Decision No. 79360

ORIGINAL

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

In the Matter of the Investigation) into the rates, rules, regulations,) charges, allowances and practices) of all household goods carriers, common carriers, highway carriers) and city carriers relating to the) transportation of used household) goods and related property.

Case No. 5330 (Order Setting Hearing No. 49)

SECOND SUPPLEMENTAL OPINION AND ORDER

By Decisions Nos. 79571 and 79631, dated January 11 and 25, 1972, in the above proceeding, the Commission authorized certain amendments in the rules in Minimum Rate Tariff 4-B governing the estimating practices of household goods carriers for the transportation of used household goods.

It has come to the Commission's attention that certain tariff provisions pertaining to notice to shippers concerning weights and charges of shipments and delays in delivery are not clear.

In the circumstances, it appears, and the Commission finds, that the necessary clarification should be made by the order herein. A public hearing is not necessary. The Commission concludes that the aforementioned tariff should be amended accordingly.

IT IS ORDERED that:

- 1. Minimum Rate Tariff 4-B (Appendix C to Decision No. 65521, as amended) is further amended by incorporating therein, to become effective April 15, 1972, Third Revised Page 34, attached hereto and by this reference made a part hereof.
- 2. Common carriers subject to the Public Utilities Act, to the extent that they are subject also to Decision No. 65521, as amended, are hereby directed to establish in their tariffs the amendments necessary to conform with the further adjustments ordered herein.
- 3. Tariff publications required to be made by common carriers as a result of the order herein shall be filed not earlier than the effective date of this order and may be made effective not earlier than the fifth day after the effective date of this order on not less than five days' notice to the Commission and to the public and shall be made effective not later than April 15, 1972.
- 4. Common carriers, in establishing and maintaining the amendments authorized hereinabove, are hereby authorized to depart from the provisions of Section 460 of the Public Utilities Code to the extent necessary to adjust long- and short-haul departures now maintained under outstanding authorizations; such outstanding authorizations are hereby modified only to the extent necessary to comply with this order; and schedules containing the amendments published under this authority shall make reference to the prior orders authorizing long- and short-haul departures and to this order.

5. In all other respects Decision No. 65521, as amended, shall remain in full force and effect.

The effective date of this order shall be the date hereof.

Dated at San Francisco, California, this _____ day of April, 1972.

Commissioners

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SECTION 4-- FORMS OF DOCUMENTS (Continued)

ITEM

6431

IMPORTANT NOTICE TO SHIPPERS OF HOUSEHOLD GOODS (Continued)

(Items 430, 431, 432 and 433)

Weights. The transportation charges will be determined on the basis of the weight of your shipment. Ordinarily, the carrier will weigh its empty or partially loaded vehicle prior to the loading of your goods. After loading, it will again weigh the vehicle and determine the weight of your shipment. If your shipment weighs less than 1,000 pounds, the carrier may weigh it at its terminal without securing a weighmaster's certificate.

#If you so request, the carrier will notify you by telegraph or telephone of the weight of your shipment and the charges as soon as the weight has been determined. This will be at your expense.

If you question the weight reported by the carrier, you may request that the shipment be reweighed prior to delivery. Reweighing will be accomplished only where it is practicable to do so. An extra charge may be made for reweighing, but only if the difference between the two net weights obtained does not exceed 100 pounds (if your shipment weights 5,000 pounds or less) or does not exceed two percent of the lower net weight (if your shipment weighs more than 5,000 pounds). The lower of the two net weights must be used in determining the charges.

<u>Preferred Delivery Date—Delay.</u> The carrier is not obligated to deliver your goods on any particular day, but only to deliver within a reasonable time. However, when the goods are loaded, the carrier must specify on the shipping order the delivery date (or period) which you prefer.

sNotification of Delay. The carrier is required to notify you of any delays in delivery. If the carrier finds that it cannot deliver by the preferred delivery date it is required to notify you by telegraph or telephone at least 24 hours in advance if that is possible, or as soon thereafter as possible. Be sure to give the carrier an address or telephone number where such messages can be sent.

Packing. Many articles must be packed in barrels, cartons or crates so that they can be handled safely. Wardrobes are usually supplied for garments. There is a charge per container for these services. You may do your own packing. However, the carrier is not responsible for damage resulting from faulty packing you perform. The carrier will unpack containers, if you wish. Be sure mechanisms of refrigerators, washers and other appliances are serviced to prevent damage during movement.

(Continued in Item 432)

Change, Decision No. 79900

EFFECTIVE

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA.

Correction