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Decision No. 85406

ORIGINAL

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

In the Matter of the Application of
GENERAL TELEPHONE COMPANY OF CALIFORNIA,
a corporation, for authority to increase
its rates and charges for telephone
service.

)
Application No. 51904
(Petitions for Rehearing
Filed November 26, 1971
and December 6, 1971)

Investigation on the Commission's own
motion into the rates, tolls, rules,
charges, operations, separations,
practices, contracts, service and
facilities of GENERAL TELEPHONE COMPANY
OF CALIFORNIA.

Case No. 9100

OPINION AND ORDER

In Decision No. 83778 dated November 26, 1974, we ordered in paragraph 2, Appendix B, that General Telephone Company of California comply with reporting requirements of the refund plan as described in the aforementioned decision.

General has complied with the reporting requirements, one of which was to provide a proposal for monies due customers but not yet refunded. General proposes by letter of September 29, 1975 that the unrefunded amount of \$164,435 less the \$78,139 cost of refunds or \$86,296 be refunded to its approximately 1,800,000 customers. This would amount to a five-cent refund on each customer account.

While the company did incur expenses in making refunds, this expense is properly chargeable to the stockholders rather than to the ratepayers.

General's proposal is rejected; the total unrefunded amount shall be refunded.

IT IS ORDERED that General Telephone Company of California shall refund to its customers the total unrefunded amount of \$164,435 or nine cents (\$0.09) to each of the approximately 1,800,000 customer accounts within ninety days.

The effective date of this order is the date hereof.

Dated at San Francisco, California, this 3rd day of FEBRUARY, 1976.


President






Commissioners

Commissioner William Symons, Jr., being necessarily absent, did not participate in the disposition of this proceeding.