

Decision No. 69953**ORIGINAL**

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

MRS. ISEBE McGRAW,

Complainant,

vs.

Case No. 8290

BELL TELEPHONE COMPANY,  
a corporation,

Defendant.

ORDER GRANTING INTERIM RELIEF

MRS. ISEBE McGRAW, of 2202 Maple Avenue, Los Angeles, California, having filed a verified complaint alleging in substance that prior to July 1965, complainant was a subscriber and user of telephone service furnished by defendant The Pacific Telephone and Telegraph Company (referred to by complainant as "Bell Telephone Company") at 2202 Maple Avenue, Los Angeles; that on or about July 1965, said telephone facilities were removed and disconnected by the defendant; that complainant has been employed as a housekeeper and living in Long Beach, coming home only on weekends; that complainant did not know her telephone was being used for anything other than ordinary daily conversation; that complainant needs her telephone for emergency calls on weekends because her employer is ill and may need her at any time; that complainant has had a telephone since 1943 and has never had anything like this happen before; that complainant seeks restoration of said telephone facilities; and good cause appearing,

IT IS ORDERED that The Pacific Telephone and Telegraph Company, a corporation, is hereby directed to reconnect and restore telephone service to complainant and to maintain such service pending further

Commission order herein, said service to be furnished pursuant to defendant's filed tariff rates and rules applicable thereto. The complaint will be set for hearing before such Commissioner or Examiner, and at such time and place, as may hereafter be designated.

The Secretary is directed as follows:

1. To cause a certified copy of this order, together with a copy of the complaint herein, to be personally served upon The Pacific Telephone and Telegraph Company, a corporation, and said defendant is directed to serve and file its reply within ten (10) days after said service.

2. To cause a copy of this order to be mailed to complainant.

3. To cause appropriate notice of hearing to be mailed to the parties at least ten (10) days prior to the hearing herein.

Dated at San Francisco, California, this 16<sup>th</sup> day of NOVEMBER, 1965.

Frederick B. Helshoff  
 President

George E. Dwyer

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Commissioners

Commissioner Peter E. Mitchell, being necessarily absent, did not participate in the disposition of this proceeding.

*I dissent as set forth in my opinion in Sobel.  
 William B. Dwyer*