

ORIGINAL

Decision No. 81460

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Beverley J. Haynes
Robert B. Dieter

Complainants

vs.

Pacific Telephone,
a corporation

Defendant

Case No. 9388
(Filed June 9, 1972)
(Petition to Modify
filed April 10, 1973)

MODIFICATION OF DECISION NO. 81021
OPINION

The Pacific Telephone and Telegraph Company (Pacific) petitioned the Commission to modify paragraph 2 of Decision No. 81021, dated February 6, 1973, which directed the company to make quarterly reports for the Stinson Beach-Bolinas exchange of the telephone service measurements set forth in Section 3 of General Order No. 133. The effect of ordering paragraph 2 is to require Pacific to report eight service measurements covering installation, maintenance, dial service and operator services beginning with the month of February, 1973.

Pacific reports that it will be in a position to report on six of the eight measurements starting with the month of February, 1973, covering all service aspects except dial tone speed and dial service.

The present serving office utilizes Stromberg-Carlson equipment and does not have the capability of measuring these two dial services. Pacific also states that it is not prudent to install the special measuring equipment to make these two measurements because the present central office equipment is to be replaced on December 15, 1973.

Even if it were possible to install the dial service observing equipment in the present office, it will be for an extremely short period and the added equipment would not be compatible with the replacement equipment. Additionally, no adequate space is available in the present office for the unit.

Equipment to provide the dial service measurement in the new office is being ordered from the manufacturer and is to be installed by March, 1974.

By memorandum of April 25, 1973, applicant furnished details on the new central office in Stinson Beach. This memorandum is received in evidence as Exhibit No. 12 in this proceeding.

The new office will be located in a trailer and will utilize crossbar equipment, Nippon Model NC-23. The office capacity will be 1,600 working lines. At the time of cutover, Pacific anticipates there will be 1,008 lines in service. The following service features can be provided: Automatic Number Identification (ANI) for 1- and 2-party services, Operator Number Identification (ONI) for 4- and 8-party services, Direct Distance Dialing (DDD), Permissive Dial "1" (may dial or not) for calls outside local calling area, Prepaid Coin Service, Repair Service, Directory Assistance, Time of Day, TSPS Operator Handling, Line Load Control, and Operator Intercept and Verification. It is expected that additional services will be available, such as Touch Tone (will be equipped at time of cutover), improved rural service (4-party suburban during first quarter of 1975), 911 Emergency Service (equipped at time of cutover) and service observing. It is also estimated that by December 15, 1973, adequate facilities in outside plant will be available to regrade all 4- and 8-party lines to 1- and 2-party service.

The Commission finds that the request to modify paragraph 2 of Decision No. 81021 as to dial tone speed and dial service measurements for the Stinson Beach-Bolinas exchange is reasonable and no public hearing is necessary.

O R D E R

IT IS ORDERED that ordering paragraph 2 of Decision No. 81021 be modified as follows:

2. Pacific shall make quarterly reports for the Stinson Beach-Bolinas exchange, according to the procedures set forth in Section 4 of General Order No. 133, of the telephone service measurements set forth in Section 3 of General Order No. 133. The initial report shall be for the months of February and March, except for the dial tone speed and dial service measurements for which the initial reports shall be for the first quarter 1974 and the second quarter 1974, respectively. For the reports required by this ordering paragraph, the limitations set forth in the general order as to the number of stations and volume of calls shall not apply.

The effective date of this order is the date hereof.

Dated at San Francisco, California, this 12th day of JUNE, 1973.

William L. Stinson
President
William Synovitz
[Signature]
[Signature]
Commissioners

Commissioner J. P. Vukasin, Jr., being necessarily absent, did not participate in the disposition of this proceeding.