Decision No. 83563

ORIGINAL

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

John H. and Mary W. Cooley,

Complainants,

vs.

Case No. 9777

Southern California Edison
Company,

Defendant.

ORDER OF DISMISSAL

The complaint in this matter is reprinted below in its entirety:

- "1. The defendant is Southern California Edison Company, P.O. Box 2691, Long Beach, California 90841.
- "2. We sent Southern California Edison Company a postcard of our meter reading in May 1974. We received a postcard billing for \$62.25 in response to the postcard we sent in May, but the postcard billing covered only December through March not May. Several days later we received another postcard billing with a new reading number for \$36.09 which covered March through May.
- "3. It is confusing to us how Southern California Edison Company sent us two different postcard billings and different readings when we sent only one postcard.

"WHEREFORE, John H. and Mary W. Cooley request an order to have Southern California Edison Company to change the first postcard billing for \$62.25, which was sent to them in May, to cover December through May not March. Drop the \$36.09 and send someone to our residence to teach us to read the meter. This way we can both keep records." IS C.9777

By letter dated August 26, 1974 the Commission's Secretary cautioned complainants as follows:

"You are advised that your complaint, in its present form is deficient, in that it does not show sufficient facts to form the basis of a complaint. You should expand on the problems so that the defendant and the Commission can understand what these problems are."

Complainants were given to September 16, 1974 to respond to this letter. No answer was received.

The Commission concludes that this complaint must be dismissed for failure to state a cause of action.

IT IS ORDERED that the complaint herein is dismissed.

The effective date of this order is the date hereof.

Dated at San Francisco , California, this 5th day

of **OCTOBER** , 1974.

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