

**ORIGINAL**

Decision No. 72392

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

In the Matter of the Investigation into)  
the rates, rules, regulations, charges, )  
allowances and practices of all house- )  
hold goods carriers, common carriers, )  
highway carriers, and city carriers re- )  
lating to the transportation of used )  
household goods and related property. )

Case No. 5330  
(Order Setting Hearing  
dated February 11, 1964)

SUPPLEMENTAL OPINION AND ORDER

By Decision No. 70330 dated February 8, 1966, in the above proceeding, the Commission established rules in Minimum Rate Tariff No. 4-B to be observed by household goods carriers pertaining to estimating charges and delays to shipments of household goods.

Carriers are required to file monthly reports of underestimates with the Commission even when no instances occur where the actual charges for services rendered under the distance rates named in the tariff exceed the estimates of such charges by 10 per cent or \$25 whichever is greater. Experience with this provision indicates that filing of these negative reports in such circumstances is not necessary. The necessary tariff amendment will be made by the order herein.

IT IS ORDERED that:

1. Minimum Rate Tariff No. 4-B (Appendix C of Decision No. 65521, as amended) is further amended by incorporating therein,


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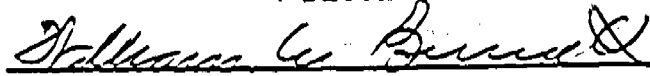
to become effective July 1, 1967, Second Revised Page 7-B, attached hereto and by this reference made a part hereof.

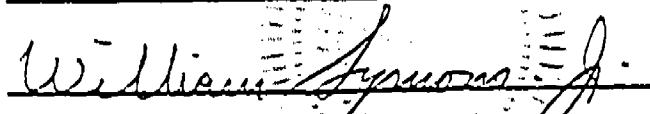
2. In all other respects Decision No. 65521, as amended, shall remain in full force and effect.


The effective date of this order shall be twenty days after the date hereof.

Dated at San Francisco, California, this 9<sup>th</sup> day of May, 1967.

  
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President

  
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Commissioners

Commissioner A. W. Gatov, being necessarily absent, did not participate in the disposition of this proceeding.

SECTION NO. 1 - RULES AND REGULATIONS (Continued)	Item No.
<p style="text-align: center;">ESTIMATE OF CHARGES (Concluded)</p> <p style="text-align: center;">(Applies only to charges involving rates provided in Items Nos. 300 and 320)</p> <p style="text-align: center;">(Items Nos. 32 and 33)</p> <p><u>(e) Notification to Shipper Where Charges Exceed Estimate.</u> Whenever actual charges on any shipment exceed by more than 10 percent or \$25, whichever is greater, any estimate of charges given by the carrier to the shipper, immediately upon determining the actual charges, the carrier shall notify the shipper of the amount thereof by telegram or telephone at the carrier's expense. Such notice shall be made no later than 24 hours prior to the time the shipment is offered for delivery, except where the shipment is in transit less than 24 hours; provided, that this paragraph shall not apply (1) where credit is to be extended by the carrier, and (2) where the shipper has not supplied, upon request by the carrier, an address or telephone number at which the communication would be received.</p> <p><u>(f) Report of Underestimates.</u> Every household goods carrier shall file a report with the California Public Utilities Commission stating those instances during the preceding month where the actual charges for services rendered exceeded the estimates of such charges by 10 percent or \$25, whichever is greater, with an explanation of reasons for such variances.</p> <p><u>(g) Order for Services Shall Not Show Charges or Estimates.</u> There shall not be shown on any form in the nature of a "Shipping Order and Freight Bill for Uncrated Used Household Goods and Related Articles" or "Confirmation of Shipping Instructions and Rate Quotation" which may be used by carriers any charges or estimates of charges, nor any reference to any estimate of charges given to the shipper.</p>	<p>ø33</p>
<p>ø Change, Decision No. <b>72392</b></p>	
<p>EFFECTIVE JULY 1, 1967</p>	
<p>Issued by the Public Utilities Commission of the State of California, San Francisco, California.</p> <p>Correction No. 82</p>	