

**ORIGINAL**Decision No. 68702

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

VELMA WATERS,

Complainant,

vs.

Case No. 8133

PACIFIC TELEPHONE, a  
Corporation,

Defendant.

ORDER GRANTING INTERIM RELIEF

VELMA WATERS of 231 West 78th Street, Los Angeles, California, having filed a verified complaint alleging in substance that complainant was a subscriber and user of telephone service furnished by defendant under the phone number Pleasant 8-5978; that on or about December 8, 1964 said telephone facility was removed and disconnected by law enforcement officers who caused complainant to be arrested on a charge of suspicion of bookmaking; that complainant is not a bookmaker, that she has never used, and does not intend to use, said telephone facility as an instrumentality to violate the law, or in aiding or abetting violation of the law; that complainant has made demand upon defendant for the restoration of said telephone facility but defendant has refused, and still refuses, to do so; that complainant's husband is an automobile mechanic, maintaining his business from his home and said telephone facility is necessary in the conduct of his work since he depends almost exclusively on the phone for contacts by potential customers; that said business is his only source of income; that since removal of said telephone facility his business has fallen off almost completely; that he has applied to the State Employment Department for work but the lack of telephone facilities has hampered his being contacted for employment; that complainant's mother has a

heart condition and also suffers from diabetes and since the removal of the telephone facilities complainant has been caused great anxiety due to lack of communication if an emergency should arise due to her mother's physical condition, that should require complainant's immediate response; that complainant seeks restoration of said telephone facilities forthwith; and good cause appearing,

IT IS ORDERED that The Pacific Telephone and Telegraph Company, a corporation, is hereby directed to reconnect and restore telephone service to complainant and to maintain such service pending further Commission order herein, said service to be furnished pursuant to defendant's filed tariff rates and rules applicable thereto. The complaint will be set for hearing before such Commissioner or Examiner, and at such time and place, as may hereafter be designated.

The Secretary is directed as follows:

1. To cause a certified copy of this order, together with a copy of the complaint herein, to be served upon The Pacific Telephone and Telegraph Company, a corporation, and said defendant is directed to serve and file its reply within ten (10) days after said service.
2. To cause a copy of this order to be mailed to complainant.
3. To cause appropriate notice of hearing to be mailed to the parties at least ten (10) days prior to the hearing herein.

Dated at San Francisco, California, this 9th day of MARCH, 1965.

Frederick B. Holdoff  
President

George H. Crocker

Augustus

William C. Baird  
Commissioners