

Decision No. 73824**ORIGINAL**

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

RUTH M. LOOMIS,

Complainant,

vs.

PACIFIC TELEPHONE COMPANY,

Defendant.

Case No. 8773

ORDER GRANTING INTERIM RELIEF

Ruth M. Loomis of 11835 Deana Street, Apt. No. 3, El Monte, California, having filed a verified complaint alleging in substance that on February 15, 1968 defendant terminated complainant's telephone service under number 442-3581 at said address; that service was discontinued at a point in time when complainant's account had been paid in full, payment having been made by check and the check having been paid by the bank before service was terminated; that defendant demanded, in addition to the January bill of \$20.70, a reconnection charge of \$30.00; that by letter of February 19, 1968 defendant demanded payment of the bill for \$20.70 that had been paid four days previously, on or before February 26, 1968, or the account would be turned over to a collection agency; that service has not been restored; that defendant has not acted in good faith and has placed complainant in a most embarrassing, awkward, perplexing and inconvenient position; that defendant's actions are in violation of its tariff, and such actions are considered by complainant as an act of discrimination, harassment, and/or retaliation against complainant because of her part as Secretary-Cordinator of the Committee for Better Telephone Service; complainant having requested immediate restoration of service; and good cause appearing,

IT IS ORDERED that The Pacific Telephone and Telegraph Company, a corporation, is hereby directed to reconnect and restore telephone service to complainant and to maintain such service pending further Commission order, said service to be furnished pursuant to defendant's filed tariff rates and rules applicable thereto. The complaint will be set for hearing before such Commissioner or Examiner, and at such time and place as may hereafter be designated.

The Secretary is directed as follows:

1. To cause a certified copy of this order, together with a copy of the complaint herein, to be personally served upon defendant, and defendant is directed to serve and file its reply within ten (10) days after such service.
2. To cause a copy of this order to be mailed to complainant.
3. To cause appropriate notice of hearing to be mailed to the parties at least ten (10) days before such hearing.

Dated at San Francisco, California, this 5th day of MARCH, 1968.

President
William H. Dennis
August
William J. Synovis
Jack P. Monrosey
 Commissioners

Commissioner Peter E. Mitchell, being necessarily absent, did not participate in the disposition of this proceeding.