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Decision No. 79568

ORIGINAL

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Application of THE PACIFIC TELEPHONE
AND TELEGRAPH COMPANY for authority }
to realign the Glendale Exchange }
boundary. }

Application No. 53036
(Filed November 29, 1971)

OPINION AND ORDER

The Pacific Telephone and Telegraph Company by this application requests an ex parte order of this Commission authorizing elimination from the Glendale exchange of the dual service area shown and described in Exhibit A, and the realignment of the Glendale exchange boundary as proposed and shown in Exhibit B of the application.

Decision No. 19006 dated November 4, 1927, ordered Southern California Telephone Company to expand its Los Angeles exchange to include a section at that time within Pacific's Glendale exchange. The Glendale exchange boundary was not revised by the decision, therefore the result was a dual service area.^{1/}

Southern California Telephone Company merged with Pacific on March 28, 1947, with Pacific becoming the successor company, serving both the Glendale exchange and the Los Angeles exchange as expanded by Decision No. 19006.

^{1/} Decision No. 19006 in Case No. 2343 resulted from a complaint filed in 1927 by the City of Los Angeles against the Southern California Telephone Company. The City requested a Commission order enlarging the Los Angeles exchange, served by Southern California Telephone Company, to include a section lying to the north of Los Feliz Boulevard which was a part of the Glendale exchange served by Pacific.

Telephone development within the dual service area consists of 461 residence and 10 business services served from the Los Angeles exchange. No Glendale exchange service is being provided in the dual service area. Applicant represents that since 1927 development within the area has created engineering and construction problems in that both Glendale and Los Angeles exchange service has had to be available to business and residence customers. Continuance of the dual service area has caused administrative problems in that each address in the dual service area had to be shown as both Los Angeles and Glendale service in the company's internal records. This has caused added expense to the company and misinterpretation of records and instructions as well as considerable customer confusion.

Elimination of the dual area from the Glendale exchange as shown and described in Exhibit A, will decrease the Glendale exchange and base rate area by 1.54 square miles. As there are no Glendale exchange services in the area, there are no revenue effects.

In order to eliminate engineering, construction and administration problems, applicant also proposes to realign the boundary as shown in Exhibit B so that the entire complex and other bisected parcels can be served from the Los Angeles exchange. This realignment will result in a further decrease of the Glendale exchange and base rate area by three-tenths of a square mile. Applicant states that revenue effects are negligible in that they consist only of a reduction or elimination of foreign exchange mileage for seven Glendale customers subscribing to Los Angeles foreign exchange service.

The one Glendale and three Los Angeles foreign exchange service subscribers in the area to be transferred from Glendale to Los Angeles have agreed to take Los Angeles service. There are no subscribers objecting to Pacific's proposals and the City of Los Angeles has no objection as evidenced by a letter included as Exhibit C of the application.

It appears that granting the application will result in improved service in the public interest; therefore, the Commission finds that a public hearing is not necessary and that the company's application should be granted.

IT IS ORDERED that The Pacific Telephone and Telegraph Company is authorized to:

1. Eliminate from the Glendale exchange the dual service area shown and described in Exhibit A of the application.
2. Realign the Glendale exchange boundary as proposed and shown in Exhibit B of the application.

The authorization to implement this order shall expire unless exercised within one year of the effective date of this order.

The effective date of this order shall be twenty days after the date hereof.

Dated at San Francisco, California, this 11th day of JANUARY, 1972.

[Signature]
Chairman

William Lyons Jr.

[Signature]

Thomas L. Sturgeon

[Signature]
Commissioners