

ORIGINAL

Decision 88 12 027 DEC 9 1988

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

In the Matter of the Application of)
GTE California Incorporated, a)
corporation (U 1002 C), for authority)
to establish a tariff schedule for)
CentraNet Service.)

Application 88-07-054
(Filed July 29, 1988)

OPINION

GTE California Incorporated (GTEC) has applied to this Commission for authority to provide a central office based multi-line business telephone service, CentraNet, pursuant to a proposed new measured rate tariff schedule, A-2. The proposed service is a multiline business service which provides a subscriber with an alternative to purchasing PBX equipment or a Key system in order to obtain features such as call forwarding, call waiting, conferencing, toll restriction, speed dialing, and other enhanced features.

The proposed CentraNet tariff would replace the existing Electronic Business System Service (EBSS) tariff. However, the current tariff would remain in place for GTEC's existing customers for two years from the effective date of the proposed tariff to ease their transition to the new service. GTEC asserts its belief, however, that since CentraNet is less expensive than EBSS overall,¹ most of these customers will convert at once.

GTEC projects that these lower rates will increase its customer base for these services sufficiently to generate an

¹ GTEC states that the decreases will range from 3.2% to 28.7%, with an average decrease of 16.6% for current EBSS customers. Only the rates for recurring and nonrecurring Foreign Exchange (FX) termination service are increased by GTEC's proposal; all other rates are reduced.

additional \$10.1 million annually, an amount which GTEC notes is less than 1% of its total annual intrastate revenues.

GTEC asserts that during the past several years, it has experienced a decrease in subscriptions to EBSS due to the decision by many of its customers to purchase their own PBX equipment or Key system instead of continuing with GTEC's central office based equipment. Since 1983, its EBSS lines have decreased from 47,000 to approximately 25,000 lines, due, in part, to the current high price for EBSS in comparison to the cost of purchasing PBX equipment, a Key system or similar central office based service from another local exchange company; GTEC also attributes this decrease to the fact that GTEC's current EBSS services are not packaged in groups of features which can easily be compared with similar features available on PBX equipment and Key systems. GTEC believes that its present EBSS subscribers will want to take advantage of the lower rates associated with its proposed service and will elect to subscribe to the new service.

GTEC asserts that all current EBSS subscribers will experience a decrease in monthly bills upon conversion to its proposed offering, ranging from 3.2% to 28.7%, with an average decrease of 16.6%. The foreign exchange (FX) termination non-recurring charge would increase from \$50 to \$120, and the monthly rate would increase from \$18.75 to \$30.00 as a result of higher costs. GTEC contends that continuation of the former non-recurring charge and monthly rate would provide the service below cost. GTEC presently serves six EBSS subscribers having a total of 159 such terminations. If all converted to CentraNet, the total annual revenue increase due to the FX termination rate change is \$21,465.00.

The Commission's Division of Ratepayer Advocates (DRA), after reviewing GTEC's application, filed the following comments to GTEC's proposed new offering:

DRA, while not protesting the application, does have some concerns with certain of GTEC's estimates of costs and demand forecasts. A primary concern is whether the proposed ContraNet rates and charges cover the costs of providing the service. Since ContraNet Service is in direct competition with PBX service, DRA believes that the rates and charges for ContraNet must be shown to cover the costs of providing the service.

DRA points out that GTEC, in its supporting documentation, asserts that the proposed rates and charges for ContraNet Service will cover the cost of providing the service in addition to providing a contribution level of approximately 16%. GTEC developed a level of estimated contribution through a revenue to cost ratio (R/C ratio) of its proposed service and determined it to be 1.16, which suggests a contribution level of approximately 16%. However, DRA believes that the contribution alleged by GTEC is overstated for the following reasons:

1. GTEC's estimated costs do not include certain appropriate nonrecurring costs which are incurred during the provision of ContraNet Service.
2. GTEC's estimated costs for the intrasystem usage on a contraNet System are understated.

Following a request by DRA, GTEC has determined the estimated amount of the previously omitted nonrecurring costs and inclusion of such costs in the development of the R/C ratio reduces the ratio to 1.11.

DRA believes that GTEC's assumption that the average usage of one call per day per ContraNet line is low, and therefore, understates the intrasystem usage costs estimated by GTEC. DRA estimates the average intrasystem usage is approximately five calls per day based on Pacific Bell's experience on its Centrex intrasystem usage. When GTEC's R/C ratio for its proposed service

is adjusted to reflect the proper intrasystem costs, the ratio becomes 1.07.

DRA also voiced concern regarding GTEC's demand forecasts for its CentraNet Service. These demand forecasts were used to estimate the revenues to be generated and if GTEC's forecasts of demand are not realized, the revenues from CentraNet Service may not cover the costs of providing the service.

Because of the concerns voiced above and based on the low R/C ratio of 1.07, DRA recommends that the Commission authorize GTEC's request conditioned as follows:

1. Authorize GTEC's CentraNet Service on a provisional basis for a period of two years or until permanent rates and charges are established for CentraNet Service as a part of the Supplemental Rate Design Phase of the I.87-11-033 proceeding, whichever occurs first.
2. Require GTEC to provide quarterly tracking reports which contain the actual costs, revenues, and volumes associated with the CentraNet Service in a format developed in consultation with the Commission Advisory and Compliance Division (CACD). The tracking reports should include and clearly identify the nonrecurring costs associated with providing CentraNet Service, the intrasystem usage costs, the right-to-use fees for CentraNet capability as well as the actual in-service and inward movement volumes for each CentraNet tariff rate item.
3. Require GTEC to provide notice to each customer or prospective customer subscribing to CentraNet Service and/or requesting CentraNet Service indicating the provisional nature of the rates and charges for CentraNet Service and that such rates and charges are subject to possible increase during and/or at the end of the provisional period.

In reply comments to DRA's comments GTEC states that, overall, DRA's comments are appropriate and accepts the conditions recommended by DRA. Although the notice requirements are acceptable, GTEC makes two observations. First, any tariff offering of a utility is always subject to a change in rates and charges and that since the regulatory process provides safeguards for any increase in rates, special notice to customers is unnecessary. Secondly, since CentraNet Service will compete with PBX alternatives, it should be given a reasonable chance. Any notice to customers should be drafted to provide factual information so that they can make an informed choice and must not be framed to discourage subscription on the possibility of solely a rate increase, as rates might actually go down. GTEC suggests the notice should be worded essentially as follows:

The rates and charges for CentraNet Service are based on the cost of providing the service. They are subject to change, and may increase or decrease. Any increase will be made only upon advance notice and will be reviewed by the Public Utilities Commission for reasonableness.

Discussion

We accept DRA's recommendations and GTEC's concurrence. The addition of these conditions to the authority which GTEC seeks should provide reasonable protection to the captive basic exchange service ratepayers and the competitors who offer services which compete with CentraNet Service from potential cross-subsidization of a highly competitive service such as CentraNet Service. Ex parte authorization of GTEC's request to offer CentraNet Service will allow GTEC to meet the demands of its customers for CentraNet Service without protracted hearings on whether GTEC's estimates of costs and forecasts of customer demand are reasonable or whether the rates and charges proposed for CentraNet Service cover the actual costs of providing CentraNet service.

Findings of Fact

1. GTEC proposes to offer a new central office based service called CentraNet, to be provided under a new Tariff Schedule A-2, as a measured rate service.

2. CentraNet is a multiline business service which will provide subscribers with an alternative to purchasing PBX equipment or a Key system in order to obtain special features such as call forwarding, call waiting, conferencing, etc.

3. The proposed rates and charges for CentraNet Service as shown in Schedule A-2 contained in the application are reasonable.

4. Service under CentraNet is less expensive to the customer than under the present EBSS service.

5. CentraNet Service will provide GTEC with a reasonable opportunity to compete with customer premise equipment for a share of the business telecommunications market.

6. EBSS service under Schedule A-3 will be restricted to existing customers for a two-year period once the new Schedule A-2 is in place.

7. No protests to the application have been filed.

Conclusion of law

As there have been no protests to the application and the rates and charges for the proposed service appear to be reasonable, the requested authority should be granted ex parte and made effective today in accordance with the order which follows.

ORDER

IT IS ORDERED that:

1. GTE California Incorporated (GTEC) is authorized to establish CentraNet Service in accordance with the proposed tariff set forth in Appendix A, attached to this order, on a provisional basis for a period of two years or until permanent rates and

charges are established for CentraNet Service as a part of the Supplemental Rate Design Phase of the I.87-11-033 proceeding, whichever occurs first.

2. GTEC shall develop a tracking report in consultation with CACD and shall file such report on quarterly basis; this tracking report shall contain the actual costs, revenues, and volumes associated with the provision of CentraNet Service and include the nonrecurring costs associated with the provision of CentraNet Service, the CentraNet intrasystem usage costs, the right-to-use fees for CentraNet capability and the actual in-service and inward movement volumes for each CentraNet tariff rate item. The first such quarterly report is due May 2, 1988.

3. GTEC shall provide written notice to each customer or prospective customer subscribing to CentraNet Service and/or requesting CentraNet Service as is set forth in GTEC's reply comments to the comments of DRA.

4. The application is granted as set forth above.
This order is effective today.

Dated DEC 9 1988, at San Francisco, California.

STANLEY W. HULETT
President

DONALD VIAL
FREDERICK R. DUDA
C. MITCHELL WILK
JOHN B. OHANIAN
Commissioners

I CERTIFY THAT THIS DECISION
WAS APPROVED BY THE ABOVE
COMMISSIONERS TODAY.



Victor Weissor, Executive Director

A.88-07-054

APPENDIX A
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EXHIBIT A

Tariff Schedule Cal. P.U.C. No. A-2
CentraNetsm Service

Tariff Schedule Cal. P.U.C. No. A-3
Electronic Business System Service
Change to Sheet 1

GTE CALIFORNIA
Thousand Oaks, California
An Equal Opportunity Employer

Cancelling

CentraNetSM Service

(N)

APPLICABILITY

Applicable to CentraNetSM provided from central offices equipped to provide such services. CentraNetSM is a measured rate service only. There is no exchange unit allowance. See Schedule Cal P.U.C. A-1 for Special Conditions and exchange unit charges.

TERRITORY

Within the exchange area of all exchanges, as said areas are defined on maps filed as part of the tariff schedules.

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CentraNetSM Service

(N)

RATES

A. Station Line*

(SEE SPECIAL CONDITIONS 1-3.)

1. Working primary station lines

a. Direct Inward and Outward
Dialing, each station line

	<u>NRC</u>	<u>Monthly Rate</u>
	\$ -	\$ 9.10

b. Feature Packages

(SEE SPECIAL CONDITION NO 2. & 3.
FOR FEATURE PACKAGE DESCRIPTION)

(1) Package 1000

(a) Per customer group

	\$ 50.00	-
		\$ 3.00

(b) Per station

(2) Package 2000

(a) Per customer group

	\$100.00	-
		\$ 5.00

(b) Per station

(3) Package 3000

(a) Per customer group

	\$200.00	-
	-	\$ 6.00

(b) Per station

2. Installed primary station line
each line

	\$ 20.00	\$ -
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B. Optional Features

(SEE SPECIAL CONDITION 4.)

1. Paging Interface
(SEE SPECIAL CONDITION 4.a.)

	\$105.00	\$ 20.00
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2. Cenpac
(SEE SPECIAL CONDITION 4.b.)

a. Basic Control Package

	\$600.00	\$ 20.00
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b. Flexible Management Reports

	\$500.00	\$ 10.00
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3. Direct Digital Interface (DDI)
For use with High Capacity
Digital Channel
(SEE SPECIAL CONDITION 4.c.)

	\$1,650.00	\$950.00
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 (Channel Rate in
Schedule Cal. P.U.C.
No. G-14)
4. Conference Calling, ea. ckt.
(SEE SPECIAL CONDITION 4.d.)

	\$150.00	\$100.00
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*Service connection charges in Schedule Cal. PUC No. A-41 will apply to
 all customers. Move and change charges in Schedule Cal. PUC No. A-41 will
 apply to all customers, with the exception of those subscribers to CENPAC
 (optional feature B-2).

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SCHEDULE Cal. P.U.C. No. A-2
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RATES - Continued	CentraNet SM Service		(N)
	NRC	Monthly Rate	
5. Music on Hold Interface (SEE SPECIAL CONDITION 4.e.)	\$150.00	\$130.00	
6. Automatic Route Selection Upgrade (SEE SPECIAL CONDITION 4.f.)			
a. upgrade to a capacity of 32 patterns per customer group	\$100.00	\$ 21.25	
b. upgrade to a capacity of 64 patterns per customer group	\$200.00	\$ 30.50	
c. 6 digit routing to selectively route calls over 2 or more routes within an NPA, per NPA.	\$ 50.00	\$ 13.75	
d. Customer requested change of prefixes and/or codes within a pattern, each pattern.	\$ 35.00	\$ -	
e. Programming - WATS access lines included, each set-up or change.	\$350.00	\$ -	
7. Customer Dialed Account Recording (SEE SPECIAL CONDITION 4.g.)			
Per system	\$150.00	\$ -	
Per equipped station	-	\$ 1.00	
8. Single Digit Dialing, per customer grp. (SEE SPECIAL CONDITION 4.h.)	\$ 35.00	\$ 5.00	
9. Speed Calling 30 (SEE SPECIAL CONDITION 4.i.)	\$ 5.00	\$ 1.50	
10. Auto/Universal Call Distribution (ACD/UCD) (SEE SPECIAL CONDITION 4.j.)	\$150.00	\$ 35.00	
11. Trunk Queuing (SEE SPECIAL CONDITION 4.k.)	\$ 5.00	\$ 1.50	
12. Attendant Position Interface (SEE SPECIAL CONDITION 4.l.)	\$200.00	\$200.00	

*Service connection charges in Schedule Cal. PUC No. A-41 will apply to all customers. Move and change charges in Schedule Cal. PUC No. A-41 will apply to all customers, with the exception of those subscribers to CENPAC (optional feature B-2).

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CentraNetSM Service

(N)

RATES - Continued

	<u>NRC</u>	<u>Monthly Rate</u>
13. Terminations in CentraNet SM Switching Equipment (SEE SPECIAL CONDITION 4.m.)		
a. Private line terminal, each termination (does not apply to manual tie lines)	\$120.00	\$ 30.00
(1) Changes to existing private line terminal, each terminal	\$ 50.00	\$ -
b. Tandem private line terminal, each termination	\$120.00	\$ 35.00
(1) Changes to existing tandem private line terminal, each terminal	\$ 50.00	\$ -
c. Foreign Exchange and special services terminal, each termination	\$120.00	\$ 30.00
d. In WATS termination	\$ 50.00	\$ 5.00
14. Meet me Conference	\$150.00	\$100.00
15. Recorded Announcement	\$150.00	\$ 75.00

*Service connection charges in Schedule Cal. PUC No. A-41 will apply to all customers. Move and change charges in Schedule Cal. PUC No. A-41 will apply to all customers, with the exception of those subscribers to CENPAC (optional feature B-2).

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CentraNetSM Service

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SPECIAL CONDITIONS

1. GENERAL

CentraNetSM is an arrangement whereby certain basic and optional features, as shown under Rates above and Special Conditions following, are provided from central office switching equipment located on the Utility's property.

A Customer Group is defined as the dedicated portion of a stored program within the central office switching equipment that provides CentraNet to an individual customer.

A Customer Group will not incur Basic Termination Liability (BTL).

CentraNet features are offered only in central offices (C.O.'s) where facilities and C.O. capabilities exist to provide the service and/or features.

The Utility will determine the C.O. system configuration to conform to the Utility's standards. Any request to deviate from these standards will be examined on an individual case basis.

The provision of standard features and/or optional features is controlled by the capability and capacity of the switching system used; therefore, all of the basic and optional features may not be available in all central offices.

One directory listing is provided without charge for each CentraNet system. Additional directory listings for CentraNet stations may be provided to the customer at the rate established in Schedule Cal. P.U.C. No. D-1.

Customers with 40 stations and above may purchase combinations of feature packages, i.e., X Package 1000's and X Package 2000's. The single customer group NRC of the higher feature package will apply.

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SCHEDULE Cb], P.U.C. No. A-2

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CentraNetSM Service

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SPECIAL CONDITIONS

2. CentraNet Feature Package List

<u>CentraNet</u>	<u>Features</u>	<u>Package 1000</u>	<u>Package 2000</u>	<u>Package 3000</u>
	Call Forward	X	X	X
	Call Hold	X	X	X
	Call Pickup	X	X	X
	Call Transfer	X	X	X
	Call Waiting	X	X	X
	Conferencing (Three Way Calling)	X	X	X
	Speed Calling (6 or 8 Numbers)	X	X	X
	Station Hunting	X	X	X
	Station-to-Station Dialing	X	X	X
	Automatic Call Back (Camp On)		X	X
	Call Park		X	X
	Last Number Redial		X	X
	Toll Restriction		X	X
	Automatic Route Selection			X
	Direct Inward System Access			X
	Message Detail Recording			X

3. The following features are available in Feature Packages 1000, 2000, and 3000. Features may not be substituted to, deleted from, or transferred between packages. Feature definitions:

- a. Call Forward - allows incoming calls to a CentraNet station to be automatically forwarded to another telephone number. There are three variations of Call Forward: (1) forward all calls, (2) forward when busy, or (3) forward when no answer.
- b. Call Hold - enables a station, engaged in a call, to set the call into a holding condition completely freeing the station to place a call, receive a call, and or use other CentraNet services. One call per station line can be held at a time.
- c. Call Pickup - allows one party to dial a code and pickup another party's ringing telephone thus connecting the calling party with the party that dialed the code. The pickup can be directed to any person within a call pickup group or to a specific station number.

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SPECIAL CONDITIONS

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- d. Call Transfer - allows a station to hold and transfer calls. During the transfer the transferring and receiving stations talk privately. Also allows station users to transfer a direct inward call to a telephone number inside or outside the customer group. The station user who hangs up may then originate and receive calls. This feature may be selectively denied from certain stations.

Charges between the originating location and the DID-DOD transfer equipped station will be billed to the originating caller. The transferring CentraNet station will be responsible for applicable charges from the CentraNet station to the station that answers the transferred call. All local, measured unit, zone units, and toll charges are applicable in accordance with regularly filed tariff schedules.

- e. Call Waiting - an incoming call encountering a busy station receives audible ringing. The called busy station receives a call waiting tone and may then acknowledge the incoming caller, place the existing caller on hold, then alternate between callers or abandon one of the calls. Call Waiting has three configurations depending on the station user's needs: (1) CW - Incoming only, (2) CW - Originating, or (3) CW - Terminating.
- f. Conferencing (Three Way Calling) - allows a station to conduct a following configurations: (1) two other system stations, (2) one system station and one outside party, or (3) two outside parties.
- g. Distinctive Ringing - provides for distinctive different rings at the called station to distinguish between a direct inward dialed (DID) call and an intra-group call.
- h. Speed Calling (6-8) - allows each station user to place calls to its own previously designated electronic list of either 6 or 8 (depending on switch type) frequently dialed numbers.
- i. Station Hunting - (Sequential and Non-Sequential) when the called station is busy, allows for the routing of the incoming call to an idle station in a prearranged hunt group.

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SPECIAL CONDITIONS

3. - Continued

- j. Station-to-Station Dialing - allows a station user to dial another station within the same CentraNet customer group using just the last four digits of the telephone number.

The following features, in addition to the ones defined above, are available from Feature Packages 2000 and 3000:

- k. Automatic Call Back (Camp On) - allows a station reaching a busy condition on an internal call to be notified when that busy station becomes available and to be placed automatically in a "call back" mode. After invoking the Camp On feature, the station may make and receive calls, or make general use of the system. At the moment both stations are free, CentraNet will call the originating station first and when the user answers, the system will call the camped-on station.
- l. Call Park - allows a station engaged in a call to place the call into a holding condition for access from another station in the system. (Call Park differs from Call Hold in that the call placed on hold is associated with an index code, or in some systems a station number, and does not standby for access by the station which placed the call on hold. Call Park allows any station to dial a Call Park retrieval code to be connected to the held call.) Call Park is offered from digital switches only.
- m. Last Number Redial - allows the user to redial his/her last manually dialed number by depressing a single key.
- n. Toll Restrictions - disallows the dialing of long distance calls. The system may be programmed so that some stations have no dialing restrictions while others have their own defined restrictions (e.g. - restriction to all long distance services, restriction to only certain area codes, etc.)

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SPECIAL CONDITIONS

3. - Continued

The following features, in addition to the ones defined above, are available from Feature Package 3000:

- o. Automatic Route Selection (ARS) - automatically selects the most economical route to a destination. The customer controls and programs a predetermined routing pattern for WATS, Foreign Exchange, DDD trunks, etc.

Feature Package 3000 includes 3-digit routing to selectively route calls over two or more routes with a capacity of 8 patterns per customer group.

- p. Direct Inward System Access - allows a user who is away from the office to dial directly into the CentraNet system (without attendant intervention) and gain complete access to CentraNet system facilities and outgoing trunk circuits. The caller is required to have a "security access" code.

- q. Message Detail Recording - provides a record to the customer of originating messages routed over tie lines and private lines under certain conditions, FX, WATS, CCSA, and/or exchange and toll network. It is not a source for billing detail.

- (1) It includes the calling station number, called number, date, time of day, duration of call and type of facility routing.
- (2) Call attempts over some FX facilities, whether completed or not, will be recorded. Message detail will not be provided for intra-CentraNet customer group.
- (3) Only one set of message detail on magnetic tape will be furnished for any one month.
- (4) Message detail will be provided on magnetic tape only in the code terminology and data processing format used by the utility.
- (5) Message detail for a call routed over a WATS trunk will include the called number, date, time of day, duration of call, type of facility routing, and may include the calling station number.

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SPECIAL CONDITIONS

4. Optional feature definitions:

- a. Paging Interface - allows CentraNet stations and the attendant(s) to access customer provided loudspeaker paging equipment located throughout the customer's premises.
- b. Cenpac -
Basic Control Package - This is the core program from which all other Cenpac programs evolve. With this package one can (1) change engineering options such as the number of rings prior to call forwarding, or (2) move, change, add and delete features within predetermined ranges, or (3) change toll restrictions.
Flexible Management Report Package - Permits users to build virtually any type of report desired without programming. The user can design a report showing which stations have the same treatment code and have call conferencing but not call holding; or, which lines in a given building terminate on a particular type of telephone.
- c. Direct Digital Interface
DDI provides a trunk side connection to a High Capacity Digital Channel within the Utility's central office. Each DDI is equivalent to 24 derived voice grade circuits. DDI tandem is available only where facilities and operating conditions permit.
- d. Conferencing (6 to 8) - allows a station user or attendant to form a conference with either six or eight parties, depending on switch type, including other stations and/or parties reached over trunks.
- e. Music on Hold Interface - provides access to a customer provided music source for use with Call Hold, Call Park, Consultation Hold, Call Transfer, Three Way Calling, Off-Hook Queuing and ACD/UCD.
- f. Automatic Route Selection (Upgrade) - customers wishing to increase their capacity to either 32 or 64 patterns may do so with this option.
- g. Customer Dialed Account Recording (CDAR) - permits a station user or attendant to associate a "project" or "ID" number of up to eight digits on any outgoing call which generates an A.M.A. record.

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 Thousand Oaks, California
 An Equal Opportunity Employer

Cancelling

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SPECIAL CONDITIONS

4. g. - Continued

- (1) CDAR will be provided only with Message Detail Recording.
 - (2) A separate tape is required for each trunk group for which detail is provided.
 - (3) CDAR may be arranged to record calls at the discretion of the station user or it can be arranged to record all outgoing calls.
- h. Single Digit Dialing - permits a preselected station line of the customer group or other internal facilities of the customer to be called from another station by use of a single digit code. This service is intended primarily for hotels, motels, and hospitals for guest or patient use.
- i. Speed Calling (30) - allows each station user to place calls to a previously designated electronic group list of up to 30 (depending on switch type) frequently dialed numbers.
- j. Auto/Universal Call Distribution (ACD/UCD) - This arrangement enables incoming calls to be directed to and distributed evenly among a select group of station line.
- k. Trunk Queuing - allows a call to wait for a facility in a private facility group to become idle on a first come-first served basis. This feature may be invoked after a customer is unsuccessful in trying to reach a called party.
- l. Attendant Position Interface - service features are not available when attendant's positions are provided by the customer and also may not be available from some switching equipment.
- (1) Attendant Camp-On - allows incoming calls which the attendant attempts to complete to a busy station to be held waiting with audible indication to the busy station and then to be automatically connected when the called station is available.
 - (2) Busy Verification of Station Lines - allows the attendant to be connected to any station line of the customer group to verify a busy condition.

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SPECIAL CONDITIONS

4. 1. - Continued

- (3) Conference Arrangement (Attendant Control) - allows the attendant to establish a conference between stations and/or outside parties.
- (4) Night Answer Any Station - allows primary station with the CentraNet customer group to dial access to answer incoming calls when a Night Service is activated at the attendant position.

m. Termination Arrangements

- (1) Private line terminals, which may include access lines (CCSA), tie lines and interexchange private lines, arranged for termination in CentraNet switching equipment, may be dial accessed by stations and attendants for calls made only within a CentraNet customer group connected by the lines so terminated, and may have access to stations only, except when arranged as a tandem private line terminal.
- (2) Tandem private line terminals provide for the same termination arrangement as in 4.m. (1) above and the line so terminated may have dial access. For intra-CentraNet customer group calls, tandem dialed calls to tandem private line terminal-connected CentraNet customer group, local and toll network trunks, dial "0" attendant facilities, access lines (CCSA), and other services and features utilizing discrete dialing access codes.
- (3) Tandem private line automatic terminals, which may include tie lines and interexchange private lines arranged for termination in a CentraNet customer group, may be dial accessed by stations and attendants, and the calls over the lines so terminated will be automatically routed to the attendant or a termination arrangement in the CentraNet customer group.
- (4) Any change of a dial access level to reach a tie line, interexchange private line, local and toll network trunk, WATS line, attendant, etc., of an existing tandem and/or private line will be at the applicable nonrecurring charge under the rates above.
- (5) The Utility shall not be responsible for the through transmission of signals or supervision when private lines or tandem private line terminals, including automatic, are arranged for termination in a CentraNet customer group.

(N)

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CentraNetSM Service

(N)

SPECIAL CONDITIONS

4. m. - Continued:

- (6) Foreign Exchange trunk lines arranged for termination in a CentraNet customer group may be dial accessed by stations, attendants, and tandem private line terminals for outgoing calls.
 - (7) Special services terminals arranged for termination in a CentraNet customer group may provide discrete dial access to customer-provided paging, dial dictation or station equipment by stations, attendants and tandem private line terminals.
 - (8) WATS CentraNet customer group to provide in-coming termination capability.
 - n. Meet Me Conference - allows members of a Basic Business Group to arrange for Meet Me Conference by dialing a predetermined access code at the time which the conference is scheduled.
 - o. Recorded Announcement - allows incoming calls to a multiline hunt group to activate a delay announcement where answer supervision is returned to the calling party and first announcement is connected. Customer may specify wording of announcement. This feature can also be arranged for use with ACD/UCD and trunk queuing.
5. Direct Inward Dialing (DID) allows incoming call from the exchange and toll network to be completed directly to a primary station. Direct Outward Dialing (DOD) allows outgoing calls to the exchange and toll network to be completed directly from a primary station by dialing an access code.

(N)

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ELECTRONIC BUSINESS SYSTEM SERVICE

APPLICABILITY

Applicable to Electronic Business System Services (EBSS) provided from central offices equipped to provide such services. EBSS is a measured rate service only. There is no exchange unit allowance. See Schedule Cal P.U.C. A-1 for Special Conditions and exchange unit charges.

Services from this schedule will be restricted to customers of record as of _____ and will be withdrawn two years from this date. (N)
(N)

TERRITORY

Within the exchanges area of all exchanges, as said areas are defined on maps filed as part of the tariff schedules. (T)

Continued

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(END OF APPENDIX A)

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