

Decision No. 79631

ORIGINAL

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

In the Matter of the Investigation )  
into the rates, rules, regulations, )  
charges, allowances and practices of )  
all household goods carriers, common )  
carriers, highway carriers and city )  
carriers relating to the transporta- )  
tion of used household goods and )  
related property. )

Case No. 5330  
(Order Setting Hearing No.49)

SUPPLEMENTAL OPINION AND ORDER

By Decision No. 79571 dated January 11, 1972, in the above proceeding, the Commission authorized certain amendments in the rules in Minimum Rate Tariff 4-B governing the estimating practices of household goods carriers for the transportation of used household goods.

In the circumstances, it appears, and the Commission finds, that the amendments authorized by Decision No. 79571 should be incorporated in Minimum Rate Tariff 4-B by the order herein. A public hearing is not necessary. The Commission concludes that the aforementioned tariff should be amended accordingly.

IT IS ORDERED that:

1. Minimum Rate Tariff 4-B (Appendix C to Decision No. 65521, as amended) is further amended by incorporating therein, to become effective April 1, 1972, the original and revised pages attached hereto and listed in Appendix A also attached hereto which pages and appendix are made a part hereof.

2. Common carriers subject to the Public Utilities Act, to the extent that they are subject also to Decision No. 65521, as amended, are hereby directed to establish in their tariffs the amendments necessary to conform with the further adjustments ordered herein.


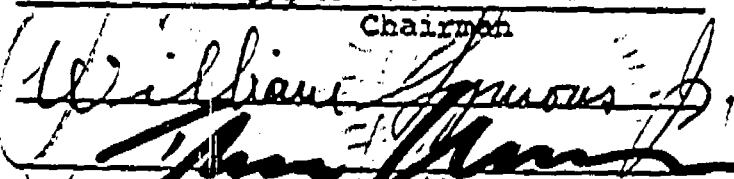


3. Tariff publications required to be made by common carriers as a result of the order herein shall be filed not earlier than the effective date of this order and may be made effective not earlier than the tenth day after the effective date of this order on not less than ten days' notice to the Commission and to the public and shall be made effective not later than April 1, 1972.

4. Common carriers, in establishing and maintaining the amendments authorized hereinabove, are hereby authorized to depart from the provisions of Section 460 of the Public Utilities Code to the extent necessary to adjust long- and short-haul departures now maintained under outstanding authorizations; such outstanding authorizations are hereby modified only to the extent necessary to comply with this order; and schedules containing the amendments published under this authority shall make reference to the prior orders authorizing long- and short-haul departures and to this order.

5. In all other respects Decision No. 65521, as amended, shall remain in full force and effect.

The effective date of this order shall be January 31, 1972.

Dated at San Francisco, California, this 25th day of January, 1972.

  
Chairman  
  
William J. Lyons  
  
Thomas L. Stinson  
  
Commissioners

APPENDIX A

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(END OF APPENDIX A LIST)

## MINIMUM RATE TARIFF 4-B

## ARRANGEMENT OF TARIFF

This is a loose-leaf tariff arranged as follows:

- Section 1 - Rules
- Section 2 - Regional and Territorial Descriptions
- Section 3 - Rates
- Section 4 - Forms of Documents

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Change, Decision No.

**79631**

EFFECTIVE

Correction

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA,  
SAN FRANCISCO, CALIFORNIA

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EFFECTIVE	
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA	
Correction	

## MINIMUM RATE TARIFF 4-B

SECTION 1--RULES (Continued)	ITEM
<p style="text-align: center;">RELATIONSHIPS WITH THE PUBLIC</p> <p>1. Any carrier doing business under one or more fictitious names shall, with respect to each fictitious name comply with Chapter 5 of Part 3 of Division 7 of the Business and Professions Code of California entitled, "Fictitious Business Names" (and subsequent amendments thereto), and to show compliance therewith such carrier shall file with this Commission certified copies of fictitious business name statements and affidavits of publication required to be filed with the clerk of the county in which the principal place of the carrier is, or in the case of cessation of doing business was, situated.</p> <p>2. Upon abandonment of use of fictitious business name, any carrier doing business under one or more fictitious names shall file with this Commission a statement of abandonment of use of fictitious business name.</p> <p>3. Carriers shall show the following information on their stationery, shipping documents and related forms:</p> <ul style="list-style-type: none"> <li>(a) All names, both real and fictitious, used by the carrier in conducting its operations.</li> <li>(b) The address of its principal place of business, designated as such, and of such local offices as may be desired where business with the public is conducted.</li> <li>(c) Identification of the name under which the particular transportation is performed where more than one name is listed.</li> </ul> <p>4. The books of account of each carrier shall be maintained in such form as to show separately the revenues derived from the operations conducted under each name used by such carrier.</p> <p>5. Carriers listing more than one name in the classified section of a telephone directory shall cross-reference each such name to all other such names so listed.</p> <p>6. Carriers shall not advertise rates in any telephone directory.</p> <p>7. Carriers shall not, in any manner, misrepresent the scope of their services which are offered and made available to the public. Specifically carriers shall:</p> <ul style="list-style-type: none"> <li>(a) Not advertise or otherwise represent themselves under any name different from that under which their effective permits are issued by the Commission.</li> </ul> <p style="padding-left: 40px;">EXCEPTION.--Carriers who are duly authorized agents for other carriers as defined herein, for highway common carriers as defined in the Public Utilities Act, or for motor carriers operating under the jurisdiction of the Interstate Commerce Commission, may advertise and represent themselves as such an agent.</p> <ul style="list-style-type: none"> <li>(b) Not advertise or otherwise represent that carrier operations are conducted at addresses or locations where the carrier or his duly authorized agent does not maintain a place of business. The location of a telephone answering service is not "a place of business" as such term is used in this item.</li> <li>(c) Not include in any advertising misleading description and displays of nonexistent facilities.</li> </ul> <p>68. When a shipper is furnished a copy of either of the estimate forms provided by Item 31 (a) and (c) and Item 31.1 (a), the carrier shall concurrently furnish to the shipper an informational summary to be entitled "Important Notice to Shippers of Household Goods." If such estimate forms are not furnished, the shipper shall be furnished a copy of the informational summary not later than commencement of the loading of the shipment. The forms specified in Section 4 will be suitable and proper.</p>	630
<p>6 Change, Decision No. <span style="float: right;">79631</span></p>	
EFFECTIVE	
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA.	
Correction	

SECTION 1--RULES (Continued)	ITEM
<p style="text-align: center;">ESTIMATES OF CHARGES (Items 31 and 31.1)</p> <p>1. Applies only to charges involving rates provided in Items 300 and 320:</p> <p>(a) <u>Estimates by the Carrier.</u> Every carrier engaged in the transportation of household goods may upon request of a shipper of household goods cause to be given to such shipper an estimate of the charges for proposed services. The estimate shall be made only after a visual inspection of the goods by the estimator. Across the top of each form there shall be imprinted in red letters not less than 1/2-inch high the words "Estimated Cost of Services." The form shall be fully executed as appropriate in each case in accordance with the instructions therein. The original or a true legible copy of each estimate form prepared in accordance with this paragraph shall be delivered to the shipper; and a copy thereof shall be maintained by the carrier as part of its record of shipment.</p> <p>(b) <u>Delivery When Actual Charges Exceed Estimated Charges.</u> Whenever the total tariff charges on a shipment on which all or part of such charges are to be paid on delivery shall exceed by more than 10 percent or \$25, whichever is greater, the amount of the estimate of charges on that shipment, the carrier must, upon request of the shipper or his representative, relinquish possession of the shipment upon payment of the amount of the estimated charges plus an additional 10 percent or \$25, whichever is greater, of the estimated charges, and the carrier shall defer demand for the remainder of the tariff charges for a period of 15 days following delivery excluding Saturdays, Sundays, and holidays.</p> <p>(c) <u>Estimate Form for Shipper's Use.</u> Carriers may furnish to shippers or prospective shippers an estimate form which may contain statements of the weights of average pieces of furniture and other household articles of various types, for use by the shipper in making his own estimate of the total weight of his goods. Any instructions necessary to enable the shipper to use the estimate form shall be printed in the form. If cubic-foot measurements are used in arriving at the weight, the form shall state that a weight factor of 7 pounds per cubic foot shall be used.</p> <p>(d) <u>Notification to Shipper of Charges.</u> Whenever the shipper specifically requests notification of the actual weight and charges on a shipment, and supplies the carrier with an address or telephone number at which the communication will be received, the carrier shall comply with such request immediately upon determining the actual weight and charges. Such notification shall be made by telephone, telegraph, or in person and the actual cost of such notification shall be collected from the shipper.</p> <p style="text-align: center;">(Continued in Item 31.1)</p>	*31
<p>(1) Item 32 transferred to Fourth Revised Page 7-B.</p> <p>* Addition    ) o Reduction   ) Decision No. <b>79631</b></p>	
EFFECTIVE	
<p>Correction</p> <p style="text-align: right;">ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA</p>	



SECTION 1 - RULES (Continued)	ITEM
<p style="text-align: center;">ESTIMATES OF CHARGES (Concluded)</p> <p style="text-align: center;">(Items 31 and 31.1)</p> <p>2. Applies only to charges involving rates provided in Item 330:</p> <p>(a) <u>Estimates by the Carrier.</u> Every carrier engaged in the transportation of household goods may upon request of a shipper of household goods cause to be given to such shipper an estimate in writing of the charges for proposed services. The estimate need not be a visual estimate. The written estimate required by this paragraph may be complied with by noting the amount of the estimate on the Confirmation of Shipping Instructions and Rate Quotation document. The original or a true legible copy of each estimate prepared in accordance with this paragraph shall be delivered to the shipper; and a copy thereof shall be maintained by the carrier as part of its record of shipment.</p> <p>o(b) <u>Delivery When Actual Charges Exceed Estimated Charges.</u> Whenever the total tariff charges on a shipment on which all or part of such charges are to be paid on delivery shall exceed by more than 25 percent or \$25, whichever is greater, the amount of the estimate of charges on that shipment, the carrier must, upon request of the shipper or his representative, relinquish possession of the shipment upon payment of the amount of the estimated charges plus an additional 25 percent or \$25, whichever is greater, of the estimated charges, and the carrier shall defer demand for the remainder of the tariff charges for a period of 15 days following delivery excluding Saturdays, Sundays, and holidays.</p> <p>3. <u>Report of Underestimates.</u> Commencing with a report for the 3 months beginning April 1, 1972, every carrier of household goods shall file with the California Public Utilities Commission a quarterly report, on a report form prescribed by the Commission, of all instances during the period where the actual charges for services rendered differ from the estimated charges by more than that allowed in paragraph 1(b) of Item 31, with an explanation of reasons for the difference. This report shall be filed within 30 days after the end of the quarter to which it relates and shall constitute a public record. The report shall contain a statement of the amount of credit extended and all pertinent collection information. No irregularity in providing the estimate of charges relieves the carrier of the requirement to report underestimates.</p>	<p style="text-align: center;">*31.1</p>
<p style="text-align: center;">Item Canceled. Apply provisions of Items 31 and 31.1.</p>	<p style="text-align: center;">(2) 32</p>
<p style="text-align: center;">Item Canceled. Apply provisions of Items 31 and 31.1.</p>	<p style="text-align: center;">33</p>
<p>(1) Item 34 transferred to Original Page 7-C.</p> <p>(2) Item transferred from First Revised Page 7-A.</p> <p>* Addition ) o Reduction ) Decision No.</p> <p style="text-align: center; font-size: 1.5em;">79631</p>	
EFFECTIVE	
<p style="text-align: center;">ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA.</p> <p>Correction</p>	

SECTION I - RULES (Continued)	(1) ITEM
<p data-bbox="650 349 992 371" style="text-align: center;">CLAIMS FOR LOSS OR DAMAGE</p> <p data-bbox="266 415 1291 553">Every carrier of used property, as provided in this tariff, which receives a written claim for loss of or damage to property transported by it shall acknowledge receipt of such claim in writing to the claimant within 30 calendar days after its receipt by the carrier or the carrier's agent. The carrier shall at the time such claim is received, cause the date of receipt to be recorded on the claim.</p> <p data-bbox="266 575 1240 849">Every such carrier which receives a written claim for loss of or damage to property transported by it shall pay, decline or make a firm compromise settlement offer in writing to the claimant within 120 days after receipt of claim by the carrier or its agent; provided, that, if for reasons beyond the control of the carrier the claim cannot be processed and disposed of within 120 days after receipt thereof, the carrier at that time and at the expiration of each succeeding 30-day period while the claim remains pending, advise the claimant in writing of the status of the claim and the reasons for the delay in making final disposition thereof, and send a copy of such letter to the California Public Utilities Commission, Compliance and Enforcement Branch, State Building, San Francisco, California 94102.</p> <p data-bbox="266 871 1325 1145">Every carrier of used property, as provided in this tariff, shall maintain a freight claim register, showing for each cargo loss and damage claim received, the claim number, date and amount; the waybill or expense bill number and date; name of claimant; kind of commodity; date claim was paid; total amount paid; or date claim was disallowed and reasons; amount of salvage recovered, if any; amounts reimbursed by insurance companies, connecting carriers or others, and the amount absorbed by the carriers. Each claim received shall be entered in the register and should be supported by the complete file of claim papers. However, if the claim papers are retained by insurance companies, connecting carriers, or others, the carrier's records shall contain an acknowledgment from the party retaining the claim file that the papers are in its possession.</p>	34
<p data-bbox="321 1338 1161 1360">(1) Item transferred from Third Revised Page 7-B, Decision No.</p>	
<b>79631</b>	
<p data-bbox="1110 1913 1238 1935" style="text-align: center;">EFFECTIVE</p> <p data-bbox="862 1968 1503 2023" style="text-align: right;">ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA.</p> <p data-bbox="213 2001 350 2023">Correction</p>	

## MINIMUM RATE TARIFF 4-B

SECTION 1-RULES (Concluded)	ITEM
<p style="text-align: center;">COLLECTION OF CHARGES</p> <p>(a) Except as otherwise provided in Items 31 and 31.1, or in this rule, transportation and accessorial charges shall be collected by the carriers prior to relinquishing physical possession of shipments entrusted to them for transportation.</p> <p>(b) Upon taking precautions deemed by them to be sufficient to assure payment of charges within the credit period herein specified, carriers may relinquish possession of freight in advance of the payment of the charges thereon and may extend credit in the amount of such charges to those who undertake to pay them, such persons herein being called debtors, for a period of 7 days, excluding Saturdays, Sundays and legal holidays. When the freight bill covering a shipment is presented to the debtor on or before the date of delivery, the credit period shall run from the first 12 o'clock midnight following delivery of the freight. When the freight bill is not presented to the debtor on or before the date of delivery, the credit period shall run from the first 12 o'clock midnight following the presentation of the freight bill.</p> <p>(c) Where a carrier has relinquished possession of freight and collected the amount of charges represented in a freight bill presented by it as the total amount of such charges, and another freight bill for additional charges is thereafter presented to the debtor, the carrier may extend credit in the amount of such additional charges for a period of 30 calendar days to be computed from the first 12 o'clock midnight following the presentation of the subsequently presented freight bill.</p> <p>(d) Freight bills for all transportation and accessorial charges shall be presented to the debtor within 7 calendar days from the first 12 o'clock midnight following delivery of the freight.</p> <p>(e) Debtors may elect to have their freight bills presented by means of the United States mail, and when the mail service is so used the time of mailing by the carrier, as evidenced by the postmark, shall be deemed to be the time of presentation of the freight bills.</p> <p>(f) The mailing by the debtor of valid checks, drafts or money orders, which are satisfactory to the carrier, in payment of freight charges within the credit period allowed such debtor, may be deemed to be the collection of the charges within the credit period for the purpose of these rules. In case of dispute as to the time of mailing, the postmark shall be accepted as showing such time.</p>	6190
<p>Change ) Addition ) Decision No.      <b>79631</b></p>	
EFFECTIVE	
<p style="text-align: center;">ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA</p>	

Correction

SECTION 4--FORMS OF DOCUMENTS (Continued)	ITEM
<p align="center"><b>IMPORTANT NOTICE TO SHIPPERS OF HOUSEHOLD GOODS</b> (Items 430, 431, 432 and 433)</p> <p align="center">(Items 430, 432 and 433 apply to all moves. Item 431 applies only in connection with distance rates named in Items 300 and 320.)</p> <p>The Public Utilities Commission requires that this notice shall be delivered to all shippers of household goods in intrastate commerce.</p> <p>Some carriers (frequently called "movers") perform the transportation of household goods themselves; other carriers act as agents for the carriers who do the actual hauling. In some instances, the transportation is arranged by brokers. You should be sure to obtain the complete and correct name, home address, and telephone number of the carrier which is to transport your shipment, and keep that carrier informed as to how and where you may be reached at all times until the shipment is delivered.</p> <p>Before completing arrangements for the shipment of your household goods, all of the information herein should be considered carefully by you.</p> <p><u>Shipping Order.</u> Before your shipment leaves point of origin, you should obtain from the carrier a shipping order or receipt, signed by you and the carrier. Be sure that this shows the carrier's name and address and the telephone number at which you can reach the carrier; an address and telephone number furnished by you at which the carrier can send messages regarding your shipment; the location to which your goods are moving; the date of loading and the preferred date of delivery; and the declared or released valuation of the goods.</p> <p><u>Estimates.</u> Carriers cannot determine what your move will cost you until (a) on moves charged for at distance rates all packing has been completed and the goods are loaded on a vehicle and weighed, or (b) on moves charged for at hourly rates the move has been completed. However, carriers make estimates to try to approximate the cost for you. To get a reasonably accurate estimate you must inform the carrier's agent of everything that you intend to ship and indicate any additional services that you desire performed by the carrier. <u>An estimate is not a bid or a contract.</u> Choosing the carrier submitting the lowest estimate will not assure the lowest cost move. Regardless of any estimate, the actual weight of your goods, or the hours required for the move, plus the actual amount of packing and other services performed by the carrier will determine the final amount you must pay for your move. All estimates for moving are required to be in writing. Do not accept oral estimates.</p> <p>Regardless of any prior estimate received for the carriage of your shipment, you will be obligated to pay transportation charges and other charges computed in accordance with tariffs prescribed by the Public Utilities Commission. The total charges which you must pay may be more, or less, than the estimate received from the carrier, and as explained under "Payment of Charges--Freight Bill," the charges generally must be in cash or by money order or certified check at the time of delivery. Having additional funds on hand when the van arrives at destination can spare you considerable difficulty.</p> <p align="center">(Continued in Item 431)</p>	<p align="center">430</p>
<p>of Change, Decision No. <b>79631</b></p>	
<p align="center">EFFECTIVE</p>	
<p>Correction</p>	<p align="center">ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA.</p>

SECTION 4--FORMS OF DOCUMENTS (Continued)	ITEM
<p style="text-align: center;">IMPORTANT NOTICE TO SHIPPERS OF HOUSEHOLD GOODS (Continued)</p> <p style="text-align: center;">§(Items 430, 431, 432 and 433)</p> <p><u>Weights.</u> The transportation charges will be determined on the basis of the weight of your shipment. Ordinarily, the carrier will weigh its empty or partially loaded vehicle prior to the loading of your goods. After loading, it will again weigh the vehicle and determine the weight of your shipment. If your shipment weighs less than 1,000 pounds, the carrier may weigh it at its terminal without securing a weighmaster's certificate.</p> <p>If you so request, the carrier will notify you by telegraph or telephone of the weight of your shipment and the charges as soon as the weight has been determined. This may or may not be at your expense. However, where it develops that the actual charges exceed by more than 10 percent or \$25, whichever is greater, an estimate of charges given to you by the carrier, the carrier is required to notify you immediately of the amount of the actual charges, by telegraph or telephone at the carrier's expense.</p> <p>If you question the weight reported by the carrier, you may request that the shipment be reweighed prior to delivery. Reweighing will be accomplished only where it is practicable to do so. An extra charge may be made for reweighing, but only if the difference between the two net weights obtained does not exceed 100 pounds (if your shipment weighs 5,000 pounds or less) or does not exceed two percent of the lower net weight (if your shipment weighs more than 5,000 pounds). The lower of the two net weights must be used in determining the charges.</p> <p><u>Preferred Delivery Date--Delay.</u> The carrier is not obligated to deliver your goods on any particular day, but only to deliver within a reasonable time. However, when the goods are loaded, the carrier must specify on the shipping order the delivery date (or period) which you prefer.</p> <p><u>Notification of Charges and Delay.</u> The carrier is required to notify you of any delays in delivery. If the carrier finds that it cannot deliver by the preferred delivery date it is required to notify you by telegraph or telephone at least 24 hours in advance if that is possible, or as soon thereafter as possible. Also the amount of the charges if you request it or if they exceed the estimate by more than 10 percent or \$25, whichever is greater. Be sure to give the carrier an address or telephone number where such messages can be sent.</p> <p><u>Packing.</u> Many articles must be packed in barrels, cartons or crates so that they can be handled safely. Wardrobes are usually supplied for garments. There is a charge per container for these services. You may do your own packing. However, the carrier is not responsible for damage resulting from faulty packing you perform. The carrier will unpack containers, if you wish. Be sure mechanisms of refrigerators, washers and other appliances are serviced to prevent damage during movement.</p> <p style="text-align: center;">(Continued in Item 432)</p>	§431
<p>§ Change, Decision No.</p> <p style="text-align: center; font-size: 1.5em;">79631</p>	
EFFECTIVE	
Correction	ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA.

SECTION 4 - FORMS OF DOCUMENTS (Continued)	(1) ITEM
<p style="text-align: center;">IMPORTANT NOTICE TO SHIPPERS OF HOUSEHOLD GOODS (Continued) (Items 430, 431, 432 and 433)</p> <p><u>Transportation Rates and Released Values.</u> On moves charged for at distance rates, rates are stated in amounts per 100 pounds depending upon the distance involved. On local moves (50 constructive miles or less) hourly rates are charged. The carrier's charges generally vary according to the released or declared value of the shipment. Under the base rates in Minimum Rate Tariff 4-B issued by the California Public Utilities Commission, the carrier's responsibility for loss and damage caused by it is limited to sixty cents per pound for the actual weight of each lost or damaged article. Most articles are worth more than this, and many are worth a great deal more.</p> <p><u>Payment of Charges--Freight Bill.</u> Unless you have made arrangements beforehand for credit, the carrier will require payment in cash or by money order or certified check, before unloading. Be prepared with sufficient funds to pay the actual charges, which may be greater than what was estimated.</p> <p>6(1) On moves charged for at distance rates whenever the total tariff charges on a shipment on which all or part of such charges are to be paid on delivery shall exceed by more than 10 percent or \$25, whichever is greater, the amount of the estimate of charges on that shipment, the carrier must, upon request of the shipper or his representative, relinquish possession of the shipment upon payment of the amount of the estimated charges plus an additional 10 percent or \$25, whichever is greater, of the estimated charges, and the carrier shall defer demand for the remainder of the tariff charges for a period of 15 days following delivery excluding Saturdays, Sundays, and holidays.</p> <p>6(2) On moves charged for at hourly rates whenever the total tariff charges on a shipment on which all or part of such charges are to be paid on delivery shall exceed by more than 25 percent or \$25, whichever is greater, the amount of the estimate of charges on that shipment, the carrier must, upon request of the shipper or his representative, relinquish possession of the shipment upon payment of the amount of the estimated charges plus an additional 25 percent or \$25, whichever is greater, of the estimated charges, and the carrier shall defer demand for the remainder of the tariff charges for a period of 15 days following delivery excluding Saturdays, Sundays, and holidays.</p> <p>When paying charges, you should obtain a receipt for the amount paid. Such receipt is called a freight bill or expense bill and should set forth all of the facts pertaining to your move.</p> <p style="text-align: center;">(Continued in Item 433)</p>	6632
<p>(1) Item transferred from Second Revised Page 35.</p> <p>6 Change        ) 6 Reduction    ) Decision No.</p> <p style="text-align: center; font-size: 1.5em;">79631</p>	
EFFECTIVE	
Correction	ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA.

## SECTION 4--FORMS OF DOCUMENTS (Continued)

ITEM

IMPORTANT NOTICE TO SHIPPERS OF HOUSEHOLD  
GOODS (Concluded)

(Items 430, 431, 432 and 433)

Preparing Articles for Shipment. Some articles such as stoves, refrigerators and washing machines may require disconnection and usually require special servicing to protect their mechanisms during movement. It is your responsibility to have this done. Some carriers upon your request will arrange to have this servicing done at your expense. You should arrange to take down all blinds, draperies, window cornices, mirrors, and other items attached to the walls, and to take up carpets which are tacked down. The charge for such service is not included in the transportation charge and will be performed by the carrier only at an extra per-hour charge. Under no circumstances should you pack jewelry, money, or valuable papers with your other belongings, or pack any matches, flammables, or other dangerous articles.

Storage in Transit. If you desire your household goods to be stored in transit and delivered at a later date, you may usually obtain such service upon specific request. The length of time a shipment may be stored in transit is sixty days, and additional charges are made for such service. At the end of the designated storage-in-transit period, and in the absence of final delivery instructions, the shipment will be placed in permanent storage and the carrier's liability in respect thereof will cease. Any further service must be made the subject of a separate contract with the warehouseman. If you do not specifically request storage in transit from the carrier, but arrange with someone other than the carrier to pick up your goods for storage, you will be required to pay such other person for such service. Some warehouses make separate charges for checking goods out of storage, and collect dock charges from carriers for the space occupied by their vehicles while being loaded. Such charges are passed on to the shipper.

Questions pertaining to this transportation may be referred to any of the Commission's offices located at:

San Francisco  
Los Angeles  
Bakersfield  
El Centro  
Eureka  
Fresno  
Oakland  
Redding

Sacramento  
San Bernardino  
San Diego  
San Jose  
Santa Ana  
Santa Barbara  
Santa Rosa  
Stockton

\*433

(1) Item 432 transferred to Original Page 34-A.

\* Addition, Decision No.

79631

EFFECTIVE

Correction

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA,  
SAN FRANCISCO, CALIFORNIA.

MINIMUM RATE TARIFF 4-B

SECTION 4 - FORMS OF DOCUMENTS (Continued)				ITEM
ESTIMATED COST OF SERVICES (Concluded) (Items 440 and 441) ESTIMATED COST OF PACKING AND UNPACKING, LABOR AND MATERIALS				
	Quantity	Rate	Total Amount	
BARRELS, DRUMS OR FIBRE CON- TAINERS, BOXES, WOODEN:				Packing Date Requested-----
not over cu. ft.				
over not over cu. ft.				
over not over cu. ft.				
over not over cu. ft.				Loading Date Requested-----
over cu. ft. (See Crates)				
CARTONS:				
not over cu. ft.				
over not over cu. ft.				Delivery Date Requested-----
over not over cu. ft.				
over cu. ft.				
Wardrobe Carton				
MATTRESS CARTON				
Crib Mattress Carton				
Mattress Cover (Plastic or Paper)				
CRATES, WOODEN				
Gross Measurement of Crate(s)				
LABOR MAN HOURS:				
Packing				
Unpacking				
PICKUP AND DELIVERY OF PACKING MATERIALS				
TOTAL ESTIMATED COST				
Remarks -----				
NOTICE TO ESTIMATOR: It is mandatory that the total cubic footage shown on the Table of Measurements form be multiplied by not less than SEVEN to determine the total estimated weight. Articles not to be shipped should be indicated by a "check mark" in the column provided on the table of measurements. If the prospective shipper has not previously been furnished with the explana- tory summary and the full information statement required by the Public Utilities Commission of the State of California, in Items 430, 431, 432 *and 433 of Minimum Rate Tariff 4-B, they shall be furnished at this time. <div style="text-align: right; margin-top: 10px;">_____ (Signature and title of estimator)</div> <div style="margin-top: 10px;">(This Estimated Cost of Services form is not to be signed by the shipper.)            For Explanation of Abbreviations see Item 452.</div>				
6 Change    ) Decision No. <b>79631</b> * Addition   )				
EFFECTIVE				
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA.				
Correction				