

Decision No. 71382**ORIGINAL**

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

WANDA STEPTOE,

Complainant,

vs.

Case No. 8537

PACIFIC TELEPHONE, a corporation,

Defendant.

ORDER GRANTING INTERIM RELIEF

WANDA STEPTOE, of 2305 West View Street, Los Angeles, California, having filed a verified complaint alleging in substance that prior to September 2, 1966, complainant was a subscriber and user of telephone service furnished by defendant under the number 733-2483; that on or about September 2, 1966, said telephone facilities were disconnected and removed by law enforcement officers who caused complainant to be arrested on a charge of suspicion of bookmaking; that complainant is not a bookmaker, that she never used and does not intend to use said telephone facilities as instrumentalities to violate the law nor in aiding or abetting such violation; that complainant has made demand upon defendant for restoration of said telephone facilities, but defendant has refused and does now still refuse to do so; that complainant has several small children and telephone facilities are necessary in case of emergencies; that complainant's husband is in the building maintenance business and relies almost solely on the telephone for personal contacts for his business; that there is no other source of income to complainant's family and that being deprived of telephone facilities cause severe hardship upon the entire family; that complainant seeks restoration of said telephone facilities forthwith; and good cause appearing,

IT IS ORDERED that The Pacific Telephone and Telegraph Company, a corporation, is hereby directed to reconnect and restore telephone service to complainant and to maintain such service pending further Commission order herein, said service to be furnished pursuant to defendant's filed tariff rates and rules applicable thereto. The complaint will be set for hearing before such Commissioner or Examiner, and at such time and place, as may hereafter be designated.

The Secretary is directed as follows:

1. To cause a certified copy of this order, together with a copy of the complaint herein, to be personally served upon The Pacific Telephone and Telegraph Company, a corporation, and said defendant is directed to serve and file its reply within ten (10) days after said service.

2. To cause a copy of this order to be mailed to complainant.

3. To cause appropriate notice of hearing to be mailed to the parties at least ten (10) days prior to the hearing herein.

Dated at San Francisco, California, this 4<sup>th</sup> day of

OCTOBER, 1966.

*John E. Mitchell*  
President

*George L. Trover*

*Frederick B. Holdoff*

*Augustus*

*William B. Bernard*  
Commissioners