

Decision No. 84671

ORIGINAL

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

In the Matter of the Investigation)
into the rates, rules, regulations,)
charges, allowances and practices)
of all household goods carriers,)
common carriers, highway carriers,)
and city carriers, relating to the)
transportation of used household)
goods and related property.)

Case No. 5330
(Order Granting Rehearing
dated May 21, 1974)

Knapp, Stevens, Grossman & Marsh, by Wyman C. Knapp, Attorney at Law, for Bekins Moving & Storage Co., petitioner for rehearing, and for California Moving & Storage Association, interested party.

Ernest E. Gallego, Attorney at Law, and Robert C. Johnson, for Bekins Moving & Storage Co., petitioner for rehearing.

Frank A. Payne, for Lyon Moving & Storage Co., respondent.

Charles A. Woelfel, for California Moving & Storage Association; Thomas Hayes and Herbert W. Hughes, for California Trucking Association; and Tad Muroaka, for IBM Corporation and California Manufacturers Association; interested parties.
Leonard Diamond, for the Commission staff.

OPINION ON REHEARING

Minimum Rate Tariff 4-B (MRT 4-B) contains minimum rates and rules for the statewide transportation of used household goods and related articles by highway carriers.

Decision No. 82575 dated March 12, 1974 in Case No. 5330, issued at the recommendation of the Commission staff without hearing, incorporated into MRT 4-B the provisions of Informal Ruling 206

issued by the Commission's Transportation Division.^{1/} That informal ruling provided that the number of men who will perform the service under hourly rates must be shown on the confirmation of shipping instructions and rate quotation document or such document is

1/ Informal Rulings are made in response to questions propounded by the public, indicating what is deemed by the Commission's Transportation Division to be the correct application and interpretation of the particular tariffs involved. This ruling is tentative and provisional and is made in the absence of formal decisions upon the subject by the Commission.

Informal Ruling No. 206 reads as follows:

"Subject: Confirmation of Shipping Instructions and Rate Quotation--Minimum Rate Tariff 4-B

"Item 145 of Minimum Rate Tariff 4-B requires that a Confirmation of Shipping Instructions and Rate Quotation document shall be prepared in duplicate by the carrier for each shipment tendered for transportation; that it shall be signed by the carrier and shipper prior to the commencement of performance of any service specified therein; and that the signed original or duplicate thereof be delivered to the shipper prior to or at the time such services begin.

"With reference to shipments moving at the hourly rates in Item 330 of Minimum Rate Tariff 4-B, it has been asked whether a Confirmation/Rate Quotation document which quotes the rate for a unit of equipment with driver and one helper plus the rate for additional helpers, without specifying the number of additional helpers to be used, would comply with the documentation requirements of Item 145.

"Paragraph 1(j) of Item 145 requires that the Confirmation/Rate Quotation shall contain, among other things, the 'rates and charges....quoted for the services described in the documents.' Item 10 of the tariff defines 'rate' to include the charge. Since it is not possible to project the charges for a particular hourly move unless the number of men who will perform the move is known, a Confirmation/Rate Quotation which omits such information is incomplete and does not comply with the requirements of Item 145."

incomplete and does not comply with the requirements of Item 145 of MRT 4-B.

Decision No. 82987 dated May 21, 1974 granted the petition for rehearing of Decision No. 82575 filed by Bekins Moving & Storage Co. (Bekins). Rehearing was held before Examiner Mallory at Los Angeles on December 3 and 4, 1974 and in San Francisco on January 7 and 21, and April 22, 1975. The matter was submitted on the latter date.

Evidence was presented by representatives of the Commission staff and Bekins. A transportation analyst employed in the Commission's Transportation Division - Compliance and Enforcement Branch presented an analysis of household goods informal complaints received by his branch. An associate transportation rate expert from the Commission's Transportation Division - Freight Economics Branch sponsored proposed tariff amendments. A supervising transportation representative from the Compliance Section - Compliance and Enforcement Branch testified with respect to the staff's interpretation of the disputed provisions of MRT 4-B. The vice president-assistant secretary of Bekins testified on behalf of Bekins and for the California Moving & Storage Association (CMSA) with respect to the handling of shipments by Bekins under the disputed tariff provisions and the position of CMSA in this matter.

The disputed provisions of MRT 4-B are those set forth in Item 155, paragraph 2(b), as follows:

"If prior to the rendition of any transportation, the carrier fails to issue a confirmation of shipping instructions and rate quotation document, or if such document is issued but does not contain the information specified in subparagraphs 1, 2, 3, 4 and 5 below, rates and charges no higher than the minimum rates and charges named in this tariff shall be assessed. . . .

- "1. A description of the transportation and accessorial services ordered to be undertaken.
- "2. Rates (including minimum weights, minimum hours, or minimum charges, when they are to be applied) quoted for the services so described.
- "3. Agreed or declared value of the property per pound per article.
- "4. Signature of shipper.
- "5. Signature of carrier."

The Commission staff interprets the above tariff provision to mean that if any of the requirements of subparagraphs 1 through 5 are not met, the entire shipment must be transported at the minimum rates, even though higher rates may be agreed upon in the confirmation form. Bekins contends that the tariff item requires only that the particular item or charge not specified or omitted in the confirmation form must be assessed at the minimum rates, and that the balance of the transportation service must be assessed at the rates agreed to in the confirmation form (if higher than the minimum rates).

It appears from the evidence adduced that the principal problems faced by carriers in complying with Item 155 is the failure to show on the confirmation form the number of men ordered by the shipper in connection with household goods movements under hourly rates, and the failure to show on the confirmation form the cost of packing materials furnished by the carrier for hourly and distance moves.

The staff cites historical precedent and dictionary definitions of words and phrases in support of its interpretation of the tariff as set forth in Transportation Informal Ruling 206.

Bekins and CMSA state that they do not question the need to reduce a particular item to the applicable minimum rate level provided in MRT 4-B where an error or omission has occurred; however, they do take sharp exception to the staff's interpretation of Item 155 that even a single error or omission requires that all charges be reduced to the level of the applicable minimum rate components. It is Bekins' view that it is inequitable to reduce all charges to the minimum level in the circumstances indicated. Evidence was presented by Bekins showing specific examples of shipments where substantial decreases in total revenue would be required because of failure to show on the confirmation form the charges to be assessed for packing materials.

Bekins also questions the staff's interpretation of MRT 4-B that the number of men ordered by the shipper must be shown on the confirmation form in connection with hourly moves. Bekins' witness testified that it desires the operating flexibility that results when that requirement is not met; Bekins can use three-men crews for scheduling convenience in lieu of two-men crews which were ordered. According to Bekins the shipper is not penalized when three rather than two men are furnished, because the work is completed faster.

Discussion

The staff's interpretation of the tariff in its Informal Ruling 206 was based on historical precedents and its understanding of the specific language in the tariff. The staff is correct in the manner in which it reads the tariff. However, the staff's interpretation, of necessity, did not reach the question of whether the result was equitable to both shippers and carriers.

The record shows that if the staff recommendation is adopted failure to conform fully with the provisions of Item 155, paragraph (b) can result in reductions in rates and charges in excess of the minimum with respect to services set forth in the agreement. For example, carriers and shippers may agree that charges in excess of the minimum hourly rates shall apply for overtime work on Saturdays, but the confirmation may fail to show charges for packing containers. The staff proposal would require that the entire shipment move at minimum rates. We must decide whether the entire shipment must be reduced to the minimum rate level to ensure compliance with the tariff rules or whether such penalties are excessive and unreasonable.

CMSA states that recent Commission regulations imposed on household goods movers seem punitive, and CMSA urges that the penalties which would result from adoption of the staff recommendations are unreasonably harsh on household goods carriers.

We concur in the view of CMSA that more reasonable results obtain from requiring that minimum rates be assessed only on that portion of the shipment for which the carrier fails to quote rates or accessorial charges under subparagraphs (1) and (2) of Item 155, paragraph (b). However, in the event that subparagraphs (3), (4), or (5) are not fully complied with, the rates and charges for the entire transaction should be based on the minimum rates.

Bekins does not want to show on the confirmation form the number of men to be furnished on hourly moves. The applicable rates and charges cannot be determined unless that information is furnished. The necessity for the shipper to know the number of men to be furnished and the charges per hour therefor outweigh the asserted need of the carrier for flexibility in its operations. The staff proposal in this respect should be adopted.

Findings

1. Items 33.7, 130, 145, 155, and 420 of MRT 4-B should be amended to require that the Confirmation of Shipping Instructions and Rate Quotation should show the number of helpers and packers to be furnished in connection with movements under hourly rates.

2. Subparagraphs (1) and (2) of Item 155, paragraph (b) should be amended to provide that in the event the carrier fails to describe a transportation or accessorial service to be undertaken, or if so described, fails to quote the rate or charge for a particular transportation or accessorial service on the Confirmation of Shipping Instructions and Rate Quotation, the rate or charge for the omitted service shall be the minimum rate; and that subparagraphs (3), (4), and (5) of said Item 155, paragraph (b) should

be amended to provide that if carrier fails to show the agreed or declared value of the shipment, fails to obtain the signature of the shipper, or fails to sign the document, the entire shipment shall be transported at the minimum rates set forth in MRT 4-B.

3. The revised rules set forth above are required for the proper application and enforcement of the minimum rates and charges set forth in MRT 4-B, and such rules will be reasonable.

4. The increases, if any, in the charges of carriers subject to MRT 4-B resulting from the adoption of the foregoing rules are justified.

Conclusion

MRT 4-B should be amended in accordance with the above findings.

ORDER ON REHEARING

IT IS ORDERED that:

1. Minimum Rate Tariff 4-B (Appendix C to Decision No. 65521, as amended) is further amended by incorporating therein, to become effective August 16, 1975, the revised pages attached hereto and listed in Appendix A also attached hereto which pages and appendix by this reference are made a part hereof.

2. Common carriers subject to the Public Utilities Act, to the extent that they are subject also to Decision No. 65521, as amended, are directed to establish in their tariffs the amendments necessary to conform with the further adjustments ordered herein.

3. Tariff publications required or authorized to be made by common carriers as a result of the order herein shall be filed not earlier than the effective date of this order and may be made effective not earlier than the tenth day after the effective date of this order, on not less than ten days' notice to the Commission and to the public; such tariff publications as are required shall

be made effective not later than August 16, 1975; and as to tariff publications which are authorized but not required, the authority herein granted shall expire unless exercised within sixty days after the effective date hereof.




4. Common carriers, in establishing and maintaining the amendments authorized hereinabove, are hereby authorized to depart from the provisions of Section 461.5 of the Public Utilities Code to the extent necessary to adjust long- and short-haul departures now maintained under outstanding authorizations; such outstanding authorizations are hereby modified only to the extent necessary to comply with this order; and schedules containing the amendments published under this authority shall make reference to the prior orders authorizing long- and short-haul departures and to this order.

5. In all other respects, Decision No. 65521, as amended, shall remain in full force and effect.

The effective date of this order shall be twenty days after the date hereof.

Dated at San Francisco, California, this 15th day of July, 1975.


President




Commissioners

Commissioner William Symons, Jr., being necessarily absent, did not participate in the disposition of this proceeding.

C. 5330 - O.G.R. of D. 82575

APPENDIX A

LIST OF REVISED PAGES TO
MINIMUM RATE TARIFF 4-B

SEVENTH	REVISED	PAGE	7-BBB
TENTH	REVISED	PAGE	13
EIGHTH	REVISED	PAGE	14
SEVENTH	REVISED	PAGE	16
TENTH	REVISED	PAGE	31
SIXTH	REVISED	PAGE	32

(END OF APPENDIX A LIST)

SECTION 1--RULES (Continued)	ITEM
<p style="text-align: center;">ADDENDUM ORDER FOR SERVICES (See Exception in Item 31)</p> <p>1. If at time of pickup or thereafter, the shipper asks for additional services or adds additional articles to the shipment that were not covered in the Basis for Carrier's Probable Cost of Services document, the carrier shall prepare in duplicate an Addendum Order for Service document (Item 453). Such document shall be signed by the carrier and shipper prior to the commencement of performance of any service specified therein, and the signed original delivered to the shipper prior to or at the time such service is begun. The document shall contain the following information:</p> <ul style="list-style-type: none"> (a) Date. (b) Name and address of carrier or carriers. (c) Description of shipment (Additional only). (d) Description of transportation and accessorial services to be performed *(including number of helpers and number of packers to be provided). (e) Rates and charges. (f) Valuation of shipment (Subject to conditions set forth in NOTE 4 - Item 150). (g) The following statements shall be placed upon the document: (In letters not less than 10 point bold, universe or Gothic.) <ul style="list-style-type: none"> (1) THIS WILL CERTIFY AND ATTEST THAT SHIPPER OR SHIPPER'S REPRESENTATIVE AS SHOWN ON ORDER FOR SERVICE NO. _____ DATED _____ WITH (CARRIER'S NAME) _____ REQUESTS THE FOLLOWING ADDITIONAL SERVICES AND CHARGES. (2) I UNDERSTAND THAT I MAY BE REQUIRED TO PAY FOR THE SERVICES REQUESTED ABOVE AT TIME OF DELIVERY. THESE CHARGES ARE IN ADDITION TO THOSE CHARGES SET FORTH ON PREVIOUS PROBABLE COST OF SERVICES DOCUMENT. CARRIER IS NOT REQUIRED TO EXTEND CREDIT IN THE AMOUNT OF THE CHARGES ACCRUED FOR THE ABOVE ADDITIONAL SERVICES. <p style="margin-left: 40px;">I HAVE READ THIS CONTRACT AND AGREE WITH THE PROVISIONS THEREOF, AND RECEIVED A COPY.</p> (h) Signature of carrier and shipper or his representative. <p>2. The form of the Addendum Order for Service document in Item 453 will be suitable and proper.</p> <p>3. The duplicate of each document issued in compliance with the provisions of this item shall be retained and preserved by the issuing carrier, subject to the Commission's inspection, for a period of not less than three years from the date thereof.</p>	<p>833.5</p>
<div style="display: flex; justify-content: space-between;"> <div> <p>o Change)</p> <p>* Addition)</p> <p>Δ Change, neither)</p> <p style="margin-left: 20px;">increase nor reduction)</p> </div> <div style="text-align: right;"> <p>Decision No. 84671</p> </div> </div>	
EFFECTIVE	
Correction	ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA.

SECTION 1--RULES (Continued)	ITEM
<p style="text-align: center;">SHIPPING ORDER AND FREIGHT BILL (See Note 1)</p> <p>1. A shipping document shall be issued by the carrier to the shipper for each shipment received for transportation. The shipping document shall show the following information:</p> <ul style="list-style-type: none"> (a) Name and address of carrier. (b) All names, both real and fictitious, used by carrier in conducting its operations. (c) Identification of the name under which the particular transportation is performed where more than one name is listed. (d) The address of its principal place of business, designated as such, and of such local offices as may be desired where business with the public is conducted. (e) Date issued. (f) Name of each shipper and consignee. (g) Points of origin and destination. (h) Description of the shipment, and the agreed or declared valuation thereof. (i) Unit of measurement upon which charges are based, viz.: <ul style="list-style-type: none"> (1) Actual and minimum number of hours involved; or (2) Actual number of pieces; or (3) Actual and minimum weight. (j) Deductions in time, if any, and reasons therefor. Δ(k) Number of helpers and packers. (l) Rates and charges assessed. (m) Description of accessorial services performed, if any, and each separate charge therefor. Δ(n) Signature of carrier, or his agent. Δ(o) Such other information as may be necessary to an accurate determination of the applicable minimum rate and charge. Δ(p) Name, address, and telephone number of a person to whom notification provided for in Item 162 shall be given, except when this cannot be obtained from the shipper. Δ(q) Preferred delivery date or the period of time within which delivery of the shipment may be expected to be made at destination. Δ(r) Total amount of Probable Cost of Services. Δ(s) Allowable Overage: <ul style="list-style-type: none"> (1) 2½ percent of probable cost of services or \$15.00, whichever is greater, on shipments involving rates provided in Items 300 and 320. (2) 10 percent of probable cost of services or \$15.00 whichever is greater, on shipments involving rates provided in Item 330. Δ(t) Total charge on Addendum Order for Service. Δ(u) Maximum charge shipper shall pay when a Probable Cost of Services has been given. Δ(v) Whether payment is to be made by use of credit card. <p>2. The form of shipping document in Item 400 will be suitable and proper. Such form may be combined with the confirmation of shipping instructions and rate quotation document form provided such combined form and the issuance thereof are in compliance with the provisions of this item and Items 145 and 150 and properly identified as to what it purports to be.</p> <p>3. A copy of each shipping document, freight bill, accessorial service document, weighmaster's certificate, written instructions, written agreement, written request or any other written document which supports the rates and charges assessed and which the carrier is required to issue, receive or obtain by this tariff for any transportation or accessorial service shall be retained and preserved by the carrier, at a location within the State of California, subject to the Commission's inspection, for a period of not less than three years from the date of issue.</p> <p>NOTE 1--The provisions of paragraphs r, s, t, u, and v of this item are not applicable to transportation of used office and store fixtures as described in Item 20, paragraph (a) (2).</p>	<p style="text-align: center;">§130</p>
<p>Δ Change) * Addition) Decision No. 84671 Δ Change, neither increase nor reduction)</p>	
EFFECTIVE	
<p style="text-align: center;">ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA.</p> <p>Correction</p>	

MINIMUM RATE TARIFF 4-B

SECTION 1--RULES (Continued)	ITEM
<p style="text-align: center;">CONFIRMATION OF SHIPPING INSTRUCTIONS AND RATE QUOTATION (Items 145 and 150)</p> <p>1. A confirmation of shipping instructions and rate quotation document shall be prepared in duplicate by the carrier for each shipment tendered for transportation. Such document shall be signed by the carrier and shipper prior to the commencement of performance of any service specified therein, and the signed original or duplicate thereof delivered to the shipper prior to or at the time such service is begun. Such documents shall contain the following information:</p> <ul style="list-style-type: none"> (a) Date. (b) Date and time of pickup requested or other arrangement. (c) Name and address of carrier or carriers. (d) Names of shippers and consignees. (e) Name, address or telephone number of party to be notified. (See NOTE 1.) (f) Description of notification and delivery arrangements. (See NOTE 2--Item 150) (g) Points of origin and destination. (h) Description of shipment. ø(i) Description of transportation and accessorial services to be performed *(including number of helpers and number of packers to be provided). (j) Rates and charges (including minimum weights, minimum hours, other units of measurement, or minimum charges, when they are to be applied) quoted for the services described in the documents. (See NOTE 3--Item 150) (k) Valuation of shipment. (See NOTE 4--Item 150) Δ(l) Signatures of carrier and shipper. Δ(m) Name, address, and telephone number of a person to whom notification provided for in Item 162 shall be given, except when this cannot be obtained from the shipper. Δ(n) Preferred delivery date or the period of time within which delivery of the shipment may be expected to be made at destination. Δ(o) Whether payment is to be made in cash, check or by credit card. <p>2. The form of confirmation of shipping instructions and rate quotation document in Item 420 will be suitable and proper. Such form may be combined with the shipping document form into a single document, provided such combined form and the issuance thereof are in compliance with the provisions of this item and Item 130 and properly identified as to what it purports to be.</p> <p>3. The original or duplicate of each document issued in compliance with the provisions of this item shall be retained and preserved by the issuing carrier, subject to the Commission's inspection, for a period of not less than three years from the date thereof.</p> <p style="text-align: center;">NOTE 1--Carrier shall request of the shipper, notification party, address, or telephone number. When shipper cannot furnish such information or declines to do so, that fact must be shown on the document.</p> <p style="text-align: center;">(Concluded in Item 150)</p>	<p style="text-align: center;">ø145</p>
<p>ø Change * Addition Δ Change, neither increase nor reduction</p>	<p>} Decision No. 84671</p>
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<p style="text-align: center;">ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA.</p>	
Correction	

SECTION 1--RULES (Continued)	ITEM
<p style="text-align: center;">OBSERVANCE OF QUOTED RATES AND CHARGES</p> <p>(1) When a Probable Cost of Services Document is issued, the charges shall be determined under the provisions of Items 31, 31.1, 32, 33, 33.5 and 33.7 of the tariff.</p> <p>(2) In the event a Probable Cost of Services Document is not issued, rates and charges no higher than those specified in the confirmation of shipping instructions and rate quotation documents issued pursuant to the provisions of Items 145 and 150 shall be assessed on each shipment transported over the line of a single carrier, or over the lines of two or more carriers under a joint or agency arrangement, except as provided in paragraphs (a) or (b) below:</p> <p>(a) When charges determined on the quoted basis are lower than those resulting under the minimum rates provided in this tariff the latter shall be used.</p> <p>§(b) If, prior to the rendition of any transportation, the carrier fails to issue a confirmation of shipping instructions and rate quotation document, or if such document is issued but does not contain the information specified in subparagraphs 1 or 2 below, rates and charges no higher than the minimum rates and charges named in this tariff shall be assessed "for the services not described or for which rates were not quoted. If the confirmation of shipping instructions and rate quotation document does not contain the information specified in subparagraphs 3, 4 or 5 below, rates and charges no higher than the minimum rates and charges named in this tariff shall be assessed for all transportation and accessorial services performed.</p> <ol style="list-style-type: none"> 1. A description of the transportation and accessorial services ordered to be undertaken. 2. Rates (including minimum weights, minimum hours, or minimum charges, when they are to be applied) quoted for the services so described. §3. Statement of valuation as set forth in NOTE 4 of Item 150. (See Note) 4. Signature of shipper. 5. Signature of carrier. <p>§NOTE: In the event no valuation is declared, the provisions of paragraphs (b) and (c) of Item 80 shall apply.</p>	<p>§155</p>
<p style="text-align: center;">INABILITY TO MAKE DELIVERY</p> <p>(a) In all instances where carrier is unable to locate the consignee, notification of inability to make delivery will be mailed or telegraphed to the consignee, consignor or owner, or written notice delivered to the premises where actual delivery was to be effected or to other notifying address, and the shipment will be placed in the nearest warehouse of the carrier, or at the option of the carrier, in a public warehouse; and upon such placement the carrier's liability shall cease and liability shall thereafter be that of the warehouseman in possession.</p> <p>(b) In all instances where the consignee is unable to take delivery or declines to accept delivery of the shipment, or where the shipment remains in carrier's possession, pursuant to instructions of the shipper or the consignee, and is not stored in transit under the provisions of Item 180, the shipment will be placed in the nearest warehouse of the carrier, or at the option of the carrier, in a public warehouse; and upon such placement the carrier's liability shall cease and liability shall thereafter be that of the warehouseman in possession.</p> <p>(c) In cases where a "subsequent delivery" is made, charges will be assessed for such "subsequent delivery" on the basis of charges lawfully applicable from carrier's terminal or from public warehouse (as the case may be) to the point of destination.</p>	<p>160</p>
<p>§ Change) * Addition) Decision No. 84671</p>	
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Correction	

SECTION 4--FORMS OF DOCUMENTS							ITEM
SHIPPING ORDER AND FREIGHT BILL FOR UNCRATED USED HOUSEHOLD GOODS AND RELATED ARTICLES (Items 400 and 410)							
Name of Carrier _____				Bill No. _____			
Address _____				Date Issued _____			
Shipper _____				Consignee _____			
Street Address _____				Street Address _____			
City _____				City _____			
Credit Card of Shipper: Name _____				Number _____			
Destination telephone number and notification address if different than delivery address _____							
Description of Property	AT RATES IN CENTS PER HOUR						
	Units of Equipment: <input type="checkbox"/> With Driver Only <input type="checkbox"/> With Driver and Helper						
	Service	Time Started	Time Completed	Deduc- tions (1)	Time For Computing Charges	Rate	Charges
	Loading _____						
	Driving _____				(2)		
	Unloading _____						
	Total						
	Number of Additional Helpers _____						
	<input type="checkbox"/> Loading _____						
	<input type="checkbox"/> Driving _____				(2)		
	<input type="checkbox"/> Unloading _____						
	Total						
	AT RATES IN CENTS PER PIECE (5 Pieces or Less)						
	Number of Pieces	Rate for First Piece	Rate for Each Additional Piece			Charges	
Total							
AT RATES IN CENTS PER 100 POUNDS							
Weight	Miles	Tariff Rate Item	Rate	Charges			
OTHER SERVICES (Including number of Packers) AND CHARGES (3)							
						Total to Collect	
(Concluded in Item 410)							
(1) Show time not chargeable, such as time for meals. Any deductions must be fully explained. (2) Show double the driving time, except when more than one shipment transported on a single unit of equipment, show not less than _____ minutes actual time. (3) Show each charge separately and what it represents.							
Change, Decision No.				84671			
EFFECTIVE							
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA.							
Correction _____							

SECTION 4--FORMS OF DOCUMENTS (Continued)	ITEM
<p style="text-align: center;">CONFIRMATION OF SHIPPING INSTRUCTIONS AND RATE QUOTATION Form for Use in Connection with Consignments of Uncrated Used Household Goods and Related Articles</p> <p>(Name of carrier which shall be the name in which the operating authority is held.) _____</p> <p>(The shipper is requested to read this document carefully before signing it and to ask for an explanation of anything which is not clear or is inconsistent with any previous representation made by the carrier.) _____</p> <p style="text-align: right;">(Serial number of document) _____</p> <p style="text-align: right;">(Place document is issued) _____</p> <p style="text-align: right;">(Date issued) _____</p> <p>This will confirm instructions received from _____ (Name the person placing instructions)</p> <p>to transport a consignment of _____ (Used household goods or other suitable description)</p> <p>from _____ (Describe the location from which the goods are to be shipped)</p> <p>to _____ (Describe the location at which the goods are to be delivered)</p> <p>_____, to receive the consignment for transportation on _____ (Specify the date and time or other arrangement) and to perform the accessorial services of _____</p> <p>(Specify any services such as packing, crating, unpacking or uncrating or indicate that none are involved) _____ §420</p> <p>in connection with the receipt, transportation or delivery of the consignment, to notify _____ (Name the party to be notified)</p> <p>at _____ (Location where notification is to be made)</p> <p>by _____ (Describe the type of notification, when and how it is to be made and when and how delivery is to be accomplished thereafter, or show that the shipper was requested to supply a notification address but declined to do so, and such arrangements as have been made respecting delivery)</p> <p>The rate(s) for the above described services is (are) _____ (Name the rate or rates and the number of men, viz. helpers, packers, to be provided, minimum weights, minimum charges, and any other minimum provisions involved, for transportation)</p> <p style="text-align: right;">(Concluded on following page)</p>	
<p>§ Change, Decision No. 84671</p>	
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