

ORIGINALDecision No. 72004

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

LEAMUS BANKS and MILDRED BANKS,)

Complainants,)

vs.)

Case No. 8523

PACIFIC TELEPHONE AND
TELEGRAPH COMPANY, a corporation,)

Defendant.)

Arneka T. Jackson, for complainants.
Richard W. Odgers, Arthur T. George and
Pillsbury, Madison & Sutro, for defendant.

O P I N I O N

On September 7, 1966, Leamus Banks and Mildred Banks filed a complaint against the defendant, alleging that on August 24, 1966 the defendant discontinued telephone service and removed the telephone equipment; and that on August 30, 1966, the defendant restored service to the complainants but not in the same manner as it was previously installed and only after payment by complainants of a thirty-dollar deposit demanded by defendant. Complainants request an order directing an investigation of the conduct of the employees of the defendant, and directing defendant immediately to restore full and satisfactory telephone service and equipment to said residence of complainants as was previously installed.

A public hearing was held before Examiner Porter on December 19, 1966, at San Francisco.

There was no dispute that complainants were delinquent in the payment of their telephone bill.

Defendant has restored telephone service and offers to restore it as previously installed without charge.

Rules and regulations of the defendant company on file with this Commission provide for the disconnection of telephone equipment upon nonpayment of telephone bills.

We find that defendant acted within its tariff provisions and conclude that the complaint should be dismissed.

O R D E R

IT IS ORDERED that the complaint in Case No. 8523 is hereby dismissed.

The effective date of this order shall be twenty days after the date hereof.

Dated at San Francisco, California, this 15th day of FEBRUARY, 1967.

[Signature]
President

[Signature]

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Commissioners