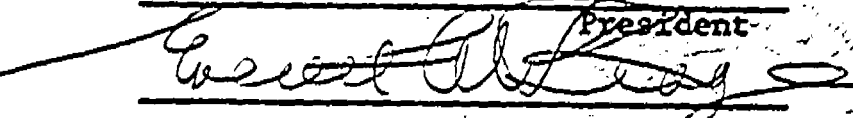
IT IS ORDERED that The Pacific Telephone and Telegraph Company,

a corporation, is hereby directed to reconnect and restore telephone service to complainant and to maintain such service pending further Commission order herein, said service to be furnished pursuant to defendant's filed tariff rates and rules applicable thereto. The complaint will be set for hearing before such Commissioner or Examiner, and at such time and place, as may hereafter be designated.

The Secretary is directed as follows:

1. To cause a certified copy of this order, together with a copy of the complaint herein, to be served upon The Pacific Telephone and Telegraph Company, a corporation, and said defendant is directed to serve and file its reply within ten (10) days after said service.
2. To cause a copy of this order to be mailed to complainant.
3. To cause appropriate notice of hearing to be mailed to the parties at least ten (10) days prior to the hearing herein.

Dated at San Francisco, California, this 16th day of JUNE, 1964.

President

George H. Turner
Fredrick B. Halbach

Commissioners

Commissioner William M. Bennett, being necessarily absent, did not participate in the disposition of this proceeding.

Commissioner Peter E. Mitchell, being necessarily absent, did not participate in the disposition of this proceeding.