

ORIGINAL

Decision No. 78261

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

PERCY E. WHITTEN, THOMAS J. WHITTEN,
et al.,

Complainants,

vs.

Case No. 9057

THE PACIFIC TELEPHONE AND TELEGRAPH
COMPANY, a corporation,

Defendant.

ORDER EXTENDING TIME

The Pacific Telephone and Telegraph Company (hereinafter Pacific) by petition filed December 23, 1970 requests an order of the Commission modifying Decision No. 77823 in the above matter to extend the time for completing the studies and surveys ordered therein.

The Commission, in Decision No. 77823, ordered Pacific to make a one-month's block usage study of the calling habits of its Lafayette business and residence subscribers over certain specified toll and multi-message routes, and also to conduct a customer survey of its residential and business subscribers to determine the percentage of such subscribers who need to call any of the specified exchanges. The results of such studies and surveys were to be filed with the Commission by January 4, 1971.

Pacific, by a petition dated November 2, 1970, requested that ordering paragraphs 4 and 5 of Decision No. 77823 in which Pacific was ordered to make the customer survey be vacated. The Commission denied said petition by Decision No. 78004, dated December 1, 1970.

Pacific is presently reviewing and summarizing the results of the block usage study ordered in paragraphs 1 and 2 of the decision.

However, according to Pacific, the format of, and the materials to be used in, the customer survey had to await the decision on its petition for modification. As a result, Pacific claims it will need additional time to conduct a customer survey among a representative sample of its residential and business subscribers in the Lafayette exchange.

Pacific, therefore, requested that the date for filing the results of the study and survey with the Commission be extended to March 31, 1971.

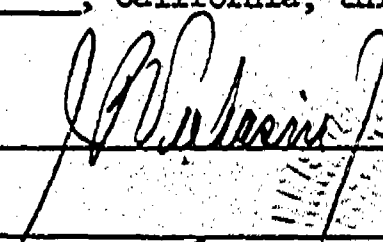
On January 4, 1971 complainants filed a petition requesting an order of the Commission denying defendant's petition.


It appearing to the Commission that such studies are necessary in order to fairly resolve the issues in this proceeding and that the extension should be granted, therefore,


IT IS HEREBY ORDERED that the time limit for compliance with the ordering paragraphs of Decision No. 77823 is extended to and including March 31, 1971.

In all other respects Decision No. 77823 shall remain in full force and effect.

Dated at San Francisco, California, this 2nd day of FEBRUARY, 1971.



Chairman




Commissioners
Commissioner William Symons, Jr., being
necessarily absent, did not participate
in the disposition of this proceeding.