

ORIGINAL

Decision No. 71815

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

EDWARD L. BLINCOE, a subscriber,	}
Complainant,	
vs.	
THE PACIFIC TELEPHONE AND	}
TELEGRAPH COMPANY, a corporation,	
Defendant.	

Case No. 7329
(Filed May 8, 1962)

Edward L. Blincoe, in propria persona.
Arthur T. George, Francis N. Marshall
and Maurice D. L. Fuller, Jr.,
for defendant.
J. G. Shields, for the Commission
staff.

O P I N I O N

Complainant alleges that on April 25, 1962, he was notified by defendant that unless the sum of \$5.05 was received by noon, April 26, 1962, his telephone service would be disconnected. Said sum was for multiple message unit charges on the bills of December 23, 1961 and January 23, 1962. Complainant refused to pay such charges inasmuch as no details of the basis therefor were submitted to him. His telephone was not disconnected, pending the filing and disposition of this complaint.

Public hearing was held before Examiner Warner on October 11, 1962, in Los Angeles. The matter has remained under submission since that date pending decision in Case No. 7409, the investigation on the Commission's own motion into defendant's rates and practices, including multiple message unit charges and billing practices.

By Decision No. 71575, dated November 23, 1966, in Case No. 7409, defendant was ordered, as soon as practicable, to provide subscribers with the details of multiple message unit charges and billings without additional charge to the subscriber, and to report to the Commission in writing on January 1, March 1, and September 1, of each year, its progress in providing such service.

The record on the instant complaint shows that defendant's tariffs on file in the year 1962 provided that complainant, upon application for detailed billing of multiple message unit calls and payment of an additional charge, could have subscribed for such service, which he did not do.

We find no violation of its tariffs by defendant for billing complainant \$5.05 for multiple message unit charges on the bills of December 23, 1961 and January 23, 1962, and conclude that complainant should pay such charge.

Defendant should provide complainant with detailed multiple message unit charges hereafter pursuant to the provisions of Decision No. 71575.

The complaint should be dismissed.

ORDER

IT IS ORDERED that this complaint is dismissed.

The effective date of this order shall be ten days after the date hereof.

Dated at San Francisco, California, this 17th day of JANUARY, 1967.

[Signature]
President

[Signature]

[Signature]

Commissioners