

Decision No. 84749**ORIGINAL**

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

In the matter of the application
of The Gray Line Tours Company for
modification of its present certi-
ficate of public convenience and
necessity granted by Decision No.
81036, dated February 14, 1973,
in Application No. 49177.

Application No. 54366
(Filed October 2, 1973;
amended November 5, 1973
and June 14, 1974)

Knapp, Gill, Hibbert & Stevens, by Warren N. Grossman,
Attorney at Law, for The Gray Line Tours Company,
applicant.

James H. Lyons, Attorney at Law, for Orange Coast
Sightseeing Company and Airport Service, Inc.; and
Richard M. Hannon, Attorney at Law, for Greyhound
Lines, Inc., Western Division; protestants.

Stephen T. Parry, for Southern California Rapid
Transit District; and Robert W. Russell, by
Kenneth E. Cude, for the City of Los Angeles;
interested parties.

Masaru Matsumura, for the Commission staff.

O P I N I O N

This is an application by The Gray Line Tours Company (Gray Line) seeking a modification of its operating authority "to enable it to render to the sightseeing public a service responsive to present highway conditions and presently established points of interest."

A duly noticed public hearing was held in this matter before Examiner Donald B. Jarvis in Los Angeles on June 19, 1974, and it was submitted on July 12, 1974.

In Decision No. 81036 in Application No. 49177 and related Applications Nos. 49980 and 50434 the Commission, among other things, granted Gray Line an in lieu certificate of public convenience and necessity which restated Gray Line's passenger stage sightseeing operating authority. (The Gray Line Tours Co. (1973) 74 CPUC 669.) In Decision No. 81036 we indicated that the matter had been made unduly complex because of the manner in which Gray Line presented its case. (74 CPUC at p. 680.) We rejected requests by Gray Line and the Commission staff (staff) to reopen and further enlarge those proceedings and stated that: "If, after the modifications hereinafter made, additional relief is deemed necessary it may be secured by an appropriate application, complaint, or order instituting investigation setting forth the particular issue or factual situation involved in the light of the determinations made herein." (74 CPUC at p. 682.) The present application was filed in response to this language.

The material issue presented herein is whether Gray Line's sightseeing operating rights should be modified?

Gray Line seeks to eliminate from its operating authority certain tours which it believes are impractical or have no present sightseeing value. Decision No. 81036 sought to eliminate abandoned and defunct authority from Gray Line's operating rights. (74 CPUC at pp. 708, 711.) There are no objections to those portions of this application which seek to further implement that result. As a consequence of eliminating abandoned or defunct authority, Gray Line seeks to renumber the remaining items and tours in the in lieu certificate attached as Appendix A to Decision No. 81036.^{1/} To the extent renumbering effectuates no substantive changes, it should be authorized.

^{1/} All item and tour numbers hereinafter mentioned refer to the certificate of public convenience and necessity set forth in Appendix A of Decision No. 81036, unless the contrary is indicated.

Orange Coast Sightseeing Company (Orange Coast) and Airport Service, Inc. (Airport Service) appeared as parties to protest the application.^{2/} Orange Coast's points of protest were mooted when Gray Line filed its first amended application and made certain amendments by interlineation at the hearing. Airport Service's protest is based upon the contention that Decision No. 81036 overlooked the fact that it operated between Los Angeles International Airport, on the one hand, and, on the other hand, Long Beach and its Pasadena-Monrovia Service Area. It opposes a restatement of Item 15 unless Gray Line is prohibited from originating passengers from the airport to these areas or, in the alternative, prohibited from originating any passengers at Los Angeles International Airport. The Commission is of the opinion that consideration of the point sought to be raised by Airport Service is not appropriate to this proceeding. (Scott Transportation Co. (1957) 56 CPUC 1.)

The staff objected to proposed Items 330, 345, 410, 415, and 739. The objection to these items is based on the staff's contention that specific points of interest should be delineated in these items.

Proposed Item 330 is a restatement of present Item 330 and is in the language of prior operating authority restated in Decision No. 81036. The proposed changes deal with conditions of service. Under the present item a minimum of 15 fares is required for Gray Line to operate the tour. Under the proposed item Gray Line would have the option to operate the tour with less than 15 fares, a proposal in the public interest. There is no evidence, however, which would justify a finding changing the tour description.

^{2/} Each was a protestant in the consolidated proceedings resulting in the issuance of Decision No. 81036.

Proposed Item 345 is a combination of two tours presently authorized as Items 345 and 350 into one tour. The tours sought to be combined are two similar tours from Los Angeles to San Diego. The record indicates that portions of each of the presently authorized tours have no current sightseeing interest. Because of the similarity of the tours, combining them into one tour would not be adverse to the public interest. Proposed Item 345 describes the tour provided for therein in language substantially similar to that used in present Items 345 and 350. There is no evidentiary basis in the record which would justify a finding changing the description of proposed Item 345.

Proposed Item 410, a tour from Los Angeles to Lake Arrowhead, differs from the present one in that it eliminates specific route descriptions between the points. The record indicates that the reason for the proposed change is that the primary attraction of the tour is Lake Arrowhead and not points enroute. There is no evidence that the Lake Arrowhead tour is in a competitive market and that changing the emphasis of a presently authorized carrier would work to the detriment of any other sightseeing operator. In the circumstances, we do not see why proposed Item 410 should not be authorized. (See 74 CPUC at pp. 691-92.)

Proposed Item 415 involves a situation similar to that discussed with respect to proposed Item 410. In proposed Item 415, a tour from Los Angeles to Palm Springs, Gray Line seeks to eliminate a specific route description between the points. Again, Gray Line seeks to change the thrust of a presently authorized tour, in a non-competitive situation, to emphasize the destination point and environs rather than points along the route. The record indicates that since the initial grant of specific route authority contained in present Item 415, various freeways have been constructed which provide quicker and more expeditious access between Los Angeles and Palm Springs.

In addition, Palm Springs has grown, and there are more points of sightseeing interest in and about Palm Springs, including the Palm Springs Aerial Tram. Again, we do not see why the proposed change should not be authorized.

Proposed Item 739 is a modification of presently authorized Item 730, a tour from San Diego and Coronado to Los Angeles. The presently authorized tour contains three alternate route descriptions. The alternate routes have a common portion calling for operations from San Diego-Coronado over the Pacific Coast Highway, through La Jolla, Del Mar, Cardiff, Carlsbad, Oceanside, and San Clemente to Capistrano Beach. Gray Line's general manager testified that the demand for the tour focuses on Knott's Berry Farm, Disneyland, and attractions in Los Angeles such as Farmer's Market, Hollywood Bowl, Chinese Theater, etc.; passing through the points on the Pacific Coast Highway takes away time which patrons would rather spend elsewhere and that proposed Item 739 is an attempt to modernize the tour. Under the proposed item, Gray Line intends to operate over the San Diego Freeway. Thus, patrons who desire to debark at Knott's Berry Farm and Disneyland, and be picked up later in the day when the bus passes the attraction on its return trip, will be afforded a greater length of time at the attraction.^{3/}

The staff does not object to the change in emphasis of the tour. It does, however, object to the language of proposed Item 739. The basis for the objection is that the language is so broad that it preempts the Pacific Coast Highway, even though Gray Line does not propose to operate through La Jolla, Del Mar, and other beach cities on that route.^{4/} We believe the staff's objection has merit. In Decision No. 81036, the Examiner's proposed report, adopted by the Commission, stated: "The grant of such authority would establish

^{3/} Gray Line has the authority to do this under its presently authorized Item 730.

^{4/} The Commission takes official notice that the Pacific Coast Highway is coextensive with San Diego Freeway from Oceanside to Capistrano Beach.

Gray Line as the existing carrier, within the meaning of Section 1032, in a vast area of Southern California, with a minimal commitment to render service. It would tend to stifle competition and the development of tourism in these areas. It is, of course, in Gray Line's interest to develop additional tours which are profitable. However, others may visualize tours not apparent to Gray Line or be able, because of their proximity or connections in an area, to develop tours which Gray Line cannot operate economically. The innovative will be met with the contention that under Section 1032 the existing carrier must first be afforded an opportunity to place the idea in effect to the satisfaction of the Commission, and only upon a failure to do so, will the originator be afforded an opportunity to establish the tour." (74 CPUC at p. 700.) We believe that principle is applicable to the tour here in question. Unlike some of the item revisions heretofore considered, we do not find that the beach cities near San Diego are a noncompetitive area. We believe that there may be sightseeing potential from San Diego through these cities.

Protestant, Greyhound Lines, Inc., Western Division (Greyhound), also objected to proposed Item 739. Greyhound contends that proposed Item 739 could divert some of its passenger stage operations between San Diego and Disneyland. There is no merit in this protest. Greyhound offered no evidence at the hearing. Its position is based solely on conjecture. (Compare, The Gray Line Tours Co. (1971) 72 CPUC 687.) Balanced against the conjecture is the fact that Gray Line presently has the authority to serve between San Diego and Disneyland. Proposed Item 739 enables a customer to spend more time at Disneyland by eliminating time spent passing through the beach cities, and the record indicates a demand for such service. Furthermore, the service presently operated and that proposed by Gray Line is of a different character and at higher rates than that provided by Greyhound. (See 74 CPUC 690-92.) The Commission is of the opinion

that Gray Line should be permitted to shift the emphasis of the tour, but the language of proposed Item 739 will be modified to preclude preemption of the beach cities.

No other points require discussion. The Commission makes the following findings and conclusion.

Findings of Fact

1. The tours which Gray Line seeks to eliminate from its operating authority are ones which have no present sightseeing value. Eliminating these tours from Gray Line's certificate of public convenience and necessity is consonant with Decision No. 81036.

2. Proposed Item 330 is a restatement of present Item 330 and is in the language restated in Decision No. 81036. The proposed changes deal with conditions of service. There is no evidentiary basis which would justify changing the tour description. The public will benefit if Gray Line is given the authority to, at its option, operate the tour with less than 15 fares.

3. Proposed Item 345 is a combination and consolidation of two tours presently authorized as Items 345 and 350. Presently authorized Items 345 and 350 are similar tours from Los Angeles to San Diego. Portions of the presently authorized tours have no current sightseeing interest. The public will benefit if Gray Line is authorized to combine and consolidate present Items 345 and 350, deleting therefrom points which have no present sightseeing value. Proposed Item 345 describes the tour provided for therein in language substantially similar to that used in present Items 345 and 350. There is no evidentiary basis which would justify changing the description of proposed Item 345.

4. Proposed Items 410 and 415 seek to change the emphasis of presently authorized tours. In each instance, Gray Line seeks to eliminate specific route descriptions so that it can take the most expeditious route and concentrate the sightseeing in and about the point of destination. Proposed Items 410 and 415 are not in a competitive market. Authorizing the proposed items will benefit the public and not work to the detriment of any other sightseeing operator.

5. Proposed Item 739 is a modification of presently authorized Item 730, a tour from San Diego and Coronado to Los Angeles. The presently authorized tour contains three alternate route descriptions. The alternate routes have a common portion calling for operations from San Diego-Coronado over the Pacific Coast Highway, through La Jolla, Del Mar, Carlsbad, Oceanside, and San Clemente to Capistrano Beach.

6. Gray Line has the authority in presently authorized Item 730 to debark passengers at Knott's Berry Farm and Disneyland and pick them up later in the day when the tour bus passes the attraction on the return trip. Many of Gray Line's passengers prefer to spend more time at Knott's Berry Farm and Disneyland than to see La Jolla, Del Mar, and other beach cities. Proposed Item 739 would afford such patrons this opportunity.

7. The beach cities are in a competitive or potentially competitive market. Proposed Item 739 is too broad in that it preempts the beach cities under Section 1032, while Gray Line does not propose to offer service through these cities. Proposed Item 739 should be modified as follows:

Proposed Item No. 739 (Proposed Tour No. S-5):

San Diego and Coronado-Los Angeles: Leaving the Cities of San Diego and Coronado via the San Diego Freeway (U.S. Interstate Highway No. 5) to Capistrano Beach, thence via the most appropriate and scenic routes to the City of Los Angeles, and return, visiting points of interest such as Knott's Berry Farm and Disneyland.

NOTE: Passengers so desiring may be given the option to debark at Knott's Berry Farm or Disneyland without completion of the outbound tour to Los Angeles and be picked up on return of said tour or by other available vehicles.

8. The type of sightseeing service presently performed by Gray Line from San Diego-Coronado to Disneyland under Item 730 and that sought under proposed Item 739 is different than the intercity passenger stage service performed by Greyhound between those points. There is no evidence to indicate that if proposed Item 739 is authorized there will be any diversion of intercity passenger stage traffic of Greyhound.

9. Proposed Item 739, as herein modified, should be authorized.

10. There is no evidentiary basis which would justify changing Item 15 other than to reflect the renumbering of items and tours and the changes in operating authority provided for in other findings of fact herein. The matters raised herein by Airport Service were determined adversely to it in Decision No. 81036.

11. Public convenience and necessity require that Gray Line be granted the additional or modified operating authority as hereinafter set forth.

12. Gray Line has the ability, including financial ability, to conduct operations under the authority hereinafter granted.

13. With reasonable certainty the project involved in this proceeding will not have a significant effect on the environment.

Conclusion of Law

The application should be granted as hereinafter set forth.

O R D E R

IT IS ORDERED that:

1. Certificates of public convenience and necessity are granted to The Gray Line Tours Company, a corporation, authorizing it to operate as a passenger stage corporation, as defined in Section 226 of the Public Utilities Code, between the points and over the routes set forth in Appendices A and B, attached hereto and made a part hereof.

2. In providing service pursuant to the authority granted by this order, applicant shall comply with the following service regulations. Failure so to do may result in a cancellation of the authority.

- (a) Within thirty days after the effective date of this order, applicant shall file a written acceptance of the certificate granted. Applicant is placed on notice that if it accepts the certificate it will be required, among other things, to comply with the safety rules administered by the California Highway Patrol, the rules and other regulations of the Commission's General Order No. 98-Series, and the insurance requirements of the Commission's General Order No. 101-Series.
- (b) Within one hundred twenty days after the effective date of this order, applicant shall establish the authorized service and file tariffs and timetables, in triplicate, in the Commission's office.
- (c) The tariff and timetable filings shall be made effective not earlier than ten days after the effective date of this order on not less than ten days' notice to the Commission and the public, and the effective date of the tariff and timetable filings shall be concurrent with the establishment of the authorized service.

- (d) The tariff and timetable filings made pursuant to this order shall comply with the regulations governing the construction and filing of tariffs and timetables set forth in the Commission's General Orders Nos. 79-Series and 98-Series.
- (a) Applicant shall maintain its accounting records on a calendar year basis in conformance with the applicable Uniform System of Accounts or Chart of Accounts as prescribed or adopted by this Commission and shall file with the Commission, on or before March 31 of each year, an annual report of its operations in such form, content, and number of copies as the Commission, from time to time, shall prescribe.

3. The certificates of public convenience and necessity granted in paragraph 1 of this order shall supersede the certificates of public convenience and necessity granted by Decisions Nos. 67371, 72992, 74421, 77672, 79603, 81036, 81539, 82693, and 83823, which certificates are revoked effective concurrently with the date of filing of the written acceptance required by paragraph 2(a).

The effective date of this order shall be twenty days after the date hereof.

Dated at San Francisco, California, this 5th
day of AUGUST, 1975.

William J. Lyons President
James J. Sullivan
Leonard J. ...
Paul J. ... Commissioners

Commissioner D. W. Holmes, being necessarily absent, did not participate in the disposition of this proceeding.

Appendix A

THE GRAY LINE TOURS COMPANY
(a corporation)

Original Title Page

CERTIFICATE
OF
PUBLIC CONVENIENCE AND NECESSITY

SIGHTSEEING OPERATIONS

The certificate hereinafter noted supersedes all operative authority heretofore granted to The Gray Line Tours Company or its predecessors concerning the sightseeing operations.

Showing passenger stage operative rights, restrictions, limitations, exceptions and privileges applicable thereto.

All changes and amendments as authorized by the Public Utilities Commission of the State of California will be made as revised pages or added original pages.

Issued under authority of Decision No. 84749
dated AUG 5 - 1975, of the Public Utilities
Commission of the State of California, in Application No. 54366.

Appendix A

THE GRAY LINE TOURS COMPANY
(a corporation)

Original Page 1

CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY

Setting forth passenger stage operating rights, restrictions and privileges applicable to passenger stage operations for sightseeing purposes by The Gray Line Tours Company.

All Changes and amendments as authorized by the Public Utilities Commission of the State of California will be made as revised pages or added original pages.

Issued by California Public Utilities Commission.

Decision No. 84749, Application No. 54366.

CORRECTION NUMBER CHECKING SHEET

This certificate is issued in loose-leaf form. All added and revised pages will be numbered consecutively in the lower left-hand corner. These correction numbers should be checked below on this checking sheet before pages are filed in certificate.

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Appendix A

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Item
No.

SECTION I, General Authorizations

5 Round-trip Service: Except as otherwise specifically provided herein, The Gray Line Tours Company is only authorized to provide round-trip sightseeing operations.

10 Authorized Routes and Points: Where authority is granted herein for a specified route, The Gray Line Tours Company shall conduct operations over such route and not deviate therefrom without authority from this Commission. In the event of an act of God (flood, fire, etc.), accident, road repairs or other temporary situation which makes a route impassable, The Gray Line Tours Company may make reasonable, temporary deviations from such route, subject to any applicable rules, regulations or conditions which may be imposed by the public entity which has jurisdiction over the streets where such deviation may be made.

For operating convenience and to avoid congestion at scenic attractions, The Gray Line Tours Company may alter the order of points visited on a specific route.

Where authority is granted herein for service between or among points, The Gray Line Tours Company shall conduct operations along the most appropriate and direct routes; subject to any applicable rules, regulations or conditions which may be imposed by public entities through which said routes pass.

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Decision No. 81719, Application No. 54366.

Item
No.

SECTION I, General Authorizations--Contd.

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Direct Operations: For operating convenience and not as an enlargement of any authority granted herein, The Gray Line Tours Company may, if it deems that it has picked up a sufficient number of passengers in one of the pickup areas provided in Section II of this certificate for one of the tours authorized in Section III herein, proceed directly to the tour from the pickup area without going to its terminal. This authority, however, does not apply to the following:

- a. Item No. 420, Tour 20, from Anaheim-Buena Park Pickup Area to MGM and Universal City Studios.
- b. Item No. 500, Tour 32, from Anaheim-Buena Park Pickup Area to Lion Country Safari.
- c. Items Nos. 430, 440, 445, and 450 (Tours 22, 23, 24, and 25) for passengers originating at Los Angeles International Airport to Disneyland and/or Knott's Berry Farm.

For operating convenience only and not as an enlargement of any authority granted herein, The Gray Line Tours Company may, if it deems that it has picked up a sufficient number of passengers in the pickup areas provided in Section IV of this certificate for one of the tours authorized in Section V herein, proceed directly to the tour without going to its terminal.

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Baggage Limitations: Transportation of baggage shall be that which is incidental to the transportation of passengers as herein authorized.

Issued by California Public Utilities Commission.

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Item
No.

SECTION II, Nonexclusive Pickup Territories

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The following Nonexclusive Pickup Territories, as described herein, shall be used for tours specified in Section III of this certificate.

1. Los Angeles (includes Hollywood) Territory
2. Beverly Hills Territory
3. Glendale Territory
4. Long Beach Territory
5. Pasadena Territory
6. Santa Monica Territory
7. Sunset Strip area of Los Angeles County
8. Arcadia Territory
9. Burbank Territory
10. Culver City Territory
11. West Covina Territory
12. Anaheim-Buena Park Territory
13. Hermosa Beach Territory
14. Manhattan Beach Territory
15. Redondo Beach Territory
16. Marina del Rey Section of Los Angeles County
17. Inglewood Territory
18. Hawthorne Territory
19. El Segundo Territory
20. Riverside Territory
21. Palm Springs Territory
22. Santa Barbara Territory
23. San Diego Territory
24. Coronado Territory

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Los Angeles Area Territory: That portion of the City of Los Angeles, which is described as the territory delineated and bounded by the city limits of the City of Los Angeles except the areas west of California State Highway No. 27; north of California Highway No. 118 between California Highway No. 27 and Zelzah Street; west of Zelzah Street between California Highway No. 118 and Rinaldi Street, north of Rinaldi Street between Zelzah Street and U. S. Highway No. 405; west of U. S. Highway No. 405 between Rinaldi Street and Foothill Boulevard, north of Foothill Boulevard and except that portion of the City of Los Angeles south of Imperial Highway.

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Appendix A

THE GRAY LINE TOURS COMPANY
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Item
No.

SECTION II, Nonexclusive Pickup Territories--Contd.

- 110 Beverly Hills Territory: Beverly Hills, which is described as the territory delineated and bounded by the city limits of the City of Beverly Hills.
- 115 Glendale Territory: Glendale, which is described as the territory delineated and bounded by the city limits of the City of Glendale.

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Item
No.

SECTION II, Nonexclusive Pickup Territories

- 120 Long Beach Territory: Long Beach, which is described as the territory delineated and bounded by the city limits of the City of Long Beach.
- 125 Pasadena Territory: Pasadena, which is described as the territory delineated and bounded by the city limits of the City of Pasadena.
- 130 Santa Monica Territory: Santa Monica, which is described as the territory delineated and bounded by the city limits of the City of Santa Monica.
- 135 (Intentionally left blank)
- 140 Sunset Strip Area of Los Angeles County: The Sunset Strip Area of Los Angeles County is that territory delineated and bounded by the Los Angeles County limits, situated northeast of the City of Beverly Hills.
- 145 Arcadia Territory: Arcadia territory is described as the territory delineated and bounded by the city limits of the City of Arcadia.
- 150 Burbank Territory: Burbank territory is described as the territory delineated and bounded by the city limits of the City of Burbank.
- 155 Culver City Territory: Culver City Territory is described as the territory delineated and bounded by the city limits of the City of Culver City.
- 160 West Covina Territory: West Covina Territory is described as the territory delineated and bounded by the city limits of the City of West Covina.
- 165 Anaheim-Buena Park Territories: Anaheim-Buena Park Territories are described as the territories delineated and bounded by the city limits of the Cities of Anaheim and Buena Park. Adjacent areas extending beyond these limits include:
- a. On Beach Boulevard between Ball Road and Lampson Avenue.
 - b. On Harbor Boulevard between Garden Grove Boulevard and Orangewood Avenue.
 - c. On Harbor Boulevard between Highway 91 and Commonwealth Avenue.
 - d. On Chapman Avenue between Harbor Boulevard and Manchester Avenue.
 - e. The Saddleback Inn, 12500 East Firestone Boulevard, Norwalk.

Issued by California Public Utilities Commission.

Decision No. 84749, Application No. 54366.

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Appendix A

THE GRAY LINE TOURS COMPANY
(a corporation)

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Item
No.

SECTION II, Nonexclusive Pickup Territories--Contd.

- 170 Hermosa Beach Territory: Hermosa Beach Territory is described as the territory delineated and bounded by the city limits of the City of Hermosa Beach.
- 175 Manhattan Beach Territory: Manhattan Beach Territory is described as the territory delineated and bounded by the city limits of the City of Manhattan Beach.
- 180 Redondo Beach Territory: Redondo Beach Territory is described as the territory delineated and bounded by the city limits of the City of Redondo Beach.
- 185 Marina del Rey Section of Los Angeles County: The Marina del Rey Section of Los Angeles County is that territory delineated and bounded by the Los Angeles County limits.
- 186 Inglewood Territory: Inglewood Territory is described as the territory delineated and bounded by the city limits of the City of Inglewood.
- 187 Hawthorne Territory: Hawthorne Territory is described as the territory delineated and bounded by the City limits of the City of Hawthorne.
- 188 El Segundo Territory: El Segundo Territory is described as the territory delineated and bounded by the city limits of the City of El Segundo.
- 190 Riverside Territory:* Riverside, which is described as the territory delineated and bounded by the city limits of the City of Riverside.
- 195 Palm Springs Territory:* Palm Springs, which is described as the territory delineated and bounded by the city limits of the City of Palm Springs.

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Decision No. 84749, Application No. 54366.

Item
No.

SECTION II, Nonexclusive Pickup Territories--Contd.

- 200 Santa Barbara Territory:* Santa Barbara, which is described as the territory delineated and bounded by the city limits of the City of Santa Barbara and the following specific points in Montecito, California: Santa Barbara Biltmore Hotel, Miramar Hotel-Motel, and San Ysidro Ranch.
- 205 San Diego Territory:* San Diego, which is described as the territory delineated and bounded by the city limits of the City of San Diego.
- 207 Coronado Territory:* Coronado, which is described as the territory delineated and bounded by the city limits of the City of Coronado.
- 210 *Note: Operations from Riverside, Palm Springs, Santa Barbara, San Diego, and Coronado Territories.

The authority to pick up and discharge passengers in the Riverside, Palm Springs, Santa Barbara, San Diego, and Coronado Territories (Items Nos. 190, 195, 200, 205, and 207) shall lapse and terminate five years from the effective date of this certificate as to any of said pickup territories from which The Gray Line Tours Company is not then operating regularly scheduled pickup service for one or more of the tours set forth in Section III hereof.

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Decision No. 84749, Application No. 54366.

Appendix A

THE GRAY LINE TOURS COMPANY
(a corporation)

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Item No.	Tour No.
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SECTION III, Tours Authorized from Los Angeles Area.

- 300 Except as provided in Item 15, the specific tour authorizations, as designated herein, shall be operated from The Gray Line Tours Company Los Angeles Terminal for passengers picked up in the Nonexclusive Pickup Territories as set forth in Section II of this certificate.
- 305 1 Los Angeles-Pasadena-Altadena-San Marino: Leaving Los Angeles to Pasadena via either Mission Road, Huntington Drive, and Orange Grove Avenue or via Figueroa Street, York Boulevard, and Orange Grove Avenue, passing through the Orange Grove Avenue residential district, the Rose Bowl, downtown Pasadena, the Pasadena civic center, the Pasadena convention center, the Pasadena Playhouse, the Huntington Library, and Mission San Gabriel, and return to Los Angeles.
- 315 2 Los Angeles-Hollywood-Beverly Hills: Leaving Los Angeles via the Hollywood Freeway to Hollywood, south along Highland Avenue past the Hollywood Bowl to Hollywood Boulevard, west along Hollywood Boulevard to the Chinese Theatre; thence westerly along Sunset Boulevard to Beverly Hills, viewing movie stars' homes and other points of interest; returning to Los Angeles via the Farmers Market.
- Alternate Tour: Sightseeing in Beverly Hills may be substituted by a visit to a national broadcast, a visit to Griffith Park Observatory, and/or visits to Chinatown, Little Tokyo, Olvera Street, and/or Universal Studios.
- 320 3 Los Angeles-Hollywood-Beverly Hills and Beaches: Leaving Los Angeles via the Hollywood Freeway to Hollywood, South along Highland Avenue past the Hollywood Bowl to Hollywood Boulevard, west along Hollywood Boulevard to the Chinese Theatre, thence westerly along Sunset Boulevard to Beverly Hills, viewing movie stars' homes and other points of interest; thence westerly along Sunset Boulevard, viewing the University of California at Los Angeles and Will Rogers Ranch; thence via Pacific Palisades to the Pacific Coast Highway, thence southeasterly along Pacific Coast Highway, returning to Los Angeles via San Vicente Boulevard, Wilshire Boulevard, La Cienega Boulevard, Beverly Boulevard, and Fairfax Avenue, visiting the Farmers Market en route.
- NOTE: Dependent upon time and traffic conditions, this tour will include, with a stopover for lunch en route, an optional extension of route to Malibu and return.

Issued by California Public Utilities Commission.

Decision No. 84749, Application No. 54366.

Item No.	Tour No.
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SECTION III, Tours Authorized from Los Angeles Area--Contd.

- | | | |
|-----|---|---|
| 330 | 4 | <p><u>Los Angeles, San Diego, Tijuana:</u> Leaving Los Angeles along the most convenient or appropriate route to San Diego, visiting points of interest in and around San Diego, to International Border, return to San Diego via Coronado, thence to Los Angeles along the most convenient or appropriate route (a, b, c).</p> <p>a. One-day tour, advance booking only.</p> <p>b. Two-day tour, returning to Los Angeles on evening of second day. Operated on advance booking only.</p> <p>c. Three-day tour, returning to Los Angeles on evening of third day. Operated on advance booking only.</p> <p>d. Gray Line is not required to render service under a, b, or c above without an advance booking of a minimum of 15 fares.</p> <p>e. Gray Line is authorized to pick up passengers en route at the Anaheim-Buena Park Pickup Territory and to originate tours therefrom in accordance with Item No. 15 of this Certificate.</p> |
| 335 | 5 | <p><u>Los Angeles-Universal City-Mountain-Santa Monica:</u> Leaving Los Angeles via the Hollywood Freeway to Universal City, thence by appropriate streets to Mulholland Drive, thence westerly along Mulholland Drive to Topanga Canyon Boulevard, thence southerly along Topanga Canyon Boulevard to Pacific Coast Highway; thence easterly along Pacific Coast Highway to Marina del Rey, passing the Los Angeles International Airport en route. Return to Los Angeles via the Marina Freeway, the San Diego Freeway, and the Santa Monica Freeway, viewing the campus of the University of Southern California and Exposition Park en route.</p> |

Issued by California Public Utilities Commission.

Decision No. 84749, Application No. 54366.

Item	Tour
<u>No.</u>	<u>No.</u>

SECTION III, Tours Authorized from Los Angeles Area--Contd.

- 340 6 Los Angeles-Santa Barbara: Leaving Los Angeles via San Fernando, Saugus, Santa Paula, Ojai, and Ventura, thence via the Pacific Coast Highway to Santa Barbara, returning via Pacific Coast Highway to Ventura, thence via the Ventura Freeway and Hollywood Freeway to Los Angeles, or vice versa.

Whenever in the company's opinion time requirements or other conditions render operation through Ojai inadvisable, this tour will be routed by state highway between Santa Paula and Ventura. Whenever time requirements and other conditions permit, routing may be conducted via Buellton, Solvang, and Ojai.

- a. One-day tour, operated on advance booking only.
- b. Two-day tour, returning to Los Angeles on evening of second day. Operated on advance booking only.
- c. Gray Line is not required to render service under "a" and "b" above with an advance booking of fewer than 15 fares.

- 345 7 San Diego Beaches Tour: Leaving Los Angeles via the Harbor, San Diego, and Long Beach Freeways to the City of Long Beach, thence via the Pacific Coast Highway through Seal Beach, Huntington Beach, Newport Beach, Balboa, and Laguna Beach, to San Juan Capistrano; thence via the San Diego Freeway to San Diego, visiting points of interest in and around San Diego, returning via the San Diego Freeway and the Santa Ana Freeway.

- a. This tour is operated on advance booking only, minimum 15 fares.
- b. Three-day tour, returning to Los Angeles on evening of third day.
- c. Gray Line is not required to render service under "a" and "b" above with an advance booking of fewer than 15 fares.

Issued by California Public Utilities Commission.

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Appendix A

THE GRAY LINE TOURS COMPANY
(a corporation)

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Item No.	Tour No.
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SECTION III, Tours Authorized from Los Angeles--Contd.

- | | | |
|-----|---|---|
| 360 | 8 | <u>Los Angeles-Pasadena-Hollywood-Beverly Hills (Combination of Tours Nos. 1 and 2):</u> From Pasadena to Hollywood as follows: West along Colorado Boulevard to the Ventura Freeway, west along the Ventura Freeway to Forest Lawn Drive, west along Forest Lawn Drive via Forest Lawn, Hollywood Hills, and the Burbank Studios (Warner Brothers) to Barham Boulevard, south along Barham Boulevard to the Hollywood Freeway, southeast along the Hollywood Freeway to Hollywood. |
| 365 | 9 | <u>Los Angeles-Pasadena-Hollywood-Beverly Hills and Beaches (Combination of Tours Nos. 1 and 3):</u> From Pasadena to Hollywood as follows: West along Colorado Boulevard to the Ventura Freeway, west along the Ventura Freeway to Forest Lawn Drive, west along Forest Lawn Drive via Forest Lawn, Hollywood Hills, and the Burbank Studios (Warner Brothers) to Barham Boulevard, south along Barham Boulevard to the Hollywood Freeway, southeast along the Hollywood Freeway to Hollywood. |

Issued by California Public Utilities Commission.

Decision No. 84749, Applications Nos. 54366.

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THE GRAY LINE TOURS COMPANY
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<u>Item</u> <u>No.</u>	<u>Tour</u> <u>No.</u>	
		SECTION III, Tours Authorized from Los Angeles Area--Contd.
370	10	<u>Los Angeles, Pasadena, Universal City, Hollywood and Beverly Hills:</u> Same as Tour No. 8, with side trip to Universal City from Hollywood.
375	11	<u>Los Angeles, Pasadena, Universal City, Hollywood, Beverly Hills and</u> <u>Beaches:</u> Same as Tour No. 9, with side trip to Universal City from Hollywood.
380	12	<u>Los Angeles, San Gabriel Mission, Pasadena, Hollywood and Beverly</u> <u>Hills:</u> Same as Tour No. 8, with side trip to San Gabriel Mission en route to Pasadena.
385	13	<u>Los Angeles, San Gabriel Mission, Pasadena, Hollywood, Beverly Hills</u> <u>and Beaches:</u> Same as Tour No. 9, with side trip to San Gabriel Mission en route to Pasadena.
390	14	<u>Los Angeles, San Gabriel Mission, Pasadena, Universal City,</u> <u>Hollywood and Beverly Hills:</u> Same as Tour No. 10, with side trip to San Gabriel Mission en route to Pasadena.
395	15	<u>Los Angeles, San Gabriel Mission, Pasadena, Universal City,</u> <u>Hollywood, Beverly Hills and Beaches:</u> Same as Tour No. 11, with side trip to San Gabriel Mission en route to Pasadena.
400	16	<u>Los Angeles, Hollywood, Universal City and Beverly Hills:</u> Same as Tour No. 2, with side trip to Universal City from Hollywood.
405	17	<u>Los Angeles, Hollywood, Universal City, Beverly Hills and Beaches:</u> Same as Tour No. 3, with side trip to Universal City from Hollywood.

Issued by California Public Utilities Commission.

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Item No.	Tour No.
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SECTION III, Tours Authorized from Los Angeles Area-Contd.

- | | | |
|-----|----|---|
| 410 | 18 | <u>Los Angeles to Lake Arrowhead:</u> From Los Angeles to Lake Arrowhead and return to Los Angeles along the most appropriate or convenient route, visiting points of interest at and surrounding Lake Arrowhead. On special advance booking only, optional minimum 15 fares, stopovers will be allowed at Lake Arrowhead for one to three days. |
| 415 | 19 | <u>Palm Springs and Desert Tour:</u> Leaving Los Angeles over the most appropriate and scenic routes to Palm Springs and return, visiting points of interest in and around Palm Springs. |
| 420 | 20 | <u>Greater Los Angeles Studio Tour:</u> Leaving Los Angeles via the Harbor Freeway to the University of Southern California campus and Exposition Park area, thence along the Santa Monica Freeway to Beverly Hills viewing the residential district and movie stars' homes, thence along the Santa Monica Freeway, San Diego Freeway, and Marina Freeway to Marina del Rey; thence along Lincoln Boulevard, Wilshire Boulevard, and Doheny Drive to Sunset Boulevard, east along Sunset Boulevard to La Brea Avenue, north along La Brea Avenue to Hollywood Boulevard, east along Hollywood Boulevard to Highland Avenue, north along Highland Avenue to the Hollywood Freeway, northwest along the Hollywood Freeway to Universal Studios and return to Los Angeles via the Hollywood Freeway. |
| 425 | 21 | <u>Studio-Skyline Circle Tour:</u> Leaving Los Angeles along the most appropriate and scenic routes, to a studio located within the vicinity of Burbank, Universal City, Studio City, and Toluca Lake; returning via the Hollywood Bowl. |

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Decision No. 84749, Application No. 54366

Item	Tour
<u>No.</u>	<u>No.</u>

SECTION III, Tours Authorized from Los Angeles Area--Contd.

- | | | |
|---|----|---|
| 430 | 22 | <u>Los Angeles-Harbor Tour:</u> Leaving Los Angeles via the Harbor Freeway to Redondo Beach Boulevard, west along Redondo Beach Boulevard to Redondo Beach, thence southerly along Pacific Coast Highway to Palos Verdes Drive, thence southeasterly along Palos Verdes Drive to Pacific Avenue, easterly along Palos Verdes Drive to Harbor Boulevard, easterly along Harbor Boulevard to Ports of Call; thence westerly along Harbor Boulevard to Vincent Thomas Bridge, easterly along Vincent Thomas Bridge to Seaside Avenue, east along Seaside Avenue to Ocean Boulevard, southeasterly along Ocean Boulevard to Second Street to Los Alamitos Boulevard, westerly along the San Diego Freeway to the San Gabriel Freeway, northerly along the San Gabriel Freeway to the Santa Ana Freeway, northwesterly along the Santa Ana Freeway to Los Angeles. |
| NOTE: Both an optional pleasure-boat or helicopter tour of the Los Angeles Harbor Area and a side trip to Knott's Berry Farm may be provided. | | |
| 440 | 23 | <u>Los Angeles to Knott's Berry Farm:</u> From Los Angeles to Knott's Berry Farm and return to Los Angeles along the most appropriate or convenient route. |
| 445 | 24 | <u>Los Angeles-Disneyland:</u> From Los Angeles to Disneyland and return to Los Angeles along the most appropriate or convenient route. |
| 450 | 25 | <u>Los Angeles-Newport Beach-Disneyland:</u> From Los Angeles along the most appropriate or convenient route to Anaheim, thence to Santa Ana, thence to Newport Beach, thence to Disneyland, returning to Los Angeles along the most appropriate or convenient route. |
| 455 | 26 | <u>Los Angeles-C Claremont-Mount Baldy:</u> From Los Angeles to Claremont via the most convenient route; thence from Claremont north along Camp Baldy Road to Mount Baldy and return via same route. Operated only during winter sports season. |

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THE GRAY LINE TOURS COMPANY
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<u>Item</u> <u>No.</u>	<u>Tour</u> <u>No.</u>
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SECTION III, Tours Authorized from
Los Angeles Area--Contd.

- | | | |
|-----|----|---|
| 460 | 27 | Los Angeles-Hollywood City Tours: This tour covers, as example, points of interest as Civic Center, Dodger Stadium Coliseum and Sports Arena, St. Vincent's Church, St. Sophia's Cathedral, Farmers Market and Grauman's Chinese Theatre. |
| 465 | 28 | <u>Night-Club Tour:</u> This tour covers dinner at an appropriate restaurant within Gray Line's authorized nonexclusive pickup territories and visiting one or more nightclubs in said territories. Gray Line may use the most appropriate and convenient routes for this tour. |

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<u>Item No.</u>	<u>Tour No.</u>	
		SECTION III, Tours Authorized from Los Angeles Area--Contd.
485	29	<u>Forest Lawn Memorial Park:</u> From Los Angeles to Forest Lawn Memorial Park over the most appropriate and convenient routes.
490	30	<u>Wildflower Tour:</u> Leaving Los Angeles over the most appropriate and scenic routes to wildflower districts located within the Counties of Kern and Los Angeles, and return.
495	31	<u>Tournament of Roses Tour:</u> From Los Angeles to Pasadena and return via the most appropriate and scenic routes consistent with the traffic regulations of the City of Pasadena. Operated on January 1 of each year only, or on such other day as the Tournament of Roses shall be held.
500	32	Los Angeles to Lion County Safari, Orange County: From Los Angeles to Lion County Safari in Orange County and return to the point of origin. The Gray Line Tours Company shall have authority to stop at the following points en route: Japanese Village and Deer Park, Newport Beach, and the Queen Mary attraction in Long Beach. In the event The Gray Line Tours Company establishes a tour from the points herein authorized to Lion Country Safari and the Japanese Village and Deer Park and either attraction is closed on a particular day, it may substitute another point of interest which it is authorized to serve at the basic transportation rate authorized in Appendix A plus any additional admission charges; provided, however, that The Gray Line Tours Company shall offer to cancel the ticket and refund the full price thereof to any ticket holder who was sold a ticket indicating that he would be given a tour of Lion Country Safari and the Japanese Village and Deer Park and who does not consent to a substituted alternative for either point.

Issued by California Public Utilities Commission.

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<u>Item</u> <u>No.</u>	<u>Tour</u> <u>No.</u>
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SECTION III, Tours Authorized from
Los Angeles Area--Contd.

- | | | |
|-----|----|--|
| 505 | 33 | <u>Los Angeles to Marineland:</u> From Los Angeles to Marineland and return to Los Angeles along the most convenient or appropriate route. |
| 506 | | <u>Los Angeles to Points of Interest in Anaheim-Buena Park:</u> From Los Angeles over the most appropriate and scenic routes, visiting any three of the following points of interest, and return: Knott's Berry Farm, Japanese Village and Deer Park, Wax Museum, Cars of Stars, Planes of Fame, and Alligator Farm. |
| 510 | | <u>Sunset-Strip Area:</u> The Gray Line Tours Company is authorized to include in the itinerary in one or more of its tours in Section III of this certificate all or a portion of the Sunset Strip Area of Los Angeles County which is that area delineated and bounded by the Los Angeles County limits situated northeast of the City of Beverly Hills. |

Issued by California Public Utilities Commission.

Decision No. 84749, Application No. 54366.

Item
No.SECTION IV, Nonexclusive Pickup Territories,
San Diego Area.

- 600 Nonexclusive Pickup Territories; as used herein, shall be used for the
tours specified in Section V of this certificate.
- 605 Coronado Territory: Coronado territory includes that territory located
within the city limits of the City of Coronado, California.
- 610 Palm Springs Territory: Palm Springs territory includes that territory
located within the city limits of the City of Palm Springs, California.
- 615 San Diego Territory: San Diego Territory includes that territory
located within the city limits of the City of San Diego, California.

Issued by California Public Utilities Commission.

Decision No. 84749, Application No. 54366.

Item	Tour
<u>No.</u>	<u>No.</u>

SECTION V, Tours from San Diego, Coronado
and Palm Springs.

700

The specific tour authorizations as designated herein shall be operated for passengers picked up in the Nonexclusive Pickup Territories as set forth in Section IV of this certificate as indicated. The Nonexclusive Pickup Territories in Items 605 and 615 apply to the tours in Items 705, 710, 720, 725, and 730. The Nonexclusive Pickup Territory in Item 610 applies to the tours in Items 735, 740, and 745.

705 S-1

San Diego City Tour: Beginning at 420 First Avenue in the City of San Diego, north along First Avenue to J Street, west along J Street to Second Avenue, north along Second Avenue to Market Street, west along Market Street to First Avenue, viewing the downtown San Diego area en route; north along Interstate Highway 5, viewing Old Town and Mission Bay, south along Interstate Highway 5 to Mission Bay Drive, southwest along Mission Bay Drive to Sunset Cliffs Drive, viewing Sea World; north along Sunset Cliffs Drive to Nimitz Boulevard, west along Nimitz Boulevard to Chatsworth Boulevard, northeast along Chatsworth Boulevard to Point Loma, viewing the San Diego Harbor, North Island, Coronado Island, the Silver Strand, and the San Diego skyline; southeasterly along Chatsworth Boulevard to Nimitz Boulevard, east along Nimitz Boulevard to Catalina Street, southeast along Catalina Street to Cannon Street, east along Cannon Street to Scott Street, northeast along Scott Street to Harbor Drive, viewing the Marina, Shelter Island, and fishing piers en route; southeast along Harbor Drive to Broadway, viewing the Naval Reserve Center, Harbor Island, the San Diego Airport, the fishing fleet, the Star of India, and the Eleventh Naval District headquarters en route; east along Broadway to Park Avenue, north along Park Avenue to the San Diego Zoo. Return via Park Avenue south to Market Street westerly on Market Street to First Avenue, and south along First Avenue to point of origin.
NOTE: Passengers have the option of visiting either Sea World or the San Diego Zoo for an approximate two-hour period, at the end of which they will be picked up and returned to the point of origin.

710 S-2

San Diego-Coronado-Tijuana: Beginning in the City of San Diego, thence via the most appropriate and scenic routes to the U.S.-Mexico international boundary at or near San Ysidro, allowing a stopover in Mexico, and return, traversing points of interest en route, including Coronado.

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Decision No. 84749, Application No. 54366.

Item No.	Tour No.
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SECTION V, Tours from San Diego, Coronado
and Palm Springs--Contd.

- | | | |
|-----|-----|--|
| 720 | S-3 | <u>San Diego-Palmar Observatory:</u> Beginning in the City of San Diego, thence via the most appropriate and scenic route to the Palomar Observatory, and return. |
| 725 | S-4 | <u>San Diego City Tour:</u> Beginning at 420 First Avenue in the City of San Diego, north along First Avenue to J Street, west along J Street to Second Avenue, north along Second Avenue to Market Street, west along Market Street to First Avenue, viewing the downtown San Diego area en route; north on Interstate 5, west on Ardath Road to Torrey Pines Road, southeasterly on Torrey Pines Road to Prospect Avenue, northwest on Prospect Avenue to Coast Boulevard, viewing La Jolla Cove, Scripps Institute of Oceanography, Cove Park, Point La Jolla; west on Ravina to La Jolla Boulevard, south on La Jolla Boulevard, viewing Bishop School and Scripps Clinic; west on Mission Boulevard viewing Pacific Beach and Mission Beach, south on Mission Bay Drive, viewing Sea World; southwest along Mission Bay Drive to Sunset Cliffs Drive, viewing Sea World; north along Sunset Cliffs Drive to Nimitz Boulevard, west along Nimitz Boulevard to Chatsworth Boulevard, northeast along Chatsworth Boulevard to Point Loma, viewing the San Diego Harbor, North Island, Coronado Island, the Silver Strand, and the San Diego skyline; southeasterly along Chatsworth Boulevard to Nimitz Boulevard, east along Nimitz Boulevard to Catalina Street, southeast along Catalina Street to Cannon Street, east along Cannon Street to Scott Street, northeast along Scott Street to Harbor Drive, viewing the Marina, Shelter Island, and fishing piers en route; southeast along Harbor Drive to Broadway, viewing the Naval Reserve Center, Harbor Island, the San Diego Airport, the fishing fleet, the Star of India, and the Eleventh Naval District headquarters en route; east along Broadway to Park Avenue, north along Park Avenue to the San Diego Zoo. Return via Park Avenue south to Market Street, westerly on Market Street to First Avenue, and south along First Avenue to point of origin. |

Issued by California Public Utilities Commission

Decision No. 84749, Application No. 54366.

Appendix A

THE GRAY LINES TOUR COMPANY
(a corporation)

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Item No.	Tour No.
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SECTION V, Tours from San Diego, Coronado
and Palm Springs--Contd.

- 730 S-5 San Diego and Coronado-Los Angeles: Leaving the Cities of San Diego and Coronado via the San Diego Freeway (U.S. Interstate Highway No. 5) to Capistrano Beach, thence via the most appropriate and scenic routes to the City of Los Angeles, and return, visiting points of interest such as Knott's Berry Farm and Disneyland.

NOTE: Passengers so desiring may be given the option to debark at Knott's Berry Farm or Disneyland without completion of the outbound tour to Los Angeles and be picked up on return of said tour or by other available vehicles.

- 735 P-1 Palm Springs-Indio-La Quinta: Beginning at Palm Springs, thence southerly along Palm Canyon Drive and State Route 111 to Indian Wells and Point Happy, thence detouring off State Route 111 to La Quinta returning to State Route 111, thence easterly to Indio, thence returning to Palm Springs over the same route with or without detour to La Quinta. Diversions may be made from this route visiting various points of interest nearby.

- 740 P-2 Palm Springs-Palm Canyon: Beginning at Palm Springs, thence southerly over Palm Canyon Boulevard and country roads to Palm Canyon returning to Palm Springs over the same route with diversions to nearby points of interest including Smoke Tree and Deep Well Guest Ranches.

Issued by California Public Utilities Commission.

Decision No. 84749, Application No. 54366.

Appendix A

THE GRAY LINE TOURS COMPANY
(a corporation)

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Item No.	Tour No.
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SECTION V, Tours from San Diego, Coronado
and Palm Springs--Contd.

- 745 P-3 Palm Springs-Twenty-nine Palms: Beginning at Palm Springs, thence northerly over and along Indian Avenue to Garnet on U. S. Highway 99, thence westerly along Interstate Highway 10 to Twenty-nine Palms highway thence northerly along Twenty-nine Palms Highway to Twenty-nine Palms; thence, southerly over the desert roads via Split Rock Tank, White Horse Mine, Keyes Ranch, Inspiration Point, Quails Springs and Joshua Forest, to a point where the desert road intersects Twenty-nine Palms Highway, thence along Twenty-nine Palms Highway to Interstate Highway 10, thence westerly to a junction at Palm Springs Highway (State Route 111), thence southerly over Palm Springs Highway to Palm Springs, with diversions to points of interest located adjacent to or nearly such route; provided that any trip on any tour may be canceled unless a minimum of four tickets is sold for such trip.

Issued by California Public Utilities Commission.

Decision No. 84749, Application No. 54366.

Appendix B

THE GRAY LINE TOURS COMPANY
(a corporation)

Original Title Page

CERTIFICATE
OF
PUBLIC CONVENIENCE AND NECESSITY

RACE TRACKS, SPECIAL EVENTS AND AIRLINE TERMINAL OPERATIONS

The certificate hereinafter noted supersedes all operative authority heretofore granted to The Gray Lines Tour Company or its predecessors concerning the Race Tracks, Special Events and Airline Terminal Operations.

Showing passenger stage operative rights, restrictions, limitations, exceptions and privileges applicable thereto.

All changes and amendments as authorized by the Public Utilities Commission of the State of California will be made as revised pages or added original pages.

Issued under authority of Decision No. 84749
dated AUG. 5 - 1975, of the Public Utilities Commission of
the State of California, in Application No. 54366.

CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY

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Issued by California Public Utilities Commission.

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THE GRAY LINE TOURS COMPANY
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CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY

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Issued by California Public Utilities Commission.

Decision No. 84749, Application No. 54366.

CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY

Item
No.

SECTION I, General Authorizations

5

Round-Trip Service

Except as otherwise provided in Item No. 10, The Gray Line Tours Company is authorized to conduct only round-trip passenger stage operations as follows:

Between points of pickup in Service Territories described in SECTION II hereof, on the one hand, and, on the other, the Race Track Points designated in SECTION III and the Miscellaneous Points designated in SECTION IV hereof.

10

One-Way Service

The Gray Line Tours Company is also authorized to conduct one-way passenger stage operations as follows:

- a. From the Santa Anita Race Track to points of discharge in Service Territories designated in Item No. 215 hereof.
- b. From the Hollywood Park Race Track to points of discharge in the Santa Monica Service Territory.
- c. From the Airline Terminals designated in Item No. 315 to points of discharge in the Service Territories designated in Item No. 315; and from points of pickup in the said Service Territories to the said Airline Terminals.

Issued by California Public Utilities Commission.

Decision No. **84749**, Application No. 54366.

CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY

Item
No.

SECTION I, General Authorizations (concluded)

15

Service Routes

Subject to authority of this Commission to change and modify its passenger stage operations at any time, The Gray Line Tours Company shall conduct said operations along the most appropriate and direct routes.

20

Points Of Pickup And Discharge

Passengers shall be picked up and discharged only at principal hotels, motels, restaurants, and common carrier passenger terminals located within the limits of the specified service territories described in SECTION II hereof.

Exception

- a. Passengers transported in one-way service from Santa Anita Race Track or Hollywood Park Race Track, as authorized in Item No. 10, may be picked up at points adjacent to said Race Tracks.
- b. Passengers transported in one-way service between the Airline Terminals and Service Territories designated in Item No. 315, as authorized in Item No. 10, may also be picked up and discharged at points adjacent to said Airline Terminals.

25

Baggage Limitations

Transportation of baggage shall be limited and incidental to the transportation of passengers pursuant to the San Ysidro Service designated in Item No. 220 and the Airline Terminal Service designated in Item No. 315.

Issued by California Public Utilities Commission.

Decision No. 84749, Application No. 54366.

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Appendix B

THE GRAY LINE TOURS COMPANY
(a corporation)

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CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY

Item
No.

SECTION II, Service Territories

Service Territories, as used herein shall be deemed to include the following:

100

Beverly Hills Territory

All points in Beverly Hills within the area bounded by Sunset Boulevard, Rexford Drive, Olympic Boulevard, and the western boundary of the City of Beverly Hills.

105

Burbank Territory

Territory delineated and bounded by the city limits of the City of Burbank.

110

Colton Territory

Territory delineated and bounded by the city limits of the City of Colton.

115

Culver City Territory

Territory delineated and bounded by the city limits of the City of Culver City.

120

Disneyland Territory

Beginning at the intersection of Ball Road and Euclid Avenue; thence along Euclid Avenue to the Santa Ana Freeway; southeasterly along the Santa Ana Freeway to Katella Avenue; westerly along Katella Avenue to Harbor Boulevard; southerly along Harbor Boulevard to Orangewood Avenue; westerly along Orangewood Avenue to Euclid Avenue; northerly along Euclid Avenue to point of beginning.

Issued by California Public Utilities Commission.

Decision No. 84749, Application No. 54366.

CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY

Item
No.

SECTION II, Service Territories (Contd)

125

Eagle Rock Territory

All points along Eagle Rock Boulevard between its intersections with York Boulevard and Colorado Boulevard, and all points along Colorado Boulevard between its intersections with Broadway and North Figueroa Street in the City of Los Angeles.

130

Glendale Territory

Territory delineated and bounded by the city limits of the City of Glendale.

135

Hollywood Territory

Beginning at Sunset Boulevard and La Brea Avenue, southerly along La Brea Avenue to Santa Monica Boulevard; easterly along Santa Monica Boulevard to Gower Street; southerly along Gower Street to Melrose Avenue; easterly along Melrose Avenue to Van Ness Avenue; northerly along Van Ness Avenue to Sunset Boulevard; easterly along Sunset Boulevard to Western Avenue; northerly along Western Avenue to Franklin Avenue; westerly along Franklin Avenue to La Brea Avenue; southerly along La Brea Avenue to point of beginning; and also, including points on and along Sunset Boulevard from the corner of Sunset Boulevard and La Brea Avenue to La Cienega Boulevard.

140

Long Beach Territory

Territory delineated and bounded by the city limits of the City of Long Beach.

Issued by California Public Utilities Commission.

Decision No. 84749, Application No. 54366.

CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY

Item
No.

SECTION II, Service Territories (Contd)

145

Los Angeles Territory

Beginning at Olympic Boulevard and Los Angeles Street; northerly along Los Angeles Street to Macy Street, including therein the Los Angeles Union Depot; westerly along Macy Street and Sunset Boulevard to Figueroa Street; southerly along Figueroa Street to Third Street; westerly along Third Street to Bixel Street; southerly along Bixel Street to Sixth Street; westerly along Sixth Street to Ardmore Avenue; southerly along Ardmore Avenue to Eighth Street; easterly along Eighth Street to Catalina Street; northerly along Catalina Street to Seventh Street; easterly along Seventh Street to Figueroa Street; southerly along Figueroa Street to Olympic Boulevard; easterly along Olympic Boulevard to point of beginning.

150

North Hollywood Territory

Beginning at Whitsett Boulevard and Ventura Boulevard, northerly along Whitsett Boulevard to Sherman Way; easterly along Sherman Way to Vineland Avenue; southerly along Vineland Avenue and Lankershim Boulevard to Ventura Boulevard; westerly to the point of beginning.

160

Pasadena Territory

Territory delineated and bounded by the city limits of the City of Pasadena.

Issued by California Public Utilities Commission.

Decision No. 84749, Application No. 54366.

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Appendix B

THE GRAY LINE TOURS COMPANY
(a corporation)

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CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY

SECTION III SERVICE TERRITORIES (concluded)

ITEM
NO.

- 165 RIVERSIDE TERRITORY
Territory delineated and bounded by the city limits of
the City of Riverside.
- 170 SAN BERNARDINO TERRITORY
Territory delineated and bounded by the city limits of
the City of San Bernardino.
- 180 SANTA MONICA TERRITORY
All points in Santa Monica within the area bounded by
Washington Avenue, Stanford Street and Lipton Avenue, Centinela
Avenue, Olympic Boulevard, Centinela Avenue, Pico Boulevard, and
First Street.
- 185 WESTWOOD VILLAGE TERRITORY
All points along Westwood Boulevard between its inter-
section with Wilshire Boulevard and the entrance to the campus of
the University of California at Los Angeles.
- 190 WILMINGTON TERRITORY
All points adjacent to the Catalina Island Vessel Terminal
necessary and convenient to the pickup and discharge of passengers.

Issued by California Public Utilities Commission

Decision No. 84749, Application No. 54366.

CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY

SECTION III
RACE TRACK SERVICES

- | | | |
|------|----------------------------|-------------------------------|
| ITEM | BETWEEN Points of Pickup | |
| No. | And Points of Discharge | AND: |
| | located within the follow- | Subject to Notes 1, 2, and 3, |
| | ing Service Territories: | Original Page No. 10 |
| | BEVERLY HILLS TERRITORY | Hollywood Park Race Track, |
| | COLTON TERRITORY | Inglewood |
| | CULVER CITY TERRITORY | |
| | DISNEYLAND TERRITORY | |
| | EAGLEROCK TERRITORY | |
| | GLENDALE TERRITORY | |
| 200 | HOLLYWOOD TERRITORY | |
| | LONG BEACH TERRITORY | |
| | LOS ANGELES TERRITORY | |
| | NORTH HOLLYWOOD TERRITORY | |
| | PASADENA TERRITORY | |
| | RIVERSIDE TERRITORY | |
| | SAN BERNARDINO TERRITORY | |
| | SANTA MONICA TERRITORY | |
| | WESTWOOD VILLAGE TERRITORY | |
| | DISNEYLAND TERRITORY | Los Alamitos Race Track, |
| | GLENDALE TERRITORY | Los Alamitos |
| | HOLLYWOOD TERRITORY | |
| | LONG BEACH TERRITORY | |
| 205 | LOS ANGELES TERRITORY | |
| | NORTH HOLLYWOOD TERRITORY | |
| | PASADENA TERRITORY | |
| | BEVERLY HILLS TERRITORY | Pomona Fair Grounds Race |
| | DISNEYLAND TERRITORY | Track, Pomona |
| | GLENDALE TERRITORY | |
| | HOLLYWOOD TERRITORY | |
| | LONG BEACH TERRITORY | |
| 210 | LOS ANGELES TERRITORY | |
| | NORTH HOLLYWOOD TERRITORY | |
| | PASADENA TERRITORY | |
| | SANTA MONICA TERRITORY | |

Issued by California Public Utilities Commission

Decision No. 84749, Application No. 54366.

Appendix B

THE GRAY LINE TOURS COMPANY
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CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY

SECTION III
RACE TRACK SERVICES (concluded)

ITEM

NO. BETWEEN Points of Pickup And
Points of Discharge located
within the following Service
Territories:

AND:

Subject to Notes 1, 2, and 3,
Original Page No. 10

215 BEVERLY HILLS TERRITORY
COLTON TERRITORY
CULVER CITY TERRITORY
DISNEYLAND TERRITORY
HOLLYWOOD TERRITORY
LONG BEACH TERRITORY
LOS ANGELES TERRITORY
NORTH HOLLYWOOD TERRITORY
PASADENA TERRITORY
RIVERSIDE TERRITORY
SAN BERNARDINO TERRITORY
SANTA MONICA TERRITORY
WESTWOOD VILLAGE TERRITORY

Santa Anita Race Track,
Arcadia

220 BEVERLY HILLS TERRITORY
HOLLYWOOD TERRITORY
LONG BEACH TERRITORY
LOS ANGELES TERRITORY
PASADENA TERRITORY
SANTA MONICA TERRITORY

San Ysidro (Agua Caliente
Race Track)
(See Note 4)

- NOTE 1: See Item No. 20 for Points of Pickup and Points of Discharge.
- NOTE 2: See SECTION II for Service Territory descriptions.
- NOTE 3: Service to a particular race track is authorized only on a day when racing is scheduled.
- NOTE 4: One-day stopover at San Ysidro is authorized when arrival is on any Saturday.

Issued by California Public Utilities Commission.

Decision No. 84749, Application No. 54366.

CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY

SECTION IV - MISCELLANEOUS SERVICES

A. SPECIAL EVENTS

ITEM BETWEEN Points of Pickup And
NO. Points of Discharge located
within the following Service
Territories:

300 BEVERLY HILLS TERRITORY
BURBANK TERRITORY
DISNEYLAND TERRITORY
GLENDALE TERRITORY
HOLLYWOOD TERRITORY
LONG BEACH TERRITORY
LOS ANGELES TERRITORY
NORTH HOLLYWOOD TERRITORY
PASADENA TERRITORY
SANTA MONICA TERRITORY

305 BEVERLY HILLS TERRITORY
COLTON TERRITORY
HOLLYWOOD TERRITORY
LOS ANGELES TERRITORY
RIVERSIDE TERRITORY
SAN BERNARDINO TERRITORY
WESTWOOD VILLAGE TERRITORY

AND:

Subject to Notes 1, 2 and 3,
Original Page 11. All points
adjacent to the Los Angeles Memorial
Coliseum and Exposition Park
necessary and convenient to dis-
charging and picking up passengers
attending sporting events, special
events, and other public gatherings in
the Los Angeles Memorial Coliseum
and Exposition Park.

All points within the City of
Pasadena necessary and conveni-
ent to discharging and picking
up passengers attending the
Annual Rose Bowl Football Game
or Tournament of Roses Parade.

NOTE 1: See Item No. 20 for points of Pickup and Points of Discharge.

NOTE 2: See SECTION II for Service Territory descriptions.

NOTE 3: This service is authorized only on a day when a special event,
as indicated herein, is scheduled.

Issued by California Public Utilities Commission

Decision No. 84749, Application No. 54366.

CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY

SECTION IV - MISCELLANEOUS SERVICES

A. SPECIAL EVENTS

ITEM NO. BETWEEN Points of Pickup And
Points of Discharge located
within the following Service
Territories:

306

BEVERLY HILLS TERRITORY
BURBANK TERRITORY
COLTON TERRITORY
CULVER CITY TERRITORY
DISNEYLAND TERRITORY
EAGLE ROCK TERRITORY
GLENDALE TERRITORY
HOLLYWOOD TERRITORY
LONG BEACH TERRITORY
LOS ANGELES TERRITORY
NORTH HOLLYWOOD TERRITORY
PASADENA TERRITORY
RIVERSIDE TERRITORY
SAN BERNARDINO TERRITORY
SANTA MONICA TERRITORY
WESTWOOD VILLAGE TERRITORY

AND:

All points adjacent to The
Forum (Inglewood, California)
necessary and convenient to
discharging and picking up
passengers attending sporting
events, special events, and
other public gatherings in
The Forum.

Issued by California Public Utilities Commission

Decision No. 84749, Application No. 54366.

CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY

SECTION IV, Miscellaneous Services

A - SPECIAL EVENTS --Contd.

BETWEEN Points of
Pickup and Discharge:

Item
No.

ANAHEIM	-Disneyland Hotel 1441 Southwest Street
BEVERLY HILLS	-Beverly Hilton Hotel Wilshire & Santa Monica Blvds.
BUENA PARK	-Wax Museum 7600 Block Beach Blvd.
GLENDALE	-Glendale Hotel Broadway & Glendale Ave.
307 HOLLYWOOD HOTEL	-Hollywood Roosevelt Hotel Hollywood Blvd. & Orange
LONG BEACH	-Avis Rent-A-Car 541 Long Beach Blvd. (Across from Sears)
LOS ANGELES	-Ambassador Hotel Wilshire Blvd. & Alexandria Ave. -Century Plaza Hotel Century City-Avenue of the Stars -Mission Inn Chatworth and Sepulveda
NORTH HOLLYWOOD	-Greyhound Bus Station Riverside Drive near Lankershim
PASADENA	-Avis Rent-A-Car 144 West Colorado (at De Lacy)
SANTA MONICA	-Miramar Hotel Ocean Ave. & Wilshire Blvd.

AND:

Subject to Notes 1, 2, 3 &
4 on Original Page 13.
ONTARIO MOTOR SPEED-WAY
in San Bernardino County
necessary and convenient
to discharging and picking
up passengers attending
special events and other
public gatherings in
the Ontario Motor
Speedway.

Issued by California Public Utilities Commission.

Decision No. 84749, Application No. 54366.

CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY

SECTION IV, Miscellaneous Services

A - SPECIAL EVENTS (Concluded)

- *Note 1: Transportation shall be limited to the carrying of passengers paying round-trip fares between the pickup points and the Ontario Motor Speedway.
- Note 2: Passengers may be transported from the pickup points to a centrally located terminal, then transferred to other buses for final transportation to the Ontario Motor Speedway and may be returned to pickup points by the same procedure.
- Note 3: From the pickup points, the route will be by the most appropriate streets or freeways to the San Bernardino Freeway, thence to the Ontario Motor Speedway. In the event of heavy traffic congestion, appropriate alternate routes may be followed.
- Note 4: Service is authorized only on a day when a special event and other public gathering is scheduled at the Ontario Motor Speedway.

Issued by California Public Utilities Commission.

*Decision No. 84749, Application No. 54366.

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Appendix B

THE GRAY LINE TOURS COMPANY
(a corporation)

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CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY

SECTION IV MISCELLANEOUS SERVICES

B. AIRLINE TERMINALS

ITEM

NO.	BETWEEN Points of Pickup And Points of Discharge located within the following Service Territories:	AND Airline Terminals located at:
315	LOS ANGELES TERRITORY LONG BEACH TERRITORY PASADENA TERRITORY WILMINGTON TERRITORY	Long Beach Municipal Airport

NOTE 1: For description of Territories, see SECTION III.

NOTE 2: This service is limited to bona fide airline passengers arriving at or departing from the various airline terminals and to bona fide airline employees arriving at or departing from said terminals in connection with their employment.

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Decision No. 84749, Application No. 54366.