Decision No. 82157

ORIGINAL

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

In the Matter of the Investigation into the rates, rules, regulations, charges, allowances, and practices of all household goods carriers, common carriers, highway carriers, and city carriers relating to the transportation of used household goods and related property.

Case No. 5330, OSH 68 (Filed November 21, 1972)

SUPPLEMENTAL OPINION AND ORDER

Decision No. 81518 issued June 26, 1973 found that Minimum Rate Tariff 4-B (MRT 4-B) should be amended to incorporate therein revised tariff rules governing the issuance of probable cost of service documents in connection with residential shipments of household goods and to provide penalties for underestimates by household goods carriers. That decision ordered that MRT 4-B shall be amended in accordance with the findings and conclusions expressed in the opinion in that decision, that specific revisions of the tariff shall be accomplished by a separate order, and that such revisions shall become effective sixty days after Decision No. 81518 becomes effective.

A petition for rehearing filed by the California Moving & Storage Association stayed the effectiveness of Decision No. 81518. Decision No. 82035, issued October 24, 1973, denied rehearing and made Decision No. 81518 effective on that date.

The tariff pages attached hereto are issued in compliance with the order in Decision No. 81518. In preparing the tariff pages it became apparent that Finding 15 of that decision is unnecessary and should be deleted.

IT IS ORDERED that:

- 1. Minimum Rate Tariff 4-B (Appendix C of Decision No. 65521, as amended) is further amended by incorporating therein, to become effective December 23, 1973, the revised pages attached hereto and listed in Appendix A, also attached hereto, and by this reference made a part hereof.
- 2. Common carriers subject to the Public Utilities Act, to the extent that they are subject also to Decision No. 65521, as amended, are hereby directed to establish in their tariffs the increases necessary to conform with the further adjustments ordered herein.
- 3. Tariff publications required to be made by common carriers as a result of the order herein shall be filed not earlier than the effective date of this order and may be made effective not earlier than the fifth day after the effective date of this order, on not less than five days' notice to the Commission and to the public, and shall be made effective not later than December 23, 1973.
- 4. In all other respects Decision No. 65521, as amended, shall remain in full force and effect.
- 5. Decision No. 81518 is hereby amended by deleting Finding 15 therefrom.

	_	The effective	date of this ord	ler is the date	hereof.
-	•	Dated at	date of this ord	_, California,	this 2000
day	o£		1973		

President

Williams

Commissioners

Commissioner Vernon L. Brurgeen, heing pecossorily absent. And to the disposition of this proceeding.

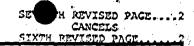
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APPENDIX A

LIST OF ORIGINAL & REVISED PAGES TO MINIMUM RATE TARIFF 4-B

> SEVENTH REVISED PAGE 2 THIRD REVISED PAGE 2-A SEVENTH REVISED PAGE 4 FIFTH REVISED PAGE 7-A SEVENTH REVISED PAGE 7-B SECOND REVISED PAGE 7-BB SECOND REVISED PAGE 7-BEB ORIGINAL PAGE 7-BBBB FOURTH REVISED PAGE 13 SECOND REVISED PAGE 14 FIRST REVISED PAGE 15 SECOND REVISED PAGE 16 SECOND REVISED PAGE 20 FOURTH REVISED PAGE 31 FIRST REVISED PAGE 31-A SECOND REVISED PAGE 32 ORIGINAL PAGE 32-A
> FIFTH REVISED PAGE 33
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> FOURTH REVISED PAGE 35 THIRD REVISED PAGE 36 FIRST REVISED PAGE 37-A

(END OF APPENDIX A LIST)



ARRANGEMENT OF TARIFF

This is a loose-leaf tariff arranged as follows:

Section 1 - Rules Section 2 - Regional and Territorial Descriptions Section 3 - Rates Section 4 - Forms of Documents

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SBASIS FOR CARRIER'S PROBABLE COST OF SERVICES FORM	400, 440.1
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* Addition ** Eliminated ø Change

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SECTION 1--RULES

ITEM

ø 5

DEFINITION OF TECHNICAL TERMS (Items 5 and 10)

CARRIER means a radial highway common carrier or a highway contract carrier as defined in the Highway Carriers' Act, or a household goods carrier as defined in the Household Goods Carriers Act.

COMMISSION means the Public Utilities Commission of the State of California.

COMMON CARRIER RATE means any intrastate rate or rates of any common carrier or common carriers, as defined in the Public Utilities Act, lawfully on file with the Commission and in effect at the time of shipment.

CRATED PROPERTY means property securely packed in salesmen's hand sample cases, suitcases, overnight or boston bags, brief cases, hat boxes, valises, traveling bags, trunks, lift vans, barrels, boxes, cartons, crates, cases, baskets, pails, kits, tubs, drums, bags (jute, cotton, burlap or gunny) or bundles (completely wrapped in jute, cotton, burlap, gunny, fibreboard, or straw matting).

*CREDIT CARD means a card defined in Section 484(d) of the Penal Code of the State of California, other than a card issued by the carrier, including bank credit cards and cards issued by major credit card companies.

DISTANCE TABLE means Distance Table 7.

FLIGHT means (1) a series of over 7 but not over 20 steps, except in a single dwelling; (2) each series of not more than 20 steps in excess of the first 20 steps, except in a single dwelling; and (3) elevator service other than vehicular elevator service.

GROUND FLOOR means (1) all floors of a single dwelling; (2) a series of not more than the first 7 steps of other buildings; (3) all floors reached by a vehicular elevator or vehicular ramp; (4) the first 50 feet from carrier's unit of equipment to a stairway or other entrance of a building or dwelling at which pickup or delivery is to be made.

INDEPENDENT-CONTRACTOR SUBHAULER means any carrier who renders service for a principal carrier, for a specified recompense, for a specified result, under the control of the principal carrier as to the result of the work only and not as to the means by which such result is accomplished.

LONG CARRY means each 50 feet or portion thereof in excess of the first 50 feet when through no fault of the carrier, its unit of equipment cannot be placed 50 feet or closer to a stairway or other entrance of the building or dwelling at which shipment is to be picked up or delivered.

MOTOR VEHICLE means any motor truck, tractor or other self-propelled highway vehicle used for transportation of property over the public highways, and any trailer, semi-trailer, dolly or other vehicle drawn thereby.

PACKING means any accessorial service performed in preparing a shipment or any portion thereof for transportation prior to loading, except services for which rates and charges are otherwise provided in this tariff.

POINT OF DESTINATION means the precise location at which property is tendered for physical delivery into the custody of the consignee or his agent, except that (1) all locations within a radius of 50 feet from a single point, and (2) all locations within a radius of 300 feet on a single piece of property of a single consignee will be considered as one point of destination.

(Concluded in Item 10)

ø Change * Addition

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SECTION 1--RULES (Continued)

ITEM

PROBABLE COST OF SERVICES (Items 31 and 31.1) (See Exception)

Ø 1. Probable Cost of Services by the Carrier. Every carrier of household goods may upon request of a shipper cause to be given to such shipper a probable cost for proposed services. The probable cost shall be given in manner and form set forth in Items 441 and 441.1. Across the top of each form there shall be imprinted in red letters not less than h inch high the words "Probable Cost of Services". The contents of the note IMPORTANT NOTICE shall be imprinted in letters not less than 10 point bold, universe or Gothic. All probable cost of services shall be "given after visual inspection and shall be in writing on prescribed forms.

EXCEPTION: - The provisions of Itams 31, 31-1, 32, 33-5 and 33.7 do not apply to the transportation of used office and store fixtures and equipment as described in Item 20, paragraph (a)(2).

The estimator shall:

- Ø(a) Base the probable cost of services on articles listed and services requested on the Basis for Carrier's Probable Cost of Services document. Table of Measurements document "shall be used in connection with shipments rated under Items 300 and 320.
 - (b) Consider all factors that affect the move at origin such as:
 - (l) flights
 - (2) long carry
 - (3) elevator
 - (4) hoisting and lowering

ø31

- (c) Base the probable cost of services upon no less than minimum rate for all services ordered and to be provided by carrier.
- (d) Use cubic measurement no less than that shown for each article on the Table of Measurements and arrive at the approximate weight of the shipment by multiplying the total cubic feet of the shipment by not less than 7 lbs. per cubic foot.
- (e) Execute required documents completely and properly.
- 2. Probable Cost of Services Document.
 - g(a) The carrier's estimator shall only utilize the information contained on the Basis for Carrier's Probable Cost of Services Document (see Item 32) in completing the Probable Cost of Services document for arriving at the probable cost of services. *The Probable Cost of Services Document shall be signed by the carrier's estimator and a duplicate thereof be given to the shipper.
 - ø(b) The manner and form of the Probable Cost of Services Document in Items 441 and 441.1 *shall be suitable and proper.
 - (c) The original of each document shall be retained by the issuing carrier, subject to the Commission's inspection for a period not less than three years from the date of the freight bill or shipping order; or the date of the Probable Cost of Services Document if the carrier did not perform the transportation.

(Concluded in Item 31.1)

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SECTION 1--RULES (Continued)

ITEM

ø31.1

PROBABLE COST OF SERVICES (Concluded) (Items 31 and 31.1) (See Exception in Item 31)

- 3. Applies only to charges involving rates provided in Items 300 and 320.
 - c) Charges Assessed by the Carrier Which Exceed Probable Cost of Services. The maximum total charges assessed by the carrier on a shipment for which all or part of such charges are to be paid on delivery shall not exceed by more than 2h percent or \$15.00, whichever is greater, the amount of the probable cost of services on that shipment. The carrier must relinquish possession of the shipment upon payment of the amount of the probable cost of services plus an additional 2h percent or \$15.00, whichever is greater, of the probable cost of services, plus the charges for all services and articles listed on the Addendum Order for Service.
 - (c) Notification to Shipper of Charges. Whenever the shipper specifically requests notification of the actual weight and charges on a shipment, and supplies the carrier with an address or telephone number at which the communication will be received, the carrier shall comply with such request immediately upon determining the actual weight and charges. Such notification shall be made by telephone, telegraph, or in person and the actual cost of such notification shall be collected from the shipper.
- 4. Applies only to charges involving rates provided in Item 330.
 - oCharges Assessed by the Carrier Which Exceed Probable Cost of Services. The maximum total charges assessed by the carrier on a shipment for which all or part of such charges are to be paid on delivery shall not exceed by more than 10 percent or \$15.00, whichever is greater, the amount of the probable cost of services on that shipment. The carrier must relinquish possession of the shipment upon payment of the amount of the probable cost of services plus an additional 10 percent or \$15.00, whichever is greater, of the probable cost of services, plus the charges for all services and articles listed on the Addendum Order for Service.

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ITE	SECTION 1RULES (Continued)	
	BASIS FOR CARRIER'S PROBABLE COST OF SERVICES Ø(See Exception in Item 31)	
	The carrier shall complete the Basis for Carrier's Probable Cost of Services document only after visual inspection of the goods by the estimator prior to his determining the probable cost of services requested. Such document shall be signed by the shipper or shipper's representative and a duplicate thereof be given to the shipper.	1.
	The manner and form of the Basis for Carrier's Probable Cost of Services document shall be as specified in Items 440 and 440.1.	2.
ø :	The original of each document shall be retained by the issuing carrier, subject to the Commission's inspection, for a period not less than three years from the date of the freight bill or shipping order; or the date of the Basis for Cost of Services document if the carrier did not provide the transportation.	3.
	Across the top of each form there shall be imprinted in red letters not less than one fourth (4) inch high the words "Basis for Carrier's Probable Cost of Services."	4.
	The statement found on the Basis for Carrier's Probable Cost of Services shall be in letters not less than 10 point bold, universe or Gothic.	5.
	TABLE OF MEASUREMENTS ø(See Exception in Item 31)	
	The following information shall be shown on the Table of Measurements form as provided in Item 450, 451 and 452.	1.
	(a) Articles to be shipped.	
	(b) Articles not be to shipped.	
	(c) Cubic footage of each article to be shipped.	
ø	(d) Total number of pieces to be shipped.	
	(e) Total cubic footage of all articles to be shipped.	
	Carriers shall not use a cubic measurement less than that shown for each article on the Table of Measurements (See Items 450, 451 and 452).	2.
	The total cubic footage determined shall be multiplied by not less than SEVEN to determine the total approximate weight.	3.
	The contents of Table of Measurements in Items 450, 451 and 452 shall be on the reverse side of the Basis for Carrier's Probable Cost document.	4.
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ADDENDUM ORDER FOR SERVICES Ø(See Exception in Item 31)

- If at time of pickup or thereafter, the shipper asks for additional services or adds additional articles to the shipment that were not covered in the Basis for Carrier's Probable Cost of Services document, the carrier shall prepare in duplicate an Addendum Order for Service document (Item 453). Such document shall be signed by the carrier and shapper prior to the commencement of performance of any service specified therein, and the signed original delivered to the shipper prior to or at the time such service is begun. The document shall contain the following information:
 - Date. (a)
 - Name and address of carrier or carriers. (b)
 - Description of shipment (Additional only).
 - Description of transportation and accessorial services to be performed.
 - Rates and charges.
 - Valuation of shipment (Subject to conditions set forth in NOTE 4 -Item 150).
 Insurance (Subject to conditions set forth in NOTE 5 - Item 150).

 - The following statements shall be placed upon the document: (In letters not less than 10 point bold, universe or Gothic.)
 - THIS WILL CERTIFY AND ATTEST THAT SHIPPER OR SHIPPER'S REPRESEN-ICE NO. DATED REQUESTS THE POLICWING TATIVE AS SHOWN ON ORDER FOR SERVICE NO. WITH (CARRIER'S NAME) ADDITIONAL SERVICES AND CHARGES.

- (2) I Understand that I may be required to pay for the services requested above at time of delivery. These charges are in addition to those charges set forth on previous probable cost OF SERVICES DOCUMENT. CARRIER IS NOT REQUIRED TO EXTEND CREDIT In the amount of the charges accrued for the above additional
 - I HAVE READ THIS CONTRACT AND AGREE WITH THE DROVISIONS THEREOF, AND RECEIVED A COPY.
- (i) Signature of carrier and shipper or his representative.
- The form of the Addendum Order for Service document in Item 453 will be suitable and proper.
- The duplicate of each document issued in compliance with the provisions of this itom shall be retained and preserved by the issuing carrier, subject to the Commission's inspection, for a period of not less than three years from the date thereof.
 - (1) Item number 33.7 transferred to Original Page 7-BBBB and subject matter as contained in Item 33.7 on First Revised Page 7-BBB transferred to Item 33.5 of this page.
 - ø Change, Decision No.

SECTION 1 -- RULES (Continued)

(1) ITEM

*PENALTIES AND REPORTING OF UNDERESTIMATES (See Exception in Item 31)

- An underestimate occurs when the charge assessed by the carrier exceeds the original estimate by more than (a) 25 percent or \$15.00, whichever is greater, on distance moves involving rates in Items 300 and 320, plus the charge on the Addendum Order for Service, or (b) 10 percent or \$15.00, whichever is greater, on hourly moves, plus the charge on the Addendum Order for Service.
- The penalty for underestimating is the difference between the charge under the applicable minimum rates, on the one hand, and the charge based on the estimate plus 25 percent or \$15.00, whichever is greater, on distance moves involving rates in Items 300 and 320 plus the charge on the Addendum Order for Service, or 10 percent or \$15.00, whichever is greater, on hourly moves *2. involving rates in Item 330, plus the charge on the Addendum Order for Service, on the other hand.
- Penalties for underestimates shall be paid to the Commission for deposit in the General Fund of the State of California. Each underestimate subject to a penalty shall be reported within thirty days after completion of the transportation service. The report shall be accompanied by a check or money order made payable to the Commission for the amount of the penalty imposed, whether or not the carrier has received full payment for its services.
- The Commission shall furnish to each carrier subject to this tariff a sample form for the information of the carrier to be used for reporting underestimates, and penalties. It is the carrier's responsibility to reproduce necessary copies of the form for its own use.
- Every carrier subject to the tariff shall file with the Commission a semi-annual report of its: ***5.**

33.7

- (a) Total number of shipments on which written estimates were given...
- (b) Number of shipments on which penalties were paid because of an underestimate.
- (c) Total amount of penalties paid on such underestimates.
- (d) Such other information as may be required by the Commission.

The Commission shall furnish the report form, which shall be completed by the carrier within 30 days after the close of the reporting period to which it relates.

- Every Household Goods Carrier and officer, director, agent or employee of any Household Goods Carrier who deliberately underestimates charges applicable to the carriage of goods under Minimum Rate Tariff 4-B, in order to encourage a shipper to engage its transportation services is subject to the penalties and restrictions provided in Articles 7 and 8 of the Household Goods Carriers Act. For the purposes of this rule, a deliberate underestimate shall mean the tendering of a willful and intentional quotation of probable cost of services less than that required by application of unit costs prescribed in Minimum Rate Tariff 4-B, with knowledge that the actual charges required by the tariff will be more than the amount of the quotation or estimate.
- (1) Subject matter contained in Itom 33.5 on First Rovined Page 7-BBB transferred to Item 33.7 on Original Page 7-BBBB, as amended.

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- may be combined with the confirmation of shipping instructions and rate quotation document form provided such combined form and the issuance thereof are in compliance with the provisions of this item and Items 145 and 150 and properly identified as to what it purports to be.
- A copy of each shipping document, freight bill, accessorial service document, weighmaster's certificate, written instructions, written agreement, written request or any other written document which supports the rates and charges assessed and which the carrier is required to issue, receive or obtain by this tariff for any transportation or accessorial service shall be retained and preserved by the carrier, at a location within the State of California, subject to the Commission's inspection, for a period of not less than three years from the date of issue.

NOTE 1--The provisions of paragraphs s, t, u, v and w of this item are not applicable to transportation of used office and store fixture as described in Item 20, paragraph (a)(2).

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MINIMUM RATE TAPLEE 4-B

SECTION 1 -- RULES (Continued)

ITEM

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CONFIRMATION OF SHIPPING INSTRUCTIONS AND RATE QUOTATION (Itoms 145 and 150)

- A confirmation of shipping instructions and rate quotation document shall be prepared in duplicate by the carrier for each shipment tendered for transportation. such document shall be signed by the carrier and shipper prior to the commence-ment of performance of any service specified therein, and the signed original or duplicate thereof delivered to the shipper prior to or at the time such service is begun. Such documents shall contain the following information:
 - (a) Date.
 - Date and time of pickup requested or other arrangement. **(b)**
 - (c) Name and address of carrier or carriers.
 - (D) Names of shippers and consignees.
 - Name, address or telephone number of party to be notified. (See NOTE 1.)
 - Description of notification and delivery arrangements. (See Note 2--Item No. 150)
 - Points of origin and destination.
 - Description of shipment.
 - Description of transportation and accessorial services to be performed.
 - Rates and charges (including minimum weights, minimum hours, other units of measurement, or minimum charges, when they are to be applied) quoted for the services described in the documents. (See NOTE 3--Item No. 150) Valuation of shipment. (See NOTE 4--Item No. 150) Insurance. (See NOTE 5--Item No. 150) Signatures of carrier and shipper.

- Name, address, and telephone number of a person to whom notification (n) provided for in Item No. 162 shall be given, except when this cannot be obtained from the shipper.
- Preferred delivery date or the poriod of time within which delivery of the shipment may be expected to be made at destination.
- Whether payment is to be made in cash, check or by credit card. * (p)
- The form of confirmation of shipping instructions and rate quotation document in Item 420 will be suitable and proper. Such form may be combined with the shipping document form into a single document, provided such combined form and the issuance thereof are in compliance with the provisions of this item and Item 130 and property identified as to what it purports to be.
- The original or duplicate of each document issued in compliance with the provisions of this item shall be retained and preserved by the issuing carrier, subject to the Commission's inspection, for a period of not less than three years from the date thereof.

NOTE 1 -- Carrior shall request of the shipper, notification party, address, Ortelephone number. When shipper cannot furnish such information or declines to do so, that fact must be shown on the document.

(Concluded in Item 150)

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SECTION 1 -- RULES (Continued)

TTEM

CONFIRMATION OF SHIPPING INSTRUCTIONS AND RATE QUOTATION (Concluded) (Itoms 145 and 150--Concluded)

NOTE 2--The document shall also direct attention to the fact that additions. charges for storage, extra handling, and transportation will accrue should the goods not be received by the consignee in accordance with the described arrangements. (See Item 160)

NOTE 3--The following statement, or one of similar import, shall be placed upon the document:

IMPORTANT NOTICE

(b) The quoted rates are believed to be not lower than minimum rates prescribed by the California Public Utilities Commission as published in its Minimum Rate Tariff 4-B and are to be applied to the number of hours involved in providing service, to the actual weight, or to the actual number of other units of measurement, subject to the designated minimum provisions, unless in conflict with the minimum rates, rules and regulations of that tariff.

ø150

(d) Copies of the tariff are open for public inspection at the Commission's offices in San Francisco and Los Angeles and at the carrier's office or offices at _______ (designate location).

NOTE 4 -- Valuation shall be shown in the following manner:

The rates quoted herein, including minimum hours, minimum weight, minimum charge, or other provisions, are based upon an agreed or declared value being specifically stated by the shipper which is not in excess of ---- cents per pound, per article, and carrier's liability is limited accordingly. Protection against loss and damage exceeding carrier's liability may be secured, if desired, by obtaining insurance coverage.

NOTE 5--If the carrier does not arrange for insurance, state that fact; if it does, and insurance is ordered through the carrier to protect the shipment, describe the type and amount of insurance and charges therefor, or state that no insurance has been ordered through the carrier.

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SECTION 1 RULES (Continued)		ltem
OBSERVANCE OF QUOTED RATES AND CHARGES		
		,
no higher than those specified in the confirmation of shipping in rate quotation documents issued pursuant to the provisions of Ite shall be assessed on each shipment transported over the line of a	structions and ms 145 and 150 single carrior,	
issue a confirmation of shipping instructions and rate quote or if such document is issued but does not contain the information in subparagraphs 1, 2, 3, 4 and 5 below, rates and charges the minimum rates and charges named in this tariff shall be NOTE). When application of this tariff permits charges to a alternative units of measurement the minimum rate and charge lowest rate and charge developed on the basis of the available	mation document, mation specified to higher than assessed. (See the computed upon a shall be the oble information	ø155
to be undertaken. 2. Rates (including minimum weights, minimum hours, or min when they are to be applied) quoted for the services so	imum charges, described.	
*(1) When a Probable Cost of Services Document is issued, the charges shall be determined under the provisions of Items 31, 31.1, 32, 33, 33.5 and 33.7 of the tariff. \$(2) In the event a Probable Cost of Services Document is not issued, rates and charges no higher than those specified in the confirmation of shipping instructions and rate quotation documents issued pursuant to the provisions of Items 145 and 150 shall be assessed on each shipment transported ever the line of a single carrier, or ever the lines of two or more carriers under a joint or agency arrangement, except as provided in paragraphs (a) or (b) below: (a) When charges determined on the quoted basis are lower than those resulting under the minimum rates provided in this tariff the latter shall be used. (b) If, prior to the rendition of any transportation, the carrier fails to issue a confirmation of shipping instructions and rate quotation document, or if such document is issued but does not contain the information specified in subparagraphs 1, 2, 3, 4 and 5 below, rates and charges no higher than the minimum rates and charges named in this tariff shall be assessed. (See NOTE). When application of this tariff permits charges to be computed upon alternative units of measurement the minimum rate and charge shall be the lowest rate and charge developed on the basis of the available information with respect to all of the authorized alternative units of measurement. 1. A description of the transportation and accessorial services ordered to be undertaken. 2. Rates (including minimum weights, minimum hours, or minimum charges, when they are to be applied) quoted for the services so described. 3. Agreed or declared value of the property per pound per article.		
(a) In all instances where carrier is unable to locate the constion of inability to make delivery will be mailed or telegresconsignee, consignor or owner, or written notice delivered where actual delivery was to be effected or to other notify the shipment will be placed in the nearest warehouse of the the option of the carrier, in a public warehouse; and upon the carrier's liability shall cease and liability shall the	aphed to the to the premises ing address, and carrier, or at such placement	
to accept delivery of the shipment, or where the shipment a possession, pursuant to instructions of the shipper or the not stored in transit under the provisions of Item 180, the placed in the nearest warehouse of the carrier, or at the carrier, in a public warehouse; and upon such placement the shall cease and liability shall thereafter be that of the warehouse.	emains in carrier's consignee, and is shipment will be option of the carrier's liability	160
such "subsequent delivery" on the basis of charges lawfully carrier's terminal or from public warehouse (as the case me	applicable from	
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SECTION 1--RULES (Concluded)

ITEM

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COLLECTION OF CHARGES

- ø(a) Except as otherwise provided in Items 31, 31.1, *32, *33, *33.5 and *33.7 or in this rule, transportation and accessorial charges shall be collected by the carriers prior to relinquishing physical possession of shipments entrusted to them for transportation. *Payment of transportation charges may be made by the use of a credit card, which shall be considered to be payment in cash for the purpose of this item.
- (b) Upon taking precautions deemed by them to be sufficient to assure payment of charges within the credit period herein specified, carriers may relinquish possession of freight in advance of the payment of the charges thereon and may extend credit in the amount of such charges to those who undertake to pay them, such persons herein being called debtors, for a period of 7 days, excluding Saturdays, Sundays and legal holidays. When the freight bill covering a shipment is presented to the debtor on or before the date of delivery, the credit period shall run from the first 12 o'clock midnight following delivery of the freight. When the freight bill is not presented to the debtor on or before the date of delivery, the credit period shall run from the first 12 o'clock midnight following the presentation of the freight bill.
- (c) Where a carrier has relinquished possession of freight and collected the amount of charges represented in a freight bill presented by it as the total amount of such charges, and another freight bill for additional charges is thereafter presented to the debtor, the carrier may extend credit in the amount of such additional charges for a period of 30 calendar days to be computed from the first 12 o'clock midnight following the presentation of the subsequently presented freight bill.
- (d) Freight bills for all transportation and accessorial charges shall be presented to the debtor within 7 calendar days from the first 12 o'clock midnight following delivery of the freight.
- (e) Debtors may elect to have their freight bills presented by means of the United States mail, and when the mail service is so used the time of mailing by the carrier, as evidenced by the postmark, shall be deemed to be the time of presentation of the freight bills.
- (f) The mailing by the debtor of valid checks, drafts or money orders, which are satisfactory to the carrier, in payment of freight charges within the credit period allowed such debtor, may be deemed to be the collection of the charges within the credit period for the purpose of these rules. In case of dispute as to the time of mailing, the postmark shall be accepted as showing such time.

Addition Decision No. 82157

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SECTION 4 prorms of documents (Continued)		ITKM
(1) SHIPPING ORDER AND FREIGHT BILL FOR UNCRATED USED HOUSEHOLD GOODS AND RELATED ARTICLES (Concluded) ø(Items 400 and 410)	·	,
Total Charges \$		* .
The amount of Probable Cost of Services		
Allowable Overage:		
Total amount by which charges exceed probable cost of services over and above 25 percent on distance moves and 10 percent on hourly moves or \$15.00 whichever is greater.		ø410
Total charge on Addendum Order for Service 5		
Maximum charge shipper shall pay when a Probable Cost of Services has been given		
I hereby authorize carrier to assign the freight charges to my credit card account (as named above).	4	
		*
Signature of shipper or shipper's Date representative		
(1) See Items 31.1 and 130 for application.		
ø Change, Decision No.		,
82157		
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EFFECTIVE		
Correction ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE ST	ATE OF CALIFOR	INIA,

Correction

SECTION 4 FORMS OF DOCUMENTS	(Continued)
CUNFIRMATION OF SHIPPING INSTRUCTIONS Form for Use in Connection with Consignments Goods and Rolated Arti	of Uncrated Used Household
ame of carrier which shall be the name in ich the operating authority is held.)	(Serial number of document)
he shipper is requested to read this document care- lly before signing it and to ask for an explanation anything which is not clear or is inconsistent with y previous representation made by the carrier.)	(Place document is issued)
	(Dato issued)
	e the person placing instructions)
•	or other suitable description)
OM(Describe the location from which the go	ods are to be shipped)
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and to	perform the accessorial services of
pecify the date and time or other arrangement)	
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CONFIRMATION OF SHIPPING INSTRUCTIONS Form for Use in Connection with Consignments Goods and Related Artic	of Uncrated Used Household	
mportant Notices The rates quoted herein are believed to be not lowery the California Public Utilities Commission and promulo .4-E and are to be applied unless in conflict with the fithat tariff. Copies of the tariff are open for publifices in the State Buildings at San Francisco and Los	lgated in Minimum Rate Tariff he rates or other minimum provisions ic inspection at the Commission's	
The rates quoted herein, including minimum weight, rovisions, are based upon an agreed or doclared value ks not in excess of cents per pound, per article, as accordingly. Protection against loss or damage exceeding desired, by obtaining insurance coverage.	minimum charge or other minimum being stated by the shipper which nd carrier liability is limited	ø4
If the carrier does not handle insurance state that fac	ct; if it does, describe the type	clu
nd amount of insurance ordered through the carrier to	cover the consignment or state that	
o insurance has been ordered through the carrier.)		
State whether shipper is to pay charges in cash, c	heck or by authorized credit card	
list account number.)		
(Shipper's Name)	(Name of Carrier)	
(Signature of Shipper or Agent of Shipper)	(Show name in full)	
(Address of Shipper or Agent of Shipper)		
(Date)		<u>Ļ</u>
ø Change, Decision No. 82157		
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SECTION 4--FORMS OF DOCUMENTS (Continued)

ITEM

IMPORTANT NOTICE TO SHIPPERS OF HOUSEHOLD GOODS

(Items 430, 431, 432 and 433)

(Items 430, 432 and 433 apply to all moves. Item 431 applies only in connection with distance rates named in Items 300 and 320.)

The Public Utilities Commission requires that this notice shall be delivered to all shippers of household goods in intrastate commerce.

Some carriers (frequently called "movers") perform the transportation of house-hold goods themselves; other carriers act as agents for the carriers who do the actual hauling. In some instances, the transportation is arranged by brokers. You should be sure to obtain the complete and correct name, home address, and telephone number of the carrier which is to transport your shipment, and keep that carrier informed as to how and where you may be reached at all times until the shipment is delivered.

Before completing arrangements for the shipment of your household goods, all of the information herein should be considered carefully by you.

ø430

Shipping Order. Before your shipment leaves point of origin, you should obtain from the carrier a shipping order or receipt, signed by you and the carrier. Be sure that this shows the carrier's name and address and the telephone number at which you can reach the carrier; an address and telephone number furnished by you at which the carrier can send messages regarding your shipment; the location to which your goods are moving; the date of loading and the preferred date of delivery; and the declared or released valuation of the goods.

probable Cost of Services. Carriers cannot determine what your move will cost you until (a) on moves charged for at distance rates all packing has been completed and the goods are loaded on a vehicle, weighed *and delivery completed or (b) on moves charged for at hourly rates the move has been completed. However, carriers try to approximate the cost for you. To get a reasonably accurate probable cost of services you must inform the carrier's agent of everything that you intend to ship and indicate any additional services that you desire performed by the carrier. Regardless of any probable cost of services the actual weight of your goods, or the hours required for the move, plus the actual amount of packing and other services performed by the carrier will determine the final amount you must pay for your move, "subject to maximum charges described hereinafter under the heading "Payment of charges in Freight Bill." All probable cost of services for moving are required to be in writing. Do not accept oral probable cost of services.

Addition
** Deletion

Addition) Decision No.

82157

EFFECTIVE

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SECOND REPORT D PAGE ... 34-A
CILLS
FIRST REVISED PAGE ... 34-A

SECTION 4--FORMS OF DOCUMENTS (Continued)

ITEM

ø432

IMPORTANT NOTICE TO SHIPPERS OF HOUSEHOLD COODS (Continued)
(Items 430, 431, 432 and 433)

gTransportation Rates and Released Values. On moves charged for at distance rates, rates are stated in amounts per 100 pounds depending upon the distance involved. On moves of 50 constructive miles or less rates are usually charged in cents per hour. The carrier's charges generally vary according to the released or declared value of the shipment. Under the base rates in Minimum Rate Tariff 4-B issued by the California Public Utilities Commission, the carrier's responsibility for loss and damage caused by it is limited to sixty cents per pound for the actual weight of each lost or damaged article. Most articles are worth more than this, and many are worth a great deal more.

Payment of Charges--Freight Bill. Unless you have made arrangements beforehand for credit, the carrier will require payment in cash or by money order or certified check, before unloading. Be prepared with sufficient funds to pay the actual charges, which may be greater than what was estimated.

Distances Moves - Delivery when Actual Charges Exceed Probable Cost of Services. The carrier must relinquish possession of the shipment upon payment of the amount of the probable cost of services plus an additional 2½ percent or \$15.00, whichever is greater, of the probable cost of services, plus the charges for all services and articles listed on the Addendum Order for Service.

Hourly Moves - Delivery when Actual Charges Exceed Probable Cost of Services. The carrier must relinquish possession of the shipment upon payment of the amount of the probable cost of services plus an additional 10 percent or \$25.00, whichever is greater, of the probable cost of services, plus the charges for all services and articles listed on the Addendum Order for Service.

When paying charges, you should obtain a receipt for the amount paid. Such receipt is called a freight bill or expense bill and should set forth all of the facts pertaining to your move.

(Concluded in Item 433)

ø Change)
** Eliminated) Decision No.

82157

EFFECTIVE

SECTION 4--FORMS OF DOCUMENTS (Continued)

ITEM

ø433

IMPORTANT NOTICE TO SHIPPERS OF HOUSEHOLD GOODS (Concluded)

(Itoms 430, 431, 432 and 433)

Preparing Articles for Shipment. Some articles such as stoves, refrigerators and washing machines may require disconnection and usually require special servicing to protect their mechanisms during movement. It is your responsibility to have this done. Some carriers upon your request will arrange to have this servicing done at your expense. You should arrange to take down all blinds, draperies, window cornices, mirrors, and other items attached to the walls, and to take up carpets which are tacked down. The charge for such service is not included in the transportation charge and will be performed by the carrier only at an extra per-hour charge. Under no circumstances should you pack jewelry, money, or valuable papers with your other belongings, or pack any matches, flammables, or other dangerous articles.

Storage in Transit. If you desire your household goods to be stored in transit and delivered at a later date, you may usually obtain such service upon specific request. The length of time a shipment may be stored in transit is sixty days, and additional charges are made for such service. At the end of the designated storage—in-ransit period, and in the absence of final delivery instructions, the shipment will be placed. Permanent storage and the carrier's liability in respect thereof will cease. Any furior service must be made the subject of a separate contract with the warehouseman. If you do not specifically request storage in transit from the carrier, but arrange with someone other than the carrier to pick up your goods for storage, you will be required to pay such other person for such service. Some warehouses make separate charges for checking goods out of storage, and collect dock charges from carriers for the space occupied by their vehicles while being loaded. Such charges are passed on to the shipper.

of the Commission staff prepares semi-annually a summary of the reports filed by hous-hold goods carriers of their Probable Cost of Services. The summary may be obtained and questions pertaining to this transportation may be referred to any of the Commission's offices located at:

San Francisco
Los Angoles
Bakersfield
El Centro
Eureka
Fresno
Oakland
Redding

Sacramento
San Bornardino
San Diego
San Jose
Santa Ana
Santa Barbara
Santa Rosa
Stockton

ø Change, Decision No.

82157

SECTION 4								ITE
	. Thi	s Is	Not A	Contract				
BASIS FOR	CARR	IER'S	PROD	ABLE COST OF SERVICES		•		
	(1	tems	440 a	ind 440.1)	•		}	
· · · · · · · · · · · · · · · · · · ·		NI N MITE	O# 6	**************************************	,		}	
ADDRESS OF CARRIED		NACTUE	OF C	Arrier Phone number of Carri	· '77'1	÷	.]	
ADDRESS OF CHARLES				PHONE NORMER OF CARGE	.u.R]	
NAME		Dit	ONE N	ODATE				
MOVING PROM				то	·		, , , , , , , , , , , , , , , , , , ,	
:		_ :· *				. ;		
		-						
SERVICES REQUESTED: Distance	ce Mo	ova /	7	Hourly Move Piece	Move /	 ,	,	
		·			7			
Service	SR	SNR	CNX	Service	SR	SNR	CNX	
Additional helpers (No.) Appliance servicing				Packing labor (No.) Unpacking labor (No.)				1.
Elevator at origin		 		Overtime labor	╁		-	1
Elevator at destination				SIT monthly storage charge				_
Flights at origin (No.)				SIT moving into warehouse]
Flights at destination (No.)				SIT moving out of warehouse]
Hoisting or lowering at origin				SIT warehouse handling	<u> </u>			م م د ا
Hoisting or lowering at destination	1	1	1	SIT warehouse wrapping or	1 1		ļ	Ø44
Insurance during transit		 -		fumigating SIT insurance	-}		 	4
Long carry at origin (No.)	+	+	 	Shuttle service at origin	-{ }		 	┪
Long carry at destination (No.)	 			Shuttle service at destination	1			┪.
Split delivery				Disassembly of itoms				1
Split pickup				Assembly of items			I	3
Packing material delivery				Van & I man] .
Packing material		<u> </u>	<u> </u>	Van 4 2 men				3.
SR : Service Requested				Overtime or Premium Labor Expedited Service	-}			-
SNR : Service Not Requested				EXPACTOR SULVION	ئـــــــــــــــــــــــــــــــــــــ		1	-}
CNK : Condition Not Known								1
SIT : Storage in Transit					*,	1.5		1
						-		
				<u> </u>				-
Cash		7	Car	tified Check Money Ord	سر. حمه	_ , .		1.
		,	-67	·		<u> </u>	<i>i,</i> .	
CHARGES TO BE PAID BY:				Personal Check Credit	t Card		· .	1
					·		· ·	4
Number of Articles N	nupe	r of I	SOOm4	Total Number of Pa	acking		٠,	
		moved		Containers to be		, , , , , , , , , , , , , , , , , , , 		. }
				Supplied by Carrie		· 		
					· ' .	17		
,								
v·	10-	m (* 1		Item 440.1)				1
	,00		A. T.	redu adorti	,			
d Change Designer No.	8:	215	7					-
ø Change, Decision No.			• .					$A_{i} \neq A_{i}$
			E	PTECTIVE	,			

PROBABLE COST (Items	OF SERVICES (Concluded) 441 and 441.1)		
Cash	Cortified Check	Money Order	
This probable cost document or the Basis for Carriers Probab GUARANTEE THAT THE ACTUAL CHARGE COST. * * PORTANT OTICE: No quarantee can be made as you make special arrangements wi an additional charge will normal	to specific dates of pick	INT OF THE PROBABLE	441.
NOTICE TO ESTIMATOR: It is mandatory on the Table of Measurements and less than seven to determine the shipper with a copy of this docu	the total cubic loctage b total approximate weight.	ion militarion de alla face a a a a	
Estimator's Signature	Date	<u></u>	
ø Change) ** Eliminated) Decision No.	82157		
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