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Decision 89 10 639 0CT 12 1989

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

In the Matter of the Regulation ) of General Freight Transportation ) by Truck.

I.88-08-046 (Filed August 24, 1988)

(Appearances are listed in Appendix A.)

Decision on Rate, Safety, and Subhaul Regulation for General Freight Transportation

#### OPINION

#### Summaxy

This decision finds that a workably competitive market exists in the general freight trucking industry and adopts a flexible regulatory program which allows the efficiencies of the market place to determine transportation rates. In addition to the flexible rate program a number of safeguards are adopted to ensure the public is provided safe, reliable service at reasonable, nondiscriminatory rates. These safeguards include some limitations on rates, a monitoring program, a minimum level of service requirement for common carriers, a requirement that all rates and associated discounts be filed and available for public inspection, and a toll free telephone number for verifying carrier operating authority.

We believe this approach provides the benefits of competition with the control of regulation only where needed. Carriers will be able to openly compete for customers, but not allowed to discriminate without justification. Shippers will be free to have service tailored to their needs, and the trucking industry will be able to respond to market pressures rather than regulatory mechanisms. We fully expect the dynamics of California's economy to be matched by the dynamics of general freight trucking, with the public the main benefactor of a more responsive and efficient industry. Safety will not be compromised in this achievement. Commission initiated and legislatively mandated programs will be in place to provide the public with direct regulation and enforcement of safety standards.

Under our flexible program, common carriers will be allowed rate freedom within a zone of reasonableness. The upper end of the zone is a 10% cap on rate increases; the lower bound is carrier-specific variable costs. Common carrier rate changes outside the zone and collectively set rates require a formal

application with appropriate justification. Contract carriers are not restricted by the zone in establishing rates, but may not set prices lower than their variable costs. To minimize direct competition between common and contract carriers, contract carriers are only authorized to enter into special contracts which provide for a special relationship between the carrier and the shipper or for service not normally provided under common carrier tariffs. All rates and contracts must be filed with the Commission. However, common carrier rate changes not requiring an application are effective on 10 days' notice. Special contracts are effective after 20 days' notice.

Subhaulers are subject to a division of revenues (between prime carrier and subhauler) to be determined after additional hearings.

#### Background

The issues raised in this proceeding were first addressed in Case (C.) 5436, et al., and later in Decision (D.) 90663, dated August 14, 1979. That decision set up a five-year transition period which resulted in the initial opening of entry into the general commodities common carriage field for thousands of California permitted carriers. With passage of the five-year transition period, I.84-05-048 was opened. That investigation included 23 hearing days, testimony from many segments of the transportation community, and an en banc oral argument. Finally, D.86-04-045, dated April 16, 1986, adopted the present regulatory program as represented in General Order (G.O.) 147-A. Before its adoption in D.86-12-102, G.O. 147-A was the subject of extensive workshops conducted by the Commission's Transportation Division staff.

G.O. 147-A implemented a system of carrier-made rates, a rate window, rate exempt dedicated equipment contracts, and the imposition of a Truck Freight Cost Index (TFCI) that impacts rates for common and contract carriers in California. Additionally, the

decision set up a new procedure for future justification of reduced rates and the review of rate reductions that were granted during the transition period.

It should be clear to the trucking industry that the progression of our attempts to meet the changing situation in California intrastate transportation has been developing over an extensive period. Our movement toward relaxed rate regulation has not been easy, but the issues have been repeatedly addressed and the parties have had ample opportunity to assemble their evidence and develop the record.

Aside from the fact that this proceeding is only part of a continuing progression of investigations, this is not a proceeding that contemplates total deregulation. The proposals which have been presented are premised on the Commission retaining jurisdiction over the carriers operating in the State. This would be consistent with our treatment of various aspects of specialized transportation such as fresh fruits and vegetables and tank truck operations, which were released from rate regulation only.

#### Procedural History

On December 16, 1987 an order was issued setting en banc hearings to consider the State's regulation of the for-hire trucking industry. This included consideration of all sectors in the trucking industry, not just general freight. En banc hearings were held in San Francisco on March 10 and 11, 1988 and in Los Angeles on March 18, 1988. At those hearings panels of experts and a parade of witnesses, including the Commission's Division of Ratepayer Advocates (DRA), expressed concerns about the regulation of the for-hire trucking industry.

On August 24, 1988, Order Instituting Investigation (I.) 88-08-046 an investigation into the regulation of general freight transportation by truck was issued. I.88-08-046 identified the Commission's regulatory objectives and invited a thorough reexamination of the current scheme of regulation. Prehearing

conferences which established procedural rules were held on September 14, 1988 and October 17, 1988.

Fifty-four days of evidentiary hearings commenced on November 7, 1988 and concluded on February 24, 1989. Additionally, two public comment hearings were held, one in Los Angeles on December 5, 1988 and the other in San Francisco on December 12, 1988. The 56 volumes of transcripts totaled 7,286 pages.

The appearance list includes 59 individuals and organizations, 18 of which submitted briefs. One hundred six witnesses offered testimony including 19 rebuttal witnesses. A total of 186 exhibits and 13 reference items were received.

In accordance with § 311, the proposed decision of ALJ Ferraro was mailed on June 6, 1989. Comments were received from 16 parties. These have been reviewed and carefully considered by the Commission. Many changes induced by the comments and during our own deliberations have been incorporated into the final decision.

# Positions of the Parties

Below is a description of each party's position with respect to rate regulation. The parties strongly disagreed on the proper amount of rate regulation for the general freight trucking industry. Their positions spanned the continuum from total deregulation to rigid rate regulation. In addition to the main issue of rate regulation, parties also addressed the closely related issues of: collective ratemaking, subhauling, safety, and credit rules. Each issue is discussed in a separate section.

#### California Trucking Association (CTA)

CTA is one of the largest and most active trucking organizations in the State, with about 2,500 members. CTA conducts programs on management and truck safety, has local and statewide committees which address important trucking issues, and engages in lobbying activities on behalf of its members.

CTA recommends increased economic regulation for a stable industry capable of meeting the state's needs. Additionally, CTA

fears rate deregulation will cause rate discrimination, a reduction in service to small shippers and rural communities, increased highway accidents, and an increase in highway congestion and air pollution. If the market is allowed to set transportation rates, CTA argues that the Commission would give advantage to large volume shippers and high-volume traffic lanes.

According to CTA, during relaxed rate regulation (1980-1986) shippers, using market power, forced carriers to lower rates. This resulted in reduced carrier revenues and discouraged capital investment. General freight carriers suffered major losses of capital which manifested themselves in bankruptcies, exit from the industry, older equipment, and lower wages. The large number of bankruptcies and firms exiting the industry during this transition period resulted in poor quality service to some shippers and general instability in the industry. CTA states that lower trucking rates in the transition period: (1) increased shipper profits by nearly \$1 billion, (2) were not passed through to consumers, and (3) continued until the current regulatory program was instituted.

CTA points out that in 1986 California carriers received a 10% rate increase, the first general rate increase in the Commission tariffs since 1980. This led to reinvestment in trucking equipment and employee drivers. To plunge these carriers back into cutthroat rate competition would cause disastrously low profit margins, impossible debt-to-asset ratios, and increase the difficulty of attracting new capital. Furthermore, market-set rates lead to overcapacity; carriers expand fleets and duplicate services in an attempt to increase market share. This results in an extra cost that society eventually pays for in pollution, congestion, and higher rates to shippers without market power.

CTA also asserts that the less-than-truckload (LTL) industry has large economies of scale which support predatory behavior. CTA points to the significant concentration in the

interstate LTL industry since rate deregulation in 1980 as evidence of this behavior. Additionally, CTA cites examples of rate discrimination in rate deregulated markets by Interstate Commerce Commission (ICC) carriers and lost service and increased rates to rural shippers. CTA believes that: (1) secret rates and discounts prevalent under deregulation prevent shippers from making informed decisions and effectively bargaining for rates, and (2) service to rural areas does not always support multiple carriers, which without rate regulation will result in shippers paying monopoly prices.

According to CTA, highway safety has also suffered because of relaxed rate regulation. CTA claims reductions in rates have lead to the use of older and inadequately maintained equipment, lower driver wages, and inadequately trained and emotionally unsuited drivers. CTA states that truck drivers are identified as the primary cause of over 90% of truck-at-fault accidents and argues that a direct connection exists between rate regulation and highway safety. Additionally, CTA believes that carriers in poor financial condition will delay needed maintenance, hire poor quality drivers, and operate in an unsafe manner.

In another area related to motor carrier infrastructure, CTA cites the recent enactment of SB 151 (Stats. 1987, Ch. 1301) which gave the South Coast Air Quality Management District (District) authority to restrict traffic within its jurisdiction. The law also provides for the formation of other jurisdictions throughout the state. Among the proposals being considered by the District are peak period fee assessment, traffic diversion, requiring carriers to retrofit equipment with engines which burn clean fuel, and outright bans. Additionally, the City of Los Angeles has proposed ordinances and the California Air Resources Board has adopted guidelines for restricting truck traffic to minimize air pollution. CTA claims this threatens free access to

California's freight transportation infrastructure and recommends Commission action to reduce the involvement of local jurisdictions.

CTA's proposed regulatory program will require all common carriers to file rates through tariff bureaus granted Public Utilities (PU) § 496 antitrust immunity. Within the bureaus, individual carriers will have the right of independent action. Proponents of any change in a common carrier rate must either be a tariff bureau member carrier whose traffic is directly affected, or an affected freight bill payer. All bureau rate changes must receive Commission approval before publication. All common carriers must publish rates to all points and places in their service area. Cost justifications for rate changes shall include the costs of operating in compliance with all State and Federal laws including: the speed limit, hours of service limitations (including waiting or delay times), and compliance with weight regulations.

Contract carriers will be required to file contracts with the Commission. Rate increases may be filed on one day's notice and rate reductions must be filed on 30 days' notice, measured from the date of publication in the Commission's Transportation Calendar. Rate reductions must be cost-justified under the same rules as common carrier cost justifications. All contracts must include a provision which makes the shipper co-liable for all accidents arising from the carrier's performance for the contract shipper. A carrier would have no limit on the number of non-dedicated contracts it may enter.

Contract carriers will be limited to three dedicated contracts. To be eligible to use dedicated contracts a contract carrier must meet the following conditions: (1) only carrier employees or subhaulers paid in accordance with a cost-justified settlement schedule may be used, (2) balance sheet assets must be at least 1.4 times greater than current liabilities, (3) labor cost on the carrier's income statement must meet the labor ratio test,

(4) at least 50% of the carrier's revenue must be earned from intrastate California transportation, and (5) a driver selection and training program, and an equipment maintenance, repair and replacement program must be in place.

Additionally, carriers wishing to use cost justifications and dedicated contracts must place, at an acceptable level, in a measurement device called a safety score. The safety score examines financial and operating data that CTA studies claim are correlated to highway safety. An acceptable safety score is one in the top two-thirds of all motor carriers. Common or contract carriers who are ranked in the bottom third must provide a cost justification which demonstrates the reduced rate will measurably improve at least one of the four elements of the safety score. This improvement must be sufficient to move the carrier out of the bottom third. Contract carriers wishing to use dedicated contracts must have a safety score in the upper half of all carriers. More details on the safety score will be provided in the safety section.

The current programs for the TFCI, prevailing wage, rate window, and rules for meeting a competitor's rate remain unchanged. Subhauler rates would be regulated and subhaulers paid in accordance with a cost-justified rate schedule. More detail on CTA's proposals for subhauler regulation is contained in the subhauling section.

### Ad Hoc Carriers Committee (Ad Hoc)

Ad Hoc, a coalition of motor carriers and others in the transportation industry, was formed for the purpose of participating in the investigation of general freight motor carrier regulation. Ad Hoc presented numerous witnesses including an accounting professional, equipment sales representatives, a subhauler, a prime hauler and several transportation consultants. The testimony offered covered a broad spectrum of economic and policy issues, but only two witnesses submitted specific recommendations.

Ad Hoc believes the issues addressed in this OII were adequately examined in prior proceedings, and general freight motor carriers have achieved a limited degree of stability and financial benefits under the current regulatory program. To seek major changes at this time is premature and the industry should be given a full opportunity to make the current program work.

Ad Hoc does recommend some fine tuning to the existing regulatory program in areas that have been identified as problems. In two instances, Ad Hoc witnesses differ on the modifications that should be made: rate window filings and competitive rate filings under G.O. 147-A. One recommendation for rate window filings would discontinue the filings because they are more of a burden than a benefit. The other recommendation would continue rate window filings without change because they are working satisfactorily for both carriers and shippers. There is also a conflict with Ad Hoc's recommendations for competitive rate filings. One continues the filings with no changes since the provisions contain several protections against abuse of the privilege, and the other continues the filings, but allows existing carriers to meet competitive rates without having previously handled the traffic.

Ad Hoc proposes that existing common carriers be allowed to lower rates to meet a competitor's GACC rates without cost justification. This recommendation addresses the competitive advantage of new common carriers and existing contract carriers. These carriers can file any existing GACC rate without cost justification, while existing common carriers must cost-justify the same rate. Ad Hoc's proposal would eliminate this competitive advantage.

Ad Hoc also recommends that the TFCI, dedicated - contracts, and cost justifications be retained with a sincere effort on the part of Commission staff and the industry to educate carriers and shippers on the requirements. Additionally, Ad Hoc requests an investigation into discounts because discriminatory and

preferential discounts are illegal, improper, and contrary to the interests of consumers.

In support of its recommendations Ad Hoc concludes that deregulation will result in the following:

- Lower rates to larger shippers and higher rates to smaller shippers.
- 2. An increase in total intrastate transportation costs.
- 3. Increased profits for major shippers.
- 4. A decrease in the ability of intrastate carriers to attract capital.
- 5. Drivers and subhaulers working excessive hours at illegal speeds.
- 6. Reduced expenditures for vehicle maintenance and safety.
- 7. An increase in the average age of equipment utilized by intrastate for-hire motor carriers licensed by this Commission.
- 8. Diminished availability and frequency of motor carrier services to small towns and rural areas.

Although Ad Hoc makes recommendations for changes or modifications to the current program, it does not specifically outline the steps that should be taken to effect the changes. Ad Hoc believes it is in the best interest of the State's economy to give the existing program a chance to work, and urges the Commission to address regulatory issues within the scope of the current program rather than adopting a new regulatory program.

# California Teamsters Public Affairs Council (Teamsters)

Teamsters supports the continuation of the current program, with some modifications, and specifically opposes less restrictive rate regulation. Teamsters believe large shippers have benefited from deregulation through lower shipping rates and

greater market clout, but that those benefits do not balance the negative social and economic consequences. In its view both interstate deregulation and the period of relaxed rate regulation in California (1980 and 1986), caused enormous economic disruption in previously stable markets. This had particularly disastrous consequences for small shippers, highway safety, and industry employees.

Teamsters addresses the negative effects of lessened rate regulation, and argues that no evidence has been advanced to show the cost-justified rate system now in effect produces noncompetitive rates, "monopoly rents" for workers, or any of the other problems allegedly suffered by shippers prior to 1980. Teamsters states that labor (particularly union labor) shouldered much of the economic burden of deregulation. Many employees were forced to accept pay cuts, increased work hours, and a decline in working conditions. Workers who had been steadily employed for decades found themselves unemployed or underemployed while others lost health care or pension benefits for themselves and their families. This loss of benefits places additional burdens on taxpayer supported services, rather than carrier supported plans.

Teamsters also focused its attention on the relationship between economics, highway safety, and the impact of interstate deregulation. While freely admitting there is no simple correlation to be made between highway safety and deregulation, Teamsters argues the economic pressures brought on by deregulation have a definite impact on certain factors related to truck accidents. These impacts include: (1) delays in new equipment purchases, (2) deferred vehicle maintenance, (3) poor management and personnel practices, and (4) unsafe operating practices.

Teamsters proposes the current rate regulation program be modified in three areas. First, the TFCI should be updated more than once a year for labor and other fixed costs. Second, the Prevailing Wage Report should be revised to exclude carriers who

pay drivers minimum wage and to include nondriver employees as a secondary labor cost. Finally, Teamsters advocates a fixed division of revenues between subhaulers and prime carriers, with prime carriers compensated only for their costs. Prime carriers would be required to pay subhaulers rates which are cost-justified using subhauler costs. Teamsters' recommendations for subhauling are discussed in more detail in the subhauling section.

# Highway Carriers Association/Willig Freight Lines (HCA)

Highway Carriers Association is an organization of approximately 600 small carriers, and Willig Freight Lines is a large LTL carrier with both interstate and intrastate operating authority.

HCA says this proceeding is unnecessary and should not have been undertaken because the current regulatory program is the result of a recent and extensive inquiry into the regulation of general freight. HCA believes the existing program contains defects, but maintains that the remedies are relatively simple and straightforward and do not warrant a complete overhaul. HCA advocates instituting the modifications to G.O. 147-A recommended by the Commission staff in November 1987. These recommendations would:

- 1. Allow generally applicable common carrier rates to be published by existing common carriers, not merely new common carriers and contract carrier competitors.
- 2. Remove the requirement that a carrier already be handling the traffic in order to meet the rates of a competitor.
- 3. Create a provision whereby carriers could make minor changes to tariffs without having to file a cost justification or a formal application.

An additional problem with the existing program occurred when carriers were required to transfer rates from transition tariffs (pre-1986) to individual publications or bureau tariffs.

Many smaller carriers could not afford to file all former rates simultaneously and chose to file simplified tariffs. However, once an initial filing was made, subsequent changes required Commission authority. Unfortunately, many carriers did not become aware of this until after their actions limited their options.

HCA also recommends clarification of the TFCI. A literal interpretation has resulted in application of the LTL index to thousands of TL rates published on a "per unit" or "per mile" basis. HCA has also identified a number of technical refinements to the TFCI which should be addressed.

In response to the proponents of flexible rate regulation HCA argues that:

- 1. Shippers do not pay more in California than elsewhere.
- Shippers are not moving out of California, they are moving into the State.
- 3. Consumers will not pay less when trucking rates decline.
- 4. Just-in-time production concepts have been in California for many years.
- 5. Flexible rate regulation would create inequities between competing classes and undermine the common carrier system.
- 6. Less rate regulation will have a significant detrimental effect on safety.

Finally, HCA urges a fine tuning of the existing program to allow the industry to continue on the course of establishing competitive, carrier-set, cost-based rates.

### Parties Represented by Edward J. Hegarty (Hegarty)

Hegarty represents the California Carriers Association and the California Dump Truck Owners Association. Hegarty raises numerous legal arguments in support of the existing regulatory program. These are addressed in the legal section below.

Additionally, Hegarty points out that the classification of freight as either general or dump truck is an issue in C.5437, OSH 323 and should not be litigated in this proceeding. We agree with Hegarty on this matter and will leave the classification of freight to be resolved in C.5437, OSH 323.

# West Coast Preight Tariff Bureau (WCFTB)

WCFTB supports the current regulatory program because it preserves rate stability and ensures a stable trucking industry.
WCFTB says the trucking industry was financially hurt by the transition period and that small companies will be forced out of business by destructive and predatory pricing if rate regulation is significantly reduced or eliminated.

According to WCFTB, DRA's proposal is discriminatory and unfair to common carriers. Common carriers are required to file rates while contract carriers are not. This presents an unfair competitive environment between common and contract carriers.

Finally, WCFTB supports continuing the current regulatory program with the following modifications: (1) allow existing carriers to file new GACC rates, and (2) allow all carriers to meet the rates of competitors with a cost justification within 60 days. WCFTB also supports carriers having the choice of individual tariffs, agency tariffs, or subscribing to a tariff bureau which has antitrust immunity in accordance with PU § 496.

#### Pacific Motor Tariff Bureau (PMTB)

PMTB represents approximately 300 carriers, the majority of which are small and file only intrastate rates. PMTB argues that the current program has been in effect only two years and should not be overhauled.

Furthermore, PMTB believes that large shippers and carriers which propose flexible or no rate regulation are motivated by self-interest. Under their proposals, large shippers will be in a superior bargaining position for preferential rates and large carriers will enter new markets intent on domination or

destruction. In contrast, small family-owned carriers are interested in safeguarding their livelihood through rate regulation and small shippers without bargaining power seek Commission protection.

According to PMTB, the Commission has the responsibility to make a decision in the best interests of the public by ensuring a transportation system that is safe, efficient, and offers adequate service levels. With some minor adjustments, PMTB believes the current regulatory program meets these objectives. Since PMTB modifications to the current program parallel those of HCA, they will not be repeated.

### Cal-West Tariff Bureau (CWTB)

CWTB represents approximately 500 members which have operating authority from the Commission. CWTB: (1) advocates retention of the current system with some modifications, (2) believes the present system creates a competitive environment, is reasonable, and allows rate flexibility, and (3) asserts that regulatory change would adversely affect the industry and the public.

The testimony of CWTB describes the problems experienced by carriers during the period of rate flexibility, 1980 through 1986. Its witnesses recounted situations in which they were compelled to offer excessive rate reductions to retain business. One witness, who provides repair services to many carriers, testified that equipment is not being maintained properly because deregulation reduced revenues.

Furthermore, CWTB states that contract and common carriers currently compete for the same traffic, but economic deregulation of contract carriers would result in predatory pricing practices and prejudicial pricing in favor of large volume shippers. This would prevent common carriers from competing for favorable traffic and force the common carrier industry into bankruptcy.

CWTB supports a regulatory policy that will be uniform in its application and enforcement and will ensure adequate service without discriminatory rates. To accomplish this, CWTB believes the current rate regulation program must be continued for both common and contract carriers. However, CWTB recommends the following steps to fine-tune the existing program:

- Cost justifications applicable for only one year.
- 2. Common carriers allowed to reduce rates to meet other carrier GACC rates.
- 3. Elimination of the requirement that a carrier already handle traffic to meet the cost-justified rate of a competitor.
- 4. Published guidelines for cost-justifying rates.
- 5. Strict enforcement of the Commission rules and regulations.
- 6. Review of the regulatory program five months after this decision.

#### National Motor Freight Tariff Association (NMFTA)

NMFTA is a Virginia based tariff association with approximately 7,000 participating carriers, 188 of which have intrastate operations in California. NMFTA publishes the National Motor Freight Classification, which it files with the Interstate Commerce Commission (ICC) and 42 state regulatory agencies, including this Commission.

The primary issues addressed by NMFTA are: (1) whether there is a link between economic regulation and motor carrier safety, and (2) the effect elimination of motor carrier rate regulation would have on the California trucking industry infrastructure. NMFTA states there is definite linkage between economic regulation and safety, with partial or complete elimination of motor carrier regulation resulting in a

deterioration in highway safety. The elimination of interstate motor carrier regulation has also adversely affected the financial stability of the trucking industry, resulting in poor service and/or high rates to small shippers and communities. Shippers of difficult to handle commodities have been left with no public service. Undesirable freight has been shunned and/or used to subsidize the reduced rates obtained by the favorite few. Excessive competition has driven established carriers out of business and causes many carriers to operate at rates which do not meet their costs.

NMFTA argues that the interstate experience has taught that economic pressures, created by rate discounting and excessive competition, give rise to safety problems due to reduced maintenance expenditures, the inability to purchase new equipment, and reduced driver wages. Under the interstate system, published discounts are often below cost and do not indicate to whom they apply. Some shippers have pressured carriers to establish arrangements whereby the shippers are paid the published discount even though they do not pay the freight bill.

NMFTA submits that the interstate system has produced preferential and discriminatory rate practices and if California abandons rigid rate regulation it would experience similar effects. Regulatory control, economic and otherwise, over motor common and contract carriage is absolutely essential to the success of California's intrastate transportation system. NMFTA believes that while the current program may require additional fine-tuning, its regulatory objectives are sound. Further implementation and experience with this program should occur before the industry and the public are subjected to disruptive policy changes.

# Folger Athearn, Jr. (Athearn)

Athearn is a transportation consultant who appeared on behalf of himself and testified for Ad Hoc. Athearn argues that the federal experiment in transportation deregulation has resulted in a decrease in the availability of full service motor common carriers, which are essential to small businesses and small rural communities. This conclusion was drawn from Athearn's analysis which determined the number of common carriers having authority to serve California's county seats declined by 48% from 1982 to 1988.

Athearn also states that full service motor carriers have been unable to resist the economic pressure to charge their major corporate customers lower rates or grant higher discounts while charging small business more for the same service. This discrimination has placed small businesses and small rural communities at a disadvantage that cannot be explained by differences in the cost of transportation service.

Finally, Athearn is opposed to common carriers publishing rates for specifically named customers or predicating rates on meaningless bill of lading certificates. Secret rates in confidential contracts are not in the public interest. Athearn believes that carriers should not be allowed to hold both common and contract authority and the only way to prevent discrimination is to require carriers to publish their rates.

### ACTION

AcTran is a consulting firm primarily involved with interstate and intrastate transportation rate analysis. AcTran supports the current regulatory program and identified a number of problems that exist in the interstate deregulated market. Among the specific ills are unsafe driving practices due to reduced rates and the use of rebates and kickbacks. Another serious problem is the filing of rates. Contract carriers are not required to file rates and common carrier filing requirements are not enforced. Finally, AcTran submitted a comparison of interstate and intrastate rates and expressed concern over the trend toward monopolization of the trucking industry.

### Parties Represented by Gary Haas (Haas)

Haas represents three carriers: Cooper Fine Line Transport, Dolo-Chem Transport, Inc., and Great American Transport. These carriers testified in support of rate regulation, but criticized the implementation of the current program. They also object to inadequate enforcement and oppose rules which favor large carriers over small carriers.

### Division of Ratepayer Advocates (DRA)

DRA is a separate division within the Commission assigned to investigate, develop, and promote policy positions for the public in general, and ratepayers specifically. As its name suggests, DRA represents the interests of those who pay the rates, including shippers, consignees, and ultimate consumers of the goods shipped. DRA is also interested in the welfare of the trucking industry, but wants the greatest value at the lowest price, consistent with safe, reliable service.

DRA states that general freight transportation is an essential service to commerce, industry, and the public at large. However, its tendency is not toward a natural monopoly and does not require unique access such as transmission lines. Historically, trucking regulation has differed from regulation of classic monopolies (gas, electric, telephone, and water utilities). The rates set by the Commission have been minimum rates rather than fixed rates, and this protected the industry rather than the consumer. Although the current system for general freight is not traditional minimum rate regulation, it still protects the industry.

Additionally, DRA claims the rationale for this protective regulation has been to avoid the negative effects of excessive competition, rather than the negative effects of insufficient competition. Those advancing rigid rate regulation assert two types of harm may result from less regulation: predatory pricing and destructive competition. The arguments for

retaining this protective regulation come mainly from trucking companies. They seek four different kinds of protection:

- 1. Protection from themselves: truckers are incapable of calculating their own costs and/or unable to be restrained by market forces.
- Protection from each other: truckers are so rapacious they will consume each other or drive each other out of business.
- 3. Protection from shippers: large shippers will be able to drive transportation prices below cost.
- 4. Protection for the public: consumers will ultimately pay higher prices, service will deteriorate, and the highways will be unsafe.

According to DRA, these protections are founded on unreasonable assumptions. The arguments espoused by those favoring rigid rate regulation are inconsistent with economic theory, practical experience, and common sense. Furthermore, rate regulation has never directly controlled, or adequately addressed safety and service.

DRA is convinced that economic regulation interferes with the efficient operation of market forces and imposes unwarranted regulatory costs on carriers which are passed on to shippers and ultimate consumers. The regulatory process also prevents prices and service from rapidly responding to changes in the market. Pricing based on average or representative carrier costs contributes to inefficiencies and prevents new entrants from exerting competitive pressure on existing carriers.

By contrast, DRA believes California consumers will enjoy substantial benefits if general freight rate regulation is relaxed. Relaxed regulation will encourage competition in the marketplace, creating strong incentives to minimize carrier costs and increase service options. Increased competition will reduce transportation

prices through lower carrier profits, lower labor costs (more efficient deployment; not necessarily lower wages), and more efficient operations.

Other than pricing flexibility and service availability, safety on the highways is the primary concern of DRA. Proponents of rigid rate regulation argue that relaxed rate regulation will result in unsafe practices and greater risks on the highways for carriers, shippers, and the public at large. However, DRA states that rate regulation has never required direct expenditures on safety. Moreover, a review of the safety literature and the best available information does not support the claimed link between rate regulation and highway safety. This body of information indicates that direct enforcement of safety regulations has the greatest impact on highway safety.

DRA argues that motor carrier safety pays and responsible carriers seeking to operate profitably will operate consistent with this principle. The benefits of safety (greater profits) far outweigh the consequences of unsafe operations (financial losses and increased insurance rates). DRA concludes that direct safety enforcement is the most cost-effective method of protecting the public from irresponsible carriers.

DRA also asserts its proposed regulatory program will enhance competition in the trucking industry, reduce transportation rates and the cost of goods sold in California, and improve transportation service. The proposed program is a two-phase approach. The first or interim phase relaxes current rate regulations, and the final phase removes: (1) most controls over contract carriers, and (2) controls over common carriers, consistent with constitutional and statutory requirements.

The interim phase would return the carrier industry to the direction of the 1980 through 1986 transition period with additional rate freedom. Rates of common and contract carriers would be filed with the Commission. Rates lawfully on file with

the Commission when the program is implemented would continue in effect. New carriers could establish rates to meet any other carrier's rates immediately upon filing, with the exception that . common carriers could not meet contract rates. Common carrier rates on file could be increased and/or decreased once in a calendar quarter up to 5%, effective on the date filed. Increases of more than 5% would require a formal application. Contract carrier rates could be decreased in the same manner as common carrier rates. There would be no limit on contract carrier increases.

Common and contract carrier rates could be decreased by more than 5% by filing the rates on 30 days' notice. These filings would be listed on the Commission's Transportation Calendar. All rates are subject to complaint by affected parties who bear the burden of proof. Rates in formal applications are subject to protest. The burden of proof for rates subject to protest rests with the proponent of the rates.

Collective ratemaking would continue pursuant to current statute and G.O. 154.

In the final phase, common carrier rates would be filed with the Commission. Contract carriers would be required to execute and maintain contracts, but would not be required to file them with the Commission. Contracts are subject to review by Commission staff as to their existence and to determine that carriers rates are valid. All carriers would be required to adhere to the rates and charges specified in their tariffs and/or contracts.

Common carrier rates could be established (new rates, or new carriers) at any level or reduced to any level on the date filed. Common carriers could increase rates on file up to 10% per calendar quarter, effective on the date filed. Common carrier rate increases greater than 10% would require a formal application.

Complaint and protest mechanisms remain the same as in the interim phase.

Collective ratemaking would continue pursuant to current statute and G.O. 154.

California Coalition for Trucking Deregulation and Viking Freight Systems. Inc.

California Coalition for Trucking Deregulation (Coalition) is a nonprofit organization with a membership of approximately 150. While most members are shippers, the membership also consists of shipper organizations and several carriers. The primary purpose of the Coalition as stated by its policy witness is to seek:

"...an end to economic regulation of carriage of general freight in California. And the objective -- the genesis of that was an attempt to bring efficiency to the motor carrier industry as seen by the members of the Coalition.

"Efficiency doesn't mean lower prices.
Efficiency means, among other things,
flexibility, the ability of carriers and
shippers to engage in innovative and creative
ways to solve joint problems, managerial
certainty with regard to contracts entered into
between two parties without the intervention of
the government as a third-party, among other
things." (TR 6086-6087.)

Viking Freight System, Inc. (Viking) operates as a LTL and truck-load (TL) general freight common carrier providing van and flatbed transportation services. Viking is the largest motor carrier operating within the State. As a member of both the Coalition and CTA, Viking supports the Coalition's position.

The Coalition claims that current rate regulation fails to permit the types of pricing and service flexibility achieved in competitive jurisdictions, thereby stifling innovation and decreasing the efficiency of intrastate transportation operations.

Lack of rate and tariff flexibility prevents shippers from utilizing modern procurement practices. Lack of contract rate flexibility limits the ability of shippers to properly define their relationships with carriers.

According to the Coalition, there is substantial evidence that California's regulatory program has increased many motor carrier rates beyond normal competitive levels and has skewed rates away from appropriate levels. This is supported by rate comparisons which indicate that rates paid for California intrastate transportation services are higher than in other jurisdictions. Furthermore, it can be inferred by the difficulty of the cost justification process that appropriate rate reductions have been discouraged. Finally, Viking's experience with write-in tariffs demonstrates the efficacy of intrastate economic deregulation.

The Coalition does not believe the arguments that price discrimination will occur in the absence of economic regulation. There are no valid empirical studies supporting claims of price discrimination or inadequate service in rate deregulated markets. Additionally, the current program provides little, if any, cross subsidies that lower rates to small and rural shippers. If it did, questions of equity would be raised.

Economic regulation, argues the Coalition, is not required to preserve the trucking industry. Strict economic regulation only benefits the inefficient, mismanaged carrier. Moreover, the increase in concentration of interstate LTL carriers does not necessarily mean less competition. It is not the number of carriers operating nationally, but the number of carriers operating within a particular market that is important. Since deregulation, carriers which had previously been prohibited from entering other carriers' markets became free to do so. As a result, there has been large-scale market entry by existing LTL firms invading each other's markets. Finally, to the extent

interstate deregulation has decreased motor carrier profitability and the number of carriers, it accomplished a weeding out of unduly high rates of return and inefficient operations.

With respect to safety and rate regulation, the Coalition takes the position that the most effective means to promote truck safety is through rigorous enforcement of safety laws and regulations. First, the Coalition points out that CTA's testimony indicates that the citation rates of Commission regulated carriers was 20 times higher than all other commercial vehicles from mid-1987 to mid-1988. CTA's testimony also shows Commission regulated carriers involved in 36 times as many truck-at-fault accidents during the same period. From this and other safety data and the safety studies presented in the proceeding, the Coalition concurs with the testimony of the United States Department of Transportation (DOT) witness, which states:

"I have been unable to find any link between economic deregulation and motor carrier safety. A far more plausible linkage exists between vigorous enforcement of safety laws and regulations and the enhancement of motor carrier safety." (Exh. 26 at 12.)

The Coalition also points to evidence that carriers have numerous incentives to operate safely. Viking's President explained his company's philosophy of how safety pays as follows:

"...an awful lot of people feel like companies don't throw dollars at safety because it's a direct cost. But we look at safety as being a cost containment program. Since we are self-insured with a high dollar level that we retain ourselves, every dollar we throw in improving our safety means less dollars that we pay out for accidents and injuries. So we've had a very active safety program. And, if anything, our safety program is growing during the years since 1980." (TR 1932.)

This testimony was also mirrored by a number of small carriers.

As described below, the Coalition proposes a regulatory program where carriers are free to charge rates driven by market forces, without regulatory intervention. This program would be effective within 90 days from the date of this decision. The salient features of the program are as follows:

- 1. Contracts between contract carriers and their shippers must be in writing, and a copy must be maintained at the carrier's premises, but a copy need not be filed with the Commission. All existing Commission regulations governing contract carrier rates and practices would be repealed.
- 2. G.O. 147-A would be repealed in its entirety.
- 3. Common carriers would be able to independently file all rate increases, decreases, and changes in rules and regulations in tariffs. These would be effective on the date of filing with the Commission and remain in effect until withdrawn by the carrier or determined to be unlawful.
- 4. All independently filed common carrier tariffs would be presumed to be market-driven and, therefore, reasonable.
- 5. An expedited procedure, providing for final Commission action within 60 days, would apply to complaints against independently-filed common carrier tariffs. The grounds for finding any tariff unlawful would be limited to cases where the complainant establishes, by a preponderance of the evidence, that the rate complained of constitutes either predatory pricing or an abuse of market power within the meaning of antitrust laws.
- 6. Rate increases, decreases and changes in rules and regulations of common carriers filed by rate bureaus as a result of collective action pursuant to PU § 496 would not be allowed to take effect until the bureau has presented sworn evidence

sufficient to enable the Commission to find that the proposed rate is market-driven, does not constitute predatory pricing, and does not constitute an abuse of market power.

7. Safety objectives would be accomplished through direct enforcement by the California Highway Patrol (CHP), with supportive action by the Commission through the exercise of its entry and revocation powers.

Finally, the Coalition presented a witness from Viking that addressed the use of electronic data interchange to exchange freight documentation, such as bills of lading, freight fills, rate quotes, delivery receipts, and trailer manifests with its shippers.

# Silver, Rosen, Fischer & Stecher, P.C. (Fischer)

Fischer represents three carriers: American National Can Company, Leaseway Transportation Corp., and Dirksen Transportation, Inc. Fischer stresses that this proceeding represents the latest step in a process which began 14 years ago when the Commission began to question the efficacy of the Minimum Rate System. During that time the Legislature and the Commission have considered the extent to which intrastate transportation should be regulated. Various aspects of specialized transportation such as fresh fruits and vegetables and tank truck operations were released from rate regulation, while the transportation of cement was placed under more rigid rate regulation.

Two issues are addressed by Fischer: economic deregulation of contract carrier rates and intrastate subhauler regulation. No position is taken with respect to intrastate common carrier rate regulation or bureau-made rates. Fisher supports relaxed rate regulation for contract carriers and cites the testimony of an Arizona carrier as an example that relaxed rate regulation works. The witness for the Arizona carrier testified that his company has experienced substantial growth since Arizona's

deregulation, and that the expansion would have taken substantial amounts of time and money in a regulated environment. Moreover, this witness stated that a number of large carriers had ceased to serve in Arizona since deregulation, but admitted their failure was probably due to their unresponsiveness to the market.

Finally, Fischer asserts that no convincing argument was offered to support continued rate regulation of contract carriers. Most parties opposed to relaxed rate regulation represented large established common carriers, which felt they could not operate without government protection. A number of carriers that do engage in contract carriage, such as Dirksen Transportation, Inc., support relaxed rate regulation. Fischer argues that the current regulatory program inhibits innovative rates, deters new service options, and makes coordination of intrastate and interstate rates all but impossible.

Specifically, Fischer recommends no rate regulation for contract carriers transporting general freight commodities and that contract carrier contracts be filed with the Commission and available for public review. Fischer's subhauling recommendations are addressed in the subhauling section.

### California Manufacturers Association (CMA)

CMA is an organization which represents the interests of businesses which process goods. CMA predicts drastic changes in California's population, industry, and technology and believes the trucking industry needs a regulatory program that provides carriers the flexibility to adapt to these changes. Because accurate predictions of these interactions with the trucking industry are difficult, if not impossible, CMA concludes that the marketplace will be a better provider of goods and services than government planning and price fixing. This has led CMA to propose a program of rate regulation similar to that of the Coalition: no restriction on increases or decreases in carrier-set rates.

CMA also takes exception to the safety data and conclusions presented by the parties that favor rigid rate regulation. According to CMA, solid data shows no significant connection between rate regulation and truck safety. Moreover, intelligently operated carriers operate safely because safety pays. Finally, there is no reason to use an ineffective regulatory program to affect safety when direct safety regulation and enforcement is more effective.

Implementation of the CMA proposal would have two significant differences from the ICC regulatory program. First, common carrier tariffs would be completely public and subject to change through a public process. Second, contracts would be private documents and all special rates available to a single shipper would be contracts. No carrier action with respect to rates and terms would be subject to regulatory action except complaint, where the burden of proof would be on the complainant. The shipper would have a signed legal contract, not a letter or waybill notation. All freight movement would be subject to a single charge: either the carrier's applicable posted tariff or the applicable contract rate.

Contracts would be signed documents enforced by the courts, bilateral, and represent a continuing relationship.

Contracts effective for more than 30 days after this decision would be free of regulatory oversight. All existing approved contracts would remain in effect until their expiration date.

Common carriers would file tariffs with the Commission and provide copies on request in return for reasonable reproduction costs. Discounts would normally be available to the public, but could conceivably be restricted to a single shipper. Rate increases would be effective five days after filing and decreases effective one day after filing. Rate increases would be subject to Commission staff surveillance. Common carrier tariffs could refer to any mileage table, or other distance establishing mechanism,

which is publicly available. Existing common carrier tariffs could be retained.

Additionally, carriers engaged in unregulated operations would be relieved of filing financial reports with the Commission.

## Center for Public Interest Law (CPIL)

CPIL supports the ICC's deregulation policy and recommends the elimination of economic rate regulation in California. CPIL argues that deregulation translates to a decrease in consumer prices because the core rationale for rate regulation is to raise prices above market levels. If regulation merely mirrored market-set rates it would have little value and deregulation would have no impact on transportation rates. Accordingly, rate regulation exists solely to prop up prices, and when relaxed or removed, prices will decline. Studies conducted on the effects of deregulation at the federal level confirm that deregulation has resulted in lower trucking costs and lower consumer prices.

CPIL proposes a targeted approach to regulation. Such an approach supplies the two ingredients vital for any law or regulation: sharp definition of the precise problem requiring intervention and a rifle-like focus on a solution. CPIL's targeted approach would allow carriers easy entry into and easy exit from the market. The only barriers to entry would be directly related to safety or financial fitness. Carriers could raise or lower rates without restriction or approval. CPIL would target safety/minimum service levels, predatory pricing, and other market abuses. These are discussed in more detail in the monitoring section.

National Small Shipments Traffic Conference, Inc. and Health and Personal Care Distribution Conference, Inc. (NSSTC)

National Small Shipments Traffic Conference, Inc. is a broad-based organization of approximately 225 large and small

corporations with interests in small shipment traffic. Health and Personal Care Distribution Conference, Inc. is a trade association of approximately 70 corporations.

NSSTC believes the current program impedes the ability of buyers and sellers of transportation services to set rates. Cost justifications, the prevailing wage, and the Commission's participation as a third party are some of the impediments to market-set rates. NSSTC argues that the current regulatory program is not designed to reward efficient carriers. Rather, the program rewards the carriers adept at learning and using the regulatory rules. Additionally, NSSTC states that because entry is easy, predatory pricing and destructive competition are unlikely and should be left to antitrust laws.

Finally, NSSTC generally agrees with the Coalition's regulatory proposal, but recommends modifications for credit rules and collective ratemaking. Further details are included in those issue sections.

# Americans for Safe and Competitive Trucking (ASCT)

ASCT is a coalition of: (1) companies that operate trucks, (2) shipper and receiver associations, (3) public interest groups, and (4) various sized businesses. ASCT supports increased truck safety enforcement and less economic regulation of trucking, and believes California intrastate regulation should be no more restrictive than ICC regulation. Based on its analysis of business logistics costs, ASCT determined that under ICC deregulation moving and storing inventories have become more efficient, saving producers and consumers from \$30 to \$60 billion. From its study ASCT concluded that these savings resulted from relaxed rate and service regulation and substantial savings would occur in California if intrastate rate regulation is relaxed.

### United States Federal Trade Commission (FTC)

FTC asserts that it has a mandate to preserve competition and protect consumers from deception and unfair business practices.

Interstate and intrastate trucking deregulation furthers this goal by lowering prices and increasing the quality of service to shippers. Furthermore, FTC argues that deregulation in other jurisdictions has not brought predatory pricing or the loss of service to small communities. Finally, FTC believes there is no connection between safety and economic regulation and relaxed economic regulation will result in significant benefits for California.

# United States Department of Transportation (DOT)

DOT supports flexible rate regulation and says it is unable to find a link between economic regulation and motor carrier safety. DOT asserts that service studies in deregulated jurisdictions do not indicate a deterioration in transportation services, even in rural and small communities.

# California League of Food Processors (CLFP)

CLFP is a nonprofit trade association of large shippers of general freight and agricultural products. CLFP believes the current regulatory program adversely affects the health of the State's economy, protects inefficient carriers, and creates excess capacity. CLFP recommends a program of no economic regulation. Analysis of Current Regulatory Program

The current regulatory program for California's intrastate general freight trucking industry dates from March 1, 1987, the result of D.86-04-045 and D.86-12-102. The program replaced a transition regulatory program that allowed carriers much greater ratemaking freedom. A table that outlines the basic features of the present program is shown below.

I.88-08-046 ALJ/FSF/j..

INSERT TABLE 1

When the current program was established, continuity with previous programs was afforded by approval of generally applicable common carrier (GACC) rates. These rates were and are still based on the Commission's old minimum rate tariffs. Because the minimum rates were originally established in formal proceedings they are considered reasonable and require no further cost justification. Carriers were allowed to file GACC rates in their tariffs without further cost justification.

With some exceptions, under the current regulatory program a common carrier rate increase must be filed as a formal application. Public notice is provided on the Commission's Daily Transportation Calendar, and there is a 30-day public protest period. If the applicant's showing is adequate and there are no protests or requests for hearings from either the public or the Transportation Division (TD) staff, then the increase may be granted by ex parte order of the Commission. Otherwise a public hearing is held, with the ensuing decision subject to Commission rules on a 30-day comment period. Rate increases are generally made effective five days from the effective date of the decision. In the best of circumstances this process takes 30 to 60 days from filing of an application to the date rates are effective.

Common carrier rate decreases do not require formal applications. Instead carriers must file "cost justifications" with the TD. Cost justification filings must: (1) demonstrate that the rate will generate sufficient revenue to contribute to the carrier's profitability, (2) be accompanied by a summary of financial data, (3) include the prevailing wage standard in the labor cost element, and (4) meet specific provisions governing the use of subhaulers. Cost justification filings are calendared after a 30-day staff review period, followed by a 30-day public protest period. If a filing is accepted by the TD, the revised rates are effective after the second 30-day period.

Common carriage regulations are set forth in G.O. 147-A, which contains several provisions that afford carriers a degree of rate flexibility. A rate window allows carriers to change rates a maximum of 5% above or 5% below their base rates. Carriers establish base rates by adopting GACC rates or cost justifying rates. Once established the base rates may not be changed without cost showings.

Carriers are also allowed to make minor technical changes to tariffs or contracts. The changes may result in rate increases or decreases, but no cost justification or formal application is required unless the changes affect a carrier's annual revenues by more than 1%. The staff review process is, however, much like the review of cost justifications.

Under the current program a common carrier can temporarily reduce rates to meet the rates of a competing carrier if it currently handles the traffic. These are called "me-too" rates. Common carriers cannot meet the rates of contract carriers under this scheme. The reduced rates may be made effective on the date filed. The filing must cite the source of the rate being met. Cost justifications for reduced rates must be filed within 60 days after their effective dates. However, new common carriers may file rates at the level of existing carrier rates or at GACC rate levels without cost justification.

G.O. 147-A also established the TFCI to measure annual industry-wide changes in carrier operating costs and adjust carrier base rates. All rates governed by G.O. 147-A, except dedicated contracts, must be adjusted by the change in the TFCI unless a separate filing is made to offset the change. Adjustments to base rates are mandatory if the change in the TFCI is greater than 1% (plus or minus) and permissive if less than 1%.

Contract carriers may enter into standard or dedicated contracts. Standard contract rate increases do not require approval by the Commission or TD staff and are effective on the

date filed. Decreases are calendared, require that a cost justification be accepted by TD staff, and are effective on 30 days' notice.

Dedicated contracts, or exclusive use equipment agreements, offer contract carriers that dedicate equipment to one shipper the ability to charge any rate, subject to a profitability test. To pass the profitability test a carrier must: (1) have an expense ratio (expenses divided by revenues) of less than 100%, and (2) pay not less than the Commission's prevailing wage standard or demonstrate that its labor expenses compare favorably with the TFCI. These contracts must identify the dedicated equipment, be for a duration of not less than 30 days or more than one year, and contain a specific expiration date. Exclusive use is not strictly defined in G.O. 147-A, but is interpreted to exclude use of the carrier's equipment for other shippers. Dedicated contracts, whether calling for rate increases or decreases, are effective on the date filed. They are generally calendared, although this is not required by G.O. 147-A.

In testimony on the record in this proceeding Alfred Kahn succinctly summarizes the dynamics of the general freight trucking industry:

"The truck is a wonderfully versatile medium of transportation which can be here or there depending upon the demand, and the demand changes. It differs from one time to the next, from one commodity to the next, from one place to the next, and the beauty of a market economy is that that will be automatically recognized in the market." (Tr. 47:6322.)

The dynamic nature of the trucking market requires a regulatory program that can respond in a similar manner. We initiated this proceeding because we seriously doubted the ability of the current program to meet this challenge. Many of our concerns have been borne out by the record.

Our first concerns are about the inherent inefficiencies in the current regulatory program, beginning with practical problems. Although our current program was not designed to inhibit efficiency, apparently it does. We heard from shippers that are frustrated over the current program's rigid requirements for the classification and rating of commodities. Their frustrations are not related to carrier compensation, but deal with carriers' inability to implement a simplified rating system and contract program, due to complexity of filing requirements. Simplified contracts and rating systems would provide some shippers the opportunity to more efficiently manage and monitor their transportation costs.

The current cost justification procedure is another area with practical problems. Even supporters of the present regulatory program believe that changes are needed. They testified that it is not uncommon for a cost justification to take three to four months to process, and if a filing is not exactly like previously accepted filings it will probably be rejected.

Other parties argue that it is difficult to predict the results of the cost justification procedure, and that the process:

- 1. Is subjective; requirements often vary.
- Results in fictitious traffic studies for some carriers, which are then relied upon in cost justifications.
- 3. Can be manipulated by carriers to justify rates that are not really cost based.
- Uses prevailing wage data instead of actual labor costs, thus driving rates away from a true cost basis.

The cost justification procedure was developed to provide carriers the opportunity to individually establish rates which reflect their costs of service. However, in trying to achieve this we appear to have developed a complex procedure that encourages carriers to

manipulate their costs, uses proxies where actual data is available, and inconsistently evaluates carrier submittals.

Such complex rate procedures allow knowledgeable carriers an advantage over less sophisticated carriers, which is to be expected in a competitive business. However, such efforts could be redirected toward improving service to the public rather than satisfying bureaucratic requirements.

The current authorization of dedicated contracts seems to have limited usefulness. Dedicated contracts offer some carriers and shippers the ability to negotiate rates without Commission approval. However, because of the exclusive use restriction, these contracts are usually not attractive. Even in situations where dedicated contracts are cost-effective, the exclusive use restriction often causes equipment to be used inefficiently.

The use of the TFCI has both practical and theoretical problems. The TFCI was developed to allow transportation rates to automatically adjust for industry-wide changes in costs.

Proponents of less restrictive rate regulation (Flexible Rate Proponents) argue that these annual rate adjustments:

- 1. Are mandatory, forcing some carriers to make rate changes that would not have normally occurred.
- 2. Have a six-month time lag in the application of recorded data which makes it difficult to negotiate contracts or discounts with shippers.
- 3. Fail to achieve cost-based pricing; averages and proxies are used instead of individual carrier costs.
- 4. Are an administrative burden. Not only are carriers required to file indexed rate changes, but if a carrier wants to use the rate window to avoid the TFCI change an additional filing is required.

Other criticisms of the present regulatory program focus on barriers to competition, resulting in inequities and economic inefficiency. Ready access to information is a key element in competitive markets, and the current program's tolerance of write-in tariffs limits ready access. Write-in tariffs allow a shipper to write to a carrier to request a specific discount or rate which is less than the carrier's published rate. The shipper's request is not filed with the Commission.

This procedure is a defect in the current program. Write-in tariffs allow secret, shipper-specific rates. They prevent other shippers and carriers from knowing the rates they are competing against, and they place carriers without write-in tariffs at a competitive disadvantage. Since the discounts are secret, carriers can easily discriminate among customers.

Finally, the current regulatory program fosters unnecessary distinctions between present and new carriers of a given class of freight. A carrier that wants to match the reduced rate of a competitor must show that it already handles the traffic that applies to the reduced rate. If allowed to match the rate of a competitor, the carrier must then cost-justify its rate within 60 days, even if the competitor's rate is already cost-justified. Although this program element does offer a way for carriers to retain business, it does not allow carriers to effectively compete for new business. Before a carrier can compete for new business its reduced rate must be cost-justified; because this process can take months, it stifles competition.

In summary, the current program is clumsy and inefficient. Carrier efforts to comply with program rules can only increase costs that are passed along to shippers and the eventual receivers of the freight. Commission intentions to create a system that is both efficient and fair have failed.

## Policy Considerations

### Goals of Truck Regulation

Throughout this proceeding there has been considerable argument over the purpose of regulation in the trucking industry. Parties favoring rigid rate regulation (Rigid Rate Proponents) and Flexible Rate Proponents both cite the need to provide the public with safe, reliable service at reasonable and nondiscriminatory rates. While this ultimate goal is common to all parties, they differ on intermediate goals.

Rigid Rate Proponents generally believe that to achieve the ultimate goal the trucking industry must be protected from:
(1) destructive competition—claimed to be caused by sustained prices at a level below the cost of providing safe, reliable service, (2) predatory pricing—lowering prices, as in a price war, in order to drive competitors out of business for the purpose of subsequently raising prices to extract monopoly profits, and (3) shipper clout—unfair competition by which large shippers exercise market power to drive the prices of shipping their goods below cost.

Additionally, Rigid Rate Proponents argue that the public must be protected from: (1) price discrimination, (2) unsafe drivers and equipment, (3) poor service, and (4) monopoly pricing. Although these parties support additional safety regulation, they agree that the primary protection for both the trucking industry and the public is economic regulation.

Flexible Rate Proponents are also concerned with these issues, but believe the public will be adequately protected by a regulatory program that provides carriers with considerable rate flexibility. These parties advocate less or no rate regulation, strict safety regulation, and the monitoring of prices and service.

We believe that each of the individual proposals by the many parties to this proceeding falls short of providing safe,

reliable service at reasonable and nondiscriminatory rates. Our concerns are these:

## <u>Destructive Competition</u>

Ad Hoc argues that without strict economic regulation we will return to the chaotic times of the late 1920s and early 1930s when destructive competition was rampant. No party disputes the destructive practices that occurred in that period. At that time the trucking industry was relatively young. Regular route carriers and railroads were economically regulated while contract carriers and carriers not operating between fixed termini or over regular routes were unregulated. During an era when jobs were scarce this led to the proliferation of unregulated carriers and fierce competition for the customers of regulated carriers and the railroads. The same economic factors that made jobs scarce also led to an oversupply of trucks. Reduced overall economic activity could not support the capital stock of trucks, leading carriers to reduce rates below costs. The intense competition from carriers with devalued equipment was harmful to the regulated industry, and eventually led to the regulation of contract and irregular route carriers. Rigid economic rate regulation for all carriers was one logical solution, but it was not the only answer them or today.

With this understanding of the trucking market conditions during the Depression, we are reluctant to endorse any specific theory of destructive competition. Rigid Rate Proponents believe that destructive competition is a natural consequence of open competition and must be protected against. Flexible Rate Proponents believe that destructive competition is a misnomer; pricing below cost can be destructive, but it is not due to competition. We agree with the latter position. Economic circumstances can cause destructive practices, but it cannot be said that competition by itself causes those practices. There is no evidence on this record that California's economic conditions will soon cause an oversupply of trucks and subsequent devaluation

of capital sufficient to induce the destructive practices seen sixty years ago.

Although many changes have occurred since the early years, the general freight intrastate trucking industry in California still has rigid rate regulation. Parties favoring the continuation of this regulation say that carriers with price flexibility will price below cost and destroy the trucking industry as we know it. On the other hand, we have heard testimony that without economic regulation carriers have continued to profit in intrastate, such as Arizona, and interstate markets. We acknowledge that some carriers, given the freedom to do so, may price irrationally. If these carriers do so for any length of time, we expect them to go out of business. Business failures by ineffective competitors are inherent in a workably competitive market and can be expected in any industry where entry is relatively easy and inexpensive. While this may be destructive to individual carriers, it is not destructive to the industry. Efficient carriers that price according to their costs and provide safe, reliable service should not only survive, but prosper when allowed price flexibility and an equal opportunity to compete.

We conclude that the public may be served by limited regulatory protection against extreme circumstances, such as a drastic downturn in the economy or widespread irrational underpricing by carriers. Within the normal workings of competition in the trucking market rigid protections are not necessary. Our conclusion applies to both common and contract carrier markets. We will not adopt specific regulatory goals concerning destructive competition, beyond general encouragement of cost-based rates and a relatively low floor price for rates.

Contract carriers need not serve any customer and are exempt from common carrier requirements such as rate increase limitations and price discrimination rules. Allowing contract carriers to compete freely against common carriers would be unfair

because the latter are held to higher standards for rates and service. We must separate these markets by requiring that special contracts be approved only if the contract carrier maintains a special relationship with the shipper.

# Monopoly Pricing

The principal reason for regulation of utility rates in general is to prevent monopoly pricing by restriction of supply. If a utility market is workably competitive, rate regulation is not necessary to keep rates from rising above reasonable levels. If one provider tries to price its utility service above cost, other competing providers will offer the service at a lower and more reasonable rate. Because many elements of the trucking industry are naturally competitive, our goal is to assure that the adopted regulatory program maintains and promotes a workably competitive market.

Workable competition in a market requires three conditions. First, there must be many buyers and sellers of the goods or services. The theoretical definition of perfect competition requires that no single buyer or seller has the market power to affect prices. Because no real market can be perfectly competitive, we rely on the subjective term "many" to describe workable, rather than perfect, competition. Second, entry and exit from the market must be easy. Third, the buyers and sellers must have access to sufficient information necessary to make rational pricing and buying decisions.

If our adopted program allows these criteria to be met in the market, then no further regulatory rate restrictions are necessary to encourage economic efficiency.

# Predatory Pricing

In an industry where entry is extremely difficult predatory pricing is a valid concern. This record has clearly established that entry in the intrastate trucking industry is not difficult. While the cost of equipment and facilities may prohibit

carriers from entering the interstate trucking markets on a large scale, the record does not demonstrate the existence of substantial barriers to entry into intrastate markets. Because there are many carriers in the California intrastate market and entry is not difficult, we do not believe it is realistic to expect predatory pricing. Although we will adopt some protections against predatory pricing as a regulatory goal, the workings of market competition do much of the work for us. Only minimal formal protections are required.

### Shipper Pricing

There has been considerable testimony concerning the ability of large shippers to set transportation prices. In a competitive market we would expect large customers to drive the best bargain due to economies of scale. Likewise, in a competitive transportation industry, so long as economies of scale exist, large shippers should receive the lowest prices because of the number and size of their shipments. While shippers may appear to be setting transportation prices, carriers that are not profitable at these rate levels will not remain in business or will decline to serve at the shipper's prices. Eventually, to receive reliable service, shippers will be forced to pay prices which cover a carrier's costs. Although we are concerned about discriminatory pricing, the economies of scale in serving large shippers is a natural force of a competitive market, and market power will be checked and controlled by market forces. We adopt no regulatory goal to artificially inhibit the natural market force which economies of scale allow for large shippers, as long as rates charged to those shippers are not discriminatory or do not cause price discrimination to other shippers.

### Price Discrimination

No party supports discriminatory pricing, which is rate differences without cost justification. We retain the goal of maintaining identical common carrier rates (by each carrier) for

identical services. Where discrimination is alleged, the disputed rates should be authorized if rate differences are justified by cost differences. Article XII of the Constitution and PU §§ 453, 461.5, 494, and 3662 require that rates be regulated in a nondiscriminatory manner. Rigid Rate Proponents imply that economic regulation and its system of cost justifications will prevent discrimination. Although we strive to achieve this goal, the complexity of the current system of economic regulation provides no assurances of success. One troublesome example of potential discrimination is write-in tariffs. Shippers can write in to carriers and request a discount, but these discounts are not evaluated for cost justification or discrimination.

Parties recommending less or no economic regulation appear to be willing to let the market dictate fair, nondiscriminatory prices. Some claim that discrimination is not possible in a competitive market, on the theory that perfect information and the rational desire to maximize individual profits will keep all rates cost based. We do not share their complete confidence in the market and are unwilling to allow pricing freedom without safeguards. If we can determine that the market is workably competitive, public protections are still in order because shippers and carriers do not have perfect information and do not always behave rationally. However, our intention is to provide only necessary protections, without restraining prices so much as to cause inefficiency. As long as rates are confined to a zone of reasonableness, formal cost justification is not a needed safeguard.

It is our goal to prevent discrimination. We will do so in part by requiring common carriers to hold themselves out to serve the public. We will specifically disallow tariffs written to serve a single shipper, but no specific geographic limits beyond that will be imposed. We will address discrimination allegations

as they arise, and in time we will change tariff limitations if other rules become necessary.

#### Service

There was considerable testimony concerning service to small and rural communities. Rigid Rate Proponents argue that interstate service to these communities has deteriorated under deregulation and that this would happen to intrastate service if deregulated. Flexible Rate Proponents dispute these claims and expect service to remain the same or improve if carriers are given pricing freedom.

No specific proposals concerning service were made, but Ad Hoc suggested that the Commission determine the division of revenues between carriers which interline, or transfer freight to other carriers for eventual delivery. The intent of this proposal is to increase the profitability of small carriers that serve small and rural communities.

The existence or nonexistence of economic regulation will not determine service levels to small and rural communities. It is not how rates are set, but whether they are compensatory at a given level of service, that determines carrier enthusiasm to serve a market segment. We continue to support adequate common carrier service as a regulatory goal. As discussed elsewhere in this decision, we will establish a minimum level of service for common carriers as a safeguard against inadequate and unreliable service.

#### Safety

It is undisputed that public safety on the state's highways cannot be compromised by any regulatory program. That has always been the Commission's goal, and we reiterate it now.

Generally, proponents of rigid rate regulation believe carriers operate in a safer manner under economic regulation than in a deregulated system. Proponents of flexible rate regulation dispute this claim. Both made specific safety proposals, which are detailed elsewhere in this decision. Therein we find the most

effective way to improve safety is through direct safety regulation and enforcement.

### Competition

The problems with the present regulatory program's ability to cope with today's transportation market are enumerated in the section entitled <u>Analysis of Current Regulatory Program</u>. These problems led us to consider a more flexible approach to rate regulation, on the notion that flexibility would reduce the complexities of current regulation. However, before turning our attention to the appropriate type of rate regulation we must address whether the general freight transportation market is workably competitive. In general, imperfect economic markets require closer regulatory attention than do competitive markets. In any regulated industry a basic goal is to mimic competition. If it can be demonstrated that the intrastate general freight market is workably competitive, then a more flexible regulatory program is justified.

As discussed in the <u>Goals of Truck Regulation</u> section of this decision, three conditions are sufficient to demonstrate that a market is workably competitive: (1) there are many buyers and sellers in the market, (2) entry and exit from the market is relatively easy, and (3) buyers and sellers have ready access to relevant information.

The evidence presented by DRA and others, as well as the Commission's own statistics on certificated common carriers and permitted contract carriers, are clearly convincing that there are many buyers and sellers in the intrastate general freight market. For example, there are now more than 3000 intrastate common carriers in California (3,442 common carriers as of June 30, 1982). Only in the smallest market segments might there be so few carriers that competition would not drive rates toward costs, or so few shippers that service would be inadequate. These areas become

candidates for regulatory protections not needed on major freight routes, if monitoring shows the need.

Quick, easy and inexpensive entry with small sunk costs required of competitors creates an ideal situation for competition, which will in turn enforce restraint upon pricing. Theoretically, a dominant firm will behave competitively if it fears entry by another firm with similar cost characteristics, even if the dominant firm has a very large market share. If the dominant firm does not react this way, other competitors will enter the market. In either case, customers have access to cost based rates. The record in this proceeding clearly indicates that entry into the intrastate general freight market and expansion into new areas are relatively easy and can involve relatively small capital costs. This is supported by the testimony of many parties (e.g. DRA, Coalition, CMA, FTC) and the number of entrants that receive operating authority from this Commission. From July 1, 1987 to June 30, 1988 there were 1,141 contract carriers and 260 common carriers receiving new authority.

Recovery of entry or expansion costs upon exit from the general freight market is not difficult. Exit costs depend on the extent to which investments can effectively be redeployed or sold in response to changes in market conditions. Transportation equipment and terminals have multiple uses and can be easily sold or transferred to new or existing carriers as well as other businesses. A competing firm or new entrant would likely purchase or lease an exiting firm's facilities, significantly decreasing the risk of losing entry investments. Ease of entry and exit is further demonstrated by the relatively small capital costs and minimal capital risks inherent in entering the trucking business.

Ready access to information is an element of competition that can be determined by regulation of market mechanics but is not dependent on regulation of rates. Without accessible rate information carriers may be able to discriminate against certain

shippers and maintain higher rates than could be charged if shippers had accurate information about all carriers' rates. Everyday business relationships produce much competitive information. However, any regulatory program should encourage rate competition by promoting open rates for both common and contract carriers. Secret rates and discounts promote discrimination and discourage direct competition.

Because the sufficient economic conditions are convincingly met or can be promoted by a minimum of regulatory constraint, we find that the intrastate general freight trucking market is workably competitive.

Workable competition will protect shippers against unreasonable rates. If rates are too high, other competitors will take the business. If rates are too low, the carrier will go out of business.

Typically, a workably competitive market does not warrant rate regulation to produce just and reasonable rates. However, the Legislature has enacted statutes providing that the use of public highways for the transportation of property for compensation is a business affected with a public interest and the Commission should ensure reasonable, nondiscriminatory rates and adequate, dependable, and safe service. This legislative mandate requires the Commission to impose a regulatory program that meets the statutory objectives, with flexible or rigid rate regulation. In analyzing the current regulatory program we noted some major flaws that pose a significant barrier to maintaining reasonable rates and preventing discriminatory pricing. These flaws also inhibit the State's economy from fully benefiting from the services of a vital and vigorous for-hire trucking industry.

If carriers are not allowed to respond to market conditions, they are prevented from operating efficiently, with the attendant risks of oversupply, waste of resources and stifling of innovation.

To better allow carriers to efficiently respond to market conditions and to meet the statutory objectives, we will adopt a regulatory program that recognizes the benefits of competition. Although we believe that a more flexible system will work, we will monitor how effective that competition is in driving prices toward costs. The adopted program will provide for rate flexibility within a zone of reasonableness together with a monitoring plan. The monitoring plan is intended to offer a mechanism for detecting and correcting any failure of market forces.

Our response to competitive realities in the trucking industry will help us to achieve the regulatory objectives mandated by the Constitution, and to fulfill our statutory responsibilities. We believe that the public interest will be better served by permitting carriers flexibility in adjusting rates in response to the demand and constraints of a competitive market. Price flexibility will provide carriers the freedom to align prices more closely with their costs and should enable well-managed and efficient carriers to earn a reasonable return on their investment.

An effective regulatory program would allow efficient use of resources and timely response to demand for services. The current program provides the wrong incentives for efficiency, erecting unneeded hurdles which translate into higher rates for shippers and consumers. We continue to strive for rate regulation that is efficient and fair. If fairness and equity goals can be met, then less regulation is preferable to more regulation, because less regulation is economically more efficient.

Further, the record demonstrates that similar trucking markets in other jurisdictions function in this manner when subject to price flexibility or economic deregulation. The evidence in this proceeding is clear and convincing that consumers and the economy generally will benefit from the substitution of market-set rates for government efforts to fix prices.

We are convinced that the workings of competition within a zone of reasonableness will produce just and reasonable rates, and that monitoring protections and ready access to rate information will quickly identify any rates that are not just and reasonable. Therefore within a zone of reasonableness we will not require that individual carriers file formal applications to change tariff or contract rates, because there is no need for individual findings to determine that such rates are just and reasonable. The workings of competition and the limits in the regulatory program adopted herein, along with finding that future rates within the zone of reasonableness are just and reasonable, will suffice.

When the Commission first began to require separate findings and orders in support of individual rate applications, that process was both necessary to remedy market imperfections and effective in regulation of relatively few carriers. Today conditions have changed. The market is workably competitive, and therefore case-by-case cost justification is unnecessary. As well, the large number of carriers makes individual litigation of rate applications burdensome and ineffective.

### Legal Authority for a Flexible Rate System

Rigid Rate Proponents argue that the Constitution of the State of California (Constitution) and the Public Utilities Code (PU) require rigid rate regulation. More specifically, Rigid Rate Proponents rely on Constitution Article XII, §§ 3 and 4, and PU §§ 451, 452, 453, 454, 455, 460, 461.5, 486, 491, 494, 726, 730, 731, 3662 and 3666. The full text of the applicable sections of the Constitution and the PU Code are attached as Appendix B to this decision.

Based on their interpretation of the these constitutional and statutory sections, Rigid Rate Proponents further argue that the Commission must provide a regulatory program for common and contract carriers that requires:

- 1. Commission approval prior to any change in common carrier and contract carrier rates.
- 2. Commission findings that common carrier and contract carrier rates are just and reasonable.
- 3. Thirty days' public notice prior to the effective date of common carrier and contract carrier rates.
- 4. Common carrier and contract carrier rates to be public documents filed with the Commission.
- 5. Common carriers and contract carriers to charge nondiscriminatory rates unless justified by the transportation conditions.
- 6. Common carriers to provide adequate service.

Moreover, Rigid Rate Proponents argue that the Commission is prohibited by the above statutes from issuing a blanket-authorizing decision and must act upon individual carrier showings of justification. Rigid Rate Proponents conclude that a regulatory program that does not meet the first four "requirements" above would not protect the public from poor service, unreasonable rates and discriminatory practices. Flexible Rate Proponents paint a very different picture. They believe that Rigid Rate Proponents are too narrow in their reading of the Constitution and PU § 454 with respect to the flexibility the Commission has to decide on the showing and finding required. They argue that in setting a rate the Commission can choose its own criteria or methods, provided they are reasonable. Flexible Rate Proponents assert that the Constitution and the Public Utilities Code give the Commission wide latitude on precisely what kind of regulatory system it will impose and that the California Supreme Court has confirmed the Commission's considerable discretion in setting rates for the transportation of property, citing California Trucking Association

Y. Public Utilities Commission (1977) 19 Cal. 3d 240, 246 & n.10, 247 (CTA v. PUC).

In addition, Flexible Rate Proponents point out that it is well established that a reasonable rate or charge in any given situation may be determined within a zone of reasonableness and cite the following:

"There is a zone of reasonableness within which common carriers, so long as statutory restrictions are not transgressed, may and should exercise discretion in establishing their rates. The upper limits of that zone are represented by the level at which the rates would be above the value of the service, or be excessive. The lower limits are fixed, generally, by the point at which the rates would fail to contribute revenue above the out-of-pocket cost of performing the service, would cast an undue burden on other traffic, or would be harmful to the public interest. Rates at the upper limits of the zone may be termed maximum reasonable rates; those at the lower limits of the zone may be termed minimum reasonable rates." (50 CPUC 632-633.)

Flexible Rate Proponents argue that through the mechanism of a zone of reasonableness rates can be established without the need for an individual review of each increase or decrease. They contend that, instead, a rate zone can be preapproved by a finding that the zone is reasonable, is in the public interest, and fulfills the needs of commerce.

Flexible Rate Proponents contend that a zone of reasonableness for general freight is consistent with PU § 454.2. That section provides for blanket authorization of rate changes for passenger stage corporations within a zone of rate freedom, based upon an advance finding that the service involved is competitive. Flexible Rate Proponents argue that, although general freight is not included in PU § 454.2, the implication is that the Constitution provides sufficient latitude to implement a regulatory

procedure that incorporates a zone of reasonableness. Flexible Rate Proponents therefore argue that because a zone of reasonableness is permissible under the constitutional language, it is also permissible under the substantially identical language of § 454.

According to Flexible Rate Proponents, the record in this proceeding shows that a flexible rate program is better suited to today's economic conditions in the trucking industry. Thus, Flexible Rate Proponents claim that the evidence in this proceeding constitutes a showing before the Commission that the proposed rate changes are justified. They assert that the evidence will support findings that: (1) the carriage of general freight is naturally competitive, (2) individual carriers cannot garner sufficient market power to exact unreasonably high or discriminatory prices, and (3) predatory pricing and destructive competition are unlikely to result. They therefore contend that the Commission can find that the proposed rate changes are justified and grant blanket authorization for individual carriers to raise and lower rates. A blanket authorization would eliminate the need for additional showings before or decisions by the Commission.

Flexible Rate Proponents further argue that the Commission's complaint and protest procedures together with a zone of reasonableness will act as checks and balances against unreasonable rate changes. Flexible Rate Proponents also cite antitrust laws as additional controls to insure that the benefits of competition are preserved and promoted. Among the laws referenced are the Sherman Antitrust Act, Federal Trade Commission Act, Cartwright Act, Unfair Practices Act, and Robinson-Patman Act. Generally, these Acts provide that pricing below cost with the intent to reduce or eliminate competition is unlawful. The remedies are varied and potent. Both Federal and State authorities prosecute these violations. Violation is a criminal offense. Public prosecutors at the State level may bring an additional

action providing for civil penalties, restitution and attorneys' fees. The recompense of these civil penalties, which can amount to millions of dollars, makes these actions particularly attractive to public authorities.

With respect to notice requirements before rates can become effective, Flexible Rate Proponents point out that under PU § 455 the Commission can grant authority for rate decreases to become effective less than 30 days after filing. Similarly, Flexible Rate Proponents assert that an order in this proceeding can meet the requirements of PU § 491. That section permits the Commission for good cause to allow rate changes on less than 30 days' notice by an order which: (1) specifies the changes to be made, (2) identifies when the changes will occur, and (3) sets forth the manner in which changes shall be filed and published. We agree with Flexible Rate Proponents that we can issue an order making rates effective less than 30 days after filing.

Further, we are persuaded by Flexible Rate Proponents' arguments that the Constitution and the Public Utilities Code provisions cited above permit the Commission to authorize rate flexibility for common carriers within a zone of reasonableness, based upon a finding that workable competition exists and that neither predatory pricing nor destructive pricing practices should result. Both enactment of PU § 454.2 and CTA v. PUC support this conclusion.

Article XII § 4 of the Constitution states in part, "A transportation company may not raise a rate or incidental charge except after a showing to and a decision by the commission that the increase is justified". Notwithstanding this language, PU § 454.2 permits blanket authorization of rate changes for passenger stage corporations within a zone of rate freedom, based upon an advance finding that the service involved is competitive. PU § 454.2 further provides that an adjustment in rates or charges within such a zone of rate freedom established by the commission is just and

reasonable. Thus, PU § 454.2 clarifies the type of showing permitted by the Constitution. PU § 454 provides, with certain exceptions, for example where there is no rate increase, that "no public utility shall change any rate . . . except upon a showing before the commission and a finding by the commission that the new rate is justified." We agree with Flexible Rate Proponents that this language is substantially identical to the constitutional language. Thus we conclude that § 454, like the constitutional provision, permits rate flexibility within a zone of reasonableness where there is competition.

The California Supreme Court's decision in <u>CTA v. PUC</u> further confirms the Commission's considerable discretion in setting highway carrier rates. In that case the Court construed PU § 3662 which provides that "[t]he commission shall . . . establish or approve just, reasonable, and nondiscriminatory maximum or minimum or maximum and minimum rates to be charged by any highway permit carrier". The Court determined that this language vests the Commission with the discretion to set maximum or minimum rates, "or no rate at all."

In short, we conclude that: (1) the Commission is not restricted to a cost-of-service form of regulation, and (2) there is ample authority to establish an appropriate and effective form of flexible rate regulation.

<sup>1</sup> Pacific Telephone and Telegraph Company v. Public Utilities Commission (1965) 62 Cal. 2d 634, 647 similarly reflects the Commission's considerable discretion in ratemaking:

<sup>&</sup>quot;Thus the responsibility for rate fixing, insofar as the law permits and requires, is placed with the commission, and unless its action is clearly shown to be confiscatory the courts will not interfere."

## Contract vs. Common Carriage

An important element of the adopted regulatory program will be the balance of incentives between common and contract carriage. This balance parallels the classic policy balance of economic efficiency vs. fairness or equity among the participants in a market.

In promoting safe, reliable service at reasonable and nondiscriminatory rates we could emphasize service and price discrimination protections by providing incentives for common carriage, at the risk of loss of economic efficiency. Encouraging common carriage at the expense of contract carriage would improve consumer protections because all carrier obligations would be explicit in fixed tariffs, but it would prevent carriers and shippers from making private arrangements that might increase carrier efficiency and thus lower prices. On the other hand emphasis on low rates could be provided by incentives for contract carriage, at the risk of price discrimination and poor service to some market segments.

We have heard from shippers and carriers who are dissatisfied with their opportunities to set special, efficient rates in specific situations. In many such cases it is special shipper obligations which drive the efficiencies that allow lower rates.

In striking the balance we are restrained by law and sound public policy to maintain a viable, working common carriage system. We cannot know with certainty that a viable common carriage system will survive if all the incentives are in favor of contract carriage. Common carriage must work efficiently to serve customer demand, not merely exist as an empty set of rules built to satisfy legal requirements. The most ardent of flexible rate proponents claim that effective common carriage will always survive because there are many carriers that will choose common carriage as a marketing tool in serving small communities or market segments.

However, the evidence does not convince us to make that finding, and the consequences of ordering such an experiment are too risky. We will allow greater freedom than is currently granted for contract carriage, but not without limits.

We will effect the balance of incentives for common and contract carriage in these ways: (1) by ordering different effective dates for the two types of carriage, and (2) by defining the applicability of contract carriage. These are the two controls that will in large part determine how much freight actually moves under common or contract carriage. Our choices in setting these controls will be discussed in the Adopted Regulatory Program section of this decision.

# Zone of Reasonableness

The evidence in this proceeding strongly indicates that competition is effective and market forces along with some protections to ensure fairness will maintain prices at reasonable levels. However, to protect ratepayers against the remote possibility that a workably competitive market may not exist in all traffic lanes, we will establish a zone of reasonableness and monitor whether competition is able to control market behavior.

To be useful to carriers, the limits of the zone must be sufficient to permit a fair opportunity to raise or lower prices to respond to market conditions. There must be enough latitude to allow carriers to respond to changes in the economy such as increases and decreases in fuel prices. To protect the public, and to a certain extent to protect carriers from each other, the zone must be restrictive enough to ensure that rates are reasonable. These objectives can be achieved by setting a ceiling on the amount an individual rate can rise within a specified time, and by setting a floor price below which rates cannot be reduced. Increases greater than the ceiling or decreases below the floor can be requested by filing an application with appropriate justification.

Naturally, if a general emergency occurred, the limits to the zone could be temporarily expanded.

The limits to the zone are defined by analysis of the market inefficiencies that might be encountered. The claimed dangers are predatory pricing and the vaguely defined destructive competition.

The upper end of the zone will serve to restrain predatory pricing. To succeed at predatory pricing a carrier must drive competitors out of the market and subsequently raise prices above reasonable costs. A percent increase limitation would prevent the second step of the process, especially if the reduced price in the first step becomes the base price for the increase limitation. The purpose of the upper end of the zone is not to protect shippers by assuring low rates. Without an upper limit a carrier could raise rates in hopes of increasing profits, but in a competitive market that carrier will simply lose business as other carriers take the freight by charging lower, cost-based rates. Although there is no convincing evidence that predatory pricing has existed or could exist in the California intrastate market we will preclude even the remote possibility by ordering an upper limit to price increases.

The lower end of the zone should protect against pricing below cost for whatever reason. Underpricing induced by economic circumstances, intramarket subsidies or irrational carrier behavior might cause inadequate wages, poor maintenance or market instability, all of which are serious concerns. To prevent that possibility we shall order that common carrier rates shall not fall below a floor price. The floor will be based on variable operating costs and will exclude all capital and other fixed costs. To assure that safety is not compromised definitions of variable costs will be stretched to include insurance costs and as much safety costs as can be reasonable accommodated. The final form of the variable cost floor will be developed in workshops for eventual

Commission approval. Until then it is reasonable to use temporary measures of variable cost taken from within the current TFCI.

Because the floor excludes all fixed costs we anticipate that it will not be used for rate indexing by carriers. We have learned elsewhere in the transportation industry that minimum rates set too high become de facto maximum rates as well, generating vigorous and largely unnecessary dispute. Calculation of floor prices should be less contentious. To resolve the problem of assigning average costs to individual carriers we will make floor prices carrier specific, at least in part.

In summary, the upper limit of the zone of reasonableness will be a percentage cap on rate increases, and the lower bound will be carrier specific variable costs. The zone of reasonableness provides pricing flexibility and by allowing carriers to respond to market changes encourages rational carrier pricing. Carriers have strong incentives for cost-based pricing, and both shippers and carriers are protected from the market abuses of predatory pricing and irrationally low prices. Large rate changes that could be challenged as unreasonable require an application and case-by-case justification.

## Safety and Entry Requirements

Prior to September 20, 1963 the Commission administered safety regulations for for-hire motor carriers. In 1963 this responsibility was transferred to CHP by legislative action. PU § 767 (now § 768) was amended to provide that "the commission shall not regulate the safety of operation of passenger stage corporations, highway common carriers, and petroleum irregular route carriers."

Following this jurisdictional transfer, the Commission assumed a supporting role in safety by suspending or revoking the operating authority of carriers which the CHP would identify as unsafe. In 1986 the Legislature amended PU § 768 to state, "The Department of the California Highway Patrol shall have the primary

responsibility for the regulation of the safety of operations of passenger stage corporations, highway common carriers, and other motor carriers. The commission shall cooperate with the Department of the California Highway Patrol to ensure safe operation of these carriers." More recent legislation, discussed below, continues to stress the importance of the Commission's role in safety.

Because the positions and arguments of many parties are similar, we will segregate them into two groups—those who favor rate regulation to improve highway safety, and those who believe that direct safety enforcement is the best approach to improve highway safety.

## Parties Supporting Rate Regulation

In its direct showing CTA presented four witnesses to address driver and truck safety issues. Based on their testimony, CTA's policy witness recommended that the Commission:

- Develop a special task force of industry and government representatives to establish minimum driver training standards acceptable for the for-hire carrier industry.
- Join the industry in proposing realistic drug testing qualifications for drivers.
- 3. Work with Air Quality Management Districts to decrease congestion through truck pricing practices.
- 4. Require carriers with low safety scores to demonstrate that requested rate reductions will measurably improve the carrier's safety score.
- 5. Require all contracts to include a provision which binds the shipper to the carrier and makes the shipper co-liable for all accidents arising from the carrier's performance for the contract shipper.

Additionally, CTA's policy witness testified that in conformance with AB 3490 (Stats. 1988, Ch. 1175) the Commission

should establish regulations for new entrants which require them to:

- 1. Be financially and organizationally capable of conducting an operation within the rules and regulations of the CHP.
- 2. Be committed to observing the hours of service regulations for all employees and subhaulers operating vehicles under the applicant's operating authority.
- 3. Have a Commercial Vehicle Safety Alliance sticker for each vehicle and a preventive maintenance program that conforms with CHP regulations.
- 4. Participate in the DMV's driver pull notice program and in a program to regularly check the driving records of all employees and subhaulers operating vehicles which require a class 1 driver license.
- 5. Have a safety education and training program for all employees and subhaulers operating vehicles under the applicant's operating authority.
- 6. Pass a written test to ascertain the applicant's knowledge of vehicle maintenance standards.

Convinced that rate regulation and safety are related and that police enforcement cannot alone compensate for safety problems, CTA developed a safety score to predict carrier accident and citation rates from carrier income statements. CTA argued that safety performance is affected by a carrier's operating margin, driver labor as a percent of revenue and expenses, and purchased transportation as a percent of expenses. From this, CTA concluded that carrier safety performance could be predicted by the profitability and driver compensation practices of trucking firms. CTA claims that the safety scores developed from these factors have their greatest predictive accuracy at the extremes (e.g. carriers

with the lowest scores present the most danger on the highways) and recommends limiting rate freedom for carriers that rank in the lower one-third.

Additionally, CTA notes that over 90% of truck-at-fault accidents are caused by driver error and attributes this to lower driver wages and deregulation.

Ad Hoc argues that less restrictive rate regulation places economic pressure on carriers which causes them to overwork drivers, reduce maintenance, and violate safety laws. Ad Hoc supports this argument by asserting that safety declined during the period of lessened rate regulation, 1981-1986. Finally, Ad Hoc does not support the contention that direct enforcement is the most effective means of providing safety to the public, and claims that rate regulation is needed to ensure safety.

WCFTB is convinced that unregulated carriers have a worse safety record than regulated carriers and rejects the evidence that a correlation does not exist between economic regulation and safety. WCFTB is also opposed to the regulatory proposals which increase rate flexibility, on the grounds that many carriers will experience extreme hardship and safety will deteriorate. These concerns combined with recent safety legislation cause WCFTB to recommend that the Commission conduct a more comprehensive investigation into the effects of DRA's proposal.

Teamsters, NMFTA and Hegarty argue that much of the trucking industry has not achieved a sufficient level of truck safety. These parties believe that flexible rate regulation would place downward pressure on rates and wages, cause carriers to reduce repair and maintenance expense, and make it difficult to replace aging equipment and attract well-qualified drivers. Additionally, these parties seriously doubt that direct enforcement alone will be sufficient to keep the highways safe.

## Parties Supporting Direct Enforcement

DRA contends that a direct link between rate regulation and safety does not exist, and cites the lack of evidence which would correlate accident data with rate regulation to support this claim. DRA supports its claim with studies on the profitability of unregulated vs. regulated carriage during the 1980-1986 transition period, correlations between profitability and regulation, and the evidence presented by FTC in this proceeding.

DRA argues that direct safety enforcement is the most cost effective method of protecting the public from irresponsible carriers. Unsafe operations can cause unreliable service and result in higher rates for liability and worker's compensation insurance. DRA believes that carriers seeking to operate profitably will operate safely because safety pays. DRA supports safety programs that suspend or revoke carrier operating authority to ensure compliance with insurance requirements, CHP's safety inspection standards and maintenance of safety related records. Finally, DRA concludes that safety enforcement is the most effective means for improving safety. DRA recommends the Commission enhance direct safety enforcement by:

- 1. Providing CHP yearly carrier mileage data for computing carrier accident and citation rates using CHP's MISTER records.
- 2. Working with CHP to develop a numbering system which allows intrastate regulated motor carriers to be identified in CHP's MISTER records by a single number in place of both a Commission and CHP number.
- 3. Augmenting the list of owner-operators, required by AB 2706, with carriers that receive subhaul only revenue, if necessary.
- 4. Working with CHP to implement recent legislation which requires joint action.

In response to CTA's research on highway safety DRA argues that the safety score methodology is flawed and at best only a preliminary indicator of safety. Specifically, DRA claims that CTA's research has severe database, variable and methodological problems that render the findings inaccurate and the conclusions invalid.

The Coalition supports direct enforcement as the most effective method of improving highway safety, and references recent safety legislation as being consistent with this position. The Coalition also believes that safety is cost-effective, citing carrier testimony that safety programs reduce insurance costs and help avoid CHP citations.

The Coalition has many of the same concerns with CTA's safety score methodology as DRA. First, the Coalition challenges CTA's logic which favors carriers that do not use subhaulers. Second, the Coalition identifies the application of inconsistent data (interstate and intrastate miles are used to compute accident and citation rates based upon intrastate-only accident and citation experiences). Third, CTA's statistical methodology is extremely sensitive to small variations in data. The Coalition concludes that CTA's safety score proposal and underlying studies are not supportable.

Fischer contends that there is no conclusive proof that flexible rate regulation will lead to financial distress sufficient to adversely affect safety. Similarly, Fischer argues that there is no convincing evidence that continuing the current program will have a positive effect on safety. Finally, Fischer provides the following quote from CTA's witness Garland Chow to support these conclusions:

"The issue of how economic regulation impacts safety is still unanswered." (Exhibit 185, p. 4.)

CPIL also argues that there is not a direct correlation between rate regulation and highway safety. If such a correlation existed, CPIL concludes that carriers would have to receive excess profits to improve safety. CPIL proposes a targeted approach to safety regulation and recommends that the Commission work with other agencies to prevent regulatory overlap and optimize use of resources.

CMA, NSSTC and Mike Conrotto Trucking support direct enforcement as the best method of improving highway safety and argue that accident data shows little correlation between rate regulation and safety. Furthermore, these parties contend that safety is an enhancement to profits through lower insurance costs, lower CHP fines and lower risk.

Finally, CMA claims that the data base for CTA's safety score proposal has fundamental flaws and that the safety score is a poor predictor of accident and citation experience. CMA believes that the best predictor of a carrier's future safety record is the carrier's current safety record.

#### Safety Legislation

Recently enacted State legislation has significantly strengthened safety regulation. SB 2594 (Stats. 1988, Ch. 1509) put into effect commercial driver license requirements from the Federal Commercial Motor Vehicle Safety Act of 1986 (Title XII of PL 99-570). In compliance with this legislation DMV established more stringent testing and licensing requirements and increased sanctions for serious traffic violations.

AB 3490 (Stats. 1988, Ch. 1175) specifies additional entry requirements for new intrastate regulated motor carriers. This legislation mandates that new entrants and transferees must:

1. Be financially and organizationally able to conduct an operation that complies with the rules and regulations of the CHP.

- Commit to observing the hours of service regulations.
- Have a preventive maintenance program for its vehicles that conforms to CHP regulations.
- 4. Participate in a program to regularly check the driving records of all employees and subhaulers which operate vehicles requiring a class 1 driver's license.
- 5. Have a safety education and training program for all employees and subhaulers.
- 6. Maintain vehicles in a safe operating condition and in compliance with the safety provisions of the Vehicle Code and regulations in Title 13 of the California Code of Regulations.
- 7. File with the Commission a certificate of workers' compensation insurance coverage for employees or a Division of Industrial Relations certificate of consent to self-insure.
- 8. Provide the Commission with the address of an office or terminal where documents supporting these requirements can be inspected.

Another recently enacted safety law, AB 3489 (Stats. 1988, Ch. 916), formalizes the CHP/Commission suspension process for carriers not meeting the State's safety requirements. This legislation also requires the Commission to submit to CHP and the carrier's insurer a list of each intrastate carrier's equipment from the preceding year. Carriers who have failed to obtain insurance for all their vehicles may be fined and/or have their operating authority suspended.

Concerns about carrier safety were also addressed in AB 2706 (Stats. 1988, Ch. 1586). AB 2706 requires commercial carriers to have their equipment inspected every 45 days and to schedule a CHP terminal inspection at least every 25 months. An

unsatisfactory terminal rating can result in suspension or revocation of the carrier's operating authority.

AB 2706 also requires the Commission to annually identify owner-operators and send a list of these carriers along with their commercial driver license numbers to DMV. DMV must notify the Commission when an owner-operator's driver license is suspended or revoked, and the Commission must act to suspend or revoke the carrier's operating authority.

Finally, this legislation subjects carriers to fines and/or imprisonment for employing a driver without a valid commercial driver license. Carriers must also participate in DMV's pull-notice program and check the driving records of all class 1 and 2 (class A and B if licensed after January 1, 1989) drivers at least once a year.

In addition to the legislation that strengthens safety standards, SB 2876 (Stats 1988, Ch. 1596) mandates that CHP: (1) perform additional annual roadside inspections of commercial vehicles, and (2) report on the feasibility of implementing an incentive program for commercial drivers with excellent records.

# Agency Responsibilities

Although CHP has primary responsibility for motor carrier safety, other agencies have complementary roles. Generally, CHP is charged with enforcing the rules of the road, setting safety standards for commercial carrier operations, and inspecting carrier operations.

- The Commission has responsibility to ensure that new carriers are financially fit and able to conduct safe operations. Additionally, the Commission coordinates with other agencies by suspending the operating authority of unsafe carriers and owner-operators without a valid driver license and by providing safety related data.

DMV is responsible for licensing standards and procedures. This includes furnishing information to the Commission

on the status of owner-operator driver licenses and oversight of commercial driver training programs, including driving schools.

The Department of Health Services is charged with registering carriers of hazardous waste materials and enforcing special hazardous waste transportation rules. CHP also oversees hazardous material carriers. The table below identifies motor carrier safety programs and the responsible State agencies.

I.88-08-046 ALJ/FSF/j...

INSERT TABLE 2

### Discussion

The relationship between safety and rate regulation was one of the more heavily contested issues. Rigid Rate Proponents argue that rate regulation results in safer carriers and that financially healthy carriers spend more on safety. Stated differently, they argue that higher carrier profits result in more dedication of those profits to safety-related expenses.

This argument fails for several reasons. Rate regulation alone cannot ensure higher carrier profits. To do so it must be accompanied by: (1) restricted entry to prevent overcapacity, and (2) rates that yield profits higher than a workably competitive market. The rigid rate regulation proposals in this proceeding do not address the interaction between carrier profits and capacity. Because higher rates will entice more entrants, rigid rate regulation without limited entry will do little for carrier profits. Furthermore, the current and proposed rigid rate programs do not restrict entry and cannot prevent overcapacity if rates are set to provide higher profits than a workably competitive market. From this analysis we conclude that the current and proposed rigid rate proposals will not result in higher profits or safety expenditures than those of a workably competitive market.

Rigid rate regulation is an imperfect approach to safety. Without carrier profits in excess of competitive market profits there is no increase in financial ability to make safety expenditures. Even if there were higher carrier profits, carriers are not required to increase safety expenditures; carriers allocate operating revenues in their own best interest. Commissioner Calvo recognized this in his concurrence to D.86-04-045:

"Regardless of what rates carriers charge, profits can always be increased by reducing costs through lower levels of maintenance and less rigid adherence to safe operating practices. Thus rate regulation is at best an imperfect tool to achieve safety goals."

Consistent with this logic, the credible evidence in this proceeding demonstrates that rigid rate regulation will not improve safety. Our safety efforts will be applied to direct enforcement programs.

We agree with Commissioner Calvo's statement, and believe the Legislature, by enacting tough safety requirements that provide for direct safety regulation and enforcement, also recognized that rate regulation is not the solution to safety problems. We commend and fully support the Legislature in this endeavor and will allocate our resources to enforce these new safety requirements.

We will actively participate in the safety task force established in response to Senate Concurrent Resolution 67. The task force is directed to study methods of improving heavy commercial vehicle and driver safety, including improved coordination among State agencies and commissions having jurisdiction and responsibility for trucking safety. Besides the Commission, the task force includes representatives of CHP, DMV, Office of Traffic Safety in the Business, Transportation and Housing Agency, Department of Transportation, labor organizations, various segments of the trucking and shipping industries, and motor vehicle owners' and operators' organizations.

Finally, we will act to protect the public safety in three additional ways. First, in conformance with AB 3490 we are establishing specific guidelines and criteria to ensure that new carriers are financially viable and operate in a safe manner. Although existing carriers are not impacted by AB 3490's entry requirements, we place the industry on notice that this subject will be addressed in a subsequent proceeding. We believe AB 3490 provides the public needed protection with respect to new carriers and that, where appropriate, existing carriers should meet similar standards.

Second, the Commission staff has an ongoing responsibility to investigate carrier operations for compliance

with Commission requirements and in response to public complaints. Field offices are located throughout the State to fulfill this responsibility. We will direct the Commission staff in the course of these investigations to inspect new carrier driver education and training program records for compliance with State law. Where violations are found the Commission staff should take steps to ensure carrier compliance and recommend sanctions when necessary.

Third, the record reflects that some carriers continue to operate after the suspension or revocation of their operating authority. Although Commission records indicate which carriers hold valid operating authority, this information is not readily available to the public. We believe the public will be better served and protected if this information is easily accessible. Therefore, we will provide a toll free telephone number which the public can use to verify a carrier's operating authority. Adopted Regulatory Program

Our policy is to establish a regulatory program which ensures that carriers provide the public with competitive and nondiscriminatory rates, good service, and safe drivers and equipment. As explained above, we believe that the best way to implement this policy is through flexible rate regulation and stronger noneconomic regulation. Where regulation is not needed to achieve this policy, none will be provided. Consistent with this, the following regulatory program will be adopted:

### Common Carrier Tariff Rates

Common carriers may individually set rates within a zone of reasonableness without further Commission approval. The upper end of the zone of reasonableness is cumulative rate increases not greater than 10% over a 12-month period. The lower bound of the zone is variable costs, which are in part carrier-specific.

Collective ratemaking under § 496 of the Public Utilities Code and authorization of rates outside the zone reasonableness require a formal application.

Rates withdrawn or amended within 30 days shall have no effect on the 10% upward rate limitation, so long as rates stay within the zone of reasonableness.

All rates shall be filed with the Commission as Tariff Filings and, except those which require an application to be filed, shall become effective 10 days after appearing on the Commission's Daily Transportation Calendar.

The conditions of common carrier service and complete criteria to qualify for rates, including discounts, shall be contained in each carrier's tariffs.

Rates shall be nondiscriminatory. No secret codes, undisclosed discounts, or write-in tariffs shall be permitted. All discounts shall be identified and cross-referenced in the carrier's tariffs.

The freight bills of carriers which publish discounts, must contain: (1) a statement that discounts may be applicable, and (2) the carrier's phone number and address to obtain further information.

# Common Carrier Contract Rates

Contract carriers that have common carrier authority may enter into contracts for common carrier service for a period of up to one year without Commission approval. Contracts shall be effective 10 days after appearing on the Commission's Daily Transportation Calendar.

Common carrier contracts may only provide service at rates which are equivalent to the common carrier's filed tariff rates, but may lock in rates over the life of the

contract or provide for adjustments tied to specified economic factors.

All common carrier contracts must be filed with the Commission and are public documents.

# Special Contract Rates

Special contracts are only for service or under conditions which: (1) are not normally provided under common carrier tariff rates by any carrier, and/or (2) provide for a special, continuing relationship between the carrier and the shipper. Dedicated equipment is not required.

Special contract rates must be higher than variable costs, the same as for common carrier rates.

Special contracts require Commission staff review to insure that a special relationship exists between the carrier and the shipper and/or service is not normally available under common carrier tariff rates. Unless suspended by the Executive Director, special contracts shall become effective 20 days after appearing on the Commission's Daily Transportation Calendar.

All special contracts must be filed with the Commission and are public documents.

### Suspension of Rates

The Executive Director may suspend common carrier tariffs, common carrier contracts or special contracts one time for an additional 30 days, after which they will become effective unless further suspended or denied by Commission order.

# Service

All common carriers will be required to provide a minimum service level of one pickup or delivery per week for all points which are served under the respective

carrier's filed tariffs, if that service is requested by any shipper.

Common carriers which serve at the minimum service level are encouraged to also offer enhanced service, such as service on demand, to small and rural communities.

Commission staff will conduct surveys of service to small and rural communities and publish the results.

#### Safety

Commission staff will monitor carrier driver education and training programs.

Safety related programs and data will be coordinated with other governmental agencies.

Commission staff will establish a toll free telephone number for verifying a carrier's operating authority.

Carrier entry requirements established in connection with AB 3490 will be extended, where appropriate, to existing carriers in a future proceeding.

Under this regulatory program, common carriers must hold themselves out to serve the general public by filing tariffs in accordance with PU §§ 486, 487, 488, and 493(a). All common carrier tariffs should describe accurately and fully the services offered to the public and provide the specific rate or the basis for calculating it for the performance of those services and the related classifications, rules and practices. Tariffs should also be filed and maintained in a way that allows all users to determine the exact rate applicable to any given shipment. All discounts shall be identified along with the qualifying criteria. We will enforce the PU Code prohibitions against common carrier tariffs which are shipper specific.

Additionally, common carriers that hold contract carrier authority may enter into common carrier contracts and contracts for service not provided under common carrier tariffs, i.e. special contracts. Common carrier contracts shall be at common carrier rates, but may lock in rates, be linked to specific escalation factors, and use alternate classification or rating systems. However, any classification or rating system must be designed to produce the common carrier's tariff rates and shall require the carrier to be liable for loss and damage to the same extent it is liable under common carrier tariffs.

Contract carriers as such are not required to hold themselves out to serve the general public, but may enter into special contracts. Special contracts are for service or under conditions which: (1) are not normally provided under common carrier tariffs by any carrier, and/or (2) provide for a special, continuing relationship between the carrier and shipper. Special contracts may be effective on 20 days' notice unless suspended. The Executive Director may suspend a special contract prior to its effective date if it does not comport with the above criteria.

Contract carriers that also hold common carrier authority may enter into either special contracts or common carrier contracts at their filed common carrier rates. Contract carriers may acquire common carrier authority once all common carrier requirements are satisfied.

All suspensions shall be for not more than 30 days and may be initiated either on the Executive Director's own motion or after protest as set forth in G.O. 147-B, attached as Appendix F. After the suspension period, a contract will become effective unless further suspended or denied by Commission order. The suspension procedures are similar for all types of carriage—common carrier tariffs, common carrier contracts and special contracts.

In D.89575, we specified the proper scope of Highway Contract Carrier operations. That decision states that "a contract

carrier must generally have a continuing relationship with the shipper or shippers it serves" and that "a continuing relationship cannot be predicated upon a single shipment." The decision went on to state that "a continuing relationship requires that service be provided periodically over a period of time not less than 30 days in duration."

We do not intend to depart from the definition of common and contract carriage contained in D.89575, but we will further define the proper scope of contract carriage and specify the transportation characteristics and shipper responsibilities that identify a special contract.

Most simply put, special contracts will be authorized where: (1) the transportation services are not provided by any carrier under common carrier rates; or (2) there exists a continuing relationship between carrier and shipper, and the contracts provide for meaningful shipper obligations beyond the obligation to pay for services provided.

Some commenters to the Proposed Decision restated arguments that all contracts be confidential, on the grounds that disclosure of contract terms unfairly releases proprietary information to the shipper's competitors. Contracts are not now confidential. Because ready access to information encourages competition and discourages discrimination we will not allow confidentiality. Contracts shall be public documents.

The following guidelines apply:

 A continuing relationship requires that service be required over a period of not less than 30 days and include more than a single shipment. A continuing relationship cannot be predicated upon a single shipment.

- 2. The special contract requirement for a meaningful shipper obligation can be met by either of the following conditions:
  - A. A minimum of \$1000 per month of delivered transportation services, or
  - B. Other obligations not described above but which call for a substantial shipper obligation of a type not found in common carrier tariffs. Examples are plant security arrangements; unusual scheduling agreements; guaranteed demand; services covering more than intrastate operations, such as interstate or exempt carriage; and so forth. We warn carriers that staff investigation of these unusual obligations may trigger 30-day contract suspensions by the Executive Director. Meeting the \$1000 minimum will be easier to determine within the 20-day effective date period.
- 3. In a special contract a shipper can be either the consignee or consignor. Normally the shipper is regarded as the party who pays the charges for the transportation provided. However, the shipper may also be the party who controls the traffic, for example a manufacturer who ships freight collect to dealers of his product.
- 4. Carriers must keep copies of contracts at their offices for the terms of the contracts and for not less than three years after expiration.
- 5. Contracts shall be filed with the Commission and shall be public documents.

Subhaulers continue to be classified as contract and common carriers and afforded the same regulatory treatment as prime carriers. This is discussed in more detail in the <u>Subhaulers</u> section of this decision.

There will be no barriers to entry in terms of limiting operating authorities, commodities or routes. Carriers will be allowed to individually set rates without additional Commission approval. Common carrier rate increases greater than 10% or cumulatively greater than 10% for the last 12 months, all rates at less than variable costs and rates collectively set under § 496 will require formal applications.

To provide for an orderly conversion to our adopted regulatory program, we will grandfather under G.O. 147-B all rates and contracts which are governed by G.O. 147-A and in effect on the date of this decision. This will allow general freight contracts to remain in effect until their expiration date or for one year, whichever comes first. However, within 90 days from the date of this decision, all common carrier tariffs, except shipper specific tariffs and rates which include write-in tariffs, must conform to G.O. 147-B requirements.

We will instruct the Executive Director to propose a program which requires shipper specific tariffs and rates, including write-in tariffs, to conform to G-O-147-B-

As previously discussed all parties agree with our primary goal of providing the public with safe, reliable service at reasonable, nondiscriminatory rates. Below we show how each of these criteria meshes with our adopted program.

# Safety, Service and Price Discrimination

The adopted program meets policy goals in these areas, as discussed previously. The program does not conflict with the Commission's safety goals, as discussed in the <u>Safety and Entry Requirements</u> section. Flexibility in setting rates will not compromise safety as long as direct enforcement activities are given full support.

We agree with the Rigid Rate Proponents that the trucking industry is unique in that it provides a service to the public over public roads. From this we conclude that common carriers should

provide the public with a minimum level of service. To ensure adequate and reliable service to small and rural communities, we will require common carriers to serve, at least once per week, each community for which they have filed tariff rates. Service may be provided directly by the carrier or through arrangements with other carriers. Service need not be provided if none has been requested.

Additionally, we instruct the Commission staff to conduct studies of service to communities and traffic lanes statewide. These surveys should be published and where problems exist recommendations made for corrective action.

Even though nondiscriminatory rates are a legal requirement for any rate program, price discrimination can exist with or without economic regulation. An economically regulated market can lead to discriminatory pricing (witness current write-in tariffs that result in secret discounts to shippers) just as easily as one that is unrestrained. To minimize the potential for rate discrimination in our adopted program, the following safeguards will be enforced:

- 1. All requirements for discounts must be contained in the carrier's filed tariffs.
- 2. Common carrier service can only be provided at common carrier filed tariff rates.
- 3. Common carriers must bill for services at the lowest discounted tariff rate applicable.
- 4. All common carrier contracts and special contracts must be filed with the Commission and available for public inspection.
- 5. All tariff and contract filings will be noticed in the Commission's Daily Transportation Calendar.

### Limits to Zone of Reasonableness

We have found that in a workably competitive market, rate flexibility within a zone of reasonableness will provide reasonable rates.

The upper limit to the zone of reasonableness will be a cap on rate increases set at 10% over the lowest rates within the previous 12 months. After considering recorded changes in the TFCI and likely fluctuations under normal market conditions, we find that a 10% ceiling on increases over a 12-month period should provide sufficient flexibility for the zone of reasonableness. The 10% ceiling will allow a common carrier to increase any rate as often as it chooses within a 12-month period as long as the total of all increases for that rate do not exceed 10%. A common carrier will also be able to decrease any rate as often as it likes, but any decreased rate cannot subsequently be increased by more than 10% within a 12-month period. Each carrier thus establishes its own floor by knowing that no rate can be increased by more than the ceiling. We warn carriers that efforts to avoid the 10% cap on rate increases, for example by making cosmetic changes to tariff conditions then claiming that an increased rate is for different service, shall be monitored closely. Tariff filings which attempt to subvert the intentions of the zone of reasonableness shall be rejected.

The TFCI was designed as a system to track cost changes for motor carriers of truckload and less-than-truckload general freight. The index, which is substantially as proposed by CMA and CTA in Application (A.) 83-11-049, was adopted in D.86-04-045 and went into effect July 1, 1987. Costs are aggregated into seven categories each with a surrogate to measure actual cost changes. With the exception of the labor and insurance categories various United States Department of Labor, Bureau of Labor Statistics producer price indexes (producer price indexes) are used as surrogates for all categories. The surrogate for labor is

developed from the Commission's Highway Carriers Prevailing Wage Report (Prevailing Wage Report), and the surrogate for insurance is based on the California Automobile Assigned Risk Plan.

A review of Prevailing Wage Reports from 1980 and recorded changes in producer price indexes from 1961 indicates that yearly increases of 10% are not uncommon. Additionally, Exhibit 4 in A.83-11-049 (sponsored by CTA and adopted by CMA) calculated an 11.4% increase in the TFCI for 1981. While annual inflationary changes are usually less than 10%, we conclude from the recorded inflationary data and Exhibit 4 in A.83-11-049 that an annual ceiling of 10% provides sufficient pricing freedom for carriers to reflect normal inflationary variations.

Having shown that the 10% limit is sufficiently flexible, we must also be convinced that it provides adequate protection against possible market failures. Any upper limit to rates serves to protect against monopoly pricing and predatory pricing. Because entry into the market is relatively unrestricted, workable market competition by itself prevents monopoly pricing. As discussed earlier, competition also protects against predatory pricing, and only minimal added protections are needed. The 10% limit will sufficiently limit carrier price increases, especially because in a predatory pricing attempt the price increase must follow a decrease to drive competitors out of the market, and that decrease itself lowers the base price to which the 10% is applied.

Although the principal protections against destructive pricing below cost are today's stable economy and competition itself, we will provide the further protection of a lower bound to the zone of reasonableness. There is no simple rule stating at what point pricing below full long run costs becomes destructive. A lower limit set at full costs would be overly protective, to the point of being economically inefficient. A full cost limit would work to support inefficient carriers; the benefits of competition would be lost and prices would rise.

In our judgment a lower limit of a carrier's variable cost is a reasonable protection against destructive pricing practices by both common and contract carriers. We realize that distinctions between fixed and variable costs depend on the time frame of the carrier. Economically, the very definition of the long term is when all costs become variable, which is an elegant way of saying that even long run fixed costs have to be paid sometime. For practical purposes a carrier's fixed costs are those assignable to capital investment and overheads. Variable costs are most closely related to day-to-day expenses such as driver labor, fuel, tires and maintenance. Thus a lower limit of variable costs will keep a carrier's revenues high enough to pay wages, fuel and tire costs, maintenance, and insurance.

The chosen definition of variable costs should also include as much of a carrier's safety expenses as is practical, not in support of any economic theory but to remove from carriers any incentive to operate unsafely. For this reason we will include insurance and maintenance as variable costs. We have little control over carriers' accounting conventions for safety-related training, maintenance and inspection costs. It is likely that these are found in accounting categories for both maintenance and overheads. However, we will not insist on including overheads within the adopted definition of variable costs solely to capture an uncertain fraction dedicated to safety.

#### Variable Cost Calculation

We have determined that variable costs should include driver labor, fuel, tires, maintenance and insurance. They will not include capital costs and overhead.

We choose also to make variable costs carrier-specific, at least for labor, which for most carriers is the largest variable cost. For other cost elements we will use industry averages. For the remainder of 1989 we will set those other costs based on data used to determine the TFCI, which has been adopted by the

Commission. Thereafter we will adopt new values annually, based on inputs to Transportation Division-sponsored workshops. Use of the TFCI data set for the rest of 1989 is more reasonable than delaying the entire program until more precise figures are available.

With every tariff filing that changes rates, a carrier must file a completed "FLOOR PRICE CALCULATION" form, which is attached to G.O. 147-B.

The formula used to develop the form is based on carrier-specific labor costs adjusted upward to cover industry-wide wage adders, plus an aggregate figure which includes industry-wide average costs for fuel, tires, maintenance and insurance. For the remainder of 1989 the formula is:

(Driver Labor Cost, \$/mile) x (adjustment factor for wage adders) + (fuel, tire, maintenance and insurance costs; \$/mile)

- (Driver Labor Cost per mile) x 1.261 + 0.466.
- = Floor Price (\$/mile).

The 1989 data used on the form is derived as follows:

The carrier's Driver Labor Cost is system average driver wages per mile, plus adders, to be determined by the carrier. Annual report data should be used to derive the figure, or an estimated rate can be used for owner-operators.

The factor used to increase Driver Labor Cost to account for wage adders includes Social Security (FICA), Federal Unemployment Insurance (FUI), State Unemployment Insurance (SUI) and workers compensation. The FICA rate for 1989 is 7.51% up to \$48,000 annual gross, which exceeds most driver income. The FUI rate is 0.8% of the first \$7000. The SUI rate varies, but staff cost engineers have consistently used 4.2% of the first \$7000. Workers compensation rates vary quarterly and by industry; the rate

for the first quarter of 1989 was 16.95% and we shall use it.

Because FUI and SUI costs depend on annual income, we must estimate that figure. For 1989 we will use prevailing wage data for statewide line haul drivers of five or more axles: \$10.71 base hourly wage x 1977.6 average hours per year = \$21,180.10 annual income. For that income level the overall adjustment factor equals 26.1% of wages. That factor is reasonable for use during the remainder of 1989. An argument can be made that for regularly employed drivers FUI and SUI are not variable costs at all, but we retain them for now to give carriers no disincentives to make unemployment payments.

Data for other costs are taken from the same data set used to calculate the TFCI, modified to exclude those carriers that did not report vehicle miles in their annual reports. Average costs are shown in Table 3 below:

TABLE 3
CALCULATION OF OTHER COSTS

Cost Element	Industry Average, in \$/mile	
	Truckload	Less-Than-Truckload
Fuel Tires Maintenance Insurance	0.177 0.033 0.154 0.102	0.185 0.034 0.161 0.092
Total	0.466	0.472

The difference between truckload (TL) and less-then-truckload (LTL) is barely 1% of the total. Although this difference should be monitored in future years, for 1989 it is reasonable to ignore the minor difference and use 0.466 S/mile for both TL and LTL shipments. The benefits of simplified carrier fillings far exceed the disbenefits of lost accuracy. If all actual rates were indexed by these figures, increased accuracy would be important. For

purposes of calculating floor prices, that level of accuracy is unnecessary.

If use of these industry average costs unreasonably confines a carrier's rates, it may demonstrate the reasonableness of rates below the standard floor price by formal application to the Commission. This type of application should be no more burdensome than the current process of cost justifications, which further convinces us to begin the adopted program now rather than wait until completion of staff workshops on the topic.

### Incentives for Common Carriage

We have determined that the two controls for dividing incentives between common and contract carriage are the effective dates of each type of filing and the applicability of contract carriage.

To assure that an effective common carriage system prevails in California, we will allow tariff filings to become effective more quickly than special contracts. In his Proposed Decision the assigned ALJ recommended that tariffs be effective on the date filed. We agree with the ALJ that the needs of commerce require that rates become effective in less than the 30 days stated in § 491. Carriers must have the ability to respond to changes in costs and to meet competition. However, we will make tariffs effective 10 days after notice appears on the Daily Transportation Calendar. In this way the staff will have an opportunity to briefly analyze the filings and seek with the Executive Director suspensions before the effective dates, where appropriate. The requirements for suspension of an effective tariff are substantially more rigorous than during the 10-day protest period, and we must maintain protections against a proliferation of filed tariffs that are incorrect in format or content. The rejection rate for tariff filings under the current program is high enough that suspension of proposed tariffs must not be made unduly difficult.

We will maintain the incentive for common over contract carriage by ordering a 20-day effective date for special contracts. The ALJ recommended 30 days, but we believe that 20 days, which is 10 days more than for common carrier tariffs, more reasonably balances the incentives for the two types of service.

The effectiveness of a competitive common carriage market would be degraded by unnecessary rate and tariff complexity. For this reason we adopt discounting and billing rules that will encourage carriers to keep tariffs simple and understandable to shippers. Carriers should not be able to use arcane discounting rules to hide available discounts from shippers. Tariffs should be open and understandable, not so complicated that actual billed rates are determined by shipper savvy instead of the competitive forces that drive rates toward costs.

A number of parties in their comments suggest that common carriers be allowed to reduce rates on an experimental basis. Experimental rates would provide carriers the opportunity to return rates to their prior level within a 90-day window. Parties argue that rates are often reduced in expectation of traffic levels which may not materialize. Without the ability to return rates to their prior level carriers either will not risk making substantial rate reductions or will be required to operate at a loss.

Although we do not believe experimental rates are necessary to safeguard carriers, we will provide carriers with some flexibility in this area. An unrestrained experimental rate process could lead to a plethora of experimental rates and jeopardize the integrity of the adopted zone of reasonableness. However, we will relax the 10% upward limitation to allow that any common carriage tariff may be withdrawn or amended within 30 days of its effective date without affecting the 10% ceiling, so long as rates stay within the zone of reasonableness.

Common carrier rate increase applications are now typically processed on an exparte basis, with a decision issued

within 60 days from the filing date. Common carriers can continue to use this procedure to request rate increases greater than 10%. Rate increase applications should contain a request for ex parte treatment, provide justification for the rate increase, and demonstrate that their actions are not predatory. This procedure, along with the 30-day withdrawal option, affords common carriers the opportunity to expeditiously return reduced rates to their prior level without compromising the zone of reasonableness.

### Common Carrier and Special Contract Regulations

As explained elsewhere in this decision and in the general orders, common carrier contracts will be available to carriers with dual authority. This flexibility will allow shippers and carriers with continuing relationships to make mutually beneficial agreements without the added obligations needed for special contracts. In exchange for the increased flexibility the parties agree to charge only tariff rates.

However, we are concerned about abuses of common carrier contracts. Without necessary restrictions, they could be written to allow rates substantially below tariff rates, for example by immediate reductions of rates driven by a declining index. This could in turn lead to unreasonable price discrimination without the discrimination protections inherent in common carrier tariffs. In order to avoid discrimination we will order that common carrier contracts may not be amended or the rates therein adjusted below the rates in effect at the time the contract is signed and filed. Thus common carrier contract rates cannot fall below the tariff rates on which the contract is based. Common carrier contracts can be amended or extended as long as this restriction is met. Common carrier contracts do not require a floor price comparison, as the tariff rates themselves have already passed that test.

The guidelines to qualify special contracts insist on meaningful shipper obligations. Such obligations are necessary to distinguish contract carriage from common carriage. Otherwise

contract carriers could selectively and unfairly compete against common carriers, who are held to higher standards of rates and service.

This still allows much flexibility, but not to the point that the contracts become substitutes for common carriage. Common carriers hold themselves out to serve the public. With that obligation come higher standards of protection against price discrimination, a protection not required of contract carriers. We intend to keep that distinction in mind in any future enforcement actions against contract carriers who actually will serve any shipper without a special relationship. We will set no artificial limits on numbers of contracts that can be held by a single contract carrier; that flexibility encourages us to enforce carefully the special relationship requirement.

We choose the service minimums that substantiate the special relationship with the intent to allow flexibility. For most contracts we expect that the shipper's obligation will be most easily met by the minimum service measure of \$1000 per month. This limit is low enough to allow small carriers to participate while being large enough to guarantee more than a single shipment on most routes. Other obligations can be used to meet the test when they are supported in the carrier's filing.

It is not our intent that the \$1000 per month create any "take-or-pay" obligations for shippers. However, a shipper failing to take that amount of services will mean that the carrier no longer meets the requirements for special contract approval.

Under the current regulatory program contracts are limited to a one year term. We will retain that one year limit, but will allow annual extensions of contract terms by letter notice to the Commission.

## Monitoring

We have discussed at length our preference for a regulatory program which provides carriers with rate flexibility.

Although our adopted program includes a number of safeguards to ensure carrier rates are reasonable, we believe a monitoring program should also be established. A monitoring program will provide us the opportunity to identify and correct any market failures in a timely fashion.

DRA and CPIL are the only parties that address a monitoring program. Both recommend certain monitoring activities be adopted. CPIL suggests the following program to arm the Commission with information and expertise, but that we should intervene only when necessary to resolve a market flaw:

- 1. Continuous monitoring of the degree of competition within relevant product and geographic markets.
- Sophisticated studies of cost factors for efficient carriers by type, size and volume.
- 3. Surveillance of rates charged, and evaluation of substantial deviations from prior rates.
- 4. Strict scrutiny of rates in sectors lacking competition.
- 5. Comparison of rates with cost-based rates.
- 6. Active investigation of rate levels for predation.

DRA also proposes an ongoing evaluation of market and industry conditions. Their proposal requires the Transportation Division to prepare and submit reports on the following:

- 1. Number and type of rate filings.
- 2. Direction and degree of rate movements.
- 3. Operating authority data and trends.
- 4. Cost and operational changes.
- 5. Truck-at-fault accident data.

6. Number, nature and disposition of complaints and protests.

DRA and CPIL have recommended a number of monitoring activities that are interesting in understanding the trucking industry, but do not directly influence our primary goal—safe, reliable service at reasonable, nondiscriminatory rates. The monitoring activities that we consider important to safeguard our goal are discussed below.

First, we will continuously monitor the degree of competition and quality of service within small and rural communities and other traffic lanes as necessary. Obviously, this activity is designed to spot potential market failures in the most vulnerable locations. The number and type of public complaints filed with the Commission should be used as a guide in determining which communities and traffic lanes to target. The current complaint procedures provide valuable information in many areas such as poor or inadequate service, discriminatory rate or service practices, and predatory or destructive behavior. Complaint data should give a strong indication where further investigation is needed.

Second, the reasonableness of rates in traffic lanes and communities statewide should be reviewed and recommendations made when corrective action is warranted.

Third, truck-at-fault accidents and other related safety data will be monitored to provide vital information concerning safety in the trucking industry.

The responsibility for this monitoring program will be assigned to the Commission staff.

We will not hesitate to modify or rescind this decision if changed circumstances cause rates to become unreasonable and compromise the responsibility of the Commission to ensure just and reasonable rates.

Statutory Authority for Adopted Program

### Contract Carriers

In <u>United States Steel Corp. v. Public Utilities</u>

<u>Commission</u>, 29 Cal. 3d 603, 608 (1981), the California Supreme

Court reiterated that PU § 3662, governing contract carriers,

"vest[s] in the commission discretion to set minimum rates, maximum

rates, or no rates at all." (Citing <u>CTA v.PUC</u>, 19 Cal. 3d at 246
48.) <u>U.S. Steel</u> further states:

that refusal to impose minimum rates [is] permissible when the record fail[s] to demonstrate 'an obvious or persuasive need in the public interest' or that 'the rates would not have a meaningful effect on the transportation involved.' In addition, ... exemption from rates [can] be justified when 'the exemption would not lead to destructive rate practices.'

Our adopted regulatory program for contract carriers does not include either maximum or minimum rates, although it does include a variable cost floor for carrier set rates. As discussed above in the <u>Destructive Competition</u> section, in light of current economic conditions we do not expect the destructive rate practices of sixty years ago to recur. Thus we have concluded that rigid protections against destructive rate practices are not necessary and that the industry only needs regulatory protection against extreme circumstances. As discussed above in the Limits to Zone of Reasonableness section, our variable cost floor will therefore provide sufficient protection against destructive pricing. Accordingly, we conclude that -- with the variable cost floor in place -- a rate exemption for contract carriers of general freight is justified because it will not lead to destructive rate practices. The floor is explicitly applied to special contract rates. Common carrier contract rates have already passed the test because the floor price applies to the tariff rates behind the contracts.

Commission-set maximum rates are likewise not necessary for the contract carriage of general freight because, as discussed above, competition will restrain unreasonably high prices. If a carrier's rates are too high, other competitors will take the business. Indeed, our current regulatory program for contract carriers of general freight already reflects this reality, as it likewise does not set any maximum rates. In short, the record fails to demonstrate "an obvious or persuasive need in the public interest" for the setting of maximum rates.

To the contrary, the record demonstrates that the public interest will be served by freeing carriers of general freight from unnecessary maximum and minimum rate requirements and instead allowing them to respond efficiently to market conditions. If carriers must respond to unnecessary regulatory requirements, rather than market demand for their services, they will operate inefficiently with the attendant risks of oversupply, waste of resources, and stifling of innovation.

In sum, we conclude that under the present circumstances we are justified in exercising the discretion we have under PU § 3662 to set neither maximum nor minimum rates for the contract carriage of general freight, and instead require only that carrier set rates not fall below a variable cost floor. This rate system is in the public interest and will not lead to destructive rate practices.

## Common Carriers

While contract carriers are subject to PU § 3662, common carriers, with their obligation to serve the public in a non-discriminatory fashion, are subject to a somewhat different statutory scheme. PU § 451 requires common carriers to charge just and reasonable rates. As this Commission has previously stated:

There is a zone of reasonableness within which common carriers, so long as statutory restrictions are not transgressed, may and should exercise discretion in establishing

their rates. The upper limits of that zone are represented by the level at which the rates would be above the value of the service, or be excessive. The lower limits are fixed, generally, by the point at which the rates would fail to contribute revenue above the out-of-pocket [variable] cost of performing the service, would cast an undue burden on other traffic, or would be harmful to the public interest. Rates at the upper limits of the zone may be termed maximum reasonable rates; those at the lower limits of the zone may be termed minimum reasonable rates. (Investigation of Reduced Rates for Transportation of Bulk Cement, 50 Cal. P.U.C. 622, 632-33 (1951).)

Our adopted program for common carriers includes a variable cost floor to prevent rates from dropping below this zone of reasonableness. As discussed just above, this floor provides protection against destructive rate practices. Moreover, rate decreases within this zone should not "cast an undue burden on other traffic." Competition will prevent a common carrier from decreasing some of its rates and then trying to charge other traffic unreasonably high rates to make up for the decrease. If the carrier tries to charge this other traffic unreasonably high rates, competitors will take away the business. Furthermore, as explained above, freeing highway carriers from unnecessary rate regulation will not harm the public interest, but rather serves the public interest by allowing carriers to respond efficiently to market conditions and thus avoid problems of inefficiency, oversupply, waste of resources, and the stifling of innovation. Accordingly, we conclude that the less than maximum reasonable rates permitted by this decision are required by the needs of commerce and the public interest.

Our adopted program for common carriers relies on both competition and the 10% limit to keep rates from rising to excessively high levels. As explained above, if a common carrier tries to raise its rates to an excessive level, competitors will

take the business away by offering more reasonable rates. In addition, our adopted program prohibits a common carrier from increasing a rate by more than 10% within any 12-month period, unless it files a formal application. The formal application process will ensure that the reasonableness of larger rate increases will be subject to more detailed scrutiny.

In short, we conclude that our adopted regulatory program for common carriers of general freight will keep their rates within the zone of reasonableness.

PU § 454 provides that no common carrier shall increase any rate or so alter any classification, contract, practice, or rule as to result in an increased rate, except upon a showing before the commission and a finding by the commission that the new rate is justified. As outlined above, this proceeding has shown that common carrier rates under our adopted regulatory program fall within the zone of reasonableness. Accordingly, we find that the new and increased common carrier rates approved by this decision are justified.

Our adopted rate flexibility program allows common carrier rates to become effective 10 days after the carrier's filing appears on the Commission's Daily Transportation Calendar. As pointed out above, under PU §§ 455 and 491, for good cause the Commission can allow rate changes on less than 30 days' notice by

Constitution, Article XII, § 4, contains a substantially identical requirement.

<sup>2</sup> PU § 454 states that "[elxcept as provided in Section ... 455, no [common carrier] shall change any rate or so alter any classification [etc.] as to result in a new rate except upon a showing before the commission and a finding by the commission" (emphasis added). However, § 455 permits rate schedules, classifications, contracts, practices, and rules not increasing or resulting in an increase in any rate to go into effect without any such showing or finding. Thus, § 454 only requires such a showing and finding where there is a rate increase.

an order which: (1) specifies the changes to be made,
(2) identifies when the changes will occur, and (3) sets forth the
manner in which changes shall be filed and published. Here, as
explained in the section <u>Incentives for Common Carriage</u>, there is
good cause for allowing these changes to become effective on less
than 30 days' notice in order to allow common carriers to respond
to market conditions as rapidly as possible, while still ensuring
compliance with our regulatory requirements. As we have said
before, all other things being equal, a system which permits
carriers of general freight to respond to the demands and
constraints of a competitive market is a better system. Our order
meets the further requirements of § 491; G.O. 147-B (attached as
Appendix F) identifies when rate changes can occur, specifies the
changes that can be made, and sets forth the manner in which rate
changes shall be filed and published.

The preceding discussion concerning common carrier rates and notice periods also applies to common carrier contracts. Although common carrier contracts can only be offered by common carriers that also possess contract carrier authority, common carrier contract rates are based on common carrier rates and are subject to a 10-day notice period.

# Subhauling

Although a number of parties commented on this issue the three most active parties were Lou Filipovich (Filipovich), Teamsters, and Fischer. Filipovich and Teamsters for different reasons recommend subhauler rate regulation through a division of revenues between the prime carrier and the subhauler. Fischer recommends a leasing program similar to the ICC's be established. Other recommendations run the gamut from no change in the current program to cost-justified subhauler rate schedules. The positions of the parties are discussed below.

Filipovich

Filipovich, an independent operator, is authorized to operate as a highway common carrier in California and has over 40 years' experience in transportation. Filipovich cites an extensive historical background of proceedings in which subhauling has been addressed without resolution and urges the Commission to act in this decision.

Filipovich believes the very nature of subhaulers as small businessmen with limited resources has caused them to be a traditionally underrepresented class. The parties with financial resources to participate in regulatory proceedings usually have no incentive to address subhauling. This results in an unregulated subhauling system in a regulated transportation industry. The solution Filipovich presents would require carriers that engage subhaulers to pay all revenue billed the shipper, consignee or party paying the freight bill, to the subhauler who performed the services.

#### Teamsters

entrepreneurial class of subhaulers, in the era of deregulation there has been a tremendous increase in the use of owner-operators working exclusively for one carrier. For the most part, these owner-operators provide nothing more than a low cost alternative to employee drivers. By using owner-operators, prime carriers can avoid such expenses as maintenance, insurance, fuel and Social Security taxes. They need not be concerned with investing in new equipment, purchasing fuel, maintaining costly safety programs, or covering owner-operators under workers compensation, unemployment, or disability insurance systems. Nor are they required to withhold income taxes from the compensation owner-operators receive.

Teamsters references DRA's subhauler study, Exhibit 14, produced for the March, 1988 en banc hearing on trucking regulation as the only empirical study of the financial condition of general freight subhaulers. This study paints a vivid picture of the

evolution of a one-time small and viable class of entrepreneurs with a particular market niche into a large group of exploited drivers running permanently unprofitable operations.

The study found two distinct classes of subhaulers. Approximately 71% of subhaulers earned all revenues from subhauling and 50% of these worked exclusively for one prime carrier, while the remaining 29% engaged in subhauling to supplement their earnings as prime carriers. The study also compared prime carrier costs to those of subhaulers and found them to be much lower; likewise, the study found subhaulers earn much lower revenues:

"Certain variable costs (fuel, tires, maintenance) of operating a truck make up the 'running cost'. These costs are roughly comparable for overlying carriers and subhaulers. Total costs, in contrast, are significantly different... When subhauler costs are adjusted to include compensation for driving labor, they are still 30-40% lower than the average overlying carrier cost. This difference is large enough to suggest that other significant costs are understated. . Average revenues for subhaulers are 37% less than average overlying carriers revenues. size of this difference suggests that subhaulers' revenues may be less than their fully allocated (long-run marginal) costs." (Ex. 14, p. iii.)

Teamsters concludes from this that subhaulers must pay themselves less than the industry average for employee drivers, and at the very least are an inexpensive substitute for labor. Teamsters' witnesses testified that this lower wage level may be at or even below minimum wage, given the number of hours owner-operators must stay on the road to remain financially viable. Clearly, this has an impact on the labor market. Between 1978 and 1986 the percentage of total general freight hauled by subhaulers increased from 20% to 30%. Finally, Teamsters claims subhaulers

have very limited bargaining power; rates are dictated to them on a take-it-or-leave-it basis.

Teamsters is convinced that subhaulers compete with employee drivers for work because prime carriers are able to shift their operating costs to subhaulers. Given that workers compensation insurance averages approximately 17% of payroll, employers' contribution to Social Security tax 7.5%, and unemployment insurance another several percentage points of gross income, the immediate incentive to use subhaulers is apparent. The incentive is so great that some carriers reach beyond what is lawful to designate employee drivers as independent contractors. Thus, subhaulers function to depress the wages and working conditions of employee drivers.

Teamsters believes that subhaulers should compete against other carriers, not against employees and the Commission should regulate them as it does other carriers. Its rules should mandate that the relationship be consistent with that of two independent businesspersons. Therefore, Teamsters suggests the following changes in the current regulatory program:

- 1. Require all carriers earning more than \$50,000 in revenue to file annual reports.
- 2. Require all carriers seeking operating authority to demonstrate they have sufficient operating capital and cash flow to enable them to remain in business for at least 90 days.
- 3. Establish a cost-justified subhauler rate schedule which reflects a prevailing wage component, maintenance, fuel, taxes, insurance costs and overheads peculiar to subhauler operations.
- 4. Increase the bonding limit in G.O. 102-H to an amount proportional to the number of subhaulers a carrier employs, and increase the bonding claim period from 60 days to 6 months.

### CMA

CMA advocates treating subhaulers like any other contract carrier. To the extent that a prime carrier is not willing to enter into a true, fully contractual relationship with a subhauler, the prime carrier/subhauler relationship should be equivalent to a shipper/carrier relationship, or the subhauler should become an employee of the prime. This procedure would offer subhaulers a more stable and enforceable relationship with prime carriers. Subhaulers could also publish their own tariffs and operate as common carriers. CMA believes this proposal would widen the sales options and generally improve conditions for subhaulers.

#### Fischer

Fischer states there is insufficient evidence on which to base any conclusions that would impose a Commission-set formula for sharing the revenue between a prime carrier and a subhauler. Fischer identifies two types of subhaulers. The first is a true subhauler; one who deals with a number of prime carriers and the public in an effort to build up business. Ultimately, that subhauler will reduce its subhauling activities and increase its direct service to the public.

Fischer characterizes the second type of subhauler as an owner-operator. The owner-operator contracts long term with a prime carrier, does not move from carrier to carrier, has no contact with the public and is controlled by the prime carrier. Operating authority is held by the owner-operator only because it is required by the Commission. Fischer contrasts this with the ICC where no authority is required for the owner-operator to enter into a long-term equipment lease with the prime carrier.

Fischer argues that the evidence in this proceeding shows owner-operators do not wish to be employees, nor do prime carriers wish them to be employees. However, consistency is needed between the interstate treatment and the intrastate treatment of the owner-operator/prime carrier relationship. Therefore, Fischer

#### recommends:

- 1. The existing subhauler class of carrier be maintained, but redefined as an operation where the subhauler contracts with the prime carrier on a shipment-by-shipment basis and cannot enter into consecutive contracts with the same prime carrier for more than 30 days.
- 2. The leasing regulations found in G.O. 130 be amended to provide that a carrier can lease equipment from a noncarrier owner-operator with driver for not less than 30 days and the lessee takes the exclusive possession and control of the vehicle.

### Mike Conrotto Trucking (Conrotto)

Conrotto engages subhaulers exclusively and finds the current regulatory program burdensome and discriminatory for carriers that engage subhaulers. Cost justification procedures are difficult because subhauler cost data is almost impossible to collect; many subhaulers are small operators with inadequate records. This hinders Conrotto's ability to obtain reduced rates and results in lost traffic. Conrotto believes the current regulatory program should be abandoned.

#### Southern California Motor Delivery, Inc. (SCMD)

SCMD testified that the current regulatory program will not sustain a healthy motor freight infrastructure and lists the following specific problems with respect to subhaulers:

- 1. Inadequate compensation.
- 2. No guaranteed payment provisions.
- 3. Inability to establish rates.
- 4. Difficulty in obtaining workers compensation insurance.

SCMD predicts dire consequences for the industry unless the subhauler is recognized as a distinct class of carrier. To

improve the situation, SCMD suggests the Commission require written agreements which provide subhaulers with: (1) an enforceable payment procedure, (2) a Commission established compensatory rate level, and (3) a wage higher than the prevailing wage level. SCMD also recommends a Commission-mandated policy for workers compensation coverage.

#### CTA

CTA recommends establishment of cost-justified subhauler rate schedules which use prevailing wage data and require the prime carrier to pay according to the subhauler's rate schedule.

DRA, Coalition and Dedicated Contract Carriage, Inc.

These parties see subhaulers as stabilizing factors in the general freight sector and argue that the existing program provides adequate protection for the subhauler. Subhaulers balance operations, allowing prime carriers to adjust to the ebb and flow of demand without committing scarce capital to equipment that may sit idle during periods of low demand.

Additionally, Dedicated Contract Carriage, Inc. believes the current regulatory program works in the best interests of both carriers and the public. The public has access to safe, reliable service at reasonable rates. Subhaulers are protected against prime carrier abuses without the burden of economic regulation.

# Discussion.

The regulation of subhaulers (also known as owneroperators, independent contractors or underlying carriers) has been
the subject of considerable controversy since the enactment of the
Highway Carriers Act in 1935. At the center of this controversy is
the lack of certainty with respect to the operating authority
required for performing subhauling services or the status of the
carrier engaging a subhauler. A major part of the difficulty is
that all types of subhauling are lumped together for regulatory
purposes, even though there is a great diversity in practice.
G.O. 102 defines a subhauler as:

"...any authorized carrier who renders service for a prime carrier (principal or overlying carrier), for a specified recompense, for a specific result, under the control of the prime carrier as to the result of the work only and not as to the means by which such result is accomplished. This term includes subsubhaulers in appropriate cases."

D.91247 requires a California intrastate subhauler of general freight to hold operating authority issued by this Commission.

"Subhaulers are subject to regulation under Division 2, Chapter I, of the Public Utilities Code." (D-91247.)

No distinction is made between subhaulers and prime carriers in securing or maintaining operating authority; both have the same regulatory requirements. Also, G.O. 130 requires a bona fide employer-employee relationship between the lessee and the driver or drivers of any leased motor vehicle when leasing between carriers.

No requirements equivalent to D.91247 or G.O. 130 exist for interstate commerce. Interstate carriers do not need operating authority to be engaged by another carrier, and can lease a motor vehicle and driver together without the driver having an employee-employer relationship with the lessee. However, the lessee (overlying/prime carrier) when operating in California must register, designate a process agent, and file evidence of insurance with this Commission.

The diversity of subhauling practices ranges from an occasional engagement to full-time subhauling. Typically, subhaulers work either on an irregular basis to supplement the prime carrier's fleet or permanently as a part of the prime's fleet.

Interestingly, little seems to have changed with respect to subhauling in over fifty years. The following excerpt from D.42647, dated March 22, 1949, is equally relevant today:

"The record shows that there are many kinds of subhauling. Some operators are exclusively subhaulers; thousands of others perform subhauling occasionally or with parts of their fleets. Subhaulers may be owner-drivers, or may be large fleet owners. Subhauling may involve a complete transportation service, or may cover any portion of the service. All of the witnesses were in agreement that subhauling provides a method whereby available vehicles and drivers may be utilized to advantage where needed. It was shown that the practice was well established prior to enactment of the Highway Carriers' Act and the City Carriers' Act in 1935, and that it has not diminished in importance." (D.42647, 48 CPUC 577)

There is a growing concern that the use of subhaulers working exclusively for one carrier is merely a low cost alternative to employee drivers. Teamsters and other parties presented testimony that prime carriers exploit subhaulers to avoid or reduce prime carrier costs for maintenance, equipment, insurance, fuel, Social Security taxes and safety programs. Teamsters argues that the savings from the avoidance of workers compensation insurance, unemployment insurance and Social Security taxes exceed 30% of payroll costs.

This leads us to the following policy consideration. Should the Commission provide rate regulation for subhaulers to protect subhaulers from exploitation by prime carriers, and/or protect employee drivers from competition?

Filipovich is the primary party supporting protection from exploitation for subhaulers. He proposes protection through the regulation of subhauler payments. Teamsters recommends a form of rate regulation for subhaulers, but to protect employee drivers from competition. Also, Teamsters proposes additional protection for the public and subhaulers by increasing the bonding requirements for prime carriers that engage subhaulers. Specifically, Teamsters proposes that prime carriers should have to

obtain a bond for each subhauler that is used rather than the current system which requires only one bond regardless of the number of subhaulers used. Under Section 5 of G.O. 102-H, subhaulers must be paid within 15 days. Therefore, each subhauler may be extending credit to the prime carrier for that amount of time. Teamsters believes a single \$15,000 bond is inadequate for a prime that may employ many subhaulers. Teamsters recommends the bonding requirement be proportional to the number of carriers used but not necessarily on a one-for-one basis.

In considering subhauler regulation we should not forget the Commission's legislative mandate to protect the public by ensuring safe, reliable service at reasonable, nondiscriminatory rates. Regulation of subhaulers clearly furthers this goal, and is appropriate. With the exception of revenues from transportation performed, our current regulatory requirements for subhaulers are the same as for prime carriers.

Although we share Filipovich's and the Teamsters' concerns over the plight of subhaulers and employee drivers, there is insufficient evidence to warrant their protection in all subhaul arrangements. This is consistent with our conclusion in prior sections that we should only protect the trucking industry if it furthers our goal to protect the public.

However, in the public interest, we are convinced that formulas to divide revenues between prime carriers and subhaulers under various conditions should be established so that subhaulers are assured adequate protection for the conduct of their operations in a safe manner. The ALJ's proposed decision would have adopted a division of revenues which mirrored the system adopted by D.52388 and D.88440 for the dump truck industry. However, several parties commented that the general freight and dump truck industries have many dissimilarities. These parties recommend an independent investigation into this matter. We agree that further hearings are necessary to establish an appropriate division of revenues between

subhaulers and prime carriers and will schedule additional hearings to address this issue. The further hearings will include consideration of exemptions or limitations for less-than-truckload carriage and other subhauler issues. With a division of revenues scheme in place we see no need for subhauler rate schedules as recommended by Teamsters.

We will also consider in the further hearings Fischer's recommendation that intrastate leasing requirements for equipment and drivers be aligned with the ICC requirements.

We will continue to classify subhaulers as either common carriers or contract carriers and require them to meet the same entry and filing requirements as prime carriers.

This record shows that about one-third of subhaulers work exclusively for one prime carrier. Teamsters charges that this practice is nothing more than the prime using the subhauler as a low-cost alternative to employee drivers. Other parties see the practice as a stabilizing factor in the general freight business, a balancing of operations that might otherwise require prime carriers to invest in equipment that would have a low usage and thus raise rates and, ultimately, consumer prices. We will not interfere in this quite natural economic relationship between entrepreneurs, even though one side, the prime carriers, may have an advantage. We recognize that we cannot cover every conceivable base. Even if we try, past experience shows there is no end to the ingenious devices the carrier industry can come up with to thwart tight regulation.

Concerning the prime carrier's responsibility for making sure that a subhauler driver is qualified, we note that §§ 1063.5 and 3553 already require prime carriers granted operating authority after December 31, 1988 to "regularly check the driving records of all persons, whether employees or subhaulers, operating vehicles...requiring a class 1 driver's license." (Emphasis added)

On the issues of carrier demonstration of financial ability on application for a permit and decreasing the gross revenue level requirement for filing of annual reports, we find the present rules adequate. The present requirement that applicants for permits show 45 days of working capital and a 90-day profit and loss projection appears quite adequate, particularly if the applicant is a potential subhauler. This allows more persons to apply and thus furnish the industry with a larger pool of subhaul carriers. The present annual report cutoff of \$500,000 gross operating revenue helps keep the Commission's paper work at a manageable level and yet provides us with the information and control needed to effectively monitor the industry.

A recommendation was made that subhaulers be considered contract carriers. We find this suggestion has no merit in view of our position on the need for subhauling as a stabilizing factor in the industry.

Finally, we see possible merit in reviewing subhauler bonding requirements for prime carriers and will direct the Commission's Transportation Division staff to issue a report within 180 days addressing the suggestions of the parties.

## Collective Ratemaking

The U.S. Supreme Court ruled in <u>Southern Motor Carrier</u> <u>Conference</u>, 471 U.S. 48 (1985) (Southern Motor), that private action is immune from federal antitrust laws if it is pursuant to a clearly articulated state policy and is actively supervised by the state. PU § 496 establishes the legal basis for allowing antitrust immunity in California. The Commission may approve collectively set rates and rules if they are fair and reasonable and not contrary to public policy. Collective agreements must allow for independent action by individual members, and cannot be used for both rail and truck transportation, except when setting joint or through rates. The pooling or division of traffic is forbidden

unless it is in the interest of the public or fuel economy and will not restrain competition.

In accordance with G.O. 154, collectively set rates and rules may only be filed by rate bureaus which are non-profit organizations. The rate bureau must file a formal application including the bylaws of the organization, a membership list, an organization chart, and a verified statement indicating whether or not the membership currently includes both rail and highway carriers. Currently, eight rate bureaus have authority from the Commission to collectively file rates.

### DRA

DRA recommends that collective ratemaking be retained for common carriers. DRA states that a consolidated effort reduces carrier costs for negotiating, calculating and setting rates, and preparing and filing tariffs. In a totally rate deregulated environment, DRA believes that collective ratemaking would be undesirable. Finally, although DRA comments that collective ratemaking may stifle or hinder competition, it notes that the legal requirement of independent carrier action within a bureau reduces this concern.

#### CTA

CTA proposes retaining the current program for approving collective rates. It also proposes requiring that all common carrier rates be filed through a rate bureau granted PU § 496 antitrust immunity. Carriers would retain the right to independent action. Within bureaus, proponents of rate changes must be either member carriers whose traffic is affected by the rate change or affected freight bill payers.

### Coalition

The Coalition does not support collective ratemaking, and recommends bureau functions be limited to administrative areas and record keeping. If not restricted to these functions, Coalition would require rate bureaus to show that a collectively set rate is market driven and does not constitute an abuse of market power. The burden of proof in a complaint involving a rate bureau should be on the rate bureau.

#### CWTB

CWTB is a rate bureau approved by the Commission to perform collective ratemaking activities. CWTB is concerned that DRA's proposal to allow increased rate freedom will undercut its ability to make collective rates. Specifically, it is concerned that DRA's proposal will not provide the active supervision required in Southern Motor.

## CMA

CMA supports the current rate bureau policy based on the assumption that they can perform valuable functions for small carriers which compensates for their non-competitive effect.

# CLEP

CLFP believes collective ratemaking could lead to collusion. It suggests that the Commission end anti-trust immunity for rate bureaus. If collective ratemaking continues, rate bureaus should have the burden of proving that a collectively set rate is market driven.

#### WMTB

WMTB is an authorized rate bureau. WMTB believes that complete deregulation would render collective ratemaking useless. However, if the Commission retains regulatory control, it requests that any new regulatory program articulate an active supervisory role by the Commission over collective ratemaking.

## NSSTC

NSSTC recommends that rate bureau increase applications be filed at least 30 days before the effective date of the rate. Rate increase applications would be accompanied by data justifying the increase. The Commission would retain the ability to approve, suspend or revoke an increase before it goes into effect.

# Discussion

We agree with DRA that there are administrative efficiencies associated with rate bureaus. We also find that independent carrier action within rate bureaus minimizes the adverse impact that collective ratemaking can have on competition. Therefore, we will retain the current collective ratemaking requirements including the requirement that all collectively set rates must be filed by formal application with appropriate justification.

## Credit Rule

G.O. 155 governs the collection of charges by common and contract carriers subject to G.O. 147-A. The current rule allows carriers to extend credit for up to seven days, excluding Sundays and legal holidays, following presentation of the freight bill. This provision of G.O. 155 was intended to prevent the manipulation of rates, e.g., no interest loans and discriminatory practices, and simplify shippers' and carriers' accounting practices.

The Coalition and CMA recommend eliminating the credit rule as an unnecessary requirement. They argue that carriers can be more efficient if allowed to set their own rules. DRA proposes that carriers be given the latitude to extend credit for a "reasonable period of time", but does not define the term "reasonable".

NSSTC supports the current credit rule because the wide variety of credit terms and policies offered by ICC carriers has led to confusion. NSSTC prefers uniform credit rules over a multitude of carrier payment plans. Several other parties support

the entire current regulatory program, but none identified the credit rule as a separate issue.

In the interest of uniform payment procedures and simplified rates, we will maintain the current credit rule in G.O. 155, but extend the time within which carriers are required to present the freight bill from 7 to 15 days. The additional time is provided to allow sufficient time for the freight bill to be processed and received. However, for special contracts we will provide contract carriers the flexibility to modify the credit terms in G.O. 155. Contracts which do not specify credit terms will be governed by G.O. 155. With adequate justification individual carriers can request deviations from the uniform credit rule. Revised G.O. 155 is attached as Appendix G.

We will entertain further testimony on credit rule effects on subhaulers in our upcoming subhauler hearings, should any party wish to raise the issue.

#### Electronic Data Interchange

This issue was resolved on an experimental basis in D.89-04-049, dated April 12, 1989. We support the use of electronic data interchange as a means to improve efficiency in transportation markets. Our only concern in D.89-04-049 was that data necessary to verify the circumstances of a given shipment be retained in retrievable form. We will take no further action on the subject in this decision, except to suggest that the next convenient individual application for authority to use electronic data interchange be used to resolve generically the outstanding issues. The completeness of any upcoming applications and the availability of the Transportation Division report ordered in D.89-04-049 should determine which proceeding is appropriate. The staff report is due no later than February 11, 1990.

### Implementation Issues

Transition from the current regulatory program to the adopted program has been discussed in several places throughout this decision; we will summarize our actions here. New filings for common carrier tariffs, common carrier contracts and special contracts can be made immediately on the effectiveness of this order. All rates and contracts now in effect may continue in effect until their expiration. However, within 90 days of the effective date of this order all common carrier tariffs must be revised, if necessary, to conform to new G.O. 147-B, except for shipper specific tariffs and rates which include write-in tariffs, which must be terminated under a program to be established by the Commission after receipt of the Executive Director's proposed program. The current maximum term for contracts is one year. Under the new program the one year limit is retained, but contracts may be extended for subsequent one year periods.

Staff will hold workshops before the end of 1989 on the numerical inputs to the floor price work sheet, for the purpose of recommending to the Commission values to be adopted for calendar 1990. Staff may also hold workshops throughout the state to introduce the new regulatory program, at its discretion.

Inherent in the adopted program is some delegation of authority to staff. The delegated authority is reduced from delegations in the current program. Specifically, staff is not being delegated any authority to make judgments concerning the reasonableness of rates. Staff will, however, maintain its duties to check rate and tariff filings for correct format and for the few rate and service limitations being imposed. Staff will not have direct authority to suspend any filing, but must present such requests to the Executive Director, who has the authority to suspend filings for one 30-day period. Within that period staff must prepare and support Resolutions for formal Commission action on further suspensions or rejections. The procedures for

investigation and suspension of rates in effect remain unchanged; the standards for such suspensions have changed, however, to comply with the adopted program.

As specified in the general orders, public protests to any filings must follow the Commission's Rules of Practice and Procedure. We retain this protest procedure to allow due process to aggrieved parties. At the same time we recognize that the legal resources of transportation industry parties may often limit or discourage such protests. We therefore encourage staff to continue to work cooperatively with parties who make oral or informal inquiries about rate and tariff fillings that affect their interests.

Finally, California Trucking Association's (CTA) brief addressed the admissibility of Exhibits 40 and 52. CTA argues that the ALJ erred in admitting these exhibits. While we stand behind the ALJ's ruling, it is important to note that this decision does not rely on the evidence contained in either exhibit.

We are convinced that, based on the record, our program is in the public interest, consistent with the provisions of the Constitution and the Public Utilities Code, and yields rates that are just and reasonable. G.O. 80-C and 147-B, attached as Appendices C and F, respectively, have been revised to reflect the adopted regulatory program discussed above. The following table outlines the ratemaking features of the adopted program.

I.88-08-046 ALJ/FSF/j../jt \*

[ ... Insert Table 4, ADOPTED REGULATORY PROGRAM ... ]

### Findings of Fact

- 1. On December 16, 1987 an order was issued which set en banc hearings to consider the State's regulation of the for-hire trucking industry.
- 2. En banc hearings for all sectors of the trucking industry were held in San Francisco on March 10 and 11, 1988 and in Los Angeles on March 18, 1988.
  - 3. The Commission issued I.88-08-046 on August 24, 1988.
- 4. I.88-08-046 identified the Commission's regulatory objectives for the general freight trucking industry and invited a thorough re-examination of the current regulatory system.
- 5. Prehearing conferences which established the procedural rules for the proceeding were held on September 14, 1988 and October 17, 1988.
- 6. Fifty-four days of evidentiary hearings commenced on November 7, 1988 and concluded on February 24, 1989.
- 7. Two days of public comment hearings were held, one in Los Angeles on December 5, 1988 and the other in San Francisco on December 12, 1988.
- 8. D.86-04-045, dated April 16, 1986 adopted the present rate regulation program as represented in G.O. 80-B, 147-A, and 155.
- 9. G.O. 147-A implemented a system of carrier-made rates, a rate window, rate exempt dedicated equipment contracts, imposition of a Truck Freight Cost Index (TFCI), and a procedure for the cost justification of reduced rates.
- 10. Under G.O. 147-A common carrier general rate increases require a formal application to determine whether the carrier's financial condition justifies the request.
- 11. Common carrier rate increase applications typically are processed on an ex parte basis with a decision issued within 60 days from the filing date.

- 12. Under G.O. 147-A rate decreases do not require formal applications. Instead carriers may file cost justification filings which: (1) demonstrate that the rates will generate sufficient revenue to contribute to the carrier's profitability, (2) are accompanied by a summary of financial data, (3) include the prevailing wage standard in the labor cost element, and (4) meet specific provisions governing the use of subhaulers.
- 13. G.O. 147-A provides a rate window which allows common carriers to change rates a maximum of 5% above or 5% below their base rate. Base rate changes require a cost justification filing.
- 14. Under G.O. 147-A carriers are allowed to make minor changes in contracts and tariffs without cost justification or formal application.
- 15. Under G.O. 147-A a carrier can temporarily reduce rates, effective immediately, to meet the rates of a competing carrier if it currently handles the traffic. The reduced rates must be followed by a cost justification within 60 days.
- 16. Under G.O. 147-A a carrier that does not currently handle the traffic cannot meet the rate of a competing carrier. To accomplish this change the carrier must file a cost justification and receive approval prior to reducing the rate.
- 17. Under G.O. 147-A the TFCI measures annual industry-wide changes in carrier operating costs and adjusts carrier base rates. Adjustments to base rates are mandatory if the change in the TFCI is greater than 1% (plus or minus) and permissive if less than 1%.
- 18. Under G.O. 147-A contract carrier rate increases do not require justification or approval, and new common carriers may file rates at existing generally applicable common carrier (GACC) rates without cost justification.
- 19. Under G.O. 147-A dedicated contracts offer contract carriers that dedicate equipment to one shipper the ability to charge any rate, subject to a profitability test.

- 20. Under G.O. 147-A to pass a profitability test a carrier must: (1) have an expense ratio (expenses divided by revenues) of less than 100%, and (2) pay not less than the Commission's prevailing wage standard or demonstrate that its labor expenses compare favorably with the TFCI.
- 21. Under G.O. 147-A common carriers cannot meet the rates of contract carriers without an approved cost justification filing.
- 22. Under G.O. 147-A common carrier rate filings and contract filings with rates below GACC rates, except for dedicated contracts, new rate filings, and rate window filings, are listed in the Commission's Daily Transportation Calendar.
- 23. Under G.O. 147-A the waiting periods for carrier-set rates to become effective are:

On the date filed - Rate window filings, me-toos, standard contracts at or above GACC rates, and dedicated contracts.

Ten days after filing - Initial tariff filings by new carriers.

Thirty days after calendaring - All other filings, unless protested.

- 24. Shippers are frustrated over the current regulatory program's rigid requirements for the classification and rating of commodities, and over their inability to implement a simplified rating system and contract program.
- 25. The current regulatory program inhibits the implementation of simplified contracts and rating systems which would provide some shippers the opportunity to more efficiently manage and monitor their transportation costs.
- 26. The current regulatory program first places the burden on the carrier to cost-justify its rates, and then on the Transportation Division staff to analyze and evaluate the carrier's justification. This is a costly and inefficient procedure.

- 27. Cost justifications often take three to four months to process.
- 28. Cost justifications are often rejected if they are inconsistent with previously accepted filings.
- 29. The cost justification procedure is difficult to predict, subjective, results in fictitious traffic studies, can be manipulated, and uses prevailing wage data instead of actual labor costs.
- 30. Knowledgeable carriers are able to use the current rate program to gain competitive advantage.
- 31. Authorization of dedicated contracts as a tool to allow rate flexibility has limited usefulness.
- 32. Exclusive use limitations on carrier equipment can cause equipment to be used inefficiently.
- 33. Current use of the TCFI forces mandatory rate increases that would not otherwise occur, inserts time lags which hinder negotiation of contracts and discounts, incorporates averages and proxies in place of available actual data, and is administratively burdensome.
  - 34. Write-in tariffs allow secret, shipper-specific rates.
- 35. Write-in tariffs prevent free access to information which would foster competition if it were available to other shippers and carriers.
- 36. Many common carriers do not have or understand write-in tariffs.
- 37. Common carriers without write-in tariffs are at a competitive disadvantage.
- 38. Write-in tariffs are not evaluated for cost justification or discrimination and can result in unjustified discriminatory prices.
- 39. Carriers must now already carry a given freight item before they can match other carrier rates without cost justification. This restriction stifles competition.

- 40. In a workably competitive market, if enough demand exists at prices which will compensate carriers for their costs, then carriers will serve that market.
- 41. Three conditions are sufficient to demonstrate that a market is workably competitive: (1) there are many buyers and sellers in the market, (2) entry and exit from the market is relatively easy, and (3) buyers and sellers have ready access to relevant information.
- 42. The evidence in these proceedings shows there are many buyers and sellers in the intrastate general freight trucking market.
- 43. Carriers seeking authority from this Commission for the transportation of general freight by for-hire truck need only meet certain fitness and financial requirements and pay a \$500 filing fee. Entry is not restricted based on the number or capacity of currently regulated carriers.
- 44. The capital costs of entering the intrastate general freight market are minimal, and capital risks are small.
- 45. Transportation equipment and terminals have multiple uses and can easily be sold or leased.
- 46. The costs of entry or expansion can be largely recovered upon exit from the general freight market.
- 47. Regular business relationships produce much relevant competitive information. Further access to information can be encouraged by regulatory program elements.
- 48. The intrastate general freight trucking market is workably competitive.
- 49. Carriers that price their services above cost will not survive because other carriers will be able to take business from them. Carriers that price their services below cost will not survive because they will fail to earn a reasonable return on their investment.

- 50. Carrier failures due to poor management and irrational pricing are a natural consequence in a competitive market.
- 51. In a workably competitive market rate flexibility within a zone of reasonableness will provide reasonable rates based on efficient carrier operations and is in the public interest.
- 52. Price flexibility provides carriers the freedom to align prices more closely with costs and enables well-managed and efficient carriers to earn a reasonable return on investment.
- 53. If a zone of reasonableness adequately protects shippers and carriers against unreasonably high or low rates then all nondiscriminatory rates within the zone are reasonable.
- 54. Testimony on the record claims that to be reasonable rates must protect against predatory pricing and destructive pricing below costs.
- 55. As explained in the above discussion, we will adopt a ceiling which limits common carrier increases in any rate to no more than a total of 10% within a moving 12-month period.
- 56. At the lower end of a zone of reasonableness floor prices will protect against destructive pricing below costs.
  - 57. Pricing below full costs is not necessarily destructive.
- 58. Carrier-specific variable costs are reasonable floor prices for the lower end of a zone of reasonableness.
- 59. Rates below our adopted price floor may be reasonable if it can be shown by formal application that the rates will not cause predatory pricing or destructive pricing below costs.
- 60. An upper limit to a zone of reasonableness of maximum percentage price increases within a given time period will protect against predatory pricing.
- 61. Our 10% upper limit for common carrier tariff and common carrier contract rate increases, along with a lower limit of variable costs, interacts with carrier pricing incentives to create a zone of reasonableness in a workably competitive market.

- 62. Rates outside the adopted zone of reasonableness may be reasonable, but individual findings upon a showing before the Commission are necessary.
- 63. In a workably competitive market no further protections against monopoly pricing or unreasonable shipper clout are necessary.
- 64. This record contains no useful definition of destructive competition.
- 65. During the Depression of the 1920s and 1930s the destructive pricing practices observed were caused by the economic conditions of the times, not competition itself.
- 66. There is no demonstrated need to adopt specific regulatory protections against destructive competition, beyond incentives that rates be cost based.
- 67. There is a need to protect against the unlikely possibility of destructive pricing practices caused by severe economic conditions or carriers setting rates substantially below costs.
- 68. Through: (1) the workings of competition allowed under a flexible rate program, and (20 the variable cost floor price applied to both common and contract carriers, our adopted regulatory program provides necessary and sufficient protections against destructive pricing practices.
- 69. No convincing evidence was presented that predatory pricing will exist in the California intrastate market if carriers have pricing flexibility within a zone of reasonableness.
- 70. Predatory and monopoly pricing would be foreclosed if there were restraints on substantial price changes and protections ensuring that the market remains workably competitive.
- 71. The adopted regulatory program provides necessary and sufficient protections against predatory pricing. By (1) imposing a 10% limit on common carrier rate increases and a variable cost floor price for common and contract carriers, and (2) by having no

restrictions to entry and exit and imposing rules that promote ready access to information, thus ensuring the market will remain workably competitive.

- 72. Due to the size and number of their shipments large shippers can often be served by carriers at lower cost than small shippers.
- 73. No party supports discriminatory pricing without cost justification, as defined in PU §§ 453, 461.5, 494, and 3662.
- 74. If rates are confined to a zone of reasonableness, then individual cost justifications are not needed to prevent price discrimination.
- 75. The adopted regulatory program provides necessary and sufficient protections against common carrier discriminatory pricing by prohibiting (1) shipper-specific rates, secret rates, and discounts, (2) by prohibiting secret rates and discounts, and (3) by adopting a protest procedure, public notice of rate filings, and rate flexibility to encourage workable competition.
- 76. Although the workings of competition will provide some protection, protections against price discrimination by contract carriers are not necessary because contract carriers do not hold themselves out to serve the public.
- 77. The adopted regulatory program allows filing of formal applications which give parties the opportunity to show that a common carrier rate is not discriminatory or will not cause other pricing abuses even if the rate is outside the zone of reasonableness.
- 78. Service to small and rural communities is affected by the level of rates carriers can charge.
- 79. The adopted minimum level of common carrier service of one pickup or delivery per week upon request to any point covered in a tariff provides adequate service to market segments that might not be served otherwise. Such service may be provided directly by the carrier or through arrangements with other carriers.

- 80. Adoption of minimum levels of service for contract carriers is not necessary because contract carriers do not hold themselves out to serve the public.
- 81. The statutes provide that the use of public highways for the transportation of property for compensation is a business affected with a public interest, and the Commission should ensure just, reasonable, nondiscriminatory rates and safe, reliable service.
- 82. Competition within a zone of reasonableness will produce just and reasonable rates.
- 83. Authorization of a zone of reasonableness along with other regulatory restraints will produce rates that are just and reasonable.
- 84. Cost justifications of individual rate filings within a zone of reasonableness are not necessary and are not in the public interest.
- 85. The large number of intrastate carriers in California makes cost justification of individual rate filings burdensome and ineffective.
- 86. The balance of incentives for common and contract carriage can be reasonably controlled by setting different effective dates for the rates for two types of carriage and by restricting the applicability of contract carriage.
- 87. To be useful to carriers a zone of reasonableness must permit raising or lowering of prices to respond to market conditions.
- 88. Use of the data set used to calculate the TFCI is reasonable for purposes of setting floor prices until a further record can be developed.
- 89. Recorded data indicates that annual increases in excess of 10% would not be uncommon for the TFCI and producer price indexes.

- 90. A 10% limit on common carrier rate increases reasonably balances the flexibility required to change rates in response to cost and market changes, and protections against predatory pricing.
- 91. A variable cost floor price for common and contract carriage assures that carriers are compensated for driver wages, required unemployment insurance, workers compensation and Social Security taxes, and insurance, tire and maintenance costs.
- 92. A variable cost floor price does not compromise highway safety.
- 93. The needs of commerce require that common carrier and contract rates be made effective on less than 30 days' notice.
- 94. Ten days' notice is a reasonable time for review and protest of common carrier tariffs and common carrier contracts.
- 95. Twenty days' notice is a reasonable time for review and protest of special contracts.
- 96. Allowing common carrier rates to become effective more quickly than special contracts, along with the adopted special contract eligibility rules, reasonably balances the flexibility required to change rates in response to cost and market changes, and incentives to maintain an effective, viable common carriage system in California.
- 97. To prevent discrimination it is necessary that common carrier contract rates not be below the tariff rates in effect at the time the contract is signed and filed.
- 98. The adopted common carrier contract regulations provide flexibility of service terms which increase market efficiency.
- 99. Public filing of common carrier rates and all contracts encourages competition and discourages price discrimination, and is therefore reasonable.
- 100. To prevent contract carriers from unfairly competing against common carriers it is necessary to require that contract carriers have special relationships with shippers.

- 101. The necessary and sufficient conditions to demonstrate a special relationship are a continuing relationship and a meaningful shipper obligation beyond the obligation to pay for services provided.
- 102. An agreement that extends at least 30 days and requires more than a single shipment is sufficient to demonstrate a continuing relationship.
- 103. An obligation by a shipper to provide more than a single pickup or delivery and to use at least \$1000 per month of transportation services is a meaningful shipper obligation.
- 104. A monitoring program is required so the Commission can identify and correct any market failures of the adopted program in a timely fashion.
- 105. The 3-point monitoring program to observe the level of rates, the quality of service, and the intensity of competition in the State's general freight markets is sufficient to protect against unforeseen market flaws and is therefore reasonable.
- 106. The adopted regulatory program does not unreasonably delegate authority to the Transportation Division or the Executive Director.
- 107. Under the adopted regulatory program ultimate authority for approval of all rates remains with the Commission.
- 108. Under the adopted regulatory program the Executive Director is delegated the authority to suspend for cause and for no more than 30 days beyond the notice period any rate, tariff or contract filing. The Executive Directir is also delegated authority to vacate a prior Executive Director's suspension. No further authority over rates or rules is delegated.
- 109. The adopted regulatory program allows for public protests of all proposed rates and tariffs, and for formal complaints about all rates and tariffs in effect.
- 110. The adopted regulatory program provides just and reasonable rates, and is reasonable.

- 111. Recently enacted State legislation has significantly strengthened safety regulation.
- 112. SB 2594 (Stats. 1988, Ch. 1509) put into effect commercial driver license requirements from the Federal Commercial Motor Vehicle Safety Act of 1986 (Title XII of PL 99-570).
- 113. AB 3490 (Stats. 1988, Ch. 1175) specified additional entry requirements for new intrastate regulated motor carriers.
- 114. AB 3489 (Stats. 1988, Ch. 916) formalized the CHP/Commission suspension process for unsafe carriers.
- 115. AB 2706 (Stats. 1988, Ch. 1586) established schedules for CHP terminal and equipment safety inspections and mandated certain commercial driver license-related requirements.
- 116. SB 2876 (Stats. 1988, Ch. 159) mandated additional CHP roadside safety inspections and a report on an incentive program for safe drivers.
- 117. CHP is responsible for enforcing the rules of the road, setting safety standards for commercial carrier operations and inspecting carrier operations.
- 118. The Commission has responsibilities to ensure that new carriers are financially fit and able to conduct safe operations, and to coordinate safety enforcement with other State agencies.
- 119. DMV is responsible for licensing standards and procedures.
- 120. The Department of Health Services is charged with registering carriers of hazardous waste materials and enforcing special hazardous waste transportation rules.
- 121. Because rigid rate regulation causes significant costs and adverse impacts in a workably competitive market, its retention is justified only if substantial safety benefits can be gained.
- 122. Carriers will not necessarily spend profits on safety because each carrier allocates operating revenues in its own best interest.

- 123. The Rigid Rate Proponents have not demonstrated that rigid rate regulation directly improves highway safety.
- 124. Direct enforcement action is more effective than rigid rate regulation in enforcing safety laws and good safety practices.
- 125. Some carriers continue to operate after suspension or revocation of their operating authority.
- 126. Transportation Division records which identify carriers holding valid operating authority should be made readily available to the public by establishing a toll free telephone number for public use to verify a carrier's operating authority.
- 127. Over the past few years there has been a significant increase in owner-operators working exclusively for one carrier.
- 128. A Commission staff report shows that 71% of subhaulers earn all revenues from subhauling, 50% of those work exclusively for one carrier, and another 29% engage in subhauling to supplement their earnings as prime carriers.
- 129. Between 1978 and 1986 the percentage of total general freight hauled by subhaulers increased from 20% to 30%.
- 130. Because of the large saving a prime carrier can make in employee contributions, there is a strong incentive to use subhaulers.
- 131. All types of subhauling are lumped together for regulatory purposes, even though there is a great diversity in practice, and this causes lack of certainty with respect to operating authorities required.
- 132. D.91247 requires a California intrastate subhauler of general freight to hold operating authority from the Commission:
- 133. The requirements for operating authority in California are the same for prime carriers and subhaulers.
- 134. G.O. 130 requires a bona fide employer-employee relationship between the lessee and driver of any leased vehicle when leasing between carriers.

- 135. Regulation of leasing arrangements is different for carriers regulated by this Commission and those regulated by the ICC.
- 136. There is a growing concern that the use of subhaulers working exclusively for one prime carrier is a low cost alternative to employee drivers.
- 137. Some prime carriers exploit subhaulers in order to cut costs of operation and employee benefits.
- 138. Prime carriers who use subhaulers save more then 30% in payroll costs by not having to pay compensation insurance, unemployment insurance, and Social Security taxes.
- 139. A formula to equitably divide revenues between prime carriers and subhaulers is necessary to insure that subhaulers have adequate protection for the conduct of their operations.
- 140. The present record does not provide enough facts on which to base a formula for the division of revenues between prime carriers and subhaulers.
- 141. If a division of revenue scheme were in place for prime carriers and subhaulers, there would be no need for subhauler rate schedules.
- 142. The practice of subhauling is a stabilizing factor in the general freight transportation business which tends to keep the cost of transportation down.
- 143. Under the PU Code, prime carriers granted operating authority after December 31, 1988, are required to check the driving records of all subhauler drivers who require a class 1 driver license.
- 144. Present Commission rules concerning financial information required to grant a permit and the revenue level at which an annual report must be filed by carriers are adequate for regulation of general freight transportation.
- 145. Present subhaul bond requirements for prime carriers may not adequately protect subhaulers.

- 146. G.O. 155 provides a uniform credit rule for carriers.
- 147. To provide the public with reasonable uniform payment procedures and simplified rates, the current credit rules should be retained. However, common carriers should be provided up to 15 days to present freight bills to shippers and contract carriers should be provided the flexibility to modify the credit rule terms in G.O. 155 for special contracts.
- 148. PU § 496 authorizes the Commission to approve collectively set rates and rules if they are fair and reasonable and not contrary to public policy.
- 149. Under § 496 rate bureaus will continue to file former applications containing appropriate justification for approval of collectively set rates.
- 150. Retention of current collective ratemaking practice will allow rate bureaus to perform valuable functions for small carriers without jeopardizing workable competition in the market.
- 151. D.89-04-049 adopted the use of electronic data interchange on an experimental basis. We will consider using the next convenient individual application to use electronic data interchange to resolve the outstanding issues generically.
- 152. All rates and contracts governed by G.O. 147-A which are in effect on the date of this decision should be grandfathered into the regulatory program adopted in G.O. 147-B.
- 153. Because no currently approved contracts extend beyond one year, it is reasonable that contracts now in effect be allowed to continue until their expiration.
- 154. With the exception of shipper-specific tariffs and rates which include write-in tariffs, all common carrier tariffs can and should be made to conform with G.O. 147-B within 90 days of the effective date of this decision.
- 155. Due to the complexity of the situation involving shipper-specific tariffs and rates which include write-in tariffs it is

reasonable to defer compliance of these tariffs with G.O. 147-B, pending receipt of a proposed program from the Executive Director.

- 156. This decision does not rely on evidence in Exhibits 40 and 52.
- 157. G.O. 147-B, attached as Appendix F, identifies when rate changes can occur, specifies which changes can be made, and sets forth the manner in which rate changes can be filed and published.
  - 158. Not Used.
- 159. Our current regulatory program for contract carriers of general freight does not set any maximum rates.
- 160. In light of current economic conditions we do not expect the destructive rate practices of sixty years ago to recur.
- 161. Rigid protections against destructive rate practices are not necessary; the industry only needs regulatory protection against extreme circumstances.
- 162. Our variable cost floor price provides sufficient protection against destructive pricing.
- 163. With our variable cost floor price in place, a rate exemption for contract carriers of general freight is justified because it will not lead to destructive rate practices.
- 164. If carriers must respond to unnecessary regulatory requirements rather than market demand for their services, they will operate inefficiently with the attendant risks of oversupply, waste of resources, and stifling of innovation.
- 165. Competition will restrain unreasonably high prices for the carriage of general freight; if a carrier's rates are too high, other competitors will take the business away by offering more reasonable rates.
- 166. Competition will prevent rate decreases permitted by our adopted regulatory program from casting an undue burden on other traffic.

- 167. Commission-set maximum rates are not necessary for the contract carriage of general freight because competition will restrain unreasonably high prices.
- 168. The record fails to demonstrate an obvious or persuasive need in the public interest for the setting of any maximum rates.
- 169. Freeing carriers of general freight from unnecessary rate regulation, including maximum and minimum rate requirements, will not harm the public interest; rather it will serve the public interest by allowing carriers to respond efficiently to market conditions and avoid problems of inefficiency, oversupply, waste of resources, and the stifling of innovation.
- 170. We are justified in exercising the discretion we have under Public Utilities Code § 3662 to set neither maximum nor minimum rates for the contract carriage of general freight, and instead require only that carrier set rates not fall below a variable cost floor price. This rate system is in the public interest and will not lead to destructive rate practices.
- 171. Our adopted program for common carriers includes a variable cost floor price to prevent rates from dropping below reasonable levels.
- 172. The less than maximum reasonable rates permitted by this decision are required by the needs of commerce and the public interest.
- 173. Under our adopted regulatory program for common carriers, competition and the 10% limit will keep rates from rising to excessively high levels.
- 174. Our adopted regulatory program for common carriers of general freight will keep their rates within the zone of reasonableness.
- 175. The new and increased common carrier rates approved by this decision are justified and are reasonable.
- 176. There is good cause for allowing common carrier rate changes to become effective on less than 30 days notice in order to

allow common carriers to respond to market conditions as rapidly as possible, while still ensuring compliance with our regulatory requirements.

- 177. The complaint and protest procedures adopted in this decision will act to prevent unreasonable rate changes.
- 178. Our adopted regulatory program fulfills our responsibilities and the regulatory objectives mandated by the Constitution and statutes.
- 179. Price flexibility will provide carriers the freedom to align prices more closely with their costs while enabling well-managed, safe, and efficient carriers the opportunity to receive a reasonable return on their investment.
- 180. Under the adopted program, all common carrier tariffs should describe accurately and fully the services offered to the public and provide the specific rate or the basis for calculating it for the performance of those services and the related classifications, rules, and practices. Also, tariffs should be filed and maintained in a way that allows all users to determine the exact rate applicable to any given shipment with all discounts clearly identified in tariffs and contracts.
- 181. The current general freight program is clumsy and inefficient and contains some major flaws that pose a barrier to maintaining reasonable rates and inhibit the State's economy from fully benefiting from the services of a vital and vigorous for-hire trucking industry.
- 182. Efficient carriers that price according to their costs and provide safe, reliable service will not only survive, but prosper when allowed price flexibility and an equal opportunity to compete.
- 183. The economics of scale in serving large shippers is a natural force of a competitive market, and market power will be checked and controlled by market forces.

- 184. Service to small and rural communities is not dependent on the existence or nonexistence of economic regulation. Whether rates are compensatory at a given level of service determines carrier enthusiasm to serve a market segment.
- 185. Commission staff should take an active role in safety by monitoring carrier driver education and training programs. The Commission will consider the extension of the safety and financial entry requirements established by AB 3490 to all general freight carriers, where appropriate in a future proceeding.
- 186. Commission staff should conduct surveys of service to communities or traffic lanes which have indications of poor service and report its findings. Where problems exist, recommendations should be made for corrective action.
- 187. Commission staff should monitor competition and review the reasonableness of rates in traffic lanes and communities statewide. Recommendations should be made when corrective action is warranted.
- 188. Commission staff should gather and monitor truck-at-fault accident data and other safety related data in the trucking industry.
- 189. The current and proposed rigid rate proposal will not result in higher safety expenditures than those of a workably competitive market.
- 190. Commission staff in coordination with other State agencies will enforce recently enacted safety legislation.
- 191. The Commission's TFCI and prevailing wage program for general freight carriers should be rescinded.
- 192. The Commission's current rules and regulations concerning general freight subhaul operations should be continued pending further order of the Commission.
- 193. Further hearings should be held to consider possible rules on the division of revenues between prime carriers and subhaulers.

- 194. Further hearings should be held to consider amending Commission rules and regulations on leasing between carriers to determine if the rules and regulations could be patterned more closely to those of the ICC.
- 195. The Transportation Division staff should be ordered to study and report within 180 days from the effective date of this decision on possible changes in prime carrier subhaul bonding requirements.

#### Conclusions of Law

- 1. The Commission is not restricted to a cost-of-service form of rate regulation.
- 2. Public Utilities Code § 451 requires common carriers to charge just and reasonable rates.
- 3. There is a zone of reasonableness within which common carriers may and should exercise discretion in establishing their rates.
- 4. Public Utilities Code § 454.2 allows the Commission to authorize a zone of rate freedom for passenger stage corporations where it finds that there is sufficient competition. Thus the provisions of California Constitution, Article XII, § 4, requiring Commission authorization for common carrier rate increases, permit the Commission to authorize a zone of rate freedom for common carriers where there is sufficient competition. The language of Public Utilities Code § 454 concerning Commission authorization for rate increases is substantially identical to the language of California Constitution, Article XII, § 4 dealing with the same subject. Thus, § 454 similarly permits the Commission to authorize a zone of rate freedom for common carriers where there is sufficient competition.
- 5. The California Constitution and the Public Utilities Code permit the Commission to authorize rate flexibility for common carriers within a zone of reasonableness, based upon a finding that

workable competition exists and that neither predatory pricing nor destructive competition should result.

- 6. Under Public Utilities Code § 3662 the Commission has discretion to set maximum or minimum rates or no rates at all for highway contract carriers.
- 7. The Commission may refuse to impose minimum rates when the record fails to demonstrate an obvious or persuasive need in the public interest. Exemption from rates can be justified when the exemption would not lead to destructive rate practices.
- 8. Public Utilities Code § 726 implies the standard by which minimum rates are to be determined but does not require that such rates be set.
- 9. The Commission has ample authority to establish an appropriate and effective form of flexible rate regulation for highway carriers of general freight.
- 10. Under Public Utilities Code §§ 455 and 491, for good cause the Commission can allow rate changes on less than 30 days' notice by an order which: (1) specifies the changes to be made, (2) identifies when the changes will occur, and (3) sets forth the manner in which changes shall be filed and published. General Order 147-B meets these requirements.
- 11. Our adopted regulatory program complies with the relevant provisions of the Constitution and the Public Utiltiies Code.

### ORDER

#### IT IS ORDERED that:

1. The regulatory program for the transportation of general freight by truck outlined in the body of this decision is adopted. General Orders (G.O.) 80-C, 147-B, and 155-A, attached as Appendices C through E which implement this program replace G.O.s

80-B, 147-A, and 155, respectively. The new general orders shall become effective on the effective date of this order.

- 2. All rates and contracts governed by G.O 147-A and in effect on the date of this decision shall be grandfathered into the regulatory program adopted in G.O. 147-B. Existing general freight contracts may remain in effect until their expiration date.
- 3. Within 90 days from the effective date of this decision, all common carrier tariffs, except shipper specific tariffs and rates which include write-in tariffs, shall conform to the regulatory program adopted here.
- 4. The Executive Director shall propose a program for bringing shipper specific tariffs and rates which include write-in tariffs into compliance with GO 147-B.
- 5. On request, common carriers shall serve, at least one day per week, each community for which they have filed tariff rates.
- 6. The Executive Director shall cause the Commission's staff to do the following:

Monitor carrier driver education and training programs.

Establish a toll free telephone number for public use, to verify a carrier's operating authority.

Evaluate extending the safety and financial entry requirements established by AB 3490, to all general freight carriers.

Monitor the degree of competition and quality of service within small and rural communities and other traffic lanes as necessary.

Conduct surveys of service and rates to communities and traffic lanes statewide; where problems exist recommendations for corrective action should be made.

Cooperate with the California Highway Patrol in the gathering and monitoring of truck-at-fault accident data and other safety related data in the trucking industry.

Enforce recently enacted safety legislation.

Issue a report within 180 days from the effective date of this decision addressing the subhauler bonding requirements for prime carriers.

- 7. Additional hearings will be scheduled to consider possible rules on the division of revenues between prime carriers and subhaulers.
- 8. Additional hearings will be scheduled to consider amending Commission rules and regulations on leasing between carriers to determine if the rules and regulations should be patterned more closely to those of the ICC.
- 9. The issue of extending the safety and financial entry requirements established by AB 3490 to all general freight carriers shall be addressed in a subsequent proceeding.
- 10. The Commission's Transportation Division Staff shall annually sponsor workshops which all interested parties may attend to develop costs other than variable to use as floor prices.
- 11. As soon after the effective date as possible, the Executive Director shall serve all highway common carriers and highway contract carriers with a copy of this order.

This order becomes effective 30 days from today.

Dated <u>OCT 1 2 1989</u>, at San Francisco, California.

I abstain.
/s/ PATRICIA M. ECKERT
Commissioner

G. MITCHELL WILK
President
FREDERICK R. DUDA
STANLEY W. HULETT
JOHN B. OHANIAN
Commissioners

I will file a written concurring opinion.

/s/ G. MITCHELL WILK

President

COMMISSIONERS TODAY.

139 -

WESLEY MAINKLIN, Acting Executive Director

- I. 88-08-046 D. 89-10-039
- G. MITCHELL WILK, Commissioner, Concurring:

I support this decision as a notable improvement over the Commission's previous policies regarding general freight. The rate flexibility embodied in the order is long overdue and will substantially benefit the state's economy. Overall, the package is balanced and clearly in conformance with applicable statutes and Constitutional provisions.

However, it is apparent that in some respects applicable statutes conflict with the record in this proceeding. We have maintained a number of restrictive provisions and regulatory requirements that do not serve the public interest but are statutorily required. In particular, the record is clear that rate restrictions on contracts are unnecessary; shippers and carriers are no different that any other sophisticated participants in our economy that are free to make and enforce agreements they find to be mutually beneficial. While the rate regulations we adopt should not serve as a great impediment to contracting, their cost is not balanced by any foreseeable benefits.

I will urge my colleagues to support legislation that would end rate regulation of contracts.

G. MITCHELL WILK, Commissioner

October 12, 1989 San Francisco, California

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B	EFORE	THE	PUBLIC	UTILITIES	COMMI	SSION	OF	THE	STATE	OF	CALIFO	RNIA
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(Appearances are listed in Appendix A.)

Decision on Rate, Safety, and Subhaul Regulation for General Freight Transportation

# INDEX

Subject	Page
opinion	2
Summary	2
Background	3
Procedural History	4
Positions of the Parties	5
California Trucking Association (CTA)	5
Ad Hoc Carriers Committee (Ad Hoc)	9
Callfornia Teamsters Public Affairs	•
Council (Teamsters)	11
Highway Carriers Association/Willig	
Freight Lines (HCA)	13
Parties Represented by Edward J. Hegarty	
(Hegarty) West Coast Freight Tariff Bureau (WCFTB)	14
West Coast Freight Tariff Bureau (WCFTB)	15
Pacific motor Tariff Bureau (PMTB)	15
Cal-West Tariff Bureau (CWTB)	16
National Motor Freight Tariff	
Association (NMFTA)	17
Folger Athearn, Jr. (Athearn)	18
ACTTAN	19
Parties Represented by Gary Haas (Haas)	20
Division of Ratepayer Advocates (DRA)	20
California Coalition for Trucking	
Deregulation and Viking Freight	
Systems, Inc.	24
Silver, Rosen, Fischer & Stecher,	
P.C. (Fischer)	28
California Manufacturers Association (CMA)	29
Center for Public Interest Law (CPIL)	31
National Small Shipments Traffic Conference, Inc. and Health and Personal Care	
Distribution Conference, Inc. (NSSTC)	31
Trucking (ASCT) United States Federal Trade Commission (FTC)	32
United States Department of	32
Transportation (DOT)	
California League of Food Processors (CLFP)	33
Analysis of Current Domiletons Drogen	33
Analysis of Current Regulatory Program	33
Goals of Truck Regulation	41 41
Destructive Competition	42
Monopoly Pricing	44
TARGET CAMPACA CARREST OF THE CARREST CAMPACA COMPACA CAMPACA	44

# INDEX

Predatory Pricing
Price Discrimination
Service
Safety Competition 48 Legal Authority for a Flexible Rate System 52 Contract vs. Common Carriage 58 Zone of Reasonableness 59 Safety and Entry Requirements 61 Parties Supporting Rate Regulation 62 Parties Supporting Direct Enforcement 65 Safety Legislation 67 Agency Responsibilities 69 Discussion 72 Adopted Regulatory Program 74 Safety, Service and Price Discrimination 81 Limits to Zone of Reasonableness 83 Variable Cost Calculation 85 Incentives for Common Carriage 88 Common Carrier and Special Contract Regulations 90 Monitoring 91 Statutory Authority for Adopted Program 93 Contract Carriers 93 Common Carriers 95 Subhauling 98 Filipovich 98 Teamsters 99 CMA 101 Fischer 101 Mike Conrotto Trucking (Conrotto) 102 Southern California Motor 103 DRA, Coalition and Dedicated 103 DRA, Coalition and Dedicated 103 DRA, Coalition and Dedicated 103
Competition
Legal Authority for a Flexible Rate System 52 Contract vs. Common Carriage 58 Zone of Reasonableness 59 Safety and Entry Requirements 61 Parties Supporting Rate Regulation 62 Parties Supporting Direct Enforcement 65 Safety Legislation 67 Agency Responsibilities 69 Discussion 72 Adopted Regulatory Program 74 Safety, Service and Price Discrimination 81 Limits to Zone of Reasonableness 83 Variable Cost Calculation 85 Incentives for Common Carriage 85 Incentives for Common Carriage 85 Common Carrier and Special Contract Regulations 90 Monitoring 91 Statutory Authority for Adopted Program 93 Contract Carriers 93 Common Carriers 95 Subhauling 98 Filipovich 98 Feamsters 99 CMA 101 Fischer 101 Mike Conrotto Trucking (Conrotto) 102 Southern California Motor 103 DRA, Coalition and Dedicated 103 DRA, Coalition and Dedicated 103
Contract vs. Common Carriage Zone of Reasonableness Safety and Entry Requirements Parties Supporting Rate Regulation Parties Supporting Direct Enforcement Safety Legislation Agency Responsibilities Discussion Adopted Regulatory Program Adopted Regulatory Program Asafety, Service and Price Discrimination Limits to Zone of Reasonableness Variable Cost Calculation Sincentives for Common Carriage Common Carrier and Special Contract Regulations Monitoring Statutory Authority for Adopted Program Contract Carriers Subhauling Filipovich Statutory Authority for Adopted Program Fischer Fischer Subhauling Fischer CMA Fischer Delivery, Inc. (SCMD) CTA DRA, Coalition and Dedicated Contract Carriage, Inc.
Zone of Reasonableness Safety and Entry Requirements Parties Supporting Rate Regulation Parties Supporting Direct Enforcement Safety Legislation Agency Responsibilities Discussion 72 Adopted Regulatory Program Safety, Service and Price Discrimination 81 Limits to Zone of Reasonableness Variable Cost Calculation 85 Incentives for Common Carriage Common Carrier and Special Contract Regulations 90 Monitoring Statutory Authority for Adopted Program 93 Contract Carriers 95 Subhauling Filipovich 98 Teamsters 99 CMA 101 Fischer 102 Southern California Motor Delivery, Inc. (SCMD) 103 DRA, Coalition and Dedicated Contract Carriage, Inc. 103
Safety and Entry Requirements Parties Supporting Rate Regulation Parties Supporting Direct Enforcement Safety Legislation Agency Responsibilities Obiscussion Adopted Regulatory Program Adopted Regulatory Program Limits to Zone of Reasonableness Variable Cost Calculation Sincentives for Common Carriage Common Carrier and Special Contract Regulations Monitoring Statutory Authority for Adopted Program Contract Carriers Subhauling Filipovich Fischer Mike Conrotto Trucking (Conrotto) Southern California Motor Delivery, Inc. (SCMD) DRA, Coalition and Dedicated Contract Carriage, Inc. 103 DRA, Coalition and Dedicated Contract Carriage, Inc.
Parties Supporting Rate Regulation 62 Parties Supporting Direct Enforcement 65 Safety Legislation 67 Agency Responsibilities 69 Discussion 72 Adopted Regulatory Program 74 Safety, Service and Price Discrimination 81 Limits to Zone of Reasonableness 83 Variable Cost Calculation 85 Incentives for Common Carriage 88 Common Carrier and Special Contract Regulations 90 Monitoring 91 Statutory Authority for Adopted Program 93 Contract Carriers 95 Subhauling 98 Filipovich 98 Teamsters 99 CMA 101 Fischer 99 CMA 101 Mike Conrotto Trucking (Conrotto) 102 Southern California Motor Delivery, Inc. (SCMD) 103 DRA, Coalition and Dedicated Contract Carriage, Inc. 103
Parties Supporting Direct Enforcement 65 Safety Legislation 67 Agency Responsibilities 69 Discussion 72 Adopted Regulatory Program 74 Safety, Service and Price Discrimination 81 Limits to Zone of Reasonableness 83 Variable Cost Calculation 85 Incentives for Common Carriage 85 Common Carrier and Special Contract Regulations 90 Monitoring 91 Statutory Authority for Adopted Program 93 Contract Carriers 95 Subhauling 98 Filipovich 98 Feamsters 99 CMA 101 Fischer 101 Mike Conrotto Trucking (Conrotto) 102 Southern California Motor 103 DRA, Coalition and Dedicated 103 DRA, Coalition and Dedicated 103
Safety Legislation Agency Responsibilities Discussion 72 Adopted Regulatory Program 74 Safety, Service and Price Discrimination 81 Limits to Zone of Reasonableness 83 Variable Cost Calculation 85 Incentives for Common Carriage 88 Common Carrier and Special Contract Regulations 90 Monitoring 91 Statutory Authority for Adopted Program 93 Contract Carriers 93 Common Carriers 95 Subhauling 98 Filipovich 98 Teamsters 99 CMA 101 Fischer 101 Mike Conrotto Trucking (Conrotto) 102 Southern California Motor Delivery, Inc. (SCMD) 103 DRA, Coalition and Dedicated Contract Carriage, Inc. 103
Agency Responsibilities 69 Discussion 72 Adopted Regulatory Program 74 Safety, Service and Price Discrimination 81 Limits to Zone of Reasonableness 83 Variable Cost Calculation 85 Incentives for Common Carriage 88 Common Carrier and Special Contract Regulations 90 Monitoring 91 Statutory Authority for Adopted Program 93 Contract Carriers 95 Subhauling 98 Filipovich 98 Teamsters 99 CMA 101 Fischer 101 Mike Conrotto Trucking (Conrotto) 102 Southern California Motor Delivery, Inc. (SCMD) 103 CTA 103 DRA, Coalition and Dedicated Contract Carriage, Inc. 103
Discussion 72  Adopted Regulatory Program 74  Safety, Service and Price Discrimination 81  Limits to Zone of Reasonableness 83  Variable Cost Calculation 85  Incentives for Common Carriage 88  Common Carrier and Special Contract Regulations 90  Monitoring 91  Statutory Authority for Adopted Program 93  Contract Carriers 95  Subhauling 98  Filipovich 98  Teamsters 99  CMA 101  Fischer 101  Mike Conrotto Trucking (Conrotto) 102  Southern California Motor 103  DRA, Coalition and Dedicated 103  DRA, Coalition and Dedicated 103  DRA, Coalition and Dedicated 103
Adopted Regulatory Program  Safety, Service and Price Discrimination  Limits to Zone of Reasonableness  Variable Cost Calculation  Incentives for Common Carriage  Common Carrier and Special Contract Regulations  Monitoring  Statutory Authority for Adopted Program  Contract Carriers  Common Carriers  Subhauling  Filipovich  Teamsters  CMA  Teamsters  99  CMA  101  Fischer  Mike Conrotto Trucking (Conrotto)  Southern California Motor  Delivery, Inc. (SCMD)  CTA  DRA, Coalition and Dedicated  Contract Carriage, Inc.
Safety, Service and Price Discrimination 81 Limits to Zone of Reasonableness 83 Variable Cost Calculation 85 Incentives for Common Carriage 88 Common Carrier and Special Contract Regulations 90 Monitoring 91 Statutory Authority for Adopted Program 93 Contract Carriers 93 Common Carriers 95 Subhauling 98 Filipovich 98 Teamsters 99 CMA 101 Fischer 101 Mike Conrotto Trucking (Conrotto) 102 Southern California Motor Delivery, Inc. (SCMD) 103 CTA 103 DRA, Coalition and Dedicated Contract Carriage, Inc. 103
Limits to Zone of Reasonableness Variable Cost Calculation Incentives for Common Carriage Common Carrier and Special Contract Regulations Monitoring Statutory Authority for Adopted Program Contract Carriers Common Carriers Subhauling Filipovich Teamsters Filipovich Fischer Mike Conrotto Trucking (Conrotto) Southern California Motor Delivery, Inc. (SCMD) CTA DRA, Coalition and Dedicated Contract Carriage, Inc.
Variable Cost Calculation Incentives for Common Carriage Common Carrier and Special Contract Regulations Monitoring Statutory Authority for Adopted Program Contract Carriers Common Carriers Subhauling Filipovich Fischer Mike Conrotto Trucking (Conrotto) Southern California Motor Delivery, Inc. (SCMD) DRA, Coalition and Dedicated Contract Carriage, Inc.
Incentives for Common Carriage  Common Carrier and Special Contract Regulations  Monitoring  Statutory Authority for Adopted Program  Contract Carriers  Common Carriers  Subhauling  Filipovich  Teamsters  99  CMA  Fischer  Mike Conrotto Trucking (Conrotto)  Southern California Motor  Delivery, Inc. (SCMD)  CTA  DRA, Coalition and Dedicated  Contract Carriage, Inc.  88  88  88  88  89  90  91  92  93  Contract Carriage, Inc.  88  88  88  88  89  91  92  93  Contract Carriage, Inc.  88  88  88  88  88  88  88  88  88
Common Carrier and Special Contract Regulations 90 Monitoring 91 Statutory Authority for Adopted Program 93 Contract Carriers 95 Common Carriers 95 Subhauling 98 Filipovich 98 Teamsters 99 CMA 101 Fischer 101 Mike Conrotto Trucking (Conrotto) 102 Southern California Motor 103 CTA 103 DRA, Coalition and Dedicated 103 Contract Carriage, Inc. 103
Monitoring Statutory Authority for Adopted Program Contract Carriers 93 Common Carriers 95 Subhauling 98 Filipovich 98 Teamsters 99 CMA 101 Fischer Mike Conrotto Trucking (Conrotto) Southern California Motor Delivery, Inc. (SCMD) CTA 103 DRA, Coalition and Dedicated Contract Carriage, Inc.
Contract Carriers 93 Common Carriers 95 Subhauling 98 Filipovich 98 Teamsters 99 CMA 101 Fischer 101 Mike Conrotto Trucking (Conrotto) 102 Southern California Motor Delivery, Inc. (SCMD) 103 CTA 103 DRA, Coalition and Dedicated Contract Carriage, Inc. 103
Contract Carriers  Common Carriers  Subhauling  Filipovich  Teamsters  CMA  CMA  101  Fischer  Mike Conrotto Trucking (Conrotto)  Southern California Motor  Delivery, Inc. (SCMD)  CTA  DRA, Coalition and Dedicated  Contract Carriage, Inc.  103
Common Carriers  Subhauling  Filipovich  Teamsters  CMA  101  Fischer  Mike Conrotto Trucking (Conrotto)  Southern California Motor  Delivery, Inc. (SCMD)  CTA  DRA, Coalition and Dedicated  Contract Carriage, Inc.  103
Subhauling 98 Filipovich 98 Teamsters 99 CMA 101 Fischer 101 Mike Conrotto Trucking (Conrotto) 102 Southern California Motor Delivery, Inc. (SCMD) 103 CTA 103 DRA, Coalition and Dedicated Contract Carriage, Inc. 103
Filipovich 98 Teamsters 99 CMA 101 Fischer 101 Mike Conrotto Trucking (Conrotto) 102 Southern California Motor Delivery, Inc. (SCMD) 103 CTA 103 DRA, Coalition and Dedicated Contract Carriage, Inc. 103
Teamsters 99 CMA 101 Fischer 101 Mike Conrotto Trucking (Conrotto) 102 Southern California Motor Delivery, Inc. (SCMD) 103 CTA 103 DRA, Coalition and Dedicated Contract Carriage, Inc. 103
CMA  Fischer  Mike Conrotto Trucking (Conrotto)  Southern California Motor  Delivery, Inc. (SCMD)  CTA  DRA, Coalition and Dedicated  Contract Carriage, Inc.
Fischer  Mike Conrotto Trucking (Conrotto)  Southern California Motor  Delivery, Inc. (SCMD)  CTA  DRA, Coalition and Dedicated  Contract Carriage, Inc.
Mike Conrotto Trucking (Conrotto)
Southern California Motor Delivery, Inc. (SCMD)  CTA  DRA, Coalition and Dedicated Contract Carriage, Inc.  103
Delivery, Inc. (SCMD)  CTA  DRA, Coalition and Dedicated  Contract Carriage, Inc.  103
DRA, Coalition and Dedicated Contract Carriage, Inc. 103
DRA, Coalition and Dedicated Contract Carriage, Inc
Contract Carriage, Inc
Discussion
Collective Ratemaking
DRA 109
CTA 110
Coalition 110
CWTB 110
CMA 110
CLFP 111
WMTB

# INDEX

	Subject	Page
Dis Credit R Electron	cussion when the control of the cont	112 112 112 113 113
-	act	117
Conclusions o	f Law	135
ORDER	· • • • • • • • • • • • • • • • • • • •	
APPENDIX A.	List of Appearances	
APPENDIX B.	Applicable Sections of the Constitution, Public Utilities Code	
APPENDIX C.	Revisions to General Order 80-B	
APPENDIX D.	Revision to General Order 102-H	
APPENDIX E.	Revision to General Order 130	
APPENDIX F.	General Order 147-B	
APPENDIX G.	General Order 155	
APPENDIX H.	List of Acronyms	
TABLE 1	Current Regulatory Program	34
TABLE 2	Motor Carrier Safety Programs	71
TABLE 3	Calculation of Other Costs	87
TABLE 4	Adopted Regulatory Program	116

### OPINION

### Summary

This decision finds that a workably competitive market exists in the general freight trucking industry and adopts a flexible regulatory program which allows the efficiencies of the market place to determine transportation rates. In addition to the flexible rate program a number of safeguards are adopted to ensure the public is provided safe, reliable service at reasonable, nondiscriminatory rates. These safeguards include some limitations on rates, a monitoring program, a minimum level of service requirement for common carriers, a requirement that all rates and associated discounts be filed and available for public inspection, and a toll free telephone number for verifying carrier operating authority.

We believe this approach provides the benefits of competition with the control of regulation only where needed. Carriers will be able to openly compete for customers, but not allowed to discriminate without justification. Shippers will be free to have service tailored to their needs, and the trucking industry will be able to respond to market pressures rather than regulatory mechanisms. We fully expect the dynamics of California's economy to be matched by the dynamics of general freight trucking, with the public the main benefactor of a more responsive and efficient industry. Safety will not be compromised in this achievement. Commission initiated and legislatively mandated programs will be in place to provide the public with direct regulation and enforcement of safety standards.

Under our flexible program, common carriers will be allowed rate freedom within a zone of reasonableness. The upper end of the zone is a 10% cap on rate increases; the lower bound is shipper-specific variable costs. Common carrier rate changes outside the zone and collectively set rates require a formal

application with appropriate justification. Contract carriers are not restricted by the zone in establishing rates, but may not set prices lower than variable costs. To minimize direct competition between common and contract carriers, contract carriers are only authorized to enter into special contracts which provide for a special relationship between the carrier and the shipper or for service not normally provided under common carrier tariffs. All rates and contracts must be filed with the Commission. However, common carrier rate changes not requiring an application are effective on 10 days' notice. Special contracts are effective after 20 days' notice.

Subhaulers are subject to a division of revenues (between prime carrier and subhauler) to be determined after additional hearings.

### Background

The issues raised in this proceeding were first addressed in Case (C.) 5436, et al., and later in Decision (D.) 90663, dated August 14, 1979. That decision set up a five-year transition period which resulted in the initial opening of entry into the general commodities common carriage field for thousands of California permitted carriers. With passage of the five-year transition period, I\_84-05-048 was opened. That investigation included 23 hearing days, testimony from many segments of the transportation community, and an en banc oral argument. Finally, D.86-04-045, dated April 16, 1986, adopted the present regulatory program as represented in General Order (G.O.) 147-A. Before its adoption in D.86-12-102, G.O. 147-A was the subject of extensive workshops conducted by the Commission's Transportation Division staff.

G.O. 147-A implemented a system of carrier-made rates, a rate window, rate exempt dedicated equipment contracts, and the imposition of a Truck Freight Cost Index (TFCI) that impacts rates for common and contract carriers in California. Additionally, the

decision set up a new procedure for future justification of reduced rates and the review of rate reductions that were granted during the transition period.

It should be clear to the trucking industry that the progression of our attempts to meet the changing situation in California intrastate transportation has been developing over an extensive period. Our movement toward relaxed rate regulation has not been easy, but the issues have been repeatedly addressed and the parties have had ample opportunity to assemble their evidence and develop the record.

Aside from the fact that this proceeding is only part of a continuing progression of investigations, this is not a proceeding that contemplates total deregulation. The proposals which have been presented are premised on the Commission retaining jurisdiction over the carriers operating in the State. This would be consistent with our treatment of various aspects of specialized transportation such as fresh fruits and vegetables and tank truck operations, which were released from rate regulation only. Procedural History

On December 16, 1987 an order was issued setting en banc hearings to consider the State's regulation of the for-hire trucking industry. This included consideration of all sectors in the trucking industry, not just general freight. En banc hearings were held in San Francisco on March 10 and 11, 1988 and in Los Angeles on March 18, 1988. At those hearings panels of experts and a parade of witnesses, including the Commission's Division of Ratepayer Advocates (DRA), expressed concerns about the regulation of the for-hire trucking industry.

On August: 24, 1988, Order Instituting Investigation (I.) 88-08-046 an investigation into the regulation of general freight transportation by truck was issued. I.88-08-046 identified the Commission's regulatory objectives and invited a thorough reexamination of the current scheme of regulation. Prehearing

conferences which established procedural rules were held on September 14, 1988 and October 17, 1988.

Fifty-four days of evidentiary hearings commenced on November 7, 1988 and concluded on February 24, 1989. Additionally, two public comment hearings were held, one in Los Angeles on December 5, 1988 and the other in San Francisco on December 12, 1988. The 56 volumes of transcripts totaled 7,286 pages.

The appearance list includes 59 individuals and organizations, 18 of which submitted briefs. One hundred six witnesses offered testimony including 19 rebuttal witnesses. A total of 186 exhibits and 13 reference items were received.

In accordance with § 311, the proposed decision of ALJ Ferraro was mailed on June 6, 1989. Comments were received from 16 parties. These have been reviewed and carefully considered by the Commission. Many changes induced by the comments and during our own deliberations have been incorporated into the final decision. Positions of the Parties

Below is a description of each party's position with respect to rate regulation. The parties strongly disagreed on the proper amount of rate regulation for the general freight trucking industry. Their positions spanned the continuum from total deregulation to rigid rate regulation. In addition to the main issue of rate regulation, parties also addressed the closely related issues of: collective ratemaking, subhauling, safety, and credit rules. Each issue is discussed in a separate section.

#### California Trucking Association (CTA)

CTA is one of the largest and most active trucking organizations in the State, with about 2,500 members. CTA conducts programs on management and truck safety, has local and statewide committees which address important trucking issues, and engages in lobbying activities on behalf of its members.

CTA recommends increased economic regulation for a stable industry capable of meeting the state's needs. Additionally, CTA

fears rate deregulation will cause rate discrimination, a reduction in service to small shippers and rural communities, increased highway accidents, and an increase in highway congestion and air pollution. If the market is allowed to set transportation rates, CTA argues that the Commission would give advantage to large volume shippers and high-volume traffic lanes.

According to CTA, during relaxed rate regulation (1980-1986) shippers, using market power, forced carriers to lower rates. This resulted in reduced carrier revenues and discouraged capital investment. General freight carriers suffered major losses of capital which manifested themselves in bankruptcies, exit from the industry, older equipment, and lower wages. The large number of bankruptcies and firms exiting the industry during this transition period resulted in poor quality service to some shippers and general instability in the industry. CTA states that lower trucking rates in the transition period: (1) increased shipper profits by nearly \$1 billion, (2) were not passed through to consumers, and (3) continued until the current regulatory program was instituted.

CTA points out that in 1986 California carriers received a 10% rate increase, the first general rate increase in the Commission tariffs since 1980. This led to reinvestment in trucking equipment and employee drivers. To plunge these carriers back into cutthroat rate competition would cause disastrously low profit margins, impossible debt-to-asset ratios, and increase the difficulty of attracting new capital. Furthermore, market-set rates lead to overcapacity; carriers expand fleets and duplicate services in an attempt to increase market share. This results in an extra cost that society eventually pays for in pollution, congestion, and higher rates to shippers without market power.

CTA also asserts that the less-than-truckload (LTL) industry has large economies of scale which support predatory behavior. CTA points to the significant concentration in the interstate LTL industry since rate deregulation in 1980 as evidence of this behavior. Additionally, CTA cites examples of rate discrimination in rate deregulated markets by Interstate Commerce Commission (ICC) carriers and lost service and increased rates to rural shippers. CTA believes that: (1) secret rates and discounts prevalent under deregulation prevent shippers from making informed decisions and effectively bargaining for rates, and (2) service to rural areas does not always support multiple carriers, which without rate regulation will result in shippers paying monopoly prices.

According to CTA, highway safety has also suffered because of relaxed rate regulation. CTA claims reductions in rates have lead to the use of older and inadequately maintained equipment, lower driver wages, and inadequately trained and emotionally unsuited drivers. CTA states that truck drivers are identified as the primary cause of over 90% of truck-at-fault accidents and argues that a direct connection exists between rate regulation and highway safety. Additionally, CTA believes that carriers in poor financial condition will delay needed maintenance, hire poor quality drivers, and operate in an unsafe manner.

In another area related to motor carrier infrastructure, CTA cites the recent enactment of SB 151 (Stats. 1987, Ch. 1301) which gave the South Coast Air Quality Management District (District) authority to restrict traffic within its jurisdiction. The law also provides for the formation of other jurisdictions throughout the state. Among the proposals being considered by the District are peak period fee assessment, traffic diversion, requiring carriers to retrofit equipment with engines which burn clean fuel, and outright bans. Additionally, the City of Los Angeles has proposed ordinances and the California Air Resources Board has adopted guidelines for restricting truck traffic to minimize air pollution. CTA claims this threatens free access to

California's freight transportation infrastructure and recommends Commission action to reduce the involvement of local jurisdictions.

CTA's proposed regulatory program will require all common carriers to file rates through tariff bureaus granted Public Utilities (PU) § 496 antitrust immunity. Within the bureaus, individual carriers will have the right of independent action. Proponents of any change in a common carrier rate must either be a tariff bureau member carrier whose traffic is directly affected, or an affected freight bill payer. All bureau rate changes must receive Commission approval before publication. All common carriers must publish rates to all points and places in their service area. Cost justifications for rate changes shall include the costs of operating in compliance with all State and Federal laws including: the speed limit, hours of service limitations (including waiting or delay times), and compliance with weight regulations.

Contract carriers will be required to file contracts with the Commission. Rate increases may be filed on one day's notice and rate reductions must be filed on 30 days' notice, measured from the date of publication in the Commission's Transportation Calendar. Rate reductions must be cost-justified under the same rules as common carrier cost justifications. All contracts must include a provision which makes the shipper co-liable for all accidents arising from the carrier's performance for the contract shipper. A carrier would have no limit on the number of non-dedicated contracts it may enter.

Contract carriers will be limited to three dedicated contracts. To be eligible to use dedicated contracts a contract carrier must meet the following conditions: (1) only carrier employees or subhaulers paid in accordance with a cost-justified settlement schedule may be used, (2) balance sheet assets must be at least 1.4 times greater than current liabilities, (3) labor cost on the carrier's income statement must meet the labor ratio test,

(4) at least 50% of the carrier's revenue must be earned from intrastate California transportation, and (5) a driver selection and training program, and an equipment maintenance, repair and replacement program must be in place.

Additionally, carriers wishing to use cost justifications and dedicated contracts must place, at an acceptable level, in a measurement device called a safety score. The safety score examines financial and operating data that CTA studies claim are correlated to highway safety. An acceptable safety score is one in the top two-thirds of all motor carriers. Common or contract carriers who are ranked in the bottom third must provide a cost justification which demonstrates the reduced rate will measurably improve at least one of the four elements of the safety score. This improvement must be sufficient to move the carrier out of the bottom third. Contract carriers wishing to use dedicated contracts must have a safety score in the upper half of all carriers. More details on the safety score will be provided in the safety section.

The current programs for the TFCI, prevailing wage, rate window, and rules for meeting a competitor's rate remain unchanged. Subhauler rates would be regulated and subhaulers paid in accordance with a cost-justified rate schedule. More detail on CTA's proposals for subhauler regulation is contained in the subhauling section.

### Ad Hoc Carriers Committee (Ad Hoc)

Ad Hoc, a coalition of motor carriers and others in the transportation industry, was formed for the purpose of participating in the investigation of general freight motor carrier regulation. Ad Hoc presented numerous witnesses including an accounting professional, equipment sales representatives, a subhauler, a prime hauler and several transportation consultants. The testimony offered covered a broad spectrum of economic and policy issues, but only two witnesses submitted specific recommendations.

Ad Hoc believes the issues addressed in this OII were adequately examined in prior proceedings, and general freight motor carriers have achieved a limited degree of stability and financial benefits under the current regulatory program. To seek major changes at this time is premature and the industry should be given a full opportunity to make the current program work.

Ad Hoc does recommend some fine tuning to the existing regulatory program in areas that have been identified as problems. In two instances, Ad Hoc witnesses differ on the modifications that should be made: rate window filings and competitive rate filings under G.O. 147-A. One recommendation for rate window filings would discontinue the filings because they are more of a burden than a benefit. The other recommendation would continue rate window fillings without change because they are working satisfactorily for both carriers and shippers. There is also a conflict with Ad Hoc's recommendations for competitive rate filings. One continues the filings with no changes since the provisions contain several protections against abuse of the privilege, and the other continues the filings, but allows existing carriers to meet competitive rates without having previously handled the traffic.

Ad Hoc proposes that existing common carriers be allowed to lower rates to meet a competitor's GACC rates without cost justification. This recommendation addresses the competitive advantage of new common carriers and existing contract carriers. These carriers can file any existing GACC rate without cost justification, while existing common carriers must cost-justify the same rate. Ad Hoc's proposal would eliminate this competitive advantage.

Ad Hoc also recommends that the TFCI, dedicated contracts, and cost justifications be retained with a sincere effort on the part of Commission staff and the industry to educate carriers and shippers on the requirements. Additionally, Ad Hoc requests an investigation into discounts because discriminatory and preferential discounts are illegal, improper, and contrary to the interests of consumers.

In support of its recommendations Ad Hoc concludes that deregulation will result in the following:

- 1. Lower rates to larger shippers and higher rates to smaller shippers.
- 2. An increase in total intrastate transportation costs.
- 3. Increased profits for major shippers.
- 4. A decrease in the ability of intrastate carriers to attract capital.
- 5. Drivers and subhaulers working excessive hours at illegal speeds.
- 6. Reduced expenditures for vehicle maintenance and safety.
- 7. An increase in the average age of equipment utilized by intrastate for-hire motor carriers licensed by this Commission.
- 8. Diminished availability and frequency of motor carrier services to small towns and rural areas.

Although Ad Hoc makes recommendations for changes or modifications to the current program, it does not specifically outline the steps that should be taken to effect the changes. Ad Hoc believes it is in the best interest of the State's economy to give the existing program a chance to work, and urges the Commission to address regulatory issues within the scope of the current program rather than adopting a new regulatory program.

# California Teamsters Public Affairs Council (Teamsters)

Teamsters supports the continuation of the current program, with some modifications, and specifically opposes less restrictive rate regulation. Teamsters believe large shippers have benefited from deregulation through lower shipping rates and

greater market clout, but that those benefits do not balance the negative social and economic consequences. In its view both interstate deregulation and the period of relaxed rate regulation in California (1980 and 1986), caused enormous economic disruption in previously stable markets. This had particularly disastrous consequences for small shippers, highway safety, and industry employees.

Teamsters addresses the negative effects of lessened rate regulation, and argues that no evidence has been advanced to show the cost-justified rate system now in effect produces noncompetitive rates, "monopoly rents" for workers, or any of the other problems allegedly suffered by shippers prior to 1980. Teamsters states that labor (particularly union labor) shouldered much of the economic burden of deregulation. Many employees were forced to accept pay cuts, increased work hours, and a decline in working conditions. Workers who had been steadily employed for decades found themselves unemployed or underemployed while others lost health care or pension benefits for themselves and their families. This loss of benefits places additional burdens on taxpayer supported services, rather than carrier supported plans.

Teamsters also focused its attention on the relationship between economics, highway safety, and the impact of interstate deregulation. While freely admitting there is no simple correlation to be made between highway safety and deregulation, Teamsters argues the economic pressures brought on by deregulation have a definite impact on certain factors related to truck accidents. These impacts include: (1) delays in new equipment purchases, (2) deferred vehicle maintenance, (3) poor management and personnel practices, and (4) unsafe operating practices.

Teamsters proposes the current rate regulation program be modified in three areas. First, the TFCI should be updated more than once a year for labor and other fixed costs. Second, the Prevailing Wage Report should be revised to exclude carriers who

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pay drivers minimum wage and to include nondriver employees as a secondary labor cost. Finally, Teamsters advocates a fixed division of revenues between subhaulers and prime carriers, with prime carriers compensated only for their costs. Prime carriers would be required to pay subhaulers rates which are cost-justified using subhauler costs. Teamsters' recommendations for subhauling are discussed in more detail in the subhauling section.

Highway Carriers Association/Willig Freight Lines (HCA)

Highway Carriers Association is an organization of approximately 600 small carriers, and Willig Freight Lines is a large LTL carrier with both interstate and intrastate operating authority.

HCA says this proceeding is unnecessary and should not have been undertaken because the current regulatory program is the result of a recent and extensive inquiry into the regulation of general freight. HCA believes the existing program contains defects, but maintains that the remedies are relatively simple and straightforward and do not warrant a complete overhaul. HCA advocates instituting the modifications to G.O. 147-A recommended by the Commission staff in November 1987. These recommendations would:

- Allow generally applicable common carrier rates to be published by existing common carriers, not merely new common carriers and contract carrier competitors.
- Remove the requirement that a carrier already be handling the traffic in order to meet the rates of a competitor.
- 3. Create a provision whereby carriers could make minor changes to tariffs without having to file a cost justification or a formal application.

An additional problem with the existing program occurred when carriers were required to transfer rates from transition tariffs (pre-1986) to individual publications or bureau tariffs.

Many smaller carriers could not afford to file all former rates simultaneously and chose to file simplified tariffs. However, once an initial filing was made, subsequent changes required Commission authority. Unfortunately, many carriers did not become aware of this until after their actions limited their options.

HCA also recommends clarification of the TFCI. A literal interpretation has resulted in application of the LTL index to thousands of TL rates published on a "per unit" or "per mile" basis. HCA has also identified a number of technical refinements to the TFCI which should be addressed.

In response to the proponents of flexible rate regulation HCA argues that:

- 1. Shippers do not pay more in California than elsewhere.
- Shippers are not moving out of California, they are moving into the State.
- 3. Consumers will not pay less when trucking rates decline.
- 4. Just-in-time production concepts have been in California for many years.
- 5. Flexible rate regulation would create inequities between competing classes and undermine the common carrier system.
- Less rate regulation will have a significant detrimental effect on safety.

Finally, HCA urges a fine tuning of the existing program to allow the industry to continue on the course of establishing competitive, carrier-set, cost-based rates.

## Parties Represented by Edward J. Hegarty (Hegarty)

Hegarty represents the California Carriers Association and the California Dump Truck Owners Association. Hegarty raises numerous legal arguments in support of the existing regulatory program. These are addressed in the legal section below.

Additionally, Hegarty points out that the classification of freight as either general or dump truck is an issue in C.5437, OSH 323 and should not be litigated in this proceeding. We agree with Hegarty on this matter and will leave the classification of freight to be resolved in C.5437, OSH 323.

### West Coast Freight Tariff Bureau (WCFTB)

WCFTB supports the current regulatory program because it preserves rate stability and ensures a stable trucking industry. WCFTB says the trucking industry was financially hurt by the transition period and that small companies will be forced out of business by destructive and predatory pricing if rate regulation is significantly reduced or eliminated.

According to WCFTB, DRA's proposal is discriminatory and unfair to common carriers. Common carriers are required to file rates while contract carriers are not. This presents an unfair competitive environment between common and contract carriers.

Finally, WCFTB supports continuing the current regulatory program with the following modifications: (1) allow existing carriers to file new GACC rates, and (2) allow all carriers to meet the rates of competitors with a cost justification within 60 days. WCFTB also supports carriers having the choice of individual tariffs, agency tariffs, or subscribing to a tariff bureau which has antitrust immunity in accordance with PU § 496.

#### Pacific Motor Tariff Bureau (PMTB)

PMTB represents approximately 300 carriers, the majority of which are small and file only intrastate rates. PMTB argues that the current program has been in effect only two years and should not be overhauled.

Furthermore, PMTB believes that large shippers and carriers which propose flexible or no rate regulation are motivated by self-interest. Under their proposals, large shippers will be in a superior bargaining position for preferential rates and large carriers will enter new markets intent on domination or

destruction. In contrast, small family-owned carriers are interested in safeguarding their livelihood through rate regulation and small shippers without bargaining power seek Commission protection.

According to PMTB, the Commission has the responsibility to make a decision in the best interests of the public by ensuring a transportation system that is safe, efficient, and offers adequate service levels. With some minor adjustments, PMTB believes the current regulatory program meets these objectives. Since PMTB modifications to the current program parallel those of HCA, they will not be repeated.

## Cal-West Tariff Bureau (CWTB)

CWTB represents approximately 500 members which have operating authority from the Commission. CWTB: (1) advocates retention of the current system with some modifications, (2) believes the present system creates a competitive environment, is reasonable, and allows rate flexibility, and (3) asserts that regulatory change would adversely affect the industry and the public.

The testimony of CWTB describes the problems experienced by carriers during the period of rate flexibility, 1980 through 1986. Its witnesses recounted situations in which they were compelled to offer excessive rate reductions to retain business. One witness, who provides repair services to many carriers, testified that equipment is not being maintained properly because deregulation reduced revenues.

Furthermore, CWTB states that contract and common carriers currently compete for the same traffic, but economic deregulation of contract carriers would result in predatory pricing practices and prejudicial pricing in favor of large volume shippers. This would prevent common carriers from competing for favorable traffic and force the common carrier industry into bankruptcy.

CWTB supports a regulatory policy that will be uniform in its application and enforcement and will ensure adequate service without discriminatory rates. To accomplish this, CWTB believes the current rate regulation program must be continued for both common and contract carriers. However, CWTB recommends the following steps to fine-tune the existing program:

- Cost justifications applicable for only one year.
- Common carriers allowed to reduce rates to meet other carrier GACC rates.
- 3. Elimination of the requirement that a carrier already handle traffic to meet the cost-justified rate of a competitor.
- 4. Published guidelines for cost-justifying rates.
- 5. Strict enforcement of the Commission rules and regulations.
- 6. Review of the regulatory program five months after this decision.

# National Motor Freight Tariff Association (NMFTA)

NMFTA is a Virginia based tariff association with approximately 7,000 participating carriers, 188 of which have intrastate operations in California. NMFTA publishes the National Motor Freight Classification, which it files with the Interstate Commerce Commission (ICC) and 42 state regulatory agencies, including this Commission.

The primary issues addressed by NMFTA are: (1) whether there is a link between economic regulation and motor carrier safety, and (2) the effect elimination of motor carrier rate regulation would have on the California trucking industry infrastructure. NMFTA states there is definite linkage between economic regulation and safety, with partial or complete elimination of motor carrier regulation resulting in a

deterioration in highway safety. The elimination of interstate motor carrier regulation has also adversely affected the financial stability of the trucking industry, resulting in poor service and/or high rates to small shippers and communities. Shippers of difficult to handle commodities have been left with no public service. Undesirable freight has been shunned and/or used to subsidize the reduced rates obtained by the favorite few. Excessive competition has driven established carriers out of business and causes many carriers to operate at rates which do not meet their costs.

NMFTA argues that the interstate experience has taught that economic pressures, created by rate discounting and excessive competition, give rise to safety problems due to reduced maintenance expenditures, the inability to purchase new equipment, and reduced driver wages. Under the interstate system, published discounts are often below cost and do not indicate to whom they apply. Some shippers have pressured carriers to establish arrangements whereby the shippers are paid the published discount even though they do not pay the freight bill.

NMFTA submits that the interstate system has produced preferential and discriminatory rate practices and if California abandons rigid rate regulation it would experience similar effects. Regulatory control, economic and otherwise, over motor common and contract carriage is absolutely essential to the success of California's intrastate transportation system. NMFTA believes that while the current program may require additional fine-tuning, its regulatory objectives are sound. Further implementation and experience with this program should occur before the industry and the public are subjected to disruptive policy changes.

## Folger Athearn, Jr. (Athearn)

Athearn is a transportation consultant who appeared on behalf of himself and testified for Ad Hoc. Athearn argues that the federal experiment in transportation deregulation has resulted in a decrease in the availability of full service motor common carriers, which are essential to small businesses and small rural communities. This conclusion was drawn from Athearn's analysis which determined the number of common carriers having authority to serve California's county seats declined by 48% from 1982 to 1988.

Athearn also states that full service motor carriers have been unable to resist the economic pressure to charge their major corporate customers lower rates or grant higher discounts while charging small business more for the same service. This discrimination has placed small businesses and small rural communities at a disadvantage that cannot be explained by differences in the cost of transportation service.

Finally, Athearn is opposed to common carriers publishing rates for specifically named customers or predicating rates on meaningless bill of lading certificates. Secret rates in confidential contracts are not in the public interest. Athearn believes that carriers should not be allowed to hold both common and contract authority and the only way to prevent discrimination is to require carriers to publish their rates.

## AcTran

AcTran is a consulting firm primarily involved with interstate and intrastate transportation rate analysis. AcTran supports the current regulatory program and identified a number of problems that exist in the interstate deregulated market. Among the specific ills are unsafe driving practices due to reduced rates and the use of rebates and kickbacks. Another serious problem is the filing of rates. Contract carriers are not required to file rates and common carrier filing requirements are not enforced. Finally, AcTran submitted a comparison of interstate and intrastate rates and expressed concern over the trend toward monopolization of the trucking industry.

### Parties Represented by Gary Haas (Haas)

Haas represents three carriers: Cooper Fine Line Transport, Dolo-Chem Transport, Inc., and Great American Transport. These carriers testified in support of rate regulation, but criticized the implementation of the current program. They also object to inadequate enforcement and oppose rules which favor large carriers over small carriers.

## Division of Ratepayer Advocates (DRA)

DRA is a separate division within the Commission assigned to investigate, develop, and promote policy positions for the public in general, and ratepayers specifically. As its name suggests, DRA represents the interests of those who pay the rates, including shippers, consignees, and ultimate consumers of the goods shipped. DRA is also interested in the welfare of the trucking industry, but wants the greatest value at the lowest price, consistent with safe, reliable service.

DRA states that general freight transportation is an essential service to commerce, industry, and the public at large. However, its tendency is not toward a natural monopoly and does not require unique access such as transmission lines. Historically, trucking regulation has differed from regulation of classic monopolies (gas, electric, telephone, and water utilities). The rates set by the Commission have been minimum rates rather than fixed rates, and this protected the industry rather than the consumer. Although the current system for general freight is not traditional minimum rate regulation, it still protects the industry.

Additionally, DRA claims the rationale for this protective regulation has been to avoid the negative effects of excessive competition, rather than the negative effects of insufficient competition. Those advancing rigid rate regulation assert two types of harm may result from less regulation: predatory pricing and destructive competition. The arguments for

retaining this protective regulation come mainly from trucking companies. They seek four different kinds of protection:

- Protection from themselves: truckers are incapable of calculating their own costs and/or unable to be restrained by market forces.
- 2. Protection from each other: truckers are so rapacious they will consume each other or drive each other out of business.
- 3. Protection from shippers: large shippers will be able to drive transportation prices below cost.
- 4. Protection for the public: consumers will ultimately pay higher prices, service will deteriorate, and the highways will be unsafe.

According to DRA, these protections are founded on unreasonable assumptions. The arguments espoused by those favoring rigid rate regulation are inconsistent with economic theory, practical experience, and common sense. Furthermore, rate regulation has never directly controlled, or adequately addressed safety and service.

DRA is convinced that economic regulation interferes with the efficient operation of market forces and imposes unwarranted regulatory costs on carriers which are passed on to shippers and ultimate consumers. The regulatory process also prevents prices and service from rapidly responding to changes in the market. Pricing based on average or representative carrier costs contributes to inefficiencies and prevents new entrants from exerting competitive pressure on existing carriers.

By contrast, DRA believes California consumers will enjoy substantial benefits if general freight rate regulation is relaxed. Relaxed regulation will encourage competition in the marketplace, creating strong incentives to minimize carrier costs and increase service options. Increased competition will reduce transportation

prices through lower carrier profits, lower labor costs (more efficient deployment; not necessarily lower wages), and more efficient operations.

Other than pricing flexibility and service availability, safety on the highways is the primary concern of DRA. Proponents of rigid rate regulation argue that relaxed rate regulation will result in unsafe practices and greater risks on the highways for carriers, shippers, and the public at large. However, DRA states that rate regulation has never required direct expenditures on safety. Moreover, a review of the safety literature and the best available information does not support the claimed link between rate regulation and highway safety. This body of information indicates that direct enforcement of safety regulations has the greatest impact on highway safety.

DRA arques that motor carrier safety pays and responsible carriers seeking to operate profitably will operate consistent with this principle. The benefits of safety (greater profits) far outweigh the consequences of unsafe operations (financial losses and increased insurance rates). DRA concludes that direct safety enforcement is the most cost-effective method of protecting the public from irresponsible carriers.

DRA also asserts its proposed regulatory program will enhance competition in the trucking industry, reduce transportation rates and the cost of goods sold in California, and improve transportation service. The proposed program is a two-phase approach. The first or interim phase relaxes current rate regulations, and the final phase removes: (1) most controls over contract carriers, and (2) controls over common carriers, consistent with constitutional and statutory requirements.

The interim phase would return the carrier industry to the direction of the 1980 through 1986 transition period with additional rate freedom. Rates of common and contract carriers would be filed with the Commission. Rates lawfully on file with the Commission when the program is implemented would continue in effect. New carriers could establish rates to meet any other carrier's rates immediately upon filing, with the exception that common carriers could not meet contract rates. Common carrier rates on file could be increased and/or decreased once in a calendar quarter up to 5%, effective on the date filed. Increases of more than 5% would require a formal application. Contract carrier rates could be decreased in the same manner as common carrier rates. There would be no limit on contract carrier increases.

Common and contract carrier rates could be decreased by more than 5% by filing the rates on 30 days' notice. These filings would be listed on the Commission's Transportation Calendar. All rates are subject to complaint by affected parties who bear the burden of proof. Rates in formal applications are subject to protest. The burden of proof for rates subject to protest rests with the proponent of the rates.

Collective ratemaking would continue pursuant to current statute and G.O. 154.

In the final phase, common carrier rates would be filed with the Commission. Contract carriers would be required to execute and maintain contracts, but would not be required to file them with the Commission. Contracts are subject to review by Commission staff as to their existence and to determine that carriers rates are valid. All carriers would be required to adhere to the rates and charges specified in their tariffs and/or contracts.

Common carrier rates could be established (new rates, or new carriers) at any level or reduced to any level on the date filed. Common carriers could increase rates on file up to 10% per calendar quarter, effective on the date filed. Common carrier rate increases greater than 10% would require a formal application.

Complaint and protest mechanisms remain the same as in the interim phase.

Collective ratemaking would continue pursuant to current statute and G.O. 154.

California Coalition for Trucking

Deregulation and Viking Preight Systems. Inc.

California Coalition for Trucking Deregulation

(Coalition) is a nonprofit organization with a membership of approximately 150. While most members are shippers, the membership also consists of shipper organizations and several carriers. The primary purpose of the Coalition as stated by its policy witness is to seek:

"...an end to economic regulation of carriage of general freight in California. And the objective -- the genesis of that was an attempt to bring efficiency to the motor carrier industry as seen by the members of the Coalition.

"Efficiency doesn't mean lower prices.
Efficiency means, among other things,
flexibility, the ability of carriers and
shippers to engage in innovative and creative
ways to solve joint problems, managerial
certainty with regard to contracts entered into
between two parties without the intervention of
the government as a third-party, among other
things." (TR 6086-6087.)

Viking Freight System, Inc. (Viking) operates as a LTL and truck-load (TL) general freight common carrier providing van and flatbed transportation services. Viking is the largest motor carrier operating within the State. As a member of both the Coalition and CTA, Viking supports the Coalition's position.

The Coalition claims that current rate regulation fails to permit the types of pricing and service flexibility achieved in competitive jurisdictions, thereby stifling innovation and decreasing the efficiency of intrastate transportation operations.

Lack of rate and tariff flexibility prevents shippers from utilizing modern procurement practices. Lack of contract rate flexibility limits the ability of shippers to properly define their relationships with carriers.

According to the Coalition, there is substantial evidence that California's regulatory program has increased many motor carrier rates beyond normal competitive levels and has skewed rates away from appropriate levels. This is supported by rate comparisons which indicate that rates paid for California intrastate transportation services are higher than in other jurisdictions. Furthermore, it can be inferred by the difficulty of the cost justification process that appropriate rate reductions have been discouraged. Finally, Viking's experience with write-in tariffs demonstrates the efficacy of intrastate economic deregulation.

The Coalition does not believe the arguments that price discrimination will occur in the absence of economic regulation. There are no valid empirical studies supporting claims of price discrimination or inadequate service in rate deregulated markets. Additionally, the current program provides little, if any, cross subsidies that lower rates to small and rural shippers. If it did, questions of equity would be raised.

Economic regulation, argues the Coalition, is not required to preserve the trucking industry. Strict economic regulation only benefits the inefficient, mismanaged carrier. Moreover, the increase in concentration of interstate LTL carriers does not necessarily mean less competition. It is not the number of carriers operating nationally, but the number of carriers operating within a particular market that is important. Since deregulation, carriers which had previously been prohibited from entering other carriers' markets became free to do so. As a result, there has been large-scale market entry by existing LTL firms invading each other's markets. Finally, to the extent

interstate deregulation has decreased motor carrier profitability and the number of carriers, it accomplished a weeding out of unduly high rates of return and inefficient operations.

With respect to safety and rate regulation, the Coalition takes the position that the most effective means to promote truck safety is through rigorous enforcement of safety laws and regulations. First, the Coalition points out that CTA's testimony indicates that the citation rates of Commission regulated carriers was 20 times higher than all other commercial vehicles from mid-1987 to mid-1988. CTA's testimony also shows Commission regulated carriers involved in 36 times as many truck-at-fault accidents during the same period. From this and other safety data and the safety studies presented in the proceeding, the Coalition concurs with the testimony of the United States Department of Transportation (DOT) witness, which states:

"I have been unable to find any link between economic deregulation and motor carrier safety. A far more plausible linkage exists between vigorous enforcement of safety laws and regulations and the enhancement of motor carrier safety." (Exh. 26 at 12.)

The Coalition also points to evidence that carriers have numerous incentives to operate safely. Viking's President explained his company's philosophy of how safety pays as follows:

"...an awful lot of people feel like companies don't throw dollars at safety because it's a direct cost. But we look at safety as being a cost containment program. Since we are self-insured with a high dollar level that we retain ourselves, every dollar we throw in improving our safety means less dollars that we pay out for accidents and injuries. So we've had a very active safety program. And, if anything, our safety program is growing during the years since 1980." (TR 1932.)

This testimony was also mirrored by a number of small carriers.

As described below, the Coalition proposes a regulatory program where carriers are free to charge rates driven by market forces, without regulatory intervention. This program would be effective within 90 days from the date of this decision. The salient features of the program are as follows:

- 1. Contracts between contract carriers and their shippers must be in writing, and a copy must be maintained at the carrier's premises, but a copy need not be filed with the Commission. All existing Commission regulations governing contract carrier rates and practices would be repealed.
- 2. G.O. 147-A would be repealed in its entirety.
- 3. Common carriers would be able to independently file all rate increases, decreases, and changes in rules and regulations in tariffs. These would be effective on the date of filing with the Commission and remain in effect until withdrawn by the carrier or determined to be unlawful.
- 4. All independently filed common carrier tariffs would be presumed to be market-driven and, therefore, reasonable.
- 5. An expedited procedure, providing for final Commission action within 60 days, would apply to complaints against independently-filed common carrier tariffs. The grounds for finding any tariff unlawful would be limited to cases where the complainant establishes, by a preponderance of the evidence, that the rate complained of constitutes either predatory pricing or an abuse of market power within the meaning of antitrust laws.
- 6. Rate increases, decreases and changes in rules and regulations of common carriers filed by rate bureaus as a result of collective action pursuant to PU § 496 would not be allowed to take effect until the bureau has presented sworn evidence

sufficient to enable the Commission to find that the proposed rate is market-driven, does not constitute predatory pricing, and does not constitute an abuse of market power.

7. Safety objectives would be accomplished through direct enforcement by the California Highway Patrol (CHP), with supportive action by the Commission through the exercise of its entry and revocation powers.

Finally, the Coalition presented a witness from Viking that addressed the use of electronic data interchange to exchange freight documentation, such as bills of lading, freight fills, rate quotes, delivery receipts, and trailer manifests with its shippers.

## Silver, Rosen, Pischer & Stecher, P.C. (Fischer)

Fischer represents three carriers: American National Can Company, Leaseway Transportation Corp., and Dirksen Transportation, Inc. Fischer stresses that this proceeding represents the latest step in a process which began 14 years ago when the Commission began to question the efficacy of the Minimum Rate System. During that time the Legislature and the Commission have considered the extent to which intrastate transportation should be regulated. Various aspects of specialized transportation such as fresh fruits and vegetables and tank truck operations were released from rate regulation, while the transportation of cement was placed under more rigid rate regulation.

Two issues are addressed by Fischer: economic deregulation of contract carrier rates and intrastate subhauler regulation. No position is taken with respect to intrastate common carrier rate regulation or bureau-made rates. Fisher supports relaxed rate regulation for contract carriers and cites the testimony of an Arizona carrier as an example that relaxed rate regulation works. The witness for the Arizona carrier testified that his company has experienced substantial growth since Arizona's

deregulation, and that the expansion would have taken substantial amounts of time and money in a regulated environment. Moreover, this witness stated that a number of large carriers had ceased to serve in Arizona since deregulation, but admitted their failure was probably due to their unresponsiveness to the market.

Finally, Fischer asserts that no convincing argument was offered to support continued rate regulation of contract carriers. Most parties opposed to relaxed rate regulation represented large established common carriers, which felt they could not operate without government protection. A number of carriers that do engage in contract carriage, such as Dirksen Transportation, Inc., support relaxed rate regulation. Fischer argues that the current regulatory program inhibits innovative rates, deters new service options, and makes coordination of intrastate and interstate rates all but impossible.

Specifically, Fischer recommends no rate regulation for contract carriers transporting general freight commodities and that contract carrier contracts be filed with the Commission and available for public review. Fischer's subhauling recommendations are addressed in the subhauling section.

#### California Manufacturers Association (CMA)

CMA is an organization which represents the interests of businesses which process goods. CMA predicts drastic changes in California's population, industry, and technology and believes the trucking industry needs a regulatory program that provides carriers the flexibility to adapt to these changes. Because accurate predictions of these interactions with the trucking industry are difficult, if not impossible, CMA concludes that the marketplace will be a better provider of goods and services than government planning and price fixing. This has led CMA to propose a program of rate regulation similar to that of the Coalition: no restriction on increases or decreases in carrier-set rates.

CMA also takes exception to the safety data and conclusions presented by the parties that favor rigid rate regulation. According to CMA, solid data shows no significant connection between rate regulation and truck safety. Moreover, intelligently operated carriers operate safely because safety pays. Finally, there is no reason to use an ineffective regulatory program to affect safety when direct safety regulation and enforcement is more effective.

Implementation of the CMA proposal would have two significant differences from the ICC regulatory program. First, common carrier tariffs would be completely public and subject to change through a public process. Second, contracts would be private documents and all special rates available to a single shipper would be contracts. No carrier action with respect to rates and terms would be subject to regulatory action except complaint, where the burden of proof would be on the complainant. The shipper would have a signed legal contract, not a letter or waybill notation. All freight movement would be subject to a single charge: either the carrier's applicable posted tariff or the applicable contract rate.

Contracts would be signed documents enforced by the courts, bilateral, and represent a continuing relationship.

Contracts effective for more than 30 days after this decision would be free of regulatory oversight. All existing approved contracts would remain in effect until their expiration date.

Common carriers would file tariffs with the Commission and provide copies on request in return for reasonable reproduction costs. Discounts would normally be available to the public, but could conceivably be restricted to a single shipper. Rate increases would be effective five days after filing and decreases effective one day after filing. Rate increases would be subject to Commission staff surveillance. Common carrier tariffs could refer to any mileage table, or other distance establishing mechanism,

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which is publicly available. Existing common carrier tariffs could be retained.

Additionally, carriers engaged in unregulated operations would be relieved of filing financial reports with the Commission.

Center for Public Interest Law (CPIL)

CPIL supports the ICC's deregulation policy and recommends the elimination of economic rate regulation in California. CPIL argues that deregulation translates to a decrease in consumer prices because the core rationale for rate regulation is to raise prices above market levels. If regulation merely mirrored market-set rates it would have little value and deregulation would have no impact on transportation rates. Accordingly, rate regulation exists solely to prop up prices, and when relaxed or removed, prices will decline. Studies conducted on the effects of deregulation at the federal level confirm that deregulation has resulted in lower trucking costs and lower consumer prices.

CPIL proposes a targeted approach to regulation. Such an approach supplies the two ingredients vital for any law or regulation: sharp definition of the precise problem requiring intervention and a rifle-like focus on a solution. CPIL's targeted approach would allow carriers easy entry into and easy exit from the market. The only barriers to entry would be directly related to safety or financial fitness. Carriers could raise or lower rates without restriction or approval. CPIL would target safety/minimum service levels, predatory pricing, and other market abuses. These are discussed in more detail in the monitoring section.

National Small Shipments Traffic Conference, Inc. and Health and Personal Care Distribution Conference, Inc. (NSSTC)

National Small Shipments Traffic Conference, Inc. is a broad-based organization of approximately 225 large and small

corporations with interests in small shipment traffic. Health and Personal Care Distribution Conference, Inc. is a trade association of approximately 70 corporations.

NSSTC believes the current program impedes the ability of buyers and sellers of transportation services to set rates. Cost justifications, the prevailing wage, and the Commission's participation as a third party are some of the impediments to market-set rates. NSSTC argues that the current regulatory program is not designed to reward efficient carriers. Rather, the program rewards the carriers adept at learning and using the regulatory rules. Additionally, NSSTC states that because entry is easy, predatory pricing and destructive competition are unlikely and should be left to antitrust laws.

Finally, NSSTC generally agrees with the Coalition's regulatory proposal, but recommends modifications for credit rules and collective ratemaking. Further details are included in those issue sections.

## Americans for Safe and Competitive Trucking (ASCT)

ASCT is a coalition of: (1) companies that operate trucks, (2) shipper and receiver associations, (3) public interest groups, and (4) various sized businesses. ASCT supports increased truck safety enforcement and less economic regulation of trucking, and believes California intrastate regulation should be no more restrictive than ICC regulation. Based on its analysis of business logistics costs, ASCT determined that under ICC deregulation moving and storing inventories have become more efficient, saving producers and consumers from \$30 to \$60 billion. From its study ASCT concluded that these savings resulted from relaxed rate and service regulation and substantial savings would occur in California if intrastate rate regulation is relaxed.

## United States Federal Trade Commission (FTC)

FTC asserts that it has a mandate to preserve competition and protect consumers from deception and unfair business practices.

Interstate and intrastate trucking deregulation furthers this goal by lowering prices and increasing the quality of service to shippers. Furthermore, FTC argues that deregulation in other jurisdictions has not brought predatory pricing or the loss of service to small communities. Finally, FTC believes there is no connection between safety and economic regulation and relaxed economic regulation will result in significant benefits for California.

## United States Department of Transportation (DOT)

DOT supports flexible rate regulation and says it is unable to find a link between economic regulation and motor carrier safety. DOT asserts that service studies in deregulated jurisdictions do not indicate a deterioration in transportation services, even in rural and small communities.

## California League of Food Processors (CLFP)

CLFP is a nonprofit trade association of large shippers of general freight and agricultural products. CLFP believes the current regulatory program adversely affects the health of the State's economy, protects inefficient carriers, and creates excess capacity. CLFP recommends a program of no economic regulation. Analysis of Current Regulatory Program

The current regulatory program for California's intrastate general freight trucking industry dates from March 1, 1987, the result of D.86-04-045 and D.86-12-102. The program replaced a transition regulatory program that allowed carriers much greater ratemaking freedom. A table that outlines the basic features of the present program is shown below.

# CURRENT REGULATORY PROGRAM

Common Carrier Rates	Standard Contracts	Dedicated Contracts
Increases <u>1</u> /	Increases	Increases and Decreases
File - Application ·	File - Contract with TD	File - Contract with TD
Notice - Transportation Calendar	Notice - None	Notice - None
Protest Period - 30 days	Protest Period - None	Protest Period - None
Approval - Commission Decision	Approval - None if format accepted by TD	Approval - Accepted by TD 2/
Effectivé - Usually 5 days	Effective - Date filed	Effective - Date filed
Decreases 1/	Decreases	
File - Tariff filing with TD	File - Tariff filing with TD	
Notice - Transportation Calendar after 30 days' TD review	Notice - Transportation Calendar after 30 days' TD review	
Protest Period - 30 days after Calendar	Protest Period - 30 days after Calendar	
Approval - Accepted by TD 3/	Approval - Accepted by TD $3/$	AL II
Effective - After protest period unless suspended	Effective - After protest period unless suspended	ALT-COM-JBO

- 1/ Separate procedure for rate window filings.
- 2/ Acceptance after demonstration of profitability.
- 3/ Accepted after cost justification.

When the current program was established, continuity with previous programs was afforded by approval of generally applicable common carrier (GACC) rates. These rates were and are still based on the Commission's old minimum rate tariffs. Because the minimum rates were originally established in formal proceedings they are considered reasonable and require no further cost justification. Carriers were allowed to file GACC rates in their tariffs without further cost justification.

With some exceptions, under the current regulatory program a common carrier rate increase must be filed as a formal application. Public notice is provided on the Commission's Daily Transportation Calendar, and there is a 30 day public protest period. If the applicant's showing is adequate and there are no protests or requests for hearings from either the public or the Transportation Division (TD) staff, then the increase may be granted by ex parte order of the Commission. Otherwise a public hearing is held, with the ensuing decision subject to Commission rules on a 30 day comment period. Rate increases are generally made effective five days from the effective date of the decision. In the best of circumstances this process takes 30 to 60 days from filing of an application to the date rates are effective.

Common carrier rate decreases do not require formal applications. Instead carriers must file "cost justifications" with the TD. Cost justification filings must: (1) demonstrate that the rate will generate sufficient revenue to contribute to the carrier's profitability, (2) be accompanied by a summary of financial data, (3) include the prevailing wage standard in the labor cost element, and (4) meet specific provisions governing the use of subhaulers. Cost justification filings are calendared after a 30 staff review period, followed by a 30 day public protest period. If a filing is accepted by the TD, the revised rates are effective after the second 30 day period.

Common carriage regulations are set forth in G.O. 147-A, which contains several provisions that afford carriers a degree of rate flexibility. A rate window allows carriers to change rates a maximum of 5% above or 5% below their base rates. Carriers establish base rates by adopting GACC rates or cost justifying rates. Once established the base rates may not be changed without cost showings.

Carriers are also allowed to make minor technical changes to tariffs or contracts. The changes may result in rate increases or decreases, but no cost justification or formal application is required unless the changes affect a carrier's annual revenues by more than 1%. The staff review process is, however, much like thereview of cost justifications.

Under the current program a common carrier can temporarily reduce rates to meet the rates of a competing carrier if it currently handles the traffic. These are called "me-too" rates. Common carriers cannot meet the rates of contract carriers under this scheme. The reduced rates may be made effective on the date filed. The filing must cite the source of the rate being met. Cost justifications for reduced rates must be filed within 60 days after their effective dates. However, new common carriers may file rates at the level of existing carrier rates or at GACC rate levels without cost justification.

G.O. 147-A also established the TFCI to measure annual industry-wide changes in carrier operating costs and adjust carrier base rates. All rates governed by G.O. 147-A, except dedicated contracts, must be adjusted by the change in the TFCI unless a separate filing is made to offset the change. Adjustments to base rates are mandatory if the change in the TFCI is greater than 1% (plus or minus) and permissive if less than 1%.

Contract carriers may enter into standard or dedicated contracts. Standard contract rate increases do not require approval by the Commission or TD staff and are effective on the

date filed. Decreases are calendared, require that a cost justification be accepted by TD staff, and are effective on 30 days' notice.

Dedicated contracts, or exclusive use equipment agreements, offer contract carriers which dedicate equipment to one shipper the ability to charge any rate, subject to a profitability test. To pass the profitability test a carrier must: (1) have an expense ratio (expenses divided by revenues) of less than 100%, and (2) pay not less than the Commission's prevailing wage standard or demonstrate that its labor expenses compare favorably with the TFCI. These contracts must identify the dedicated equipment, be for a duration of not less than 30 days or more than one year, and contain a specific expiration date. Exclusive use is not strictly defined in G.O. 147-A, but is interpretted to exclude use of the carrier's equipment for other shippers. Dedicated contracts, whether calling for rate increases or decreases, are effective on the date filed. They are generally calendared, although this is not required by G.O. 147-A.

In testimony on the record in this proceeding Alfred Kahn succinctly summarizes the dynamics of the general freight trucking industry:

"The truck is a wonderfully versatile medium of transportation which can be here or there depending upon the demand, and the demand changes. It differs from one time to the next, from one commodity to the next, from one place to the next, and the beauty of a market economy is that that will be automatically recognized in the market." (Tr. 47:6322.)

The dynamic nature of the trucking market requires a regulatory program that can respond in a similar manner. We initiated this proceeding because we seriously doubted the ability of the current program to meet this challenge. Many of our concerns have been borne out by the record.

Our first concerns are about the inherent inefficiencies in the current regulatory program, beginning with practical problems. Although our current program was not designed to inhibit efficiency, apparently it does. We heard from shippers that are frustrated over the current program's rigid requirements for the classification and rating of commodities. Their frustrations are not related to carrier compensation, but deal with carriers' inability to implement a simplified rating system and contract program, due to complexity of filing requirements. Simplified contracts and rating systems would provide some shippers the opportunity to more efficiently manage and monitor their transportation costs.

The current cost justification procedure is another area with practical problems. Even supporters of the present regulatory program believe that changes are needed. They testified that it is not uncommon for a cost justification to take three to four months to process, and if a filing is not exactly like previously accepted filings it will probably be rejected.

Other parties argue that it is difficult to predict the results of the cost justification procedure, and that the process:

- 1. Is subjective; requirements often vary.
- Results in fictitious traffic studies for some carriers, which are then relied upon in cost justifications.
- 3. Can be manipulated by carriers to justify rates that are not really cost based.
- 4. Uses prevailing wage data instead of actual labor costs, thus driving rates away from a true cost basis.

The cost justification procedure was developed to provide carriers the opportunity to individually establish rates which reflect their costs of service. However, in trying to achieve this we appear to have developed a complex procedure that encourages carriers to manipulate their costs, uses proxies where actual data is available, and inconsistently evaluates carrier submittals.

Such complex rate procedures allow knowledgeable carriers an advantage over less sophisticated carriers, which is to be expected in a competitive business. However, such efforts could be redirected toward improving service to the public rather than satisfying bureaucratic requirements.

The current authorization of dedicated contracts seems to have limited usefulness. Dedicated contracts offer some carriers and shippers the ability to negotiate rates without Commission approval. However, because of the exclusive use restriction, these contracts are usually not attractive. Even in situations where dedicated contracts are cost-effective, the exclusive use restriction often causes equipment to be used inefficiently.

The use of the TCFI has both practical and theoretical problems. The TFCI was developed to allow transportation rates to automatically adjust for industry-wide changes in costs. Proponents of less restrictive rate regulation (Flexible Rate Proponents) argue that these annual rate adjustments:

- Are mandatory, forcing some carriers to make rate changes that would not have normally occurred.
- 2. Have a six-month time lag in the application of recorded data which makes it difficult to negotiate contracts or discounts with shippers.
- 3. Fail to achieve cost-based pricing; averages and proxies are used instead of individual carrier costs.
- 4. Are an administrative burden. Not only are carriers required to file indexed rate changes, but if a carrier wants to use the rate window to avoid the TFCI change an additional filing is required.

Other criticisms of the present regulatory program focus on barriers to competition, resulting in inequities and economic inefficiency. Ready access to information is a key element in competitive markets, and the current program's tolerance of writein tariffs limits ready access. Write-in tariffs allow a shipper to write to a carrier to request a specific discount or rate which is less than the carrier's published rate. The shipper's request is not filed with the Commission.

This procedure is a defect in the current program. Write-in tariffs allow secret, shipper-specific rates. They prevent other shippers and carriers from knowing the rates they are competing against, and they place carriers without write-in tariffs . at a competitive disadvantage. Since the discounts are secret, carriers can easily discriminate among customers.

Finally, the current regulatory program fosters unnecessary distinctions between present and new carriers of a given class of freight. A carrier that wants to match the reduced rate of a competitor must show that it already handles the traffic that applies to the reduced rate. If allowed to match the rate of a competitor, the carrier must then cost-justify its rate within 60 days, even if the competitor's rate is already cost-justified. Although this program element does offer a way for carriers to retain business, it does not allow carriers to effectively compete for new business. Before a carrier can compete for new business its reduced rate must be cost-justified; because this process can take months, it stifles competition.

In summary, the current program is clumsy and inefficient. Carrier efforts to comply with program rules can only increase costs that are passed along to shippers and the eventual receivers of the freight. Commission intentions to create a system that is both efficient and fair have failed.

## Policy Considerations

## Goals of Truck Regulation

Throughout this proceeding there has been considerable argument over the purpose of regulation in the trucking industry. Parties favoring rigid rate regulation (Rigid Rate Proponents) and Flexible Rate Proponents both cite the need to provide the public with safe, reliable service at reasonable and nondiscriminatory rates. While this ultimate goal is common to all parties, they differ on intermediate goals.

Rigid Rate Proponents generally believe that to achieve the ultimate goal the trucking industry must be protected from:

(1) destructive competition—claimed to be caused by sustained prices at a level below the cost of providing safe, reliable service, (2) predatory pricing—lowering prices, as in a price war, in order to drive competitors out of business for the purpose of subsequently raising prices to extract monopoly profits, and (3) shipper clout—unfair competition by which large shippers exercise market power to drive the prices of shipping their goods below cost.

Additionally, Rigid Rate Proponents argue that the public must be protected from: (1) price discrimination, (2) unsafe drivers and equipment, (3) poor service, and (4) monopoly pricing. Although these parties support additional safety regulation, they agree that the primary protection for both the trucking industry and the public is economic regulation.

Flexible Rate Proponents are also concerned with these issues, but believe the public will be adequately protected by a regulatory program that provides carriers with considerable rate flexibility. These parties advocate less or no rate regulation, strict safety regulation, and the monitoring of prices and service.

We believe that each of the individual proposals by the many parties to this proceeding falls short of providing safe,

reliable service at reasonable and nondiscriminatory rates. Our concerns are these:

## <u>Pestructive Competition</u>

Ad Hoc argues that without strict economic regulation we will return to the chaotic times of the late 1920s and early 1930s when destructive competition was rampant. No party disputes the destructive practices that occurred in that period. At that time the trucking industry was relatively young. Regular route carriers and railroads were economically regulated while contract carriers and carriers not operating between fixed termini or over regular routes were unregulated. During an era when jobs were scarce this led to the proliferation of unregulated carriers and fierce competition for the customers of regulated carriers and the railroads. The same economic factors that made jobs scarce also led to an oversupply of trucks. Reduced overall economic activity could not support the capital stock of trucks, leading carriers to reduce rates below costs. The intense competition from carriers with devalued equipment was harmful to the regulated industry, and eventually led to the regulation of contract and irregular route carriers. Rigid economic rate regulation for all carriers was one logical solution, but it was not the only answer then or today.

With this understanding of the trucking market conditions during the Depression, we are reluctant to endorse any specific theory of destructive competition. Rigid Rate Proponents believe that destructive competition is a natural consequence of open competition and must be protected against. Flexible Rate Proponents believe that destructive competition is a misnamer; pricing below cost can be destructive, but it is not due to competition. We agree with the latter position. Economic circumstances can cause destructive practices, but it cannot be said that competition by itself causes those practices. There is no evidence on this record that California's economic conditions will soon cause an oversupply of trucks and subsequent devaluation

of capital sufficient to induce the destructive practices seen sixty years ago.

Although many changes have occurred since the early years, the general freight intrastate trucking industry in California still has rigid rate regulation. Parties favoring the continuation of this regulation say that carriers with price flexibility will price below cost and destroy the trucking industry as we know it. On the other hand, we have heard testimony that without economic regulation carriers have continued to profit in intrastate, such as Arizona, and interstate markets. We acknowledge that some carriers, given the freedom to do so, may price irrationally. If these carriers do so for any length of time, we expect them to go out of business. Business failures by ineffective competitors are inherent in a workably competitive market and can be expected in any industry where entry is relatively easy and inexpensive. While this may be destructive to individual carriers, it is not destructive to the industry. Efficient carriers that price according to their costs and provide safe, reliable service should not only survive, but prosper when allowed price flexibility and an equal opportunity to compete.

We conclude that the public may be served by limited regulatory protection against extreme circumstances, such as a drastic downturn in the economy or widespread irrational underpricing by carriers. Within the normal workings of competition in the trucking market rigid protections are not necessary. Our conclusion applies to both common and contract carrier markets. We will not adopt specific regulatory goals concerning destructive competition, beyond general encouragement of cost-based rates and a relatively low floor price for rates.

Contract carriers need not serve any customer and are exempt from common carrier requirements such as rate increase limitations and price discrimination rules. Allowing contract carriers to compete freely against common carriers would be unfair

because the latter are held to higher standards for rates and service. We must separate these markets by requiring that special contracts be approved only if the contract carrier maintains a special relationship with the shipper.

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#### Monopoly Pricing

The principal reason for regulation of utility rates in general is to prevent monopoly pricing by restriction of supply. If a utility market is workably competitive, rate regulation is not necessary to keep rates from rising above reasonable levels. If one provider tries to price its utility service above cost, other competing providers will offer the service at a lower and more reasonable rate. Because many elements of the trucking industry are naturally competitive, our goal is to assure that the adopted regulatory program maintains and promotes a workably competitive market.

Workable competition in a market requires three conditions. First, there must be many buyers and sellers of the goods or services. The theoretical definition of perfect competition requires that no single buyer or seller has the market power to affect prices. Because no real market can be perfectly competitive, we rely on the subjective term "many" to describe workable, rather than perfect, competition. Second, entry and exit from the market must be easy. Third, the buyers and sellers must have access to sufficient information necessary to make rational pricing and buying decisions.

If our adopted program allows these criteria to be met in the market, then no further regulatory rate restrictions are necessary to encourage economic efficiency.

#### Predatory Pricing

In an industry where entry is extremely difficult predatory pricing is a valid concern. This record has clearly established that entry in the intrastate trucking industry is not difficult. While the cost of equipment and facilities may prohibit carriers from entering the interstate trucking markets on a large scale, the record does not demonstrate the existence of substantial barriers to entry into intrastate markets. Because there are many carriers in the California intrastate market and entry is not difficult, we do not believe it is realistic to expect predatory pricing. Although we will adopt some protections against predatory pricing as a regulatory goal, the workings of market competition do much of the work for us. Only minimal formal protections are required.

#### Shipper Pricing

There has been considerable testimony concerning the ability of large shippers to set transportation prices. In a competitive market we would expect large customers to drive the best bargain due to economies of scale. Likewise, in a competitive transportation industry, so long as economies of scale exist, large shippers should receive the lowest prices because of the number and size of their shipments. While shippers may appear to be setting transportation prices, carriers that are not profitable at these rate levels will not remain in business or will decline to serve at the shipper's prices. Eventually, to receive reliable service, shippers will be forced to pay prices which cover a carrier's costs. Although we are concerned about discriminatory pricing, the economies of scale in serving large shippers is a natural force of a competitive market, and market power will be checked and controlled by market forces. We adopt no regulatory goal to artificially inhibit the natural market force which economies of scale allow for large shippers, as long as rates charged to those shippers are not discriminatory or do not cause price discrimination to other shippers.

## Price Discrimination

No party supports discriminatory pricing, which is rate differences without cost justification. We retain the goal of maintaining identical common carrier rates (by each carrier) for

identical services. Where discrimination is alleged, the disputed rates should be authorized if rate differences are justified by cost differences. Article XII of the Constitution and PU §§ 453, 461.5, 494, and 3662 require that rates be regulated in a nondiscriminatory manner. Rigid Rate Proponents imply that economic regulation and its system of cost justifications will prevent discrimination. Although we strive to achieve this goal, the complexity of the current system of economic regulation provides no assurances of success. One troublesome example of potential discrimination is write-in tariffs. Shippers can write in to carriers and request a discount, but these discounts are not evaluated for cost justification or discrimination.

parties recommending less or no economic regulation appear to be willing to let the market dictate fair, nondiscriminatory prices. Some claim that discrimination is not possible in a competitive market, on the theory that perfect information and the rational desire to maximize individual profits will keep all rates cost based. We do not share their complete confidence in the market and are unwilling to allow pricing freedom without safeguards. If we can determine that the market is workably competitive, public protections are still in order because shippers and carriers do not have perfect information and do not always behave rationally. However, our intention is provide only necessary protections, without restraining prices so much as to cause inefficiency. As long as rates are confined to a zone of reasonableness, formal cost justification is not a needed safequard.

It is our goal to prevent discrimination. We will do so in part by requiring common carriers to hold themselves out to serve the public. We will specifically disallow tariffs written to serve a single shipper, but no specific geographic limits beyond that will be imposed. We will address discrimination allegations

as they arise, and in time we will change tariff limitations if other rules become necessary.

#### Service

There was considerable testimony concerning service to small and rural communities. Rigid Rate Proponents argue that interstate service to these communities has deteriorated under deregulation and that this would happen to intrastate service if deregulated. Flexible Rate Proponents dispute these claims and expect service to remain the same or improve if carriers are given pricing freedom.

No specific proposals concerning service were made, but Ad Hoc suggested that the Commission determine the division of revenues between carriers which interline, or transfer freight to other carriers for eventual delivery. The intent of this proposal is to increase the profitability of small carriers that serve small and rural communities.

The existence or nonexistence of economic regulation will not determine service levels to small and rural communities. It is not how rates are set, but whether they are compensatory at a given level of service, that determines carrier enthusiasm to serve a market segment. We continue to support adequate common carrier service as a regulatory goal. As discussed elsewhere in this decision, we will establish a minimum level of service for common carriers as a safeguard against inadequate and unreliable service.

#### Safety

It is undisputed that public safety on the state's highways cannot be compromised by any regulatory program. That has always been the Commission's goal, and we reiterate it now.

Generally, proponents of rigid rate regulation believe carriers operate in a safer manner under economic regulation than in a deregulated system. Proponents of flexible rate regulation dispute this claim. Both made specific safety proposals, which are detailed elsewhere in this decision. Therein we find the most

effective way to improve safety is through direct safety regulation and enforcement.

#### Competition

The problems with the present regulatory program's ability to cope with today's transportation market are enumerated in the section entitled Analysis of Current Regulatory Program. These problems led us to consider a more flexible approach to rate regulation, on the notion that flexibility would reduce the complexities of current regulation. However, before turning our attention to the appropriate type of rate regulation we must address whether the general freight transportation market is workably competitive. In general, imperfect economic markets require closer regulatory attention than do competitive markets. In any regulated industry a basic goal is to mimic competition. If it can be demonstrated that the intrastate general freight market is workably competitive, then a more flexible regulatory program is justified.

As discussed in the <u>Goals of Truck Regulation</u> section of this decision, three conditions are sufficient to demonstrate that a market is workably competitive: (1) there are many buyers and sellers in the market, (2) entry and exit from the market is relatively easy, and (3) buyers and sellers have ready access to relevant information.

The evidence presented by DRA and others, as well as the Commission's own statistics on certificated common carriers and permitted contract carriers, are clearly convincing that there are many buyers and sellers in the intrastate general freight market. For example, there are now more than 3000 intrastate common carriers in California (3,442 common carriers as of June 30, 1988). Only in the smallest market segments might there be so few carriers that competition would not drive rates toward costs, or so few shippers that service would be inadequate. These areas become

candidates for regulatory protections not needed on major freight routes, if monitoring shows the need.

Quick, easy and inexpensive entry with small sunk costs required of competitors creates an ideal situation for competition, which will in turn enforce restraint upon pricing. Theoretically, a dominant firm will behave competitively if it fears entry by another firm with similar cost characteristics, even if the dominant firm has a very large market share. If the dominant firm does not react this way, other competitors will enter the market. In either case, customers have access to cost based rates. The record in this proceeding clearly indicates that entry into the intrastate general freight market and expansion into new areas are relatively easy and can involve relatively small capital costs. This is supported by the testimony of many parties (e.g. DRA, Coalition, CMA, FTC) and the number of entrants that receive operating authority from this Commission. From July 1, 1987 to June 30, 1988 there were 1,141 contract carriers and 260 common carriers receiving new authority.

Recovery of entry or expansion costs upon exit from the general freight market is not difficult. Exit costs depend on the extent to which investments can effectively be redeployed or sold in response to changes in market conditions. Transportation equipment and terminals have multiple uses and can be easily sold or transferred to new or existing carriers as well as other businesses. A competing firm or new entrant would likely purchase or lease an exiting firm's facilities, significantly decreasing the risk of losing entry investments. Ease of entry and exit is further demonstrated by the relatively small capital costs and minimal capital risks inherent in entering the trucking business.

Ready access to information is an element of competition that can be determined by regulation of market mechanics but is not dependent on regulation of rates. Without accessible rate information carriers may be able to discriminate against certain

shippers and maintain higher rates than could be charged if shippers had accurate information about all carriers' rates. Everyday business relationships produce much competitive information. However, any regulatory program should encourage rate competition by promoting open rates for both common and contract carriers. Secret rates and discounts promote discrimination and discourage direct competition.

Because the sufficient economic conditions are convincingly met or can be promoted by a minimum of regulatory constraint, we find that the intrastate general freight trucking market is workably competitive.

Workable competition will protect shippers against unreasonable rates. If rates are too high, other competitors will take the business. If rates are too low, the carrier will go out of business.

Typically, a workably competitive market does not warrant rate regulation to produce just and reasonable rates. However, the Legislature has stated that the use of public highways for the transportation of property for compensation is a business affected with a public interest and the Commission should ensure reasonable, nondiscriminatory rates and adequate, dependable, and safe service. This legislative mandate requires the Commission to impose a regulatory program that meets the Legislature's objectives, with flexible or rigid rate regulation. In analyzing the current regulatory program we noted some major flaws that pose a significant barrier to maintaining reasonable rates and preventing discriminatory pricing. These flaws also inhibit the State's economy from fully benefiting from the services of a vital and vigorous for-hire trucking industry.

If carriers are not allowed to respond to market conditions, they are prevented from operating efficiently, with the attendant risks of oversupply, waste of resources and stifling of innovation.

To better allow carriers to efficiently respond to market conditions and meet the Legislature's objectives, we will adopt a regulatory program that recognizes the benefits of competition. Although we believe that a more flexible system will work, we will monitor how effective that competition is in driving prices toward costs. The adopted program will provide for rate flexibility within a zone of reasonableness together with a monitoring plan. The monitoring plan is intended to offer a mechanism for detecting and correcting any failure of market forces.

Our response to competitive realities in the trucking industry will help us to achieve the regulatory objectives mandated by the Constitution, and to fulfill our responsibilities to the Legislature. We believe that the public interest will be better served by permitting carriers flexibility in adjusting rates in response to the demand and constraints of a competitive market. Price flexibility will provide carriers the freedom to align prices more closely with their costs and should enable well-managed and efficient carriers to earn a reasonable return on their investment.

An effective regulatory program would allow efficient use of resources and timely response to demand for services. The current program provides the wrong incentives for efficiency, erecting unneeded hurdles which translate into higher rates for shippers and consumers. We continue to strive for rate regulation that is efficient and fair. If fairness and equity goals can be met, then less regulation is preferable to more regulation, because less regulation is economically more efficient.

Further, the record demonstrates that similar trucking markets in other jurisdictions function in this manner when subject to price flexibility or economic deregulation. The evidence in this proceeding is clear and convincing that consumers and the economy generally will benefit from the substitution of market-set rates for government efforts to fix prices.

We are convinced that the workings of competition within a zone of reasonableness will produce just and reasonable rates, and that monitoring protections and ready access to rate information will quickly identify any rates that are not just and reasonable. Therefore within a zone of reasonableness we will not require that individual carriers file formal applications to change tariff or contract rates, because there is no need for individual findings to determine that such rates are just and reasonable. The workings of competition and the limits in the regulatory program adopted herein, along with finding that future rates within the zone of reasonableness are just and reasonable, will suffice.

When the Commission first began to require separate findings and orders in support of individual rate applications, that process was both necessary to remedy market imperfections and effective in regulation of relatively few carriers. Today conditions have changed. The market is workably competitive, and therefore case-by-case cost justification is unnecessary. As well, the large number of carriers makes individual litigation of rate applications burdensome and ineffective.

## Legal Authority for a Flexible Rate System

Rigid Rate Proponents argue that the Constitution of the State of California (Constitution) and the Public Utilities Code (PU) require rigid rate regulation. More specifically, Rigid Rate Proponents rely on Constitution Article XII, §§ 3 and 4, and PU §§ 451, 452, 453, 454, 455, 460, 461.5, 486, 491, 494, 726, 730, 731, 3662 and 3666. The full text of the applicable sections of the Constitution and the PU Code are attached as Appendix B to this decision.

Based on their interpretation of the these constitutional and statutory sections, Rigid Rate Proponents further argue that the Commission must provide a regulatory program for common and contract carriers that requires:

- Commission approval prior to any change in common carrier and contract carrier rates.
- Commission findings that common carrier and contract carrier rates are just and reasonable.
- 3. Thirty days' public notice prior to the effective date of common carrier and contract carrier rates.
- 4. Common carrier and contract carrier rates to be public documents filed with the Commission.
- 5. Common carriers and contract carriers to charge nondiscriminatory rates unless justified by the transportation conditions.
- 6. Common carriers to provide adequate service.

Moreover, Rigid Rate Proponents argue that the Commission is prohibited by the above statutes from issuing a blanket-authorizing decision and must act upon individual carrier showings of justification. Rigid Rate Proponents conclude that a regulatory program that does not meet the first four "requirements" above would not protect the public from poor service, unreasonable rates and discriminatory practices. Flexible Rate Proponents paint a very different picture. They believe that Rigid Rate Proponents are too narrow in their reading of the Constitution and PU § 454 with respect to the flexibility the Commission has to decide on the showing and finding required. They argue that in setting a rate the Commission can choose its own criteria or methods, provided they are reasonable. Flexible Rate Proponents assert that the Constitution and the Public Utilities Code give the Commission wide latitude on precisely what kind of regulatory system it will impose and that the California Supreme Court has confirmed the Commission's considerable discretion in setting rates for the transportation of property, citing <u>California Trucking Association</u>

<u>v. Public Utilities Commission</u> (1977) 19 Cal. 3d 240, 246 & n.10, 247 (CTA v. PUC).

In addition, Flexible Rate Proponents point out that it is well established that a reasonable rate or charge in any given situation may be determined within a zone of reasonableness and cite the following:

"There is a zone of reasonableness within which common carriers, so long as statutory restrictions are not transgressed, may and should exercise discretion in establishing their rates. The upper limits of that zone are represented by the level at which the rates would be above the value of the service, or be excessive. The lower limits are fixed, generally, by the point at which the rates would fail to contribute revenue above the out-of-pocket cost of performing the service, would cast an undue burden on other traffic, or would be harmful to the public interest. Rates at the upper limits of the zone may be termed maximum reasonable rates; those at the lower limits of the zone may be termed minimum reasonable rates." (50 CPUC 632-633.)

Flexible Rate Proponents argue that through the mechanism of a zone of reasonableness rates can be established without the need for an individual review of each increase or decrease. They contend that, instead, a rate zone can be preapproved by a finding that the zone is reasonable, is in the public interest, and fulfills the needs of commerce.

Flexible Rate Proponents contend that a zone of reasonableness for general freight is consistent with PU § 454.2. That section provides for blanket authorization of rate changes for passenger stage corporations within a zone of rate freedom, based upon an advance finding that the service involved is competitive. Flexible Rate Proponents argue that, although general freight is not included in PU § 454.2, the implication is that the Constitution provides sufficient latitude to implement a regulatory

procedure that incorporates a zone of reasonableness. Flexible Rate Proponents therefore argue that because a zone of reasonableness is permissible under the constitutional language, it is also permissible under the substantially identical language of § 454.

According to Flexible Rate Proponents, the record in this proceeding shows that a flexible rate program is better suited to today's economic conditions in the trucking industry. Thus, Flexible Rate Proponents claim that the evidence in this proceeding constitutes a showing before the Commission that the proposed rate changes are justified. They assert that the evidence will support findings that: (1) the carriage of general freight is naturally competitive, (2) individual carriers cannot garner sufficient market power to exact unreasonably high or discriminatory prices, and (3) predatory pricing and destructive competition are unlikely to result. They therefore contend that the Commission can find that the proposed rate changes are justified and grant blanket authorization for individual carriers to raise and lower rates. A blanket authorization would eliminate the need for additional showings before or decisions by the Commission.

Flexible Rate Proponents further argue that the Commission's complaint and protest procedures together with a zone of reasonableness will act as checks and balances against unreasonable rate changes. Flexible Rate Proponents also cite antitrust laws as additional controls to insure that the benefits of competition are preserved and promoted. Among the laws referenced are the Sherman Antitrust Act, Federal Trade Commission Act, Cartwright Act, Unfair Practices Act, and Robinson-Patman Act. Generally, these Acts provide that pricing below cost with the intent to reduce or eliminate competition is unlawful. The remedies are varied and potent. Both Federal and State authorities prosecute these violations. Violation is a criminal offense. Public prosecutors at the State level may bring an additional

action providing for civil penalties, restitution and attorneys' fees. The recompense of these civil penalties, which can amount to millions of dollars, makes these actions particularly attractive to public authorities.

with respect to notice requirements before rates can become effective, Flexible Rate Proponents point out that under PU § 455 the Commission can grant authority for rate decreases to become effective less than 30 days after filing. Similarly, Flexible Rate Proponents assert that an order in this proceeding can meet the requirements of PU § 491. That section permits the Commission for good cause to allow rate changes on less than 30 days' notice by an order which: (1) specifies the changes to be made, (2) identifies when the changes will occur, and (3) sets forth the manner in which changes shall be filed and published. We agree with Flexible Rate Proponents that we can issue an order making rates effective less than 30 days after filing.

Further, we are persuaded by Flexible Rate Proponents' arguments that the Constitution and the Public Utilities Code provisions cited above permit the Commission to authorize rate flexibility for common carriers within a zone of reasonableness, based upon a finding that workable competition exists and that neither predatory pricing nor destructive pricing practices should result. Both enactment of PU § 454.2 and CTA v. PUC support this conclusion.

Article XII § 4 of the Constitution states in part, "A transportation company may not raise a rate or incidental charge except after a showing to and a decision by the commission that the increase is justified". Notwithstanding this language, PU § 454.2 permits blanket authorization of rate changes for passenger stage corporations within a zone of rate freedom, based upon an advance finding that the service involved is competitive. PU § 454.2 further provides that an adjustment in rates or charges within such a zone of rate freedom established by the commission is just and

reasonable. Thus, PU § 454.2 clarifies the type of showing permitted by the Constitution. PU § 454 provides, with certain exceptions, for example where there is no rate increase, that "no public utility shall change any rate . . . except upon a showing before the commission and a finding by the commission that the new rate is justified." We agree with Flexible Rate Proponents that this language is substantially identical to the constitutional language. Thus we conclude that § 454, like the constitutional provision, permits rate flexibility within a zone of reasonableness where there is competition.

The California Supreme Court's decision in CTA v. PUC further confirms the Commission's considerable discretion in setting highway carrier rates. In that case the Court construed PU § 3662 which provides that "[t]he commission shall . . . establish or approve just, reasonable, and nondiscriminatory maximum or minimum or maximum and minimum rates to be charged by any highway permit carrier". The Court determined that this language vests the Commission with the discretion to set maximum or minimum rates, "or no rate at all."

In short, we conclude that: (1) the Commission is not restricted to a cost-of-service form of regulation, and (2) there is ample authority to establish an appropriate and effective form of flexible rate regulation.

<sup>1</sup> Pacific Telephone and Telegraph Company v. Public Utilities Commission (1965) 62 Cal. 2d 634, 647 similarly reflects the Commission's considerable discretion in ratemaking:

<sup>&</sup>quot;Thus the responsibility for rate fixing, insofar as the law permits and requires, is placed with the commission, and unless its action is clearly shown to be confiscatory the courts will not interfere."

## Contract vs. Common Carriage

An important element of the adopted regulatory program will be the balance of incentives between common and contract carriage. This balance parallels the classic policy balance of economic efficiency vs. fairness or equity among the participants in a market.

In promoting safe, reliable service at reasonable and nondiscriminatory rates we could emphasize service and price discrimination protections by providing incentives for common carriage, at the risk of loss of economic efficiency. Encouraging common carriage at the expense of contract carriage would improve consumer protections because all carrier obligations would be explicit in fixed tariffs, but it would prevent carriers and shippers from making private arrangements that might increase carrier efficiency and thus lower prices. On the other hand emphasis on low rates could be provided by incentives for contract carriage, at the risk of price discrimination and poor service to some market segments.

We have heard from shippers and carriers who are dissatisfied with their opportunities to set special, efficient rates in specific situations. In many such cases it is special shipper obligations which drive the efficiencies that allow lower rates.

In striking the balance we are restrained by law and sound public policy to maintain a viable, working common carriage system. We cannot know with certainty that a viable common carriage system will survive if all the incentives are in favor of contract carriage. Common carriage must work efficiently to serve customer demand, not merely exist as an empty set of rules built to satisfy legal requirements. The most ardent of flexible rate proponents claim that effective common carriage will always survive because there are many carriers that will choose common carriage as a marketing tool in serving small communities or market segments.

However, the evidence does not convince us to make that finding, and the consequences of ordering such an experiment are too risky. We will allow greater freedom than is currently granted for contract carriage, but not without limits.

We will effect the balance of incentives for common and contract carriage in these ways: (1) by ordering different effective dates for the two types of carriage, and (2) by defining the applicability of contract carriage. These are the two controls that will in large part determine how much freight actually moves under common or contract carriage. Our choices in setting these controls will be discussed in the Adopted Regulatory Program section of this decision.

## Zone of Reasonableness

The evidence in this proceeding strongly indicates that competition is effective and market forces along with some protections to ensure fairness will maintain prices at reasonable levels. However, to protect ratepayers against the remote possibility that a workably competitive market may not exist in all traffic lanes, we will establish a zone of reasonableness and monitor whether competition is able to control market behavior.

To be useful to carriers, the limits of the zone must be sufficient to permit a fair opportunity to raise or lower prices to respond to market conditions. There must be enough latitude to allow carriers to respond to changes in the economy such as increases and decreases in fuel prices. To protect the public, and to a certain extent to protect carriers from each other, the zone must be restrictive enough to ensure that rates are reasonable. These objectives can be achieved by setting a ceiling on the amount an individual rate can rise within a specified time, and by setting a floor price below which rates cannot be reduced. Increases greater than the ceiling or decreases below the floor can be requested by filing an application with appropriate justification.

Naturally, if a general emergency occurred, the limits to the zone could be temporarily increased.

The limits to the zone are defined by analysis of the market inefficiencies that might be encountered. The claimed dangers are predatory pricing and the vaguely defined destructive competition.

The upper end of the zone will serve to restrain predatory pricing. To succeed at predatory pricing a carrier must drive competitors out of the market and subsequently raise prices above reasonable costs. A percent increase limitation would prevent the second step of the process, especially if the reduced price in the first step becomes the base price for the increase limitation. The purpose of the upper end of the zone is not to protect shippers by assuring low rates. Without an upper limit a carrier could raise rates in hopes of increasing profits, but in a competitive market that carrier will simply lose business as other carriers take the freight by charging lower, cost based rates. Although there is no convincing evidence that predatory pricing has existed or could exist in the California intrastate market we will preclude even the remote possibility by ordering an upper limit to price increases.

The lower end of the zone should protect against pricing below cost for whatever reason. Underpricing induced by economic circumstances, intramarket subsidies or irrational carrier behavior might cause inadequate wages, poor maintenance or market instability, all of which are serious concerns. To prevent that possibility we shall order that common carrier rates shall not fall below a floor price. The floor will be based on variable operating costs and will exclude all capital and other fixed costs. To assure that safety is not compromised definitions of variable costs will be stretched to include insurance costs and as much safety costs as can be reasonable accommodated. The final form of the variable cost floor will be developed in workshops for eventual

Commission approval. Until then it is reasonable to use temporary measures of variable cost taken from within the current TFCI.

Because the floor excludes all fixed costs we anticipate that it will not be used for rate indexing by carriers. We have learned elsewhere in the transportation industry that minimum rates set too high become de facto maximum rates as well, generating vigorous and largely unnecessary dispute. Calculation of floor prices should be less contentious. To resolve the problem of assigning average costs to individual carriers we will make floor prices carrier specific, at least in part.

In summary, the upper limit of the zone of reasonableness will be a percentage cap on rate increases, and the lower bound will be carrier specific variable costs. The zone of reasonableness provides pricing flexibility and by allowing carriers to respond to market changes encourages rational carrier pricing. Carriers have strong incentives for cost based pricing, and both shippers and carriers are protected from the market abuses of predatory pricing and irrationally low prices. Large rate changes that could be challenged as unreasonable require an application and case-by-case justification.

## Safety and Entry Requirements

Prior to September 20, 1963 the Commission administered safety regulations for for-hire motor carriers. In 1963 this responsibility was transferred to CHP by legislative action. PU § 767 (now § 768) was amended to provide that "the commission shall not regulate the safety of operation of passenger stage corporations, highway common carriers, and petroleum irregular route carriers."

Following this jurisdictional transfer, the Commission assumed a supporting role in safety by suspending or revoking the operating authority of carriers which CHP would identify as unsafe. However, in 1986 the Legislature amended PU § 768 to state, "The Department of the California Highway Patrol shall have the primary

responsibility for the regulation of the safety of operations of passenger stage corporations, highway common carriers, and other motor carriers. The commission shall cooperate with the Department of the California Highway Patrol to ensure safe operation of these carriers." More recent legislation, discussed below, continues to stress the importance of the Commission's role in safety.

Because the positions and arguments of many parties are similar, we will segregate them into two groups—those who favor rate regulation to improve highway safety, and those who believe that direct safety enforcement is the best approach to improve highway safety.

# Parties Supporting Rate Regulation

In its direct showing CTA presented four witnesses to address driver and truck safety issues. Based on their testimony, CTA's policy witness recommended that the Commission:

- Develop a special task force of industry and government representatives to establish minimum driver training standards acceptable for the for-hire carrier industry.
- Join the industry in proposing realistic drug testing qualifications for drivers.
- 3. Work with Air Quality Management Districts to decrease congestion through truck pricing practices.
- 4. Require carriers with low safety scores to demonstrate that requested rate reductions will measurably improve the carrier's safety score.
- 5. Require all contracts to include a provision which binds the shipper to the carrier and makes the shipper co-liable for all accidents arising from the carrier's performance for the contract shipper.

Additionally, CTA's policy witness testified that in conformance with AB 3490 (Stats. 1988, Ch. 1175) the Commission

should establish regulations for new entrants which require them to:

- 1. Be financially and organizationally capable of conducting an operation within the rules and regulations of the CHP.
- 2. Be committed to observing the hours of service regulations for all employees and subhaulers operating vehicles under the applicant's operating authority.
- 3. Have a Commercial Vehicle Safety Alliance sticker for each vehicle and a preventive maintenance program that conforms with CHP regulations.
- 4. Participate in the DMV's driver pull notice program and in a program to regularly check the driving records of all employees and subhaulers operating vehicles which require a class 1 driver license.
- 5. Have a safety education and training program for all employees and subhaulers operating vehicles under the applicant's operating authority.
- 6. Pass a written test to ascertain the applicant's knowledge of vehicle maintenance standards.

Convinced that rate regulation and safety are related and that police enforcement cannot alone compensate for safety problems, CTA developed a safety score to predict carrier accident and citation rates from carrier income statements. CTA argued that safety performance is affected by a carrier's operating margin, driver labor as a percent of revenue and expenses, and purchased transportation as a percent of expenses. From this, CTA concluded that carrier safety performance could be predicted by the profitability and driver compensation practices of trucking firms. CTA claims that the safety scores developed from these factors have their greatest predictive accuracy at the extremes (i.e. carriers

with the lowest scores present the most danger on the highways) and recommends limiting rate freedom for carriers that rank in the lower one-third.

Additionally, CTA notes that over 90% of truck-at-fault accidents are caused by driver error and attributes this to lower driver wages and deregulation.

Ad Hoc argues that less restrictive rate regulation places economic pressure on carriers which causes them to overwork drivers, reduce maintenance, and violate safety laws. Ad Hoc supports this argument by asserting that safety declined during the period of lessened rate regulation, 1981-1986. Finally, Ad Hoc does not support the contention that direct enforcement is the most effective means of providing safety to the public, and claims that rate regulation is needed to ensure safety.

WCFTB is convinced that unregulated carriers have a worse safety record than regulated carriers and rejects the evidence that a correlation does not exist between economic regulation and safety. WCFTB is also opposed to the regulatory proposals which increase rate flexibility, on the grounds that many carriers will experience extreme hardship and safety will deteriorate. These concerns combined with recent safety legislation cause WCFTB to recommend that the Commission conduct a more comprehensive investigation into the effects of DRA's proposal.

Teamsters, NMFTA and Hegarty argue that much of the trucking industry has not achieved a sufficient level of truck safety. These parties believe that flexible rate regulation would place downward pressure on rates and wages, cause carriers to reduce repair and maintenance expense, and make it difficult to replace aging equipment and attract well-qualified drivers. Additionally, these parties seriously doubt that direct enforcement alone will be sufficient to keep the highways safe.

# Parties Supporting Direct Enforcement

DRA contends that a direct link between rate regulation and safety does not exist, and cites the lack of evidence which would correlate accident data with rate regulation to support this claim. DRA supports its claim with studies on the profitability of unregulated vs. regulated carriage during the 1980-1986 transition period, correlations between profitability and regulation, and the evidence presented by FTC in this proceeding.

DRA argues that direct safety enforcement is the most cost effective method of protecting the public from irresponsible carriers. Unsafe operations can cause unreliable service and result in higher rates for liability and worker's compensation insurance. DRA believes that carriers seeking to operate profitably will operate safely because safety pays. DRA supports safety programs that suspend or revoke carrier operating authority to ensure compliance with insurance requirements, CHP's safety inspection standards and maintenance of safety related records. Finally, DRA concludes that safety enforcement is the most effective means for improving safety. DRA recommends the Commission enhance direct safety enforcement by:

- 1. Providing CMP yearly carrier mileage data for computing carrier accident and citation rates using CMP's MISTER records.
- 2. Working with CHP to develop a numbering system which allows intrastate regulated motor carriers to be identified in CHP's MISTER records by a single number in place of both a Commission and CHP number.
- Augmenting the list of owner-operators, required by AB 2706, with carriers that receive subhaul only revenue, if necessary.
- Working with CHP to implement recent legislation which requires joint action.

In response to CTA's research on highway safety DRA argues that the safety score methodology is flawed and at best only a preliminary indicator of safety. Specifically, DRA claims that CTA's research has severe database, variable and methodological problems that render the findings inaccurate and the conclusions invalid.

The Coalition supports direct enforcement as the most effective method of improving highway safety, and references recent safety legislation as being consistent with this position. The Coalition also believes that safety is cost-effective, citing carrier testimony that safety programs reduce insurance costs and help avoid CHP citations.

The Coalition has many of the same concerns with CTA's safety score methodology as DRA. First, the Coalition challenges CTA's logic which favors carriers that do not use subhaulers. Second, the Coalition identifies the application of inconsistent data (interstate and intrastate miles are used to compute accident and citation rates based upon intrastate-only accident and citation experiences). Third, CTA's statistical methodology is extremely sensitive to small variations in data. The Coalition concludes that CTA's safety score proposal and underlying studies are not supportable.

Fischer contends that there is no conclusive proof that flexible rate regulation will lead to financial distress sufficient to adversely affect safety. Similarly, Fischer argues that there is no convincing evidence that continuing the current program will have a positive effect on safety. Finally, Fischer provides the following quote from CTA's witness Garland Chow to support these conclusions:

"The issue of how economic regulation impacts safety is still unanswered." (Exhibit 185, p. 4.)

CPIL also argues that there is not a direct correlation between rate regulation and highway safety. If such a correlation existed, CPIL concludes that carriers would have to receive excess profits to improve safety. CPIL proposes a targeted approach to safety regulation and recommends that the Commission work with other agencies to prevent regulatory overlap and optimize use of resources.

CMA, NSSTC and Mike Conrotto Trucking support direct enforcement as the best method of improving highway safety and argue that accident data shows little correlation between rate regulation and safety. Furthermore, these parties contend that safety is an enhancement to profits through lower insurance costs, lower CHP fines and lower risk.

Finally, CMA claims that the data base for CTA's safety score proposal has fundamental flaws and that the safety score is a poor predictor of accident and citation experience. CMA believes that the best predictor of a carrier's future safety record is the carrier's current safety record.

# Safety Legislation

Recently enacted State legislation has significantly strengthened safety regulation. SB 2594 (Stats. 1988, Ch. 1509) put into effect commercial driver license requirements from the Federal Commercial Motor Vehicle Act of 1986 (Title XII of PL 99-570). In compliance with this legislation DMV established more stringent testing and licensing requirements and increased sanctions for serious traffic violations.

AB 3490 (Stats. 1988, Ch. 1175) specifies additional entry requirements for new intrastate regulated motor carriers. This legislation mandates that new entrants and transferees must:

1. Be financially and organizationally able to conduct an operation that complies with the rules and regulations of the CMP.

- 2. Commit to observing the hours of service regulations.
- 3. Have a preventive maintenance program for its vehicles that conforms to CHP regulations.
- 4. Participate in a program to regularly check the driving records of all employees and subhaulers which operate vehicles requiring a class 1 driver's license.
- 5. Have a safety education and training program for all employees and subhaulers.
- 6. Maintain vehicles in a safe operating condition and in compliance with the safety provisions of the Vehicle Code and regulations in Title 13 of the California Code of Regulations.
- 7. File with the Commission a certificate of workers' compensation insurance coverage for employees or a Division of Industrial Relations certificate of consent to self-insure.
- 8. Provide the Commission with the address of an office or terminal where documents supporting these requirements can be inspected.

Another recently enacted safety law, AB 3489 (Stats. 1988, Ch. 916), formalizes the CHP/Commission suspension process for carriers not meeting the State's safety requirements. This legislation also requires the Commission to submit to CHP and the carrier's insurer a list of each intrastate carrier's equipment from the preceding year. Carriers who have failed to obtain insurance for all their vehicles may be fined and/or have their operating authority suspended.

Concerns about carrier safety were also addressed in AB 2706 (Stats. 1988, Ch. 1586). AB 2706 requires commercial carriers to have their equipment inspected every 45 days and to schedule a CHP terminal inspection at least every 25 months. An

unsatisfactory terminal rating can result in suspension or revocation of the carrier's operating authority.

AB 2706 also requires the Commission to annually identify owner-operators and send a list of these carriers along with their commercial driver license numbers to DMV. DMV must notify the Commission when an owner-operator's driver license is suspended or revoked, and the Commission must act to suspend or revoke the carrier's operating authority.

Finally, this legislation subjects carriers to fines and/or imprisonment for employing a driver without a valid commercial driver license. Carriers must also participate in DMV's . pull-notice program and check the driving records of all class 1 and 2 (class A and B if licensed after January 1, 1989) drivers at least once a year.

In addition to the legislation that strengthens safety standards, SB 2876 (Stats 1988, Ch. 1596) mandates that CHP: (1) perform additional annual roadside inspections of commercial vehicles, and (2) report on the feasibility of implementing an incentive program for commercial drivers with excellent records.

# Agency Responsibilities

Although CHP has primary responsibility for motor carrier safety, other agencies have complementary roles. Generally, CHP is charged with enforcing the rules of the road, setting safety standards for commercial carrier operations, and inspecting carrier operations.

The Commission has responsibility to ensure that new carriers are financially fit and able to conduct safe operations. Additionally, the Commission coordinates with other agencies by suspending the operating authority of unsafe carriers and owner-operators without a valid driver license and by providing safety related data.

DMV is responsible for licensing standards and procedures. This includes furnishing information to the Commission

on the status of owner-operator driver licenses and oversight of commercial driver training programs, including driving schools.

The Department of Health Services is charged with registering carriers of hazardous waste materials and enforcing special hazardous waste transportation rules. CHP also oversees hazardous material carriers. The table below identifies motor carrier safety programs and the responsible State agencies.

# HOTOR CARRTER SAFETY PROGRAMS FOR CARRTERS OPERAVING ON CARTFORNIA HIGHNAYS

	Private Carrlers	Intrastate Exempt/Regulated	Interstate Exempt	Interstate Regulated (ICC)	liazardous Haterials/Haste Carrier
Highway Rules and Reg- ulation Enforcement	CHb	CHP	CHP	CHP	CHP
Carrier Terminal Inspections	CHP .	Clib	(Ca, Desire Led) CHP	(Ca, Doniolled) CHP	CHP & DUS
Inspection and Hobite Road Facility Carrier Checks	CHP	OUP A PUC	CHP & PUC	CHP & PUC	ÇIIP
Issuance and Suspension/ Revocation of Operating Authority	_	PIRC	(Registration) PUC	(Registration)	DIIS & CHP
Auditing Safety Records	CHP	CHP & PUC		-	CHP & DHS & DOT
Issuing Driver License	DHV	NHV	(Ca. Domiciled) DHV	(Ca, Domiciled) DMV	DHV
Induranco Requira- ment Enforcement	DMVI	pak;	1416	rec	PUC A DUS

Statutory Requirement without enforcement.

/ALJ/FSF/j..

#### Discussion

The relationship between safety and rate regulation was one of the more heavily contested issues. Rigid Rate Proponents argue that rate regulation results in safer carriers and that financially healthy carriers spend more on safety. Stated differently, they argue that higher carrier profits result in more dedication of those profits to safety-related expenses.

This argument fails for several reasons. Rate regulation alone cannot ensure higher carrier profits. To do so it must be accompanied by: (1) restricted entry to prevent overcapacity, and (2) rates that yield profits higher than a workably competitive market. The rigid rate regulation proposals in this proceeding do not address the interaction between carrier profits and capacity. Because higher rates will entice more entrants, rigid rate regulation without limited entry will do little for carrier profits. Furthermore, the current and proposed rigid rate programs do not restrict entry and cannot prevent overcapacity if rates are set to provide higher profits than a workably competitive market. From this analysis we conclude that the current and proposed rigid rate proposals will not result in higher profits or safety expenditures than those of a workably competitive market.

Rigid rate regulation is an imperfect approach to safety. Without carrier profits in excess of competitive market profits there is no increase in financial ability to make safety expenditures. Even if there were higher carrier profits, carriers are not required to increase safety expenditures; carriers allocate operating revenues in their own best interest. Commissioner Calvo recognized this in his concurrence to D.86-04-045:

"Regardless of what rates carriers charge, profits can always be increased by reducing costs through lower levels of maintenance and less rigid adherence to safe operating practices. Thus rate regulation is at best an imperfect tool to achieve safety goals."

Consistent with this logic, the credible evidence in this proceeding demonstrates that rigid rate regulation will not improve safety. Our safety efforts will be applied to direct enforcement programs.

We agree with Commissioner Calvo's statement, and believe the Legislature, by enacting tough safety requirements that provide for direct safety regulation and enforcement, also recognized that rate regulation is not the solution to safety problems. We commend and fully support the Legislature in this endeavor and will allocate our resources to enforce these new safety requirements.

We will actively participate in the safety task force established in response to Senate Concurrent Resolution 67. The task force is directed to study methods of improving heavy commercial vehicle and driver safety, including improved coordination among State agencies and commissions having jurisdiction and responsibility for trucking safety. Besides the Commission, the task force includes representatives of CHP, DMV, Office of Traffic Safety in the Business, Transportation and Housing Agency, Department of Transportation, labor organizations, various segments of the trucking and shipping industries, and motor vehicle owners' and operators' organizations.

Finally, we will act to protect the public safety in three additional ways. First, in conformance with AB 3490 we are establishing specific guidelines and criteria to ensure that new carriers are financially viable and operate in a safe manner. Although existing carriers are not impacted by AB 3490's entry requirements, we place the industry on notice that this subject will be addressed in a subsequent proceeding. We believe AB 3490 provides the public needed protection with respect to new carriers and that, where appropriate, existing carriers should meet similar standards.

Second, the Commission staff has an ongoing responsibility to investigate carrier operations for compliance

with Commission requirements and in response to public complaints. Field offices are located throughout the State to fulfill this responsibility. We will direct the Commission staff in the course of these investigations to inspect new carrier driver education and training program records for compliance with State law. Where violations are found the Commission staff should take steps to ensure carrier compliance and recommend sanctions when necessary.

Third, the record reflects that some carriers continue to operate after the suspension or revocation of their operating authority. Although Commission records indicate which carriers hold valid operating authority, this information is not readily available to the public. We believe the public will be better served and protected if this information is easily accessible. Therefore, we will provide a toll free telephone number which the public can use to verify a carrier's operating authority. Adopted Regulatory Program

Our policy is to establish a regulatory program which ensures that carriers provide the public with competitive and nondiscriminatory rates, good service, and safe drivers and equipment. As explained above, we believe that the best way to implement this policy is through flexible rate regulation and stronger noneconomic regulation. Where regulation is not needed to achieve this policy, none will be provided. Consistent with this, the following regulatory program will be adopted:

# Common Carrier Tariff Rates

Common carriers may individually set rates within a zone of reasonableness without further Commission approval. The upper end of the zone of reasonableness is cumulative rate increases greater than 10% over a 12-month period. The lower bound of the zone is variable costs, which are in part carrier-specific.

Collective ratemaking under § 496 of the Public Utilities Code and authorization of rates outside the zone reasonableness require a formal application.

Rates withdrawn or amended within 30 days shall have no effect on the 10% upward rate limitation, so long as rates stay within the zone of reasonableness.

All rates shall be filed with the Commission as Tariff Filings and, except those which require an application to be filed, shall become effective 10 days after appearing on the Commission's Daily Transportation Calendar.

The conditions of common carrier service and complete criteria to qualify for rates, including discounts, shall be contained in each carrier's tariffs.

Rates shall be nondiscriminatory. No secret codes, undisclosed discounts, or write-in tariffs shall be permitted. All discounts shall be identified and cross-referenced in the carrier's tariffs.

The freight bills of carriers which publish discounts, must contain: (1) a statement that discounts/rebates may be applicable, and (2) the carrier's phone number and address to obtain further information.

#### Common Carrier Contract Rates

Contract carriers which have common carrier authority may enter into contracts for common carrier service for a period of up to two years without Commission approval. Contracts shall be effective 10 days after appearing on the Commission's Daily Transportation Calendar.

Common carrier contracts may only provide service at rates which are equivalent to the common carrier's filed tariff rates, but may lock in rates over the life of the

contract or provide for adjustments tied to specified economic factors.

All common carrier contracts must be filed with the Commission and are public documents.

### Special Contract Rates

Special contracts are only for service or under conditions which: (1) are not normally provided under common carrier tariff rates by any carrier, and/or (2) provide for a special, continuing relationship between the carrier and the shipper. Dedicated equipment is not required.

Special contract rates must be higher than variable costs, the same as for common carrier rates.

Special contracts require Commission staff review to insure that a special relationship exists between the carrier and the shipper and/or service is not normally available under common carrier tariff rates. Unless suspended by the Executive Director, special contracts shall become effective 20 days after appearing on the Commission's Daily Transportation Calendar.

All special contracts must be filed with the Commission and are public documents.

### Suspension of Rates

The Executive Director may suspend common carrier tariffs, common carrier contracts or special contracts one time for an additional 30 days, after which they will become effective unless further suspended or denied by Commission order.

### <u>Service</u>

All common carriers will be required to provide a minimum service level of one pickup or delivery per week for all points which are served under the respective

carrier's filed tariffs, if that service is requested by any shipper.

Common carriers which serve at the minimum service level are encouraged to also offer enhanced service, such as service on demand, to small and rural communities.

Commission staff will conduct surveys of service to small and rural communities and publish the results.

## Safety

Commission staff will monitor carrier driver education and training programs.

Safety related programs and data will be coordinated with other governmental agencies.

Commission staff will establish a toll free telephone number for verifying a carrier's operating authority.

Carrier entry requirements established in connection with AB 3490 will be extended, where appropriate, to existing carriers in a future proceeding.

Under this regulatory program, common carriers must hold themselves out to serve the general public by filing tariffs in accordance with PU §§ 486, 487, 488, and 493(a). All common carrier tariffs should describe accurately and fully the services offered to the public and provide the specific rate or the basis for calculating it for the performance of those services and the related classifications, rules and practices. Tariffs should also be filed and maintained in a way that allows all users to determine the exact rate applicable to any given shipment. Furthermore, all discounts shall be identified along with the qualifying criteria. We will enforce the PU Code prohibitions against common carrier tariffs which are shipper specific.

Additionally, common carriers which hold contract carrier authority may enter into common carrier contracts and contracts for service not provided under common carrier tariffs, i.e. special contracts. Common carrier contracts shall be at common carrier rates, but may lock in rates, be linked to specific escalation factors, and use alternate classification or rating systems. However, any classification or rating system must be designed to produce the common carrier's tariff rates and shall require the carrier to be liable for loss and damage to the same extent it is liable under common carrier tariffs.

Contract carriers as such are not required to hold themselves out to serve the general public, but may enter into special contracts. Special contracts are for service or under conditions which: (1) are not normally provided under common carriers tariffs by any carrier, and/or (2) provide for a special, continuing relationship between the carrier and shipper. Special contracts may be effective on 20 days' notice unless suspended. The Executive Director may suspend a special contract prior to its effective date if it does not comport with the above criteria.

Contract carriers which also hold common carrier authority may enter into either special contracts or common carrier contracts at their filed common carrier rates. Contract carriers may acquire common carrier authority once all common carrier requirements are satisfied.

All suspensions shall be for not more than 30 days and may be initiated either on the Executive Director's own motion or after protest as set forth in G.O. 147-B, attached as Appendix F. After the suspension period, a contract will become effective unless further suspended or denied by Commission order. The suspension procedures are similar for all types of carriage—common carrier tariffs, common carrier contracts and special contracts.

In D-89575, we specified the proper scope of Highway Contract Carrier operations. That decision states that "a contract

carrier must generally have a continuing relationship with the shipper or shippers it serves" and that "a continuing relationship cannot be predicated upon a single shipment." The decision went on to state that "a continuing relationship requires that service be provided periodically over a period of time not less than 30 days in duration."

We do not intend to depart from the definition of common and contract carriage contained in D.89575, but we will further define the proper scope of contract carriage and specify the transportation characteristics and shipper responsibilities that identify a special contract.

Most simply put, special contracts will be authorized where: (1) the transportation services are not provided by any carrier under common carrier rates; or (2) there exists a continuing relationship between carrier and shipper, and the contracts provide for meaningful shipper obligations beyond the obligation to pay for services provided.

Some commenters to the Proposed Decision restated arguments that all contracts be confidential, on the grounds that disclosure of contract terms unfairly releases proprietary information to the shipper's competitors. Contracts are not now confidential. Because ready access to information encourages competition and discourages discrimination we will not allow confidentiality. Contracts shall be public documents.

The following guidelines apply:

 A continuing relationship requires that service be required over a period of not less than 30 days and include more than a single shipment. A continuing relationship cannot be predicated upon a single shipment.

- 2. The special contract requirement for a meaningful shipper obligation can be met by either of the following conditions:
  - A. A minimum of \$1000 per month of delivered transportation services, or
  - B. Other obligations not described above but which call for a substantial shipper obligation of a type not found in common carrier tariffs. Examples are plant security arrangements; unusual scheduling agreements; guaranteed demand; services covering more than intrastate operations, such as interstate or exempt carriage; and so forth. We warn carriers that staff investigation of these unusual obligations may trigger 30 day contract suspensions by the Executive Director. Meeting the \$1000 minimum will be easier to determine within the 20 day effective date period.
- 3. In a special contract a shipper can be either the consignee or consignor. Normally the shipper is regarded as the party who pays the charges for the transportation provided. However, the shipper may also be the party who controls the traffic, for example a manufacturer who ships freight collect to dealers of his product.
- 4. Carriers must keep copies of contracts at their offices for the terms of the contracts and for not less than three years after expiration.
- 5. Contracts shall be filed with the Commission and shall be public documents.

Subhaulers continue to be classified as contract and common carriers and afforded the same regulatory treatment as prime carriers. This is discussed in more detail in the <u>Subhaulers</u> section of this decision.

There will be no barriers to entry in terms of limiting operating authorities, commodities or routes. Carriers will be allowed to individually set rates without additional Commission approval. Common carrier rate increases greater than 10% or cumulatively greater than 10% for the last 12 months, all rates at less than variable costs and rates collectively set under § 496 will require formal applications.

To provide for an orderly conversion to our adopted regulatory program, we will grandfather under G.O. 147-B all rules and contracts which are governed by G.O. 147-A and in effect on the date of this decision. This will allow general freight contracts to remain in effect until their expiration date or for one year, whichever comes first. However, within 90 days from the date of this decision, all common carrier tariffs, except shipper specific tariffs and rates which include write-in tariffs, must conform to G.O. 147-B requirements.

We will instruct the Executive Director to establish a program which requires shipper specific tariffs and rates, including write-in tariffs, to conform to G.O. 147-B.

As previously discussed all parties agree with our primary goal of providing the public with safe, reliable service at reasonable, nondiscriminatory rates. Below we show how each of these criteria meshes with our adopted program.

### Safety. Service and Price Discrimination

The adopted program meets policy goals in these areas, as discussed previously. The program does not conflict with the Commission's safety goals, as discussed in the <u>Safety and Entry Requirements</u> section. Flexibility in setting rates will not compromise safety as long as direct enforcement activities are given full support.

We agree with the Rigid Rate Proponents that the trucking industry is unique in that it provides a service to the public over public roads. From this we conclude that common carriers should

provide the public with a minimum level of service. To ensure adequate and reliable service to small and rural communities, we will require common carriers to serve, at least once per week, each community for which they have filed tariff rates. Service may be provided directly by the carrier or through arrangements with other carriers. Service need not be provided if none has been requested.

Additionally, we instruct the Commission staff to conduct studies of service to communities and traffic lanes statewide. These surveys should be published and where problems exist recommendations made for corrective action.

Even though nondiscriminatory rates are a legal requirement for any rate program, price discrimination can exist with or without economic regulation. An economically regulated market can lead to discriminatory pricing (witness current write-in tariffs that result in secret discounts to shippers) just as easily as one that is unrestrained. To minimize the potential for rate discrimination in our adopted program, the following safeguards will be enforced:

- 1. All requirements for discounts must be contained in the carrier's filed tariffs.
- 2. Common carrier service can only be provided at common carrier filed tariff rates.
- 3. Common carriers must bill for services at the lowest discounted tariff rate applicable.
- 4. All common carrier contracts and special contracts must be filed with the Commission and available for public inspection.
- 5. All tariff and contract filings will be noticed in the Commission's Daily Transportation Calendar.

## Limits to Zone of Reasonableness

We have found that in a workably competitive market rate flexibility within a zone of reasonableness will provide reasonable rates.

The upper limit to the zone of reasonableness will be a cap on rate increases set at 10% over the lowest rates within the previous 12 months. After considering recorded changes in the TFCI and likely fluctuations under normal market conditions, we find that a 10% ceiling on increases over a 12 month period should provide sufficient flexibility for the zone of reasonableness. The 10% ceiling will allow a common carrier to increase any rate as often as it chooses within a 12 month period as long as the total of all increases for that rate do not exceed 10%. A common carrier will also be able to decrease any rate as often as it likes, but any decreased rate cannot subsequently be increased by more than 10% within a 12 month period. Each carrier thus establishes its own floor by knowing that no rate can be increased by more than the ceiling. We warn carriers that efforts to avoid the 10% cap on rate increases, for example by making cosmetic changes to tariff conditions then claiming that an increased rate is for different service, shall be monitored closely. Tariff filings which attempt to subvert the intentions of the zone of reasonableness shall be rejected.

The TFCI was designed as a system to track cost changes for motor carriers of truckload and less-than-truckload general freight. The index, which is substantially as proposed by CMA and CTA in Application (A.) 83-11-049, was adopted in D.86-04-045 and went into effect July 1, 1987. Costs are aggregated into seven categories each with a surrogate to measure actual cost changes. With the exception of the labor and insurance categories various United States Department of Labor, Bureau of Labor Statistics producer price indexes (producer price indexes) are used as surrogates for all categories. The surrogate for labor is developed from the Commission's Highway Carriers Prevailing Wage

Report (Prevailing Wage Report), and the surrogate for insurance is based on the California Automobile Assigned Risk Plan.

A review of Prevailing Wage Reports from 1980 and recorded changes in producer price indexes from 1961 indicates that yearly increases of 10% are not uncommon. Additionally, Exhibit 4 in A.83-11-049 (sponsored by CTA and adopted by CMA) calculated an 11.4% increase in the TFCI for 1981. While annual inflationary changes are usually less than 10%, we conclude from the recorded inflationary data and Exhibit 4 in A.83-11-049 that an annual ceiling of 10% provides sufficient pricing freedom for carriers to reflect normal inflationary variations.

Having shown that the 10% limit is sufficiently flexible, we must also be convinced that it provides adequate protection against possible market failures. Any upper limit to rates serves to protect against monopoly pricing and predatory pricing. Because entry into the market is relatively unrestricted, workable market competition by itself prevents monopoly pricing. As discussed earlier, competition also protects against predatory pricing, and only minimal added protections are needed. The 10% limit will sufficiently limit carrier price increases, especially because in a predatory pricing attempt the price increase must follow a decrease to drive competitors out of the market, and that decrease itself lowers the base price to which the 10% is applied.

Although the principal protections against destructive pricing below cost are today's stable economy and competition itself, we will provide the further protection of a lower bound to the zone of reasonableness. There is no simple rule stating at what point pricing below full long run costs becomes destructive. A lower limit set at full costs would be overly protective, to the point of being economically inefficient. A full cost limit would work to support inefficient carriers; the benefits of competition would be lost and prices would rise.

In our judgment a lower limit of a carrier's variable cost is a reasonable protection against destructive pricing practices by both common and contract carriers. We realize that distinctions between fixed and variable costs depend on the time frame of the carrier. Economically, the very definition of the long term is when all costs become variable, which is an elegant way of saying that even long run fixed costs have to be paid sometime. For practical purposes a carrier's fixed costs are those assignable to capital investment and overheads. Variable costs are most closely related to day-to-day expenses such as driver labor, fuel, tires and maintenance. Thus a lower limit of variable costs will keep a carrier's revenues high enough to pay wages, fuel and tire costs, and maintenance expense.

The chosen definition of variable costs should also include as much of a carrier's safety expenses as is practical, not in support of any economic theory but to remove from carriers any incentive to operate unsafely. For this reason we will include insurance and maintenance as variable costs. We have little control over carriers' accounting conventions for safety-related training, maintenance and inspection costs. It is likely that these are found in accounting categories for both maintenance and overheads. However, we will not insist on including overheads within the adopted definition of variable costs solely to capture an uncertain fraction dedicated to safety.

## Variable Cost Calculation

We have determined that variable costs should include driver labor, fuel, tires, maintenance and insurance. They will not include capital costs and overhead.

We choose also to make variable costs carrier-specific, at least for labor, which for most carriers is the largest variable cost. For other cost elements we will use industry averages. for the remainder of 1989 we will set those other costs based on data used to determine the TFCI, which has been adopted by the Commission. Thereafter we will adopt new values annually, based on inputs to Transportation Division-sponsored workshops. Use of the TFCI data set for the rest of 1989 is more reasonable that delaying the entire program until more precise figures are available.

With every tariff filing that changes rates, a carrier must file a completed "FLOOR PRICE CALCULATION" form, which is attached to G.O. 147-B.

The formula used to develop the form is based on carrierspecific labor costs adjusted upward to cover industry-wide wage adders, plus an aggregate figure which includes industry-wide average costs for fuel, tires, maintenance and insurance. For the remainder of 1989 the formula is:

(Driver Labor Cost, \$/mile) x (adjustment factor for wage adders) + (fuel, tire, maintenance and insurance costs; \$/mile)

- = (Driver Labor Cost per mile) x 1.261 + 0.466
- = Floor Price (\$/mile).

The 1989 data used on the form is derived as follows:

The carrier's Driver Labor Cost is system average driver wages per mile, to be determined by the carrier. Annual report data should be used to derive the figure, or an estimated rate can be used for owner-operators.

The factor used to increase Driver Labor Cost to account for wage adders includes Social Security (FICA), Federal Unemployment Insurance (FUI), State Unemployment Insurance (SUI) and workers compensation. The FICA rate for 1989 is 7.51% up to \$48,000 annual gross, which exceeds most driver income. The FUI rate is 0.8% of the first \$7000. The SUI rate varies, but staff cost engineers have consistently used 4.2% of the first \$7000. Workers compensation rates vary quarterly and by industry; the rate for the first quarter of 1989 was 16.95% and we shall use it. Because FUI and SUI costs depend on annual income, we must estimate that figure. For 1989 we will use prevailing wage data for statewide line haul drivers of five or more axles: \$10.71 base hourly wage x 1977.6 average hours per year = \$21,180.10 annual income. For that income level the overall adjustment factor equals 26.1% of wages. That factor is reasonable for use during the remainder of 1989. An argument can be made that for regularly employed drivers FUI and SUI are not variable costs at all, but we retain them for now to give carriers no disincentives to make unemployment payments.

Data for other costs are taken from the same data set used to calculate the TFCI, modified to exclude those carriers that did not report vehicle miles in their annual reports. Average costs are shown in Table 3 below:

TABLE 3
CALCULATION OF OTHER COSTS

Cost Element	Industry	Average, in \$/mile
	Truckload	Less-Than-Truckload
Fuel	0.177	0.185
Tires	0.033	0.034
Maintenance	0.154	0.161
Insurance	0.102	0.092
Total	0.466	0.472

The difference between truckload (TL) and less-then-truckload (LTL) is barely 1% of the total. Although this difference should be monitored in future years, for 1989 it is reasonable to ignore the minor difference and use 0.466 \$/mile for both TL and LTL shipments. The benefits of simplified carrier filings far exceed the disbenefits of lost accuracy. If all actual rates were indexed by these figures, increased accuracy would be important. For purposes of calculating floor prices, that level of accuracy is unnecessary.

If use of these industry average costs unreasonably confines a carrier's rates, it may demonstrate the reasonableness of rates below the standard floor price by formal application to the Commission. This type of application should be no more burdensome than the current process of cost justifications, which

further convinces us to begin the adopted program now rather than wait until completion of staff workshops on the topic.

### Incentives for Common Carriage

We have determined that the two controls for dividing incentives between common and contract carriage are the effective dates of each type of filing and the applicability of contract carriage.

To assure that an effective common carriage system prevails in California, we will allow tariff filings to become effective more quickly than special contracts. In his Proposed Decision the assigned ALJ recommended that tariffs be effective on the date filed. We agree with the ALJ that the needs of commerce require that rates become effective in less than the 30 days stated in § 491. Carriers must have the ability to respond to changes in costs and to meet competition. However, we will make tariffs effective 10 days after notice appears on the Daily Transportation Calendar. In this way the staff will have an opportunity to briefly analyze the filings and seek with the Executive Director suspensions before the effective dates, where appropriate. The requirements for suspension of an effective tariff are substantially more rigorous than during the 10 day protest period, and we must maintain protections against a proliferation of filed tariffs that are incorrect in format or content. The rejection rate for tariff filings under the current program is high enough that suspension of proposed tariffs must not be made unduly difficult.

We will maintain the incentive for common over contract carriage by ordering a 20 day effective date for special contracts. The ALJ recommended 30 days, but we believe that 20 days, which is 10 days more than for common carrier tariffs, more reasonably balances the incentives for the two types of service.

The effectiveness of a competitive common carriage market would be degraded by unnecessary rate and tariff complexity. For this reason we adopt discounting and billing rules that will encourage carriers to keep tariffs simple and understandable to

shippers. Carriers should not be able to use arcane discounting rules to hide available discounts from shippers. Tariffs should be open and understandable, not so complicated that actual billed rates are determined by shipper savvy instead of the competitive forces that drive rates toward costs.

A number of parties in their comments suggest that common carriers be allowed to reduce rates on an experimental basis. Experimental rates would provide carriers the opportunity to return rates to their prior level within a 90 day window. Parties argue that rates are often reduced in expectation of traffic levels which may not materialize. Without the ability to return rates to their prior level carriers either will not risk making substantial rate reductions or will be required to operate at a loss.

Although we do not believe experimental rates are necessary to safeguard carriers, we will provide carriers with some flexibility in this area. An unrestrained experimental rate process could lead to a plethora of experimental rates and jeopardize the integrity of the adopted zone of reasonableness. However, we will relax the 10% upward limitation to allow that any common carriage tariff may be withdrawn or amended within 30 days of its effective date without affecting the 10% ceiling, so long as rates stay within the zone of reasonableness. That tariff would become the base rate for the 10% ceiling over the ensuing 12 months.

Common carrier rate increase applications are now typically processed on an ex parte basis, with a decision issued within 60 days from the filing date. Common carriers can continue to use this procedure to request rate increases greater than 10%. Rate increase applications should contain a request for ex parte treatment, provide justification for the rate increase, and demonstrate that their actions are not predatory. This procedure, along with the 30 day withdrawal option, affords common carriers the opportunity to expeditiously return reduced rates to their prior level without compromising the zone of reasonableness.

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# Common Carrier and Special Contract Regulations

As explained elsewhere in this decision and in the general orders, common carrier contracts will be available to carriers with dual authority. This flexibility will allow shippers and carriers with continuing relationships to make mutually beneficial agreements without the added obligations needed for special contracts. In exchange for the increased flexibility the parties agree to charge only tariff rates.

However, we are concerned about abuses of common carrier contracts. Without necessary restrictions, they could be written to allow rates substantially below tariff rates, for example by immediate reductions of rates driven by a declining index. This could in turn lead to unreasonable price discrimination without the discrimination protections inherent in common carrier tariffs. In order to avoid discrimination we will order that common carrier contracts may not be amended or the rates therein adjusted below the rates in effect at the time the contract is signed and filed. Thus common carrier contract rates cannot fall below the tariff rates on which the contract is based. Common carrier contracts can be amended or extended as long as this restriction is met. Common carrier contracts do not require a floor price comparison, as the tariff rates themselves have already passed that test.

The guidelines to qualify special contracts insist on meaningful shipper obligations. Such obligations are necessary to distinguish contract carriage from contract carriage. Otherwise contract carriers could selectively and unfairly compete against common carriers, who are held to higher standards of rates and service.

This still allows much flexibility, but not to the point that the contracts become substitutes for common carriage. Common carriers hold themselves out to serve the public. With that obligation come higher standards of protection against price discrimination, a protection not required of contract carriers. We intend to keep that distinction in mind in any future enforcement actions against contract carriers who actually will serve any

shipper without a special relationship. We will set no artificial limits on numbers of contracts that can be held by a single contract carrier; that flexibility encourages us to enforce carefully the special relationship requirement.

We choose the service minimums that substantiate the special relationship with the intent to allow flexibility. For most contracts we expect that the shipper's obligation will be most easily met by the minimum service measure of \$1000 per month. This limit is low enough to allow small carriers to participate while being large enough to quarantee more than a single shipment on most routes. Other obligations can be used to meet the test when they are supported in the carrier's filing.

It is not our intent that the \$1000 per month create any "take-or-pay" obligations for shippers. However, a shipper failing to take that amount of services will mean that the carrier nolonger meets the requirements for special contract approval.

Under the current regulatory program contracts are limited to a one year term. We will retain that one year limit, but will allow annual extensions of contract terms by letter notice to the Commission.

### Monitoring

We have discussed at length our preference for a regulatory program which provides carriers with rate flexibility. Although our adopted program includes a number of safeguards to ensure carrier rates are reasonable, we believe a monitoring program should also be established. A monitoring program will provide us the opportunity to identify and correct any market failures in a timely fashion.

DRA and CPIL are the only parties that address a monitoring program. Both recommend certain monitoring activities be adopted. CPIL suggests the following program to arm the Commission with information and expertise, but that we should intervene only when necessary to resolve a market flaw:

> 1. Continuous monitoring of the degree of competition within relevant product and geographic markets.

- Sophisticated studies of cost factors for efficient carriers by type, size and volume.
- 3. Surveillance of rates charged, and evaluation of substantial deviations from prior rates.
- 4. Strict scrutiny of rates in sectors lacking competition.
- 5. Comparison of rates with cost-based rates.
- 6. Active investigation of rate levels for predation.

DRA also proposes an ongoing evaluation of market and industry conditions. Their proposal requires the Transportation Division to prepare and submit reports on the following:

- 1. Number and type of rate filings.
- 2. Direction and degree of rate movements.
- 3. Operating authority data and trends.
- 4. Cost and operational changes.
- 5. Truck-at-fault accident data.
- 6. Number, nature and disposition of complaints and protests.

DRA and CPIL have recommended a number of monitoring activities that are interesting in understanding the trucking industry, but do not directly influence our primary goal—safe, reliable service at reasonable, nondiscriminatory rates. The monitoring activities that we consider important to safeguard our goal are discussed below.

First, we will continuously monitor the degree of competition and quality of service within small and rural communities and other traffic lanes as necessary. Obviously, this activity is designed to spot potential market failures in the most

vulnerable locations. The number and type of public complaints filed with the Commission should be used as a guide in determining which communities and traffic lanes to target. The current complaint procedures provide valuable information in many areas such as poor or inadequate service, discriminatory rate or service practices, and predatory or destructive behavior. Complaint data should give a strong indication where further investigation is needed.

Second, the reasonableness of rates in traffic lanes and communities statewide should be reviewed and recommendations made when corrective action is warranted.

Third, truck-at-fault accidents and other related safety data will be monitored to provide vital information concerning safety in the trucking industry.

The responsibility for this monitoring program will be assigned to the Commission staff.

We will not hesitate to modify or rescind this decision if changed circumstances cause rates to become unreasonable and compromise the responsibility of the Commission to ensure just and reasonable rates.

# Statutory Authority for Adopted Program

### Contract Carriers

In <u>United States Steel Corp. v. Public Utilities</u>

Commission, 29 Cal. 3d 603, 608 (1981), the California Supreme

Court reiterated that PU § 3662, governing contract carriers,

"vest[s] in the commission discretion to set minimum rates, maximum

rates, or no rates at all." (Citing <u>CTA v.PUC</u>, 19 Cal. 3d at 246
48.) <u>U.S. Steel</u> further states:

that refusal to impose minimum rates [is] permissible when the record fail[s] to demonstrate 'an obvious or persuasive need in the public interest' or that 'the rates would not have a meaningful effect on the transportation involved.' In addition, exemption from rates [can] be justified when

'the exemption would not lead to destructive rate practices.'

Our adopted regulatory program for contract carriers does not include either maximum or minimum rates, although it does include a variable cost floor for carrier set rates. As discussed above in the <u>Destructive Competition</u> section, in light of current economic conditions we do not expect the destructive rate practices of sixty years ago to recur. Thus we have concluded that rigid protections against destructive rate practices are not necessary and that the industry only needs regulatory protection against extreme circumstances. As discussed above in the Limits to Zone of Reasonableness section, our variable cost floor will therefore provide sufficient protection against destructive pricing. Accordingly, we conclude that -- with the variable cost floor in place -- a rate exemption for contract carriers of general freight is justified because it will not lead to destructive rate practices. The floor is explicitly applied to special contract rates. Common carrier contract rates have already passed the test because the floor price applies to the tariff rates behind the contracts.

Commission-set maximum rates are likewise not necessary for the contract carriage of general freight because, as discussed above, competition will restrain unreasonably high prices. If a carrier's rates are too high, other competitors will take the business. Indeed, our current regulatory program for contract carriers of general freight already reflects this reality, as it likewise does not set any maximum rates. In short, the record fails to demonstrate "an obvious or persuasive need in the public interest" for the setting of maximum rates.

To the contrary, the record demonstrates that the public interest will be served by freeing carriers of general freight from unnecessary maximum and minimum rate requirements and instead allowing them to respond efficiently to market conditions. If

carriers must respond to unnecessary regulatory requirements, rather than market demand for their services, they will operate inefficiently with the attendant risks of oversupply, waste of resources, and stifling of innovation.

In sum, we conclude that under the present circumstances we are justified in exercising the discretion we have under pu § 3662 to set neither maximum nor minimum rates for the contract carriage of general freight, and instead require only that carrier set rates not fall below a variable cost floor. This rate system is in the public interest and will not lead to destructive rate practices.

# Common Carriers

While contract carriers are subject to PU § 3662, common carriers, with their obligation to serve the public in a non-discriminatory fashion, are subject to a somewhat different statutory scheme. PU § 451 requires common carriers to charge just and reasonable rates. As this Commission has previously stated:

There is a zone of reasonableness within which common carriers, so long as statutory restrictions are not transgressed, may and should exercise discretion in establishing their rates. The upper limits of that zone are represented by the level at which the rates would be above the value of the service, or be excessive. The lower limits are fixed, generally, by the point at which the rates would fail to contribute revenue above the out-of-pocket [variable] cost of performing the service, would cast an undue burden on other traffic, or would be harmful to the public interest. Rates at the upper limits of the zone may be termed maximum reasonable rates; those at the lower limits of the zone may be termed minimum reasonable rates. (Investigation of Reduced Rates for Transportation of Bulk Cement, 50 Cal. P.U.C. 622, 632-33 (1951).)

Our adopted program for common carriers includes a variable cost floor to prevent rates from dropping below this zone of reasonableness. As discussed just above, this floor provides protection against destructive rate practices. Moreover, rate decreases within this zone should not "cast an undue burden on other traffic." Competition will prevent a common carrier from decreasing some of its rates and then trying to charge other traffic unreasonably high rates to make up for the decrease. If the carrier tries to charge this other traffic unreasonably high rates, competitors will take away the business. Furthermore, as explained above, freeing highway carriers from unnecessary rate regulation will not harm the public interest, but rather serves the public interest by allowing carriers to respond efficiently to market conditions and thus avoid problems of inefficiency, oversupply, waste of resources, and the stifling of innovation. Accordingly, we conclude that the less than maximum reasonable rates permitted by this decision are required by the needs of commerce and the public interest.

Our adopted program for common carriers relies on both competition and the 10% limit to keep rates from rising to excessively high levels. As explained above, if a common carrier tries to raise its rates to an excessive level, competitors will take the business away by offering more reasonable rates. In addition, our adopted program prohibits a common carrier from increasing a rate by more than 10% within any 12 month period, unless it files a formal application. The formal application process will ensure that the reasonableness of larger rate increases will be subject to more detailed scrutiny.

In short, we conclude that our adopted regulatory program for common carriers of general freight will keep their rates within the zone of reasonableness.

PU § 454 provides that no common carrier shall increase any rate or so alter any classification, contract, practice, or

rule as to result in an increased rate, except upon a showing before the commission and a finding by the commission that the new rate is justified. As outlined above, this proceeding has shown that common carrier rates under our adopted regulatory program fall within the zone of reasonableness. Accordingly, we find that the new and increased common carrier rates approved by this decision are justified.

Our adopted rate flexibility program allows common carrier rates to become effective 10 days after the carrier's filing appears on the Commission's Daily Transportation Calendar. As pointed out above, under PU §§ 455 and 491, for good cause the Commission can allow rate changes on less than 30 days' notice by an order which: (1) specifies the changes to be made, (2) identifies when the changes will occur, and (3) sets forth the manner in which changes shall be filed and published. Here, as explained in the section Incentives for Common Carriage, there is good cause for allowing these changes to become effective on less than 30 days notice in order to allow common carriers to respond to market conditions as rapidly as possible, while still ensuring compliance with our regulatory requirements. As we have said before, all other things being equal, a system which permits carriers of general freight to respond to the demands and constraints of a competitive market is a better system. Our order

<sup>2</sup> PU § 454 states that "[e]xcept as provided in Section . . . 455, no [common carrier] shall change any rate or so alter any classification [etc.] as to result in a new rate except upon a showing before the commission and a finding by the commission" (emphasis added). However, § 455 permits rate schedules, classifications, contracts, practices, and rules not increasing or resulting in an increase in any rate to go into effect without any such showing or finding. Thus, § 454 only requires such a showing and finding where there is a rate increase. Constitution, Article XII, § 4, contains a substantially identical requirement.

meets the further requirements of § 491; G.O. 147-B (attached as Appendix F) identifies when rate changes can occur, specifies the changes that can be made, and sets forth the manner in which rate changes shall be filed and published.

The preceding discussion concerning common carrier rates and notice periods also applies to common carrier contracts. Although common carrier contracts can only be offered by common carriers that also possess contract carrier authority, common carrier contract rates are based on common carrier rates and are subject to a 10 day notice period.

# Subhauling

Although a number of parties commented on this issue the three most active parties were Lou Filipovich (Filipovich), Teamsters, and Fischer. Filipovich and Teamsters for different reasons recommend subhauler rate regulation through a division of revenues between the prime carrier and the subhauler. Fischer recommends a leasing program similar to the ICC's be established. Other recommendations run the gamut from no change in the current program to cost-justified subhauler rate schedules. The positions of these parties are discussed below.

### Filipovich

Filipovich, an independent operator, is authorized to operate as a highway common carrier in California and has over 40 years' experience in transportation. Filipovich cites an extensive historical background of proceedings in which subhauling has been addressed without resolution and urges the Commission to act in this decision.

Filipovich believes the very nature of subhaulers as small businessmen with limited resources has caused them to be a traditionally underrepresented class. The parties with financial resources to participate in regulatory proceedings usually have no incentive to address subhauling. This results in an unregulated subhauling system in a regulated transportation industry. The

solution Filipovich presents would require carriers that engage subhaulers to pay all revenue billed the shipper, consignee or party paying the freight bill, to the subhauler who performed the services.

### Teamsters

Teamsters arques that while there has always been a true entrepreneurial class of subhaulers, in the era of deregulation there has been a tremendous increase in the use of owner-operators working exclusively for one carrier. For the most part, these owner-operators provide nothing more than a low cost alternative to employee drivers. By using owner-operators, prime carriers can avoid such expenses as maintenance, insurance, fuel and Social Security taxes. They need not be concerned with investing in new equipment, purchasing fuel, maintaining costly safety programs, or covering owner-operators under workers compensation, unemployment, or disability insurance systems. Nor are they required to withhold income taxes from the compensation owner-operators receive.

Teamsters references DRA's subhauler study, Exhibit 14, produced for the March, 1988 en banc hearing on trucking regulation as the only empirical study of the financial condition of general freight subhaulers. This study paints a vivid picture of the evolution of a one-time small and viable class of entrepreneurs with a particular market niche into a large group of exploited drivers running permanently unprofitable operations.

The study found two distinct classes of subhaulers. Approximately 71% of subhaulers earned all revenues from subhauling and 50% of these worked exclusively for one prime carrier, while the remaining 29% engaged in subhauling to supplement their earnings as prime carriers. The study also compared prime carrier costs to those of subhaulers and found them to be much lower; likewise, the study found subhaulers earn much lower revenues:

> "Certain variable costs (fuel, tires, maintenance) of operating a truck make up the

'running cost'. These costs are roughly comparable for overlying carriers and subhaulers. Total costs, in contrast, are significantly different... When subhauler costs are adjusted to include compensation for driving labor, they are still 30-40% lower than the average overlying carrier cost. This difference is large enough to suggest that other significant costs are understated. Average revenues for subhaulers are 37% less than average overlying carriers revenues. The size of this difference suggests that subhaulers' revenues may be less than their fully allocated (long-run marginal) costs." (Ex. 14, p. iii.)

Teamsters concludes from this that subhaulers must pay themselves less than the industry average for employee drivers, and at the very least are an inexpensive substitute for labor. Teamsters' witnesses testified that this lower wage level may be at or even below minimum wage, given the number of hours owner-operators must stay on the road to remain financially viable. Clearly, this has an impact on the labor market. Between 1978 and 1986 the percentage of total general freight hauled by subhaulers increased from 20% to 30%. Finally, Teamsters claims subhaulers have very limited bargaining power; rates are dictated to them on a take-it-or-leave-it basis.

Teamsters is convinced that subhaulers compete with employee drivers for work because prime carriers are able to shift their operating costs to subhaulers. Given that workers compensation insurance averages approximately 17% of payroll, employers' contribution to Social Security tax 7.5%, and unemployment insurance another several percentage points of gross income, the immediate incentive to use subhaulers is apparent. The incentive is so great that some carriers reach beyond what is lawful to designate employee drivers as independent contractors. Thus, subhaulers function to depress the wages and working conditions of employee drivers.

Teamsters believes that subhaulers should compete against other carriers, not against employees and the Commission should regulate them as it does other carriers. Its rules should mandate that the relationship be consistent with that of two independent businesspersons. Therefore, Teamsters suggests the following changes in the current regulatory program:

- Require all carriers earning more than \$50,000 in revenue file annual reports.
- 2. Require all carriers seeking operating authority to demonstrate they have sufficient operating capital and cash flow to enable them to remain in business for at least 90 days.
- 3. Establish a cost-justified subhauler rate schedule which reflects a prevailing wage component, maintenance, fuel, taxes, insurance costs and overheads peculiar to subhauler operations.
- 4. Increase the bonding limit in G.O. 102-H to an amount proportional to the number of subhaulers a carrier employs, and increase the bonding claim period from 60 days to 6 months.

### CMA.

CMA advocates treating subhaulers like any other contract carrier. To the extent that a prime carrier is not willing to enter into a true, fully contractual relationship with a subhauler, the prime carrier/subhauler relationship should be equivalent to a shipper/carrier relationship, or the subhauler should become an employee of the prime. This procedure would offer subhaulers a more stable and enforceable relationship with prime carriers. Subhaulers could also publish their own tariffs and operate as common carriers. CMA believes this proposal would widen the sales options and generally improve conditions for subhaulers.

Fischer

Fischer states there is insufficient evidence on which to base any conclusions that would impose a Commission-set formula for sharing the revenue between a prime carrier and a subhauler. Fischer identifies two types of subhaulers. The first is a true subhauler; one who deals with a number of prime carriers and the public in an effort to build up business. Ultimately, that subhauler will reduce its subhauling activities and increase its direct service to the public.

Fischer characterizes the second type of subhauler as an owner-operator. The owner-operator contracts long term with a prime carrier, does not move from carrier to carrier, has no contact with the public and is controlled by the prime carrier. Operating authority is held by the owner-operator only because it is required by the Commission. Fischer contrasts this with the ICC where no authority is required for the owner-operator to enter into a long-term equipment lease with the prime carrier.

Fischer argues that the evidence in this proceeding shows owner-operators do not wish to be employees, nor do prime carriers wish them to be employees. However, consistency is needed between the interstate treatment and the intrastate treatment of the owner-operator/prime carrier relationship. Therefore, Fischer recommends:

- 1. The existing subhauler class of carrier be maintained, but redefined as an operation where the subhauler contracts with the prime carrier on a shipment-by-shipment basis and cannot enter into consecutive contracts with the same prime carrier for more than 30 days.
- 2. The leasing regulations found in G.O. 130 be amended to provide that a carrier can lease equipment from a noncarrier owner-operator with driver for not less than 30 days and the lessee takes the exclusive possession and control of the vehicle.

Mike Conrotto Trucking (Conrotto)

Conrotto engages subhaulers exclusively and finds the current regulatory program burdensome and discriminatory for carriers that engage subhaulers. Cost justification procedures are difficult because subhauler cost data is almost impossible to collect; many subhaulers are small operators with inadequate records. This hinders Conrotto's ability to obtain reduced rates and results in lost traffic. Conrotto believes the current regulatory program should be abandoned.

Southern California Motor Delivery. Inc. (SCMD)

SCMD testified that the current regulatory program will not sustain a healthy motor freight infrastructure and lists the following specific problems with respect to subhaulers:

- 1. Inadequate compensation.
- 2. No guaranteed payment provisions.
- 3. Inability to establish rates.
- 4. Difficulty in obtaining workers compensation insurance.

SCMD predicts dire consequences for the industry unless the subhauler is recognized as a distinct class of carrier. To improve the situation, SCMD suggests the Commission require written agreements which provide subhaulers with: (1) an enforceable payment procedure, (2) a Commission established compensatory rate level, and (3) a wage higher than the prevailing wage level. SCMD also recommends a Commission-mandated policy for workers compensation coverage.

### CTA

CTA recommends establishment of cost-justified subhauler rate schedules which use prevailing wage data and require the prime carrier to pay according to the subhauler's rate schedule.

DRA. Coalition and Dedicated Contract Carriage. Inc.

These parties see subhaulers as stabilizing factors in the general freight sector and argue that the existing program

provides adequate protection for the subhauler. Subhaulers balance operations, allowing prime carriers to adjust to the ebb and flow of demand without committing scarce capital to equipment that may sit idle during periods of low demand.

Additionally, Dedicated Contract Carriage, Inc. believes the current regulatory program works in the best interests of both carriers and the public. The public has access to safe, reliableservice at reasonable rates. Subhaulers are protected against prime carrier abuses without the burden of economic regulation.

### Discussion

The regulation of subhaulers (also known as owneroperators, independent contractors or underlying carriers) has been
the subject of considerable controversy since the enactment of the
Highway Carriers Act in 1935. At the center of this controversy is
the lack of certainty with respect to the operating authority
required for performing subhauling services or the status of the
carrier engaging a subhauler. A major part of the difficulty is
that all types of subhauling are lumped together for regulatory
purposes, even though there is a great diversity in practice.
G.O. 102 defines a subhauler as:

"...any authorized carrier who renders service for a prime carrier (principal or overlying carrier), for a specified recompense, for a specific result, under the control of the prime carrier as to the result of the work only and not as to the means by which such result is accomplished. This term includes subsubhaulers in appropriate cases."

D.91247 requires a California intrastate subhauler of general freight to hold operating authority issued by this Commission.

"Subhaulers are subject to regulation under Division 2, Chapter I, of the Public Utilities Code." (D.91247.)

No distinction is made between subhaulers and prime carriers in securing or maintaining operating authority; both have the same regulatory requirements. Also, G.O. 130 requires a bona fide employer-employee relationship between the lessee and the driver or drivers of any leased motor vehicle when leasing between carriers.

No requirements equivalent to D.91247 or G.O. 130 exist for interstate commerce. Interstate carriers do not need operating authority to be engaged by another carrier, and can lease a motor vehicle and driver together without the driver having an employee-employer relationship with the lessee. However, the lessee (overlying/prime carrier) when operating in California must register, designate a process agent, and file evidence of insurance with this Commission.

The diversity of subhauling practices ranges from an occasional engagement to full-time subhauling. Typically, subhaulers work either on an irregular basis to supplement the prime carrier's fleet or permanently as a part of the prime's fleet.

Interestingly, little seems to have changed with respect to subhauling in over fifty years. The following excerpt from D.42647, dated March 22, 1949, is equally relevant today:

"The record shows that there are many kinds of subhauling. Some operators are exclusively subhaulers; thousands of others perform subhauling occasionally or with parts of their fleets. Subhaulers may be owner-drivers, or may be large fleet owners. Subhauling may involve a complete transportation service, or may cover any portion of the service. All of the witnesses were in agreement that subhauling provides a method whereby available vehicles and drivers may be utilized to advantage where needed. It was shown that the practice was well established prior to enactment of the Highway Carriers' Act and the City Carriers' Act in 1935, and that it has not diminished in importance." (D.42647, 48 CPUC 577)

There is a growing concern that the use of subhaulers working exclusively for one carrier is merely a low cost alternative to employee drivers. Teamsters and other parties presented testimony that prime carriers exploit subhaulers to avoid or reduce prime carrier costs for maintenance, equipment, insurance, fuel, Social Security taxes and safety programs. Teamsters argues that the savings from the avoidance of workers compensation insurance, unemployment insurance and Social Security taxes exceed 30% of payroll costs.

This leads us to the following policy consideration.

Should the Commission provide rate regulation for subhaulers to protect subhaulers from exploitation by prime carriers, and/or protect employee drivers from competition?

Filipovich is the primary party supporting protection from exploitation for subhaulers. He proposes protection through the regulation of subhauler payments. Teamsters recommends a form of rate regulation for subhaulers, but to protect employee drivers from competition. Also, Teamsters proposes additional protection for the public and subhaulers by increasing the bonding requirements for prime carriers that engage subhaulers. Specifically, Teamsters proposes that prime carriers should have to obtain a bond for each subhauler that is used rather than the current system which requires only one bond regardless of the number of subhaulers used. Under Section 5 of G.O. 102-H, subhaulers must be paid within 15 days. Therefore, each subhauler may be extending credit to the prime carrier for that amount of time. Teamsters believes a single \$15,000 bond is inadequate for a prime that may employ many subhaulers. Teamsters recommends the bonding requirement be proportional to the number of carriers used but not necessarily on a one-for-one basis.

In considering subhauler regulation we should not forget the Commission's legislative mandate to protect the public by ensuring safe, reliable service at reasonable, nondiscriminatory rates. Regulation of subhaulers clearly furthers this goal, and is appropriate. With the exception of revenues from transportation performed, our current regulatory requirements for subhaulers are the same as for prime carriers.

Although we share Filipovich's and the Teamsters' concerns over the plight of subhaulers and employee drivers, there is insufficient evidence to warrant their protection in all subhaul arrangements. This is consistent with our conclusion in prior sections that we should only protect the trucking industry if it furthers our goal to protect the public.

However, for the public's protection, we are convinced that formulas to divide revenues between prime carriers and subhaulers under various conditions should be established so that subhaulers are assured adequate revenues-to conduct their operations in a safe manner. The ALJ's proposed decision would have adopted a division of revenues which mirrored the system adopted by D.52388 and D.88440 for the dump truck industry. However, several parties commented that the general freight and dump truck industries have many dissimilarities. These parties recommend an independent investigation into this matter. We agree that further hearings are necessary to establish an appropriate division of revenues between subhaulers and prime carriers and will schedule additional hearings to address this issue. The further hearings will include consideration of exemptions or limitations for less-than-truckload carriage and other subhauler issues. With a division of revenues scheme in place we see no need for subhauler rate schedules as recommended by Teamsters.

We will also consider in the further hearings Fischer's recommendation that intrastate leasing requirements for equipment and drivers be aligned with the ICC requirements.

We will continue to classify subhaulers as either common carriers or contract carriers and require them to meet the same entry and filing requirements as prime carriers.

This record shows that about one-third of subhaulers work exclusively for one prime carrier. Teamsters charges that this practice is nothing more than the prime using the subhauler as a low-cost alternative to employee drivers. Other parties see the practice as a stabilizing factor in the general freight business, a balancing of operations that might otherwise require prime carriers to invest in equipment that would have a low usage and thus raise rates and, ultimately, consumer prices. We will not interfere in this quite natural economic relationship between entrepreneurs, even though one side, the prime carriers, may have an advantage. We recognize that we cannot cover every conceivable base. Even if we try, past experience shows there is no end to the ingenious devices the carrier industry can come up with to thwart tight regulation.

Concerning the prime carrier's responsiblility for making sure that a subhauler driver is qualified, we note that pp 1063.5 and 3553 already require prime carriers granted operating authority after December 31, 1988 to "regularly check the driving records of all persons, whether employees or subhaulers, operating vehicles...requiring a class 1 driver's license." (Emphasis added)

On the issues of carrier demonstration of financial ability on application for a permit and decreasing the gross revenue level requirement for filing of annual reports, we find the present rules adequate. The present requirement that applicants for permits show 45 days of working capital and a 90-day profit and loss projection appears quite adequate, particularly if the applicant is a potential subhauler. This allows more persons to apply and thus furnish the industry with a larger pool of subhaul carriers. The present annual report cutoff of \$500,000 gross operating revenue helps keep the Commission's paper work at a manageable level and yet provides us with the information and control needed to effectively monitor the industry.

A recommendation was made that subhaulers be considered contract carriers. We find this suggestion has no merit in view of our position on the need for subhauling as a stabilizing factor in the industry.

Finally, we see possible merit in reviewing subhauler bonding requirements for prime carriers and will direct the Commission's Transportation Division staff to issue a report within 180 days addressing the suggestions of the parties.

## Collective Ratemaking

The U.S. Supreme Court ruled in <u>Southern Motor Carrier Conference</u>, 471 U.S. 48 (1985) (Southern Motor), that private action is immune from federal antitrust laws if it is pursuant to a clearly articulated state policy and is actively supervised by the state. PU § 496 establishes the legal basis for allowing antitrust immunity in California. The Commission may approve collectively set rates and rules if they are fair and reasonable and not contrary to public policy. Collective agreements must allow for independent action by individual members, and cannot be used for both rail and truck transportation, except when setting joint or through rates. The pooling or division of traffic is forbidden unless it is in the interest of the public or fuel economy and will not restrain competition.

In accordance with G.O. 154, collectively set rates and rules may only be filed by rate bureaus which are non-profit organizations. The rate bureau must file a formal application including the bylaws of the organization, a membership list, an organization chart, and a verified statement indicating whether or not the membership currently includes both rail and highway carriers. Currently, eight rate bureaus have authority from the Commission to collectively file rates.

### DRA

DRA recommends that collective ratemaking be retained for common carriers. DRA states that a consolidated effort reduces

carrier costs for negotiating, calculating and setting rates, and preparing and filing tariffs. In a totally rate deregulated environment, DRA believes that collective ratemaking would be undesirable. Finally, although DRA comments that collective ratemaking may stifle or hinder competition, it notes that the legal requirement of independent carrier action within a bureau reduces this concern.

#### CTA

CTA proposes retaining the current program for approving collective rates. It also proposes requiring that all common carrier rates be filed through a rate bureau granted PU § 496 antitrust immunity. Carriers would retain the right to independent action. Within bureaus, proponents of rate changes must be either member carriers whose traffic is affected by the rate change or affected freight bill payers.

#### Coalition

The Coalition does not support collective ratemaking, and recommends bureau functions be limited to administrative areas and record keeping. If not restricted to these functions, Coalition would require rate bureaus to show that a collectively set rate is market driven and does not constitute an abuse of market power. The burden of proof in a complaint involving a rate bureau should be on the rate bureau.

## CWTB

CWTB is a rate bureau approved by the Commission to perform collective ratemaking activities. CWTB is concerned that DRA's proposal to allow increased rate freedom will undercut its ability to make collective rates. Specifically, it is concerned that DRA's proposal will not provide the active supervision required in Southern Motor.

CMA

CMA supports the current rate bureau policy based on the assumption that they can perform valuable functions for small carriers which compensates for their non-competitive effect.

## CLFP

CLFP believes collective ratemaking could lead to collusion. It suggests that the Commission end anti-trust immunity for rate bureaus. If collective ratemaking continues, rate bureaus should have the burden of proving that a collectively set rate is market driven.

#### WMTB.

WMTB is an authorized rate bureau. WMTB believes that complete deregulation would render collective ratemaking useless. However, if the Commission retains regulatory control, it requests that any new regulatory program articulate an active supervisory role by the Commission over collective ratemaking.

## NSSTC

NSSTC recommends that rate bureau increase applications be filed at least 30 days before the effective date of the rate. Rate increase applications would be accompanied by data justifying the increase. The Commission would retain the ability to approve, suspend or revoke an increase before it goes into effect.

## Discussion

We agree with DRA that there are administrative efficiencies associated with rate bureaus. We also find that independent carrier action within rate bureaus minimizes the adverse impact that collective ratemaking can have on competition. Therefore, we will retain the current collective ratemaking requirements including the requirement that all collectively set rates must be filed by formal application with appropriate justification.

## Credit Rule

G.O. 155 governs the collection of charges by common and contract carriers subject to G.O. 147-A. The current rule allows carriers to extend credit for up to seven days, excluding Sundays and legal holidays, following presentation of the freight bill. This provision of G.O. 155 was intended to prevent the manipulation of rates, e.g., no interest loans and discriminatory practices, and simplify shippers' and carriers' accounting practices.

The Coalition and CMA recommend eliminating the credit rule as an unnecessary requirement. They argue that carriers can be more efficient if allowed to set their own rules. DRA proposes that carriers be given the latitude to extend credit for a "reasonable period of time", but does not define the term reasonable.

NSSTC supports the current credit rule because the wide variety of credit terms and policies offered by ICC carriers has led to confusion. NSSTC prefers uniform credit rules over a multitude of carrier payment plans. Several other parties support the entire current regulatory program, but none identified the credit rule as a separate issue.

In the interest of uniform payment procedures and simplified rates, we will maintain the current credit rule in G.O. 155, but extend the time within which carriers are required to present the freight bill from 7 to 15 days. The additional time is provided to allow sufficient time for the freight bill to be processed and received. However, for special contracts we will provide contract carriers the flexibility to modify the credit terms in G.O. 155. Contracts which do not specify credit terms will be governed by G.O. 155. With adequate justification individual carriers can request deviations from the uniform credit rule. Revised G.O. 155 is attached as Appendix G.

We will entertain further testimony on credit rule effects on subhaulers in our upcoming subhauler hearings, should any party wish to raise the issue.

## Electronic Data Interchange

This issue was resolved on an experimental basis in D.89-04-049, dated April 12, 1989. We support the use of electronic data interchange as a means to improve efficiency in transportation markets. Our only concern in D.89-04-049 was that data necessary to verify the circumstances of a given shipment be retained in retrievable form. We will take no further action on the subject in this decision, except to suggest that the next convenient individual application for authority to use electronic data interchange be used to resolve generically the outstanding issues. The completeness of any upcoming applications and the availability of the Transportation Division report ordered in D.89-04-049 should determine which proceeding is appropriate. The staff report is due no later than February 11, 1990.

#### Implementation Issues

Transition from the current regulatory program to the adopted program has been discussed in several places throughout

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this decision; we will summarize our actions here. New filings for common carrier tariffs, common carrier contracts and special contracts can be made immediately. Within 90 days all common carrier tariffs must be revised, if necessary, to conform to new G.O. 147-B, except for shipper specific tariffs and rates which include write-in tariffs, which must be terminated under a program to be established by the Executive Director. All rules and contracts now in effect may continue in effect until their expiration. The current maximum term for contracts is one year. Under the new program the one year limit is retained, but contracts may be extended for subsequent one year periods.

Staff will hold workshops before the end of 1989 on the numerical inputs to the floor price work sheet, for the purpose of recommending to the Commission values to be adopted for calendar 1990. Staff may also hold workshops throughout the state to introduce the new regulatory program, at its discretion.

Inherent in the adopted program is some delegation of authority to staff. The delegated authority is reduced from delegations in the current program. Specifically, staff is not being delegated any authority to make judgments concerning the reasonableness of rates. Staff will, however, maintain its duties to check rate and tariff filings for correct format and for the few rate and service limitations being imposed. Staff will not have direct authority to suspend any filing, but must present such requests to the Executive Director, who has the authority to suspend filings for one 30 day period. Within that period staff must prepare and support Resolutions for formal Commission action on further suspensions or rejections. The procedures for investigation and suspension of rates in effect remain unchanged; the standards for such suspensions have changed, however, to comply with the adopted program.

As specified in the general orders, public protests to any filings must follow the Commission's Rules of Practice and

Procedure. We retain this protest procedure to allow due process to aggrieved parties. At the same time we recognize that the legal resources of transportation industry parties may often limit or discourage such protests. We therefore encourage staff to continue to work cooperatively with parties who make oral or informal inquiries about rate and tariff filings that affect their interests.

Finally, California Trucking Association's (CTA) brief addressed the admissibility of Exhibits 40 and 52. CTA argues that the ALJ erred in admitting these exhibits. While we stand behind the ALJ's ruling, it is important to note that this decision does not rely on the evidence contained in either exhibit.

We are convinced that, based on the record, our program is in the public interest, consistent with the provisions of the Constitution and the Public Utilities Code, and yields rates that are just and reasonable. G.O. 80-C and 147-B, attached as Appendices C and F, respectively, have been revised to reflect the adopted regulatory program discussed above. The following table outlines the ratemaking features of the adopted program.

# ADOPTED REGULATORY PROGRAM

Effective - 10 days

Common Carrier Rates	Common Carrier Contracts 2/	Special Contracts  All Contracts		
Increases <u>1</u> /	All Contracts			
File - Tariff filing with TD	File - Contract with TD	File - Contract with TD		
Notice - Trànsportation Calendar	Notice = Transportation Calendar	Notice - Transportation Calendar		
Protest Period - 10 days	Protest Period - 10 days	Protest Period - 20 days		
Approval - None if less than 10% increase over past 12 months	Approval - None if rate is above floor price	Approval - None if above floor price 3/		

## Decreases

Pile - Tariff filing with TD

Notice - Transportation Calendar

Protest Period - 10 days

Approval - None if rate above floor price

Effective - 10 days

Effective - 10 days

- New rates must be above floor price.
- Dual authority required.
- Executive Director may suspend for 30 days if special relationship is not demonstrated.

# Findings of Fact

- 1. On December 16, 1987 an order was issued which set en banc hearings to consider the State's regulation of the for-hire trucking industry.
- 2. En banc hearings for all sectors of the trucking industry were held in San Francisco on March 10 and 11, 1988 and in Los Angeles on March 18, 1988.
  - 3. The Commission issued I.88-08-046 on August 24, 1988.
- 4. I.88-08-046 identified the Commission's regulatory objectives for the general freight trucking industry and invited a thorough re-examination of the current regulatory system.
- 5. Prehearing conferences which established the procedural rules for the proceeding were held on September 14, 1988 and October 17, 1988.
- 6. Fifty-four days of evidentiary hearings commenced on November 7, 1988 and concluded on February 24, 1989.
- 7. Two days of public comment hearings were held, one in Los Angeles on December 5, 1988 and the other in San Francisco on December 12, 1988.
- 8. D.86-04-045, dated April 16, 1986 adopted the present rate regulation program as represented in G.O. 80-B, 147-A, and 155.
- 9. G.O. 147-A implemented a system of carrier-made rates, a rate window, rate exempt dedicated equipment contracts, imposition of a Truck Freight Cost Index (TFCI), and a procedure for the cost justification of reduced rates.
- 10. Under G.O. 147-A common carrier general rate increases require a formal application to determine whether the carrier's financial condition justifies the request.
- 11. Common carrier rate increase applications typically are processed on an ex parte basis with a decision issued within 60 days from the filing date.

- 12. Under G.O. 147-A rate decreases do not require formal applications. Instead carriers may file cost justification filings which: (1) demonstrate that the rates will generate sufficient revenue to contribute to the carrier's profitability, (2) are accompanied by a summary of financial data, (3) include the prevailing wage standard in the labor cost element, and (4) meet specific provisions governing the use of subhaulers.
- 13. G.O. 147-A provides a rate window which allows common carriers to change rates a maximum of 5% above or 5% below their base rate. Base rate changes require a cost justification filing.
- 14. Under G.O. 147-A carriers are allowed to make minor changes in contracts and tariffs without cost justification or formal application.
- 15. Under G.O. 147-A a carrier can temporarily reduce rates, effective immediately, to meet the rates of a competing carrier if it currently handles the traffic. The reduced rates must be followed by a cost justification within 60 days.
- 16. Under G.O. 147-A a carrier which does not currently handle the traffic cannot meet the rate of a competing carrier. To accomplish this change the carrier must file a cost justification and receive approval prior to reducing the rate.
- 17. Under G.O. 147-A the TFCI measures annual industry-wide changes in carrier operating costs and adjusts carrier base rates. Adjustments to base rates are mandatory if the change in the TFCI is greater than 1% (plus or minus) and permissive if less than 1%.
- 18. Under G.O. 147-A contract carrier rate increases do not require justification or approval, and new common carriers may file rates at existing generally applicable common carrier (GACC) rates without cost justification.
- 19. Under G.O. 147-A dedicated contracts offer contract carriers which dedicate equipment to one shipper the ability to charge any rate, subject to a profitability test.

- 20. Under G.O. 147-A to pass a profitability test a carrier must: (1) have an expense ratio (expenses divided by revenues) of less than 100%, and (2) pay not less than the Commission's prevailing wage standard or demonstrate that its labor expenses compare favorably with the TFCI.
- 21. Under G.O. 147-A common carriers cannot meet the rates of contract carriers without an approved cost justification filing.
- 22. Under G.O. 147-A common carrier rate filings and contract filings with rates below GACC rates, except for dedicated contracts, new rate filings, and rate window filings, are listed in the Commission's Daily Transportation Calendar.
- 23. Under G.O. 147-A the waiting periods for carrier-set rates to become effective are:

On the date filed - Rate window filings, me-toos, standard contracts at or above GACC rates, and dedicated contracts.

Ten days after filing - Initial tariff filings by new carriers.

Thirty days after calendaring - All other filings, unless protested.

- 24. Shippers are frustrated over the current regulatory program's rigid requirements for the classification and rating of commodities, and over their inability to implement a simplified rating system and contract program.
- 25. The current regulatory program inhibits the implementation of simplified contracts and rating systems which would provide some shippers the opportunity to more efficiently manage and monitor their transportation costs.
- 26. The current regulatory program first places the burden on the carrier to cost-justify its rates, and then on the Transportation Division staff to analyze and evaluate the carrier's justification. This is a costly and inefficient procedure.

- 27. Cost justifications often take three to four months to process.
- 28. Cost justifications are often rejected if they are inconsistent with previously accepted fillings.
- 29. The cost justification procedure is difficult to predict, subjective, results in fictitious traffic studies, can be manipulated, and uses prevailing wage data instead of actual labor costs.
- 30. Knowledgeable carriers are able to use the current rate program to gain competitive advantage.
- 31. Authorization of dedicated contracts as a tool to allow rate flexibility has limited usefulness.
- 32. Exclusive use limitations on carrier equipment can cause equipment to be used inefficiently.
- 33. Current use of the TCFI forces mandatory rate increases that would not otherwise occur, inserts time lags which hinder negotiation of contracts and discounts, incorporates averages and proxies in place of available actual data, and is administratively burdensome.
  - 34. Write-in tariffs allow secret, shipper-specific rates.
- 35. Write-in tariffs prevent free access to information which would foster competition if it were available to other shippers and carriers.
- 36. Many common carriers do not have or understand write-in tariffs.
- 37. Common carriers without write-in tariffs are at a competitive disadvantage.
- 38. Write-in tariffs are not evaluated for cost justification or discrimination and can result in unjustified discriminatory prices.
- 39. Carriers must now already carry a given freight item before they can match other carrier rates without cost justification. This restriction stifles competition.

- 40. In a workably competitive market, if enough demand exists at prices which will compensate carriers for their costs, then carriers will serve that market.
- 41. Three conditions are sufficient to demonstrate that a market is workably competitive: (1) there are many buyers and sellers in the market, (2) entry and exit from the market is relatively easy, and (3) buyers and sellers have ready access to relevant information.
- 42. The evidence in this proceedings shows that there are many buyers and sellers in the intrastate general freight trucking market.
- 43. Carriers seeking authority from this Commission for the transportation of general freight by for-hire truck need only meet certain fitness and financial requirements and pay a \$500 filing fee. Entry is not restricted based on the number or capacity of currently regulated carriers.
- 44. The capital costs of entering the intrastate general freight market are minimal, and capital risks are small.
- 45. Transportation equipment and terminals have multiple uses and can easily be sold or leased.
- 46. The costs of entry or expansion can be largely recovered upon exit from the general freight market.
- 47. Regular business relationships produce much relevant competitive information. Further access to information can be encouraged by regulatory program elements.
- 48. The intrastate general freight trucking market is workably competitive.
- 49. Carriers which price their services above cost will not survive because other carriers will be able to take business from them. Carriers which price their services below cost will not survive because they will fail to earn a reasonable return on their investment.

- 50. Carrier failures due to poor management and irrational pricing are a natural consequence in a competitive market.
- 51. In a workably competitive market rate flexibility within a zone of reasonableness will provide reasonable rates based on efficient carrier operations and is in the public interest.
- 52. Price flexibility provides carriers the freedom to align prices more closely with costs and enables well-managed and efficient carriers to earn a reasonable return on investment.
- 53. If a zone of reasonableness adequately protects shippers and carriers against unreasonably high or low rates then all nondiscriminatory rates within the zone are reasonable.
- 54. Testimony on the record claims that to be reasonable rates must protect against predatory pricing and destructive pricing below costs.
- 55. An upper limit to a zone of reasonableness of maximum percentage price increases within a given time period will protect against predatory pricing.
- 56. At the lower end of a zone of reasonableness floor prices will protect against destructive pricing below costs.
- 57. All pricing below full costs is not necessarily destructive.
- 58. Carrier-specific variable costs are reasonable floor prices for the lower end of a zone of reasonableness.
- 59. It is reasonable to allow carriers rates outside a zone of reasonableness if it can be shown that the rates will not cause predatory pricing or destructive pricing below costs.
- 60. A moving period of 12 months with a 10% upper limit for common carrier tariff and common carrier contract rate increases, along with a lower limit of variable costs, interacts with carrier pricing incentives to create a zone of reasonableness in a workably competitive market.

- 61. Rates outside the zone of reasonableness may be reasonable, but individual findings upon a showing before the Commission are necessary.
- 62. In a workably competitive market no further protections against monopoly pricing or unreasonable shipper clout are necessary.
- 63. This record contains no useful definition of destructive competition.
- 64. During the Depression of the 1920s and 1930s the destructive pricing practices observed were caused by the economic conditions of the times, not competition itself.
- 65. There is no demonstrated need to adopt specific regulatory protections against destructive competition, beyond incentives that rates be cost based.
- 66. There is a need to protect against the unlikely possibility of destructive pricing practices caused by severe economic conditions or carriers setting rates substantially below costs.
- 67. The adopted regulatory program provides necessary and sufficient protections against destructive pricing practices. These protections are the workings of competition allowed under a flexible rate program and the variable cost floor price applied to both common and contract carriers.
- 68. No convincing evidence was presented that predatory pricing would exist in the California intrastate market if carriers have pricing flexibility within a zone of reasonableness.
- 69. Predatory and monopoly pricing would be foreclosed if there were restraints on substantial price changes and protections that the market remains workably competitive.

- 70. The adopted regulatory program provides necessary and sufficient protections against predatory pricing. These protections are the 10% limit on common carrier rate increases, the variable cost floor price for common and contract carriers, and protections that the market will remain workably competitive, namely no restrictions to entry and exit, and rules that promote ready access to information.
- 71. Due to the size and number of their shipments large shippers can often be served by carriers at lower cost than small shippers.
- 72. No party supports discriminatory pricing without cost justification, as defined in PU §§ 453, 461.5, 494, and 3662.
- 73. If rates are confined to a zone of reasonableness, then individual cost justifications are not needed to prevent price discrimination.
- 74. The adopted regulatory program provides necessary and sufficient protections against common carrier discriminatory pricing. These protections are prohibition against shipperspecific rates and discounts, prohibition of secret rates and discounts, availability of a protest procedure, public notice of rate filings, and rate flexibility itself, which encourages workable competition.
- 75. Protections against price discrimination by contract carriers are not necessary because contract carriers do not hold themselves out to serve the public. However, the workings of competition will provide some protection.
- 76. The adopted regulatory program allows filing of formal applications which give parties the opportunity to show that any common carrier rate is not discriminatory or will not cause other pricing abuses even if the rate is outside the zone of reasonableness.
- 77. Service to small and rural communities is affected by level of rates carriers can charge.

- 78. The adopted minimum level of common carrier service of one pickup or delivery per week upon request provides adequate service to market segments that might not be served otherwise.
- 79. No protections for providing minimum levels of service for contract carriers are necessary because contract carriers do not hold themselves out to serve the public.
- 80. The Legislature has stated that the use of public highways for the transportation of property for compensation is a business affected with a public interest and the Commission should ensure just, reasonable, nondiscriminatory rates and safe, reliable service.
- 81. Competition within a zone of reasonableness will produce just and reasonable rates.
- 82. Authorization of a zone of reasonableness along with other regulatory restraints will produce future rates that are just and reasonable.
- 83. Cost justifications of individual rate filings within a zone of reasonableness are not necessary and are not in the public interest.
- 84. The large number of intrastate carriers in California makes cost justification of individual rate filings burdensome and ineffective.
- 85. The balance of incentives for common and contract carriage can be reasonably controlled by setting different effective dates for two types of carriage and by restricting the applicability of contract carriage.
- 86. To be useful to carriers a zone of reasonableness must permit raising or lowering of prices to respond to market conditions.
- 87. Use of the data set used to calculate the TFCI is reasonable for purposes of setting floor prices until a further record can be developed.

- 88. Recorded data indicates that annual increases in excess of 10% would not be uncommon for the TFCI and producer price indexes.
- 89. A 10% limit on common carrier rate increases reasonably balances flexibility required to change rates in response to cost and market changes, and protections against predatory pricing.
- 90. A variable cost floor price for common and contract carriage assures that carriers are compensated for driver wages; required unemployment insurance, workers compensation and Social Security taxes; and insurance, tire and maintenance costs.
- 91. A variable cost floor price does not compromise highway safety.
- 92. The needs of commerce require that common carrier and contract rates be made effective on less than 30 days' notice.
- 93. Ten days' notice is a reasonable time for review and protest of common carrier tariffs and common carrier contracts.
- 94. Twenty days' notice is a reasonable time for review and protest of special contracts.
- 95. Allowing common carrier rates to become effective more quickly than special contracts, along with the adopted special contract eligibility rules, reasonably balances flexibility required to change rates in response to cost and market changes, and incentives to maintain an effective, viable common carriage system in California.
- 96. To prevent discrimination it is necessary that common carrier contract rates not decrease below the tariff rates in effect at the time the contract is signed and filed.
- 97. The adopted common carrier contract regulations provide flexibility of service terms which increase market efficiency.
- 98. Public filing of common carrier rates and all contracts encourages competition and discourages price discrimination, and is therefore reasonable.

- 99. To prevent contract carriers from unfairly competing against common carriers it is necessary to require that contract carriers have special relationships with shippers.
- 100. The necessary and sufficient conditions to demonstrate a special relationship are a continuing relationship and a meaningful shipper obligation beyond the obligation to pay for services provided.
- 101. An agreement that extends at least 30 days and requires more than a single shipment is sufficient to demonstrate a continuing relationship.
- 102. An obligation by a shipper to provide more than a single pickup or delivery and to use at least \$1000 per month of transportation services is a meaningful shipper obligation.
- 103. CPIL and DRA recommend that a monitoring program be implemented to provide the Commission with information and expertise to intervene in market-set rates only when necessary to resolve market flaws.
- 104. The adopted monitoring program is sufficient to protect against unforeseen market flaws and is therefore reasonable.
- 105. The adopted regulatory program does not unreasonably delegate authority to the Transportation Division or the Executive Director.
- 106. Under the adopted regulatory program ultimate authority for approval of all rates remains with the Commission.
- 107. Under the adopted regulatory program the Executive Director is delegated the authority to suspend for cause and for no more than 30 days any rate, tariff or contract filing. No further authority over rates or rules is delegated.
- 108. The adopted regulatory program allows for public protests of all proposed rates and tariffs, and for formal complaints about all rates and tariffs in effect.
- 109. The adopted regulatory program provides just and reasonable rates, and is reasonable.

- 110. Recently enacted State legislation has significantly strengthened safety regulation.
- 111. SB 2594 (Stats. 1988, Ch. 1509) put into effect commercial driver license requirements from the Federal Commercial Motor Vehicle Safety Act of 1986 (Title XII of PL 99-570).
- 112. AB 3490 (Stats. 1988, Ch. 1175) specified additional entry requirements for new intrastate regulated motor carriers.
- 113. AB 3489 (Stats. 1988, Ch. 916) formalized the CHP/Commission suspension process for unsafe carriers.
- 114. AB 2706 (Stats. 1988, Ch. 1586) established schedules for CHP terminal and equipment safety inspections and mandated certain commercial driver license related requirements.
- 115. SB 2876 (Stats. 1988, Ch. 159) mandated additional CHP roadside safety inspections and a report on an incentive program for safe drivers.
- 116. CHP is responsible for enforcing the rules of the road, setting safety standards for commercial carrier operations and inspecting carrier operations.
- 117. The Commission has responsibilities to ensure that new carriers are financially fit and able to conduct safe operations, and to coordinate safety enforcement with other State agencies.
- 118. DMV is responsible for licensing standards and procedures.
- 119. The Department of Health Services is charged with registering carriers of hazardous waste materials and enforcing special hazardous waste transportation rules.
- 120. Because rigid rate regulation causes significant costs and adverse impacts in a workably competitive market, its retention is justified only if substantial safety benefits would be gained.
- 121. Carriers will not necessarily spend profits on safety; each carrier allocates operating revenues in its own best interest.

- 122. The rigid rate regulation proposals in this proceeding do not demonstrate that rigid rate regulation directly improves highway safety.
- 123. Direct enforcement action is more effective than rigid rate regulation in enforcing safety laws and good safety practices.
- 124. Some carriers continue to operate after suspension or revocation of their operating authority.
- 125. Transportation Division records which identify carriers holding valid operating authority should be made readily available to the public.
- 126. Over the past few years there has been a significant increase in owner-operators working exclusively for one carrier.
- 127. A Commission staff report shows that 71% of subhaulers earn all revenues from subhauling, 50% of those work exclusively for one carrier, and another 29% engage in subhauling to supplement their earnings as prime carriers.
- 128. Between 1978 and 1986 the percentage of total general freight hauled by subhaulers increased from 20% to 30%.
- 129. Because of the large saving a prime carrier can make in employee contributions, there is a strong incentive to use subhaulers.
- 130. All types of subhauling are lumped together for regulatory purposes, even though there is a great diversity in practice, and this causes lack of certainty with respect to operating authorities required.
- 131. D.91247 requires a California intrastate subhauler of general freight to hold operating authority from the Commission.
- 132. The requirements for operating authority in California are the same for prime carriers and subhaulers.
- 133. G.O. 130 requires a bona fide employer-employee relationship between the lessee and driver of any leased vehicle when leasing between carriers.

- 134. Regulation of leasing arrangements are different for carriers regulated by this Commission and those regulated by the ICC.
- 135. There is a growing concern that the use of subhaulers working exclusively for one prime carrier is a low cost alternative to employee drivers.
- 136. Some prime carriers exploit subhaulers in order to cut costs of operation and employee benefits.
- 137. Prime carriers who use subhaulers save more then 30% in payroll costs by not having to pay compensation insurance, unemployment insurance, and Social Security taxes.
- 138. A formula to equitably divide revenues between prime carriers and subhaulers is necessary to insure that subhaulers have adequate revenues to conduct their operations in a safe manner.
- 139. The present record does not provide enough facts on which to base a formula for the division of revenues between prime carriers and subhaulers.
- 140. If a division of revenue scheme were in place for prime carriers and subhaulers, there would be no need for subhauler rate schedules.
- 141. The practice of subhauling is a stabilizing factor in the general freight transportation business which tends to keep the cost of transportation down.
- 142. Under the PU Code, prime carriers are required to check the driving records of all subhauler drivers who require a class 1 driver license.
- 143. Present Commission rules concerning financial information required to grant a permit and the revenue level at which an annual report must be filed by carriers are adequate for regulation of general freight transportation.
- 144. Present subhaul bond requirements for prime carriers may not adequately protect subhaulers.
  - 145. G.O. 155 provides a uniform credit rule for carriers.

- 146. Retention of the current credit rules in G.O. 155, amended to increase to 15 days the time for common carriers to present freight bills to shippers, will provide the public with reasonable uniform payment procedures and simplified rates.
- 147. PU § 496 authorizes the Commission to approve collectively set rates and rules if they are fair and reasonable and not contrary to public policy.
- 148. Rate bureaus must file an application for approval of collectively set rates.
- 149. Retention of current collective ratemaking practice will allow rate bureaus to perform valuable functions for small carriers without jeopardizing workable competition in the market.
- 150. D.89-04-049 adopted the use of electronic data interchange on an experimental basis.
- 151. Because no currently approved contracts extend beyond one year, it is reasonable that contracts now in effect be allowed to continue until their expiration.
- 152. With the exception of shipper-specific tariffs and rates which include write-in tariffs, all common carrier tariffs can be reasonably made to conform with G.O. 147-B within 90 days of the effective date of this decision.
- 153. Due to the complexity of the situation it is reasonable to defer any decision on compliance of shipper-specific tariffs and rates which include write-in tariffs with G.O. 147-B, pending receipt of a proposed program from the Executive Director.
- 154. This decision does not rely on evidence in Exhibits 40 and 52.
- 155. G.O. 147-B, attached as Appendix F, identifies when rate changes can occur, specifies which changes can be made, and sets forth the manner in which rate changes can be filed and published.
- 156. Because it is in the public interest to make the adopted regulatory program effective as soon as possible, this order should be effective today.

- 157. Our current regulatory program for contract carriers of general freight does not set any maximum rates.
- 158. In light of current economic conditions we do not expect the destructive rate practices of sixty years ago to recur.
- 159. Rigid protections against destructive rate practices are not necessary; the industry only needs regulatory protection against extreme circumstances.
- 160. Our variable cost floor price provides sufficient protection against destructive pricing.
- 161. With our variable cost floor price in place, a rate exemption for contract carriers of general freight is justified because it will not lead to destructive rate practices.
- 162. If carriers must respond to unnecessary regulatory requirements, rather than market demand for their services, they will operate inefficiently with the attendant risks of oversupply, waste of resources, and stifling of innovation.
- 163. Competition will restrain unreasonably high prices for the carriage of general freight; if a carrier's rates are too high, other competitors will take the business away by offering more reasonable rates.
- 164. Competition will prevent rate decreases permitted by our adopted regulatory program from casting an undue burden on other traffic.
- 165. Commission-set maximum rates are not necessary for the contract carriage of general freight because competition will restrain unreasonably high prices. The record fails to demonstrate an obvious or persuasive need in the public interest for the setting of maximum rates.
- 166. Freeing carriers of general freight from unnecessary rate regulation, including maximum and minimum rate requirements, will not harm the public interest. Rather it will serve the public interest by allowing carriers to respond efficiently to market

conditions and avoid problems of inefficiency, oversupply, waste of resources, and the stifling of innovation.

- 167. We are justified in exercising the discretion we have under Public Utilities Code § 3662 to set neither maximum nor minimum rates for the contract carriage of general freight, and instead require only that carrier set rates not fall below a variable cost floor price. This rate system is in the public interest and will not lead to destructive rate practices.
- 168. Our adopted program for common carriers includes a variable cost floor price to prevent rates from dropping below reasonable levels.
- 169. The less than maximum reasonable rates permitted by this decision are required by the needs of commerce and the public interest.
- 170. Under our adopted regulatory program for common carriers, competition and the 10% limit will keep rates from rising to excessively high levels.
- 171. Our adopted regulatory program for common carriers of general freight will keep their rates within the zone of reasonableness.
- 172. The new and increased common carrier rates approved by this decision are justified.
- 173. There is good cause for allowing common carrier rate changes to become effective on less than 30 days notice in order to allow common carriers to respond to market conditions as rapidly as possible, while still ensuring compliance with our regulatory requirements.

## Conclusions of Law

- 1. Article XII of the Constitution and the various Public Utilities Code Sections discussed in this decision permit the Commission to authorize carriers rate flexibility based upon an anticipatory finding that workable competition exists in the motor carrier industry.
- 2. The Commission's complaint and protest procedures coupled with the zone of reasonableness adopted in this decision act effectively to prevent unreasonable rate changes.
- 3. The Constitution provides sufficient latitude to implement a regulatory procedure that incorporates the zone of reasonableness adopted in this decision for general freight rates consistent with PU § 454.2.
- 4. The Constitution gives the Legislature plenary power to only confer additional authority and jurisdiction upon the Commission, consistent with the provisions of Article XII. Therefore, the rate flexibility provided passenger stage utilities in PU § 454.2 should be interpreted as consistent with Article XII, and should not be interpreted (by negative implication) as prohibiting rate flexibility for other types of highway carriers.
- 5. The Commission is not restricted to a cost-of-service form of rate regulation.
- 6. There is ample authority to establish an appropriate and effective form of flexible rate regulation.
- 7. To better respond to market conditions and meet the Legislature's objectives, a regulatory program should be adopted that recognizes competition and relies on that competition to drive prices toward cost.
- 8. Recognition of the competitive realities in the trucking industry would fulfill our responsibilities and achieve the regulatory objectives mandated by the Constitution and the Legislature.

9. The public interest would be served by permitting carriers flexibility in adjusting rates in response to the demand and constraints of a competitive market.

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- 10. Price flexibility will provide carriers the freedom to align prices more closely with their costs while assuring safe, well-managed, and efficient carriers the opportunity to receive a reasonable return.
- 11. To ensure the public receives safe, reliable service at reasonable, nondiscriminatory rates, the following safeguards should be adopted for a flexible form of rate regulation:
  - a. An appropriate zone of reasonableness within which common carriers can set rates.
  - b. A minimum level of service requirement.
  - c. All rates and contracts filed with the Commission and available for public inspection.
  - d. All discounts clearly identified in tariffs and contracts.
  - e. A monitoring program to observe the level of rates, the quality of service, and the intensity of competition in the State's general freight markets.
  - Special contracts that are only for service or under conditions not normally available under common carrier tariffs and/or provide for a special relationship between the carrier and shipper.
- 12. All common carrier tariffs should describe accurately and fully the services offered to the public and provide the specific rate or the basis for calculating it for the performance of those services and the related classifications, rules, and practices. Tariffs should also be filed and maintained in a way that allows all users to determine the exact rate applicable to any given shipment.

- 13. A zone of reasonableness with an annual 10% ceilingon the amount of increase a carrier can receive without a Commission decision should provide carriers sufficient latitude to respond to economic changes and be restrictive enough to ensure reasonable rates.
- 14. Contract carriers without common carrier authority should only provide service under special contracts.
- 15. Special contracts should be adopted: (1) for serviceor under conditions not normally available under common carrier tariffs and/or (2) when a special relationship exists between a carrier and shipper.
- 16. The Commission's Executive Director should be delegated the authority to suspend special contracts up to 30 days beyond the notice period. The Executive Director should also have the authority to vacate a suspension of a special contract.
- 17. To provide for a more competitive market, all rates except those filed in special contracts should be allowed to become effective on the date filed. Special contracts should be allowed to become effective after 30 days' notice.
- 18. G.O. 147-B, attached as Appendix F and adopted in today's decision, satisfies the requirements for rates to become effective on less than 30 days' notice shown in PU § 491.
- 19. Ease of entry and exit, combined with relatively small capital costs and minimal capital risks, demonstrates a workably competitive intrastate market in California. These market conditions allow us to adopt a flexible regulatory program and market-set rates.
- 20. Consumers and the economy generally will benefit from the substitution of market-set rates for government efforts to fix prices, and thus market-set rates will better serve the constitutional and statutory goals summarized here.

- 21. The current form of rate regulation contains some major flaws that pose a significant barrier to maintaining reasonable rates, preventing discriminatory pricing, and inhibiting the State's economy from fully benefiting from the services of a vital and vigorous for-hire trucking industry.
- 22. Efficient carriers that price according to their costs and provide safe, reliable service should not only survive, but prosper when allowed price flexibility and an equal opportunity to compete.
- 23. Market power is a natural force of a competitive market, and should be checked and controlled by market forces.
- 24. Formal cost justification within the zone of reasonableness is not a needed safeguard.
- 25. Service to small and rural communities is not dependent on the existence or nonexistence of economic regulation, but whether rates are compensable at a given level of service.
  - 26. Commission staff should take an active role in safety by:
- (1) monitoring carrier driver education and training programs,
- (2) establishing a toll free telephone number for public use, to verify a carrier's operating authority, and (3) analyzing the extension of the safety and financial entry requirements established by AB 3490 to all general freight carriers, where appropriate.
- 27. To ensure adequate and reliable service common carriers should be required to serve on request, at least one day per week, each community for which they have filed tariff rates. Service may be provided directly by the carrier or through arrangements with other carriers.
- 28. Commission staff should conduct surveys of service to communities or traffic lanes which have indications of poor service. These surveys should be published and where problems exist, recommendations should be made for corrective action.

- 29. Commission staff should monitor competition and review the reasonableness of rates in traffic lanes and communities statewide. Recommendations should be made when corrective action is warranted.
- 30. Commission staff should gather and monitor truck-at-fault accident data and other safety related data in the trucking industry.
- 31. Collectively set rates under PU § 496 should continue to require a formal application with appropriate justification.
- 32. The flexible rate program adopted in this decision will not result in lower safety expenditures than the proposed and current rigid rate programs.
- 33. Commission staff in coordination with other State agencies will enforce recently enacted safety legislation.
- 34. A carrier which only subhauls for one prime carrier during 30 consecutive days or more is primarily providing labor and equipment.
- 35. Leasing requirements similar to the ICC requirements can be adopted without compromising the Commission's regulatory responsibility.
- 36. The public will be served in a safer manner if prime carriers assume safety and financial responsibility for subhaulers which for intrastate transportation are engaged by only one prime carrier for 30 consecutive days or more.
- 37. It is in the public interest to avoid the confusion of having different State and Federal carrier leasing programs.
- 38. A division of revenues between prime carriers and subhaulers (other than those described in Conclusion of Law 36) should provide adequate compensation for subhaulers to operate and maintain their vehicles in a safe manner. Additional hearings should be scheduled to determine an appropriate methodology for dividing revenues.

- 39. Commission staff should issue a report within 180 days from the effective date of this decision addressing subhauler bonding requirements for prime carriers.
- 40. The current credit rules should be retained; however, common carriers should be provided up to 15 days to present freight bills to shippers and contract carriers should be provided the flexibility to modify the credit rule terms in G.O. 155 for special contracts.
- 41. Electronic data interchange should be considered on a case by case basis until there has been sufficient experience to evaluate its use.
- 42. The general freight trucking industry is a workably competitive market which will produce just and reasonable rates. The regulatory program described in Conclusion of Law 11 recognizes these features of general freight trucking, is in the public interest, is consistent with the provisions of the Constitution and the Public Utilities Code, and will yield rates that are just and reasonable.
- 43. The regulatory program for general freight set forth in the discussion of this decision and shown in Appendices C through G should be adopted.
- 44. Existing contracts for general freight should be allowed to remain in effect until their expiration dates.
- 45. The Commission's TFCI and prevailing wage program for general freight carriers should be rescinded.
- 46. All rates and contracts governed by G.O. 147-A which are in effect on the date of this decision should be grandfathered into the regulatory program adopted in G.O. 147-B.
- 47. Within 90 days from the effective date of this decision common carrier tariffs except shipper specific tariffs should conform to the regulatory program adopted here.

- 48. The Executive Director should establish a program which allows existing shipper specific tariffs and rates, including write-in tariffs, to be converted to the adopted regulatory program in this decision as shown in G.O. 147-B.
- 49. Common carrier rate increases greater than 10% or cumulatively greater than 10% during a moving 12-month period should require a formal application with cost justification.
- 50. The Commission is not required to act upon each and every rate increase to find reasonableness, and the Commission has the authority to periodically predetermine reasonableness of rate increases up to a reasonable maximum percentage in any 12-month period.
- 51. The following zone of reasonableness as described in this order should be implemented to provide carriers with flexibility in adjusting rates: for the transportation of general freight, common carriers should be granted authority to: (1) increase rates a maximum of 10% during a moving 12-month period, and (2) decrease rates, without seeking additional authority from the Commission.
- 52. This order should be made effective today in order to correct as rapidly as possible the deficiencies of the existing regulatory program.
- 53. Public Utilities Code § 451 requires common carriers to charge just and reasonable rates.
- 54. There is a zone of reasonableness within which common carriers may and should exercise discretion in establishing their rates.

- 55. Public Utilities Code § 454.2 allows the Commission to authorize a zone of rate freedom for passenger stage corporations where it finds that there is sufficient competition. Thus the provisions of California Constitution, Article XII, § 4, requiring Commission authorization for common carrier rate increases, permit the Commission to authorize a zone of rate freedom for common carriers where there is sufficient competition. The language of Public Utilities Code § 454 concerning Commission authorization for rate increases is substantially identical to the language of California Constitution, Article XII, § 4 dealing with the same subject. Thus, § 454 similarly permits the Commission to authorize a zone of rate freedom for common carriers where there is sufficient competition.
- 56. The California Constitution and the Public Utilities Code permit the Commission to authorize rate flexibility for common carriers within a zone of reasonableness, based upon a finding that workable competition exists and that neither predatory pricing nor destructive competition should result.
- 57. Under Public Utilities Code § 3662 the Commission has discretion to set maximum or minimum rates or no rates at all for highway contract carriers.
- 58. The Commission may refuse to impose minimum rates when the record fails to demonstrate an obvious or persuasive need in the public interest. Exemption from rates can be justified when the exemption would not lead to destructive rate practices.
- 59. Public Utilities Code §726 implies the standard by which minimum rates are to be determined but does not require that such rates be set.
- 60. The Commission has ample authority to establish an appropriate and effective form of flexible rate regulation for highway carriers of general freight.

61. Under Public Utilities Code §§ 455 and 491, for good cause the Commission can allow rate changes on less than 30 days, notice by an order which: (1) specifies the changes to be made, (2) identifies when the changes will occur, and (3) sets forth the manner in which changes shall be filed and published. General Order 147-B meets these requirements.

## ORDER

## IT IS ORDERED that:

- 1. The regulatory program for the transportation of general freight by truck, outlined in the body of this opinion and contained in General Orders (G.O.) 80-C, 102-H, 130, 147-B, and 155, attached as Appendices C through G, are adopted and shall become effective on the effective date of this order.
- 2. Common carriers shall be allowed to set rates within a zone of reasonableness without seeking additional authority. Consistent with this zone of reasonableness common carriers are allowed to increase rates a maximum of 10% during a moving 12-month period and to decrease rates.
- 3. On request, common carriers shall serve, at least one day per week, each community for which they have filed tariff rates.
- 4. All common carrier rates, including common carrier contracts, shall be filed with the Commission and may be effective on the date filed.
- 5. Special contracts are not subject to the 10% ceiling on rate increases, shall be filed with the Commission, and may be effective after 30 days' notice.

- 6. The Executive Director may suspend special contracts no more than 30 days after the scheduled effective date contained in G.O. 147-B. The Executive Director is also delegated the authority to vacate this suspension.
- 7. Existing contracts may remain in effect until their expiration date and shall be subject to the same ratemaking treatment as common carrier contracts.
- 8. The Executive Director shall cause the Commission's staff to do the following:

Monitor carrier driver education and training programs.

Establish a toll free telephone number for public use, to verify a carrier's operating authority.

Evaluate extending the safety and financial entry requirements established by AB 3490, to all general freight carriers.

Conduct surveys of service and rates to communities and traffic lanes statewide. These surveys should be published and where problems exist recommendations be made for corrective action.

Cooperate with the California Highway Patrol in the gathering and monitoring of truck-at-fault accident data and other safety related data in the trucking industry.

Enforce recently enacted safety legislation.

Issue a report within 180 days from the effective date of this decision addressing the subhauler bonding requirements for prime carriers.

9. The leasing requirements discussed in this opinion are adopted.

- 10. Additional hearings will be scheduled to determine an appropriate division of revenues between prime carriers and subhaulers.
- 11. Common carriers shall be allowed up to 15 days to present their freight bills to shippers. Contract carriers shall have the flexibility in special contracts to use credit rules which differ from those in G.O. 155.
- 12. All rates and contracts governed by G.O 147-A and in effect on the date of this decision shall be grandfathered into the regulatory program adopted in G.O. 147-B. Existing general freight contracts may remain in effect until their expiration date.
- 13. Within 90 days from the effective date of this decision, all common carrier tariffs except shipper specific tariffs shall conform to the regulatory program adopted here.
- 14. The Executive Director shall establish a program which allows existing shipper specific tariffs and rates, including write-in tariffs, to be converted to the adopted regulatory program in this decision as shown in G.O. 147-B.
- 15. The Truck Freight Cost Index, prevailing wage program, and cost justification program contained in G.O. 147-A for general freight carriers are rescinded.
- 16. The Executive Director shall serve all highway common carriers and highway contract carriers with a copy of this order.

  This order is effective today.

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Dated	.*			<b>A</b>		
			J.B	San	Francisco	California.
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## APPENDIX A Page 1

## List of Appearances

Interested Parties: Messrs. Skaff & Anderson, by Ellis Ross Anderson, Attorney at Law, for Skaff & Anderson; Louis Asborno, for T&T Trucking, Inc.; Folger Athearn, Jr., for Athearn Transportation Consultants; Messrs. Rea, Cross & Auchincloss, by John R. Bagileo, Attorney at Law, for National Motor Freight Traffic Association, Inc.; Messrs. Handler, Baker, Greene & Taylor, by Daniel W. Baker, Attorney at Law, for Ad Hoc Carriers Committee; Richard L. Bredeman, for B. R. Garcia Traffic Service; Barry Broad, Attorney at Law, and Gerald O'Hara, for California Teamsters Public Affairs Council; Ronald C. Broberg, for Highway Carriers Association and Willig Ronald C. Broberg, for Highway Carriers Association and Willig Freight Lines; Robert E. Burt, for California Manufacturers Association; Harold Culy, for C-F & Associates, Inc.; Scott J. Engers, Attorney at Law, for Con-Way Western Express, Inc.; Ron Ewan and Arden Riess, for West Coast Freight Tariff Bureau, Inc.; Larry Farrens, for California Carriers Association; Robert Fellmeth and James Wheaton, Attorneys at Law, for Center for Public Interest Law; Milton W. Flack, Attorney at Law, for Cal-West Tariff Bureau; James R. Foote, for Associated Independent Owner Operators: Roy G. Grabam, for Mike Conrotto Independent Owner Operators; Roy G. Graham, for Mike Conrotto Trucking; R. S. Greitz, for Pacific Motor Tariff Bureau; Thomas B. Guthrie, for Guthrie & Associates; Edward J. Hegarty, Attorney at Law, for Bekins Moving & Storage, NACAL, Inc., Tri-Valley Transportation & Storage, Inc., Western Moving & Storage, Inc., California Carriers Association, California Dump Storage, Inc., California Carriers Association, California Dump Truck Owners Association, Marino Trucking Company, Inc., and Cherokee Freight Lines; Eldon M. Johnson, for Pacific Motor Tariff Bureau; Ira Klein, for Panther Line, Inc.; Rich Matteis, for California Grain & Feed Association; Keith E. Miller, for Miller Traffic Service, Inc. and Cal-West Traffic Bureau, Inc.; Norman Molaug, for J. C. Penney Company; Diane Moore, for Con-Way Western Express; Milton W. Flack, Attorney at Law, and M. J. Nicolaus, for Western Motor Tariff Bureau; Frederick E. Dooley, Attorney at Law, Ronald W. Phelon, and David M. Newman, for Federal Trade Commission; Ann Pougiales, Attorney at Law, for Viking Freight System. Inc. and California Coalition for for Viking Freight System, Inc. and California Coalition for Trucking Deregulation; Messrs. Walsh, Donovan, Lindh & Keech, by Michael S. Rubin, Attorney at Law, for Leaseway Transportation Corporation; Messrs. Russell & Hancock, by John C. Russell, Attorney at Law, for Dedicated Contract Carriage, Inc.; Richard W. Smith and Daniel J. McCarthy, Attorneys at Law, and Paul Stephen Dempsey, for California Trucking Association; Armour, St. John, Wilcox, Goodin & Schlotz, by James Squeri and John L. Clark, Attorneys at Law, for California Coalition for Trucking Deregulation; Messrs. Silver,

Rosen, Fischer & Stecher, by Michael J. Stecher and John P. Fischer, Attorneys at Law, for Silver, Rosen, Fischer & Stecher; William H. Sterling, for California League of Food Processors, Del Monte Foods, USA, and National Industrial Transportation League; Daniel Sweeney, Attorney at Law, for National Small Shipments Traffic Conference and Drug & Toilet Preparations Traffic Conference; David R. Wallace, for State of California, Department of General Services; Jon P. Adams, for TNT Bestway Transportation; Joseph E. MacDonald, for Computer Movers, Inc. and Bekins Moving and Storage; James D. Martens, for California Dump Truck Owners Association; Tad Muraoka, for IBM Corporation; F. V. Phillips, for Cal-Carriers Freight Rating Service; R. M. Zaller, for Continental Can Company, Inc.; William S. (Stan) Aylmer, for Southern California Motor Delivery, Inc.; Don Carnahan, for Associated Traffic Service; Fred D. Preston, for Actran; Wexler, Reynolds, Harrison & Schule, Inc., by William K. Ris, Jr., for Americans for Safe and Competitive Trucking (ASCT); and Gene Carmody, Lou Filipovich, Gary E. Haas, Daniel Huffman, Armand Karp, O. F. Marcantonio, William J. Monheim, Frank Spellman, Leon H. Carrington, and D. G. Redlingshafer, for themselves.

Division of Ratepayer Advocates: Ira R. Alderson and Ira Kalinsky, Attorneys at Law, and Christine Walwyn.

Transportation Division: Kenneth K Henderson-

(END OF APPENDIX A)

### APPENDIX B

#### State of California Constitution

#### Article XII

- SEC. 3. Private corporations and persons that own, operate, control, or manage a line, plant, or system for the transportation of people or property, the transmission of telephone and telegraph messages, or the production, generation, transmission, or furnishing of heat, light, water, power, storage, or wharfage directly or indirectly to or for the public, and common carriers, are public utilities subject to control by the Legislature. The Legislature may prescribe that additional classes of private corporations or other persons are public utilities.
- SEC. 4. The commission may fix rates and establish rules for the transportation of passengers and property by transportation companies, prohibit discrimination, and award reparation for the exaction of unreasonable, excessive, or discriminatory charges. A transportation company may not raise a rate or incidental charge except after a showing to and a decision by the commission that the increase is justified, and this decision shall not be subject to judicial review except as to whether confiscation of property will result.
- SEC. 5. The Legislature has plenary power, unlimited by the other provisions of this constitution but consistent with this article, to confer additional authority and jurisdiction upon the commission, to establish the manner and scope of review of commission action in a court of record, and to enable it to fix just compensation for utility property taken by eminent domain.

### Public Utilities Code

451. All charges demanded or received by any public utility, or by any two or more public utilities, for any product or commodity furnished or to be furnished or any service rendered or to be rendered shall be just and reasonable. Every unjust or unreasonable charge demanded or received for such product or

commodity or service is unlawful.

Every public utility shall furnish and maintain such adequate, efficient, just, and reasonable service, instrumentalities, equipment, and facilities, including telephone facilities, as defined in Section 54.1 of the Civil Code, as are necessary to promote the safety, health, comfort, and convenience of its patrons, employees, and the public.

All rules made by a public utility affecting or pertaining to its charges or service to the public shall be just and reasonable. (Former § 13; amended Stats- 1977, ch. 700.)

452. Nothing in this part shall be construed to prohibit any common carrier from establishing and charging a lower than a maximum reasonable rate for the transportation of property when the needs of commerce or public interest require. However, no common carrier subject to the jurisdiction of the commission may establish a rate less than a maximum reasonable rate for the transportation of property for the purpose of meeting the competitive charges of other carriers or the cost of other means of transportation which is less than the charges of competing carriers or the cost of transportation which might be incurred through other means of transportation, except upon such showing as is required by the commission and a finding by it that the rate is justified by transportation conditions. In determining the extent of such competition the commission shall make due and reasonable allowance for added or accessorial service performed by one carrier or agency of transportation which is not contemporaneously performed by the competing agency of transportation. (Former § 13-1/2.)

453. (a) No public utility shall, as to rates, charges, service, facilities, or in any other respect, make or grant any preference or advantage to any corporation or person or subject

any corporation or person to any prejudice or disadvantage.

(b) No public utility shall prejudice, disadvantage, or require different rates or deposit amounts from a person because of face, religious creed, color, national origin, ancestry, physical handicap, medical condition, occupation, sex, marital status or change in marital status. A person who has exhausted all administrative remedies with the commission may institute a suit for injunctive relief and reasonable attorney's fees in cases of an alleged violation of this subdivision. If successful in litigation, the prevailing party shall be awarded attorney's fees.

(c) No public utility shall establish or maintain any unreasonable difference as to rates, charges, service, facilities, or in any other respect, either as between localities

or as between classes of service. (d) No public utility shall include with any bill for services or commodities furnished any customer or subscriber any advertising or literature designed or intended (1) to promote the passage or defeat of a measure appearing on the ballot at any election whether local, statewide, or national, (2) to promote or defeat any candidate for nomination or election to any public office, (3) to promote or defeat the appointment of any person to any administrative or executive position in federal, state or local government, or (4) to promote or defeat any change in federal, state, or local legislation or regulations.

(e) The commission may determine any question of fact arising under this section. (Former 5 19; amended Stats. 1976, ch.

1174.)

### APPENDIX B

(a) Except as provided in Section 454.1 and 455, no 454. (a) Except as provided in Section 454.1 and 455, no public utility shall change any rate or so alter any classification, contract, practice, or rule as to result in any new rate, except upon a showing before the commission and a finding by the commission that the new rate is justified. Whenever any electrical, gas, heat, telephone, water, or sever system corporation files an application to change any rate, other than a change reflecting and passing through to customers only than a change reflecting and passing through to customers only new costs to the corporation which do not result in changes in revenue allocation, for the services or commodities furnished by it, the corporation shall furnish to its customers affected by the proposed rate change notice of its application to the commission for approval of the new rate. This notice requirement does not apply to any rate change proposed by a corporation pursuant to an advice letter submitted to the commission in accordance with commission procedures for this means of The procedures for advice letters may include submission. provision for notice to customers or subscribers on a case-bycase basis, as determined by the commission. The corporation may include the notice with the regular bill for charges transmitted to the customers within 45 days if the corporation operates on a 30-day billing cycle, or within 75 days if the corporation operates on a 60-day billing cycle. If more than one application to change any rate is filed within a single billing cycle, the corporation may combine the notices into a single notice if the applications are separately identified. The notice shall state the amount of the proposed rate change expressed in both dollar and percentage terms for the entire rate change as well as for each customer classification, a brief statement of the reasons the change is required or sought, and the mailing address of the commission to which any customer inquiries may be directed regarding how to participate in, or receive further notices regarding the date, time, or place of, any hearing on the application, and the mailing address of the corporation to which any customer inquiries relative to the proposed rate change may be directed.

(b) The commission may adopt rules it considers reasonable and proper for each class of public utility providing for the nature of the showing required to be made in support of proposed rate changes, the form and manner of the presentation of the showing, with or without a hearing, and the procedure to be followed in the consideration thereof. Rules applicable to common carriers may provide for the publication and filing of any proposed rate change together with a written showing in support thereof, giving notice of the filing and showing in support thereof to the public, granting an opportunity for protests thereto, and to the consideration of, and action on, the showing and any protests filed thereto by the commission, with or without hearing. However, the proposed rate change does not become effective until it has been approved by the commission.

(c) The Commission shall permit individual public utility customers and subscribers affected by a proposed rate change, and organizations formed to represent their interests, to testify at any hearing on the proposed rate change, except that the presiding officer need not allow repetitive or irrelevant testimony and may conduct the hearing in an efficient manner. (Amended Stats. 1974, ch. 194; 1976, ch. 835; 1984, ch. 1498; 1988, ch. 108.)

454.2. Notwithstanding Section 454, the commission may, upon application, establish a "zone of rate freedom" for any passenger stage transportation service which the commission finds is operating in competition with another substantially similar passenger stage transportation service or competitive passenger transportation service from any other means of transportation, if the commission finds that these competitive transportation services will result in reasonable rates and charges when considered along with the authorized zone of rate freedom. An adjustment in rates or charges within a zone of rate freedom established by the commission is hereby deemed just and reasonable. The commission may, upon protest or on its.own motion, suspend any adjustment in rates or charges under this section and institute proceedings pursuant to Section 491. (Added Stats. 1984, ch. 142.)

455. Whenever any schedule stating an individual or joint rate, classification, contract, practice, or rule, not increasing or resulting in an increase in any rate, is filed with the commission, it may, either upon complaint or upon its own initiative, at once and if it so orders without answer or other formal pleadings by the interested public utility or utilities, but upon reasonable notice, enter upon a hearing concerning the propriety of such rate, classification, contract, practice, or rule. Pending the hearing and the decision thereon such rate, classification, contract, practice, or rule shall not go into effect. The period of suspension of such rate, classification, contract, practice or rule shall not extend beyond 120 days beyond the time when it would otherwise go into effect unless the commission extends the period of suspension for a further period not exceeding six months. On such hearing the commission shall establish the rates, classifications, contracts, practices, or rules proposed, in whole or in part, or others in lieu thereof, which it finds to be just and reasonable.

All such rates, classifications, contracts, practices, or rules

All such rates, classifications, contracts, practices, or rules not so suspended shall become effective on the expiration of 30 days from the time of filing thereof with the commission or such lesser time as the commission may grant, subject to the power of the commission, after a hearing had on its own motion or upon complaint, to alter or modify them. (Former § 63(b).)

460. No common carrier subject to the provisions of this part shall charge or receive any greater compensation in the aggregate for the transportation of persons or of a like kind of property for a shorter than for a longer distance over the same line or route in the same direction, within this State, the shorter being included within the longer distance or charge any greater compensation as a through rate than the aggregate of the intermediate rates. This provision does not authorize any such common carrier to charge or receive as great a compensation for a shorter as for a longer distance or haul.

Upon application to the commission a common carrier may, in special cases, after investigation, be authorized by the commission to charge less for a longer than for a shorter distance for the transportation of persons or property, and the commission may from time to time prescribe the extent to which such carrier may be relieved from the operation and requirements of this section. (Former § 24(a)-)

461.5. No discrimination in charges or facilities for transportation shall be made by any railroad or other transportation company between places or persons, or in the facilities for the transportation of the same classes of freight or passengers within this state. It shall be unlawful for any railroad or other transportation company to charge or receive any greater compensation in the aggregate for the transportation of passengers or of like kind of property for a shorter than for a longer distance over the same line or route in the same direction, the shorter being included within the longer distance, or to charge any greater compensation as a through rate than the aggregate of the intermediate rates.

Upon application to the commission such company may, in special cases, after investigation, be authorized by the commission to charge less for longer than for shorter distances for the transportation of persons or property and the commission may from time to time prescribe the extent to which such company may be relieved from the prohibition to charge less for the longer than for the shorter haul. The commission may authorize the issuance

of excursion and commutation tickets at special rates.

Nothing contained in this section shall be construed to prevent
the commission from ordering and compelling any railroad or other
transportation company to make reparation to any shipper on
account of the rates charged to such shipper being excessive or
discriminatory, provided no discrimination will result from such
reparation. (Added Stats. 1974, ch. 489.)

- 486. Every common carrier shall file with the commission and shall print and keep open to the public inspection schedules showing the rates, fares, charges, and classifications for the transportation between termini within this State of persons and property from each point upon its route to all other points thereon; and from each point upon its route to all points upon every other route leased, operated, or controlled by it; and from each point on its route or upon any route leased, operated or controlled by it to all points upon the route of any other common carrier, whenever a through route and a joint rate has been established or ordered between any two such points. If no joint rate over a through route has been established, the schedules of the several carriers in such through route shall show the separately established rates, fares, charges, and classifications applicable to the through transportation. (Former § 14(a), 1st 2 sents.)
- 487. The schedules shall plainly state the places between which property and persons will be carried, and the classification of passengers or property in force, and shall state separately all terminal charges, storage charges, icing charges, and all other charges which the commission may require to be stated, all privileges or facilities granted or allowed, and all rules which may in any wise change, affect, or determine any part, or the aggregate of, such rates, fares, charges, and classifications, or the value of the service rendered to the passenger, shipper, or consignee. Schedules shall be plainly printed, and copies thereof shall be kept by every such carrier at such stations or offices of the carrier and subject to such conditions as the commission may determine and prescribe by order or rule. (Former § 14(a), 3d and 4th sents; amended Stats. 1963, ch. 2121.)
- 438. Subject to such rules as the commission may prescribe, the schedules of carriers shall be produced and made available for inspection upon the demand of any person. The form of every such schedule shall be prescribed by the commission and shall conform, in the case of common carrier subject to the Interstate Commerce Act and the acts amendatory thereof and supplementary thereto, as nearly as possible to the form of schedules prescribed by the Interstate Commerce Commission. (Former § 14(a), last 3 sents; amended Stats. 1963, ch. 2121.)

491. Unless the commission otherwise orders, no change shall be made by any public utility in any rate or classification, or in any rule or contract relating to or affecting any rate. classification, or service, or in any privilege or facility, except after 30 days' notice to the commission and to the public. Such notice shall be given by filing with the commission and keeping open for public inspection new schedules stating plainly the changes to be made in the schedule or schedules then in force, and the time when the changes will go into effect. commission, for good cause shown, may allow changes without requiring the 30 days' notice, by an order specifying the changes so to be made, the time when they shall take effect, and the manner in which they shall be filed and published. When any change is proposed in any rate or classification, or in any form of contract or agreement or in any rule or contract relating to or affecting any rate, classification, or service, or in any privilege or facility, attention shall be directed to such change on the schedule filed with the commission, by some character to be designated by the commission, immediately preceding or following the item. (Former 5 15.)

493. (a) No common carrier subject to this part shall engage or participate in the transportation of persons or property, between points within this state, until its schedules of rates, fares, charges, and classifications have been filed and published in accordance with this part.

494. No common carrier shall charge, demand, collect, or receive a different compensation for the transportation of persons or property, or for any service in connection therewith, than the applicable rates, fares, and charges specified in its schedules filed and in effect at the time, nor shall any such carrier refund or remit in any manner or by any device any portion of the rates, fares, or charges so specified, except upon order of the commission as provided in this part, nor extend to any corporation or person any privilege or facility in the transportation of passengers or property except such as are regularly and uniformly extended to all corporations and persons. (Former § 17(a)2.)

496. (a) For purposes of this section -- (1) The term "Carrier" means any common carrier subject to

regulation under this part.

(2) The term "antitrust laws" means the provisions of Chapter 2 (commencing with Section 16700) of Part 2 of Division 7 of the Business and Professions Code, relating to combinations in restraint of trade.

(b) Any carrier which is a party to an agreement between or among two or more carriers relating to rates, fares, classifications, divisions, allowances, or charges (including charges between carriers and compensation paid or received for the use of facilities and equipment), or rules and regulations pertaining thereto, or procedures for the joint consideration, initiation or establishment thereof, may, under such rules and regulations as the commission may prescribe, apply to the Commission for approval of the agreement, and the commission shall by order approve any such agreement, if approval thereof is not prohibited by subdivision (d), (e), or (f), if it finds that the agreement and rules, regulations, and procedures provided for the operation thereof are fair and reasonable and not contrary to public policy; otherwise the application shall be denied. The approval of the commission shall be granted only upon such terms and conditions as the commission may prescribe as necessary to enable it to grant its approval in accordance with this subdivision.

## APPENDIX B

(C) Each conference, bureau, committee, or other organization established or continued pursuant to any agreement approved by the commission under the provisions of this section shall maintain such accounts, records, files, and memoranda and shall submit to the commission such reports, as may be prescribed by the commission, and all such accounts, records, files, and memoranda shall be subject to inspection by the commission or its duly authorized representatives.

(d) The commission shall not approve under this section any agreement between a carrier by highway and a carrier by rail unless it finds that the agreement is of the character described in subdivision (b) and is limited to matters relating to transportation under joint rates or over through routes

transportation under joint rates or over through routes.

(e) The commission shall not approve under this section any agreement which it finds is an agreement with respect to the pooling or division of traffic, service, or earnings, unless the commission finds that the agreement will be in the interest of better service to the public or of economy of operation resulting in efficient utilization of fuel and will not unduly restrain competition.

(1) The commission shall not approve under this section any agreement which establishes a procedure for the determination of any matter through joint consideration unless it finds that under the agreement there is accorded to each party the free and unrestrained right to take independent action either before or after any determination arrived at through such procedure.

- (g) The commission may, upon complaint or upon its own initiative without complaint, investigate and determine whether any agreement previously approved by it under this section, or any term or condition upon which the approval was granted, is not in conformity with subdivision (b), or whether any such term or condition is not necessary for purposes of conformity with subdivision (b). After the investigation, the commission may by order terminate or modify its approval of such agreement if it finds such action necessary to insure conformity with subdivision (b), and may modify the terms and conditions upon which the approval was granted to the extent it finds necessary to insure conformity with subdivision (b) or to the extent it finds the terms and conditions unnecessary to insure such conformity. The effective date of any order terminating or modifying approval, or modifying terms and conditions, may be postponed for such period as the commission determines is reasonably necessary to avoid undue hardship.
- (h) No order shall be entered under this section except after interested parties have been afforded reasonable opportunity for hearing.
- (i) The parties to any agreement approved by the commission under this section and other persons are, if the approval of the agreement is not prohibited by subdivision (d), (e), or (f), hereby exempted from the antitrust laws with respect to the agreement under the terms and conditions prescribed by the commission.
- (j) Any action of the commission under this section in approving an agreement, or in denying an application for such approval, or in terminating or modifying its approval of an agreement, or in prescribing the terms and conditions upon which its approval is to be granted, or in modifying such terms and conditions, shall be construed as having effect solely with reference to the applicability of subdivision (i). (Added Stats. 1973, ch. 908; amended Stats. 1980, ch. 1063.)

### APPENDIX B

701. The commission may supervise and regulate every public utility in the State and may do all things, whether specifically designated in this part or in addition thereto, which are necessary and convenient in the exercise of such power and jurisdiction. (Former § 31.)

726. It is the policy of the State in rate making to be pursued by the commission to establish such rates as will promote the freedom of movement by carriers of agricultural commodities, including livestock, at the lowest lawful rates compatible with the maintenance of adequate transportation service.

In any rate proceeding where more than one type or class of In any rate proceeding where more than one type or class of carrier, as defined in this part or in the Highway Carriers' Act, is involved, the commission shall consider all such types or classes of carriers, and, pursuant to the provisions of this part or the Highway Carriers' Act, fix as minimum rates applicable to all such types or classes of carriers the lowest of the lawful rates so determined for any such type or class of carrier. This provision does not prevent the commission from granting to carriers by water such differentials in rates as are permitted under other provisions of law. (Former § 32(d).)

730. The commission shall, upon a hearing, determine the kind and character of facilities and the extent of the operation thereof, necessary reasonably and adequately to meet public requirements for service furnished by common carriers between any two or more points, and shall fix and determine the just, reasonable, and sufficient rates for such service. Whenever two or more common carriers are furnishing service in competition with each other, the commission may, after hearing, when necessary for the preservation of adequate service and when public interest demands, prescribe uniform rates, classifications, rules, and practices to be charged, collected, and observed by all such common carriers. (Former § 32(c).)

731. Whenever the commission, after a hearing, finds that any rate or toll for the transportation of property is lower than a reasonable or sufficient rate and that the rate is not justified by actual competitive transportation rates of competing carriers, or the cost of other means of transportation, the commission shall prescribe such rates as will provide an equality of transportation rates for the transportation of property between all such competing agencies of transportation. When in the judgment of the commission a differential is necessary to preserve equality of competitive transportation conditions, a reasonable differential between rates of common carriers by rail and water for the transportation of property may be maintained by such carriers, and the commission may by order require the establishment of such rates. (Former § 32-1/2.)

### APPENDIX B Page 9

3662. The commission shall, upon complaint or upon its own initiative without complaint, establish or approve just, reasonable, and nondiscriminatory maximum or minimum or maximum and minimum rates to be charged by any highway permit carrier for the transportation of property and for accessorial service performed by it.

In establishing or approving such rates, the commission shall give due consideration to the cost of all of the transportation services performed, including length of haul, any additional transportation service performed, or to be performed, to, from, or beyond the regularly established termini of common carriers or of any accessorial service, the value of the commodity transported, and the value of the facility reasonably necessary to perform the transportation service. (Added Stats. 1951, ch. 764.)

3666. If any highway carrier other than a highway common carrier desires to perform any transportation or accessorial service at a lesser rate than the minimum established rates, the commission shall, upon finding that the proposed rate is reasonable, authorize the lesser rate for not more than one year. (Added Stats. 1951, ch. 764; amended Stats. 1959, ch. 1566; 1986, ch. 336.)

#### APPENDIX to D.

#### GENERAL ORDER 80-C

## PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

RULES GOVERNING THE CONSTRUCTION AND FILING OF TARIFFS BY HIGHWAY COMMON CARRIERS, FREIGHT FORWARDERS, EXPRESS COR-PORATIONS, AND SCHEDULES FILED BY CERTAIN HIGHWAY CONTRACT CARRIERS

Adopted

Decision

effective in 1.88-08-046.

#### RULE A APPLICATION AND SCOPE

- A.1 This General Order governs the construction and filing of:
  - a. Tariffs by highway common carriers, freight forwarders and express corporations; and
  - b. Schedules by highway contract carriers for transportation subject to General Order 147 Series.
- A.2 Tariffs and contract rate schedules, filed on or after the effective date of this General Order shall be constructed and filed in conformity with the rules herein established.
- A.3 Tariffs filed prior to the effective date of this General Order need not be reissued because of the issuance of this General Order. Supplements, amendments or revised pages filed on or after the effective date of this General Order, however, shall be constructed and filed in conformity with the rules herein established.

#### RULE 1 DEFINITIONS

"Carrier" means a highway common carrier, a highway contract carrier, a freight forwarder, or an express corporation.

"Common carrier" means a common carrier subject to this general order.

"Contract carrier" means a highway contract carrier subject to this general order.

"Contract Rate Schedule" (schedule) means the publication of a highway contract carrier which includes the rates, routes, distances, classifications, etc., including supplements, amendments or revised pages, or reissues, and which is on file with the Commission.

"Governing Publication(s)" means those publications which govern the application of a common carrier tariff or contract carrier rate schedule. Each governing publication shall be on file and authorized for use for the concerned carrier by this Commission. Examples of such publications are:

Distance Table 8 and/or the Optional All Points to All Points Table for Distance Table 8 issued by the Commission, and amendments or reissues thereto;

Hazardous Materials Tariff ATA, 111-G (Cal. PUC 17 of American Trucking Association, Inc., Agent), including supplements and reissues;

National Motor Freight Classification NMF 100-M (CAL. PUC 24 of National Motor Freight Traffic Association, Inc., Agent), including supplements and reissues (also referred to as the "Governing Classification").

"Rate bureau" means each conference, bureau, committee or other organization approved by the Commission under Public Utilities Code (Code) Section 496 and authorized to engage in collective ratemaking.

"Tariff means the publication of a highway common carrier, freight forwarder or express corporation containing rates and rules, operating rights, routes, distances, classifications, etc., including supplements, amendments or revised pages, or reissues, and which is on file with the Commission.

"Tariff or Contract Rate Schedule Publishing Agent" means an individual or corporation authorized by a common carrier, freight forwarder or express corporation to publish tariffs on its behalf or a contract carrier to publish schedules on its behalf.

#### RULE 2 EXCEPTIONS

The provisions of this General Order do not apply to transportation by independent contractor subhaulers when such transportation is performed for other carriers. However, when there is a unit of ownership, management or control between the principal carrier and the consignor, consignee or debtor, subhaulers engaged by a principal carrier shall be paid 100% of the rate of the prime carrier.

- RULE 3 REFERENCE TO PUBLIC UTILITIES CODE PROVISIONS
  - 3.1 Unless the Commission otherwise orders, or provisions of another General Order apply, a rule or rate in a tariff or contract rate schedule shall not go into effect on less than 30 days' notice.
- G.O. 80-C

- 3.2 The carrier shall observe all pertinent sections of the Code. This General Order's requirements are in addition to and supplementary to those Code provisions regarding the preparation, construction and filing of tariffs shown in the Code.
- 3.3 General Order 147 Series and the Commission's Rules of Practice and Procedure are applicable to the filing of formal applications for rate and tariff changes before the Commission.

#### RULE 4 FILING

Filing--Tariffs and schedules shall be filed with the Commission in duplicate in one package, and shall be delivered or addressed to:

California Public Utilities Commission Truck Tariff Section, 2nd floor 505 Van Ness Avenue San Francisco, California 94102

A receipt can only be obtained by enclosing a duplicate of the carrier's letter of transmittal with the request for a receipt which will then be stamped and returned as a receipt. A stamped, self-addressed envelope shall be included.

#### RULE 5 AUTHORITY AND RESPONSIBILITY

5.1 Authority--All tariffs, schedules, and their amendments and supplements, including any rate item changes, shall cite the authority from the Commission for their publication, except as otherwise provided below.

A contract carrier may file a rate schedule that contains rates some of which, or all, are not referenced in any contract. These rates will be accepted only if the contract rate schedule includes the following statement:

"Rates in this contract rate schedule apply only when they are specifically referenced in a contract which (carrier's name) has filed with the Commission."

The contract rate schedule shall clearly indicate which rates in the schedule are referenced in a contract the carrier has filed with the Commission and have been justified and approved by the Commission; and which rates in the schedule are required to be justified if referenced in a contract.

- 5.2 Responsibility--It shall be the responsibility of the carrier to maintain tariffs and schedules at all times in a current condition.
- G.O. 80-C

#### RULE 6 FORM OF TARIFFS AND SCHEDULES

- 6.1 Form--Tariffs and schedules shall be filed in book (pamphlet) or loose-leaf form. Tariffs and schedules shall be plainly printed, mimeographed, typewritten or reproduced by other durable process on paper of good quality. Dot matrix printed pages shall be a sufficient contrast to be easily readable and readily reproducible by ordinary commercially marketed copy machines.
- 6.2 Permissive Alternative—Rules 6.1,6.5(b), and (c), 6.6(b), (c) and (d), 6.7(a), (b), (c), and (d), 6.8, 7.1, 7.2, 7.3 and 7.4 may be waived only on tariffs which contain both interstate and California intrastate rates. Such publications may be prepared in conformity with the regulations of the Interstate Commerce Commission in Title 49 Code of Federal Regulations Part 1312, providing orders of this Commission are complied with.
- 6.3 Size--Tariffs and schedules shall be not less than 8 by 10 1/2 inches nor more than 8 1/2 by 11 inches in size.
- 6.4 California P.U.C. Number--Each carrier shall file tariffs and schedules under its own consecutive numbers beginning with CA.P.U.C.No.1 for its tariffs and CA.P.U.C.1 for its schedules. An agent shall file under its own series of CA.P.U.C. numbers beginning with CA.P.U.C. No. 1 for its tariffs and CA.P.U.C. No. 1 for its schedules. Separate tariffs or schedules shall bear separate CA.P.U.C. numbers. The assigned CA.P.U.C. number in the series of the carrier, bureau, or agent initially issuing the tariff or schedule shall be retained throughout the life of each type of publication.
  - 6.5 Title Page--The title page of each tariff or schedule shall show:
    - (a) The CA.P.U.C. number of the tariff in either the upper left-hand corner or upper right-hand corner and immediately thereunder the CA.P.U.C. number of any tariffs or schedules canceled thereby.
    - (b) The name of the issuing carrier, bureau or agent, and the name and address of the issuing officer or agent.
    - (c) A statement indicating the kind of tariff, i.e., whether it is a tariff of rates, classifications, distances, scope of operations, etc.
    - (d) A carrier's individual tariff or schedule shall show its CA. "T" No., as well as any designated identification contained in the National Motor Freight Association's

"Directory of Standard Multi-Modal Carrier and Tariff Agents Codes."

- (e) The date on which the tariff or schedule will become effective in the lower right-hand corner.
- 6.6 Loose-Leaf Tariff or Schedule--Each page or supplement of a loose-leaf tariff or schedule shall show:
  - (a) The assigned CA.P.U.C. number of the tariff on schedule in either the upper left-hand corner or the upper right-hand corner.
  - (b) The name of the issuing carrier, bureau, or agent; and the name and address of the issuing officer or agent.
  - (c) The page number; e.g., "Original Page 1," "Original Page 2," "Third Revised Page 3," etc.
  - (d) The date on which the page will become effective (or appropriate reference thereto), in the lower right-hand corner.
  - (e) On an original tariff or schedule which has not yet been accepted for filing by the staff the effective date need only be shown on the Original or Revised Title Page. Each subsequent Original Page which is submitted as part of the original filing shall show reference to the Title Page for the effective date of the tariff.
- 6.7 Contents of Tariff or Schedule--A Schedule shall contain only those provisions shown in Rules 6.7(a), (c), (d), and (g). A tariff shall contain all of the following:
  - (a) A Table of Contents.
  - (b) The name of each participating carrier when a bureau or agency tariff is involved.
  - (c) Reference to other publications which govern the application of the tariff or schedule, such as: classification, distance table, and scope of operations.
  - (d) An alphabetically arranged index of all articles or generic groupings upon which commodity rates are named or ratings provided with reference to the items or pages where rates or ratings are placed.
  - (e) Tariffs naming rates or distances shall contain a complete description of each carrier's certificated operative rights. Governing scope of operations which are properly

cross-referenced to the other tariffs of the carrier in accordance with Rule 6.7 (h) will satisfy this requirement.

- (f) When routes are required for purposes of rates or charges, the routes or named points shall be clearly described and defined in the tariff. Point-to-point rates shall show the route or named points over which intermediate application is available or cite the authority granting relief from Code Sections 460 and 461.5.
- (g) Each tariff or schedule shall have the following rule in its entirely:

"Whenever a class rate and a commodity rate are named between specified points, the lower of such rates is the lawful rate."

"In the event two or more rates are named in a tariff, tariffs, or schedules of the carrier for the same transportation, the lower shall apply."

In the event that a combination of rates makes a lower aggregate through rate than a single rate, the lower combination shall apply. The carrier shall immediately publish the lower combination rate.

(h) Except for governing publications such as a Distance Table, Classification, or Hazardous Materials Tariff, all tariffs which a carrier issues or in which it participates or concurs shall be cross-referenced. Carriers may use a named governing tariff such as a scope of operations tariff for listing all of their filed tariffs. All bureaus, agencies and individuals shall cross-reference those tariffs of related application which the carrier has on file with the Commission.

#### 6.8 Amendments--

- (a) Book (pamphlet) tariffs shall be amended by filing supplements constructed generally in the same manner and arranged in the same order as the tariff being amended, and referring to the page, item, or index of the tariff or previous supplement which it amends.
- (b) Loose-leaf tariffs or schedules shall be amended by filing new pages on which changes are made as consecutively numbered revisions of the previous pages, e.g., "First Revised Page 10 cancels Originial Page 10." A loose-leaf tariff may be cancelled by supplement.

(c) Uniform symbols shall be used to indicate changes as follows:

Letter (A), (a), or to indicate increases.

Letter (R), (r), or to indicate reductions.

Letter (C), (c), or to indicate a change resulting in neither increase nor reduction.

- (d) The following symbols shall be used only for the purposes indicated:
  - \* to show new material added to the tariff.
  - + to show "Applicable to intrastate traffic only."

    to indicate "Applicable to interstate traffic only."
  - [ ]to indicate reissued matter.
    - . to indicate no change, as provided in Rule 6.8(e).
- (e) When changes of the same character are made in all or substantially all rates in a tariff, schedule, supplement or loose-leaf page, that fact and nature of the change may be indicated on the title page, supplement, or the top of a loose-leaf page of the tariff or schedule. In this event, the symbol " " shall be used to indicate a rate to which no change has been made. Any other change not indicated in the general statement shall bear the appropriate symbol(s) in Rule 6.8(c) or (d).

#### RULE 7 ADOPTION OF TARIFFS.

7.1 Adoption Notice—When operative rights of either a common or contract carrier are transferred from the operating control of one company to that of another, the succeeding carrier shall issue an adoption notice in the form of a one-page document, 8 1/2 by 11 inches in size, in which the successor company accepts and establishes as its own all the affected tariffs, schedules, and other instruments issued by or on behalf of the predecessor company in accordance with the Commission order authorizing the transfer of the operative rights. Three copies of the adoption notice shall be filed with the Commission.

- 7.2 Copies to Agents and Carriers—Concurrently with the filing of an adoption notice with the Commission, a copy of the adoption notice shall be furnished to each agent and each carrier publishing tariffs or schedules containing rates or other provisions in which the predecessor carrier participates.
- 7.3 Supplements--In addition to the adoption notice required by Rule 7.1, the successor carrier shall supplement or reissue each tariff or schedule by the predecessor company indicating that the tariff or schedule has been adopted by the successor company, such filing to be made in accordance with the Commission order authorizing the transfer.
- 7.4 Change of Name--When a carrier changes its legal or fictitious name, without transfer of control from one company to another, it shall immediately amend tariffs or schedules issued by it to show the new name of the company. The carrier shall also immediately inform, in writing, all agents or other carriers issuing tariffs in which it participates of the change in name, and such agents or carriers shall promptly amend such tariffs to show the change in name. The tariff or schedule amendments shall show the new name of the carrier and its former name, for example: "ABC Transportation Co. (formerly XYZ Trucking Co.)," and shall show that they are filed under authority of this rule.

#### RULE 8 POWERS OF ATTORNEY AND CONCURRENCES

- 8.1 Issuance.
  - (a) Each carrier shall issue a power of attorney to each agent publishing an agency tariff in which the carrier participates.
  - (b) Each carrier shall issue a concurrence to each other carrier which publishes a tariff in which the former carrier participates.
- 8.2 Filing--Powers of attorney, concurrences, and revocations of powers of attorney and concurrences shall be made available upon request from the Commission or its staff.
- 8.3 Revocation by Carrier--Powers of attorney and concurrences may be revoked by the carrier by furnishing to the tariff publishing agent a revocation notice specifying the effective date of such revocation. The notice shall be sent by certified or registered mail at least 60 days before the effective date of revocation.

### RULE 9 REVOCATION OF CARRIER PARTICIPATION BY TARIFF AGENT

- 9.1 Procedure-A carrier's participation in any agency tariff may be cancelled by the tariff agent issuing such tariff without the request or consent of the carrier, providing the procedures specified in Rule 9 are followed precisely.
- 9.2 Prior Notice--Tariff publishing agents proposing to terminate their agency relationship with any carrier, and to cancel the carrier's participation in any agency tariff, shall give notice in writing to the carrier and to the Commission not less than 90 days before the proposed date of termination and cancellation. The Cancellation Notice shall be in the form provided in Rule 9.5.
- 9.3 Tariff Filing--Unless the Cancellation Notice is rescinded as provided in Rule 9.4, the cancellation of the carrier's participation in the agency tariff shall be made effective on the precise effective date specified in the Cancellation Notice, by an appropriate tariff amendment filed with the Commission not less than 30 days prior to said effective date.
- 9.4 Rescission of Notice--If the tariff publishing agent desires to rescind the Cancellation Notice, the agent shall give notice in writing to the carrier and to the Commission not less than 30 days prior to the scheduled date of termination and cancellation of the agency relationship. The Rescission of Cancellation Notice shall be in the form provided in Rule 9.6.
- 9.5 Form of Cancellation Notice--The Cancellation Notice specified in Rule 9.2 shall be on paper 8 1/2 by 11 inches in size, and shall be in a form substantially as follows:

#### CANCELLATION NOTICE

To _					
			(Name	01	Carrier)
Date	of	Notice			·

You are hereby notified that the agency created by the Power of Attorney issued by you to the undersigned is terminated on the effective date shown below.

Your participation in tariff(s) issued by the undersigned, as identified below, will be cancelled on the effective date shown.

Name and Cal. P.U.C. Numbers of Tariffs:

You are cautioned that cancellation of your participation in such tariffs will leave you without rates on file with the California Public Utilities Commission. It is your responsibility to arrange for the filing with the California Public Utilities Commission of tariffs required by Section 486 of the California Public Utilities Code.

Ra	Effective Date of Termination of Agency and Cancellation cates	Ĭ
	The agent shall not insert a date less than 90 days after the Date the Notice is received by the Commission.	<u>:</u>
	By(Tariff Agent)	_
	Instructions: This Notice shall be furnished by the agent the carrier by registered mail at least 90 days before the effective date of termination and cancellation. A true copy this Notice shall be filed with the Public Utilities Commission of the State of California, Truck Tariff Section-2nd floor, 505 Van Ness Avenue, San Francisco, California, 94102, at least 90 days before said effective date.	01 
<b>.</b> 6	Form of Rescission of Cancellation NoticeThe Rescission of Cancellation Notice specified in Rule 9.4 shall be on paper 1/2 by 11 inches in size, and shall be in a form substantial as follows:	8
	To(Name of Carrier) (Date)	_

The Cancellation Notice issued to you by the undersigned on to terminate the agency created by the Power of Attorney issued by you to the undersigned, is hereby rescinded.

9

Your participation in tariff(s) issued by the undersigned, as identified below, will not be canceled.

Name and Cal. P.U.C. Numbers of Tariffs.

Instructions: This Rescission shall be furnished to the carrier by the Tariff Agent by registered mail at least 30 days before the effective date of the scheduled termination and cancellation stated in the "Cancellation Notice" which it rescinds. A true copy of this Rescission shall be filed with the Public Utilities Commission of the State of California, Truck Tariff Section-2nd Floor, 505 Van Ness Avenue, San Francisco, California 94102, at least 30 days before said effective date.

Approved and dated

, at San Francisco, California.

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

BY

Executive Director

### GENERAL ORDER 147-B

# PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

RULES GOVERNING TARIFF FILINGS BY COMMON CARRIERS AND CONTRACT FILINGS BY CONTRACT CARRIERS

Adopted _		Effective					
•		Decision in I.88-08-046.					
INDE	2		PAGI				
RULE	1	Application and Exceptions	2				
RULE	2	Departures	2				
RULE	3	Definitions	2				
RULE	4	Filing Procedures	5				
RULE	5	Tariff Filings by Common Carriers	6				
RULE	6	Contract Filings by Contract Carriers	6				
RULE	7 .	Requirements for Rate Changes and Rate Establishment	9				
RULE	8	Tariff and Contract Filings - Public Notice	11				
RULE	. 9	Protests and Suspension of Rates	11				
RULE	10	Complaints	12				
RULE	11	Uniform Rules	12				
APPE	XIDIX	A Rate Filing Transmittal	.14				
APPE	NDIX	B Floor Price Calculation Form	.15				

#### RULE 1 - APPLICATION AND EXCEPTIONS

- 1.1 Tariffs, contracts, and contract rate schedules, supplements, amendments, or revised pages filed on or after the effective date of this General Order shall conform with the rules herein established.
- 1.2 When provisions of this General Order are in conflict with the Commission's Rules of Practice and Procedure, the provisions of this General Order shall apply.
- 1.3 Except as otherwise provided, the carriers listed below are subject to this General Order:
  - (a) Highway common carriers as defined in Public Utilities Code (Code) Section 213;
  - (b) Highway contract carriers as defined in Code Section 3517.
- 1.4 The provisions of this General Order do not apply to transportation by independent contractor subhaulers when such transportation is performed for other carriers. However, when there is a unity of ownership, management, or control between the principal carrier and the consignor, consignee or debtor, subhaulers engaged by a principal carrier shall be paid 100% of the rate of the prime carrier.
- 1.5 The provisions of this General Order do not apply to rate exempt transportation by highway common carriers or highway contract carriers, nor do they apply to transportation performed by individual carriers which has been specifically exempted by Commission order.
- 1.6 The provisions of this General Order do not apply to transportation governed by General Orders 149 Series, 150 Series, or 151 Series.

#### RULE 2 - DEPARTURES

Departure from the provisions of this General Order may be granted upon formal application to the Commission and after the Commission finds that such departure is reasonable and necessary.

#### RULE 3 - DEFINITIONS

For the purpose of this General Order and when used in tariffs, contracts, or contract rate schedules filed under this General Order, the definitions for the following terms shall apply:

- 3.1 Commencing with D. \_\_\_\_\_, "Base Rate" means the lowest rate legally on file within the last 12 months. Refer to Rule 7 for requirements on changes to base rate.
- 3.2 "Carrier's Equipment" means any motor truck, tractor or other highway vehicle, trailer, semitrailer, or any combination of such highway vehicles, operated by the carrier or its subhauler.
- 3.3 "Commission" means the Public Utilities Commission of the State of California.
- 3.4 "Common Carrier" means every highway common carrier described in Rule 1.3(a).
- 3.5 "Common Carrier Contract" means a contract for common carrier service filed by a contract carrier that also holds common carrier authority. A common carrier contract must be designed to yield rates equivalent to the carrier's filed tariff rates.
- 3.6 "Contract" means a bilateral agreement in writing which binds both contract carrier and the consignor, consignee, or other party to good faith performance. Contracts for common carrier service shall be limited to two years. For terms of contract, see Rule 6.
- 3.7 "Contract Carrier" means every highway contract carrier described in Rule 1.3(b)
- "Contract Rate Schedule" means a publication containing the rates and charges of contract carrier(s), including rules, regulations, and provisions governing the service(s) of the carrier(s). This includes supplements, amendments, revised pages, or reissues of the publication filed by contract carriers.
- 3.9 "Equivalent Rate" means a common carrier contract rate which, when filed, produces the same charge as does the common carrier's tariff rate applied to the same shipment or shipments.
- 3.10 "Governing Publication(s)" means those publications which govern the application of a common or contract carrier rate. Examples of such publication are:

  Distance Table 8 and/or the Optional All Points to All Points Table for Distance Table 8 issued by the Commission, and amendments or reissues thereto:

Hazardous Materials Tariff ATA, 111-I (Cal. PUC 19 of American Trucking Association, Inc., Agent) including

supplements and reissues; and

National Motor Freight Classification NMF 100-P (Cal. PUC 28 of National Motor Freight Traffic Association, Inc., Agent), including supplements and reissues (also referred to as the "Governing Classification").

- 3.11 "Independent Contractor/Subhauler" means any carrier who renders service for a principal carrier, for a specified recompense, for a specified result as to the work only and not as to the means by which such result is accomplished. This term includes sub-subhaulers when such carriers are engaged by other subhaulers.
- 3.12 "Point" means a particular city, town, community, extended area, metropolitan zone, or other area which is described or named in a tariff or contract rate schedule for the application of rates.
- 3.13 "Rate" means the figure stated in cents, dollars and cents, or their fractions, including the charge, and also, the minimum weight or volume and rules or conditions governing the application of the rate, and any accessorial charges to be used in computing the charge on the property transported.
- 3.14 "Rate Bureau" means each conference, bureau, committee, or other organization established or continued under any agreement approved by the Commission under the provisions of PU Code Section 496.
- 3.15 "Rate Exempt Transportation" means transportation of commodities or transportation within the geographic areas described in the most recent Commission publication, including any revisions, entitled "Commodities and Geographic Areas Exempt From Rate Regulation".
- 3.16 "Special Contract" means a contract for service or under conditions which: (1) are not normally provided under common carrier tariff rates by any carrier, and/or (2) which provide for a special, continuing relationship between the carrier and the shipper.
- 3.17 "Tariff" means a publication containing the rates and charges of common carrier(s) including operating rights (Scope of operations), rules, regulations, and provisions governing the service(s) of the carrier(s) including supplements, amendments, or revised pages or reissues. Refer to General Order 80 Series for rules governing construction and filing of tariffs.

## APPENDIX F

- 3.18 "Variable Cost Calculation" means a formula using carrier specific and Commission-established data to determine an individual carrier's floor price, as described in D.\_\_\_\_\_\_. (Refer to Rule 7.4.)
- 3.19 "Zone of Reasonableness" means a zone within which common carriers may individually set rates without further Commission approval. The upper end of the zone is cumulative rate increses greater than 10% over a 12-month period. (Refer to Rule 7.2.) The lower bound of the zone is variable cost. (Refer to Rule 7.4.)

#### RULE 4 - FILING PROCEDURES

4.1 Two copies of tariff, contract, and contract rate schedule filings, including any supplements or amendments, shall be delivered or mailed to:

California Public Utilities Commission Truck Tariff Section - 2nd Floor 505 Van Ness Avenue San Francisco, CA 94102

- 4.2 Rate Filing Transmittal and Date Filed
  - (a) All tariff, contract, and contract rate schedule filings shall be accompanied by a letter of transmittal, which shall provide: (1) The carrier's name as it appears on the carrier's operating authority; (2) The carrier's T-number; and (3) The tariff and item number(s), the contract number, or the contract rate schedule number of the tariff, contract or contract rate schedule filing. The Rate Filing Transmittal Form in Appendix A may be used as the format for the transmittal letter.
  - (b) If a receipt for the filings is desired, the transmittal shall be sent in duplicate with a self-addressed stamped envelope. One copy will be stamped and returned as a receipt.
  - (c) The date stamped "received" will reflect the date the document is filed with the Truck Tariff Section in San Francisco. Once stamped received, such rate filings shall be listed on the Commission's Daily Transportation Calendar within 3 working days after the date filed. Tariffs, contracts, contract rate schedules, and supporting documents shall be filed in a single package which shall also include any transmittal required to accompany the filing.

4.4 All contracts and tariffs filed will be available for public inspection at the Commission's office in San Francisco.

#### RULE 5 - TARIFF FILINGS BY COMMON CARRIERS

- 5.1 Common carriers shall file tariffs in accordance with the requirements of Division 1 of the PU Code and General Order 80 Series.
- 5.2 Nothing in this rule shall prohibit carriers from publishing their own tariffs, or from joining in tariffs issued by rate bureaus or tariff publishing agents.
- 5.3 Common carrier tariffs shall not be designed to be shipper specific.
- 5.4 Every common carrier shall maintain and keep open for public inspection a copy of its tariffs, and any revisions or supplements in accordance with General Order 122 Series.

#### RULE 6 - CONTRACT FILINGS BY CONTRACT CARRIERS

- 6.1 No contract carrier shall perform any transportation or accessorial service until it has on file and in effect with the Commission two copies of an executed binding contract for such service.
- 6.2 Contract carriers shall strictly observe, as their exact rates, the rates and provisions of their contracts.
- 6.3 Contracts shall contain a specific termination date.
  Contracts service shall not be made effective for more than one year. All contracts may be renewed by filing an amendment with the Commission.
- 6.4 Every contract carrier shall keep and maintain for the Commission's inspection all contracts for a period of three years after the termination date of the contract.
- 6.5 Every contract carrier shall maintain and keep open for public inspection a copy of its contracts and contract rate schedules, and any revisions, amendments, or supplements in accordance with General Order 80 Series and 122 Series.
- 6.6 Every contract shall contain:

- (a) The name, address signature, and "T" file number of the carrier.
- (b) The name, address, and signature of the shipper.
- (c) The date the contract was executed, the effective date, and the duration of the contract.
- (d) The geographic area involved in performance, such as the route(s) and/or points.
- (e) A description of all services to be provided, the commodities involved, and the projected tonnage (or other appropriate unit of measurement) to be transported.
- (f) The compensation to be paid and received. Rates shall be stated in their entirety as part of the contract, unless reference is made to rates in the tariff provisions which govern the carrier's highway common carrier operating authority, in the carrier's contract rate schedule, or any governing publication filed with the Commission by that carrier. (Exception-A contract carrier need only refer to official publications of the Commission.)
- (g) A provision specifically acknowledging the tariff and item number, contract rate schedule or governing publication containing the rates to apply in the contract and the date of the rates to apply by reference, including a statement that the rate will not change unless an amendment to the contract is filed, or a statement clearly indicating the circumstances under which the rates to apply by reference will change without further amendment to the contract.
- (h) The conditions, if any, under which changes in compensation or other terms of the contract may be made by the parties.
- (i) Such explanatory statements as are necessary to remove all reasonable doubt as to its proper application.
- 6.7 Contracts shall be plainly typed, or prepared by other similar durable process, on letter-size (not less than 8" x 10 1/2" nor larger than 8 1/2 x 11") paper of good quality and shall be clear and legible.

6.8 Each carrier shall issue contracts under the "T" file number assigned to it by the Commission with suffix number beginning with the number 1. Subsequent contracts shall bear consecutive suffix numbers. The contract number shall appear on every page in the following manner:

### CAL T-000-1

6.9 A contract or an amendment which is required or authorized to be filed by a Commission decision shall refer to that decision in connection with the item or supplement which incorporates the change resulting from the decision, or shall refer to the appropriate provision of this general order permitting or requiring the change.

Contracts may be amended by filing a supplement or by filing new pages on which changes are made. Revised pages shall be identified as consecutively numbered revisions of the previous page, e.g., "First Revised Page 2 Cancels Original Page 2."

- 6.10 A contract supplement or amendment to a contract shall contain:
  - (a) Those requirements set forth in Rule 6 necessary to clearly and effectively identify and amend the original contract.
  - (b) Reference to the item number, page number, and/or previous supplement number which it amends.
  - (c) The signatures of both the shipper and the carrier.
  - (d) The effective date of the amendment or supplement.
- 6.11 When a carrier changes its name as shown in the Commission's records, without transfer of control from one company to another; or when a shipper with which the carrier has a contract changes its name, whether or not control is transferred from one company to another, the carrier shall immediately amend all affected contracts it has issued to reflect the change. The required amendment to each contract in effect may be accomplished by filing a supplement containing a provision that "whenever the name (enter the old name) appears it shall be construed as meaning (enter the new name),"
- 6.12 The Commission shall be notified in writing when a contract is cancelled prior to the expiration date contained in the contract. Unless an amendment is filed

with the Commission extending the duration of the contract, it shall be considered cancelled on the expiration date.

- 6.13 Common carrier contracts may be filed by contract carriers which also hold common carrier authority. Common carrier contracts must provide service at rates equivalent to the common carrier's tariff rates in effect at the time the contract is filed. Common carrier contracts may be effective not earlier than 10 days after listing on the Commission's Daily Transportation Calendar. Rate changes over the life of the contract may be based on the common carrier's filed tariff rates or economic factors identified in the contract. Common carrier contracts may be effective for up to one year, and may be renewed by amendment.
- 6.14 Special contracts are for service or under conditions which: (1) are not normally provided under common carrier tariff rates by any carrier, and/or (2) provide for a special continuing relationship between the carrier and shipper, and may only be filed by contract carriers. Special contracts may be effective for one year, may be renewed by amendment, and must specify an expiration date.

#### RULE 7 - REQUIREMENTS FOR RATE CHANGES AND RATE ESTABLISHMENT

#### 7.1 Establishing Rates

- (a) Carriers shall establish rates in their tariffs or special contracts by filing appropriate tariffs or contracts, accompanied by the Variable Cost Calculation required by Rule 7.4.
- (b) Contract carriers shall establish rates in common carrier contracts by filing rates at or equivalent to the carrier's own currently effective common carrier tariff rates. Rates may be published by reference to the carrier's own tariff.

#### 7.2 Zone of Reasonableness

(a) Except as provided in Rule 7.3(c), any change in a common carrier rate to a level which is not more than ten percent above the carrier's base rate may be effective not earlier than 10 days after listing on the Commission's Daily Transportation Calendar. Common carrier rate filings which increase rates within the zone of reasonableness shall contain identification of the base rate, specifying the

tariff page and item number, and the effective date of the base rate.

(b) Common carriers may decrease rates in their tariffs by filing appropriate tariff pages, accompanied by the Variable Cost Calculation required by Rule 7.4.

#### 7.3 Rate Changes

- (a) Common carrier rate increases greater than ten percent or cumulatively greater than ten percent over base rates for the last 12 months, and rates collectively set under PU Code Section 496 require a formal application with appropriate cost justification.
- (b) Except as provided in Rule 7.3(a), rates filed under this rule may be filed by a common carrier or a tariff publishing agent through independent action only.
- (c) Common carriers wishing to cancel or amend a rate, which would result in an increase, may cancel or amend within 30 days of the effective date of the rate. The resulting rate is subject to Rule 7.2(a) as determined by the base rate which was in effect at the start of the 30 day period.
- (d) Contract carriers may increase rates in common carrier contracts and special contracts already in effect by filing an amendment. Amendments need not be filed for contract rate increases provided for in the original contract.
- (e) Contract carriers may decrease rates in special contracts already in effect by filing an amendment, accompanied by the Variable Cost Calculation required by Rule 7.4.
- (f) Common carrier contracts may not be amended to decrease rates below the initial rates in the original contract.

#### 7.4 Variable Cost Calculation

Rates established or decreased pursuant to Rule 7.1(a) shall be accompanied by a variable cost calculation, asserting that the revenue from all of the rates filed pursuant to Rule 7.1(a) exceed the carrier's

variable cost. The variable cost calculation must be performed using the form titled FLOOR PRICE CALCULATION attached as Appendix B to General Order 147-B.

#### RULE 8 - TARIFF AND CONTRACT FILINGS - PUBLIC NOTICE

- 8.1 Common carrier and common carrier contract rates filed pursuant to Rules 7.1(a), 7.1(b), 7.2(a), 7.2(b), 7.3(c) and 7.3(d) may be effective not earlier than 10 days after listing on the Commission's Daily Transportation Calendar.
- 8.2 Special contract rates filed pursuant to Rules 7.1(a), 7.3(d) and 7.3(e) may be effective not earlier than 20 days after listing on the Commission's Daily Transportation Calendar.

#### RULE 9 - PROTESTS AND SUSPENSION OF RATES

- 9.1 Protests shall be filed in accordance with the Commission's Rules of Practice and Procedure.
- 9.2 On the Commission's own motion or, if a protest is filed, the effective date of a filing, or any of its provisions at issue, may be temporarily suspended by the Executive Director for a period of time not to exceed 30 days after the scheduled effective date, during which time the Commission will: reject the protest; deny the rate filing; or further suspend the rate and set the matter for hearing. If the Commission further suspends the effective date of the filing, or any of its provisions, and sets the matter for hearing, the period of suspension shall not extend more than 120 days beyond the date the filing would otherwise go into effect, unless the Commission extends the period of suspension for a further period not exceeding six months. If the Commission does not act upon the protest prior to 30 days after the scheduled effective date, the filing will become effective 30 days after the scheduled effective date.
- 9.4 Notice of any rate suspension shall be provided in the Commission's Daily Transportation Calendar.
- 9.5 If the Commission suspends the effective date of a filing, or any of its provisions and sets the matter for hearing, the burden of proof rests with the proponent of the filing.

Commission review of any tariff or contract rate which is in effect may be initiated by filing a formal complaint in accordance with the Commission's Rules of Practice and Procedure. The burden of proof in the complaint shall be upon the complainant.

#### RULE 11 - UNIFORM RULES

- 11.1 Common carrier tariffs shall contain a specific provision acknowledging that the handling of claims for loss or damage of property is governed by General Order 139 Series.
- 11.2 Common carrier tariffs shall contain a specific provision acknowledging that the processing, investigation, and disposition of claims for overcharge or duplicate payment are governed by General Order 148 Series.
- 11.3 Carriers shall expressly state in their tariffs and contracts or contract rate schedules whether collect-on-delivery (C.O.D.) services as defined in General Order 84 Series will be provided and, if C.O.D. services are provided, the tariff, contract, or contract rate schedule shall contain a complete description of and an acknowledgement that General Order 84 Series governs the C.O.D. service to be provided.
- 11.4 Carriers shall provide in their tariffs and contracts or contract rate schedules: (1) a complete description of any services which apply to transportation involving more than one commodity or transportation between more than two points (e.g., mixed shipments, split pickup and/or delivery, and stop-in-transit); and (2) a description of the method by which distance shall be computed (if distance is part of the calculation of the transportation charge).
- 11.5 Carriers shall rate shipments separately, unless otherwise provided in their tariffs, contracts, or contract rate schedules.
- 11.6 Carriers shall not accept for transportation hazardous materials as described in and subject to the Hazardous Materials Tariff of the American Trucking Association, unless at the time of or prior to the transportation the carrier has complied with the requirements of the Hazardous Materials Tariff, and state and federal regulations that apply to the transportation of hazardous materials.

			•
Approved and dated	, at	San Franc	isco, California.

PUBLIC UTILITIES COMMISSION STATE OF CALIFORNIA

By Executive Director

# CALIFORNIA PUBLIC UTILITIES COMMISSION Rate Filing Transmittal

Dace,		'I'''		
Carri	er	Phone ( )		
Address		Area Code		
	, Zip	•		
Enclo apply	sed is/are the following rate filing	(s) (check all that		
נ זַ	Common carrier tariff:	·		
	Tariff Number(s)	·		
	Item Number(s)	•		
[ ]	Common carrier rate increase pursua G.O. 147-B:	ant to Rule 7.4 of		
	Tariff Number(s)			
	Item Number(s)			
[ ]	Common carrier contract:			
	Contract Number	-		
[ ]	Special Contract:			
	Contract Number	•		

APPENDIX A to General Order 147-B

APPENDIX F Page 15

1989

California Public Utilities Commission FLOOR PRICE CALCULATION Effective From October 12, 1989 to December 31, 1989

Carrier Name:	T-Number:		
3 ddm. gga			
Address:	<del></del> -	<del></del>	
			····
Tariff:		_ <del></del>	
Item Number:			<del>.</del>
With each tariff filing, common carrier of contract the following information must be	cont	ract and specia	ıl
Total driver wage payments in 1988:	(a)		Dollars
Total mileage recorded by all revenue vehicles in 1988:	(b)		Miles
Divide line (a) by line (b):	(c)		\$/Mile
Multiply line (c) by adjustment factor for payroll expense:	,('d')	x 1.261	_
Subtotal:	(e)		\$/Mile
Plus fuel, tire, maintenance, insurance:	<b>(</b> 1)	+ 0.466	\$/Mile
Line (e) plus line (f) equals Floor Price:	(g)		_ \$/Mile
If reporting for weight group less than 10,000 pounds show average weight of LTL linehaul loads in 1988:	( <i>p</i> )		_ Pounds

<u>Certification</u>: I certify under penalty of perjury that the foregoing is true and correct to the best of my knowledge, and that

# I.88-08-046 ALJ/FSF/bg the revenue per mile for each rate filed with this form exceeds the Floor Price shown on line (g).

_			
Signature:	 	Date:	

(END OF APPENDIX F)

## GENERAL ORDER 155-A

# PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

RULES GOVERNING ISSUANCE OF DOCUMENTATION AND COLLECTION OF CHARGES BY HIGHWAY CARRIERS

Adopted		Effective		
	Decision	in I.88-08-046.		

## RULE 1 - APPLICATION AND SCOPE

- A. This General Order is issued to provide rules to govern issuance of shipping and related documents and collection of charges by highway carriers as defined in Public Utilities Code (Code) Section 3511.
- B. When the provisions of this General Order are in conflict with the Commission's Rules of Practice and Procedure, the provisions of this General Order shall apply. If the provisions of a Minimum Rate Tariff or General Orders 147, 149, 150, or 151 Series conflict with this General Order, the Minimum Rate Tariff or General Orders 147, 149, 150, or 151 Series shall apply.

#### RULE 2 - DEFINITIONS

Commission means the Public Utilities Commission of the State of California.

Debtor means person obligated to pay freight charges, whether consignor, consignee or other party.

Hazardous Materials means articles described in the Hazardous Materials Tariff ATA 111 series of the American Trucking Associations, Inc., Agent.

Highway Common Carrier means every highway common carrier as defined in Code Section 213.

Highway Contract Carrier means every highway contract carrier as defined in Code Section 3517.

Rate Exempt Transportation means transportation of commodities or transportation within the geographic areas described in the most recent Commission publication, including any revisions, entitled "Commodities and Geographic Areas Exempt from Rate Regulation." Also included is transportation exempted for specific carriers by Commission decision.

Shipment means a single consignment of one or more pieces from one consignor at one time from one origin address in one lot, moving to one consignee at one destination address, except as otherwise provided in the carrier's tariff.

Vehicle Unit Rates means rates based upon an agreement between the carrier and the shipper for specifically identified units of equipment engaged for specifically identified periods time (e.g., hourly, daily, weekly, monthly, or yearly basis).

## RULE 3 - DEPARTURES

Departure from the provisions of this General Order may be granted upon formal application to the Commission and after the Commission finds that such departure is reasonable and necessary. Previously authorized departures from the Commission's documentation requirements are continued in effect.

#### RULE 4 - REQUIREMENTS FOR ISSUANCE OF DOCUMENTS

#### 4.1 Issuance of Bill of Lading

Highway Common Carriers shall issue a Bill of Lading at the time of or prior to the receipt or pick-up of the shipment. The Bill of Lading form and its use shall conform to the provisions of the National Motor Freight Classification, filed with the Commission by National Motor Freight Traffic Association, insofar as such provisions pertain to issuance of bills of lading. Issuance and use of the Bill of Lading shall conform to the California Uniform Commercial Code, Div. 7.

4.2 Issuance of Receipt/Shipping Order

Highway Contract Carriers shall issue an appropriate receipt to each consignor, at the time of or prior to pick-up, for each shipment to be transported. This receipt may be combined with a shipping order.

## RULE 5 - ISSUANCE OF FREIGHT BILL AND RELATED DOCUMENTS

5.1 Issuance of Freight Bill

Each carrier shall issue to the debtor a freight bill for each shipment or transaction. The freight bill may be in individual or manifest form and, as a minimum, shall show the following information:

- a. Name of carrier, its current address (including ZIP code), telephone number (including area code) Cal-T number.
- b. Date of freight bill and freight bill number.
- c. Date(s) of shipment or transaction.
- d. Name of consignor, name of consignee, and name of debtor.
- e. Point of origin and point of destination.
- Weight of the shipment or other factor or unit of measurement upon which rates and charges are based.
- g. Description of shipment or transaction in sufficient terms to permit an accurate determination of the correct rate and charge or, in the case of rate-exempt transportation, to permit an accurate determination that the shipment or transaction is exempt from regulation.
- h. Rate and charge assessed.
- i. If discounts are filed, a statement that discounts may be applicable and the carrier's phone number and address to obtain further information.
- j. Other information as may be necessary to make an accurate determination of the applicable rate and charge.

5.2 Issuance of Accessorial Service Document

When a carrier provides a service not included in the transportation rates, the carrier shall issue an accessorial service document to the party who ordered the service and shall show the following information:

- a. Type of accessorial service involved.
- b. Time for which equipment was ordered, if any, and time of actual or constructive placement.
- c. Address where the accessorial service is performed.
- d. Time loading or unloading begun and completed.
- e. Free time allowable.
- 5.3 Additional Requirements For Issuance of Documents In Connection With Transportation Subject To Vehicle Unit Rates

When transportation is performed pursuant to an agreement based on vehicle unit rates, the carrier shall provide the following information in its billing to the debtor, when applicable:

- a. Type and period of transaction (e.g., hourly daily, weekly, monthly, yearly).
- b. Name and address of carrier and shipper.
- c. Identification (by license number or Vehicle Identification Number) and type of equipment.
- d. Effective date of transaction.
- e. Base vehicle unit rate.
- f. Number of hours and rate per hour.
- g. Miles operated and rate per mile.
- h. Number of premium pay hours and rate per hour.
- Number of excess hours and rate per hour.
- j. Number of helper hours and rate per hour.

# APPENDIX G

- k. Dates service performed on Saturday, Sunday, or holidays and rates for same.
- 1. Rate for temperature control service.
- m. Explanation of any additional charges (forklifts, etc.).

## RULE 6 - COLLECTION OF CHARGES

- A. This rule applies only to transportation subject to General Order 147 Series. Except special contracts that contain other provisions and transportation for the United States, state, county, or municipal governments.
- B. Transportation and accessorial charges shall be collected by the carrier from the debtor prior to relinquishing possession of the property, unless the carrier has taken sufficient precautions to insure payment. Upon taking such precautions the carrier may extend credit as provided in this rule.
  - 1. Freight bill for all transportation and accessorial charges shall be presented to the debtor within 15 calendar days from the first 12 o'clock midnight following delivery of the freight. Vehicle unit rate freight bills shall be presented within seven calendar days following the end of the transaction period. Vehicle unit rates for periods in excess of one month shall be billed within seven days from the end of each month, corresponding to the date service commenced.
  - 2. Carriers may extend credit to the debtor for a period of seven days, excluding Sundays and legal holidays. The credit period will begin from the first 12 o'clock midnight following presentation of the freight bill.
  - 3. The United States mail may be used for billing and collection. The postmark will be used to record the date.

#### RULE 7 - OTHER REQUIREMENTS

## 7.1 Retention of Records

Each carrier maintaining an office or place of business within the State of California shall keep therein all documentation, including any bills of lading, freight bills, accessorial service documents, weighmaster's certificates or any other written instructions, requests, agreements or documents which support the rates and

charges assessed in connection with each shipment or transaction for at least three years from the date transportation was performed. Carriers which do not maintain an office or place of business within the State of California shall keep all documentation as described above for at least three years from the date transportation was performed, and shall make such documentation available to the Commission at its request in conformance with Code Section 3701.

## 7.2 Hazardous Materials Transportation

- a. Before transportation any hazardous materials, substances or wastes, a carrier shall insure that it has complied with documentation requirements of all governmental agencies charged with protection of the public or the environment in connection with transportation of these materials, substances, or wastes. A carrier shall note on its freight bill any circuitous routing or separation of commodities required by these.
- b. Before accepting any hazardous material for transportation, a carrier shall review shipper-prepared documents for compliance with Title 40, Part 262.20, and Title 49 Parts 171.8, 12.200-172.205, Code of Federal Regulations, including any amendments or reissues. This requirement shall not be construed as relieving a shipper of any responsibility for issuance or accuracy of these documents. The carrier shall retain one copy of each document in accordance with Rule 7.1, above.

		•	•			•	•
Approved and	dated		at	San	Francisco,	Cal	ifornia.

PUBLIC UTILITIES COMMISSION STATE OF CALIFORNIA

By Executive Director

(END OF APPENDIX G)

## LIST OF ACRONYMS

A. Application

AB Assembly Bill

Ad Hoc Carriers Committee

ALJ Administrative Law Judge

ASCT Americans for Safe and Competitive Trucking

C. Case

CHP California Highway Patrol

CLFP California League of Food Processors

CMA California Manufacturers Association

Coalition California Coalition for Trucking Deregulation

CPIL Center for Public Interest Law

CTA California Truckers Association

CWTB Cal-West Tariff Bureau

D. Commission Decision

DMV California Department of Motor Vehicles

DOT United States Department of Transportation

DRA Division of Ratepayer Advocates

FTC Federal Trade Commission

GACC generally applicable common carrier

G.O. General Order

HCA Highway Carriers Association

# LIST OF ACRONYMS (continued)

I. Commission Order Institution Investigation

ICC Interstate Commerce Commission

LTL less-than-truckload

NMFTA National Motor Freight Traffic Association

NSSTC National Small Shipments Traffic Conference, Inc.

OII Commission Order Instituting Investigation

PMTB Pacific Motor Tariff Bureau

PU California Public Utilities Code

SB Senate Bill

SCMD Southern California Motor Delivery, Inc.

Teamsters California Teamsters Public Affairs Council

TFCI Truck Freight Cost Index

WCFTB West Coast Freight Tariff Bureau

(END OF APPENDIX H)

Public Utilities Commission San Francisco

## MEMORANDUM

Date : October 6, 1989

To : The Commission

(Agenda Distribution)

From : John B. Chanian, Commissioner

File No.: I.88-08-046, General Freight Investigation

Subject: ALTERNATE TO PROPOSED DECISION Item H-la, Agenda of 10/12/89

Following review by Legal Division and others, the Proposed Decision of ALJ Ferraro has been substantially rewritten. The primary policy thrust of the decision, which is to allow rates to be determined by market competition, is unchanged. The important revisions are:

- 1. Rearrangement and rewriting of the text to more clearly explain the logic and policy decisions behind the adopted regulatory program.
- 2. Additional legal analysis to support adoption of the zone of reasonableness.
- 3. Additional economic analysis to support the finding that the general freight trucking market is workably competitive.
- 4. Additional support to show exactly how the adopted program protects against the alleged problems in the market:
  - o monopoly pricing shipper clout
  - o destructive pricing
  - o predatory pricing
  - o price discrimination
  - o poor service.
- 5. Change in incentives for common and contract carriage. In the alternate decision those incentives are controlled by different effective dates (10 days for common carriage, 20 days for contract carriage), and defining eligibility for special contracts (service not normally found on common carrier tariffs, or \$1000 per month minimum service level, or other meaningful service-related obligations).

Because the revisions are extensive, no effort has been made to mark changes in the margins of the revised document.

## PROOF OF SERVICE BY MAIL

ī,	
I am c	over the age of 18 years, not a party to this
proceeding, a	and am employed by the California Public Utilities
Commission at	: 505 Van Ness Ave., San Francisco, California.
On,	, I deposited in the mail at San
	alifornia, a copy of:
	89 10 639
	(DECISION NUMBER OF TYPE OF HEARING)
:	(DATE of HEARING)
	(APPLICATION/CASE/OII/OIR)
	envelope, with postage prepaid, addressed to the lass of each of the addressees in the attached list.
I đec	lare under penalty of perjury that the foregoing is
	rect and that this declaration was executed on
	, at San Francisco, California.
41	· · · · · · · · · · · · · · · · · · ·

\*Signature and stamped name

Melled

OCT 1 6 1989:

Decision 89-10-039 October 12, 1989

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

In the Matter of the Regulation )
of General Freight Transportation )
by Truck. )

I.88-08-046 (Filed August 24, 1988)

(Appearances are listed in Appendix A.)

Decision on Rate, Safety, and Subhaul Regulation for General Freight Transportation

## INDEX

Subject	e
OPINION 2	
Summary	
Background 3	
Procedural History 4	,
Positions of the Parties 5	
California Trucking Association (CTA) 5	
Ad Hoc Carriers Committee (Ad Hoc)9	
California Teamsters Public Affairs	
Council (Teamsters) Highway Carriers Association/Willig Freight Lines (HCA)	_
Highway Carriers Association/Willig	•
Freight Lines (HCA)	:
Parties Represented by Edward J. Hegarty	
(Hegarty)	
West Coast Freight Tariff Bureau (WCFTB)	
Pacific Motor Tariff Bureau (PMTB)	
Cal-West Tariff Bureau (CWTB)	
National Motor Freight Tariff	,
	,
AcTran	
Parties Represented by Gary Haas (Haas)	
Division of Ratepayer Advocates (DRA)	)
California Coalition for Trucking	
Deregulation and Viking Freight	
Systems, Inc.	r
Silver, Rosen, Fischer & Stecher,	
P.C. (Fischer)	
California Manufacturers Association (CMA) 29	
Center for Public Interest Law (CPIL)	
National Small Shipments Traffic Conference,	
Inc. and Health and Personal Care	
Distribution Conference, Inc. (NSSTC)	Ļ
Americans for Safe and Competitive	
Trucking (ASCT)	2
United States Federal Trade Commission (FTC) 32	2
United States Department of	
Transportation (DOT)	3
California League of Food Processors (CLFP) 33	3
Analysis of Current Regulatory Program	
Policy Considerations	
Goals of Truck Regulation	
Destructive Competition	
Monopoly Pricing	

### INDEX

Subject	Page
Predatory Pricing	44
Shipper Pricing	45
Price Discrimination	45
Service	47
Safety	47
Competition	48
Legal Authority for a Flexible Rate System	52
Contract vs. Common Carriage	58
Zone of Reasonableness	59
Safety and Entry Requirements	61
Parties Supporting Rate Regulation	62
Parties Supporting Direct Enforcement	65
Safety Legislation	67
Discussion	69
Adopted Regulatory Program	72 74
Safety, Service and Price Discrimination	
Limits to Zone of Reasonableness	81
Variable Cost Calculation	83 85-
Incentives for Common Carriage	88
Common Carrier and Special Contract Regulations	90
Monitoring	91
Monitoring	94
Contract Carriers	94
Common Carriers	95
Subhauling	98
Filipovich	99
Teamsters	99
CMA	102
Fischer	102
Mike Conrotto Trucking (Conrotto)	103
Southern California Motor	
Delivery, Inc. (SCMD)	103
CTA	104
DRA, Coalition and Dedicated	
Contract Carriage, Inc.	104
Discussion	104
Collective Ratemaking	109
DRA	110
CTA	110
Coalition	111
CWTB	111
CMA	111
CLFP	111
WMTB	111

## INDEX

Subject	Page
NSSTC Discussion Credit Rule Electronic Data Interchange Implementation Issues	112 112 112 113 114
Findings of Fact	117
Conclusions of Law	136
ORDER	137
APPENDIX A. List of Appearances	
APPENDIX B. Applicable Sections of the Constitution, Public Utilities Code	
APPENDIX C. General Order 80-C	
APPENDIX D. General Order 147-B	
APPENDIX E. General Order 155-A	
APPENDIX F. List of Acronyms	
TABLE 1 Current Regulatory Program	34
TABLE 2 Motor Carrier Safety Programs	71
TABLE 3 Calculation of Other Costs	87
TABLE 4 Adopted Regulatory Program	116

## <u>OPINION</u>

#### Summary

This decision finds that a workably competitive market exists in the general freight trucking industry and adopts a flexible regulatory program which allows the efficiencies of the market place to determine transportation rates. In addition to the flexible rate program a number of safeguards are adopted to ensure the public is provided safe, reliable service at reasonable, nondiscriminatory rates. These safeguards include some limitations on rates, a monitoring program, a minimum level of service requirement for common carriers, a requirement that all rates and associated discounts be filed and available for public inspection, and a toll free telephone number for verifying carrier operating authority.

We believe this approach provides the benefits of competition with the control of regulation only where needed. Carriers will be able to openly compete for customers, but not allowed to discriminate without justification. Shippers will be free to have service tailored to their needs, and the trucking industry will be able to respond to market pressures rather than regulatory mechanisms. We fully expect the dynamics of California's economy to be matched by the dynamics of general freight trucking, with the public the main benefactor of a more responsive and efficient industry. Safety will not be compromised in this achievement. Commission initiated and legislatively mandated programs will be in place to provide the public with direct regulation and enforcement of safety standards.

Under our flexible program, common carriers will be allowed rate freedom within a zone of reasonableness. The upper end of the zone is a 10% cap on rate increases; the lower bound is carrier-specific variable costs. Common carrier rate changes outside the zone and collectively set rates require a formal

application with appropriate justification. Contract carriers are not restricted by the zone in establishing rates, but may not set prices lower than their variable costs. To minimize direct competition between common and contract carriers, contract carriers are only authorized to enter into special contracts which provide for a special relationship between the carrier and the shipper or for service not normally provided under common carrier tariffs. All rates and contracts must be filed with the Commission. However, common carrier rate changes not requiring an application are effective on 10 days' notice. Special contracts are effective after 20 days' notice.

Subhaulers are subject to a division of revenues (between prime carrier and subhauler) to be determined after additional hearings.

## Background

The issues raised in this proceeding were first addressed in Case (C.) 5436, et al., and later in Decision (D.) 90663, dated August 14, 1979. That decision set up a five-year transition period which resulted in the initial opening of entry into the general commodities common carriage field for thousands of California permitted carriers. With passage of the five-year transition period, I.84-05-048 was opened. That investigation included 23 hearing days, testimony from many segments of the transportation community, and an en banc oral argument. Finally, D.86-04-045, dated April I6, 1986, adopted the present regulatory program as represented in General Order (G.O.) 147-A. Before its adoption in D.86-12-102, G.O. 147-A was the subject of extensive workshops conducted by the Commission's Transportation Division staff.

G.O. 147-A implemented a system of carrier-made rates, a rate window, rate exempt dedicated equipment contracts, and the imposition of a Truck Freight Cost Index (TFCI) that impacts rates for common and contract carriers in California. Additionally, the

decision set up a new procedure for future justification of reduced rates and the review of rate reductions that were granted during the transition period.

It should be clear to the trucking industry that the progression of our attempts to meet the changing situation in California intrastate transportation has been developing over an extensive period. Our movement toward relaxed rate regulation has not been easy, but the issues have been repeatedly addressed and the parties have had ample opportunity to assemble their evidence and develop the record.

Aside from the fact that this proceeding is only part of a continuing progression of investigations, this is not a proceeding that contemplates total deregulation. The proposals which have been presented are premised on the Commission retaining jurisdiction over the carriers operating in the State. This would be consistent with our treatment of various aspects of specialized transportation such as fresh fruits and vegetables and tank truck operations, which were released from rate regulation only.

## Procedural Ristory

On December 16, 1987 an order was issued setting en banc hearings to consider the State's regulation of the for-hire trucking industry. This included consideration of all sectors in the trucking industry, not just general freight. En banc hearings were held in San Francisco on March 10 and 11, 1988 and in Los Angeles on March 18, 1988. At those hearings panels of experts and a parade of witnesses, including the Commission's Division of Ratepayer Advocates (DRA), expressed concerns about the regulation of the for-hire trucking industry.

On August 24, 1988, Order Instituting Investigation (I.) 88-08-046 an investigation into the regulation of general freight transportation by truck was issued. I.88-08-046 identified the Commission's regulatory objectives and invited a thorough reexamination of the current scheme of regulation. Prehearing

conferences which established procedural rules were held on September 14, 1988 and October 17, 1988.

Fifty-four days of evidentiary hearings commenced on November 7, 1988 and concluded on February 24, 1989. Additionally, two public comment hearings were held, one in Los Angeles on December 5, 1988 and the other in San Francisco on December 12, 1988. The 56 volumes of transcripts totaled 7,286 pages.

The appearance list includes 59 individuals and organizations, 18 of which submitted briefs. One hundred six witnesses offered testimony including 19 rebuttal witnesses. A total of 186 exhibits and 13 reference items were received.

In accordance with § 311, the proposed decision of ALJ Ferraro was mailed on June 6, 1989. Comments were received from 16 parties. These have been reviewed and carefully considered by the Commission. Many changes induced by the comments and during our own deliberations have been incorporated into the final decision.

## Positions of the Parties

Below is a description of each party's position with respect to rate regulation. The parties strongly disagreed on the proper amount of rate regulation for the general freight trucking industry. Their positions spanned the continuum from total deregulation to rigid rate regulation. In addition to the main issue of rate regulation, parties also addressed the closely related issues of: collective ratemaking, subhauling, safety, and credit rules. Each issue is discussed in a separate section.

## California Trucking Association (CTA)

CTA is one of the largest and most active trucking organizations in the State, with about 2,500 members. CTA conducts programs on management and truck safety, has local and statewide committees which address important trucking issues, and engages in lobbying activities on behalf of its members.

CTA recommends increased economic regulation for a stable industry capable of meeting the state's needs. Additionally, CTA

fears rate deregulation will cause rate discrimination, a reduction in service to small shippers and rural communities, increased highway accidents, and an increase in highway congestion and air pollution. If the market is allowed to set transportation rates, CTA argues that the Commission would give advantage to large volume shippers and high-volume traffic lanes.

According to CTA, during relaxed rate regulation (19801986) shippers, using market power, forced carriers to lower rates.
This resulted in reduced carrier revenues and discouraged capital investment. General freight carriers suffered major losses of capital which manifested themselves in bankruptcies, exit from the industry, older equipment, and lower wages. The large number of bankruptcies and firms exiting the industry during this transition period resulted in poor quality service to some shippers and general instability in the industry. CTA states that lower trucking rates in the transition period: (1) increased shipper profits by nearly \$1 billion, (2) were not passed through to consumers, and (3) continued until the current regulatory program was instituted.

CTA points out that in 1986 California carriers received a 10% rate increase, the first general rate increase in the Commission tariffs since 1980. This led to reinvestment in trucking equipment and employee drivers. To plunge these carriers back into cutthroat rate competition would cause disastrously low profit margins, impossible debt-to-asset ratios, and increase the difficulty of attracting new capital. Furthermore, market-set rates lead to overcapacity; carriers expand fleets and duplicate services in an attempt to increase market share. This results in an extra cost that society eventually pays for in pollution, congestion, and higher rates to shippers without market power.

CTA also asserts that the less-than-truckload (LTL) industry has large economies of scale which support predatory behavior. CTA points to the significant concentration in the

interstate LTL industry since rate deregulation in 1980 as evidence of this behavior. Additionally, CTA cites examples of rate discrimination in rate deregulated markets by Interstate Commerce Commission (ICC) carriers and lost service and increased rates to rural shippers. CTA believes that: (1) secret rates and discounts prevalent under deregulation prevent shippers from making informed decisions and effectively bargaining for rates, and (2) service to rural areas does not always support multiple carriers, which without rate regulation will result in shippers paying monopoly prices.

According to CTA, highway safety has also suffered because of relaxed rate regulation. CTA claims reductions in rates have lead to the use of older and inadequately maintained equipment, lower driver wages, and inadequately trained and emotionally unsuited drivers. CTA states that truck drivers are identified as the primary cause of over 90% of truck-at-fault accidents and argues that a direct connection exists between rate regulation and highway safety. Additionally, CTA believes that carriers in poor financial condition will delay needed maintenance, hire poor quality drivers, and operate in an unsafe manner.

In another area related to motor carrier infrastructure, CTA cites the recent enactment of SB 151 (Stats. 1987, Ch. 1301) which gave the South Coast Air Quality Management District (District) authority to restrict traffic within its jurisdiction. The law also provides for the formation of other jurisdictions throughout the state. Among the proposals being considered by the District are peak period fee assessment, traffic diversion, requiring carriers to retrofit equipment with engines which burn clean fuel, and outright bans. Additionally, the City of Los Angeles has proposed ordinances and the California Air Resources Board has adopted guidelines for restricting truck traffic to minimize air pollution. CTA claims this threatens free access to

California's freight transportation infrastructure and recommends Commission action to reduce the involvement of local jurisdictions.

CTA's proposed regulatory program will require all common carriers to file rates through tariff bureaus granted Public Utilities (PU) § 496 antitrust immunity. Within the bureaus, individual carriers will have the right of independent action. Proponents of any change in a common carrier rate must either be a tariff bureau member carrier whose traffic is directly affected, or an affected freight bill payer. All bureau rate changes must receive Commission approval before publication. All common carriers must publish rates to all points and places in their service area. Cost justifications for rate changes shall include the costs of operating in compliance with all State and Federal laws including: the speed limit, hours of service limitations (including waiting or delay times), and compliance with weight regulations.

Contract carriers will be required to file contracts with the Commission. Rate increases may be filed on one day's notice and rate reductions must be filed on 30 days' notice, measured from the date of publication in the Commission's Transportation Calendar. Rate reductions must be cost-justified under the same rules as common carrier cost justifications. All contracts must include a provision which makes the shipper co-liable for all accidents arising from the carrier's performance for the contract shipper. A carrier would have no limit on the number of non-dedicated contracts it may enter.

Contract carriers will be limited to three dedicated contracts. To be eligible to use dedicated contracts a contract carrier must meet the following conditions: (1) only carrier employees or subhaulers paid in accordance with a cost-justified settlement schedule may be used, (2) balance sheet assets must be at least 1.4 times greater than current liabilities, (3) labor cost on the carrier's income statement must meet the labor ratio test,

(4) at least 50% of the carrier's revenue must be earned from intrastate California transportation, and (5) a driver selection and training program, and an equipment maintenance, repair and replacement program must be in place.

Additionally, carriers wishing to use cost justifications and dedicated contracts must place, at an acceptable level, in a measurement device called a safety score. The safety score examines financial and operating data that CTA studies claim are correlated to highway safety. An acceptable safety score is one in the top two-thirds of all motor carriers. Common or contract carriers who are ranked in the bottom third must provide a cost justification which demonstrates the reduced rate will measurably improve at least one of the four elements of the safety score. This improvement must be sufficient to move the carrier out of the bottom third. Contract carriers wishing to use dedicated contracts must have a safety score in the upper half of all carriers. More details on the safety score will be provided in the safety section.

The current programs for the TFCI, prevailing wage, rate window, and rules for meeting a competitor's rate remain unchanged. Subhauler rates would be regulated and subhaulers paid in accordance with a cost-justified rate schedule. More detail on CTA's proposals for subhauler regulation is contained in the subhauling section.

## Ad Hoc Carriers Committee (Ad Hoc)

Ad Hoc, a coalition of motor carriers and others in the transportation industry, was formed for the purpose of participating in the investigation of general freight motor carrier regulation. Ad Hoc presented numerous witnesses including an accounting professional, equipment sales representatives, a subhauler, a prime hauler and several transportation consultants. The testimony offered covered a broad spectrum of economic and policy issues, but only two witnesses submitted specific recommendations.

Ad Hoc believes the issues addressed in this OII were adequately examined in prior proceedings, and general freight motor carriers have achieved a limited degree of stability and financial benefits under the current regulatory program. To seek major changes at this time is premature and the industry should be given a full opportunity to make the current program work.

Ad Hoc does recommend some fine tuning to the existing regulatory program in areas that have been identified as problems. In two instances, Ad Hoc witnesses differ on the modifications that should be made: rate window filings and competitive rate filings under G.O. 147-A. One recommendation for rate window filings would discontinue the filings because they are more of a burden than a benefit. The other recommendation would continue rate window filings without change because they are working satisfactorily for both carriers and shippers. There is also a conflict with Ad Hoc's recommendations for competitive rate filings. One continues the filings with no changes since the provisions contain several protections against abuse of the privilege, and the other continues the filings, but allows existing carriers to meet competitive rates without having previously handled the traffic.

Ad Hoc proposes that existing common carriers be allowed to lower rates to meet a competitor's GACC rates without cost justification. This recommendation addresses the competitive advantage of new common carriers and existing contract carriers. These carriers can file any existing GACC rate without cost justification, while existing common carriers must cost-justify the same rate. Ad Hoc's proposal would eliminate this competitive advantage.

Ad Hoc also recommends that the TFCI, dedicated contracts, and cost justifications be retained with a sincere effort on the part of Commission staff and the industry to educate carriers and shippers on the requirements. Additionally, Ad Hoc requests an investigation into discounts because discriminatory and

preferential discounts are illegal, improper, and contrary to the interests of consumers.

In support of its recommendations Ad Hoc concludes that deregulation will result in the following:

- 1. Lower rates to larger shippers and higher rates to smaller shippers.
- 2. An increase in total intrastate transportation costs.
- 3. Increased profits for major shippers.
- 4. A decrease in the ability of intrastate carriers to attract capital.
- 5. Drivers and subhaulers working excessive hours at illegal speeds.
- 6. Reduced expenditures for vehicle maintenance and safety.
- 7. An increase in the average age of equipment utilized by intrastate for-hire motor carriers licensed by this Commission.
- 8. Diminished availability and frequency of motor carrier services to small towns and rural areas.

Although Ad Hoc makes recommendations for changes or modifications to the current program, it does not specifically outline the steps that should be taken to effect the changes. Ad Hoc believes it is in the best interest of the State's economy to give the existing program a chance to work, and urges the Commission to address regulatory issues within the scope of the current program rather than adopting a new regulatory program.

## California Teamsters Public Affairs Council (Teamsters)

Teamsters supports the continuation of the current program, with some modifications, and specifically opposes less restrictive rate regulation. Teamsters believe large shippers have benefited from deregulation through lower shipping rates and

greater market clout, but that those benefits do not balance the negative social and economic consequences. In its view both interstate deregulation and the period of relaxed rate regulation in California (1980 and 1986), caused enormous economic disruption in previously stable markets. This had particularly disastrous consequences for small shippers, highway safety, and industry employees.

regulation, and argues that no evidence has been advanced to show the cost-justified rate system now in effect produces noncompetitive rates, "monopoly rents" for workers, or any of the other problems allegedly suffered by shippers prior to 1980. Teamsters states that labor (particularly union labor) shouldered much of the economic burden of deregulation. Many employees were forced to accept pay cuts, increased work hours, and a decline in working conditions. Workers who had been steadily employed for decades found themselves unemployed or underemployed while others lost health care or pension benefits for themselves and their families. This loss of benefits places additional burdens on taxpayer supported services, rather than carrier supported plans.

Teamsters also focused its attention on the relationship between economics, highway safety, and the impact of interstate deregulation. While freely admitting there is no simple correlation to be made between highway safety and deregulation, Teamsters argues the economic pressures brought on by deregulation have a definite impact on certain factors related to truck accidents. These impacts include: (1) delays in new equipment purchases, (2) deferred vehicle maintenance, (3) poor management and personnel practices, and (4) unsafe operating practices.

Teamsters proposes the current rate regulation program be modified in three areas. First, the TFCI should be updated more than once a year for labor and other fixed costs. Second, the Prevailing Wage Report should be revised to exclude carriers who

pay drivers minimum wage and to include nondriver employees as a secondary labor cost. Finally, Teamsters advocates a fixed division of revenues between subhaulers and prime carriers, with prime carriers compensated only for their costs. Prime carriers would be required to pay subhaulers rates which are cost-justified using subhauler costs. Teamsters' recommendations for subhauling are discussed in more detail in the subhauling section.

## Highway Carriers Association/Willig Freight Lines (HCA)

Highway Carriers Association is an organization of approximately 600 small carriers, and Willig Freight Lines is a large LTL carrier with both interstate and intrastate operating authority.

HCA says this proceeding is unnecessary and should not have been undertaken because the current regulatory program is the result of a recent and extensive inquiry into the regulation of general freight. HCA believes the existing program contains defects, but maintains that the remedies are relatively simple and straightforward and do not warrant a complete overhaul. HCA advocates instituting the modifications to G.O. 147-A recommended by the Commission staff in November 1987. These recommendations would:

- 1. Allow generally applicable common carrier rates to be published by existing common carriers, not merely new common carriers and contract carrier competitors.
- 2. Remove the requirement that a carrier already be handling the traffic in order to meet the rates of a competitor.
- 3. Create a provision whereby carriers could make minor changes to tariffs without having to file a cost justification or a formal application.

An additional problem with the existing program occurred when carriers were required to transfer rates from transition tariffs (pre-1986) to individual publications or bureau tariffs.

Many smaller carriers could not afford to file all former rates simultaneously and chose to file simplified tariffs. However, once an initial filing was made, subsequent changes required Commission authority. Unfortunately, many carriers did not become aware of this until after their actions limited their options.

HCA also recommends clarification of the TFCI. A literal interpretation has resulted in application of the LTL index to thousands of TL rates published on a "per unit" or "per mile" basis. HCA has also identified a number of technical refinements to the TFCI which should be addressed.

In response to the proponents of flexible rate regulation HCA argues that:

- 1. Shippers do not pay more in California than elsewhere.
- 2. Shippers are not moving out of California, they are moving into the State.
- 3. Consumers will not pay less when trucking rates decline.
- 4. Just-in-time production concepts have been in California for many years.
- 5. Flexible rate regulation would create inequities between competing classes and undermine the common carrier system.
- Less rate regulation will have a significant detrimental effect on safety.

Finally, HCA urges a fine tuning of the existing program to allow the industry to continue on the course of establishing competitive, carrier-set, cost-based rates.

## Parties Represented by Edward J. Hegarty (Hegarty)

Hegarty represents the California Carriers Association and the California Dump Truck Owners Association. Hegarty raises numerous legal arguments in support of the existing regulatory program. These are addressed in the legal section below.

Additionally, Hegarty points out that the classification of freight as either general or dump truck is an issue in C.5437, OSH 323 and should not be litigated in this proceeding. We agree with Hegarty on this matter and will leave the classification of freight to be resolved in C.5437, OSH 323.

## West Coast Preight Tariff Bureau (WCFTB)

WCFTB supports the current regulatory program because it preserves rate stability and ensures a stable trucking industry. WCFTB says the trucking industry was financially hurt by the transition period and that small companies will be forced out of business by destructive and predatory pricing if rate regulation is significantly reduced or eliminated.

According to WCFTB, DRA's proposal is discriminatory and unfair to common carriers. Common carriers are required to file rates while contract carriers are not. This presents an unfair competitive environment between common and contract carriers.

Finally, WCFTB supports continuing the current regulatory program with the following modifications: (1) allow existing carriers to file new GACC rates, and (2) allow all carriers to meet the rates of competitors with a cost justification within 60 days. WCFTB also supports carriers having the choice of individual tariffs, agency tariffs, or subscribing to a tariff bureau which has antitrust immunity in accordance with PU § 496.

## Pacific Motor Tariff Bureau (PMTB)

PMTB represents approximately 300 carriers, the majority of which are small and file only intrastate rates. PMTB argues that the current program has been in effect only two years and should not be overhauled.

Furthermore, PMTB believes that large shippers and carriers which propose flexible or no rate regulation are motivated by self-interest. Under their proposals, large shippers will be in a superior bargaining position for preferential rates and large carriers will enter new markets intent on domination or

destruction. In contrast, small family-owned carriers are interested in safeguarding their livelihood through rate regulation and small shippers without bargaining power seek Commission protection.

According to PMTB, the Commission has the responsibility to make a decision in the best interests of the public by ensuring a transportation system that is safe, efficient, and offers adequate service levels. With some minor adjustments, PMTB believes the current regulatory program meets these objectives. Since PMTB modifications to the current program parallel those of HCA, they will not be repeated.

## Cal-West Tariff Bureau (CWTB)

CWTB represents approximately 500 members which have operating authority from the Commission. CWTB: (1) advocates retention of the current system with some modifications,.

(2) believes the present system creates a competitive environment, is reasonable, and allows rate flexibility, and (3) asserts that regulatory change would adversely affect the industry and the public.

The testimony of CWTB describes the problems experienced by carriers during the period of rate flexibility, 1980 through 1986. Its witnesses recounted situations in which they were compelled to offer excessive rate reductions to retain business. One witness, who provides repair services to many carriers, testified that equipment is not being maintained properly because deregulation reduced revenues.

Furthermore, CWTB states that contract and common carriers currently compete for the same traffic, but economic deregulation of contract carriers would result in predatory pricing practices and prejudicial pricing in favor of large volume shippers. This would prevent common carriers from competing for favorable traffic and force the common carrier industry into bankruptcy.

CWTB supports a regulatory policy that will be uniform in its application and enforcement and will ensure adequate service without discriminatory rates. To accomplish this, CWTB believes the current rate regulation program must be continued for both common and contract carriers. However, CWTB recommends the following steps to fine-tune the existing program:

- 1. Cost justifications applicable for only one year.
- 2. Common carriers allowed to reduce rates to meet other carrier GACC rates.
- 3. Elimination of the requirement that a carrier already handle traffic to meet the cost-justified rate of a competitor.
- 4. Published guidelines for cost-justifying rates.
- 5. Strict enforcement of the Commission rules and regulations.
- 6. Review of the regulatory program five months after this decision.

## National Motor Preight Tariff Association (NMFTA)

NMFTA is a Virginia based tariff association with approximately 7,000 participating carriers, 188 of which have intrastate operations in California. NMFTA publishes the National Motor Freight Classification, which it files with the Interstate Commerce Commission (ICC) and 42 state regulatory agencies, including this Commission.

The primary issues addressed by NMFTA are: (1) whether there is a link between economic regulation and motor carrier safety, and (2) the effect elimination of motor carrier rate regulation would have on the California trucking industry infrastructure. NMFTA states there is definite linkage between economic regulation and safety, with partial or complete elimination of motor carrier regulation resulting in a

deterioration in highway safety. The elimination of interstate motor carrier regulation has also adversely affected the financial stability of the trucking industry, resulting in poor service and/or high rates to small shippers and communities. Shippers of difficult to handle commodities have been left with no public service. Undesirable freight has been shunned and/or used to subsidize the reduced rates obtained by the favorite few. Excessive competition has driven established carriers out of business and causes many carriers to operate at rates which do not meet their costs.

NMFTA argues that the interstate experience has taught that economic pressures, created by rate discounting and excessive competition, give rise to safety problems due to reduced maintenance expenditures, the inability to purchase new equipment, and reduced driver wages. Under the interstate system, published discounts are often below cost and do not indicate to whom they apply. Some shippers have pressured carriers to establish arrangements whereby the shippers are paid the published discount even though they do not pay the freight bill.

NMFTA submits that the interstate system has produced preferential and discriminatory rate practices and if California abandons rigid rate regulation it would experience similar effects. Regulatory control, economic and otherwise, over motor common and contract carriage is absolutely essential to the success of California's intrastate transportation system. NMFTA believes that while the current program may require additional fine-tuning, its regulatory objectives are sound. Further implementation and experience with this program should occur before the industry and the public are subjected to disruptive policy changes.

## Folger Athearn, Jr. (Athearn)

Athearn is a transportation consultant who appeared on behalf of himself and testified for Ad Hoc. Athearn argues that the federal experiment in transportation deregulation has resulted in a decrease in the availability of full service motor common carriers, which are essential to small businesses and small rural communities. This conclusion was drawn from Athearn's analysis which determined the number of common carriers having authority to serve California's county seats declined by 48% from 1982 to 1988.

Athearn also states that full service motor carriers have been unable to resist the economic pressure to charge their major corporate customers lower rates or grant higher discounts while charging small business more for the same service. This discrimination has placed small businesses and small rural communities at a disadvantage that cannot be explained by differences in the cost of transportation service.

Finally, Athearn is opposed to common carriers publishing rates for specifically named customers or predicating rates on meaningless bill of lading certificates. Secret rates in confidential contracts are not in the public interest. Athearn believes that carriers should not be allowed to hold both common and contract authority and the only way to prevent discrimination is to require carriers to publish their rates.

#### AcTran

AcTran is a consulting firm primarily involved with interstate and intrastate transportation rate analysis. AcTran supports the current regulatory program and identified a number of problems that exist in the interstate deregulated market. Among the specific ills are unsafe driving practices due to reduced rates and the use of rebates and kickbacks. Another serious problem is the filing of rates. Contract carriers are not required to file rates and common carrier filing requirements are not enforced. Finally, AcTran submitted a comparison of interstate and intrastate rates and expressed concern over the trend toward monopolization of the trucking industry.

## Parties Represented by Gary Haas (Haas)

Haas represents three carriers: Cooper Fine Line Transport, Dolo-Chem Transport, Inc., and Great American Transport. These carriers testified in support of rate regulation, but criticized the implementation of the current program. They also object to inadequate enforcement and oppose rules which favor large carriers over small carriers.

## Division of Ratepayer Advocates (DRA)

DRA is a separate division within the Commission assigned to investigate, develop, and promote policy positions for the public in general, and ratepayers specifically. As its name suggests, DRA represents the interests of those who pay the rates, including shippers, consignees, and ultimate consumers of the goods shipped. DRA is also interested in the welfare of the trucking industry, but wants the greatest value at the lowest price, consistent with safe, reliable service.

DRA states that general freight transportation is an essential service to commerce, industry, and the public at large. However, its tendency is not toward a natural monopoly and does not require unique access such as transmission lines. Historically, trucking regulation has differed from regulation of classic monopolies (gas, electric, telephone, and water utilities). The rates set by the Commission have been minimum rates rather than fixed rates, and this protected the industry rather than the consumer. Although the current system for general freight is not traditional minimum rate regulation, it still protects the industry.

Additionally, DRA claims the rationale for this protective regulation has been to avoid the negative effects of excessive competition, rather than the negative effects of insufficient competition. Those advancing rigid rate regulation assert two types of harm may result from less regulation: predatory pricing and destructive competition. The arguments for

retaining this protective regulation come mainly from trucking companies. They seek four different kinds of protection:

- 1. Protection from themselves: truckers are incapable of calculating their own costs and/or unable to be restrained by market forces.
- 2. Protection from each other: truckers are so rapacious they will consume each other or drive each other out of business.
- 3. Protection from shippers: large shippers will be able to drive transportation prices below cost.
- 4. Protection for the public: consumers will ultimately pay higher prices, service will deteriorate, and the highways will be unsafe.

According to DRA, these protections are founded on unreasonable assumptions. The arguments espoused by those favoring rigid rate regulation are inconsistent with economic theory, practical experience, and common sense. Furthermore, rate regulation has never directly controlled, or adequately addressed safety and service.

DRA is convinced that economic regulation interferes with the efficient operation of market forces and imposes unwarranted regulatory costs on carriers which are passed on to shippers and ultimate consumers. The regulatory process also prevents prices and service from rapidly responding to changes in the market. Pricing based on average or representative carrier costs contributes to inefficiencies and prevents new entrants from exerting competitive pressure on existing carriers.

By contrast, DRA believes California consumers will enjoy substantial benefits if general freight rate regulation is relaxed. Relaxed regulation will encourage competition in the marketplace, creating strong incentives to minimize carrier costs and increase service options. Increased competition will reduce transportation

prices through lower carrier profits, lower labor costs (more efficient deployment; not necessarily lower wages), and more efficient operations.

Other than pricing flexibility and service availability, safety on the highways is the primary concern of DRA. Proponents of rigid rate regulation argue that relaxed rate regulation will result in unsafe practices and greater risks on the highways for carriers, shippers, and the public at large. However, DRA states that rate regulation has never required direct expenditures on safety. Moreover, a review of the safety literature and the best available information does not support the claimed link between rate regulation and highway safety. This body of information indicates that direct enforcement of safety regulations has the greatest impact on highway safety.

DRA argues that motor carrier safety pays and responsible carriers seeking to operate profitably will operate consistent with this principle. The benefits of safety (greater profits) far outweigh the consequences of unsafe operations (financial losses and increased insurance rates). DRA concludes that direct safety enforcement is the most cost-effective method of protecting the public from irresponsible carriers.

DRA also asserts its proposed regulatory program will enhance competition in the trucking industry, reduce transportation rates and the cost of goods sold in California, and improve transportation service. The proposed program is a two-phase approach. The first or interim phase relaxes current rate regulations, and the final phase removes: (1) most controls over contract carriers, and (2) controls over common carriers, consistent with constitutional and statutory requirements.

The interim phase would return the carrier industry to the direction of the 1980 through 1986 transition period with additional rate freedom. Rates of common and contract carriers would be filed with the Commission. Rates lawfully on file with the Commission when the program is implemented would continue in effect. New carriers could establish rates to meet any other carrier's rates immediately upon filing, with the exception that common carriers could not meet contract rates. Common carrier rates on file could be increased and/or decreased once in a calendar quarter up to 5%, effective on the date filed. Increases of more than 5% would require a formal application. Contract carrier rates could be decreased in the same manner as common carrier rates. There would be no limit on contract carrier increases.

Common and contract carrier rates could be decreased by more than 5% by filing the rates on 30 days' notice. These filings would be listed on the Commission's Transportation Calendar. All rates are subject to complaint by affected parties who bear the burden of proof. Rates in formal applications are subject to protest. The burden of proof for rates subject to protest rests with the proponent of the rates.

Collective ratemaking would continue pursuant to current statute and G.O. 154.

In the final phase, common carrier rates would be filed with the Commission. Contract carriers would be required to execute and maintain contracts, but would not be required to file them with the Commission. Contracts are subject to review by Commission staff as to their existence and to determine that carriers rates are valid. All carriers would be required to adhere to the rates and charges specified in their tariffs and/or contracts.

Common carrier rates could be established (new rates, or new carriers) at any level or reduced to any level on the date filed. Common carriers could increase rates on file up to 10% per calendar quarter, effective on the date filed. Common carrier rate increases greater than 10% would require a formal application.

Complaint and protest mechanisms remain the same as in the interim phase.

Collective ratemaking would continue pursuant to current statute and G.O. 154.

California Coalition for Trucking
Deregulation and Viking Freight Systems, Inc.

California Coalition for Trucking Deregulation (Coalition) is a nonprofit organization with a membership of approximately 150. While most members are shippers, the membership also consists of shipper organizations and several carriers. The primary purpose of the Coalition as stated by its policy witness is to seek:

"...an end to economic regulation of carriage of general freight in California. And the objective — the genesis of that was an attempt to bring efficiency to the motor carrier industry as seen by the members of the Coalition.

"Efficiency doesn't mean lower prices.
Efficiency means, among other things,
flexibility, the ability of carriers and
shippers to engage in innovative and creative
ways to solve joint problems, managerial
certainty with regard to contracts entered into
between two parties without the intervention of
the government as a third-party, among other
things." (TR 6086-6087.)

Viking Freight System, Inc. (Viking) operates as a LTL and truck-load (TL) general freight common carrier providing van and flatbed transportation services. Viking is the largest motor carrier operating within the State. As a member of both the Coalition and CTA, Viking supports the Coalition's position.

The Coalition claims that current rate regulation fails to permit the types of pricing and service flexibility achieved in competitive jurisdictions, thereby stifling innovation and decreasing the efficiency of intrastate transportation operations. Lack of rate and tariff flexibility prevents shippers from utilizing modern procurement practices. Lack of contract rate flexibility limits the ability of shippers to properly define their relationships with carriers.

According to the Coalition, there is substantial evidence that California's regulatory program has increased many motor carrier rates beyond normal competitive levels and has skewed rates away from appropriate levels. This is supported by rate comparisons which indicate that rates paid for California intrastate transportation services are higher than in other jurisdictions. Furthermore, it can be inferred by the difficulty of the cost justification process that appropriate rate reductions have been discouraged. Finally, Viking's experience with write-in tariffs demonstrates the efficacy of intrastate economic deregulation.

The Coalition does not believe the arguments that price discrimination will occur in the absence of economic regulation. There are no valid empirical studies supporting claims of price discrimination or inadequate service in rate deregulated markets. Additionally, the current program provides little, if any, cross subsidies that lower rates to small and rural shippers. If it did, questions of equity would be raised.

Economic regulation, argues the Coalition, is not required to preserve the trucking industry. Strict economic regulation only benefits the inefficient, mismanaged carrier. Moreover, the increase in concentration of interstate LTL carriers does not necessarily mean less competition. It is not the number of carriers operating nationally, but the number of carriers operating within a particular market that is important. Since deregulation, carriers which had previously been prohibited from entering other carriers' markets became free to do so. As a result, there has been large-scale market entry by existing LTL firms invading each other's markets. Finally, to the extent

interstate deregulation has decreased motor carrier profitability and the number of carriers, it accomplished a weeding out of unduly high rates of return and inefficient operations.

With respect to safety and rate regulation, the Coalition takes the position that the most effective means to promote truck safety is through rigorous enforcement of safety laws and regulations. First, the Coalition points out that CTA's testimony indicates that the citation rates of Commission regulated carriers was 20 times higher than all other commercial vehicles from mid-1987 to mid-1988. CTA's testimony also shows Commission regulated carriers involved in 36 times as many truck-at-fault accidents during the same period. From this and other safety data and the safety studies presented in the proceeding, the Coalition concurs with the testimony of the United States Department of Transportation (DOT) witness, which states:

"I have been unable to find any link between economic deregulation and motor carrier safety. A far more plausible linkage exists between vigorous enforcement of safety laws and regulations and the enhancement of motor carrier safety." (Exh. 26 at 12.)

The Coalition also points to evidence that carriers have numerous incentives to operate safely. Viking's President explained his company's philosophy of how safety pays as follows:

"...an awful lot of people feel like companies don't throw dollars at safety because it's a direct cost. But we look at safety as being a cost containment program. Since we are self-insured with a high dollar level that we retain ourselves, every dollar we throw in improving our safety means less dollars that we pay out for accidents and injuries. So we've had a very active safety program. And, if anything, our safety program is growing during the years since 1980." (TR 1932.)

This testimony was also mirrored by a number of small carriers.

As described below, the Coalition proposes a regulatory program where carriers are free to charge rates driven by market forces, without regulatory intervention. This program would be effective within 90 days from the date of this decision. The salient features of the program are as follows:

- 1. Contracts between contract carriers and their shippers must be in writing, and a copy must be maintained at the carrier's premises, but a copy need not be filed with the Commission. All existing Commission regulations governing contract carrier rates and practices would be repealed.
- 2. G.O. 147-A would be repealed in its entirety.
- 3. Common carriers would be able to independently file all rate increases, decreases, and changes in rules and regulations in tariffs. These would be effective on the date of filing with the Commission and remain in effect until withdrawn by the carrier or determined to be unlawful.
- 4. All independently filed common carrier tariffs would be presumed to be market-driven and, therefore, reasonable.
- 5. An expedited procedure, providing for final Commission action within 60 days, would apply to complaints against independently-filed common carrier tariffs. The grounds for finding any tariff unlawful would be limited to cases where the complainant establishes, by a preponderance of the evidence, that the rate complained of constitutes either predatory pricing or an abuse of market power within the meaning of antitrust laws.
- 6. Rate increases, decreases and changes in rules and regulations of common carriers filed by rate bureaus as a result of collective action pursuant to PU § 496 would not be allowed to take effect until the bureau has presented sworn evidence

sufficient to enable the Commission to find that the proposed rate is market-driven, does not constitute predatory pricing, and does not constitute an abuse of market power.

7. Safety objectives would be accomplished through direct enforcement by the California Highway Patrol (CHP), with supportive action by the Commission through the exercise of its entry and revocation powers.

Finally, the Coalition presented a witness from Viking that addressed the use of electronic data interchange to exchange freight documentation, such as bills of lading, freight fills, rate quotes, delivery receipts, and trailer manifests with its shippers.

## Silver Rosen, Fischer & Stecher, P.C. (Fischer)

Fischer represents three carriers: American National Can Company, Leaseway Transportation Corp., and Dirksen Transportation, Inc. Fischer stresses that this proceeding represents the latest step in a process which began 14 years ago when the Commission began to question the efficacy of the Minimum Rate System. During that time the Legislature and the Commission have considered the extent to which intrastate transportation should be regulated. Various aspects of specialized transportation such as fresh fruits and vegetables and tank truck operations were released from rate regulation, while the transportation of cement was placed under more rigid rate regulation.

Two issues are addressed by Fischer: economic deregulation of contract carrier rates and intrastate subhauler regulation. No position is taken with respect to intrastate common carrier rate regulation or bureau-made rates. Fisher supports relaxed rate regulation for contract carriers and cites the testimony of an Arizona carrier as an example that relaxed rate regulation works. The witness for the Arizona carrier testified that his company has experienced substantial growth since Arizona's

deregulation, and that the expansion would have taken substantial amounts of time and money in a regulated environment. Moreover, this witness stated that a number of large carriers had ceased to serve in Arizona since deregulation, but admitted their failure was probably due to their unresponsiveness to the market.

Finally, Fischer asserts that no convincing argument was offered to support continued rate regulation of contract carriers. Most parties opposed to relaxed rate regulation represented large established common carriers, which felt they could not operate without government protection. A number of carriers that do engage in contract carriage, such as Dirksen Transportation, Inc., support relaxed rate regulation. Fischer argues that the current regulatory program inhibits innovative rates, deters new service options, and makes coordination of intrastate and interstate rates all but impossible.

Specifically, Fischer recommends no rate regulation for contract carriers transporting general freight commodities and that contract carrier contracts be filed with the Commission and available for public review. Fischer's subhauling recommendations are addressed in the subhauling section.

#### California Manufacturers Association (CMA)

CMA is an organization which represents the interests of businesses which process goods. CMA predicts drastic changes in California's population, industry, and technology and believes the trucking industry needs a regulatory program that provides carriers the flexibility to adapt to these changes. Because accurate predictions of these interactions with the trucking industry are difficult, if not impossible, CMA concludes that the marketplace will be a better provider of goods and services than government planning and price fixing. This has led CMA to propose a program of rate regulation similar to that of the Coalition: no restriction on increases or decreases in carrier-set rates.

CMA also takes exception to the safety data and conclusions presented by the parties that favor rigid rate regulation. According to CMA, solid data shows no significant connection between rate regulation and truck safety. Moreover, intelligently operated carriers operate safely because safety pays. Finally, there is no reason to use an ineffective regulatory program to affect safety when direct safety regulation and enforcement is more effective.

Implementation of the CMA proposal would have two significant differences from the ICC regulatory program. First, common carrier tariffs would be completely public and subject to change through a public process. Second, contracts would be private documents and all special rates available to a single shipper would be contracts. No carrier action with respect to rates and terms would be subject to regulatory action except complaint, where the burden of proof would be on the complainant. The shipper would have a signed legal contract, not a letter or waybill notation. All freight movement would be subject to a single charge: either the carrier's applicable posted tariff or the applicable contract rate.

Contracts would be signed documents enforced by the courts, bilateral, and represent a continuing relationship.

Contracts effective for more than 30 days after this decision would be free of regulatory oversight. All existing approved contracts would remain in effect until their expiration date.

Common carriers would file tariffs with the Commission and provide copies on request in return for reasonable reproduction costs. Discounts would normally be available to the public, but could conceivably be restricted to a single shipper. Rate increases would be effective five days after filing and decreases effective one day after filing. Rate increases would be subject to Commission staff surveillance. Common carrier tariffs could refer to any mileage table, or other distance establishing mechanism,

which is publicly available. Existing common carrier tariffs could be retained.

Additionally, carriers engaged in unregulated operations would be relieved of filing financial reports with the Commission.

## Center for Public Interest Law (CPIL)

CPTL supports the ICC's deregulation policy and recommends the elimination of economic rate regulation in California. CPTL argues that deregulation translates to a decrease in consumer prices because the core rationale for rate regulation is to raise prices above market levels. If regulation merely mirrored market-set rates it would have little value and deregulation would have no impact on transportation rates. Accordingly, rate regulation exists solely to prop up prices, and when relaxed or removed, prices will decline. Studies conducted on the effects of deregulation at the federal level confirm that deregulation has resulted in lower trucking costs and lower consumer prices.

CPIL proposes a targeted approach to regulation. Such an approach supplies the two ingredients vital for any law or regulation: sharp definition of the precise problem requiring intervention and a rifle-like focus on a solution. CPIL's targeted approach would allow carriers easy entry into and easy exit from the market. The only barriers to entry would be directly related to safety or financial fitness. Carriers could raise or lower rates without restriction or approval. CPIL would target safety/minimum service levels, predatory pricing, and other market abuses. These are discussed in more detail in the monitoring section.

National Small Shipments Traffic Conference, Inc. and Health and Personal Care Distribution Conference, Inc. (NSSTC)

National Small Shipments Traffic Conference, Inc. is a broad-based organization of approximately 225 large and small

corporations with interests in small shipment traffic. Health and Personal Care Distribution Conference, Inc. is a trade association of approximately 70 corporations.

NSSTC believes the current program impedes the ability of buyers and sellers of transportation services to set rates. Cost justifications, the prevailing wage, and the Commission's participation as a third party are some of the impediments to market-set rates. NSSTC argues that the current regulatory program is not designed to reward efficient carriers. Rather, the program rewards the carriers adept at learning and using the regulatory rules. Additionally, NSSTC states that because entry is easy, predatory pricing and destructive competition are unlikely and should be left to antitrust laws.

Finally, NSSTC generally agrees with the Coalition's regulatory proposal, but recommends modifications for credit rules and collective ratemaking. Further details are included in those issue sections.

## Americans for Safe and Competitive Trucking (ASCT)

ASCT is a coalition of: (1) companies that operate trucks, (2) shipper and receiver associations, (3) public interest groups, and (4) various sized businesses. ASCT supports increased truck safety enforcement and less economic regulation of trucking, and believes California intrastate regulation should be no more restrictive than ICC regulation. Based on its analysis of business logistics costs, ASCT determined that under ICC deregulation moving and storing inventories have become more efficient, saving producers and consumers from \$30 to \$60 billion. From its study ASCT concluded that these savings resulted from relaxed rate and service regulation and substantial savings would occur in California if intrastate rate regulation is relaxed.

## United States Federal Trade Commission (FTC)

FTC asserts that it has a mandate to preserve competition and protect consumers from deception and unfair business practices.

Interstate and intrastate trucking deregulation furthers this goal by lowering prices and increasing the quality of service to shippers. Furthermore, FTC argues that deregulation in other jurisdictions has not brought predatory pricing or the loss of service to small communities. Finally, FTC believes there is no connection between safety and economic regulation and relaxed economic regulation will result in significant benefits for California.

## United States Department of Transportation (DOT)

DOT supports flexible rate regulation and says it is unable to find a link between economic regulation and motor carrier safety. DOT asserts that service studies in deregulated jurisdictions do not indicate a deterioration in transportation services, even in rural and small communities.

## California League of Food Processors (CLYP)

CLFP is a nonprofit trade association of large shippers of general freight and agricultural products. CLFP believes the current regulatory program adversely affects the health of the State's economy, protects inefficient carriers, and creates excess capacity. CLFP recommends a program of no economic regulation.

## Analysis of Current Regulatory Program

The current regulatory program for California's intrastate general freight trucking industry dates from March 1, 1987, the result of D.86-04-045 and D.86-12-102. The program replaced a transition regulatory program that allowed carriers much greater ratemaking freedom. A table that outlines the basic features of the present program is shown below.

# CURRENT REGULATORY PROGRAM

	CURRENT REGULATORY PROGRAM		
<u>C</u> ć	punon Carrier Rates	Standard Contracts	Dedicated Contracts
Iń	ocreases <u>1</u> /	Increases	Increases and Decreases
	rile - Application ·	File - Contract with TD	File - Contract with TDE
	Notice - Transportation Calendar	Notice - None	Notice Nono
	Protest Period - 30 dàys	Protest Period - None	Protest Period - None
	Approval - Commission Decision	Approval - None if format accepted by TD	Approval - Accepted by TD 2/
	Effective - Usually 5 days	Effective - Date filed	Effective - Date filed
De	ecreases <u>1</u> /	Decreases	
1 34 1	File - Tariff filing with TD	File - Tariff filing with TD	
	Notice - Transportation Calendar after 30 days' TD review	Notice - Transportation Calendar after 30 days' TD review	
	Protest Period - 30 days after Calendar	Protest Period - 30 days after Calendar	
	Approval - Accepted by TD $3/$	Approval - Accepted by TD $\frac{3}{}$	
	Effective - After protest period unless suspended	Effective - After protést period unless suspended	

- Separate procedure for rate window filings.
- Acceptance after demonstration of profitability.
- Accepted after cost justification.

When the current program was established, continuity with previous programs was afforded by approval of generally applicable common carrier (GACC) rates. These rates were and are still based on the Commission's old minimum rate tariffs. Because the minimum rates were originally established in formal proceedings they are considered reasonable and require no further cost justification. Carriers were allowed to file GACC rates in their tariffs without further cost justification.

With some exceptions, under the current regulatory program a common carrier rate increase must be filed as a formal application. Public notice is provided on the Commission's Daily Transportation Calendar, and there is a 30-day public protest period. If the applicant's showing is adequate and there are no protests or requests for hearings from either the public or the Transportation Division (TD) staff, then the increase may be granted by ex parte order of the Commission. Otherwise a public hearing is held, with the ensuing decision subject to Commission rules on a 30-day comment period. Rate increases are generally made effective five days from the effective date of the decision. In the best of circumstances this process takes 30 to 60 days from filing of an application to the date rates are effective.

Common carrier rate decreases do not require formal applications. Instead carriers must file "cost justifications" with the TD. Cost justification filings must: (1) demonstrate that the rate will generate sufficient revenue to contribute to the carrier's profitability, (2) be accompanied by a summary of financial data, (3) include the prevailing wage standard in the labor cost element, and (4) meet specific provisions governing the use of subhaulers. Cost justification filings are calendared after a 30-day staff review period, followed by a 30-day public protest period. If a filing is accepted by the TD, the revised rates are effective after the second 30-day period.

Common carriage regulations are set forth in G.O. 147-A, which contains several provisions that afford carriers a degree of rate flexibility. A rate window allows carriers to change rates a maximum of 5% above or 5% below their base rates. Carriers establish base rates by adopting GACC rates or cost justifying rates. Once established the base rates may not be changed without cost showings.

Carriers are also allowed to make minor technical changes to tariffs or contracts. The changes may result in rate increases or decreases, but no cost justification or formal application is required unless the changes affect a carrier's annual revenues by more than 1%. The staff review process is, however, much like the review of cost justifications.

Under the current program a common carrier can temporarily reduce rates to meet the rates of a competing carrier if it currently handles the traffic. These are called "me-too" rates. Common carriers cannot meet the rates of contract carriers under this scheme. The reduced rates may be made effective on the date filed. The filing must cite the source of the rate being met. Cost justifications for reduced rates must be filed within 60 days after their effective dates. However, new common carriers may file rates at the level of existing carrier rates or at GACC rate levels without cost justification.

G.O. 147-A also established the TFCI to measure annual industry-wide changes in carrier operating costs and adjust carrier base rates. All rates governed by G.O. 147-A, except.dedicated contracts, must be adjusted by the change in the TFCI unless a separate filing is made to offset the change. Adjustments to base rates are mandatory if the change in the TFCI is greater than 1% (plus or minus) and permissive if less than 1%.

Contract carriers may enter into standard or dedicated contracts. Standard contract rate increases do not require approval by the Commission or TD staff and are effective on the

date filed. Decreases are calendared, require that a cost justification be accepted by TD staff, and are effective on 30 days' notice.

Dedicated contracts, or exclusive use equipment agreements, offer contract carriers that dedicate equipment to one shipper the ability to charge any rate, subject to a profitability test. To pass the profitability test a carrier must: (1) have an expense ratio (expenses divided by revenues) of less than 100%, and (2) pay not less than the Commission's prevailing wage standard or demonstrate that its labor expenses compare favorably with the TFCI. These contracts must identify the dedicated equipment, be for a duration of not less than 30 days or more than one year, and contain a specific expiration date. Exclusive use is not strictly defined in G.O. 147-A, but is interpreted to exclude use of the carrier's equipment for other shippers. Dedicated contracts, whether calling for rate increases or decreases, are effective on the date filed. They are generally calendared, although this is not required by G.O. 147-A.

In testimony on the record in this proceeding Alfred Kahn succinctly summarizes the dynamics of the general freight trucking industry:

"The truck is a wonderfully versatile medium of transportation which can be here or there depending upon the demand, and the demand changes. It differs from one time to the next, from one commodity to the next, from one place to the next, and the beauty of a market economy is that that will be automatically recognized in the market." (Tr. 47:6322.)

The dynamic nature of the trucking market requires a regulatory program that can respond in a similar manner. We initiated this proceeding because we seriously doubted the ability of the current program to meet this challenge. Many of our concerns have been borne out by the record.

Our first concerns are about the inherent inefficiencies in the current regulatory program, beginning with practical problems. Although our current program was not designed to inhibit efficiency, apparently it does. We heard from shippers that are frustrated over the current program's rigid requirements for the classification and rating of commodities. Their frustrations are not related to carrier compensation, but deal with carriers' inability to implement a simplified rating system and contract program, due to complexity of filing requirements. Simplified contracts and rating systems would provide some shippers the opportunity to more efficiently manage and monitor their transportation costs.

The current cost justification procedure is another area with practical problems. Even supporters of the present regulatory program believe that changes are needed. They testified that it is not uncommon for a cost justification to take three to four months to process, and if a filing is not exactly like previously accepted filings it will probably be rejected.

Other parties argue that it is difficult to predict the results of the cost justification procedure, and that the process:

- 1. Is subjective; requirements often vary.
- Results in fictitious traffic studies for some carriers, which are then relied upon in cost justifications.
- 3. Can be manipulated by carriers to justify rates that are not really cost based.
- 4. Uses prevailing wage data instead of actual labor costs, thus driving rates away from a true cost basis.

The cost justification procedure was developed to provide carriers the opportunity to individually establish rates which reflect their costs of service. However, in trying to achieve this we appear to have developed a complex procedure that encourages carriers to

manipulate their costs, uses proxies where actual data is available, and inconsistently evaluates carrier submittals.

Such complex rate procedures allow knowledgeable carriers an advantage over less sophisticated carriers, which is to be expected in a competitive business. However, such efforts could be redirected toward improving service to the public rather than satisfying bureaucratic requirements.

The current authorization of dedicated contracts seems to have limited usefulness. Dedicated contracts offer some carriers and shippers the ability to negotiate rates without Commission approval. However, because of the exclusive use restriction, these contracts are usually not attractive. Even in situations where dedicated contracts are cost-effective, the exclusive use restriction often causes equipment to be used inefficiently.

The use of the TFCI has both practical and theoretical problems. The TFCI was developed to allow transportation rates to automatically adjust for industry-wide changes in costs. Proponents of less restrictive rate regulation (Flexible Rate Proponents) argue that these annual rate adjustments:

- Are mandatory, forcing some carriers to make rate changes that would not have normally occurred.
- 2. Have a six-month time lag in the application of recorded data which makes it difficult to negotiate contracts or discounts with shippers.
- 3. Fail to achieve cost-based pricing; averages and proxies are used instead of individual carrier costs.
- 4. Are an administrative burden. Not only are carriers required to file indexed rate changes, but if a carrier wants to use the rate window to avoid the TFCI change an additional filing is required.

Other criticisms of the present regulatory program focus on barriers to competition, resulting in inequities and economic inefficiency. Ready access to information is a key element in competitive markets, and the current program's tolerance of write-in tariffs limits ready access. Write-in tariffs allow a shipper to write to a carrier to request a specific discount or rate which is less than the carrier's published rate. The shipper's request is not filed with the Commission.

This procedure is a defect in the current program. Write-in tariffs allow secret, shipper-specific rates. They prevent other shippers and carriers from knowing the rates they are competing against, and they place carriers without write-in tariffs at a competitive disadvantage. Since the discounts are secret, carriers can easily discriminate among customers.

Finally, the current regulatory program fosters unnecessary distinctions between present and new carriers of a given class of freight. A carrier that wants to match the reduced rate of a competitor must show that it already handles the traffic that applies to the reduced rate. If allowed to match the rate of a competitor, the carrier must then cost-justify its rate within 60 days, even if the competitor's rate is already cost-justified. Although this program element does offer a way for carriers to retain business, it does not allow carriers to effectively compete for new business. Before a carrier can compete for new business its reduced rate must be cost-justified; because this process can take months, it stifles competition.

In summary, the current program is clumsy and inefficient. Carrier efforts to comply with program rules can only increase costs that are passed along to shippers and the eventual receivers of the freight. Commission intentions to create a system that is both efficient and fair have failed.

## Policy Considerations

## Goals of Truck Regulation

Throughout this proceeding there has been considerable argument over the purpose of regulation in the trucking industry. Parties favoring rigid rate regulation (Rigid Rate Proponents) and Flexible Rate Proponents both cite the need to provide the public with safe, reliable service at reasonable and nondiscriminatory rates. While this ultimate goal is common to all parties, they differ on intermediate goals.

Rigid Rate Proponents generally believe that to achieve the ultimate goal the trucking industry must be protected from:

(1) destructive competition—claimed to be caused by sustained prices at a level below the cost of providing safe, reliable service, (2) predatory pricing—lowering prices, as in a price war, in order to drive competitors out of business for the purpose of subsequently raising prices to extract monopoly profits, and (3) shipper clout—unfair competition by which large shippers exercise market power to drive the prices of shipping their goods below cost.

Additionally, Rigid Rate Proponents argue that the public must be protected from: (1) price discrimination, (2) unsafe drivers and equipment, (3) poor service, and (4) monopoly pricing. Although these parties support additional safety regulation, they agree that the primary protection for both the trucking industry and the public is economic regulation.

Flexible Rate Proponents are also concerned with these issues, but believe the public will be adequately protected by a regulatory program that provides carriers with considerable rate flexibility. These parties advocate less or no rate regulation, strict safety regulation, and the monitoring of prices and service.

We believe that each of the individual proposals by the many parties to this proceeding falls short of providing safe,

reliable service at reasonable and nondiscriminatory rates. Our concerns are these:

#### Destructive Competition

Ad Hoc arques that without strict economic regulation we will return to the chaotic times of the late 1920s and early 1930s when destructive competition was rampant. No party disputes the destructive practices that occurred in that period. At that time the trucking industry was relatively young. Regular route carriers and railroads were economically regulated while contract carriers and carriers not operating between fixed termini or over regular routes were unregulated. During an era when jobs were scarce this led to the proliferation of unregulated carriers and fierce competition for the customers of regulated carriers and the railroads. The same economic factors that made jobs scarce also led to an oversupply of trucks. Reduced overall economic activity could not support the capital stock of trucks, leading carriers to reduce rates below costs. The intense competition from carriers with devalued equipment was harmful to the regulated industry, and eventually led to the regulation of contract and irregular route carriers. Rigid economic rate regulation for all carriers was one logical solution, but it was not the only answer then or today.

With this understanding of the trucking market conditions during the Depression, we are reluctant to endorse any specific theory of destructive competition. Rigid Rate Proponents believe that destructive competition is a natural consequence of open competition and must be protected against. Flexible Rate Proponents believe that destructive competition is a mishomer; pricing below cost can be destructive, but it is not due to competition. We agree with the latter position. Economic circumstances can cause destructive practices, but it cannot be said that competition by itself causes those practices. There is no evidence on this record that California's economic conditions will soon cause an oversupply of trucks and subsequent devaluation

# CORRECTION

THIS DOCUMENT HAS

BEEN REPHOTOGRAPHED

TO ASSURE

**LEGIBILITY** 

Other criticisms of the present regulatory program focus on barriers to competition, resulting in inequities and economic inefficiency. Ready access to information is a key element in competitive markets, and the current program's tolerance of write-in tariffs limits ready access. Write-in tariffs allow a shipper to write to a carrier to request a specific discount or rate which is less than the carrier's published rate. The shipper's request is not filed with the Commission.

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(1) destructive competition—claimed to be caused by sustained prices at a level below the cost of providing safe, reliable service, (2) predatory pricing—lowering prices, as in a price war, in order to drive competitors out of business for the purpose of subsequently raising prices to extract monopoly profits, and (3) shipper clout—unfair competition by which large shippers exercise market power to drive the prices of shipping their goods below cost.

Additionally, Rigid Rate Proponents argue that the public must be protected from: (1) price discrimination, (2) unsafe drivers and equipment, (3) poor service, and (4) monopoly pricing. Although these parties support additional safety regulation, they agree that the primary protection for both the trucking industry and the public is economic regulation.

Flexible Rate Proponents are also concerned with these issues, but believe the public will be adequately protected by a regulatory program that provides carriers with considerable rate flexibility. These parties advocate less or no rate regulation, strict safety regulation, and the monitoring of prices and service.

We believe that each of the individual proposals by the many parties to this proceeding falls short of providing safe,

reliable service at reasonable and nondiscriminatory rates. Our concerns are these:

#### <u>Destructive Competition</u>

Ad Hoc argues that without strict economic regulation we will return to the chaotic times of the late 1920s and early 1930s when destructive competition was rampant. No party disputes the destructive practices that occurred in that period. At that time the trucking industry was relatively young. Regular route carriers and railroads were economically regulated while contract carriers and carriers not operating between fixed termini or over regular routes were unregulated. During an era when jobs were scarce this led to the proliferation of unregulated carriers and fierce competition for the customers of regulated carriers and the railroads. The same economic factors that made jobs scarce also led to an oversupply of trucks. Reduced overall economic activity could not support the capital stock of trucks, leading carriers to reduce rates below costs. The intense competition from carriers with devalued equipment was harmful to the regulated industry, and eventually led to the regulation of contract and irregular route carriers. Rigid economic rate regulation for all carriers was one logical solution, but it was not the only answer then or today.

With this understanding of the trucking market conditions during the Depression, we are reluctant to endorse any specific theory of destructive competition. Rigid Rate Proponents believe that destructive competition is a natural consequence of open competition and must be protected against. Flexible Rate Proponents believe that destructive competition is a misnomer; pricing below cost can be destructive, but it is not due to competition. We agree with the latter position. Economic circumstances can cause destructive practices, but it cannot be said that competition by itself causes those practices. There is no evidence on this record that California's economic conditions will soon cause an oversupply of trucks and subsequent devaluation

of capital sufficient to induce the destructive practices seen sixty years ago.

Although many changes have occurred since the early years, the general freight intrastate trucking industry in California still has rigid rate regulation. Parties favoring the continuation of this regulation say that carriers with price flexibility will price below cost and destroy the trucking industry as we know it. On the other hand, we have heard testimony that without economic regulation carriers have continued to profit in intrastate, such as Arizona, and interstate markets. We acknowledge that some carriers, given the freedom to do so, may price irrationally. If these carriers do so for any length of time, we expect them to go out of business. Business failures by ineffective competitors are inherent in a workably competitive market and can be expected in any industry where entry is relatively easy and inexpensive. While this may be destructive to individual carriers, it is not destructive to the industry. Efficient carriers that price according to their costs and provide safe, reliable service should not only survive, but prosper when allowed price flexibility and an equal opportunity to compete.

We conclude that the public may be served by limited regulatory protection against extreme circumstances, such as a drastic downturn in the economy or widespread irrational underpricing by carriers. Within the normal workings of competition in the trucking market rigid protections are not necessary. Our conclusion applies to both common and contract carrier markets. We will not adopt specific regulatory goals concerning destructive competition, beyond general encouragement of cost-based rates and a relatively low floor price for rates.

Contract carriers need not serve any customer and are exempt from common carrier requirements such as rate increase limitations and price discrimination rules. Allowing contract carriers to compete freely against common carriers would be unfair

because the latter are held to higher standards for rates and service. We must separate these markets by requiring that special contracts be approved only if the contract carrier maintains a special relationship with the shipper.

## Monopoly Pricing

The principal reason for regulation of utility rates in general is to prevent monopoly pricing by restriction of supply. If a utility market is workably competitive, rate regulation is not necessary to keep rates from rising above reasonable levels. If one provider tries to price its utility service above cost, other competing providers will offer the service at a lower and more reasonable rate. Because many elements of the trucking industry are naturally competitive, our goal is to assure that the adopted regulatory program maintains and promotes a workably competitive market.

Workable competition in a market requires three conditions. First, there must be many buyers and sellers of the goods or services. The theoretical definition of perfect competition requires that no single buyer or seller has the market power to affect prices. Because no real market can be perfectly competitive, we rely on the subjective term "many" to describe workable, rather than perfect, competition. Second, entry and exit from the market must be easy. Third, the buyers and sellers must have access to sufficient information necessary to make rational pricing and buying decisions.

If our adopted program allows these criteria to be met in the market, then no further regulatory rate restrictions are necessary to encourage economic efficiency.

#### Predatory Pricing

In an industry where entry is extremely difficult predatory pricing is a valid concern. This record has clearly established that entry in the intrastate trucking industry is not difficult. While the cost of equipment and facilities may prohibit

carriers from entering the interstate trucking markets on a large scale, the record does not demonstrate the existence of substantial barriers to entry into intrastate markets. Because there are many carriers in the California intrastate market and entry is not difficult, we do not believe it is realistic to expect predatory pricing. Although we will adopt some protections against predatory pricing as a regulatory goal, the workings of market competition do much of the work for us. Only minimal formal protections are required.

## Shipper Pricing

There has been considerable testimony concerning the ability of large shippers to set transportation prices. In a competitive market we would expect large customers to drive the best bargain due to economies of scale. Likewise, in a competitive transportation industry, so long as economies of scale exist, large shippers should receive the lowest prices because of the number and size of their shipments. While shippers may appear to be setting transportation prices, carriers that are not profitable at these rate levels will not remain in business or will decline to serve at the shipper's prices. Eventually, to receive reliable service, shippers will be forced to pay prices which cover a carrier's costs. Although we are concerned about discriminatory pricing, the economies of scale in serving large shippers is a natural force of a competitive market, and market power will be checked and controlled by market forces. We adopt no regulatory goal to artificially inhibit the natural market force which economies of scale allow for large shippers, as long as rates charged to those shippers are not discriminatory or do not cause price discrimination to other shippers.

#### Price Discrimination

No party supports discriminatory pricing, which is rate differences without cost justification. We retain the goal of maintaining identical common carrier rates (by each carrier) for

identical services. Where discrimination is alleged, the disputed rates should be authorized if rate differences are justified by cost differences. Article XII of the Constitution and PU §§ 453, 461.5, 494, and 3662 require that rates be regulated in a nondiscriminatory manner. Rigid Rate Proponents imply that economic regulation and its system of cost justifications will prevent discrimination. Although we strive to achieve this goal, the complexity of the current system of economic regulation provides no assurances of success. One troublesome example of potential discrimination is write-in tariffs. Shippers can write in to carriers and request a discount, but these discounts are not evaluated for cost justification or discrimination.

Parties recommending less or no economic regulation appear to be willing to let the market dictate fair, nondiscriminatory prices. Some claim that discrimination is not possible in a competitive market, on the theory that perfect information and the rational desire to maximize individual profits will keep all rates cost based. We do not share their complete confidence in the market and are unwilling to allow pricing freedom without safeguards. If we can determine that the market is workably competitive, public protections are still in order because shippers and carriers do not have perfect information and do not always behave rationally. However, our intention is to provide only necessary protections, without restraining prices so much as to cause inefficiency. As long as rates are confined to a zone of reasonableness, formal cost justification is not a needed safeguard.

It is our goal to prevent discrimination. We will do so in part by requiring common carriers to hold themselves out to serve the public. We will specifically disallow tariffs written to serve a single shipper, but no specific geographic limits beyond that will be imposed. We will address discrimination allegations

as they arise, and in time we will change tariff limitations if other rules become necessary.

#### Service

There was considerable testimony concerning service to small and rural communities. Rigid Rate Proponents argue that interstate service to these communities has deteriorated under deregulation and that this would happen to intrastate service if deregulated. Flexible Rate Proponents dispute these claims and expect service to remain the same or improve if carriers are given pricing freedom.

No specific proposals concerning service were made, but Ad Hoc suggested that the Commission determine the division of revenues between carriers which interline, or transfer freight to other carriers for eventual delivery. The intent of this proposal is to increase the profitability of small carriers that serve small and rural communities.

The existence or nonexistence of economic regulation will not determine service levels to small and rural communities. It is not how rates are set, but whether they are compensatory at a given level of service, that determines carrier enthusiasm to serve a market segment. We continue to support adequate common carrier service as a regulatory goal. As discussed elsewhere in this decision, we will establish a minimum level of service for common carriers as a safeguard against inadequate and unreliable service.

#### Safety

It is undisputed that public safety on the state's highways cannot be compromised by any regulatory program. That has always been the Commission's goal, and we reiterate it now.

Generally, proponents of rigid rate regulation believe carriers operate in a safer manner under economic regulation than in a deregulated system. Proponents of flexible rate regulation dispute this claim. Both made specific safety proposals, which are detailed elsewhere in this decision. Therein we find the most

effective way to improve safety is through direct safety regulation and enforcement.

#### Competition

The problems with the present regulatory program's ability to cope with today's transportation market are enumerated in the section entitled <u>Analysis of Current Regulatory Program</u>. These problems led us to consider a more flexible approach to rate regulation, on the notion that flexibility would reduce the complexities of current regulation. However, before turning our attention to the appropriate type of rate regulation we must address whether the general freight transportation market is workably competitive. In general, imperfect economic markets require closer regulatory attention than do competitive markets. In any regulated industry a basic goal is to mimic competition. If it can be demonstrated that the intrastate general freight market is workably competitive, then a more flexible regulatory program is justified.

As discussed in the <u>Goals of Truck Regulation</u> section of this decision, three conditions are sufficient to demonstrate that a market is workably competitive: (1) there are many buyers and sellers in the market, (2) entry and exit from the market is relatively easy, and (3) buyers and sellers have ready access to relevant information.

The evidence presented by DRA and others, as well as the Commission's own statistics on certificated common carriers and permitted contract carriers, are clearly convincing that there are many buyers and sellers in the intrastate general freight market. For example, there are now more than 3000 intrastate common carriers in California (3,442 common carriers as of June 30, 1988). Only in the smallest market segments might there be so few carriers that competition would not drive rates toward costs, or so few shippers that service would be inadequate. These areas become

candidates for regulatory protections not needed on major freight routes, if monitoring shows the need.

Quick, easy and inexpensive entry with small sunk costs required of competitors creates an ideal situation for competition, which will in turn enforce restraint upon pricing. Theoretically, a dominant firm will behave competitively if it fears entry by another firm with similar cost characteristics, even if the dominant firm has a very large market share. If the dominant firm does not react this way, other competitors will enter the market. In either case, customers have access to cost based rates. The record in this proceeding clearly indicates that entry into the intrastate general freight market and expansion into new areas are relatively easy and can involve relatively small capital costs. This is supported by the testimony of many parties (e.g. DRA, Coalition, CMA, FTC) and the number of entrants that receive operating authority from this Commission. From July 1, 1987 to June 30, 1988 there were 1,141 contract carriers and 260 common carriers receiving new authority.

Recovery of entry or expansion costs upon exit from the general freight market is not difficult. Exit costs depend on the extent to which investments can effectively be redeployed or sold in response to changes in market conditions. Transportation equipment and terminals have multiple uses and can be easily sold or transferred to new or existing carriers as well as other businesses. A competing firm or new entrant would likely purchase or lease an exiting firm's facilities, significantly decreasing the risk of losing entry investments. Ease of entry and exit is further demonstrated by the relatively small capital costs and minimal capital risks inherent in entering the trucking business.

Ready access to information is an element of competition that can be determined by regulation of market mechanics but is not dependent on regulation of rates. Without accessible rate information carriers may be able to discriminate against certain

shippers and maintain higher rates than could be charged if shippers had accurate information about all carriers' rates. Everyday business relationships produce much competitive information. However, any regulatory program should encourage rate competition by promoting open rates for both common and contract carriers. Secret rates and discounts promote discrimination and discourage direct competition.

Because the sufficient economic conditions are convincingly met or can be promoted by a minimum of regulatory constraint, we find that the intrastate general freight trucking market is workably competitive.

Workable competition will protect shippers against unreasonable rates. If rates are too high, other competitors will take the business. If rates are too low, the carrier will go out of business.

Typically, a workably competitive market does not warrant rate regulation to produce just and reasonable rates. However, the Legislature has enacted statutes providing that the use of public highways for the transportation of property for compensation is a business affected with a public interest and the Commission should ensure reasonable, nondiscriminatory rates and adequate, dependable, and safe service. This legislative mandate requires the Commission to impose a regulatory program that meets the statutory objectives, with flexible or rigid rate regulation. In analyzing the current regulatory program we noted some major flaws that pose a significant barrier to maintaining reasonable rates and preventing discriminatory pricing. These flaws also inhibit the State's economy from fully benefiting from the services of a vital and vigorous for-hire trucking industry.

If carriers are not allowed to respond to market conditions, they are prevented from operating efficiently, with the attendant risks of oversupply, waste of resources and stifling of innovation.

To better allow carriers to efficiently respond to market conditions and to meet the statutory objectives, we will adopt a regulatory program that recognizes the benefits of competition. Although we believe that a more flexible system will work, we will monitor how effective that competition is in driving prices toward costs. The adopted program will provide for rate flexibility within a zone of reasonableness together with a monitoring plan. The monitoring plan is intended to offer a mechanism for detecting and correcting any failure of market forces.

Our response to competitive realities in the trucking industry will help us to achieve the regulatory objectives mandated by the Constitution, and to fulfill our statutory responsibilities. We believe that the public interest will be better served by permitting carriers flexibility in adjusting rates in response to the demand and constraints of a competitive market. Price flexibility will provide carriers the freedom to align prices more closely with their costs and should enable well-managed and efficient carriers to earn a reasonable return on their investment.

An effective regulatory program would allow efficient use of resources and timely response to demand for services. The current program provides the wrong incentives for efficiency, erecting unneeded hurdles which translate into higher rates for shippers and consumers. We continue to strive for rate regulation that is efficient and fair. If fairness and equity goals can be met, then less regulation is preferable to more regulation, because less regulation is economically more efficient.

Further, the record demonstrates that similar trucking markets in other jurisdictions function in this manner when subject to price flexibility or economic deregulation. The evidence in this proceeding is clear and convincing that consumers and the economy generally will benefit from the substitution of market-set rates for government efforts to fix prices.

We are convinced that the workings of competition within a zone of reasonableness will produce just and reasonable rates, and that monitoring protections and ready access to rate information will quickly identify any rates that are not just and reasonable. Therefore within a zone of reasonableness we will not require that individual carriers file formal applications to change tariff or contract rates, because there is no need for individual findings to determine that such rates are just and reasonable. The workings of competition and the limits in the regulatory program adopted herein, along with finding that future rates within the zone of reasonableness are just and reasonable, will suffice.

When the Commission first began to require separate findings and orders in support of individual rate applications, that process was both necessary to remedy market imperfections and effective in regulation of relatively few carriers. Today conditions have changed. The market is workably competitive, and therefore case-by-case cost justification is unnecessary. As well, the large number of carriers makes individual litigation of rate applications burdensome and ineffective.

## Legal Authority for a Flexible Rate System

Rigid Rate Proponents argue that the Constitution of the State of California (Constitution) and the Public Utilities Code (PU) require rigid rate regulation. More specifically, Rigid Rate Proponents rely on Constitution Article XII, §§ 3 and 4, and PU §§ 451, 452, 453, 454, 455, 460, 461.5, 486, 491, 494, 726, 730, 731, 3662 and 3666. The full text of the applicable sections of the Constitution and the PU Code are attached as Appendix B to this decision.

Based on their interpretation of the these constitutional and statutory sections, Rigid Rate Proponents further argue that the Commission must provide a regulatory program for common and contract carriers that requires:

1. Commission approval prior to any change in common carrier and contract carrier rates.

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- 2. Commission findings that common carrier and contract carrier rates are just and reasonable.
- 3. Thirty days' public notice prior to the effective date of common carrier and contract carrier rates.
- 4. Common carrier and contract carrier rates to be public documents filed with the Commission.
- 5. Common carriers and contract carriers to charge nondiscriminatory rates unless justified by the transportation conditions.
- 6. Common carriers to provide adequate service.

Moreover, Rigid Rate Proponents argue that the Commission is prohibited by the above statutes from issuing a blanket-authorizing decision and must act upon individual carrier showings of justification. Rigid Rate Proponents conclude that a regulatory program that does not meet the first four "requirements" above would not protect the public from poor service, unreasonable rates and discriminatory practices. Flexible Rate Proponents paint a very different picture. They believe that Rigid Rate Proponents are too narrow in their reading of the Constitution and PU § 454 with respect to the flexibility the Commission has to decide on the showing and finding required. They argue that in setting a rate the Commission can choose its own criteria or methods, provided ' they are reasonable. Flexible Rate Proponents assert that the Constitution and the Public Utilities Code give the Commission wide latitude on precisely what kind of regulatory system it will impose and that the California Supreme Court has confirmed the Commission's considerable discretion in setting rates for the transportation of property, citing California Trucking Association

v. Public Utilities Commission (1977) 19 Cal. 3d 240, 246 & n.10, 247 (CTA v. PUC).

In addition, Flexible Rate Proponents point out that it is well established that a reasonable rate or charge in any given situation may be determined within a zone of reasonableness and cite the following:

"There is a zone of reasonableness within which common carriers, so long as statutory restrictions are not transgressed, may and should exercise discretion in establishing their rates. The upper limits of that zone are represented by the level at which the rates would be above the value of the service, or be excessive. The lower limits are fixed, generally, by the point at which the rates would fail to contribute revenue above the outof-pocket cost of performing the service, would cast an undue burden on other traffic, or would be harmful to the public interest. Rates at the upper limits of the zone may be termed maximum reasonable rates; those at the lower limits of the zone may be termed minimum reasonable rates." (50 CPUC 632-633.)

Flexible Rate Proponents argue that through the mechanism of a zone of reasonableness rates can be established without the need for an individual review of each increase or decrease. They contend that, instead, a rate zone can be preapproved by a finding that the zone is reasonable, is in the public interest, and fulfills the needs of commerce.

Flexible Rate Proponents contend that a zone of reasonableness for general freight is consistent with PU § 454.2. That section provides for blanket authorization of rate changes for passenger stage corporations within a zone of rate freedom, based upon an advance finding that the service involved is competitive. Flexible Rate Proponents argue that, although general freight is not included in PU § 454.2, the implication is that the Constitution provides sufficient latitude to implement a regulatory

procedure that incorporates a zone of reasonableness. Flexible Rate Proponents therefore argue that because a zone of reasonableness is permissible under the constitutional language, it is also permissible under the substantially identical language of § 454.

According to Flexible Rate Proponents, the record in this proceeding shows that a flexible rate program is better suited to today's economic conditions in the trucking industry. Thus, Flexible Rate Proponents claim that the evidence in this proceeding constitutes a showing before the Commission that the proposed rate changes are justified. They assert that the evidence will support findings that: (1) the carriage of general freight is naturally competitive, (2) individual carriers cannot garner sufficient market power to exact unreasonably high or discriminatory prices, and (3) predatory pricing and destructive competition are unlikely to result. They therefore contend that the Commission can find that the proposed rate changes are justified and grant blanket authorization for individual carriers to raise and lower rates. A blanket authorization would eliminate the need for additional showings before or decisions by the Commission.

Flexible Rate Proponents further argue that the Commission's complaint and protest procedures together with a zone of reasonableness will act as checks and balances against unreasonable rate changes. Flexible Rate Proponents also cite antitrust laws as additional controls to insure that the benefits of competition are preserved and promoted. Among the laws referenced are the Sherman Antitrust Act, Federal Trade Commission Act, Cartwright Act, Unfair Practices Act, and Robinson-Patman Act. Generally, these Acts provide that pricing below cost with the intent to reduce or eliminate competition is unlawful. The remedies are varied and potent. Both Federal and State authorities prosecute these violations. Violation is a criminal offense. Public prosecutors at the State level may bring an additional

action providing for civil penalties, restitution and attorneys' fees. The recompense of these civil penalties, which can amount to millions of dollars, makes these actions particularly attractive to public authorities.

With respect to notice requirements before rates can become effective, Flexible Rate Proponents point out that under PU § 455 the Commission can grant authority for rate decreases to become effective less than 30 days after filing. Similarly, Flexible Rate Proponents assert that an order in this proceeding can meet the requirements of PU § 491. That section permits the Commission for good cause to allow rate changes on less than 30 days' notice by an order which: (1) specifies the changes to be made, (2) identifies when the changes will occur, and (3) sets forth the manner in which changes shall be filed and published. We agree with Flexible Rate Proponents that we can issue an order making rates effective less than 30 days after filing.

Further, we are persuaded by Flexible Rate Proponents' arguments that the Constitution and the Public Utilities Code provisions cited above permit the Commission to authorize rate flexibility for common carriers within a zone of reasonableness, based upon a finding that workable competition exists and that neither predatory pricing nor destructive pricing practices should result. Both enactment of FU § 454.2 and CTA v. FUC support this conclusion.

Article XII § 4 of the Constitution states in part, "A transportation company may not raise a rate or incidental charge except after a showing to and a decision by the commission that the increase is justified". Notwithstanding this language, PU § 454.2 permits blanket authorization of rate changes for passenger stage corporations within a zone of rate freedom, based upon an advance finding that the service involved is competitive. PU § 454.2 further provides that an adjustment in rates or charges within such a zone of rate freedom established by the commission is just and

reasonable. Thus, PU § 454.2 clarifies the type of showing permitted by the Constitution. PU § 454 provides, with certain exceptions, for example where there is no rate increase, that "no public utility shall change any rate . . . except upon a showing before the commission and a finding by the commission that the new rate is justified." We agree with Flexible Rate Proponents that this language is substantially identical to the constitutional language. Thus we conclude that § 454, like the constitutional provision, permits rate flexibility within a zone of reasonableness where there is competition.

The California Supreme Court's decision in CTA v. PUC further confirms the Commission's considerable discretion in setting highway carrier rates. In that case the Court construed PU § 3662 which provides that "[t]he commission shall . . . establish or approve just, reasonable, and nondiscriminatory maximum or minimum or maximum and minimum rates to be charged by any highway permit carrier". The Court determined that this language vests the Commission with the discretion to set maximum or minimum rates, "or no rate at all."

In short, we conclude that: (1) the Commission is not restricted to a cost-of-service form of regulation, and (2) there is ample authority to establish an appropriate and effective form of flexible rate regulation.

<sup>1</sup> Pacific Telephone and Telegraph Company v. Public Utilities Commission (1965) 62 Cal. 2d 634, 647 similarly reflects the Commission's considerable discretion in ratemaking:

<sup>&</sup>quot;Thus the responsibility for rate fixing, insofar as the law permits and requires, is placed with the commission, and unless its action is clearly shown to be confiscatory the courts will not interfere."

### Contract vs. Common Carriage

An important element of the adopted regulatory program will be the balance of incentives between common and contract carriage. This balance parallels the classic policy balance of economic efficiency vs. fairness or equity among the participants in a market.

In promoting safe, reliable service at reasonable and nondiscriminatory rates we could emphasize service and price discrimination protections by providing incentives for common carriage, at the risk of loss of economic efficiency. Encouraging common carriage at the expense of contract carriage would improve consumer protections because all carrier obligations would be explicit in fixed tariffs, but it would prevent carriers and shippers from making private arrangements that might increase carrier efficiency and thus lower prices. On the other hand emphasis on low rates could be provided by incentives for contract carriage, at the risk of price discrimination and poor service to some market segments.

We have heard from shippers and carriers who are dissatisfied with their opportunities to set special, efficient rates in specific situations. In many such cases it is special shipper obligations which drive the efficiencies that allow lower rates.

In striking the balance we are restrained by law and sound public policy to maintain a viable, working common carriage system. We cannot know with certainty that a viable common carriage system will survive if all the incentives are in favor of contract carriage. Common carriage must work efficiently to serve customer demand, not merely exist as an empty set of rules built to satisfy legal requirements. The most ardent of flexible rate proponents claim that effective common carriage will always survive because there are many carriers that will choose common carriage as a marketing tool in serving small communities or market segments.

However, the evidence does not convince us to make that finding, and the consequences of ordering such an experiment are too risky. We will allow greater freedom than is currently granted for contract carriage, but not without limits.

We will effect the balance of incentives for common and contract carriage in these ways: (1) by ordering different effective dates for the two types of carriage, and (2) by defining the applicability of contract carriage. These are the two controls that will in large part determine how much freight actually moves under common or contract carriage. Our choices in setting these controls will be discussed in the Adopted Regulatory Program section of this decision.

### Zone\_of\_Reasonableness

The evidence in this proceeding strongly indicates that competition is effective and market forces along with some protections to ensure fairness will maintain prices at reasonable levels. However, to protect ratepayers against the remote possibility that a workably competitive market may not exist in all traffic lanes, we will establish a zone of reasonableness and monitor whether competition is able to control market behavior.

To be useful to carriers, the limits of the zone must be sufficient to permit a fair opportunity to raise or lower prices to respond to market conditions. There must be enough latitude to allow carriers to respond to changes in the economy such as increases and decreases in fuel prices. To protect the public, and to a certain extent to protect carriers from each other, the zone must be restrictive enough to ensure that rates are reasonable. These objectives can be achieved by setting a ceiling on the amount an individual rate can rise within a specified time, and by setting a floor price below which rates cannot be reduced. Increases greater than the ceiling or decreases below the floor can be requested by filing an application with appropriate justification.

Naturally, if a general emergency occurred, the limits to the zone could be temporarily expanded.

The limits to the zone are defined by analysis of the market inefficiencies that might be encountered. The claimed dangers are predatory pricing and the vaguely defined destructive competition.

The upper end of the zone will serve to restrain predatory pricing. To succeed at predatory pricing a carrier must drive competitors out of the market and subsequently raise prices above reasonable costs. A percent increase limitation would prevent the second step of the process, especially if the reduced price in the first step becomes the base price for the increase limitation. The purpose of the upper end of the zone is not to protect shippers by assuring low rates. Without an upper limit a carrier could raise rates in hopes of increasing profits, but in a competitive market that carrier will simply lose business as other carriers take the freight by charging lower, cost-based rates. Although there is no convincing evidence that predatory pricing has existed or could exist in the California intrastate market we will preclude even the remote possibility by ordering an upper limit to price increases.

The lower end of the zone should protect against pricing below cost for whatever reason. Underpricing induced by economic circumstances, intramarket subsidies or irrational carrier behavior might cause inadequate wages, poor maintenance or market instability, all of which are serious concerns: To prevent that possibility we shall order that common carrier rates shall not fall below a floor price. The floor will be based on variable operating costs and will exclude all capital and other fixed costs. To assure that safety is not compromised definitions of variable costs will be stretched to include insurance costs and as much safety costs as can be reasonable accommodated. The final form of the variable cost floor will be developed in workshops for eventual

Commission approval. Until then it is reasonable to use temporary measures of variable cost taken from within the current TFCI.

Because the floor excludes all fixed costs we anticipate that it will not be used for rate indexing by carriers. We have learned elsewhere in the transportation industry that minimum rates set too high become de facto maximum rates as well, generating vigorous and largely unnecessary dispute. Calculation of floor prices should be less contentious. To resolve the problem of assigning average costs to individual carriers we will make floor prices carrier specific, at least in part.

In summary, the upper limit of the zone of reasonableness will be a percentage cap on rate increases, and the lower bound will be carrier specific variable costs. The zone of reasonableness provides pricing flexibility and by allowing carriers to respond to market changes encourages rational carrier pricing. Carriers have strong incentives for cost-based pricing, and both shippers and carriers are protected from the market abuses of predatory pricing and irrationally low prices. Large rate changes that could be challenged as unreasonable require an application and case-by-case justification.

### Safety and Entry Requirements

Prior to September 20, 1963 the Commission administered safety regulations for for-hire motor carriers. In 1963 this responsibility was transferred to CHP by legislative action. PU § 767 (now § 768) was amended to provide that "the commission shall not regulate the safety of operation of passenger stage corporations, highway common carriers, and petroleum irregular route carriers."

Following this jurisdictional transfer, the Commission assumed a supporting role in safety by suspending or revoking the operating authority of carriers which the CHP would identify as unsafe. In 1986 the Legislature amended PU § 768 to state, "The Department of the California Highway Patrol shall have the primary

responsibility for the regulation of the safety of operations of passenger stage corporations, highway common carriers, and other motor carriers. The commission shall cooperate with the Department of the California Highway Patrol to ensure safe operation of these carriers." More recent legislation, discussed below, continues to stress the importance of the Commission's role in safety.

Because the positions and arguments of many parties are similar, we will segregate them into two groups—those who favor rate regulation to improve highway safety, and those who believe that direct safety enforcement is the best approach to improve highway safety.

# Parties Supporting Rate Regulation

In its direct showing CTA presented four witnesses to address driver and truck safety issues. Based on their testimony, CTA's policy witness recommended that the Commission:

- 1. Develop a special task force of industry and government representatives to establish minimum driver training standards acceptable for the for-hire carrier industry.
- 2. Join the industry in proposing realistic drug testing qualifications for drivers.
- 3. Work with Air Quality Management Districts to decrease congestion through truck pricing practices.
- 4. Require carriers with low safety scores to demonstrate that requested rate reductions will measurably improve the carrier's safety score.
- 5. Require all contracts to include a provision which binds the shipper to the carrier and makes the shipper co-liable for all accidents arising from the carrier's performance for the contract shipper.

Additionally, CTA's policy witness testified that in conformance with AB 3490 (Stats. 1988, Ch. 1175) the Commission

should establish regulations for new entrants which require them to:

- 1. Be financially and organizationally capable of conducting an operation within the rules and regulations of the CHP.
- 2. Be committed to observing the hours of service regulations for all employees and subhaulers operating vehicles under the applicant's operating authority.
- 3. Have a Commercial Vehicle Safety Alliance sticker for each vehicle and a preventive maintenance program that conforms with CHP regulations.
- 4. Participate in the DMV's driver pull notice program and in a program to regularly check the driving records of all employees and subhaulers operating vehicles which require a class 1 driver license.
- 5. Have a safety education and training program for all employees and subhaulers operating vehicles under the applicant's operating authority.
- 6. Pass a written test to ascertain the applicant's knowledge of vehicle maintenance standards.

Convinced that rate regulation and safety are related and that police enforcement cannot alone compensate for safety problems, CTA developed a safety score to predict carrier accident and citation rates from carrier income statements. CTA argued that safety performance is affected by a carrier's operating margin, driver labor as a percent of revenue and expenses, and purchased transportation as a percent of expenses. From this, CTA concluded that carrier safety performance could be predicted by the profitability and driver compensation practices of trucking firms. CTA claims that the safety scores developed from these factors have their greatest predictive accuracy at the extremes (e.g. carriers

with the lowest scores present the most danger on the highways) and recommends limiting rate freedom for carriers that rank in the lower one-third.

Additionally, CTA notes that over 90% of truck-at-fault accidents are caused by driver error and attributes this to lower driver wages and deregulation.

Ad Hoc argues that less restrictive rate regulation places economic pressure on carriers which causes them to overwork drivers, reduce maintenance, and violate safety laws. Ad Hoc supports this argument by asserting that safety declined during the period of lessened rate regulation, 1981-1986. Finally, Ad Hoc does not support the contention that direct enforcement is the most effective means of providing safety to the public, and claims that rate regulation is needed to ensure safety.

WCFTB is convinced that unregulated carriers have a worse safety record than regulated carriers and rejects the evidence that a correlation does not exist between economic regulation and safety. WCFTB is also opposed to the regulatory proposals which increase rate flexibility, on the grounds that many carriers will experience extreme hardship and safety will deteriorate. These concerns combined with recent safety legislation cause WCFTB to recommend that the Commission conduct a more comprehensive investigation into the effects of DRA's proposal.

Teamsters, NMFTA and Hegarty argue that much of the trucking industry has not achieved a sufficient level of truck safety. These parties believe that flexible rate regulation would place downward pressure on rates and wages, cause carriers to reduce repair and maintenance expense, and make it difficult to replace aging equipment and attract well-qualified drivers. Additionally, these parties seriously doubt that direct enforcement alone will be sufficient to keep the highways safe.

# Parties Supporting Direct Enforcement

DRA contends that a direct link between rate regulation and safety does not exist, and cites the lack of evidence which would correlate accident data with rate regulation to support this claim. DRA supports its claim with studies on the profitability of unregulated vs. regulated carriage during the 1980-1986 transition period, correlations between profitability and regulation, and the evidence presented by FTC in this proceeding.

DRA argues that direct safety enforcement is the most cost effective method of protecting the public from irresponsible carriers. Unsafe operations can cause unreliable service and result in higher rates for liability and worker's compensation insurance. DRA believes that carriers seeking to operate profitably will operate safely because safety pays. DRA supports safety programs that suspend or revoke carrier operating authority to ensure compliance with insurance requirements, CHP's safety inspection standards and maintenance of safety related records. Finally, DRA concludes that safety enforcement is the most effective means for improving safety. DRA recommends the Commission enhance direct safety enforcement by:

- 1. Providing CHP yearly carrier mileage data for computing carrier accident and citation rates using CHP's MISTER records.
- 2. Working with CHP to develop a numbering system which allows intrastate regulated motor carriers to be identified in CHP's MISTER records by a single number in place of both a Commission and CHP number.
- Augmenting the list of owner-operators, required by AB 2706, with carriers that receive subhaul only revenue, if necessary.
- 4. Working with CHP to implement recent legislation which requires joint action.

In response to CTA's research on highway safety DRA argues that the safety score methodology is flawed and at best only a preliminary indicator of safety. Specifically, DRA claims that CTA's research has severe database, variable and methodological problems that render the findings inaccurate and the conclusions invalid.

The Coalition supports direct enforcement as the most effective method of improving highway safety, and references recent safety legislation as being consistent with this position. The Coalition also believes that safety is cost-effective, citing carrier testimony that safety programs reduce insurance costs and help avoid CHP citations.

The Coalition has many of the same concerns with CTA's safety score methodology as DRA. First, the Coalition challenges CTA's logic which favors carriers that do not use subhaulers. Second, the Coalition identifies the application of inconsistent data (interstate and intrastate miles are used to compute accident and citation rates based upon intrastate-only accident and citation experiences). Third, CTA's statistical methodology is extremely sensitive to small variations in data. The Coalition concludes that CTA's safety score proposal and underlying studies are not supportable.

Fischer contends that there is no conclusive proof that flexible rate regulation will lead to financial distress sufficient to adversely affect safety. Similarly, Fischer argues that there is no convincing evidence that continuing the current program will have a positive effect on safety. Finally, Fischer provides the following quote from CTA's witness Garland Chow to support these conclusions:

"The issue of how economic regulation impacts safety is still unanswered." (Exhibit 185, p. 4.)

CPIL also argues that there is not a direct correlation between rate regulation and highway safety. If such a correlation existed, CPIL concludes that carriers would have to receive excess profits to improve safety. CPIL proposes a targeted approach to safety regulation and recommends that the Commission work with other agencies to prevent regulatory overlap and optimize use of resources.

CMA, NSSTC and Mike Conrotto Trucking support direct enforcement as the best method of improving highway safety and argue that accident data shows little correlation between rate regulation and safety. Furthermore, these parties contend that safety is an enhancement to profits through lower insurance costs, lower CHP fines and lower risk.

Finally, CMA claims that the data base for CTA's safety score proposal has fundamental flaws and that the safety score is a poor predictor of accident and citation experience. CMA believes that the best predictor of a carrier's future safety record is the carrier's current safety record.

## Safety Legislation

Recently enacted State legislation has significantly strengthened safety regulation. SB 2594 (Stats. 1988, Ch. 1509) put into effect commercial driver license requirements from the Federal Commercial Motor Vehicle Safety Act of 1986 (Title XII of PL 99-570). In compliance with this legislation DMV established more stringent testing and licensing requirements and increased sanctions for serious traffic violations.

AB 3490 (Stats. 1988, Ch. 1175) specifies additional entry requirements for new intrastate regulated motor carriers. This legislation mandates that new entrants and transferees must:

1. Be financially and organizationally able to conduct an operation that complies with the rules and regulations of the CHP.

- 2. Commit to observing the hours of service regulations.
- 3. Have a preventive maintenance program for its vehicles that conforms to CHP regulations.
- 4. Participate in a program to regularly check the driving records of all employees and subhaulers which operate vehicles requiring a class 1 driver's license.
- 5. Have a safety education and training program for all employees and subhaulers.
- 6. Maintain vehicles in a safe operating condition and in compliance with the safety provisions of the Vehicle Code and regulations in Title 13 of the California Code of Regulations.
- 7. File with the Commission a certificate of workers' compensation insurance coverage for employees or a Division of Industrial Relations certificate of consent to self-insure.
- 8. Provide the Commission with the address of an office or terminal where documents supporting these requirements can be inspected.

Another recently enacted safety law, AB 3489 (Stats. 1988, Ch. 916), formalizes the CHP/Commission suspension process for carriers not meeting the State's safety requirements. This legislation also requires the Commission to submit to CHP and the carrier's insurer a list of each intrastate carrier's equipment from the preceding year. Carriers who have failed to obtain insurance for all their vehicles may be fined and/or have their operating authority suspended.

Concerns about carrier safety were also addressed in AB 2706 (Stats. 1988, Ch. 1586) amended by AB 2097 (Stats. 1989, Ch. 1216). AB 2706 requires commercial carriers to have their equipment inspected every 45 days and to schedule a CHP terminal

inspection at least every 25 months. An unsatisfactory terminal rating can result in suspension or revocation of the carrier's operating authority.

AB 2706 also requires the Commission to annually identify owner-operators and send a list of these carriers along with their commercial driver license numbers to DMV. DMV must notify the Commission when an owner-operator's driver license is suspended or revoked, and the Commission must act to suspend or revoke the carrier's operating authority.

Finally, this legislation subjects carriers to fines and/or imprisonment for employing a driver without a valid commercial driver license. Carriers must also participate in DMV's pull-notice program and check the driving records of all class 1 and 2 (class A and B if licensed after January 1, 1989) drivers at least once a year.

In addition to the legislation that strengthens safety standards, SB 2876 (Stats 1988, Ch. 1596) mandates that CHP:
(1) perform additional annual roadside inspections of commercial vehicles, and (2) report on the feasibility of implementing an incentive program for commercial drivers with excellent records.

### Agency Responsibilities

Although CHP has primary responsibility for motor carrier safety, other agencies have complementary roles. Generally, CHP is charged with enforcing the rules of the road, setting safety standards for commercial carrier operations, and inspecting carrier operations.

The Commission has responsibility to ensure that new carriers are financially fit and able to conduct safe operations. Additionally, the Commission coordinates with other agencies by suspending the operating authority of unsafe carriers and owner-operators without a valid driver license and by providing safety related data.

DMV is responsible for licensing standards and procedures. This includes furnishing information to the Commission on the status of owner-operator driver licenses and oversight of commercial driver training programs, including driving schools.

The Department of Health Services is charged with registering carriers of hazardous waste materials and enforcing special hazardous waste transportation rules. CHP also oversees hazardous material carriers. The table below identifies motor carrier safety programs and the responsible State agencies.

•	Přivato Carriora	Intrastata Exempt/Regulated	Interstate Exempt	Interstate Regulated (ICC)	Hazardous Haterials/Haste Carrier
Highway Rules and Reg- ulation Enforcement	, CHD	CHIP	CHP	CHP	CHP
Carrier Terminal Inspections	, čur	ÇIID	(Ca, Daviethed) CHP	(Ca, Domiolled) CHP	CHP & DIIS
Inápectión and Hobile Road Facility Carrier Chécks	CH6	CHP & PUC	CHP 6 PUC	CHP & PUC	ĆIIP
Issuance and Suspension/ Revocation of Operating Authority		PHC	(Registration) PUC	(Registration)	DIIS & CIIP
Auditing Safety Records	CHP	CHP & PUC		-	CHP & DHS
Issuing Orlvor License	VĄĆ	рни	(Ca. Bonleiled) DNV	(Co. Domiciled) DHV	DHV
Indutanco Requiro- mont Enforment	DWAŢ	PÇÇ	ruc	rec	PUC A DIIS 6 DOI

<sup>1</sup> Statutory Requirement without enforcement,

- 71

#### Discussion

The relationship between safety and rate regulation was one of the more heavily contested issues. Rigid Rate Proponents argue that rate regulation results in safer carriers and that financially healthy carriers spend more on safety. Stated differently, they argue that higher carrier profits result in more dedication of those profits to safety-related expenses.

This argument fails for several reasons. Rate regulation alone cannot ensure higher carrier profits. To do so it must be accompanied by: (1) restricted entry to prevent overcapacity, and (2) rates that yield profits higher than a workably competitive market. The rigid rate regulation proposals in this proceeding do not address the interaction between carrier profits and capacity. Because higher rates will entice more entrants, rigid rate regulation without limited entry will do little for carrier profits. Furthermore, the current and proposed rigid rate programs do not restrict entry and cannot prevent overcapacity if rates are set to provide higher profits than a workably competitive market. From this analysis we conclude that the current and proposed rigid rate proposals will not result in higher profits or safety expenditures than those of a workably competitive market.

Rigid rate regulation is an imperfect approach to safety. Without carrier profits in excess of competitive market profits there is no increase in financial ability to make safety expenditures. Even if there were higher carrier profits, carriers are not required to increase safety expenditures; carriers allocate operating revenues in their own best interest. Commissioner Calvo recognized this in his concurrence to D.86-04-045:

"Regardless of what rates carriers charge, profits can always be increased by reducing costs through lower levels of maintenance and less rigid adherence to safe operating practices. Thus rate regulation is at best an imperfect tool to achieve safety goals."

Consistent with this logic, the credible evidence in this proceeding demonstrates that rigid rate regulation will not improve safety. Our safety efforts will be applied to direct enforcement programs.

We agree with Commissioner Calvo's statement, and believe the Legislature, by enacting tough safety requirements that provide for direct safety regulation and enforcement, also recognized that rate regulation is not the solution to safety problems. We commend and fully support the Legislature in this endeavor and will allocate our resources to enforce these new safety requirements.

We will actively participate in the safety task force established in response to Senate Concurrent Resolution 67. The task force is directed to study methods of improving heavy commercial vehicle and driver safety, including improved coordination among State agencies and commissions having jurisdiction and responsibility for trucking safety. Besides the Commission, the task force includes representatives of CHP, DMV, Office of Traffic Safety in the Business, Transportation and Housing Agency, Department of Transportation, labor organizations, various segments of the trucking and shipping industries, and motor vehicle owners' and operators' organizations.

Finally, we will act to protect the public safety in three additional ways. First, in conformance with AB 3490 we are establishing specific guidelines and criteria to ensure that new carriers are financially viable and operate in a safe manner. Although existing carriers are not impacted by AB 3490's entry requirements, we place the industry on notice that this subject will be addressed in a subsequent proceeding. We believe AB 3490 provides the public needed protection with respect to new carriers and that, where appropriate, existing carriers should meet similar standards.

Second, the Commission staff has an ongoing responsibility to investigate carrier operations for compliance

with Commission requirements and in response to public complaints. Field offices are located throughout the State to fulfill this responsibility. We will direct the Commission staff in the course of these investigations to inspect new carrier driver education and training program records for compliance with State law. Where violations are found the Commission staff should take steps to ensure carrier compliance and recommend sanctions when necessary.

Third, the record reflects that some carriers continue to operate after the suspension or revocation of their operating authority. Although Commission records indicate which carriers hold valid operating authority, this information is not readily available to the public. We believe the public will be better served and protected if this information is easily accessible. Therefore, we will provide a toll free telephone number which the public can use to verify a carrier's operating authority.

# Adopted Regulatory Program

Our policy is to establish a regulatory program which ensures that carriers provide the public with competitive and nondiscriminatory rates, good service, and safe drivers and equipment. As explained above, we believe that the best way to implement this policy is through flexible rate regulation and stronger noneconomic regulation. Where regulation is not needed to achieve this policy, none will be provided. Consistent with this, the following regulatory program will be adopted:

#### Common Carrier Tariff Rates

Common carriers may individually set rates within a zone of reasonableness without further Commission approval. The upper end of the zone of reasonableness is cumulative rate increases not greater than 10% over a 12-month period. The lower bound of the zone is variable costs, which are in part carrier-specific.

Collective ratemaking under § 496 of the Public Utilities Code and authorization of rates outside the zone reasonableness require a formal application.

Rates withdrawn or amended within 30 days shall have no effect on the 10% upward rate limitation, so long as rates stay within the zone of reasonableness.

All rates shall be filed with the Commission as Tariff Filings and, except those which require an application to be filed, shall become effective 10 days after appearing on the Commission's Daily Transportation Calendar.

The conditions of common carrier service and complete criteria to qualify for rates, including discounts, shall be contained in each carrier's tariffs.

Rates shall be nondiscriminatory. No secret codes, undisclosed discounts, or write-in tariffs shall be permitted. All discounts shall be identified and cross-referenced in the carrier's tariffs.

The freight bills of carriers which publish discounts, must contain: (1) a statement that discounts may be applicable, and (2) the carrier's phone number and address to obtain further information.

### Common Carrier Contract Rates

Contract carriers that have common carrier authority may enter into contracts for common carrier service for a period of up to one year without Commission approval. Contracts shall be effective 10 days after appearing on the Commission's Daily Transportation Calendar.

Common carrier contracts may only provide service at rates which are equivalent to the common carrier's filed tariff rates, but may lock in rates over the life of the contract or provide for adjustments tied to specified economic factors.

All common carrier contracts must be filed with the Commission and are public documents.

# Special Contract Rates

Special contracts are only for service or under conditions which: (1) are not normally provided under common carrier tariff rates by any carrier, and/or (2) provide for a special, continuing relationship between the carrier and the shipper. Dedicated equipment is not required.

Special contract rates must be higher than variable costs, the same as for common carrier rates.

Special contracts require Commission staff review to insure that a special relationship exists between the carrier and the shipper and/or service is not normally available under common carrier tariff rates. Unless suspended by the Executive Director, special contracts shall become effective 20 days after appearing on the Commission's Daily Transportation Calendar.

All special contracts must be filed with the Commission and are public documents.

#### Suspension of Rates

The Executive Director may suspend common carrier tariffs, common carrier contracts or special contracts one time for an additional 30 days, after which they will become effective unless further suspended or denied by Commission order.

#### Service

All common carriers will be required to provide a minimum service level of one pickup or delivery per week for all points which are served under the respective

carrier's filed tariffs, if that service is requested by any shipper.

Common carriers which serve at the minimum service level are encouraged to also offer enhanced service, such as service on demand, to small and rural communities.

Commission staff will conduct surveys of service to small and rural communities and publish the results.

#### Safety

Commission staff will monitor carrier driver education and training programs.

Safety related programs and data will be coordinated with other governmental agencies.

Commission staff will establish a toll free telephone number for verifying a carrier's operating authority.

Carrier entry requirements established in connection with AB 3490 will be extended, where appropriate, to existing carriers in a future proceeding.

Under this regulatory program, common carriers must hold themselves out to serve the general public by filing tariffs in accordance with PU §§ 486, 487, 488, and 493(a). All common carrier tariffs should describe accurately and fully the services offered to the public and provide the specific rate or the basis for calculating it for the performance of those services and the related classifications, rules and practices. Tariffs should also be filed and maintained in a way that allows all users to determine the exact rate applicable to any given shipment. All discounts shall be identified along with the qualifying criteria. We will enforce the PU Code prohibitions against common carrier tariffs which are shipper specific.

Additionally, common carriers that hold contract carrier authority may enter into common carrier contracts and contracts for service not provided under common carrier tariffs, i.e. special contracts. Common carrier contracts shall be at common carrier rates, but may lock in rates, be linked to specific escalation factors, and use alternate classification or rating systems. However, any classification or rating system must be designed to produce the common carrier's tariff rates and shall require the carrier to be liable for loss and damage to the same extent it is liable under common carrier tariffs.

Contract carriers as such are not required to hold themselves out to serve the general public, but may enter into special contracts. Special contracts are for service or under conditions which: (1) are not normally provided under common carrier tariffs by any carrier, and/or (2) provide for a special, continuing relationship between the carrier and shipper. Special contracts may be effective on 20 days' notice unless suspended. The Executive Director may suspend a special contract prior to its effective date if it does not comport with the above criteria.

Contract carriers that also hold common carrier authority may enter into either special contracts or common carrier contracts at their filed common carrier rates. Contract carriers may acquire common carrier authority once all common carrier requirements are satisfied.

All suspensions shall be for not more than 30 days and may be initiated either on the Executive Director's own motion or after protest as set forth in G.O. 147-B, attached as Appendix F. After the suspension period, a contract will become effective unless further suspended or denied by Commission order. The suspension procedures are similar for all types of carriage—common carrier tariffs, common carrier contracts and special contracts.

In D.89575, we specified the proper scope of Highway Contract Carrier operations. That decision states that "a contract

carrier must generally have a continuing relationship with the shipper or shippers it serves" and that "a continuing relationship cannot be predicated upon a single shipment." The decision went on to state that "a continuing relationship requires that service be provided periodically over a period of time not less than 30 days in duration."

We do not intend to depart from the definition of common and contract carriage contained in D.89575, but we will further define the proper scope of contract carriage and specify the transportation characteristics and shipper responsibilities that identify a special contract.

Most simply put, special contracts will be authorized where: (1) the transportation services are not provided by any carrier under common carrier rates; or (2) there exists a continuing relationship between carrier and shipper, and the contracts provide for meaningful shipper obligations beyond the obligation to pay for services provided.

Some commenters to the Proposed Decision restated arguments that all contracts be confidential, on the grounds that disclosure of contract terms unfairly releases proprietary information to the shipper's competitors. Contracts are not now confidential. Because ready access to information encourages competition and discourages discrimination we will not allow confidentiality. Contracts shall be public documents.

The following guidelines apply:

1. A continuing relationship requires that service be required over a period of not less than 30 days and include more than a single shipment. A continuing relationship cannot be predicated upon a single shipment.

- 2. The special contract requirement for a meaningful shipper obligation can be met by either of the following conditions:
  - A. A minimum of \$1000 per month of delivered transportation services, or
  - B. Other obligations not described above but which call for a substantial shipper obligation of a type not found in common carrier tariffs. Examples are plant security arrangements; unusual scheduling agreements; guaranteed demand; services covering more than intrastate operations, such as interstate or exempt carriage; and so forth. We warn carriers that staff investigation of these unusual obligations may trigger 30-day contract suspensions by the Executive Director. Meeting the \$1000 minimum will be easier to determine within the 20-day effective date period.
- 3. In a special contract a shipper can be either the consignee or consignor. Normally the shipper is regarded as the party who pays the charges for the transportation provided. However, the shipper may also be the party who controls the traffic, for example a manufacturer who ships freight collect to dealers of his product.
- 4. Carriers must keep copies of contracts at their offices for the terms of the contracts and for not less than three years after expiration.
- 5. Contracts shall be filed with the Commission and shall be public documents.

Subhaulers continue to be classified as contract and common carriers and afforded the same regulatory treatment as prime carriers. This is discussed in more detail in the <u>Subhaulers</u> section of this decision.

There will be no barriers to entry in terms of limiting operating authorities, commodities or routes. Carriers will be allowed to individually set rates without additional Commission approval. Common carrier rate increases greater than 10% or cumulatively greater than 10% for the last 12 months, all rates at less than variable costs and rates collectively set under § 496 will require formal applications.

To provide for an orderly conversion to our adopted regulatory program, we will grandfather under G.O. 147-B all rates and contracts which are governed by G.O. 147-A and in effect on the date of this decision. This will allow general freight contracts to remain in effect until their expiration date or for one year, whichever comes first. However, within 90 days from the date of this decision, all common carrier tariffs, except shipper specific tariffs and rates which include write-in tariffs, must conform to G.O. 147-B requirements.

We will instruct the Executive Director to propose a program which requires shipper specific tariffs and rates, including write-in tariffs, to conform to G.O. 147-B.

As previously discussed all parties agree with our primary goal of providing the public with safe, reliable service at reasonable, nondiscriminatory rates. Below we show how each of these criteria meshes with our adopted program.

# Safety, Service and Price Discrimination

The adopted program meets policy goals in these areas, as discussed previously. The program does not conflict with the Commission's safety goals, as discussed in the <u>Safety and Entry Requirements</u> section. Flexibility in setting rates will not compromise safety as long as direct enforcement activities are given full support.

We agree with the Rigid Rate Proponents that the trucking industry is unique in that it provides a service to the public over public roads. From this we conclude that common carriers should

provide the public with a minimum level of service. To ensure adequate and reliable service to small and rural communities, we will require common carriers to serve, at least once per week, each community for which they have filed tariff rates. Service may be provided directly by the carrier or through arrangements with other carriers. Service need not be provided if none has been requested.

Additionally, we instruct the Commission staff to conduct studies of service to communities and traffic lanes statewide. These surveys should be published and where problems exist recommendations made for corrective action.

Even though nondiscriminatory rates are a legal requirement for any rate program, price discrimination can exist with or without economic regulation. An economically regulated market can lead to discriminatory pricing (witness current write-in tariffs that result in secret discounts to shippers) just as easily as one that is unrestrained. To minimize the potential for rate discrimination in our adopted program, the following safeguards will be enforced:

- 1. All requirements for discounts must be contained in the carrier's filed tariffs.
- 2. Common carrier service can only be provided at common carrier filed tariff rates.
- 3. Common carriers must bill for services at the lowest discounted tariff rate applicable.
- 4. All common carrier contracts and special contracts must be filed with the Commission and available for public inspection.
- 5. All tariff and contract filings will be noticed in the Commission's Daily Transportation Calendar.

## Limits to Zone of Reasonableness

We have found that in a workably competitive market, rate flexibility within a zone of reasonableness will provide reasonable rates.

The upper limit to the zone of reasonableness will be a cap on rate increases set at 10% over the lowest rates within the previous 12 months. After considering recorded changes in the TFCI and likely fluctuations under normal market conditions, we find that a 10% ceiling on increases over a 12-month period should provide sufficient flexibility for the zone of reasonableness. The 10% ceiling will allow a common carrier to increase any rate as often as it chooses within a 12-month period as long as the total of all increases for that rate do not exceed 10%. A common carrier will also be able to decrease any rate as often as it likes, but any decreased rate cannot subsequently be increased by more than 10% within a 12-month period. Each carrier thus establishes its own floor by knowing that no rate can be increased by more than the ceiling. We warn carriers that efforts to avoid the 10% cap on rate increases, for example by making cosmetic changes to tariff conditions then claiming that an increased rate is for different service, shall be monitored closely. Tariff filings which attempt to subvert the intentions of the zone of reasonableness shall be rejected.

The TFCI was designed as a system to track cost changes for motor carriers of truckload and less-than-truckload general freight. The index, which is substantially as proposed by CMA and CTA in Application (A.) 83-11-049, was adopted in D.86-04-045 and went into effect July 1, 1987. Costs are aggregated into seven categories each with a surrogate to measure actual cost changes. With the exception of the labor and insurance categories various United States Department of Labor, Bureau of Labor Statistics producer price indexes (producer price indexes) are used as surrogates for all categories. The surrogate for labor is

developed from the Commission's Highway Carriers Prevailing Wage Report (Prevailing Wage Report), and the surrogate for insurance is based on the California Automobile Assigned Risk Plan.

A review of Prevailing Wage Reports from 1980 and recorded changes in producer price indexes from 1961 indicates that yearly increases of 10% are not uncommon. Additionally, Exhibit 4 in A.83-11-049 (sponsored by CTA and adopted by CMA) calculated an 11.4% increase in the TFCI for 1981. While annual inflationary changes are usually less than 10%, we conclude from the recorded inflationary data and Exhibit 4 in A.83-11-049 that an annual ceiling of 10% provides sufficient pricing freedom for carriers to reflect normal inflationary variations.

Having shown that the 10% limit is sufficiently flexible, we must also be convinced that it provides adequate protection against possible market failures. Any upper limit to rates serves to protect against monopoly pricing and predatory pricing. Because entry into the market is relatively unrestricted, workable market competition by itself prevents monopoly pricing. As discussed earlier, competition also protects against predatory pricing, and only minimal added protections are needed. The 10% limit will sufficiently limit carrier price increases, especially because in a predatory pricing attempt the price increase must follow a decrease to drive competitors out of the market, and that decrease itself lowers the base price to which the 10% is applied.

Although the principal protections against destructive pricing below cost are today's stable economy and competition itself, we will provide the further protection of a lower bound to the zone of reasonableness. There is no simple rule stating at what point pricing below full long run costs becomes destructive. A lower limit set at full costs would be overly protective, to the point of being economically inefficient. A full cost limit would work to support inefficient carriers; the benefits of competition would be lost and prices would rise.

In our judgment a lower limit of a carrier's variable cost is a reasonable protection against destructive pricing practices by both common and contract carriers. We realize that distinctions between fixed and variable costs depend on the time frame of the carrier. Economically, the very definition of the long term is when all costs become variable, which is an elegant way of saying that even long run fixed costs have to be paid sometime. For practical purposes a carrier's fixed costs are those assignable to capital investment and overheads. Variable costs are most closely related to day-to-day expenses such as driver labor, fuel, tires and maintenance. Thus a lower limit of variable costs will keep a carrier's revenues high enough to pay wages, fuel and tire costs, maintenance, and insurance.

The chosen definition of variable costs should also include as much of a carrier's safety expenses as is practical, not in support of any economic theory but to remove from carriers any incentive to operate unsafely. For this reason we will include insurance and maintenance as variable costs. We have little control over carriers' accounting conventions for safety-related training, maintenance and inspection costs. It is likely that these are found in accounting categories for both maintenance and overheads. However, we will not insist on including overheads within the adopted definition of variable costs solely to capture an uncertain fraction dedicated to safety.

# Variable Cost Calculation

We have determined that variable costs should include driver labor, fuel, tires, maintenance and insurance. They will not include capital costs and overhead.

We choose also to make variable costs carrier-specific, at least for labor, which for most carriers is the largest variable cost. For other cost elements we will use industry averages. For the remainder of 1989 we will set those other costs based on data used to determine the TFCI, which has been adopted by the

Commission. Thereafter we will adopt new values annually, based on inputs to Transportation Division-sponsored workshops. Use of the TFCI data set for the rest of 1989 is more reasonable than delaying the entire program until more precise figures are available.

With every tariff filing that changes rates, a carrier must file a completed "FLOOR PRICE CALCULATION" form, which is attached to G.O. 147-B.

The formula used to develop the form is based on carrier-specific labor costs adjusted upward to cover industry-wide wage adders, plus an aggregate figure which includes industry-wide average costs for fuel, tires, maintenance and insurance. For the remainder of 1989 the formula is:

(Driver Labor Cost, \$/mile) x (adjustment factor for wage adders) + (fuel, tire, maintenance and insurance costs; \$/mile)

- = (Driver Labor Cost per mile) x 1.261 + 0.466
- = Floor Price (\$/mile).

The 1989 data used on the form is derived as follows:

The carrier's Driver Labor Cost is system average driver wages per mile, plus adders, to be determined by the carrier. Annual report data should be used to derive the figure, or an estimated rate can be used for owner-operators.

The factor used to increase Driver Labor Cost to account for wage adders includes Social Security (FICA), Federal Unemployment Insurance (FUI), State Unemployment Insurance (SUI) and workers compensation. The FICA rate for 1989 is 7.51% up to \$48,000 annual gross, which exceeds most driver income. The FUI rate is 0.8% of the first \$7000. The SUI rate varies, but staff cost engineers have consistently used 4.2% of the first \$7000. Workers compensation rates vary quarterly and by industry; the rate

for the first quarter of 1989 was 16.95% and we shall use it.

Because FUI and SUI costs depend on annual income, we must estimate that figure. For 1989 we will use prevailing wage data for statewide line haul drivers of five or more axles: \$10.71 base hourly wage x 1977.6 average hours per year = \$21,180.10 annual income. For that income level the overall adjustment factor equals 26.1% of wages. That factor is reasonable for use during the remainder of 1989. An argument can be made that for regularly employed drivers FUI and SUI are not variable costs at all, but we retain them for now to give carriers no disincentives to make unemployment payments.

Data for other costs are taken from the same data set used to calculate the TFCI, modified to exclude those carriers that did not report vehicle miles in their annual reports. Average costs are shown in Table 3 below:

TABLE 3
CALCULATION OF OTHER COSTS

Cook Wiement	Industry Average, in \$/mile			
Cost Element	Truckload	Less-Than-Truckload		
Fuel Tires Maintenance Insurance	0.177 0.033 0.154 0.102	0.185 0.034 0.161 0.092		
Total	0.466	0.472		

The difference between truckload (TL) and less-then-truckload (LTL) is barely 1% of the total. Although this difference should be monitored in future years, for 1989 it is reasonable to ignore the minor difference and use 0.466 \$/mile for both TL and LTL shipments. The benefits of simplified carrier filings far exceed the disbenefits of lost accuracy. If all actual rates were indexed by these figures, increased accuracy would be important. For

purposes of calculating floor prices, that level of accuracy is unnecessary.

If use of these industry average costs unreasonably confines a carrier's rates, it may demonstrate the reasonableness of rates below the standard floor price by formal application to the Commission. This type of application should be no more burdensome than the current process of cost justifications, which further convinces us to begin the adopted program now rather than wait until completion of staff workshops on the topic.

## Incentives for Common Carriage

We have determined that the two controls for dividing incentives between common and contract carriage are the effective dates of each type of filing and the applicability of contract carriage.

To assure that an effective common carriage system prevails in California, we will allow tariff filings to become effective more quickly than special contracts. In his Proposed Decision the assigned ALJ recommended that tariffs be effective on the date filed. We agree with the ALJ that the needs of commerce require that rates become effective in less than the 30 days stated in § 491. Carriers must have the ability to respond to changes in costs and to meet competition. However, we will make tariffs effective 10 days after notice appears on the Daily Transportation Calendar. In this way the staff will have an opportunity to briefly analyze the filings and seek with the Executive Director suspensions before the effective dates, where appropriate. The requirements for suspension of an effective tariff are substantially more rigorous than during the 10-day protest period, and we must maintain protections against a proliferation of filed tariffs that are incorrect in format or content. The rejection rate for tariff filings under the current program is high enough that suspension of proposed tariffs must not be made unduly difficult.

We will maintain the incentive for common over contract carriage by ordering a 20-day effective date for special contracts. The ALJ recommended 30 days, but we believe that 20 days, which is 10 days more than for common carrier tariffs, more reasonably balances the incentives for the two types of service.

The effectiveness of a competitive common carriage market would be degraded by unnecessary rate and tariff complexity. For this reason we adopt discounting and billing rules that will encourage carriers to keep tariffs simple and understandable to shippers. Carriers should not be able to use arcane discounting rules to hide available discounts from shippers. Tariffs should be open and understandable, not so complicated that actual billed rates are determined by shipper savvy instead of the competitive forces that drive rates toward costs.

A number of parties in their comments suggest that common carriers be allowed to reduce rates on an experimental basis. Experimental rates would provide carriers the opportunity to return rates to their prior level within a 90-day window. Parties argue that rates are often reduced in expectation of traffic levels which may not materialize. Without the ability to return rates to their prior level carriers either will not risk making substantial rate reductions or will be required to operate at a loss.

Although we do not believe experimental rates are necessary to safeguard carriers, we will provide carriers with some flexibility in this area. An unrestrained experimental rate process could lead to a plethora of experimental rates and jeopardize the integrity of the adopted zone of reasonableness. However, we will relax the 10% upward limitation to allow that any common carriage tariff may be withdrawn or amended within 30 days of its effective date without affecting the 10% ceiling, so long as rates stay within the zone of reasonableness.

Common carrier rate increase applications are now typically processed on an ex parte basis, with a decision issued

within 60 days from the filing date. Common carriers can continue to use this procedure to request rate increases greater than 10%. Rate increase applications should contain a request for ex parte treatment, provide justification for the rate increase, and demonstrate that their actions are not predatory. This procedure, along with the 30-day withdrawal option, affords common carriers the opportunity to expeditiously return reduced rates to their prior level without compromising the zone of reasonableness.

### Common Carrier and Special Contract Regulations

As explained elsewhere in this decision and in the general orders, common carrier contracts will be available to carriers with dual authority. This flexibility will allow shippers and carriers with continuing relationships to make mutually beneficial agreements without the added obligations needed for special contracts. In exchange for the increased flexibility the parties agree to charge only tariff rates.

However, we are concerned about abuses of common carrier contracts. Without necessary restrictions, they could be written to allow rates substantially below tariff rates, for example by immediate reductions of rates driven by a declining index. This could in turn lead to unreasonable price discrimination without the discrimination protections inherent in common carrier tariffs. In order to avoid discrimination we will order that common carrier contracts may not be amended or the rates therein adjusted below the rates in effect at the time the contract is signed and filed. Thus common carrier contract rates cannot fall below the tariff rates on which the contract is based. Common carrier contracts can be amended or extended as long as this restriction is met. Common carrier contracts do not require a floor price comparison, as the tariff rates themselves have already passed that test.

The guidelines to qualify special contracts insist on meaningful shipper obligations. Such obligations are necessary to distinguish contract carriage from common carriage. Otherwise

contract carriers could selectively and unfairly compete against common carriers, who are held to higher standards of rates and service.

This still allows much flexibility, but not to the point that the contracts become substitutes for common carriage. Common carriers hold themselves out to serve the public. With that obligation come higher standards of protection against price discrimination, a protection not required of contract carriers. We intend to keep that distinction in mind in any future enforcement actions against contract carriers who actually will serve any shipper without a special relationship. We will set no artificial limits on numbers of contracts that can be held by a single contract carrier; that flexibility encourages us to enforce carefully the special relationship requirement.

We choose the service minimums that substantiate the special relationship with the intent to allow flexibility. For most contracts we expect that the shipper's obligation will be most easily met by the minimum service measure of \$1000 per month. This limit is low enough to allow small carriers to participate while being large enough to guarantee more than a single shipment on most routes. Other obligations can be used to meet the test when they are supported in the carrier's filling.

It is not our intent that the \$1000 per month create any "take-or-pay" obligations for shippers. However, a shipper failing to take that amount of services will mean that the carrier no longer meets the requirements for special contract approval.

Under the current regulatory program contracts are limited to a one year term. We will retain that one year limit, but will allow annual extensions of contract terms by letter notice to the Commission.

# Monitoring

We have discussed at length our preference for a regulatory program which provides carriers with rate flexibility.

Although our adopted program includes a number of safeguards to ensure carrier rates are reasonable, we believe a monitoring program should also be established. A monitoring program will provide us the opportunity to identify and correct any market failures in a timely fashion.

DRA and CPIL are the only parties that address a monitoring program. Both recommend certain monitoring activities be adopted. CPIL suggests the following program to arm the Commission with information and expertise, but that we should intervene only when necessary to resolve a market flaw:

- 1. Continuous monitoring of the degree of competition within relevant product and geographic markets.
- Sophisticated studies of cost factors for efficient carriers by type, size and volume.
- 3. Surveillance of rates charged, and evaluation of substantial deviations from prior rates.
- 4. Strict scrutiny of rates in sectors lacking competition.
- 5. Comparison of rates with cost-based rates.
- 6. Active investigation of rate levels for predation.

DRA also proposes an ongoing evaluation of market and industry conditions. Their proposal requires the Transportation Division to prepare and submit reports on the following:

- 1. Number and type of rate filings.
- 2. Direction and degree of rate movements.
- 3. Operating authority data and trends.
- 4. Cost and operational changes.
- 5. Truck-at-fault accident data.

6. Number, nature and disposition of complaints and protests.

DRA and CPIL have recommended a number of monitoring activities that are interesting in understanding the trucking industry, but do not directly influence our primary goal—safe, reliable service at reasonable, nondiscriminatory rates. The monitoring activities that we consider important to safeguard our goal are discussed below.

First, we will continuously monitor the degree of competition and quality of service within small and rural communities and other traffic lanes as necessary. Obviously, this activity is designed to spot potential market failures in the most vulnerable locations. The number and type of public complaints filed with the Commission should be used as a guide in determining which communities and traffic lanes to target. The current complaint procedures provide valuable information in many areas such as poor or inadequate service, discriminatory rate or service practices, and predatory or destructive behavior. Complaint data should give a strong indication where further investigation is needed.

Second, the reasonableness of rates in traffic lanes and communities statewide should be reviewed and recommendations made when corrective action is warranted.

Third, truck-at-fault accidents and other related safety data will be monitored to provide vital information concerning safety in the trucking industry.

The responsibility for this monitoring program will be assigned to the Commission staff.

We will not hesitate to modify or rescind this decision if changed circumstances cause rates to become unreasonable and compromise the responsibility of the Commission to ensure just and reasonable rates.

# Statutory Authority for Adopted Program Contract Carriers

In United States Steel Corp. v. Public Utilities

Commission, 29 Cal. 3d 603, 608 (1981), the California Supreme

Court reiterated that PU § 3662, governing contract carriers,

"vest[s] in the commission discretion to set minimum rates, maximum

rates, or no rates at all." (Citing CTA v.PUC, 19 Cal. 3d at 246
48.) U.S. Steel further states:

that refusal to impose minimum rates [is] permissible when the record fail[s] to demonstrate 'an obvious or persuasive need in the public interest' or that 'the rates would not have a meaningful effect on the transportation involved.' In addition, ... exemption from rates [can] be justified when 'the exemption would not lead to destructive rate practices.'

Our adopted regulatory program for contract carriers does not include either maximum or minimum rates, although it does include a variable cost floor for carrier set rates. As discussed above in the <u>Destructive Competition</u> section, in light of current economic conditions we do not expect the destructive rate practices of sixty years ago to recur. Thus we have concluded that rigid protections against destructive rate practices are not necessary and that the industry only needs regulatory protection against extreme circumstances. As discussed above in the Limits to Zone of Reasonableness section, our variable cost floor will therefore provide sufficient protection against destructive pricing. Accordingly, we conclude that -- with the variable cost floor in place -- a rate exemption for contract carriers of general freight is justified because it will not lead to destructive rate practices. The floor is explicitly applied to special contract rates. Common carrier contract rates have already passed the test because the floor price applies to the tariff rates behind the contracts.

Commission-set maximum rates are likewise not necessary for the contract carriage of general freight because, as discussed above, competition will restrain unreasonably high prices. If a carrier's rates are too high, other competitors will take the business. Indeed, our current regulatory program for contract carriers of general freight already reflects this reality, as it likewise does not set any maximum rates. In short, the record fails to demonstrate "an obvious or persuasive need in the public interest" for the setting of maximum rates.

To the contrary, the record demonstrates that the public interest will be served by freeing carriers of general freight from unnecessary maximum and minimum rate requirements and instead allowing them to respond efficiently to market conditions. If carriers must respond to unnecessary regulatory requirements, rather than market demand for their services, they will operate inefficiently with the attendant risks of oversupply, waste of resources, and stifling of innovation.

In sum, we conclude that under the present circumstances we are justified in exercising the discretion we have under PU § 3662 to set neither maximum nor minimum rates for the contract carriage of general freight, and instead require only that carrier set rates not fall below a variable cost floor. This rate system is in the public interest and will not lead to destructive rate practices.

# Common Carriers

While contract carriers are subject to PU § 3662, common carriers, with their obligation to serve the public in a non-discriminatory fashion, are subject to a somewhat different statutory scheme. PU § 451 requires common carriers to charge just and reasonable rates. As this Commission has previously stated:

There is a zone of reasonableness within which common carriers, so long as statutory restrictions are not transgressed, may and should exercise discretion in establishing

their rates. The upper limits of that zone are represented by the level at which the rates would be above the value of the service, or be excessive. The lower limits are fixed, generally, by the point at which the rates would fail to contribute revenue above the out-of-pocket [variable] cost of performing the service, would cast an undue burden on other traffic, or would be harmful to the public interest. Rates at the upper limits of the zone may be termed maximum reasonable rates; those at the lower limits of the zone may be termed minimum reasonable rates. (Investigation of Reduced Rates for Transportation of Bulk Cement, 50 Cal. P.U.C. 622, 632-33 (1951).)

Our adopted program for common carriers includes a variable cost floor to prevent rates from dropping below this zone of reasonableness. As discussed just above, this floor provides protection against destructive rate practices. Moreover, rate decreases within this zone should not "cast an undue burden on other traffic." Competition will prevent a common carrier from decreasing some of its rates and then trying to charge other traffic unreasonably high rates to make up for the decrease. If the carrier tries to charge this other traffic unreasonably high rates, competitors will take away the business. Furthermore, as explained above, freeing highway carriers from unnecessary rate regulation will not harm the public interest, but rather serves the public interest by allowing carriers to respond efficiently to market conditions and thus avoid problems of inefficiency, oversupply, waste of resources, and the stifling of innovation. Accordingly, we conclude that the less than maximum reasonable rates permitted by this decision are required by the needs of commerce and the public interest.

Our adopted program for common carriers relies on both competition and the 10% limit to keep rates from rising to excessively high levels. As explained above, if a common carrier tries to raise its rates to an excessive level, competitors will

take the business away by offering more reasonable rates. In addition, our adopted program prohibits a common carrier from increasing a rate by more than 10% within any 12-month period, unless it files a formal application. The formal application process will ensure that the reasonableness of larger rate increases will be subject to more detailed scrutiny.

In short, we conclude that our adopted regulatory program for common carriers of general freight will keep their rates within the zone of reasonableness.

PU § 454 provides that no common carrier shall increase any rate or so alter any classification, contract, practice, or rule as to result in an increased rate, except upon a showing before the commission and a finding by the commission that the new rate is justified. As outlined above, this proceeding has shown that common carrier rates under our adopted regulatory program fall within the zone of reasonableness. Accordingly, we find that the new and increased common carrier rates approved by this decision are justified.

Our adopted rate flexibility program allows common carrier rates to become effective 10 days after the carrier's filing appears on the Commission's Daily Transportation Calendar. As pointed out above, under PU §§ 455 and 491, for good cause the Commission can allow rate changes on less than 30 days' notice by

requirement.

<sup>2</sup> PU § 454 states that "[e]xcept as provided in Section . . . 455, no [common carrier] shall change any rate or so alter any classification [etc.] as to result in a new rate except upon a showing before the commission and a finding by the commission" (emphasis added). However, § 455 permits rate schedules, classifications, contracts, practices, and rules not increasing or resulting in an increase in any rate to go into effect without any such showing or finding. Thus, § 454 only requires such a showing and finding where there is a rate increase.

Constitution, Article XII, § 4, contains a substantially identical

an order which: (1) specifies the changes to be made,
(2) identifies when the changes will occur, and (3) sets forth the
manner in which changes shall be filed and published. Here, as
explained in the section <u>Incentives for Common Carriage</u>, there is
good cause for allowing these changes to become effective on less
than 30 days' notice in order to allow common carriers to respond
to market conditions as rapidly as possible, while still ensuring
compliance with our regulatory requirements. As we have said
before, all other things being equal, a system which permits
carriers of general freight to respond to the demands and
constraints of a competitive market is a better system. Our order
meets the further requirements of § 491; G.O. 147-B (attached as
Appendix F) identifies when rate changes can occur, specifies the
changes that can be made, and sets forth the manner in which rate
changes shall be filed and published.

The preceding discussion concerning common carrier rates and notice periods also applies to common carrier contracts. Although common carrier contracts can only be offered by common carriers that also possess contract carrier authority, common carrier contract rates are based on common carrier rates and are subject to a 10-day notice period.

# Subhauling

Although a number of parties commented on this issue the three most active parties were Lou Filipovich (Filipovich), Teamsters, and Fischer. Filipovich and Teamsters for different reasons recommend subhauler rate regulation through a division of revenues between the prime carrier and the subhauler. Fischer recommends a leasing program similar to the ICC's be established. Other recommendations run the gamut from no change in the current program to cost-justified subhauler rate schedules. The positions of the parties are discussed below.

# **Filipovich**

Filipovich, an independent operator, is authorized to operate as a highway common carrier in California and has over 40 years' experience in transportation. Filipovich cites an extensive historical background of proceedings in which subhauling has been addressed without resolution and urges the Commission to act in this decision.

Filipovich believes the very nature of subhaulers as small businessmen with limited resources has caused them to be a traditionally underrepresented class. The parties with financial resources to participate in regulatory proceedings usually have no incentive to address subhauling. This results in an unregulated subhauling system in a regulated transportation industry. The solution Filipovich presents would require carriers that engage subhaulers to pay all revenue billed the shipper, consignee or party paying the freight bill, to the subhauler who performed the services.

# **Teamsters**

Teamsters argues that while there has always been a true entrepreneurial class of subhaulers, in the era of deregulation there has been a tremendous increase in the use of owner-operators working exclusively for one carrier. For the most part, these owner-operators provide nothing more than a low cost alternative to employee drivers. By using owner-operators, prime carriers can avoid such expenses as maintenance, insurance, fuel and Social Security taxes. They need not be concerned with investing in new equipment, purchasing fuel, maintaining costly safety programs, or covering owner-operators under workers compensation, unemployment, or disability insurance systems. Nor are they required to withhold income taxes from the compensation owner-operators receive.

Teamsters references DRA's subhauler study, Exhibit 14, produced for the March, 1988 en banc hearing on trucking regulation as the only empirical study of the financial condition of general

freight subhaulers. This study paints a vivid picture of the evolution of a one-time small and viable class of entrepreneurs with a particular market niche into a large group of exploited drivers running permanently unprofitable operations.

The study found two distinct classes of subhaulers. Approximately 71% of subhaulers earned all revenues from subhauling and 50% of these worked exclusively for one prime carrier, while the remaining 29% engaged in subhauling to supplement their earnings as prime carriers. The study also compared prime carrier costs to those of subhaulers and found them to be much lower; likewise, the study found subhaulers earn much lower revenues:

"Certain variable costs (fuel, tires, maintenance) of operating a truck make up the 'running cost'. These costs are roughly comparable for overlying carriers and subhaulers. Total costs, in contrast, are significantly different... When subhauler costs are adjusted to include compensation for driving labor, they are still 30-40% lower than the average overlying carrier cost. This difference is large enough to suggest that other significant costs are understated. Average revenues for subhaulers are 37% less than average overlying carriers revenues. The size of this difference suggests that subhaulers' revenues may be less than their fully allocated (long-run marginal) costs." (Ex. 14, p. iii.)

Teamsters concludes from this that subhaulers must pay themselves less than the industry average for employee drivers, and at the very least are an inexpensive substitute for labor. Teamsters' witnesses testified that this lower wage level may be at or even below minimum wage, given the number of hours owner-operators must stay on the road to remain financially viable. Clearly, this has an impact on the labor market. Between 1978 and 1986 the percentage of total general freight hauled by subhaulers increased from 20% to 30%. Finally, Teamsters claims subhaulers

have very limited bargaining power; rates are dictated to them on a take-it-or-leave-it basis.

Teamsters is convinced that subhaulers compete with employee drivers for work because prime carriers are able to shift their operating costs to subhaulers. Given that workers compensation insurance averages approximately 17% of payroll, employers' contribution to Social Security tax 7.5%, and unemployment insurance another several percentage points of gross income, the immediate incentive to use subhaulers is apparent. The incentive is so great that some carriers reach beyond what is lawful to designate employee drivers as independent contractors. Thus, subhaulers function to depress the wages and working conditions of employee drivers.

Teamsters believes that subhaulers should compete against other carriers, not against employees and the Commission should regulate them as it does other carriers. Its rules should mandate that the relationship be consistent with that of two independent businesspersons. Therefore, Teamsters suggests the following changes in the current regulatory program:

- 1. Require all carriers earning more than \$50,000 in revenue to file annual reports.
- 2. Require all carriers seeking operating authority to demonstrate they have sufficient operating capital and cash flow to enable them to remain in business for at least 90 days.
- 3. Establish a cost-justified subhauler rate schedule which reflects a prevailing wage component, maintenance, fuel, taxes, insurance costs and overheads peculiar to subhauler operations.
- 4. Increase the bonding limit in G.O. 102-H to an amount proportional to the number of subhaulers a carrier employs, and increase the bonding claim period from 60 days to 6 months.

# CMA.

CMA advocates treating subhaulers like any other contract carrier. To the extent that a prime carrier is not willing to enter into a true, fully contractual relationship with a subhauler, the prime carrier/subhauler relationship should be equivalent to a shipper/carrier relationship, or the subhauler should become an employee of the prime. This procedure would offer subhaulers a more stable and enforceable relationship with prime carriers. Subhaulers could also publish their own tariffs and operate as common carriers. CMA believes this proposal would widen the sales options and generally improve conditions for subhaulers.

# **Fischer**

Fischer states there is insufficient evidence on which to base any conclusions that would impose a Commission-set formula for sharing the revenue between a prime carrier and a subhauler. Fischer identifies two types of subhaulers. The first is a true subhauler; one who deals with a number of prime carriers and the public in an effort to build up business. Ultimately, that subhauler will reduce its subhauling activities and increase its direct service to the public.

Fischer characterizes the second type of subhauler as an owner-operator. The owner-operator contracts long term with a prime carrier, does not move from carrier to carrier, has no contact with the public and is controlled by the prime carrier. Operating authority is held by the owner-operator only because it is required by the Commission. Fischer contrasts this with the ICC where no authority is required for the owner-operator to enter into a long-term equipment lease with the prime carrier.

Fischer argues that the evidence in this proceeding shows owner-operators do not wish to be employees, nor do prime carriers wish them to be employees. However, consistency is needed between the interstate treatment and the intrastate treatment of the owner-

operator/prime carrier relationship. Therefore, Fischer recommends:

- 1. The existing subhauler class of carrier be maintained, but redefined as an operation where the subhauler contracts with the prime carrier on a shipment-by-shipment basis and cannot enter into consecutive contracts with the same prime carrier for more than 30 days.
- 2. The leasing regulations found in G.O. 130 be amended to provide that a carrier can lease equipment from a noncarrier owner-operator with driver for not less than 30 days and the lessee takes the exclusive possession and control of the vehicle.

# Mike Conrotto Trucking (Conrotto)

Conrotto engages subhaulers exclusively and finds the current regulatory program burdensome and discriminatory for carriers that engage subhaulers. Cost justification procedures are difficult because subhauler cost data is almost impossible to collect; many subhaulers are small operators with inadequate records. This hinders Conrotto's ability to obtain reduced rates and results in lost traffic. Conrotto believes the current regulatory program should be abandoned.

# Southern California Motor Delivery, Inc. (SCMD)

SCMD testified that the current regulatory program will not sustain a healthy motor freight infrastructure and lists the following specific problems with respect to subhaulers:

- 1. Inadequate compensation.
- 2. No guaranteed payment provisions.
- 3. Inability to establish rates.
- 4. Difficulty in obtaining workers compensation insurance.

SCMD predicts dire consequences for the industry unless the subhauler is recognized as a distinct class of carrier. To improve the situation, SCMD suggests the Commission require written agreements which provide subhaulers with: (1) an enforceable payment procedure, (2) a Commission established compensatory rate level, and (3) a wage higher than the prevailing wage level. SCMD also recommends a Commission-mandated policy for workers compensation coverage.

#### CTA

CTA recommends establishment of cost-justified subhauler rate schedules which use prevailing wage data and require the prime carrier to pay according to the subhauler's rate schedule.

DRA. Coalition and Dedicated Contract Carriage. Inc.

These parties see subhaulers as stabilizing factors in the general freight sector and argue that the existing program provides adequate protection for the subhauler. Subhaulers balance operations, allowing prime carriers to adjust to the ebb and flow of demand without committing scarce capital to equipment that may sit idle during periods of low demand.

Additionally, Dedicated Contract Carriage, Inc. believes the current regulatory program works in the best interests of both carriers and the public. The public has access to safe, reliable service at reasonable rates. Subhaulers are protected against prime carrier abuses without the burden of economic regulation.

# Discussion

The regulation of subhaulers (also known as owneroperators, independent contractors or underlying carriers) has been
the subject of considerable controversy since the enactment of the
Highway Carriers Act in 1935. At the center of this controversy is
the lack of certainty with respect to the operating authority
required for performing subhauling services or the status of the
carrier engaging a subhauler. A major part of the difficulty is
that all types of subhauling are lumped together for regulatory

purposes, even though there is a great diversity in practice. G.O. 102 defines a subhauler as:

"...any authorized carrier who renders service for a prime carrier (principal or overlying carrier), for a specified recompense, for a specific result, under the control of the prime carrier as to the result of the work only and not as to the means by which such result is accomplished. This term includes subsubhaulers in appropriate cases."

D.91247 requires a California intrastate subhauler of general freight to hold operating authority issued by this Commission.

"Subhaulers are subject to regulation under Division 2, Chapter I, of the Public Utilities Code." (D.91247.)

No distinction is made between subhaulers and prime carriers in securing or maintaining operating authority; both have the same regulatory requirements. Also, G.O. 130 requires a bona fide employer-employee relationship between the lessee and the driver or drivers of any leased motor vehicle when leasing between carriers.

No requirements equivalent to D.91247 or G.O. 130 exist for interstate commerce. Interstate carriers do not need operating authority to be engaged by another carrier, and can lease a motor vehicle and driver together without the driver having an employee—employer relationship with the lessee. However, the lessee (overlying/prime carrier) when operating in California must register, designate a process agent, and file evidence of insurance with this Commission.

The diversity of subhauling practices ranges from an occasional engagement to full-time subhauling. Typically, subhaulers work either on an irregular basis to supplement the prime carrier's fleet or permanently as a part of the prime's fleet.

Interestingly, little seems to have changed with respect to subhauling in over fifty years. The following excerpt from D.42647, dated March 22, 1949, is equally relevant today:

"The record shows that there are many kinds of subhauling. Some operators are exclusively subhaulers; thousands of others perform subhauling occasionally or with parts of their fleets. Subhaulers may be owner-drivers, or may be large fleet owners. Subhauling may involve a complete transportation service, or may cover any portion of the service. All of the witnesses were in agreement that subhauling provides a method whereby available vehicles and drivers may be utilized to advantage where needed. It was shown that the practice was well established prior to enactment of the Highway Carriers' Act and the City Carriers' Act in 1935, and that it has not diminished in importance." (D.42647, 48 CPUC 577)

There is a growing concern that the use of subhaulers working exclusively for one carrier is merely a low cost alternative to employee drivers. Teamsters and other parties presented testimony that prime carriers exploit subhaulers to avoid or reduce prime carrier costs for maintenance, equipment, insurance, fuel, Social Security taxes and safety programs. Teamsters argues that the savings from the avoidance of workers compensation insurance, unemployment insurance and Social Security taxes exceed 30% of payroll costs.

This leads us to the following policy consideration. Should the Commission provide rate regulation for subhaulers to protect subhaulers from exploitation by prime carriers, and/or protect employee drivers from competition?

Filipovich is the primary party supporting protection from exploitation for subhaulers. He proposes protection through the regulation of subhauler payments. Teamsters recommends a form of rate regulation for subhaulers, but to protect employee drivers from competition. Also, Teamsters proposes additional protection

for the public and subhaulers by increasing the bonding requirements for prime carriers that engage subhaulers. Specifically, Teamsters proposes that prime carriers should have to obtain a bond for each subhauler that is used rather than the current system which requires only one bond regardless of the number of subhaulers used. Under Section 5 of G.O. 102-H, subhaulers must be paid within 15 days. Therefore, each subhauler may be extending credit to the prime carrier for that amount of time. Teamsters believes a single \$15,000 bond is inadequate for a prime that may employ many subhaulers. Teamsters recommends the bonding requirement be proportional to the number of carriers used but not necessarily on a one-for-one basis.

In considering subhauler regulation we should not forget the Commission's legislative mandate to protect the public by ensuring safe, reliable service at reasonable, nondiscriminatory rates. Regulation of subhaulers clearly furthers this goal, and is appropriate. With the exception of revenues from transportation performed, our current regulatory requirements for subhaulers are the same as for prime carriers.

Although we share Filipovich's and the Teamsters' concerns over the plight of subhaulers and employee drivers, there is insufficient evidence to warrant their protection in all subhaul arrangements. This is consistent with our conclusion in prior sections that we should only protect the trucking industry if it furthers our goal to protect the public.

However, in the public interest, we are convinced that formulas to divide revenues between prime carriers and subhaulers under various conditions should be established so that subhaulers are assured adequate protection for the conduct of their operations in a safe manner. The ALJ's proposed decision would have adopted a division of revenues which mirrored the system adopted by D.52388 and D.88440 for the dump truck industry. However, several parties commented that the general freight and dump truck industries have

many dissimilarities. These parties recommend an independent investigation into this matter. We agree that further hearings are necessary to establish an appropriate division of revenues between subhaulers and prime carriers and will schedule additional hearings to address this issue. The further hearings will include consideration of exemptions or limitations for less-than-truckload carriage and other subhauler issues. With a division of revenues scheme in place we see no need for subhauler rate schedules as recommended by Teamsters.

We will also consider in the further hearings Fischer's recommendation that intrastate leasing requirements for equipment and drivers be aligned with the ICC requirements.

We will continue to classify subhaulers as either common carriers or contract carriers and require them to meet the same entry and filing requirements as prime carriers.

This record shows that about one-third of subhaulers work exclusively for one prime carrier. Teamsters charges that this practice is nothing more than the prime using the subhauler as a low-cost alternative to employee drivers. Other parties see the practice as a stabilizing factor in the general freight business, a balancing of operations that might otherwise require prime carriers to invest in equipment that would have a low usage and thus raise rates and, ultimately, consumer prices. We will not interfere in this quite natural economic relationship between entrepreneurs, even though one side, the prime carriers, may have an advantage. We recognize that we cannot cover every conceivable base. Even if we try, past experience shows there is no end to the ingenious devices the carrier industry can come up with to thwart tight regulation.

Concerning the prime carrier's responsibility for making sure that a subhauler driver is qualified, we note that §§ 1063.5 and 3553 already require prime carriers granted operating authority after December 31, 1988 to "regularly check the driving records of

all persons, whether employees <u>or subhaulers</u>, operating vehicles...requiring a class 1 driver's license." (Emphasis added)

On the issues of carrier demonstration of financial ability on application for a permit and decreasing the gross revenue level requirement for filing of annual reports, we find the present rules adequate. The present requirement that applicants for permits show 45 days of working capital and a 90-day profit and loss projection appears quite adequate, particularly if the applicant is a potential subhauler. This allows more persons to apply and thus furnish the industry with a larger pool of subhaul carriers. The present annual report cutoff of \$500,000 gross operating revenue helps keep the Commission's paper work at a manageable level and yet provides us with the information and control needed to effectively monitor the industry.

A recommendation was made that subhaulers be considered contract carriers. We find this suggestion has no merit in view of our position on the need for subhauling as a stabilizing factor in the industry.

Finally, we see possible merit in reviewing subhauler bonding requirements for prime carriers and will direct the Commission's Transportation Division staff to issue a report within 180 days addressing the suggestions of the parties.

#### Collective Ratemaking

Conference, 471 U.S. 48 (1985) (Southern Motor), that private action is immune from federal antitrust laws if it is pursuant to a clearly articulated state policy and is actively supervised by the state. PU § 496 establishes the legal basis for allowing antitrust immunity in California. The Commission may approve collectively set rates and rules if they are fair and reasonable and not contrary to public policy. Collective agreements must allow for independent action by individual members, and cannot be used for both rail and truck transportation, except when setting joint or

through rates. The pooling or division of traffic is forbidden unless it is in the interest of the public or fuel economy and will not restrain competition.

In accordance with G.O. 154, collectively set rates and rules may only be filed by rate bureaus which are non-profit organizations. The rate bureau must file a formal application including the bylaws of the organization, a membership list, an organization chart, and a verified statement indicating whether or not the membership currently includes both rail and highway carriers. Currently, eight rate bureaus have authority from the Commission to collectively file rates.

# DRA

DRA recommends that collective ratemaking be retained for common carriers. DRA states that a consolidated effort reduces carrier costs for negotiating, calculating and setting rates, and preparing and filing tariffs. In a totally rate deregulated environment, DRA believes that collective ratemaking would be undesirable. Finally, although DRA comments that collective ratemaking may stifle or hinder competition, it notes that the legal requirement of independent carrier action within a bureau reduces this concern.

#### CTA

CTA proposes retaining the current program for approving collective rates. It also proposes requiring that all common carrier rates be filed through a rate bureau granted PU § 496 antitrust immunity. Carriers would retain the right to independent action. Within bureaus, proponents of rate changes must be either member carriers whose traffic is affected by the rate change or affected freight bill payers.

# Coalition

The Coalition does not support collective ratemaking, and recommends bureau functions be limited to administrative areas and record keeping. If not restricted to these functions, Coalition would require rate bureaus to show that a collectively set rate is market driven and does not constitute an abuse of market power. The burden of proof in a complaint involving a rate bureau should be on the rate bureau.

#### CWTB.

CWTB is a rate bureau approved by the Commission to perform collective ratemaking activities. CWTB is concerned that DRA's proposal to allow increased rate freedom will undercut its ability to make collective rates. Specifically, it is concerned that DRA's proposal will not provide the active supervision required in Southern Motor.

# CMA

CMA supports the current rate bureau policy based on the assumption that they can perform valuable functions for small carriers which compensates for their non-competitive effect.

#### CLFP

CLFP believes collective ratemaking could lead to collusion. It suggests that the Commission end anti-trust immunity for rate bureaus. If collective ratemaking continues, rate bureaus should have the burden of proving that a collectively set rate is market driven.

#### WMTB

WMTB is an authorized rate bureau. WMTB believes that complete deregulation would render collective ratemaking useless. However, if the Commission retains regulatory control, it requests that any new regulatory program articulate an active supervisory role by the Commission over collective ratemaking.

# NSSTC

NSSTC recommends that rate bureau increase applications be filed at least 30 days before the effective date of the rate. Rate increase applications would be accompanied by data justifying the increase. The Commission would retain the ability to approve, suspend or revoke an increase before it goes into effect.

# Discussion

We agree with DRA that there are administrative efficiencies associated with rate bureaus. We also find that independent carrier action within rate bureaus minimizes the adverse impact that collective ratemaking can have on competition. Therefore, we will retain the current collective ratemaking requirements including the requirement that all collectively set rates must be filed by formal application with appropriate justification.

# Credit Rule

G.O. 155 governs the collection of charges by common and contract carriers subject to G.O. 147-A. The current rule allows carriers to extend credit for up to seven days, excluding Sundays and legal holidays, following presentation of the freight bill. This provision of G.O. 155 was intended to prevent the manipulation of rates, e.g., no interest loans and discriminatory practices, and simplify shippers' and carriers' accounting practices.

The Coalition and CMA recommend eliminating the credit rule as an unnecessary requirement. They argue that carriers can be more efficient if allowed to set their own rules. DRA proposes that carriers be given the latitude to extend credit for a "reasonable period of time", but does not define the term "reasonable".

NSSTC supports the current credit rule because the wide variety of credit terms and policies offered by ICC carriers has led to confusion. NSSTC prefers uniform credit rules over a multitude of carrier payment plans. Several other parties support

the entire current regulatory program, but none identified the credit rule as a separate issue.

In the interest of uniform payment procedures and simplified rates, we will maintain the current credit rule in G.O. 155, but extend the time within which carriers are required to present the freight bill from 7 to 15 days. The additional time is provided to allow sufficient time for the freight bill to be processed and received. However, for special contracts we will provide contract carriers the flexibility to modify the credit terms in G.O. 155. Contracts which do not specify credit terms will be governed by G.O. 155. With adequate justification individual carriers can request deviations from the uniform credit rule. Revised G.O. 155 is attached as Appendix G.

We will entertain further testimony on credit rule effects on subhaulers in our upcoming subhauler hearings, should any party wish to raise the issue.

# Electronic Data Interchange

This issue was resolved on an experimental basis in D.89-04-049, dated April 12, 1989. We support the use of electronic data interchange as a means to improve efficiency in transportation markets. Our only concern in D.89-04-049 was that data necessary to verify the circumstances of a given shipment be retained in retrievable form. We will take no further action on the subject in this decision, except to suggest that the next convenient individual application for authority to use electronic data interchange be used to resolve generically the outstanding issues. The completeness of any upcoming applications and the availability of the Transportation Division report ordered in D.89-04-049 should determine which proceeding is appropriate. The staff report is due no later than February 11, 1990.

# Implementation Issues

Transition from the current regulatory program to the adopted program has been discussed in several places throughout this decision; we will summarize our actions here. New filings for common carrier tariffs, common carrier contracts and special contracts can be made immediately on the effectiveness of this order. All rates and contracts now in effect may continue in effect until their expiration. However, within 90 days of the effective date of this order all common carrier tariffs must be revised, if necessary, to conform to new G.O. 147-B, except for shipper-specific tariffs and rates which include write-in tariffs, which must be terminated under a program to be established by the Commission after receipt of the Executive Director's proposed program. The current maximum term for contracts is one year. Under the new program the one year limit is retained, but contracts may be extended for subsequent one year periods.

Staff will hold workshops before the end of 1989 on the numerical inputs to the floor price work sheet, for the purpose of recommending to the Commission values to be adopted for calendar 1990. Staff may also hold workshops throughout the state to introduce the new regulatory program, at its discretion.

Inherent in the adopted program is some delegation of authority to staff. The delegated authority is reduced from delegations in the current program. Specifically, staff is not being delegated any authority to make judgments concerning the reasonableness of rates. Staff will, however, maintain its duties to check rate and tariff filings for correct format and for the few rate and service limitations being imposed. Staff will not have direct authority to suspend any filing, but must present such requests to the Executive Director, who has the authority to suspend filings for one 30-day period. Within that period staff must prepare and support Resolutions for formal Commission action on further suspensions or rejections. The procedures for

investigation and suspension of rates in effect remain unchanged; the standards for such suspensions have changed, however, to comply with the adopted program.

As specified in the general orders, public protests to any filings must follow the Commission's Rules of Practice and Procedure. We retain this protest procedure to allow due process to aggrieved parties. At the same time we recognize that the legal resources of transportation industry parties may often limit or discourage such protests. We therefore encourage staff to continue to work cooperatively with parties who make oral or informal inquiries about rate and tariff filings that affect their interests.

Finally, California Trucking Association's (CTA) brief addressed the admissibility of Exhibits 40 and 52. CTA argues that the ALJ erred in admitting these exhibits. While we stand behind the ALJ's ruling, it is important to note that this decision does not rely on the evidence contained in either exhibit.

We are convinced that, based on the record, our program is in the public interest, consistent with the provisions of the Constitution and the Public Utilities Code, and yields rates that are just and reasonable. G.O. 80-C and 147-B, attached as Appendices C and F, respectively, have been revised to reflect the adopted regulatory program discussed above. The following table outlines the ratemaking features of the adopted program.

Common Carrier Rates	Common Carrier Contracts 2/	Special Contracts
Increases 1/	All Contracts	All Contracts
File - Tariff filing with TD	File - Contract with TD	File - Contract with TD
Notice - Transportation Calendar	Notice - Transportation Calendar	Notice - Transportation Calendar
Protest Period - 10 days	Protest Period - 10 days	Protest Period - 20 days
Approval - None if less than 10% increase over past 12 months	Approval - None if rate is above floor price	Approval - None if above floor price 3/
Effective - 10 days	Effective - 10 days	Effective - 20 days
Decreases		•
File - Tariff filing with TD		

- Notice Transportation Calendar
  - Protest Périod 10 days
  - Approval None if rate above floor price
  - Effective 10 days
- New rates must be above floor price.
- Dual authority required.
- Executive Director may suspend for 30 days if special relationship is not demonstrated.

# Pindings of Fact

- 1. On December 16, 1987 an order was issued which set en banc hearings to consider the State's regulation of the for-hire trucking industry.
- 2. En banc hearings for all sectors of the trucking industry were held in San Francisco on March 10 and 11, 1988 and in Los Angeles on March 18, 1988.
  - 3. The Commission issued I.88-08-046 on August 24, 1988.
- 4. I.88-08-046 identified the Commission's regulatory objectives for the general freight trucking industry and invited a thorough re-examination of the current regulatory system.
- 5. Prehearing conferences which established the procedural rules for the proceeding were held on September 14, 1988 and October 17, 1988.
- 6. Fifty-four days of evidentiary hearings commenced on November 7, 1988 and concluded on February 24, 1989.
- 7. Two days of public comment hearings were held, one in Los Angeles on December 5, 1988 and the other in San Francisco on December 12, 1988.
- 8. D.86-04-045, dated April 16, 1986 adopted the present rate regulation program as represented in G.O. 80-B, 147-A, and 155.
- 9. G.O. 147-A implemented a system of carrier-made rates, a rate window, rate exempt dedicated equipment contracts, imposition of a Truck Freight Cost Index (TFCI), and a procedure for the cost justification of reduced rates.
- 10. Under G.O. 147-A common carrier general rate increases require a formal application to determine whether the carrier's financial condition justifies the request.
- 11. Common carrier rate increase applications typically are processed on an ex parte basis with a decision issued within 60 days from the filing date.

- 12. Under G.O. 147-A rate decreases do not require formal applications. Instead carriers may file cost justification filings which: (1) demonstrate that the rates will generate sufficient revenue to contribute to the carrier's profitability, (2) are accompanied by a summary of financial data, (3) include the prevailing wage standard in the labor cost element, and (4) meet specific provisions governing the use of subhaulers.
- 13. G.O. 147-A provides a rate window which allows common carriers to change rates a maximum of 5% above or 5% below their base rate. Base rate changes require a cost justification filing.
- 14. Under G.O. 147-A carriers are allowed to make minor changes in contracts and tariffs without cost justification or formal application.
- 15. Under G.O. 147-A a carrier can temporarily reduce rates, effective immediately, to meet the rates of a competing carrier if it currently handles the traffic. The reduced rates must be followed by a cost justification within 60 days.
- 16. Under G.O. 147-A a carrier that does not currently handle the traffic cannot meet the rate of a competing carrier. To accomplish this change the carrier must file a cost justification and receive approval prior to reducing the rate.
- 17. Under G.O. 147-A the TFCI measures annual industry-wide changes in carrier operating costs and adjusts carrier base rates. Adjustments to base rates are mandatory if the change in the TFCI is greater than 1% (plus or minus) and permissive if less than 1%.
- 18. Under G.O. 147-A contract carrier rate increases do not require justification or approval, and new common carriers may file rates at existing generally applicable common carrier (GACC) rates without cost justification.
- 19. Under G.O. 147-A dedicated contracts offer contract carriers that dedicate equipment to one shipper the ability to charge any rate, subject to a profitability test.

- 20. Under G.O. 147-A to pass a profitability test a carrier must: (1) have an expense ratio (expenses divided by revenues) of less than 100%, and (2) pay not less than the Commission's prevailing wage standard or demonstrate that its labor expenses compare favorably with the TFCI.
- 21. Under G.O. 147-A common carriers cannot meet the rates of contract carriers without an approved cost justification filing.
- 22. Under G.O. 147-A common carrier rate filings and contract filings with rates below GACC rates, except for dedicated contracts, new rate filings, and rate window filings, are listed in the Commission's Daily Transportation Calendar.
- 23. Under G.O. 147-A the waiting periods for carrier-set rates to become effective are:

On the date filed - Rate window filings, me-toos, standard contracts at or above GACC rates, and dedicated contracts.

Ten days after filing - Initial tariff filings by new carriers.

Thirty days after calendaring - All other filings, unless protested.

- 24. Shippers are frustrated over the current regulatory program's rigid requirements for the classification and rating of commodities, and over their inability to implement a simplified rating system and contract program.
- 25. The current regulatory program inhibits the implementation of simplified contracts and rating systems which would provide some shippers the opportunity to more efficiently manage and monitor their transportation costs.
- 26. The current regulatory program first places the burden on the carrier to cost-justify its rates, and then on the Transportation Division staff to analyze and evaluate the carrier's justification. This is a costly and inefficient procedure.

- 27. Cost justifications often take three to four months to process.
- 28. Cost justifications are often rejected if they are inconsistent with previously accepted filings.
- 29. The cost justification procedure is difficult to predict, subjective, results in fictitious traffic studies, can be manipulated, and uses prevailing wage data instead of actual labor costs.
- 30. Knowledgeable carriers are able to use the current rate program to gain competitive advantage.
- 31. Authorization of dedicated contracts as a tool to allow rate flexibility has limited usefulness.
- 32. Exclusive use limitations on carrier equipment can cause equipment to be used inefficiently.
- 33. Current use of the TFCI forces mandatory rate increases that would not otherwise occur, inserts time lags which hinder negotiation of contracts and discounts, incorporates averages and proxies in place of available actual data, and is administratively burdensome.
  - 34. Write-in tariffs allow secret, shipper-specific rates.
- 35. Write-in tariffs prevent free access to information which would foster competition if it were available to other shippers and carriers.
- 36. Many common carriers do not have or understand write-in tariffs.
- 37. Common carriers without write-in tariffs are at a competitive disadvantage.
- 38. Write-in tariffs are not evaluated for cost justification or discrimination and can result in unjustified discriminatory prices.
- 39. Carriers must now already carry a given freight item before they can match other carrier rates without cost justification. This restriction stifles competition.

40. In a workably competitive market, if enough demand exists at prices which will compensate carriers for their costs, then carriers will serve that market.

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- 41. Three conditions are sufficient to demonstrate that a market is workably competitive: (1) there are many buyers and sellers in the market, (2) entry and exit from the market is relatively easy, and (3) buyers and sellers have ready access to relevant information.
- 42. The evidence in these proceedings shows there are many buyers and sellers in the intrastate general freight trucking market.
- 43. Carriers seeking authority from this Commission for the transportation of general freight by for-hire truck need only meet certain fitness and financial requirements and pay a \$500 filing fee. Entry is not restricted based on the number or capacity of currently regulated carriers.
- 44. The capital costs of entering the intrastate general freight market are minimal, and capital risks are small.
- 45. Transportation equipment and terminals have multiple uses and can easily be sold or leased.
- 46. The costs of entry or expansion can be largely recovered upon exit from the general freight market.
- 47. Regular business relationships produce much relevant competitive information. Further access to information can be encouraged by regulatory program elements.
- 48. The intrastate general freight trucking market is workably competitive.
- 49. Carriers that price their services above cost will not survive because other carriers will be able to take business from them. Carriers that price their services below cost will not survive because they will fail to earn a reasonable return on their investment.

- 50. Carrier failures due to poor management and irrational pricing are a natural consequence in a competitive market.
- 51. In a workably competitive market rate flexibility within a zone of reasonableness will provide reasonable rates based on efficient carrier operations and is in the public interest.
- 52. Price flexibility provides carriers the freedom to align prices more closely with costs and enables well-managed and efficient carriers to earn a reasonable return on investment.
- 53. If a zone of reasonableness adequately protects shippers and carriers against unreasonably high or low rates then all nondiscriminatory rates within the zone are reasonable.
- 54. Testimony on the record claims that to be reasonable rates must protect against predatory pricing and destructive pricing below costs.
- 55. As explained in the above discussion, we will adopt a ceiling which limits common carrier increases in any rate to no more than a total of 10% within a moving 12-month period.
- 56. At the lower end of a zone of reasonableness floor prices will protect against destructive pricing below costs.
  - 57. Pricing below full costs is not necessarily destructive.
- 58. Carrier-specific variable costs are reasonable floor prices for the lower end of a zone of reasonableness.
- 59. Rates below our adopted price floor may be reasonable if it can be shown by formal application that the rates will not cause predatory pricing or destructive pricing below costs.
- 60. An upper limit to a zone of reasonableness of maximum percentage price increases within a given time period will protect against predatory pricing.
- 61. Our 10% upper limit for common carrier tariff and common carrier contract rate increases, along with a lower limit of variable costs, interacts with carrier pricing incentives to create a zone of reasonableness in a workably competitive market.

- 62. Rates outside the adopted zone of reasonableness may be reasonable, but individual findings upon a showing before the Commission are necessary.
- 63. In a workably competitive market no further protections against monopoly pricing or unreasonable shipper clout are necessary.
- 64. This record contains no useful definition of destructive competition.
- 65. During the Depression of the 1920s and 1930s the destructive pricing practices observed were caused by the economic conditions of the times, not competition itself.
- 66. There is no demonstrated need to adopt specific regulatory protections against destructive competition, beyond incentives that rates be cost based.
- 67. There is a need to protect against the unlikely possibility of destructive pricing practices caused by severe economic conditions or carriers setting rates substantially below costs.
- 68. Through: (1) the workings of competition allowed under a flexible rate program, and (2) the variable cost floor price applied to both common and contract carriers, our adopted regulatory program provides necessary and sufficient protections against destructive pricing practices.
- 69. No convincing evidence was presented that predatory pricing will exist in the California intrastate market if carriers have pricing flexibility within a zone of reasonableness.
- 70. Predatory and monopoly pricing would be foreclosed if there were restraints on substantial price changes and protections ensuring that the market remains workably competitive.
- 71. The adopted regulatory program provides necessary and sufficient protections against predatory pricing by (1) imposing a 10% limit on common carrier rate increases and a variable cost floor price for common and contract carriers, and (2) by having no

restrictions to entry and exit and imposing rules that promote ready access to information, thus ensuring the market will remain workably competitive.

- 72. Due to the size and number of their shipments large shippers can often be served by carriers at lower cost than small shippers.
- 73. No party supports discriminatory pricing without cost justification, as defined in PU §§ 453, 461.5, 494, and 3662.
- 74. If rates are confined to a zone of reasonableness, then individual cost justifications are not needed to prevent price discrimination.
- 75. The adopted regulatory program provides necessary and sufficient protections against common carrier discriminatory pricing by prohibiting (1) shipper-specific rates, secret rates, and discounts, (2) by prohibiting secret rates and discounts, and (3) by adopting a protest procedure, public notice of rate filings, and rate flexibility to encourage workable competition.
- 76. Although the workings of competition will provide some protection, regulatory protections against price discrimination by contract carriers are not necessary because contract carriers do not hold themselves out to serve the public.
- 77. The adopted regulatory program allows filing of formal applications which give parties the opportunity to show that a common carrier rate is not discriminatory or will not cause other pricing abuses even if the rate is outside the zone of reasonableness.
- 78. Service to small and rural communities is affected by the level of rates carriers can charge.
- 79. The adopted minimum level of common carrier service of one pickup or delivery per week upon request to any point covered in a tariff provides adequate service to market segments that might not be served otherwise. Such service may be provided directly by the carrier or through arrangements with other carriers.

- 80. Adoption of minimum levels of service for contract carriers is not necessary because contract carriers do not hold themselves out to serve the public.
- 81. The statutes provide that the use of public highways for the transportation of property for compensation is a business affected with a public interest, and the Commission should ensure just, reasonable, nondiscriminatory rates and safe, reliable service.
- 82. Competition within a zone of reasonableness will produce just and reasonable rates.
- 83. Authorization of a zone of reasonableness along with other regulatory restraints will produce rates that are just and reasonable.
- 84. Cost justifications of individual rate filings within a zone of reasonableness are not necessary and are not in the public interest.
- 85. The large number of intrastate carriers in California makes cost justification of individual rate filings burdensome and ineffective.
- 86. The balance of incentives for common and contract carriage can be reasonably controlled by setting different effective dates for the rates for two types of carriage and by restricting the applicability of contract carriage.
- 87. To be useful to carriers a zone of reasonableness must permit raising or lowering of prices to respond to market conditions.
- 88. Use of the data set used to calculate the TFCI is reasonable for purposes of setting floor prices until a further record can be developed.
- 89. Recorded data indicates that annual increases in excess of 10% would not be uncommon for the TFCI and producer price indexes.

- 90. A 10% limit on common carrier rate increases reasonably balances the flexibility required to change rates in response to cost and market changes, and protections against predatory pricing.
- 91. A variable cost floor price for common and contract carriage assures that carriers are compensated for driver wages, required unemployment insurance, workers compensation and Social Security taxes, and insurance, tire and maintenance costs.
- 92. A variable cost floor price does not compromise highway safety.
- 93. The needs of commerce require that common carrier and contract rates be made effective on less than 30 days' notice.
- 94. Ten days' notice is a reasonable time for review and protest of common carrier tariffs and common carrier contracts.
- 95. Twenty days' notice is a reasonable time for review and protest of special contracts.
- 96. Allowing common carrier rates to become effective more quickly than special contracts, along with the adopted special contract eligibility rules, reasonably balances the flexibility required to change rates in response to cost and market changes, and incentives to maintain an effective, viable common carriage system in California.
- 97. To prevent discrimination it is necessary that common carrier contract rates not be below the tariff rates in effect at the time the contract is signed and filed.
- 98. The adopted common carrier contract regulations provide flexibility of service terms which increase market efficiency.
- 99. Public filing of common carrier rates and all contracts encourages competition and discourages price discrimination, and is therefore reasonable.
- 100. To prevent contract carriers from unfairly competing against common carriers it is necessary to require that contract carriers have special relationships with shippers.

- 101. The necessary and sufficient conditions to demonstrate a special relationship are a continuing relationship and a meaningful shipper obligation beyond the obligation to pay for services provided.
- 102. An agreement that extends at least 30 days and requires more than a single shipment is sufficient to demonstrate a continuing relationship.
- 103. An obligation by a shipper to provide more than a single pickup or delivery and to use at least \$1000 per month of transportation services is a meaningful shipper obligation.
- 104. A monitoring program is required so the Commission can identify and correct any market failures of the adopted program in a timely fashion.
- 105. The 3-point monitoring program to observe the level of rates, the quality of service, and the intensity of competition in the State's general freight markets is sufficient to protect against unforeseen market flaws and is therefore reasonable.
- 106. The adopted regulatory program does not unreasonably delegate authority to the Transportation Division or the Executive Director.
- 107. Under the adopted regulatory program ultimate authority for approval of all rates remains with the Commission.
- 108. Under the adopted regulatory program the Executive Director is delegated the authority to suspend for cause and for no more than 30 days beyond the notice period any rate, tariff or contract filing. The Executive Director is also delegated authority to vacate a prior Executive Director's suspension. No further authority over rates or rules is delegated.
- 109. The adopted regulatory program allows for public protests of all proposed rates and tariffs, and for formal complaints about all rates and tariffs in effect.
- 110. The adopted regulatory program provides just and reasonable rates, and is reasonable.

- 111. Recently enacted State legislation has significantly strengthened safety regulation.
- 112. SB 2594 (Stats. 1988, Ch. 1509) put into effect commercial driver license requirements from the Federal Commercial Motor Vehicle Safety Act of 1986 (Title XII of PL 99-570).
- 113. AB 3490 (Stats. 1988, Ch. 1175) specified additional entry requirements for new intrastate regulated motor carriers.
- 114. AB 3489 (Stats. 1988, Ch. 916) formalized the CHP/Commission suspension process for unsafe carriers.
- 115. AB 2706 (Stats. 1988, Ch. 1586) established schedules for CHP terminal and equipment safety inspections and mandated certain commercial driver license-related requirements.
- 116. SB 2876 (Stats. 1988, Ch. 159) mandated additional CHP roadside safety inspections and a report on an incentive program for safe drivers.
- 117. CHP is responsible for enforcing the rules of the road, setting safety standards for commercial carrier operations and inspecting carrier operations.
- 118. The Commission has responsibilities to ensure that new carriers are financially fit and able to conduct safe operations, and to coordinate safety enforcement with other State agencies.
- 119. DMV is responsible for licensing standards and procedures.
- 120. The Department of Health Services is charged with registering carriers of hazardous waste materials and enforcing special hazardous waste transportation rules.
- 121. Because rigid rate regulation causes significant costs and adverse impacts in a workably competitive market, its retention is justified only if substantial safety benefits can be gained.
- 122. Carriers will not necessarily spend profits on safety because each carrier allocates operating revenues in its own best interest.

- 123. The Rigid Rate Proponents have not demonstrated that rigid rate regulation directly improves highway safety.
- 124. Direct enforcement action is more effective than rigid rate regulation in enforcing safety laws and good safety practices.
- 125. Some carriers continue to operate after suspension or revocation of their operating authority.
- 126. Transportation Division records which identify carriers holding valid operating authority should be made readily available to the public by establishing a toll free telephone number for public use to verify a carrier's operating authority.
- 127. Over the past few years there has been a significant increase in owner-operators working exclusively for one carrier.
- 128. A Commission staff report shows that 71% of subhaulers earn all revenues from subhauling, 50% of those work exclusively for one carrier, and another 29% engage in subhauling to supplement their earnings as prime carriers.
- 129. Between 1978 and 1986 the percentage of total general freight hauled by subhaulers increased from 20% to 30%.
- 130. Because of the large saving a prime carrier can make in employee contributions, there is a strong incentive to use subhaulers.
- 131. All types of subhauling are lumped together for regulatory purposes, even though there is a great diversity in practice, and this causes lack of certainty with respect to operating authorities required.
- 132. D.91247 requires a California intrastate subhauler of general freight to hold operating authority from the Commission.
- 133. The requirements for operating authority in California are the same for prime carriers and subhaulers.
- 134. G.O. 130 requires a bona fide employer-employee relationship between the lessee and driver of any leased vehicle when leasing between carriers.

- 135. Regulation of leasing arrangements is different for carriers regulated by this Commission and those regulated by the ICC.
- 136. There is a growing concern that the use of subhaulers working exclusively for one prime carrier is a low cost alternative to employee drivers.
- 137. Some prime carriers exploit subhaulers in order to cut costs of operation and employee benefits.
- 138. Prime carriers who use subhaulers save more then 30% in payroll costs by not having to pay compensation insurance, unemployment insurance, and Social Security taxes.
- 139. A formula to equitably divide revenues between prime carriers and subhaulers is necessary to insure that subhaulers have adequate protection for the conduct of their operations.
- 140. The present record does not provide enough facts on which to base a formula for the division of revenues between prime carriers and subhaulers.
- 141. If a division of revenue scheme were in place for prime carriers and subhaulers, there would be no need for subhauler rate schedules.
- 142. The practice of subhauling is a stabilizing factor in the general freight transportation business which tends to keep the cost of transportation down.
- 143. Under the PU Code, prime carriers granted operating authority after December 31, 1988, are required to check the driving records of all subhauler drivers who require a class 1 driver license.
- 144. Present Commission rules concerning financial information required to grant a permit and the revenue level at which an annual report must be filed by carriers are adequate for regulation of general freight transportation.
- 145. Present subhaul bond requirements for prime carriers may not adequately protect subhaulers.

- 146. G.O. 155 provides a uniform credit rule for carriers.
- 147. To provide the public with reasonable uniform payment procedures and simplified rates, the current credit rules should be retained. However, common carriers should be provided up to 15 days to present freight bills to shippers and contract carriers should be provided the flexibility to modify the credit rule terms in G.O. 155 for special contracts.
- 148. PU § 496 authorizes the Commission to approve collectively set rates and rules if they are fair and reasonable and not contrary to public policy.
- 149. Rate bureaus will continue to file formal applications containing appropriate justification for approval of collectively set rates under § 496.
- 150. Retention of current collective ratemaking practice will allow rate bureaus to perform valuable functions for small carriers without jeopardizing workable competition in the market.
- 151. D.89-04-049 adopted the use of electronic data interchange on an experimental basis. We will consider using the next convenient individual application to use electronic data interchange to resolve the outstanding issues generically.
- 152. All rates and contracts governed by G.O. 147-A which are in effect on the date of this decision should be grandfathered into the regulatory program adopted in G.O. 147-B.
- 153. Because no currently approved contracts extend beyond one year, it is reasonable that contracts now in effect be allowed to continue until their expiration.
- 154. With the exception of shipper-specific tariffs and rates which include write-in tariffs, all common carrier tariffs can and should be made to conform with G.O. 147-B within 90 days of the effective date of this decision.
- 155. Due to the complexity of the situation involving shipperspecific tariffs and rates which include write-in tariffs it is

reasonable to defer compliance of these tariffs with G.O. 147-B, pending receipt of a proposed program from the Executive Director.

- 156. This decision does not rely on evidence in Exhibits 40 and 52.
- 157. G.O. 147-B, attached as Appendix D, identifies when rate changes can occur, specifies which changes can be made, and sets forth the manner in which rate changes can be filed and published.
- 158. Our current regulatory program for contract carriers of general freight does not set any maximum rates.
- 159. In light of current economic conditions we do not expect the destructive rate practices of sixty years ago to recur.
- 160. Rigid protections against destructive rate practices are not necessary; the industry only needs regulatory protection against extreme circumstances.
- 161. Our variable cost floor price provides sufficient protection against destructive pricing.
- 162. With our variable cost floor price in place, a rate exemption for contract carriers of general freight is justified because it will not lead to destructive rate practices.
- 163. If carriers must respond to unnecessary regulatory requirements rather than market demand for their services, they will operate inefficiently with the attendant risks of oversupply, waste of resources, and stifling of innovation.
- 164. Competition will restrain unreasonably high prices for the carriage of general freight; if a carrier's rates are too high, other competitors will take the business away by offering more reasonable rates.
- 165. Competition will prevent rate decreases permitted by our adopted regulatory program from casting an undue burden on other traffic.
- 166. Commission-set maximum rates are not necessary for the contract carriage of general freight because competition will restrain unreasonably high prices.

- 167. The record fails to demonstrate an obvious or persuasive need in the public interest for the setting of any maximum rates.
- 168. Freeing carriers of general freight from unnecessary rate regulation, including maximum and minimum rate requirements, will not harm the public interest; rather it will serve the public interest by allowing carriers to respond efficiently to market conditions and avoid problems of inefficiency, oversupply, waste of resources, and the stifling of innovation.
- 169. We are justified in exercising the discretion we have under Public Utilities Code § 3662 to set neither maximum nor minimum rates for the contract carriage of general freight, and instead require only that carrier-set rates not fall below a variable cost floor price. This rate system is in the public interest and will not lead to destructive rate practices.
- 170. Our adopted program for common carriers includes a variable cost floor price to prevent rates from dropping below reasonable levels.
- 171. The less than maximum reasonable rates permitted by this decision are required by the needs of commerce and the public interest.
- 172. Under our adopted regulatory program for common carriers, competition and the 10% limit will keep rates from rising to excessively high levels.
- 173. Our adopted regulatory program for common carriers of general freight will keep their rates within the zone of reasonableness.
- 174. The new and increased common carrier rates approved by this decision are justified and are reasonable.
- 175. There is good cause for allowing common carrier rate changes to become effective on less than 30 days notice in order to allow common carriers to respond to market conditions as rapidly as possible, while still ensuring compliance with our regulatory requirements.

- 176. The complaint and protest procedures adopted in this decision will act to prevent unreasonable rate changes.
- 177. Our adopted regulatory program fulfills our responsibilities and the regulatory objectives mandated by the Constitution and statutes.
- 178. Price flexibility will provide carriers the freedom to align prices more closely with their costs while enabling well-managed, safe, and efficient carriers the opportunity to receive a reasonable return on their investment.
- 179. Under the adopted program, all common carrier tariffs should describe accurately and fully the services offered to the public and provide the specific rate or the basis for calculating it for the performance of those services and the related classifications, rules, and practices. Also, tariffs should be filed and maintained in a way that allows all users to determine the exact rate applicable to any given shipment with all discounts clearly identified in tariffs and contracts.
- 180. The current general freight program is clumsy and inefficient and contains some major flaws that pose a barrier to maintaining reasonable rates and inhibits the State's economy from fully benefiting from the services of a vital and vigorous for-hire trucking industry.
- 181. Efficient carriers that price according to their costs and provide safe, reliable service will not only survive, but prosper when allowed price flexibility and an equal opportunity to compete.
- 182. The economies of scale in serving large shippers is a natural force of a competitive market, and market power will be checked and controlled by market forces.
- 183. Service to small and rural communities is not dependent on the existence or nonexistence of economic regulation. Whether rates are compensatory at a given level of service determines carrier enthusiasm to serve a market segment.

- 184. Commission staff should take an active role in safety by monitoring carrier driver education and training programs.
- 185. The Commission will consider the extension of the safety and financial entry requirements established by AB 3490 to all general freight carriers, where appropriate, in a future proceeding.
- 186. Commission staff should conduct surveys of service to communities or traffic lanes which have indications of poor service and report its findings. Where problems exist, recommendations should be made for corrective action.
- 187. Commission staff should monitor competition and review the reasonableness of rates in traffic lanes and communities statewide. Recommendations should be made when corrective action is warranted.
- 188. Commission staff should gather and monitor truck-at-fault accident data and other safety related data in the trucking industry.
- 189. The current and proposed rigid rate proposals will not result in higher safety expenditures than those of a workably competitive market.
- 190. Commission staff in coordination with other State agencies will enforce recently enacted safety legislation.
- 191. The Commission's TFCI and prevailing wage program for general freight carriers should be rescinded.
- 192. The Commission's current rules and regulations concerning general freight subhaul operations should be continued pending further order of the Commission.
- 193. Further hearings should be held to consider possible rules on the division of revenues between prime carriers and subhaulers.
- 194. Further hearings should be held to consider amending Commission rules and regulations on leasing between carriers

to determine if the rules and regulations could be patterned more closely to those of the ICC.

195. The Transportation Division staff should be ordered to study and report within 180 days from the effective date of this decision on possible changes in prime carrier subhaul bonding requirements.

## Conclusions of Law

- 1. The Commission is not restricted to a cost-of-service form of rate regulation.
- 2. Public Utilities Code § 451 requires common carriers to charge just and reasonable rates.
- 3. There is a zone of reasonableness within which common carriers may and should exercise discretion in establishing their rates:
- 4. Public Utilities Code § 454.2 allows the Commission to authorize a zone of rate freedom for passenger stage corporations where it finds that there is sufficient competition. Thus the provisions of California Constitution, Article XII, § 4, requiring Commission authorization for common carrier rate increases, permit the Commission to authorize a zone of rate freedom for common carriers where there is sufficient competition. The language of Public Utilities Code § 454 concerning Commission authorization for rate increases is substantially identical to the language of California Constitution, Article XII, § 4 dealing with the same subject. Thus, § 454 similarly permits the Commission to authorize a zone of rate freedom for common carriers where there is sufficient competition.
- 5. The California Constitution and the Public Utilities Code permit the Commission to authorize rate flexibility for common carriers within a zone of reasonableness, based upon a finding that workable competition exists and that neither predatory pricing nor destructive competition should result.

- 6. Under Public Utilities Code § 3662 the Commission has discretion to set maximum or minimum rates or no rates at all for highway contract carriers.
- 7. The Commission may refuse to impose minimum rates when the record fails to demonstrate an obvious or persuasive need in the public interest. Exemption from rates can be justified when the exemption would not lead to destructive rate practices.
- 8. Public Utilities Code § 726 implies the standard by which minimum rates are to be determined but does not require that such rates be set.
- 9. The Commission has ample authority to establish an appropriate and effective form of flexible rate regulation for highway carriers of general freight.
- 10. Under Public Utilities Code §§ 455 and 491, for good cause the Commission can allow rate changes on less than 30 days' notice by an order which: (1) specifies the changes to be made, (2) identifies when the changes will occur, and (3) sets forth the manner in which changes shall be filed and published. General Order 147-B meets these requirements.
- 11. Our adopted regulatory program complies with the relevant provisions of the Constitution and the Public Utilities Code.

## ORDER

## IT IS ORDERED that:

- 1. The regulatory program for the transportation of general freight by truck outlined in the body of this decision is adopted. General Orders (G.O.) 80-C, 147-B, and 155-A, attached as Appendices C through E which implement this program, replace G.O.s 80-B, 147-A, and 155, respectively. The new general orders shall become effective on the effective date of this order.
- 2. All rates and contracts governed by G.O 147-A and in effect on the date of this decision shall be grandfathered into the

regulatory program adopted in G.O. 147-B. Existing general freight contracts may remain in effect until their expiration date.

- 3. Within 90 days from the effective date of this decision, all common carrier tariffs, except shipper-specific tariffs and rates which include write-in tariffs, shall conform to the regulatory program adopted here.
- 4. The Executive Director shall propose a program for bringing shipper-specific tariffs and rates which include write-in tariffs into compliance with GO 147-B.
- 5. On request, common carriers shall serve, at least one day per week, each community for which they have filed tariff rates.
- 6. The Executive Director shall cause the Commission's staff to do the following:

Monitor carrier driver education and training programs.

Establish a toll free telephone number for public use, to verify a carrier's operating authority.

Evaluate extending the safety and financial entry requirements established by AB 3490, to all general freight carriers.

Monitor the degree of competition and quality of service within small and rural communities and other traffic lanes as necessary.

Conduct surveys of service and rates to communities and traffic lanes statewide; where problems exist recommendations for corrective action should be made.

Cooperate with the California Highway Patrol in the gathering and monitoring of truck-at-fault accident data and other safety related data in the trucking industry.

Enforce recently enacted safety legislation.

Issue a report within 180 days from the effective date of this decision addressing the

subhauler bonding requirements for prime carriers.

- 7. Additional hearings will be scheduled to consider possible rules on the division of revenues between prime carriers and subhaulers.
- 8. Additional hearings will be scheduled to consider amending Commission rules and regulations on leasing between carriers to determine if the rules and regulations should be patterned more closely to those of the ICC.
- 9. The issue of extending the safety and financial entry requirements established by AB 3490 to all general freight carriers shall be addressed in a subsequent proceeding.
- 10. The Commission's Transportation Division Staff shall annually sponsor workshops which all interested parties may attend to develop costs other than variable to use as floor prices.
- ll. As soon after the effective date as possible, the Executive Director shall serve all highway common carriers and highway contract carriers with a copy of this order.

This order becomes effective 30 days from today.

Dated October 12, 1989, at San Francisco, California.

G. MITCHELL WILK
President
FREDERICK R. DUDA
STANLEY W. HULETT
JOHN B. OHANIAN
COmmissioners

I abstain.

/s/ PATRICIA M. ECKERT Commissioner

I will file a written concurring opinion.

/s/ G. MITCHELL WILK
President

## List of Appearances

Interested Parties: Messrs. Skaff & Anderson, by Ellis Ross <u>Anderson</u>, Attorney at Law, for Skaff & Anderson; <u>Louis Asborno</u>, for T&T Trucking, Inc.; Folger Athearn, Jr., for Athearn Transportation Consultants; Messrs. Rea, Cross & Auchincloss, by John R. Bagileo, Attorney at Law, for National Motor Freight Traffic Association, Inc.; Messrs. Handler, Baker, Greene & Taylor, by Daniel W. Baker, Attorney at Law, for Ad Hoc Carriers Committee; Richard L. Bredeman, for B. R. Garcia Traffic Service; Barry Broad, Attorney at Law, and Gerald O'Hara, for California Teamsters Public Affairs Council; O'Hara, for California Teamsters Public Affairs Council;
Ronald C. Broberg, for Highway Carriers Association and Willig
Freight Lines; Robert E. Burt, for California Manufacturers
Association; Harold Culy, for C-F & Associates, Inc.; Scott J.
Engers, Attorney at Law, for Con-Way Western Express, Inc.; Ron
Ewan and Arden Riess, for West Coast Freight Tariff Bureau,
Inc.; Larry Farrens, for California Carriers Association;
Robert Fellmeth and James Wheaton, Attorneys at Law, for Center
for Public Interest Law; Milton W. Flack, Attorney at Law, for
Cal-West Tariff Bureau; James R. Foote, for Associated
Independent Owner Operators; Roy G. Graham, for Mike Conrotto Independent Owner Operators; Roy G. Graham, for Mike Conrotto Trucking; R. S. Greitz, for Pacific Motor Tariff Bureau; Thomas B. Guthrie, for Guthrie & Associates; Edward J. Hegarty, Attorney at Law, for Bekins Moving & Storage, NACAL, Inc., Tri-Valley Transportation & Storage, Inc., Western Moving & Storage, Inc., California Carriers Association, California Dump Truck Owners Association, Marino Trucking Company, Inc., and Cherokee Freight Lines; Eldon M. Johnson, for Pacific Motor Tariff Bureau: Tra Klein, for Panther Line, Inc., Rich Matteis Tariff Bureau: Ira Klein, for Panther Line, Inc.: Rich Matteis, for California Grain & Feed Association: Keith E. Miller, for Miller Traffic Service, Inc. and Cal-West Traffic Bureau, Inc.: Norman Molaug, for J. C. Penney Company: Diane Moore, for Con-Way Western Express; Milton W. Flack, Attorney at Law, and M. J. Nicolaus, for Western Motor Tariff Bureau; Frederick E. Dooley, Attorney at Law, Ronald W. Phelon, and David M. Newman, for Federal Trade Commission; Ann Pougiales, Attorney at Law, for Viking Freight System, Inc. and California Coalition for Trucking Deregulation; Messrs. Walsh, Donovan, Lindh & Keech, by Michael S. Rubin, Attorney at Law, for Leaseway Transportation Corporation; Messrs. Russell & Hancock, by John <u>C. Russell</u>, Attorney at Law, for Dedicated Contract Carriage, Inc.; Richard W. Smith and Daniel J. McCarthy, Attorneys at Law, and Paul Stephen Dempsey, for California Trucking Association: Armour, St. John, Wilcox, Goodin & Schlotz, by <u>James Squeri</u> and John L. Clark, Attorneys at Law, for California Coalition for Trucking Deregulation; Messrs. Silver,

Rosen, Fischer & Stecher, by Michael J. Stecher and John P. Fischer, Attorneys at Law, for Silver, Rosen, Fischer & Stecher; William H. Sterling, for California League of Food Processors, Del Monte Foods, USA, and National Industrial Transportation League; Daniel Sweeney, Attorney at Law, for National Small Shipments Traffic Conference and Drug & Toilet Preparations Traffic Conference; David R. Wallace, for State of California, Department of General Services; Jon P. Adams, for TNT Bestway Transportation; Joseph E. MacDonald, for Computer Movers, Inc. and Bekins Moving and Storage; James D. Martens, for California Dump Truck Owners Association; Tad Muraoka, for IBM Corporation; F. V. Phillips, for Cal-Carriers Freight Rating Service; R. M. Zaller, for Continental Can Company, Inc.; William S. (Stan) Aylmer, for Southern California Motor Delivery, Inc.; Don Carnahan, for Associated Traffic Service; Fred D. Preston, for Actran; Wexler, Reynolds, Harrison & Schule, Inc., by William K. Ris, Jr., for Americans for Safe and Competitive Trucking (ASCT); and Gene Carmody, Lou Filipovich, Gary E. Haas, Daniel Hufman, Armand Karp, O. F. Marcantonio, William J. Monheim, Frank Spellman, Leon H. Carrington, and D. G. Redlingshafer, for themselves.

Division of Ratepayer Advocates: <u>Ira R. Alderson</u> and <u>Ira Kalinsky</u>, Attorneys at Law, and <u>Christine Walwyn</u>.

Transportation Division: Kenneth K Henderson.

(END OF APPENDIX A)

# APPENDIX B

State of California Constitution

## Article XII

- SEC. 3. Private corporations and persons that own, operate, control, or manage a line, plant, or system for the transportation of people or property, the transmission of telephone and telegraph messages, or the production, generation, transmission, or furnishing of heat, light, water, power, storage, or wharfage directly or indirectly to or for the public, and common carriers, are public utilities subject to control by the Legislature. The Legislature may prescribe that additional classes of private corporations or other persons are public utilities.
- SEC. 4. The commission may fix rates and establish rules for the transportation of passengers and property by transportation companies, prohibit discrimination, and award reparation for the exaction of unreasonable, excessive, or discriminatory charges. A transportation company may not raise a rate or incidental charge except after a showing to and a decision by the commission that the increase is justified, and this decision shall not be subject to judicial review except as to whether confiscation of property will result.
- SEC. 5. The Legislature has plenary power, unlimited by the other provisions of this constitution but consistent with this article, to confer additional authority and jurisdiction upon the commission, to establish the manner and scope of review of commission action in a court of record, and to enable it to fix just compensation for utility property taken by eminent domain.

## Public Utilities Code

451. All charges demanded or received by any public utility, or by any two or more public utilities, for any product or commodity furnished or to be furnished or any service rendered or to be rendered shall be just and reasonable. Every unjust or unreasonable charge demanded or received for such product or commodity or service is unlawful.

Every public utility shall furnish and maintain such adequate, efficient, just, and reasonable service, instrumentalities, equipment, and facilities, including telephone facilities, as defined in Section 54.1 of the Civil Code, as are necessary to promote the safety, health, comfort, and convenience of its patrons, employees, and the public.

promote the safety, health, comfort, and convenience of its patrons, employees, and the public.

All rules made by a public utility affecting or pertaining to its charges or service to the public shall be just and reasonable. (Former § 13; amended Stats, 1977, ch. 700.)

452. Nothing in this part shall be construed to prohibit any common carrier from establishing and charging a lower than a maximum reasonable rate for the transportation of property when the needs of commerce or public interest require. However, no common carrier subject to the jurisdiction of the commission may establish a rate less than a maximum reasonable rate for the transportation of property for the purpose of meeting the competitive charges of other carriers or the cost of other means of transportation which is less than the charges of competing carriers or the cost of transportation which might be incurred through other means of transportation, except upon such showing as is required by the commission and a finding by it that the rate is justified by transportation conditions. In determining the extent of such competition the commission shall make due and reasonable allowance for added or accessorial service performed by one carrier or agency of transportation which is not contemporaneously performed by the competing agency of transportation. (Former § 13-1/2.)

453. (a) No public utility shall, as to rates, charges, service, facilities, or in any other respect, make or grant any preference or advantage to any corporation or person or subject any corporation or person to any prejudice or disadvantage.

any corporation or person to any prejudice or disadvantage.

(b) No public utility shall prejudice, disadvantage, or require different rates or deposit amounts from a person because of race, religious creed, color, national origin, ancestry, physical handicap, medical condition, occupation, sex, marital status or change in marital status. A person who has exhausted all administrative remedies with the commission may institute a suit for injunctive relief and reasonable attorney's fees in cases of an alleged violation of this subdivision. If successful in litigation, the prevailing party shall be awarded attorney's fees.

(c) No public utility shall establish or maintain any unreasonable difference as to rates, charges, service, facilities, or in any other respect, either as between localities or as between classes of service.

(d) No public utility shall include with any bill for services or commodities furnished any customer or subscriber any advertising or literature designed or intended (1) to promote the passage or defeat of a measure appearing on the ballot at any election whether local, statewide, or national, (2) to promote or defeat any candidate for nomination or election to any public office, (3) to promote or defeat the appointment of any person to any administrative or executive position in federal, state or local government, or (4) to promote or defeat any change in federal, state, or local legislation or regulations.

(e) The commission may determine any question of fact arising under this section. (Former § 19; amended Stats. 1976, ch. 1174.)

(a) Except as provided in Section 454.1 and 455, no public utility shall change any rate or so alter any classification, contract, practice, or rule as to result in any new rate, except upon a showing before the commission and a finding by the commission that the new rate is justified. Whenever any electrical, gas, heat, telephone, water, or sewer system corporation files an application to change any rate, other than a change reflecting and passing through to customers only new costs to the corporation which do not result in changes in revenue allocation, for the services or commodities furnished by it, the corporation shall furnish to its customers affected by the proposed rate change notice of its application to the This notice requirement commission for approval of the new rate. does not apply to any rate change proposed by a corporation pursuant to an advice letter submitted to the commission in accordance with commission procedures for this means of submission. The procedures for advice letters may include provision for notice to customers or subscribers on a case-bycase basis, as determined by the commission. The corporation may include the notice with the regular bill for charges transmitted to the customers within 45 days if the corporation operates on a 30-day billing cycle, or within 75 days if the corporation operates on a 60-day billing cycle. If more than one application to change any rate is filed within a single billing cycle, the corporation may combine the notices into a single notice if the applications are separately identified. The notice shall state the amount of the noncored rate change expressed in both dollar the amount of the proposed rate change expressed in both dollar and percentage terms for the entire rate change as well as for each customer classification, a brief statement of the reasons the change is required or sought, and the mailing address of the commission to which any customer inquiries may be directed regarding how to participate in, or receive further notices regarding the date, time, or place of, any hearing on the application, and the mailing address of the corporation to which any customer inquiries relative to the proposed rate change may be directed.

(b) The commission may adopt rules it considers reasonable and proper for each class of public utility providing for the nature of the showing required to be made in support of proposed rate changes, the form and manner of the presentation of the showing, with or without a hearing, and the procedure to be followed in the consideration thereof. Rules applicable to common carriers may provide for the publication and filing of any proposed rate change together with a written showing in support thereof, giving notice of the filing and showing in support thereof to the public, granting an opportunity for protests thereto, and to the consideration of, and action on, the showing and any protests filed thereto by the commission, with or without hearing. However, the proposed rate change does not become effective until it has been approved by the commission.

(C) The commission shall permit individual public utility customers and subscribers affected by a proposed rate change, and organizations formed to represent their interests, to testify at any hearing on the proposed rate change, except that the presiding officer need not allow repetitive or irrelevant testimony and may conduct the hearing in an efficient manner. (Amended Stats. 1974, ch. 194; 1976, ch. 835; 1984, ch. 1498;

1988, ch. 108.)

454.2. Notwithstanding Section 454, the commission may, upon application, establish a "zone of rate freedom" for any passenger stage transportation service which the commission finds is operating in competition with another substantially similar passenger stage transportation service or competitive passenger transportation service from any other means of transportation, if the commission finds that these competitive transportation services will result in reasonable rates and charges when considered along with the authorized zone of rate freedom. An adjustment in rates or charges within a zone of rate freedom established by the commission is hereby deemed just and reasonable. The commission may, upon protest or on its own motion, suspend any adjustment in rates or charges under this section and institute proceedings pursuant to Section 491. (Added Stats. 1984, ch. 142.)

455. Whenever any schedule stating an individual or joint rate, classification, contract, practice, or rule, not increasing or resulting in an increase in any rate, is filed with the commission, it may, either upon complaint or upon its own initiative, at once and if it so orders without answer or other formal pleadings by the interested public utility or utilities, but upon reasonable notice, enter upon a hearing concerning the propriety of such rate, classification, contract, practice, or rule. Pending the hearing and the decision thereon such rate, classification, contract, practice, or rule shall not go into effect. The period of suspension of such rate, classification, contract, practice or rule shall not extend beyond 120 days beyond the time when it would otherwise go into effect unless the commission extends the period of suspension for a further period not exceeding six months. On such hearing the commission shall establish the rates, classifications, contracts, practices, or rules proposed, in whole or in part, or others in lieu thereof, which it finds to be just and reasonable.

All such rates, classifications, contracts, practices, or rules not so suspended shall become effective on the expiration of 30 days from the time of filing thereof with the commission or such lesser time as the commission may grant, subject to the power of the commission, after a hearing had on its own motion or upon complaint, to alter or modify them. (Former § 63(b).)

460. No common carrier subject to the provisions of this part shall charge or receive any greater compensation in the aggregate for the transportation of persons or of a like kind of property for a shorter than for a longer distance over the same line or route in the same direction, within this State, the shorter being included within the longer distance or charge any greater compensation as a through rate than the aggregate of the intermediate rates. This provision does not authorize any such common carrier to charge or receive as great a compensation for a shorter as for a longer distance or haul.

Upon application to the commission a common carrier may, in special cases, after investigation, be authorized by the commission to charge less for a longer than for a shorter distance for the transportation of persons or property, and the commission may from time to time prescribe the extent to which such carrier may be relieved from the operation and requirements of this section. (Former § 24(a).)

461.5. No discrimination in charges or facilities for transportation shall be made by any railroad or other transportation company between places or persons, or in the facilities for the transportation of the same classes of freight or passengers within this state. It shall be unlawful for any railroad or other transportation company to charge or receive any greater compensation in the aggregate for the transportation of passengers or of like kind of property for a shorter than for a longer distance over the same line or route in the same direction, the shorter being included within the longer distance, or to charge any greater compensation as a through rate than the aggregate of the intermediate rates.

Upon application to the commission such company may, in special cases, after investigation, be authorized by the commission to charge less for longer than for shorter distances for the transportation of persons or property and the commission may from time to time prescribe the extent to which such company may be relieved from the prohibition to charge less for the longer than for the shorter haul. The commission may authorize the issuance of excursion and commutation tickets at special rates.

Nothing contained in this section shall be construed to prevent

the commission from ordering and compelling any railroad or other transportation company to make reparation to any shipper on account of the rates charged to such shipper being excessive or discriminatory, provided no discrimination will result from such reparation. (Added Stats. 1974, ch. 489.)

486. Every common carrier shall file with the commission and shall print and keep open to the public inspection schedules showing the rates, fares, charges, and classifications for the transportation between termini within this State of persons and property from each point upon its route to all other points thereon; and from each point upon its route to all points upon every other route leased, operated, or controlled by it; and from each point on its route or upon any route leased, operated or controlled by it to all points upon the route of any other common carrier, whenever a through route and a joint rate has been established or ordered between any two such points. If no joint rate over a through route has been established, the schedules of the several carriers in such through route shall show the separately established rates, fares, charges, and classifications applicable to the through transportation. (Former § 14(a), 1st 2 sents.)

487. The schedules shall plainly state the places between which property and persons will be carried, and the classification of passengers or property in force, and shall state separately all terminal charges, storage charges, icing charges, and all other charges which the commission may require to be stated, all privileges or facilities granted or allowed, and all rules which may in any wise change, affect, or determine any part, or the aggregate of, such rates, fares, charges, and classifications, or the value of the service rendered to the passenger, shipper, or consignee. Schedules shall be plainly printed, and copies thereof shall be kept by every such carrier at such stations or offices of the carrier and subject to such conditions as the commission may determine and prescribe by order or rule. (Former § 14(a), 3d and 4th sents; amended Stats. 1963, ch. 2121.)

488. Subject to such rules as the commission may prescribe, the schedules of carriers shall be produced and made available for inspection upon the demand of any person. The form of every such schedule shall be prescribed by the commission and shall conform, in the case of common carrier subject to the Interstate Commerce Act and the acts amendatory thereof and supplementary thereto, as nearly as possible to the form of schedules prescribed by the Interstate Commerce Commission. (Former § 14(a), last 3 sents; amended Stats. 1963, ch. 2121.)

- 491. Unless the commission otherwise orders, no change shall be made by any public utility in any rate or classification, or in any rule or contract relating to or affecting any rate, classification, or service, or in any privilege or facility, except after 30 days' notice to the commission and to the public. Such notice shall be given by filing with the commission and keeping open for public inspection new schedules stating plainly the changes to be made in the schedule or schedules then in force, and the time when the changes will go into effect. ? commission, for good cause shown, may allow changes without requiring the 30 days' notice, by an order specifying the changes so to be made, the time when they shall take effect, and the manner in which they shall be filed and published. When any change is proposed in any rate or classification, or in any form of contract or agreement or in any rule or contract relating to or affecting any rate, classification, or service, or in any privilege or facility, attention shall be directed to such change on the schedule filed with the commission, by some character to be designated by the commission, immediately preceding or following the item. (Former § 15.)
- (a) No common carrier subject to this part shall engage or participate in the transportation of persons or property, between points within this state, until its schedules of rates. fares, charges, and classifications have been filed and published in accordance with this part.
- 494. No common carrier shall charge, demand, collect, or receive a different compensation for the transportation of persons or property, or for any service in connection therewith, than the applicable rates, fares, and charges specified in its schedules filed and in effect at the time, nor shall any such carrier refund or remit in any manner or by any device any portion of the rates, fares, or charges so specified, except upon order of the commission as provided in this part, nor extend to any corporation or person any privilege or facility in the transportation of passengers or property except such as are regularly and uniformly extended to all corporations and persons. (Former § 17(a)2.)

496. (a) For purposes of this section -- (1) The term "carrier" means any common carrier subject to

regulation under this part.

(2) The term "antitrust laws" means the provisions of Chapter 2 (commencing with Section 16700) of Part 2 of Division 7 of the Business and Professions Code, relating to combinations in restraint of trade.

(b) Any carrier which is a party to an agreement between or among two or more carriers relating to rates, fares, classifications, divisions, allowances, or charges (including charges between carriers and compensation paid or received for the use of facilities and equipment), or rules and regulations pertaining thereto, or procedures for the joint consideration, initiation or establishment thereof, may, under such rules and regulations as the commission may prescribe, apply to the commission for approval of the agreement, and the commission shall by order approve any such agreement, if approval thereof is not prohibited by subdivision (d), (e), or (f), if it finds that the agreement and rules, regulations, and procedures provided for the operation thereof are fair and reasonable and not contrary to public policy; otherwise the application shall be denied. The approval of the commission shall be granted only upon such terms and conditions as the commission may prescribe as necessary to enable it to grant its approval in accordance with this subdivision.

(c) Each conference, bureau, committee, or other organization established or continued pursuant to any agreement approved by the commission under the provisions of this section shall maintain such accounts, records, files, and memoranda and shall submit to the commission such reports, as may be prescribed by the commission, and all such accounts, records, files, and memoranda shall be subject to inspection by the commission or its duly authorized representatives.

(d) The commission shall not approve under this section any agreement between a carrier by highway and a carrier by rail unless it finds that the agreement is of the character described in subdivision (b) and is limited to matters relating to transportation under joint rates or over through routes.

(e) The commission shall not approve under this section any agreement which it finds is an agreement with respect to the pooling or division of traffic, service, or earnings, unless the commission finds that the agreement will be in the interest of better service to the public or of economy of operation resulting in efficient utilization of fuel and will not unduly restrain competition.

(f) The commission shall not approve under this section any agreement which establishes a procedure for the determination of any matter through joint consideration unless it finds that under the agreement there is accorded to each party the free and unrestrained right to take independent action either before or after any determination arrived at through such procedure.

- (g) The commission may, upon complaint or upon its own initiative without complaint, investigate and determine whether any agreement previously approved by it under this section, or any term or condition upon which the approval was granted, is not in conformity with subdivision (b), or whether any such term or condition is not necessary for purposes of conformity with subdivision (b). After the investigation, the commission may by order terminate or modify its approval of such agreement if it finds such action necessary to insure conformity with subdivision (b), and may modify the terms and conditions upon which the approval was granted to the extent it finds necessary to insure conformity with subdivision (b) or to the extent it finds the terms and conditions unnecessary to insure such conformity. The effective date of any order terminating or modifying approval, or modifying terms and conditions, may be postponed for such period as the commission determines is reasonably necessary to avoid undue hardship.
  - (h) No order shall be entered under this section except after interested parties have been afforded reasonable opportunity for hearing.
  - (i) The parties to any agreement approved by the commission under this section and other persons are, if the approval of the agreement is not prohibited by subdivision (d), (e), or (f), hereby exempted from the antitrust laws with respect to the agreement under the terms and conditions prescribed by the commission.
  - (j) Any action of the commission under this section in approving an agreement, or in denying an application for such approval, or in terminating or modifying its approval of an agreement, or in prescribing the terms and conditions upon which its approval is to be granted, or in modifying such terms and conditions, shall be construed as having effect solely with reference to the applicability of subdivision (i). (Added Stats-1973, ch. 908; amended Stats-1980, ch. 1063-)

# APPENDIX B

701. The commission may supervise and regulate every public utility in the State and may do all things, whether specifically designated in this part or in addition thereto, which are necessary and convenient in the exercise of such power and jurisdiction. (Former § 31.)

726. It is the policy of the State in rate making to be pursued by the commission to establish such rates as will promote the freedom of movement by carriers of agricultural commodities, including livestock, at the lowest lawful rates compatible with the maintenance of adequate transportation service.

In any rate proceeding where more than one type or class of carrier, as defined in this part or in the Highway Carriers' Act, is involved, the commission shall consider all such types or classes of carriers, and, pursuant to the provisions of this part or the Highway Carriers' Act, fix as minimum rates applicable to all such types or classes of carriers the lowest of the lawful rates so determined for any such type or class of carrier. This provision does not prevent the commission from granting to carriers by water such differentials in rates as are permitted under other provisions of law. (Former § 32(d).)

730. The commission shall, upon a hearing, determine the kind and character of facilities and the extent of the operation thereof, necessary reasonably and adequately to meet public requirements for service furnished by common carriers between any two or more points, and shall fix and determine the just, reasonable, and sufficient rates for such service. Whenever two or more common carriers are furnishing service in competition with each other, the commission may, after hearing, when necessary for the preservation of adequate service and when public interest demands, prescribe uniform rates, classifications, rules, and practices to be charged, collected, and observed by all such common carriers. (Former § 32(c).)

731. Whenever the commission, after a hearing, finds that any rate or toll for the transportation of property is lower than a reasonable or sufficient rate and that the rate is not justified by actual competitive transportation rates of competing carriers, or the cost of other means of transportation, the commission shall prescribe such rates as will provide an equality of transportation rates for the transportation of property between all such competing agencies of transportation. When in the judgment of the commission a differential is necessary to preserve equality of competitive transportation conditions, a reasonable differential between rates of common carriers by rail and water for the transportation of property may be maintained by such carriers, and the commission may by order require the establishment of such rates. (Former § 32-1/2-)

# APPENDIX B Page 9

3662. The commission shall, upon complaint or upon its own initiative without complaint, establish or approve just, reasonable, and nondiscriminatory maximum or minimum or maximum and minimum rates to be charged by any highway permit carrier for the transportation of property and for accessorial service performed by it.

In establishing or approving such rates, the commission shall give due consideration to the cost of all of the transportation services performed, including length of haul, any additional transportation service performed, or to be performed, to, from, or beyond the regularly established termini of common carriers or of any accessorial service, the value of the commodity transported, and the value of the facility reasonably necessary to perform the transportation service. (Added Stats. 1951, ch. 764.)

3666. If any highway carrier other than a highway common carrier desires to perform any transportation or accessorial service at a lesser rate than the minimum established rates, the commission shall, upon finding that the proposed rate is reasonable, authorize the lesser rate for not more than one year. (Added Stats. 1951, ch. 764; amended Stats. 1959, ch. 1566; 1986, ch. 336.)

## GENERAL ORDER 80-C

# PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

RULES GOVERNING THE CONSTRUCTION AND FILING OF TARIFFS BY HIGHWAY COMMON CARRIERS, FREIGHT FORWARDERS, EXPRESS CORPORATIONS, AND SCHEDULES FILED BY CERTAIN HIGHWAY CONTRACT CARRIERS

Adopted October 12, 1989. Effective November 11, 1989.

Decision 89-10-039 in I.88-08-046.

## RULE A APPLICATION AND SCOPE

- A.1 This General Order governs the construction and filing of:
  - a. Tariffs by highway common carriers, freight forwarders and express corporations; and
  - b. Schedules by highway contract carriers for transportation subject to General Order 147 Series.
- A.2 Tariffs and contract rate schedules, filed on or after the effective date of this General Order shall be constructed and filed in conformity with the rules herein established.
- A.3 Tariffs filed prior to the effective date of this General Order need not be reissued because of the issuance of this General Order. Supplements, amendments or revised pages filed on or after the effective date of this General Order, however, shall be constructed and filed in conformity with the rules herein established.

#### RULE 1 DEFINITIONS

"Carrier" means a highway common carrier, a highway contract carrier, a freight forwarder, or an express corporation.

"Common carrier" means a common carrier subject to this general order.

"Contract carrier" means a highway contract carrier subject to this general order.

"Contract Rate Schedule" (schedule) means the publication of a highway contract carrier which includes the rates, routes, distances, classifications, etc., including supplements, amendments or revised pages, or reissues, and which is on file with the Commission.

"Governing Publication(s)" means those publications which govern the application of a common carrier tariff or contract carrier rate schedule. Each governing publication shall be on file and authorized for use for the concerned carrier by this Commission. Examples of such publications are:

Distance Table 8 and/or the Optional All Points to All Points Table for Distance Table 8 issued by the Commission, and amendments or reissues thereto;

Hazardous Materials Tariff ATA, 111-G (Cal. PUC 17 of American Trucking Association, Inc., Agent), including supplements and reissues;

National Motor Freight Classification NMF 100-M (CAL. PUC 24 of National Motor Freight Traffic Association, Inc., Agent), including supplements and reissues (also referred to as the "Governing Classification").

"Rate bureau" means each conference, bureau, committee or other organization approved by the Commission under Public Utilities Code (Code) Section 496 and authorized to engage in collective ratemaking.

"Tariff means the publication of a highway common carrier, freight forwarder or express corporation containing rates and rules, operating rights, routes, distances, classifications, etc., including supplements, amendments or revised pages, or reissues, and which is on file with the Commission.

"Tariff or Contract Rate Schedule Publishing Agent" means an individual or corporation authorized by a common carrier, freight forwarder or express corporation to publish tariffs on its behalf or a contract carrier to publish schedules on its behalf.

## RULE 2 EXCEPTIONS

The provisions of this General Order do not apply to transportation by independent contractor subhaulers when such transportation is performed for other carriers. However, when there is a unit of ownership, management or control between the principal carrier and the consignor, consignee or debtor, subhaulers engaged by a principal carrier shall be paid 100% of the rate of the prime carrier.

## RULE 3 REFERENCE TO PUBLIC UTILITIES CODE PROVISIONS

- 3.1 Unless the Commission otherwise orders, or provisions of another General Order apply, a rule or rate in a tariff or contract rate schedule shall not go into effect on less than 30 days' notice.
- 3.2 The carrier shall observe all pertinent sections of the Code. This General Order's requirements are in addition to and supplementary to those Code provisions regarding the preparation, construction and filing of tariffs shown in the Code.
- 3.3 General Order 147 Series and the Commission's Rules of Practice and Procedure are applicable to the filing of formal applications for rate and tariff changes before the Commission.

## RULE 4 FILING

Filing--Tariffs and schedules shall be filed with the Commission in duplicate in one package, and shall be delivered or addressed to:

California Public Utilities Commission Truck Tariff Section, 2nd floor 505 Van Ness Avenue San Francisco, California 94102

A receipt can only be obtained by enclosing a duplicate of the carrier's letter of transmittal with the request for a receipt which will then be stamped and returned as a receipt. A stamped, self-addressed envelope shall be included.

## RULE 5 AUTHORITY AND RESPONSIBILITY

5.1 Authority--All tariffs, schedules, and their amendments and supplements, including any rate item changes, shall cite the authority from the Commission for their publication, except as otherwise provided below.

A contract carrier may file a rate schedule that contains rates some of which, or all, are not referenced in any contract. These rates will be accepted only if the contract rate schedule includes the following statement:

"Rates in this contract rate schedule apply only when they are specifically referenced in a contract which (carrier's name) has filed with the Commission."

The contract rate schedule shall clearly indicate which rates in the schedule are referenced in a contract the carrier has filed with the Commission and have been justified and approved by the Commission; and which rates in the schedule are required to be justified if referenced in a contract.

5.2 Responsibility--It shall be the responsibility of the carrier to maintain tariffs and schedules at all times in a current condition.

## RULE 6 FORM OF TARIFFS AND SCHEDULES

- 6.1 Form--Tariffs and schedules shall be filed in book (pamphlet) or loose-leaf form. Tariffs and schedules shall be plainly printed, mimeographed, typewritten or reproduced by other durable process on paper of good quality. Dot matrix printed pages shall be a sufficient contrast to be easily readable and readily reproducible by ordinary commercially marketed copy machines.
- 6.2 Permissive Alternative--Rules 6.1,6.5(b), and (c), 6.6(b), (c) and (d), 6.7(a), (b), (c), and (d), 6.8, 7.1, 7.2, 7.3 and 7.4 may be waived only on tariffs which contain both interstate and California intrastate rates. Such publications may be prepared in conformity with the regulations of the Interstate Commerce Commission in Title 49 Code of Federal Regulations Part 1312, providing orders of this Commission are complied with.
- 6.3 Size--Tariffs and schedules shall be not less than 8 by 10 1/2 inches nor more than 8 1/2 by 11 inches in size.
- 6.4 California P.U.C. Number--Each carrier shall file tariffs and schedules under its own consecutive numbers beginning with CA.P.U.C.No.1 for its tariffs and CA.P.U.C.1 for its schedules. An agent shall file under its own series of CA.P.U.C. numbers beginning with CA.P.U.C. No. 1 for its tariffs and CA.P.U.C. No. 1 for its schedules. Separate tariffs or schedules shall bear separate CA.P.U.C. numbers. The assigned CA.P.U.C. number in the series of the carrier, bureau, or agent initially issuing the tariff or schedule shall be retained throughout the life of each type of publication.

- 6.5 Title Page--The title page of each tariff or schedule shall show:
  - (a) The CA.P.U.C. number of the tariff in either the upper left-hand corner or upper right-hand corner and immediately thereunder the CA.P.U.C. number of any tariffs or schedules canceled thereby.
  - (b) The name of the issuing carrier, bureau or agent, and the name and address of the issuing officer or agent.
  - (c) A statement indicating the kind of tariff, i.e., whether it is a tariff of rates, classifications, distances, scope of operations, etc.
  - (d) A carrier's individual tariff or schedule shall show its CA. "T" No., as well as any designated identification contained in the National Motor Freight Association's "Directory of Standard Multi-Modal Carrier and Tariff Agents Codes."
  - (e) The date on which the tariff or schedule will become effective in the lower right-hand corner.
- 6.6 Loose-Leaf Tariff or Schedule--Each page or supplement of a loose-leaf tariff or schedule shall show:
  - (a) The assigned CA.P.U.C. number of the tariff on schedule in either the upper left-hand corner or the upper right-hand corner.
  - (b) The name of the issuing carrier, bureau, or agent; and the name and address of the issuing officer or agent.
  - (c) The page number; e.g., "Original Page 1," "Original Page 2," "Third Revised Page 3," etc.
  - (d) The date on which the page will become effective (or appropriate reference thereto), in the lower right-hand corner.
  - (e) On an original tariff or schedule which has not yet been accepted for filing by the staff the effective date need only be shown on the Original or Revised Title Page. Each subsequent Original Page which is submitted as part of the original filing shall show reference to the Title Page for the effective date of the tariff.

- 6.7 Contents of Tariff or Schedule--A Schedule shall contain only those provisions shown in Rules 6.7(a), (c), (d), and (g). A tariff shall contain all of the following:
  - (a) A Table of Contents.
  - (b) The name of each participating carrier when a bureau or agency tariff is involved.
  - (c) Reference to other publications which govern the application of the tariff or schedule, such as: classification, distance table, and scope of operations.
  - (d) An alphabetically arranged index of all articles or generic groupings upon which commodity rates are named or ratings provided with reference to the items or pages where rates or ratings are placed.
  - (e) Tariffs naming rates or distances shall contain a complete description of each carrier's certificated operative rights. Governing scope of operations which are properly cross-referenced to the other tariffs of the carrier in accordance with Rule 6.7 (h) will satisfy this requirement.
  - (f) When routes are required for purposes of rates or charges, the routes or named points shall be clearly described and defined in the tariff. Point-to-point rates shall show the route or named points over which intermediate application is available or cite the authority granting relief from Code Sections 460 and 461.5.
  - (g) Each tariff or schedule shall have the following rule in its entirely:

"Whenever a class rate and a commodity rate are named between specified points, the lower of such rates is the lawful rate."

"In the event two or more rates are named in a tariff, tariffs, or schedules of the carrier for the same transportation, the lower shall apply."

In the event that a combination of rates makes a lower aggregate through rate than a single rate, the lower combination shall apply. The carrier shall immediately publish the lower combination rate.

(h) Except for governing publications such as a Distance Table, Classification, or Hazardous Materials Tariff, all tariffs which a carrier issues or in which it participates or concurs shall be cross-referenced. Carriers may use a named governing tariff such as a scope of operations tariff for listing all of their filed tariffs. All bureaus, agencies and individuals shall cross-reference those tariffs of related application which the carrier has on file with the Commission.

## 6.8 Amendments--

- (a) Book (pamphlet) tariffs shall be amended by filing supplements constructed generally in the same manner and arranged in the same order as the tariff being amended, and referring to the page, item, or index of the tariff or previous supplement which it amends.
- (b) Loose-leaf tariffs or schedules shall be amended by filing new pages on which changes are made as consecutively numbered revisions of the previous pages, e.g., "First Revised Page 10 cancels Original Page 10." A loose-leaf tariff may be cancelled by supplement.
- (c) Uniform symbols shall be used to indicate changes as follows:
  - Letter (A), (a), or to indicate increases.
  - Letter (R), (r), or to indicate reductions.
  - Letter (C), (c), or to indicate a change resulting in neither increase nor reduction.
- (d) The following symbols shall be used only for the purposes indicated:
  - \* to show new material added to the tariff.
  - + to show "Applicable to intrastate traffic only." to indicate "Applicable to interstate traffic only."
  - [ ]to indicate reissued matter.
  - to indicate no change, as provided in Rule 6.8(e).

(e) When changes of the same character are made in all or substantially all rates in a tariff, schedule, supplement or loose-leaf page, that fact and nature of the change may be indicated on the title page, supplement, or the top of a loose-leaf page of the tariff or schedule. In this event, the symbol "" shall be used to indicate a rate to which no change has been made. Any other change not indicated in the general statement shall bear the appropriate symbol(s) in Rule 6.8(c) or (d).

## RULE 7 ADOPTION OF TARIFFS

- 7.1 Adoption Notice—When operative rights of either a common or contract carrier are transferred from the operating control of one company to that of another, the succeeding carrier shall issue an adoption notice in the form of a one-page document, 8 1/2 by 11 inches in size, in which the successor company accepts and establishes as its own all the affected tariffs, schedules, and other instruments issued by or on behalf of the predecessor company in accordance with the Commission order authorizing the transfer of the operative rights. Three copies of the adoption notice shall be filed with the Commission.
- 7.2 Copies to Agents and Carriers—Concurrently with the filing of an adoption notice with the Commission, a copy of the adoption notice shall be furnished to each agent and each carrier publishing tariffs or schedules containing rates or other provisions in which the predecessor carrier participates.
- 7.3 Supplements--In addition to the adoption notice required by Rule 7.1, the successor carrier shall supplement or reissue each tariff or schedule by the predecessor company indicating that the tariff or schedule has been adopted by the successor company, such filing to be made in accordance with the Commission order authorizing the transfer.
- 7.4 Change of Name--When a carrier changes its legal or fictitious name, without transfer of control from one company to another, it shall immediately amend tariffs or schedules issued by it to show the new name of the company. The carrier shall also immediately inform, in writing, all agents or other carriers issuing tariffs in which it participates of the change in name, and such agents or carriers shall promptly amend such tariffs to show the change in name. The tariff or schedule amendments shall show the new name of the carrier and its former name, for example: "ABC Transportation Co. (formerly XYZ Trucking Co.)," and shall show that they are filed under authority of this rule.

## RULE 8 POWERS OF ATTORNEY AND CONCURRENCES

### 8.1 Issuance.

- (a) Each carrier shall issue a power of attorney to each agent publishing an agency tariff in which the carrier participates.
- (b) Each carrier shall issue a concurrence to each other carrier which publishes a tariff in which the former carrier participates.
- 8.2 Filing--Powers of attorney, concurrences, and revocations of powers of attorney and concurrences shall be made available upon request from the Commission or its staff.
- 8.3 Revocation by Carrier--Powers of attorney and concurrences may be revoked by the carrier by furnishing to the tariff publishing agent a revocation notice specifying the effective date of such revocation. The notice shall be sent by certified or registered mail at least 60 days before the effective date of revocation.

## RULE 9 REVOCATION OF CARRIER PARTICIPATION BY TARIFF AGENT

- 9.1 Procedure—A carrier's participation in any agency tariff may be cancelled by the tariff agent issuing such tariff without the request or consent of the carrier, providing the procedures specified in Rule 9 are followed precisely.
- 9.2 Prior Notice--Tariff publishing agents proposing to terminate their agency relationship with any carrier, and to cancel the carrier's participation in any agency tariff, shall give notice in writing to the carrier and to the Commission not less than 90 days before the proposed date of termination and cancellation. The Cancellation Notice shall be in the form provided in Rule 9.5.
- 9.3 Tariff Filing--Unless the Cancellation Notice is rescinded as provided in Rule 9.4, the cancellation of the carrier's participation in the agency tariff shall be made effective on the precise effective date specified in the Cancellation Notice, by an appropriate tariff amendment filed with the Commission not less than 30 days prior to said effective date.

- 9.4 Rescission of Notice--If the tariff publishing agent desires to rescind the Cancellation Notice, the agent shall give notice in writing to the carrier and to the Commission not less than 30 days prior to the scheduled date of termination and cancellation of the agency relationship. The Rescission of Cancellation Notice shall be in the form provided in Rule 9.6.
- 9.5 Form of Cancellation Notice--The Cancellation Notice specified in Rule 9.2 shall be on paper 8 1/2 by 11 inches in size, and shall be in a form substantially as follows:

## CANCELLATION NOTICE

то		(Name of	Carrier)	
Date of	Notice		<u> </u>	
of Atto	rney issūe	notified that d by you to date shown b	the undersigned	ated by the Powe is terminated
Your as iden shown.	participat ntified bel	ion in tarifow, will be	f(s) issued by t cancelled on the	the undersigned, effective date
such to Califor respons Public	ariffs will rnia Public sibility to Utilities	. leave you w : Utilities C > arrange for	ithout rates on ommission. It is the filing with fariffs require	r participation i file with the s your n the California red by Section 48
Name	and Cal. F	.U.C. Number	s of Tariffs:	
Effe ates	ctive Date	of Terminati	on of Agency and	i Cancellation of
The age Date th	nt shall no e Notice is	ot insert a d received by	late less than 9 the Commission	0 days after the
		•	Ву	
			(Tar	iff Agent)

Instructions: This Notice shall be furnished by the agent to the carrier by registered mail at least 90 days before the effective date of termination and cancellation. A true copy of this Notice shall be filed with the Public Utilities Commission of the State of California, Truck Tariff Section—2nd floor, 505 Van Ness Avenue, San Francisco, California, 94102, at least 90 days before said effective date.

9.6 Form of Rescission of Cancellation Notice--The Rescission of Cancellation Notice specified in Rule 9.4 shall be on paper 8 1/2 by 11 inches in size, and shall be in a form substantially as follows:

To	
(Name of Carrier)	(Date)

The Cancellation Notice issued to you by the undersigned on to terminate the agency created by the Power of Attorney issued by you to the undersigned, is hereby rescinded.

Your participation in tariff(s) issued by the undersigned, as identified below, will not be canceled.

Name and Cal. P.U.C. Numbers of Tariffs.

Ву	 (Tariff	Agent)	<del> </del>	

Instructions: This Rescission shall be furnished to the carrier by the Tariff Agent by registered mail at least 30 days before the effective date of the scheduled termination and cancellation stated in the "Cancellation Notice" which it rescinds. A true copy of this Rescission shall be filed with the Public Utilities Commission of the State of California, Truck Tariff Section--2nd Floor, 505 Van Ness Avenue, San Francisco, California 94102, at least 30 days before said effective date.

Approved and dated October 12, 1989, at San Francisco, California.

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA.

By Wesley Franklin
Acting Executive Director

(END OF APPENDIX C)

# APPENDIX D

## GENERAL ORDER 147-B

# PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

RULES GOVERNING TARIFF FILINGS BY COMMON CARRIERS AND CONTRACT FILINGS BY CONTRACT CARRIERS

Adopted October 12, 1989. Effective November 11, 1989.
Decision 89-10-039 in I.88-08-046.

INDEX	,		PAGE
RULE	1	Application and Exceptions	. 2
RULE	2	Departures	. 2
RULE	3.	Definitions	. 3
RULE	4	Filing Procedures	. 5
RULE	5	Tariff Filings by Common Carriers	. 6
RULE	6	Contract Filings by Contract Carriers	. 6
RULE	7	Requirements for Rate Changes and Rate Establishment	. 9
RULE	8.	Tariff and Contract Filings - Public Notice	. 11
RULE	9	Protests and Suspension of Rates	. 11
RULE	10	Complaints	- 12
RULE	11	Uniform Rules	- 12
APPEN	DIX	A Rate Filing Transmittal	14
APPEN	DIX	B Floor Price Calculation Form	1 5

### RULE 1 - APPLICATION AND EXCEPTIONS

- 1.1 Tariffs, contracts, and contract rate schedules, supplements, amendments, or revised pages filed on or after the effective date of this General Order shall conform with the rules herein established.
- 1.2 When provisions of this General Order are in conflict with the Commission's Rules of Practice and Procedure, the provisions of this General Order shall apply.
- 1.3 Except as otherwise provided, the carriers listed below are subject to this General Order:
  - (a) Highway common carriers as defined in Public Utilities Code (Code) Section 213;
  - (b) Highway contract carriers as defined in Code Section 3517.
- 1.4 The provisions of this General Order do not apply to transportation by independent contractor subhaulers when such transportation is performed for other carriers. However, when there is a unity of ownership, management, or control between the principal carrier and the consignor, consignee or debtor, subhaulers engaged by a principal carrier shall be paid 100% of the rate of the prime carrier.
- 1.5 The provisions of this General Order do not apply to rate exempt transportation by highway common carriers or highway contract carriers, nor do they apply to transportation performed by individual carriers which has been specifically exempted by Commission order.
- 1.6 The provisions of this General Order do not apply to transportation governed by General Orders 149 Series, 150 Series, or 151 Series.

### RULE 2 - DEPARTURES

Departure from the provisions of this General Order may be granted upon formal application to the Commission and after the Commission finds that such departure is reasonable and necessary.

### RULE 3 - DEFINITIONS

For the purpose of this General Order and when used in tariffs, contracts, or contract rate schedules filed under this General Order, the definitions for the following terms shall apply:

- 3.1 Commencing with D. \_\_\_\_\_, "Base Rate" means the lowest rate legally on file within the last 12 months. Refer to Rule 7 for requirements on changes to base rate.
- 3.2 "Carrier's Equipment" means any motor truck, tractor or other highway vehicle, trailer, semitrailer, or any combination of such highway vehicles, operated by the carrier or its subhauler.
- 3.3 "Commission" means the Public Utilities Commission of the State of California.
- 3.4 "Common Carrier" means every highway common carrier described in Rule 1.3(a).
- 3.5 "Common Carrier Contract" means a contract for common carrier service filed by a contract carrier that also holds common carrier authority. A common carrier contract must be designed to yield rates equivalent to the carrier's filed tariff rates.
- 3.6 "Contract" means a bilateral agreement in writing which binds both contract carrier and the consignor, consignee, or other party to good faith performance. Contracts for common carrier service shall be limited to two years. For terms of contract, see Rule 6.
- 3.7 "Contract Carrier" means every highway contract carrier described in Rule 1.3(b)
- 3.8 "Contract Rate Schedule" means a publication containing the rates and charges of contract carrier(s), including rules, regulations, and provisions governing the service(s) of the carrier(s). This includes supplements, amendments, revised pages, or reissues of the publication filed by contract carriers.
- 3.9 "Equivalent Rate" means a common carrier contract rate which, when filed, produces the same charge as does the common carrier's tariff rate applied to the same shipment or shipments.

3.10 "Governing Publication(s)" means those publications which govern the application of a common or contract carrier rate. Examples of such publication are:

Distance Table 8 and/or the Optional All Points to All Points Table for Distance Table 8 issued by the Commission, and amendments or reissues thereto;

Hazardous Materials Tariff ATA, lll-I (Cal. PUC 19 of American Trucking Association, Inc., Agent) including supplements and reissues; and

National Motor Freight Classification NMF 100-P (Cal. PUC 28 of National Motor Freight Traffic Association, Inc., Agent), including supplements and reissues (also referred to as the "Governing Classification").

- 3.11 "Independent Contractor/Subhauler" means any carrier who renders service for a principal carrier, for a specified recompense, for a specified result as to the work only and not as to the means by which such result is accomplished. This term includes sub-subhaulers when such carriers are engaged by other subhaulers.
- 3.12 "Point" means a particular city, town, community, extended area, metropolitan zone, or other area which is described or named in a tariff or contract rate schedule for the application of rates.
- 3.13 "Rate" means the figure stated in cents, dollars and cents, or their fractions, including the charge, and also, the minimum weight or volume and rules or conditions governing the application of the rate, and any accessorial charges to be used in computing the charge on the property transported.
- 3.14 "Rate Bureau" means each conference, bureau, committee, or other organization established or continued under any agreement approved by the Commission under the provisions of PU Code Section 496.
- 3.15 "Rate Exempt Transportation" means transportation of commodities or transportation within the geographic areas described in the most recent Commission publication, including any revisions, entitled "Commodities and Geographic Areas Exempt From Rate Regulation".
- 3.16 "Special Contract" means a contract for service or under conditions which: (1) are not normally provided under common carrier tariff rates by any carrier, and/or (2) which provide for a special, continuing relationship between the carrier and the shipper.

- 3.17 "Tariff" means a publication containing the rates and charges of common carrier(s) including operating rights (Scope of operations), rules, regulations, and provisions governing the service(s) of the carrier(s) including supplements, amendments, or revised pages or reissues. Refer to General Order 80 Series for rules governing construction and filing of tariffs.
- 3.18 "Variable Cost Calculation" means a formula using carrier specific and Commission-established data to determine an individual carrier's floor price, as described in D.\_\_\_\_\_. (Refer to Rule 7.4.)
- 3.19 "Zone of Reasonableness" means a zone within which common carriers may individually set rates without further Commission approval. The upper end of the zone is cumulative rate increases greater than 10% over a 12-month period. (Refer to Rule 7.2.) The lower bound of the zone is variable cost. (Refer to Rule 7.4.)

### RULE 4 - FILING PROCEDURES

4.1 Two copies of tariff, contract, and contract rate schedule filings, including any supplements or amendments, shall be delivered or mailed to:

California Public Utilities Commission Truck Tariff Section - 2nd Floor 505 Van Ness Avenue San Francisco, CA 94102

- 4.2 Rate Filing Transmittal and Date Filed
  - (a) All tariff, contract, and contract rate schedule filings shall be accompanied by a letter of transmittal, which shall provide: (1) The carrier's name as it appears on the carrier's operating authority; (2) The carrier's T-number; and (3) The tariff and item number(s), the contract number, or the contract rate schedule number of the tariff, contract or contract rate schedule filing. The Rate Filing Transmittal Form in Appendix A may be used as the format for the transmittal letter.
  - (b) If a receipt for the filings is desired, the transmittal shall be sent in duplicate with a self-addressed stamped envelope. One copy will be stamped and returned as a receipt.

- (c) The date stamped "received" will reflect the date the document is filed with the Truck Tariff Section in San Francisco. Once stamped received, such rate filings shall be listed on the Commission's Daily Transportation Calendar within 3 working days after the date filed. Tariffs, contracts, contract rate schedules, and supporting documents shall be filed in a single package which shall also include any transmittal required to accompany the filing.
- 4.4 All contracts and tariffs filed will be available for public inspection at the Commission's office in San Francisco.

### RULE 5 - TARIFF FILINGS BY COMMON CARRIERS

- 5.1 Common carriers shall file tariffs in accordance with the requirements of Division 1 of the PU Code and General Order 80 Series.
- 5.2 Nothing in this rule shall prohibit carriers from publishing their own tariffs, or from joining in tariffs issued by rate bureaus or tariff publishing agents.
- 5.3 Common carrier tariffs shall not be designed to be shipper specific.
- 5.4 Every common carrier shall maintain and keep open for public inspection a copy of its tariffs, and any revisions or supplements in accordance with General Order 122 Series.

### RULE 6 - CONTRACT FILINGS BY CONTRACT CARRIERS

- 6.1 No contract carrier shall perform any transportation or accessorial service until it has on file and in effect with the Commission two copies of an executed binding contract for such service.
- 6.2 Contract carriers shall strictly observe, as their exact rates, the rates and provisions of their contracts.
- 6.3 Contracts shall contain a specific termination date.
  Contracts service shall not be made effective for more than one year. All contracts may be renewed by filing an amendment with the Commission.
- 6.4 Every contract carrier shall keep and maintain for the Commission's inspection all contracts for a period of three years after the termination date of the contract.

- 6.5 Every contract carrier shall maintain and keep open for public inspection a copy of its contracts and contract rate schedules, and any revisions, amendments, or supplements in accordance with General Order 80 Series and 122 Series.
- 6.6 Every contract shall contain:
  - (a) The name, address signature, and "T" file number of the carrier.
  - (b) The name, address, and signature of the shipper.
  - (c) The date the contract was executed, the effective date, and the duration of the contract.
  - (d) The geographic area involved in performance, such as the route(s) and/or points.
  - (e) A description of all services to be provided, the commodities involved, and the projected tonnage (or other appropriate unit of measurement) to be transported.
  - (f) The compensation to be paid and received. Rates shall be stated in their entirety as part of the contract, unless reference is made to rates in the tariff provisions which govern the carrier's highway common carrier operating authority, in the carrier's contract rate schedule, or any governing publication filed with the Commission by that carrier.

    (Exception-A contract carrier need only refer to official publications of the Commission.)
  - (g) A provision specifically acknowledging the tariff and item number, contract rate schedule or governing publication containing the rates to apply in the contract and the date of the rates to apply by reference, including a statement that the rate will not change unless an amendment to the contract is filed, or a statement clearly indicating the circumstances under which the rates to apply by reference will change without further amendment to the contract.
  - (h) The conditions, if any, under which changes in compensation or other terms of the contract may be made by the parties.

- (i) Such explanatory statements as are necessary to remove all reasonable doubt as to its proper application.
- 6.7 Contracts shall be plainly typed, or prepared by other similar durable process, on letter-size (not less than 8" x 10 1/2" nor larger than 8 1/2 x 11") paper of good quality and shall be clear and legible.
- 6.8 Each carrier shall issue contracts under the "T" file number assigned to it by the Commission with suffix number beginning with the number 1. Subsequent contracts shall bear consecutive suffix numbers. The contract number shall appear on every page in the following manner:

### "CONTRACT NUMBER CAL T-000-1"

6.9 A contract or an amendment which is required or authorized to be filed by a Commission decision shall refer to that decision in connection with the item or supplement which incorporates the change resulting from the decision, or shall refer to the appropriate provision of this general order permitting or requiring the change.

Contracts may be amended by filing a supplement or by filing new pages on which changes are made. Revised pages shall be identified as consecutively numbered revisions of the previous page, e.g., "First Revised Page 2 Cancels Original Page 2."

- 6.10 A contract supplement or amendment to a contract shall contain:
  - (a) Those requirements set forth in Rule 6 necessary to clearly and effectively identify and amend the original contract.
  - (b) Reference to the item number, page number, and/or previous supplement number which it amends.
  - (c) The signatures of both the shipper and the carrier.
  - (d) The effective date of the amendment or supplement.
- 6.11 When a carrier changes its name as shown in the Commission's records, without transfer of control from one company to another; or when a shipper with which the carrier has a contract changes its name, whether or not control is transferred from one company to another, the carrier shall immediately amend all affected contracts it

## APPENDIX D

has issued to reflect the change. The required amendment to each contract in effect may be accomplished by filing a supplement containing a provision that "whenever the name (enter the old name) appears it shall be construed as meaning (enter the new name),"

- 6.12 The Commission shall be notified in writing when a contract is cancelled prior to the expiration date contained in the contract. Unless an amendment is filed with the Commission extending the duration of the contract, it shall be considered cancelled on the expiration date.
- 6.13 Common carrier contracts may be filed by contract carriers which also hold common carrier authority. Common carrier contracts must provide service at rates equivalent to the common carrier's tariff rates in effect at the time the contract is filed: Common carrier contracts may be effective not earlier than 10 days after listing on the Commission's Daily Transportation Calendar. Rate changes over the life of the contract may be based on the common carrier's filed tariff rates or economic factors identified in the contract. Common carrier contracts may be effective for up to one year, and may be renewed by amendment.
- 6.14 Special contracts are for service or under conditions which: (1) are not normally provided under common carrier tariff rates by any carrier, and/or (2) provide for a special continuing relationship between the carrier and shipper, and may only be filed by contract carriers. Special contracts may be effective for one year, may be renewed by amendment, and must specify an expiration date.

### RULE 7 - REQUIREMENTS FOR RATE CHANGES AND RATE ESTABLISHMENT

### 7.1 Establishing Rates

- (a) Carriers shall establish rates in their tariffs or special contracts by filing appropriate tariffs or contracts, accompanied by the Variable Cost Calculation required by Rule 7.4.
- (b) Contract carriers shall establish rates in common carrier contracts by filing rates at or equivalent to the carrier's own currently effective common carrier tariff rates. Rates may be published by reference to the carrier's own tariff.

### 7.2 Zone of Reasonableness

- (a) Except as provided in Rule 7.3(c), any change in a common carrier rate to a level which is not more than ten percent above the carrier's base rate may be effective not earlier than 10 days after listing on the Commission's Daily Transportation Calendar. Common carrier rate filings which increase rates within the zone of reasonableness shall contain identification of the base rate, specifying the tariff page and item number, and the effective date of the base rate.
- (b) Common carriers may decrease rates in their tariffs by filing appropriate tariff pages, accompanied by the Variable Cost Calculation required by Rule 7.4.

### 7.3 Rate Changes

- (a) Common carrier rate increases greater than ten percent or cumulatively greater than ten percent over base rates for the last 12 months, and rates collectively set under PU Code Section 496 require a formal application with appropriate cost justification.
- (b) Except as provided in Rule 7.3(a), rates filed under this rule may be filed by a common carrier or a tariff publishing agent through independent action only.
- (c) Common carriers wishing to cancel or amend a rate, which would result in an increase, may cancel or amend within 30 days of the effective date of the rate. The resulting rate is subject to Rule 7.2(a) as determined by the base rate which was in effect at the start of the 30 day period.
- (d) Contract carriers may increase rates in common carrier contracts and special contracts already in effect by filing an amendment. Amendments need not be filed for contract rate increases provided for in the original contract.
- (e) Contract carriers may decrease rates in special contracts already in effect by filing an amendment, accompanied by the Variable Cost Calculation required by Rule 7.4.

(f) Common carrier contracts may not be amended to decrease rates below the initial rates in the original contract.

### 7.4 Variable Cost Calculation

Rates established or decreased pursuant to Rule 7.1(a) shall be accompanied by a variable cost calculation, asserting that the revenue from all of the rates filed pursuant to Rule 7.1(a) exceed the carrier's variable cost. The variable cost calculation must be performed using the form titled FLOOR PRICE CALCULATION attached as Appendix B to General Order 147-B.

### RULE 8 - TARIFF AND CONTRACT FILINGS - PUBLIC NOTICE

- 8.1 Common carrier and common carrier contract rates filed pursuant to Rules 7.1(a), 7.1(b), 7.2(a), 7.2(b), 7.3(c) and 7.3(d) may be effective not earlier than 10 days after listing on the Commission's Daily Transportation Calendar.
- 8.2 Special contract rates filed pursuant to Rules 7.1(a), 7.3(d) and 7.3(e) may be effective not earlier than 20 days after listing on the Commission's Daily Transportation Calendar.

### RULE 9 - PROTESTS AND SUSPENSION OF RATES

- 9.1 Protests shall be filed in accordance with the Commission's Rules of Practice and Procedure.
- 9.2 On the Commission's own motion or, if a protest is filed, the effective date of a filing, or any of its provisions at issue, may be temporarily suspended by the Executive Director for a period of time not to exceed 30 days after the scheduled effective date, during which time the Commission will: reject the protest; deny the rate filing; or further suspend the rate and set the matter for hearing. The Executive Director may vacate an Executive Director's suspension. If the Commission further suspends the effective date of the filing, or any of its provisions, and sets the matter for hearing, the period of suspension shall not extend more than 120 days beyond the date the filing would otherwise go into effect, unless the Commission extends the period of suspension for a further period not exceeding six months. If the Commission does not act upon the protest prior to 30 days after the scheduled effective date, the filing will become effective 30 days after the scheduled effective date.

- 9.4 Notice of any rate suspension shall be provided in the Commission's Daily Transportation Calendar.
- 9.5 If the Commission suspends the effective date of a filing, or any of its provisions and sets the matter for hearing, the burden of proof rests with the proponent of the filing.

### RULE 10 - COMPLAINTS

Commission review of any tariff or contract rate which is in effect may be initiated by filing a formal complaint in accordance with the Commission's Rules of Practice and Procedure. The burden of proof in the complaint shall be upon the complainant.

### RULE 11 - UNIFORM RULES

- 11.1 Common carrier tariffs shall contain a specific provision acknowledging that the handling of claims for loss or damage of property is governed by General Order 139 Series.
- 11.2 Common carrier tariffs shall contain a specific provision acknowledging that the processing, investigation, and disposition of claims for overcharge or duplicate payment are governed by General Order 148 Series.
- 11.3 Carriers shall expressly state in their tariffs and contracts or contract rate schedules whether collect-on-delivery (C.O.D.) services as defined in General Order 84 Series will be provided and, if C.O.D. services are provided, the tariff, contract, or contract rate schedule shall contain a complete description of and an acknowledgement that General Order 84 Series governs the C.O.D. service to be provided.
- 11.4 Carriers shall provide in their tariffs and contracts or contract rate schedules: (1) a complete description of any services which apply to transportation involving more than one commodity or transportation between more than two points (e.g., mixed shipments, split pickup and/or delivery, and stop-in-transit); and (2) a description of the method by which distance shall be computed (if distance is part of the calculation of the transportation charge).
- 11.5 Carriers shall rate shipments separately, unless otherwise provided in their tariffs, contracts, or contract rate schedules.

11.6 Carriers shall not accept for transportation hazardous materials as described in and subject to the Hazardous Materials Tariff of the American Trucking Association, unless at the time of or prior to the transportation the carrier has complied with the requirements of the Hazardous Materials Tariff, and state and federal regulations that apply to the transportation of hazardous materials.

Approved and dated October 12, 1989, at San Francisco, California.

PUBLIC UTILITIES COMMISSION STATE OF/CALIFORNIA

By Wesley Franklin

Acting Executive Director

## CALIFORNIA PUBLIC UTILITIES COMMISSION Rate Filing Transmittal

Da		
Ca	rrle	Phone ( ) Area Code
Ad	dre:	
		, Zip
	clo: ply	sed is/are the following rate filing(s) (check all that ):
£	3	Common carrier tariff:
		Tariff Number(s)
		Item Number(s)
ξ	]	Common carrier rate increase pursuant to Rule 7.4 of G.O. 147-B:
		Tariff Number(s)
		Item Number(s)
ι	3	Common carrier contract:
		Contract Number
C	J	Special Contract:
		Contract Number

APPENDIX A to General Order 147-B

1989			l	1
California Public Utilities FLOOR PRICE CALCULAT	ION			
Effective From October 12, 1989 to	Dece	mber 3	1, 1989	
Carrier Name:		T-Number:		
Address:		,		<del></del>
Tariff:				
Item Number:			<del></del>	
With each tariff filing, common carrier contract the following information must be			-	L
Total driver wage payments in 1988:	(a)			Dollars
Total mileage recorded by all revenue vehicles in 1988:	(b)			Miles
Divide line (a) by line (b):	(c)			\$/Mile
Multiply line (c) by adjustment factor for payroll expense:	(d)	xx	1.261	
Subtotal:	(e)			\$/Mile
Plus fuel, tire, maintenance, insurance:	(£).	<u>+</u>	0,466	\$/Mile
Line (e) plus line (f) equals floor Price:	(g)			\$/Mile
If reporting for weight group less than 10,000 pounds show average weight of LTL linehaul loads in 1988:	(h)			Pounds
Certification: I certify under penalty foregoing is true and correct to the besthe revenue per mile for each rate filed Floor Price shown on line (g).	t of	my kno	owledge,	and that
Signature:D	ate:	;		
APPENDIX B TO GENERAL O	RDER	147-B		

(END OF APPENDIX D)

#### GENERAL ORDER 155-A

## PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

RULES GOVERNING ISSUANCE OF DOCUMENTATION AND COLLECTION OF CHARGES BY HIGHWAY CARRIERS

Adopted October 12, 1989. Effective November 11, 1989.

Decision 89-10-039 in I.88-08-046.

### RULE 1 - APPLICATION AND SCOPE

- A. This General Order is issued to provide rules to govern issuance of shipping and related documents and collection of charges by highway carriers as defined in Public Utilities Code (Code) Section 3511.
- B. When the provisions of this General Order are in conflict with the Commission's Rules of Practice and Procedure, the provisions of this General Order shall apply. If the provisions of a Minimum Rate Tariff or General Orders 147, 149, 150, or 151 Series conflict with this General Order, the Minimum Rate Tariff or General Orders 147, 149, 150, or 151 Series shall apply.

### RULE 2 - DEFINITIONS

Commission means the Public Utilities Commission of the State of California.

Debtor means person obligated to pay freight charges, whether consignor, consignee or other party.

Hazardous Materials means articles described in the Hazardous Materials Tariff ATA 111 series of the American Trucking Associations, Inc., Agent.

Highway Common Carrier means every highway common carrier as defined in Code Section 213.

Highway Contract Carrier means every highway contract carrier as defined in Code Section 3517.

Rate Exempt Transportation means transportation of commodities or transportation within the geographic areas described in the most recent Commission publication, including any revisions, entitled "Commodities and Geographic Areas Exempt from Rate Regulation." Also included is transportation exempted for specific carriers by Commission decision.

Shipment means a single consignment of one or more pieces from one consignor at one time from one origin address in one lot, moving to one consignee at one destination address, except as otherwise provided in the carrier's tariff.

Vehicle Unit Rates means rates based upon an agreement between the carrier and the shipper for specifically identified units of equipment engaged for specifically identified periods time (e.g., hourly, daily, weekly, monthly, or yearly basis).

#### RULE 3 - DEPARTURES

Departure from the provisions of this General Order may be granted upon formal application to the Commission and after the Commission finds that such departure is reasonable and necessary. Previously authorized departures from the Commission's documentation requirements are continued in effect.

### RULE 4 - REQUIREMENTS FOR ISSUANCE OF DOCUMENTS

### 4.1 Issuance of Bill of Lading

Highway Common Carriers shall issue a Bill of Lading at the time of or prior to the receipt or pick-up of the shipment. The Bill of Lading form and its use shall conform to the provisions of the National Motor Freight Classification, filed with the Commission by National Motor Freight Traffic Association, insofar as such provisions pertain to issuance of bills of lading. Issuance and use of the Bill of Lading shall conform to the California Uniform Commercial Code, Div. 7.

4.2 Issuance of Receipt/Shipping Order

Highway Contract Carriers shall issue an appropriate receipt to each consignor, at the time of or prior to pick-up, for each shipment to be transported. This receipt may be combined with a shipping order.

### RULE 5 - ISSUANCE OF FREIGHT BILL AND RELATED DOCUMENTS

5.1 Issuance of Freight Bill

Each carrier shall issue to the debtor a freight bill for each shipment or transaction. The freight bill may be in individual or manifest form and, as a minimum, shall show the following information:

- a. Name of carrier, its current address (including ZIP code), telephone number (including area code) Cal-T number.
- b. Date of freight bill and freight bill number.
- c. Date(s) of shipment or transaction.
- d. Name of consignor, name of consignee, and name of debtor.
- e. Point of origin and point of destination.
- Weight of the shipment or other factor or unit of measurement upon which rates and charges are based.
- g. Description of shipment or transaction in sufficient terms to permit an accurate determination of the correct rate and charge or, in the case of rate-exempt transportation, to permit an accurate determination that the shipment or transaction is exempt from regulation.
- h. Rate and charge assessed.
- i. If discounts are filed, a statement that discounts may be applicable and the carrier's phone number and address to obtain further information.
- j. Other information as may be necessary to make an accurate determination of the applicable rate and charge.

5.2 Issuance of Accessorial Service Document

When a carrier provides a service not included in the transportation rates, the carrier shall issue an accessorial service document to the party who ordered the service and shall show the following information:

- a. Type of accessorial service involved.
- b. Time for which equipment was ordered, if any, and time of actual or constructive placement.
- c. Address where the accessorial service is performed.
- d. Time loading or unloading begun and completed.
- e. Free time allowable.
- 5.3 Additional Requirements For Issuance of Documents In Connection With Transportation Subject To Vehicle Unit Rates

When transportation is performed pursuant to an agreement based on vehicle unit rates, the carrier shall provide the following information in its billing to the debtor, when applicable:

- a. Type and period of transaction (e.g., hourly daily, weekly, monthly, yearly).
- b. Name and address of carrier and shipper.
- c. .Identification (by license number or Vehicle Identification Number) and type of equipment.
- d. Effective date of transaction.
- e. Base vehicle unit rate.
- f. Number of hours and rate per hour.
- g. Miles operated and rate per mile.
- h. Number of premium pay hours and rate per hour.
- i. Number of excess hours and rate per hour.
- j. Number of helper hours and rate per hour.

- k. Dates service performed on Saturday, Sunday, or holidays and rates for same.
- 1. Rate for temperature control service.
- m. Explanation of any additional charges (forklifts, etc.).

### RULE 6 - COLLECTION OF CHARGES

- A. This rule applies only to transportation subject to General Order 147 Series. Except special contracts that contain other provisions and transportation for the United States, state, county, or municipal governments.
- B. Transportation and accessorial charges shall be collected by the carrier from the debtor prior to relinquishing possession of the property, unless the carrier has taken sufficient precautions to insure payment. Upon taking such precautions the carrier may extend credit as provided in this rule.
  - 1. Freight bill for all transportation and accessorial charges shall be presented to the debtor within 15 calendar days from the first 12 o'clock midnight following delivery of the freight. Vehicle unit rate freight bills shall be presented within seven calendar days following the end of the transaction period. Vehicle unit rates for periods in excess of one month shall be billed within seven days from the end of each month, corresponding to the date service commenced.
  - Carriers may extend credit to the debtor for a period of seven days, excluding Sundays and legal holidays. The credit period will begin from the first 12 o'clock midnight following presentation of the freight bill.
  - 3. The United States mail may be used for billing and collection. The postmark will be used to record the date.

### RULE 7 - OTHER REQUIREMENTS

### 7.1 Retention of Records

Each carrier maintaining an office or place of business within the State of California shall keep therein all documentation, including any bills of lading, freight bills, accessorial service documents, weighmaster's certificates or any other written instructions, requests, agreements or documents which support the rates and

charges assessed in connection with each shipment or transaction for at least three years from the date transportation was performed. Carriers which do not maintain an office or place of business within the State of California shall keep all documentation as described above for at least three years from the date transportation was performed, and shall make such documentation available to the Commission at its request in conformance with Code Section 3701.

### 7.2 Hazardous Materials Transportation

- a. Before transportation any hazardous materials, substances or wastes, a carrier shall insure that it has complied with documentation requirements of all governmental agencies charged with protection of the public or the environment in connection with transportation of these materials, substances, or wastes. A carrier shall note on its freight bill any circuitous routing or separation of commodities required by these.
- Before accepting any hazardous material for transportation, a carrier shall review shipper-prepared documents for compliance with Title 40, Part 262.20, and Title 49 Parts 171.8, 12.200-172.205, Code of Federal Regulations, including any amendments or reissues. This requirement shall not be construed as relieving a shipper of any responsibility for issuance or accuracy of these documents. The carrier shall retain one copy of each document in accordance with Rule 7.1, above.

Approved and dated October 12, 1989, at San Francisco, California.

PUBLIC UTILITIES COMMISSION

STATE OF CALIFORNIA

By Wesley Franklin Acting Executive Director

(END OF APPENDIX E)

### LIST OF ACRONYMS

A. Application

AB Assembly Bill

Ad Hoc Carriers Committee

ALJ Administrative Law Judge

ASCT Americans for Safe and Competitive Trucking

C. Case

CHP California Highway Patrol

CLFP California League of Food Processors

CMA California Manufacturers Association

Coalition California Coalition for Trucking Deregulation

CPIL Center for Public Interest Law

CTA California Truckers Association

CWTB Cal-West Tariff Bureau

D. Commission Decision

DMV California Department of Motor Vehicles

DOT United States Department of Transportation

DRA Division of Ratepayer Advocates

FTC Federal Trade Commission

GACC generally applicable common carrier

G.O. General Order

HCA Highway Carriers Association

## LIST OF ACRONYMS (continued)

I. Commission Order Institution Investigation

ICC Interstate Commerce Commission

LTL less-than-truckload

NMFTA National Motor Freight Traffic Association

NSSTC National Small Shipments Traffic Conference, Inc.

OII Commission Order Instituting Investigation

PMTB Pacific Motor Tariff Bureau

PU California Public Utilities Code

SB Senate Bill

SCMD Southern California Motor Delivery, Inc.

Teamsters California Teamsters Public Affairs Council

TFCI Truck Freight Cost Index

WCFTB West Coast Freight Tariff Bureau

(END OF APPENDIX F)

I. 88-08-046 D. 89-10-039

G. MITCHELL WILK, Commissioner, Concurring:

I support this decision as a notable improvement over the Commission's previous policies regarding general freight. The rate flexibility embodied in the order is long overdue and will substantially benefit the state's economy. Overall, the package is balanced and clearly in conformance with applicable statutes and Constitutional provisions.

However, it is apparent that in some respects applicable statutes conflict with the record in this proceeding. We have maintained a number of restrictive provisions and regulatory requirements that do not serve the public interest but are statutorily required. In particular, the record is clear that rate restrictions on contracts are unnecessary; shippers and carriers are no different that any other sophisticated participants in our economy that are free to make and enforce agreements they find to be mutually beneficial. While the rate regulations we adopt should not serve as a great impediment to contracting, their cost is not balanced by any foreseeable benefits.

I will urge my colleagues to support legislation that would end rate regulation of contracts.

/s/ <u>G. Mitchell Wilk</u> G. MITCHELL WILK, Commissioner

October 12, 1989 San Francisco, California

### STATE OF CALIFORNIA DEPARTMENT OF CORRECTIONS PRISON INDUSTRY AUTHORITY

# Certificate of Individual Microfilm or Other Photographic Reproduction

## Section 14756 Covernment Code

l, the undersigned, hereby certify to the following in connection with the accompanying microfilm (photographic reproduction):
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Mr. Coupe', have been provided with access to the records, documents, instruments, plans, books or papers (hereafter referred to as "records") of C.P.U.C. (DECISIONS)  at CMF'S VACAVILLE, CALIF.
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Industrial Superintendent
P.I.A. Micrographics

