ORIGINAL

Decision No. 71255

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

FAY HOPKINS.

Complainant

Case No. 8522

-VS-

PACIFIC TELEPHONE, a Corporation,

Defendant

ORDER GRANTING INTERIM RELIEF

FAY HOPKINS, of 2027 Vineyard Avenue, Los Angeles, 16, California, having filed a verified complaint alleging in substance. that prior to June 9, 1966, complainant was a subscriber and user of telephone service furnished by defendant under the number WEbster 8-1778; that on or about June 9, 1966, said telephone facilities were disconnected by the defendant pursuant to instructions from law enforcement officers in Los Angeles; that complainant did not use and does not now intend to use said telephone facilities as instrumentalities to violate the law nor in aiding or abetting such violation; that complainant has no knowledge of any illegal activities being conducted at said premises or over said telephone facilities; that complainant has made demand upon defendant to have the said telephone facilities restored, but defendant has refused and does now still refuse to do so; that it is necessary for said complainant to have telephone service in that she is a practical nurse and also is a baby sitter;

that she depends entirely upon these services for her means of livelihood as she has no other source of income; that she is contacted for these services by telephone and that potential customers have no other way of reaching her; that it is, therefore, imperative that complainant have continuous telephone service; that complainant seeks restoration of said telephone facilities forthwith; and good cause appearing,

IT IS ORDERED that The Pacific Telephone and Telegraph Company, a corporation, is hereby directed to reconnect and restore telephone service to complainant and to maintain such service pending further Commission order herein, said service to be furnished pursuant to defendant's filed tariff rates and rules applicable thereto. The complaint will be set for hearing before such Commissioner or Examiner, and at such time and place, as may hereafter be designated.

The Secretary is directed as follows:

- 1. To cause a certified copy of this order, together with a copy of the complaint herein, to be personally served upon The Pacific Telephone and Telegraph Company, a corporation, and said defendant is directed to serve and file its reply within ten (10) days after said service.
 - 2. To cause a copy of this order to be mailed to complainant.
- 3. To cause appropriate notice of hearing to be mailed to the parties at least ten (10) days prior to the hearing herein.

Dated at		San Francisco	, California, this	
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			Commissioners	

Commissioner Frederick B. Holoboff. being necessarily absent, did not participate in the disposition of this proceeding.