

ORIGINALDecision No. 78769

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

AIR CALIFORNIA,
a California Corporation,

Complainant,

vs.

PACIFIC SOUTHWEST AIRLINES,
a California Corporation,

Defendant.

Case No. 9160

SUPPLEMENTAL OPINION AND ORDER

By Decision No. 78619, dated April 27, 1971, as amended by Decision No. 78651, dated May 10, 1971, in this proceeding, Pacific Southwest Airlines (PSA) was directed to cease and desist from providing nonstop service between San Diego and San Jose in violation of its Certificate of Public Convenience and Necessity, effective May 17, 1971.

Upon receipt of information that PSA was not complying with the Commission order, a staff member was assigned to investigate PSA's performance with respect to its flights subject to this order. The staff member investigated PSA's Flights 968 and 969 on May 20 and May 28, 1971. The investigation shows that PSA's ticket clerks refused to sell tickets to the intermediate point of Hollywood-Burbank and refused to make reservations to Hollywood-Burbank. The aircraft, from either San Jose or San Diego, flew to Hollywood-Burbank airport, taxied to the terminal area but did not open the aircraft doors or enplane or deplane passengers and promptly resumed the through service. It is clear that PSA is not complying with the spirit, if indeed with the letter, of the Commission order.

To remove any possible misunderstanding, PSA will be directed to provide all services to Hollywood-Burbank on its flights between San Diego and San Jose normally contemplated in passenger service, including ticketing, baggage service, reservation service and the enplaning and deplaning of passengers.

IT IS ORDERED that:

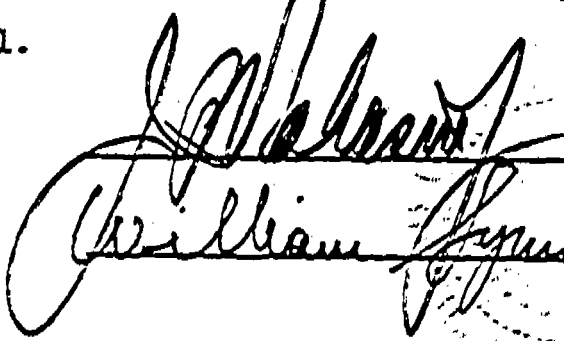
1. The following paragraph shall be added to Decision No. 78619, dated April 27, 1971 in this proceeding:

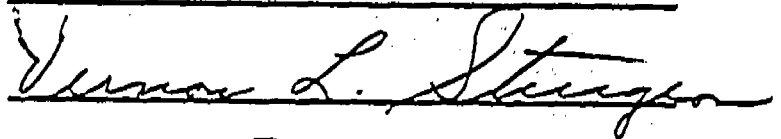
"3. In complying with the cease and desist order herein, PSA shall, in serving the intermediate point or points, (the point served as the stopping point on its service between San Diego and San Jose) operate all the normal passenger services for and at such intermediate points, including but not limited to ticketing, baggage service, flight reservations, enplaning and deplaning passengers".


2. In all other respects Decision No. 78619, dated April 27, 1971, as amended by Decision No. 78651, dated May 10, 1971, in this proceeding shall remain in full force and effect.

The effective date of this order shall be the date hereof.

Dated at San Diego, California, this 2nd day of JUNE, 1971.


Chairman




Commissioners

Commissioner THOMAS MORAN

Present but not participating.